

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of)	
Michele Wilson,)	
)	
Complainant,)	
)	
v.)	Case No. 15-469-GA-CSS
)	
The East Ohio Gas Company, d/b/a)	
Dominion East Ohio,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.
- (2) Respondent, The East Ohio Gas Company d.b.a. Dominion East Ohio (Dominion) is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.
- (3) On March 6, 2015, Michele Wilson filed a complaint against Dominion. Ms. Wilson is seeking full reimbursement of charges for services at a prior residence, which she alleges Dominion billed without authorization.
- (4) On March 27, 2015, Dominion filed an answer in which it denies the material allegations of the complaint, in addition to asserting several affirmative defenses. Dominion also states that it has no record of Ms. Wilson requesting Dominion to terminate gas service at the prior residence.

- (5) By Entry issued May 18, 2015, the attorney examiner scheduled this matter for a settlement conference to be held on June 19, 2015, at the offices of the Commission. Prior to the settlement conference, however, Ms. Wilson contacted the attorney examiner assigned to preside over the conference and stated that she would not be attending and would like her case dismissed.
- (6) The attorney examiner assigned to hear this case contacted Ms. Wilson and she confirmed that she requested that her complaint be dismissed without prejudice. In support of her request, Ms. Wilson stated that the parties were attempting to resolve this matter outside of the Commission proceedings and she felt pursuing her complaint was unnecessary at this time. Ms. Wilson also indicated that she would like to reserve the right to file a similar complaint in the future in the event the parties are unable to reach an amicable resolution.
- (7) Based on the foregoing, the Commission finds Ms. Wilson's request to dismiss this case without prejudice should be granted.

It is, therefore,

ORDERED, That Ms. Wilson's request to dismiss this case be granted and this case be dismissed and closed as a matter of record without prejudice. It is, further,

ORDERED, That a copy of this Entry be served on all parties of record.

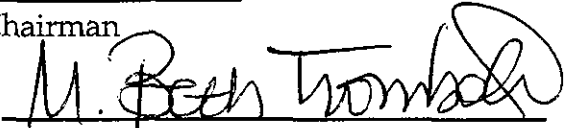
THE PUBLIC UTILITIES COMMISSION OF OHIO



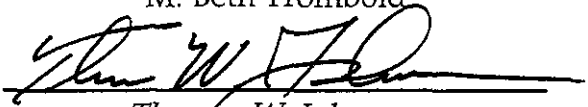
Andre T. Porter, Chairman

Lynn Slaby

Asim Z. Haque



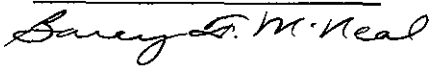
M. Beth Trombold



Thomas W. Johnson

MJA/sc/vrm

Entered in the Journal **SEP 16 2015**



Barcy F. McNeal
Secretary