

FILE

8-23-15

Gwendolyn Tandy
439 Sulzer Ave.
Euclid, Ohio 44132

15-395-EL-PCS

PUCO
180 E. Broad ST
Columbus, OH. 43215

2015 SEP -8 PM 4:07

RECEIVED-DOCKETING DIV

PUCO

Dear Sir

In This letter, I give the PUCO
my permission to release, any &
all of my complaint information
concerning Dominion E. Ohio
and The Cleveland ^{Electric} Illuminating
Co. A First Energy Co. Also
please ^{include the} release of the Complaint
of the Euclid Government Association,
where I Opted Out, and it
took First Energy 9 months
to remove me. And First Energy

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.

Technician And Date Processed 9/8/15

... .. to double bill me. The PUC did nothing. To Kent Smith, OFFER, My State representative I Emethally.

On Jan 8, 2009 I had A Credit. First Energy stated on my bill I was legally responsible for \$308.69, = theft
Jan Cur Due + 103.33 "
Feb Cur Due 255.25 legally Resp
109.91
\$ 977.18 equals theft
March Cur Due 126.53 legal resp.
96.20
\$6199.01

In three months First Energy Stated I owed them \$1,200.00
I also ask for a definisron of HS Deferred Arrears Adjustment on my Jan, Feb, Mar & April Statements
In my complaint I requested Reprinted Statement with the correct information. As followed

1. Balance at billing
2. Current Basic Charges
3. Total Due

There wasn't any of that information on the front page of my statements. From Jan 8, 2009 to June 5, 2009 that's deceptive practices.

Then in 2010 there 6 payments made, without the dates they were received.

This ^{is} just 3 reasons why I requested reprinted First Energy Statement.

continued to double bill me !

1. The Illuminating Co illegally disconnected my service three times. 9-24-13 5-31-14
2. They stole all my PIPP PLUS credits from Nov 1, 2010 thru Feb 1, 2012
3. Added an illegal transfer of \$459.00 Feb 24, 2012, and illegally took me OFF OF PIPP PLUS, so that I would not accumulated anymore PIPP PLUS credits
4. I'm owed over \$13,000.00 worth of infractions, Plus thousands of illegal charges and balances

Yours Truly
Gwendolyn Tandy
~~Gwendolyn Tandy~~
7-23-15