

FILE

From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 103812
Received: 11/22/2015 2:30:18 PM
Message:
WEB ID: 103812 AT:11-22-2015 at 02:30 PM

Related Case Number:

TYPE: Comment

NAME: Ms. Monique Maisenhalter

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 4132 Carter Avenue
- Cincinnati , Ohio 45212-3531
- USA

PHONE INFORMATION:

- Home: 513731-4843
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: msm1010@fuse.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: Monique Maisenhalter
- Service address: 4132 Carter Avenue
- Service phone: 513-731-4843
- Account Number: 3460-0633-23-8, 4460-0633-23-3

COMMENT DESCRIPTION:

I am submitting a letter regarding case record: 14-1160-EL-UNC I see that Duke Energy is trying to charge people not only for replacing their wireless "smart" meters with analog meters but also for monthly reading fees. I find this offensive. First of all, I would like it to be noted that my family's health suffered tremendously after the wireless "smart" meters were installed on our home. This created a serious financial hardship for us. It was so bad that in October 2013, we had to place my father in a nursing home because of increasing health issues. And between August 2013 and February 2015 we lost 4 pets due to increasing health issues. I am very fortunate that someone had been sending me emails regarding the adverse health effects from the wireless "smart" meters otherwise I don't think I'd be alive to submit this letter. I made the request with Duke Energy on July 27, 2015 and I received a call from Bryan Maynard of Duke Energy on July 28, 2015. I asked him when the wireless "smart" meters were

RECEIVED-COOKING
2015 DEC -3 AM 9:01
PUCO

2015
DEC 03
Date Processed
technician
This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business

installed. He could only tell me it was over 2 years ago. My wireless "smart" meters were replaced with original analog meters on July 29, 2015. I have some things that I would like you to consider regarding these fees that Duke Energy is trying to implement: 1. I live in Norwood. We still have water analog meters and a water meter reader. If we aren't here to let him in, we can fill out a card and drop it off at the water department or we can call in our numbers. If residents forget to call in the numbers, the bill is estimated. We get a warning after 3 months of estimates. We still don't have to let the water meter reader in our house – we can just call in the number. 2. If Duke insists on having an official reading done by a meter reader, why does it have to be done every month? When Duke still employed meter readers and we weren't home to let them in, they estimated the bill until the next time we were home to let them in. In fact, since my meters were replaced on July 29, 2015, there seems to have been no meter reader at our house because we would have to let him or her in to read our gas meters. Also no card was left here for us to call in the gas meter reading. 3. In many areas, it is not mandatory that a meter reader make an official reading for 6 months. Why is it necessary to have a meter reader visit every month especially for customers in good standing? This makes no sense. 4. In many areas, customers are allowed to take pictures of their meters and send them directly to the utility companies by email. Have you thought of this? 5. Has Duke Energy considered creating an "app" for people who have cellular phones to take pictures of their meters to submit directly to the company? They could create one with a time stamp so that the date on the picture could be verified. Customers' meter identification numbers would also be on the submitted picture so fraud would not be possible. I have seen an app on a phone that allowed a contractor to take a picture of a check I wrote and withdraw money directly from my account before he even left my house. People who don't have the capability to take and submit these pictures could have it done by neighbors, friends, family or social workers and Duke Energy would not have to hire meter readers at all. 6. Last but certainly not least: There are countless research studies that have been done regarding the adverse health effects of wireless or "smart" meters: "...the exposure to microwave and radiowave radiation from these (smart) meters is involuntary and continuous. The transmitting meters may not even comply with Federal Communications Commission (FCC) "safety" standards (see <http://sagereports.com/smart-meter-rf/>). However, those standards were initially designed to protect an average male from tissue heating (cooking) during a brief exposure. These standards were not designed to protect a diverse population from the non-thermal effects of continuous exposure to microwave and radiowave radiation. Therefore, these "safety" standards were not designed to protect the public from health problems under the circumstances which the meters are being used. The American Academy of Environmental Medicine has called for a moratorium on the installation of transmitting utility meters on the basis that: "Chronic exposure to wireless radiofrequency radiation is a preventable environmental hazard that is sufficiently well documented to warrant immediate preventative public health action." These harmful wireless meters have been forced on us by the utility companies and this is creating a financial hardship for all of us who are becoming sick. Now the utility companies want to charge customers fees to protect ourselves from these wireless "smart" meters? The people who can afford these fees shouldn't be expected to pay them. And the government shouldn't be expected to pay these fees for an ever increasing population of people who won't be able to afford this but want to protect themselves. The government is already paying the medical bills for people receiving assistance who have been sickened by the wireless "smart" meters. I know I am not the only person in Ohio or in this country who has had adverse health reactions from these wireless "smart" meters. There is too much documentation online that confirms this. I shouldn't have to pay additional money to protect myself and no one else should have to do so either. I have already sent statements about how the wireless "smart" meters affected my family's health to both PUCO and to Duke Energy via certified mail. I received a receipt card signed by Phil Collang from PUCO last week. I originally sent a statement to Duke Energy on 10/9/2015 to the attention of Bryan Maynard. It was returned to me unclaimed. I sent a second package to Duke Energy via certified mail at the same address to no one's attention on 11/9/2015 and the signed receipt card has still not arrived. Thank you for your consideration. Monique Maisenhalter 4132 Carter Avenue Cincinnati, OH 45212-3531 513-731-4843 msm1010@fuse.net