

FILE



# Public Utilities Commission

John R. Kasich, Governor  
Andre T. Porter, Chairman

Commissioners

Asim Z. Haque  
Lynn Slaby  
M. Beth Tromboid  
Thomas W. Johnson

November 10, 2015

Manchester Realty, LLC  
1360 East 9<sup>th</sup> Street  
Suite 808  
Cleveland, OH 44114

Case No. 15-1899-EL-CSS

Dear Complainant :

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Agera Energy, LLC/Cleveland Electric Illuminating Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary  
Tanowa Troupe, Acting Secretary  
Felecia D. Burdett, Acting Secretary

Enclosure  
BFM/memo

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Technician MS Date Processed NOV 10 2015