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FILE
Ohio | **Public Utilities Commission**

DUND0519156P
Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

15-1560-TP-CSS

SOUND BOARD MUSIC Inc.
Customer Name (Please Print)

3776 FISHCREEK RD.
Customer Address

STOW OH 44224
City State Zip

Against

1 **** 7498
Account Number

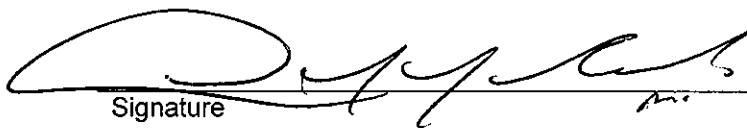
- SAME -
Customer Service Address (if different from above)

FIRST COMMUNICATIONS
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

PLEASE SEE ATTACHED FILE.


Signature

330-807-8222
Customer Telephone Number

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician SM Date Processed SEP 04 2015

David Underwood, SoundBoard Music
3776 Fishcreek Rd.
Stow, OH 44224
Office: (330)673-0005
Fax: (330)673-6605

8/27/2015

Public Utilities Commission of Ohio
Docketing Division
180 E. Broad St.
Columbus, OH 43215-3793

CASE ID: DUND051915GP

Dear Public Utilities Commission of Ohio, Mr. Mariner Taft, Attorney Examiner;

This letter is a formal complaint from David Underwood and SoundBoard Music Inc. against the telephone service provider First Communications; referencing account:

Account Number: 1****7498

Sound Board Music
3776 Fishcreek Rd
Stow, OH 44224

We are currently a customer with First Communications and have been a long time customer over the duration of three years. During this time we have received a consistent bill with an average balance of approximately \$350.00 and have been paid in a timely manner.

In late January, First Communications contacted me; alerting me that my phone number has been 'hacked' over a duration of approximately three weeks. During this 'hacked' event, my phone numbers had been used to make hundreds of calls to St. Johns, AN; Cayman Islands, CQ; St. Georges, GN and various other long distance locations. The service provider (SP) controlling my phone numbers, First Communications, told me that to end or prevent this 'hacking' I would need to contact my equipment provider, Samsung and Raytec companies. In response, I had asked my service provider why they would not be the ones to contact Raytec or Samsung to address these issues as I feel this would be their responsibility. They denied help to this issue. I then contacted Raytec to ensure that this issue would be addressed. A representative with Raytec came out and helped assist me with addressing this issue. In conversation with Raytec, they had stated that they were familiar with this 'hacking' with First Communications accounts and the preventative measure was to ensure that my phone numbers that we assigned to our First Communications account not be able to make international calls.

We received the invoice and statement for the billing cycle this 'hacking' event occurred. According to this invoice First Communications was billing us \$6,646.74! As a customer with First Communication for three years, account in good standing and average billing balance of \$350.00 per billing cycle, this is outrageous. Assuming that I would not be incurring the charges caused from the

CASE ID: DUND051915GP

'hacking' of the First Communications account I requested for relief from the fraudulent charges. First Communications responded by stating they will look into what they could do. After a period of approximately two and a half months and multiple follow ups from my end with this company, they stated they would issue approximately \$1,400.00 as a credit against the fraudulent charges. Over this time I have been paying my standard and expected average monthly charges and keeping my account with them current in payment.

The company has not been available by any means to address this issue. In conversation with one of First Communications upper representatives, I had the question of why it took the company three weeks to contact me about the account being compromised. The response from the First Communications agent was simply, pay the bill or else they will terminate the service. After I was given the response I contacted the PUCO and filled a complaint. Speaking with the PUCO agent I was not prompted with a difference between a 'formal complaint' and a 'complaint'. As a follow up, I had conversations with various PUCO reps and also Mr. Mariner Taft as to what would be the next steps. We had been told that this would not be an issue that the PUCO handles and we were referred to the Federal Communications Commission. The FCC agent referred us back to contacting the PUCO and introduced us to filling a 'formal' complaint.

The purpose of this letter is to file a FORMAL COMPLAINT against the company FIRST COMMUNICATIONS against the fraudulent charges issued to me and my company. I demand to have a FORMAL HEARING before any money is exchanged on the fraudulent charges. I will continue to pay my bill as normal of all non-fraudulent charges and my account is current. I expect all services attached to this account to not be interrupted due to non-payment of FRAUDULENT charges. Therefore, I am asking for assistance by the commission to prevent the termination of this service during the pendency of this complaint. I agree to pay during this pendency of complaint, all amounts to the utility that are not in dispute. FIRST COMMUNICATIONS has issued a shut-off notice and this would be SEVERLY DISRUPTIVE to my business.

Respectfully Signed,

A handwritten signature in black ink, appearing to read 'D. Underwood', with a large, stylized loop at the beginning.

David Underwood
President

SoundBoard Music
3776 Fishcreek Rd.
Stow, OH 44224



Sound Board Music
3776 Fishcreek Rd
Stow, OH 44224

Invoice Number
12647160

Account Number
1****7498

Billing Period Ended
12/31/2014

Invoice Date
1/2/2015

Your account was past due at the time this statement was mailed. If your payment has not been sent, please pay \$387.35 to avoid unwanted interruption of your service. If you have sent payment, thank you.

Previous Balance	Payments/Adjustments	Current Charges	Total Amount Due	Due Date
\$1,089.94	\$702.59 CR	\$6,259.39	\$6,646.74	1/23/2015

Previous Balance

Previous Balance 1,089.94
Payments (includes payments received by 1/2/2015) - Thank You 702.59 CR
Past Due \$387.35

Local Services

Local Services 303.94
Detailed on page 2
Total Local Services \$303.94

Long Distance Services

Long Distance Calls 4,610.51
Other Charges (see detail on page 2) 10.00
Total Long Distance Services \$4,620.51

Federal Excise Tax 9.44
State and Local Taxes 343.12
Federal Universal Service Fund (USF) 772.28
USF Administration Fee 69.15
Federal ARA Fee 15.00
Property Assessment Fee 115.26
Total Taxes & Surcharges \$1,324.25

Late Charges

Late Charges 10.69

Total Amount Due by 1/23/2015 \$6,646.74



For Frequently Asked Questions, Customer Care and Company information, log on to www.firstcomm.com



To talk with a Customer Service Representative, call 800-860-2934 or fax us at 888-274-1015.

Your account was past due at the time this statement was mailed. If your payment has not been sent, please pay \$387.35 to avoid unwanted interruption of your service. If you have sent payment, thank you.

First Communications offers automated payment options for customers with Visa, Mastercard, Discover and American Express Accounts as well as direct check payments. For information regarding automated payment options, please contact Customer Care at 800-860-2934.

Detach and enclose this portion with your payment. Please write your account number on your check or money order and make payable to: First Communications. Do not send cash. Please remit payment in the enclosed envelope or to First Communications LLC, Dept. 781115, PO Box 78000, Detroit, MI 48278-1115



Dept. 781115
PO Box 78000
Detroit, MI 48278-1115



Important Information
Check here if change of address is required.
See reverse for changes of address form.

Due Date	Amount Due	Amount Enclosed
1/23/2015	\$6,646.74	\$

7510 0100 NO RP 02 01022015 NNYNNNN 0000048 51 T1

48 2 AT 0.403

SOUND BOARD MUSIC
3776 FISHCREEK RD
STOW OH 44224-4379



FIRST COMMUNICATIONS LLC
DEPT. 781115
PO BOX 78000
DETROIT, MI 48278-1115



*** 001 00000074984 00012647160 00001022015 00000664674 001 3

TRANSACTION DETAIL

Payments

12/24/2014
12/12/2014

DESCRIPTION

Check Payment Lbx
Check Payment Lbx
Payment Total:

AMOUNT

351.66 CR
350.93 CR
702.59 CR

Other Charges

1/2/2015

Administrative Fee
Other Charge Total:

10.00
10.00

Local Services

1/1/2015 - 1/31/2015
1/1/2015 - 1/31/2015
1/1/2015 - 1/31/2015
1/1/2015 - 1/31/2015

E T1v2 Additional Listing
T-1 Access Recovery Charge
Essential T1 V2 1.5
Dt1 C.0037314.t1.akrnoh25h1o.k
Local Service Total:

5.38
28.57
269.99
0.00
303.94

LONG DISTANCE CALL DETAIL

Calls Placed From: 330-673-0005

Date	Time	To Number	To City/State	Rate	Durat	Cost	Date	Time	To Number	To City/State	Rate	Durat	Cost
12/01	8:38am	618-694-9987	MARION, IL	B	.9	.0000	12/03	9:39am	330-493-8055	CANTON, OH	B	20.9	.0000
12/04	9:45am	856-381-7453	WOODBURY, NJ	B	23.1	.0000	12/04	10:12am	330-493-8055	CANTON, OH	B	2.0	.0000
12/04	10:16am	330-233-6146	YOUNGSTOWN, OH	B	.8	.0000	12/04	10:50am	301-620-4040	FREDERICK, MD	B	15.8	.0000
12/06	7:27pm	268-732-0084	ST JOHNS, AN	IS	10.5	6.1200	12/06	7:44pm	268-732-0084	ST JOHNS, AN	IS	10.5	6.1200
12/06	8:20pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/06	8:33pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/06	8:50pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/06	9:00pm	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800
12/06	9:27pm	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/06	9:46pm	268-732-0084	ST JOHNS, AN	IS	10.5	6.1200
12/06	9:58pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/06	10:04pm	268-732-0084	ST JOHNS, AN	IS	1.5	.8700
12/06	10:08pm	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700	12/06	10:29pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/06	10:37pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/06	10:47pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/06	10:56pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/06	11:06pm	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/06	11:23pm	268-732-0084	ST JOHNS, AN	IS	19.5	11.3600	12/06	11:44pm	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800
12/07	12:02am	268-732-0084	ST JOHNS, AN	IS	18.0	10.4900	12/07	12:23am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/07	12:46am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/07	12:54am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/07	1:35am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/07	1:48am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/07	1:59am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/07	2:12am	268-732-0084	ST JOHNS, AN	IS	9.0	5.2400
12/07	2:24am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/07	2:59am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/07	3:10am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/07	3:17am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/07	3:38am	268-732-0084	ST JOHNS, AN	IS	1.0	.5800	12/07	3:40am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/07	3:51am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300	12/07	3:56am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/07	4:03am	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500	12/07	4:21am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/07	4:42am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100	12/07	5:11am	268-732-0084	ST JOHNS, AN	IS	12.0	6.9900
12/07	6:14am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/07	6:37am	268-732-0084	ST JOHNS, AN	IS	14.0	8.1600
12/07	6:58am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/07	7:19am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300

Change of Name, Phone Number or Mailing Address?

Please fill out and check the box on the reverse side. Thank You.

Account Number _____
 Name Change _____
 New Mailing Address _____
 City _____ State _____ Zip _____
 Work Phone () _____
 Home Phone () _____

If your complaint is not resolved after you have called First Communications, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.pickocc.org>.

TRANSACTION DETAIL

	DESCRIPTION	AMOUNT
Payments		
12/24/2014	Check Payment Lbx	351.66 CR
12/12/2014	Check Payment Lbx	350.93 CR
	Payment Total:	702.59 CR
Other Charges		
1/2/2015	Administrative Fee	10.00
	Other Charge Total:	10.00
Local Services		
1/1/2015 - 1/31/2015	E T1v2 Additional Listing	5.38
1/1/2015 - 1/31/2015	T-1 Access Recovery Charge	28.57
1/1/2015 - 1/31/2015	Essential T1 V2 1.5	269.99
1/1/2015 - 1/31/2015	Dt1 C.0037314.t1.akrnoh25h1o.k	0.00
	Local Service Total:	303.94

LONG DISTANCE CALL DETAIL

Calls Placed From: 330-673-0005

Date	Time	To Number	To City/State	Rate	Durat	Cost	Date	Time	To Number	To City/State	Rate	Durat	Cost
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12/04	9:45am	856-381-7453	WOODBURY, NJ	B	23.1	.0000	12/04	10:12am	330-493-8055	CANTON, OH	B	2.0	.0000
12/04	10:16am	330-233-6146	YOUNGSTOWN, OH	B	.8	.0000	12/04	10:50am	301-620-4040	FREDERICK, MD	B	15.8	.0000
12/06	7:27pm	268-732-0084	ST JOHNS, AN	IS	10.5	6.1200	12/06	7:44pm	268-732-0084	ST JOHNS, AN	IS	10.5	6.1200
12/06	8:20pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/06	8:33pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/06	8:50pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/06	9:00pm	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800
12/06	9:27pm	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/06	9:46pm	268-732-0084	ST JOHNS, AN	IS	10.5	6.1200
12/06	9:58pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/06	10:04pm	268-732-0084	ST JOHNS, AN	IS	1.5	.8700
12/06	10:08pm	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700	12/06	10:29pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/06	10:37pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/06	10:47pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/06	10:56pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/06	11:06pm	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/06	11:23pm	268-732-0084	ST JOHNS, AN	IS	19.5	11.3600	12/06	11:44pm	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800
12/07	12:02am	268-732-0084	ST JOHNS, AN	IS	18.0	10.4900	12/07	12:23am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/07	12:46am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/07	12:54am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/07	1:35am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/07	1:48am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/07	1:59am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/07	2:12am	268-732-0084	ST JOHNS, AN	IS	9.0	5.2400
12/07	2:24am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/07	2:59am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/07	3:10am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/07	3:17am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/07	3:38am	268-732-0084	ST JOHNS, AN	IS	1.0	.5800	12/07	3:40am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/07	3:51am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300	12/07	3:56am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/07	4:03am	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500	12/07	4:21am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/07	4:42am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100	12/07	5:11am	268-732-0084	ST JOHNS, AN	IS	12.0	6.9900
12/07	6:14am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/07	6:37am	268-732-0084	ST JOHNS, AN	IS	14.0	8.1600
12/07	6:58am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/07	7:19am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300

Change of Name, Phone Number or Mailing Address?

Please fill out and check the box on the reverse side. Thank You.

Account Number _____

Name Change _____

New Mailing Address _____

City _____ State _____ Zip _____

Work Phone () _____

Home Phone () _____

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Account Number

1****7498

Billing Date

1/2/2015

Invoice Number

12647160

Billing Period

12/1/2014 to 12/31/2014

Calls Placed From: 330-673-0005

(Continued)

Date	Time	To Number	To City/State	Rate	Durat	Cost	Date	Time	To Number	To City/State	Rate	Durat	Cost
12/07	7:46am	268-732-0084	ST JOHNS, AN	IS	1.0	.5800	12/07	7:49am	268-732-0084	ST JOHNS, AN	IS	7.0	4.0800
12/07	7:58am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/07	8:22am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/07	8:37am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/07	8:47am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/07	8:51am	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800	12/07	9:11am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/07	9:18am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/07	9:31am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/07	9:48am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/07	9:53am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/07	10:07am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/07	9:28pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/07	9:37pm	268-732-0084	ST JOHNS, AN	IS	4.5	2.6200	12/07	9:43pm	268-732-0084	ST JOHNS, AN	IS	12.0	6.9900
12/07	9:57pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/07	10:08pm	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800
12/07	10:23pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/07	10:38pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/07	10:59pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/07	11:07pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/07	11:15pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/07	11:28pm	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400
12/07	11:59pm	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800	12/08	12:20am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100
12/08	12:39am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/08	2:06am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/08	2:16am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100	12/08	2:35am	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800
12/08	2:48am	268-732-0084	ST JOHNS, AN	IS	18.0	10.4900	12/08	3:08am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/08	3:30am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/08	3:54am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/08	3:57am	268-732-0084	ST JOHNS, AN	IS	11.0	6.4100	12/08	4:09am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/08	4:21am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/08	4:40am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/08	5:09am	268-732-0084	ST JOHNS, AN	IS	20.5	11.9500	12/08	5:32am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100
12/08	5:51am	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800	12/08	6:07am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/08	6:29am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100	12/08	6:50am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/08	6:54am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/08	7:07am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/08	7:17am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/08	7:21am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/08	7:28am	268-732-0084	ST JOHNS, AN	IS	1.0	.5800	12/08	7:29am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/08	7:33am	268-732-0084	ST JOHNS, AN	IS	15.5	9.0300	12/08	7:50am	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800
12/08	8:11am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/08	8:34am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/08	8:46am	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700	12/08	9:08am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/08	9:12am	268-732-0084	ST JOHNS, AN	IS	15.5	9.0300	12/09	10:21am	248-583-1930	ROYAL OAK, MI	B	6.3	.0000
12/17	10:54am	228-383-7460	GULFPORT, MS	B	.6	.0000	12/17	10:56am	330-243-6080	NEWPHLDLPH, OH	B	2.4	.0000
12/17	11:04am	216-472-2279	CLEVELAND, OH	B	.6	.0000							

Total Calls Placed from 330-673-0005 109 1,187.9 649.4400

Calls Placed From: 330-673-2879

Date	Time	To Number	To City/State	Rate	Durat	Cost	Date	Time	To Number	To City/State	Rate	Durat	Cost
12/06	6:45pm	264-536-4098	THE VALLEY, AI	IS	1.0	.9100	12/06	6:47pm	268-732-0084	ST JOHNS, AN	IS	20.5	11.9500
12/06	7:09pm	268-732-0084	ST JOHNS, AN	IS	14.0	8.1600	12/06	7:25pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/06	8:56pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/06	9:09pm	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100
12/06	9:27pm	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/06	9:42pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/06	10:26pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/06	10:35pm	268-732-0084	ST JOHNS, AN	IS	14.0	8.1600
12/06	10:52pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/06	11:14pm	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500
12/06	11:30pm	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300	12/06	11:40pm	268-732-0084	ST JOHNS, AN	IS	18.0	10.4900
12/07	12:00am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/07	12:22am	268-732-0084	ST JOHNS, AN	IS	7.5	4.3700
12/07	12:42am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/07	12:52am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/07	1:35am	268-732-0084	ST JOHNS, AN	IS	11.0	6.4100	12/07	1:47am	268-732-0084	ST JOHNS, AN	IS	17.5	10.2000
12/07	2:07am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/07	2:16am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/07	3:21am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/07	3:36am	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800
12/07	3:56am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/07	4:02am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/07	4:09am	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700	12/07	4:24am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/07	4:37am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/07	5:10am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/07	6:13am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/07	6:37am	268-732-0084	ST JOHNS, AN	IS	12.0	6.9900
12/07	6:57am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/07	7:18am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/07	7:44am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/07	7:57am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/07	8:08am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/07	8:20am	268-732-0084	ST JOHNS, AN	IS	1.0	.5800
12/07	8:21am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/07	8:44am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/07	9:07am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100	12/07	9:27am	268-732-0084	ST JOHNS, AN	IS	10.5	6.1200
12/07	9:41am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/07	9:44am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/07	9:47am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/07	10:00am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/07	10:05am	268-732-0084	ST JOHNS, AN	IS	16.0	9.3200	12/07	9:14pm	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400



Account Number

1****7498

Billing Date

1/2/2015

Invoice Number

12647160

Billing Period

12/1/2014 to 12/31/2014

Calls Placed From: 330-673-2879

(Continued)

Date	Time	To Number	To City/State	Rate	Durat	Cost	Date	Time	To Number	To City/State	Rate	Durat	Cost
12/07	9:25pm	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/07	9:35pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/07	9:42pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/07	9:49pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/07	10:02pm	268-732-0084	ST JOHNS, AN	IS	1.0	.5800	12/07	10:03pm	268-732-0084	ST JOHNS, AN	IS	18.0	10.4900
12/07	10:22pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/07	10:29pm	268-732-0084	ST JOHNS, AN	IS	4.5	2.6200
12/07	10:37pm	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/07	10:53pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/07	11:06pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/07	11:14pm	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400
12/07	11:30pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/07	11:58pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/08	12:18am	268-732-0084	ST JOHNS, AN	IS	11.0	6.4100	12/08	12:31am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/08	12:38am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/08	2:05am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/08	3:56am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/08	4:08am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/08	4:13am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/08	4:40am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/08	5:08am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800	12/08	5:22am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/08	5:49am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/08	6:00am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/08	6:05am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/08	6:08am	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700
12/08	6:23am	268-732-0084	ST JOHNS, AN	IS	14.0	8.1600	12/08	6:38am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/08	6:47am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/08	7:06am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/08	7:16am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/08	7:37am	268-732-0084	ST JOHNS, AN	IS	11.0	6.4100
12/08	7:49am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/08	7:54am	268-732-0084	ST JOHNS, AN	IS	10.0	5.8300
12/08	8:05am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/08	8:08am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100
12/08	8:30am	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500	12/08	8:45am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/08	9:06am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100	12/08	9:25am	268-732-0084	ST JOHNS, AN	IS	2.0	1.1700
12/10	12:07am	345-550-2079	CAYMAN IS, CQ	IS	4.0	1.5400	12/10	12:48am	345-550-2079	CAYMAN IS, CQ	IS	2.5	.9600
12/10	12:53am	345-550-2079	CAYMAN IS, CQ	IS	5.5	2.1200	12/12	10:11pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/12	10:32pm	268-732-0088	ST JOHNS, AN	IS	1.0	.5800	12/12	10:33pm	268-732-0084	ST JOHNS, AN	IS	8.5	4.9500
12/12	10:43pm	268-732-0084	ST JOHNS, AN	IS	1.0	.5800	12/12	10:45pm	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800
12/12	11:04pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/12	11:08pm	268-732-0084	ST JOHNS, AN	IS	19.5	11.3600
12/12	11:29pm	268-732-0084	ST JOHNS, AN	IS	14.0	8.1600	12/13	12:01am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/13	12:11am	268-732-0084	ST JOHNS, AN	IS	16.5	9.6100	12/13	12:29am	268-732-0084	ST JOHNS, AN	IS	19.0	11.0700
12/13	12:49am	268-732-0084	ST JOHNS, AN	IS	1.5	.8700	12/13	12:52am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100
12/13	1:10am	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700	12/13	1:24am	268-732-0084	ST JOHNS, AN	IS	8.5	4.9500
12/13	1:35am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/13	1:38am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/13	1:45am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/13	2:06am	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700
12/13	2:21am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/13	2:37am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/13	2:40am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/13	2:51am	268-732-0084	ST JOHNS, AN	IS	14.0	8.1600
12/13	3:06am	268-732-0084	ST JOHNS, AN	IS	14.0	8.1600	12/13	3:22am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/13	3:29am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/13	3:47am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/13	3:59am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/13	4:09am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/13	4:14am	268-732-0084	ST JOHNS, AN	IS	9.0	5.2400	12/13	4:24am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400
12/13	4:40am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/13	4:49am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/13	5:05am	268-732-0084	ST JOHNS, AN	IS	16.5	9.6100	12/13	5:23am	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800
12/13	5:36am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/13	5:43am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/13	6:04am	268-732-0084	ST JOHNS, AN	IS	15.5	9.0300	12/13	6:20am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/13	6:35am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/13	6:47am	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800
12/13	7:00am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/13	7:22am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/13	7:27am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/13	7:31am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/13	7:53am	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700	12/13	8:08am	268-732-0084	ST JOHNS, AN	IS	1.0	.5800
12/13	8:11am	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500	12/13	8:26am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/13	8:34am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800	12/13	8:09pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/13	8:22pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/13	8:25pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/13	8:29pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/13	8:36pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/13	8:39pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/13	8:46pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/13	8:49pm	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800	12/13	9:02pm	268-732-0084	ST JOHNS, AN	IS	18.0	10.4900
12/13	9:22pm	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100	12/13	9:41pm	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800
12/13	9:57pm	268-732-0084	ST JOHNS, AN	IS	10.0	5.8300	12/13	10:13pm	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/13	10:28pm	268-732-0084	ST JOHNS, AN	IS	11.0	6.4100	12/13	11:16pm	268-732-0084	ST JOHNS, AN	IS	4.5	2.6200
12/13	11:24pm	268-732-0084	ST JOHNS, AN	IS	6.5	3.7900	12/13	11:32pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/13	11:56pm	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800	12/14	12:10am	268-732-0084	ST JOHNS, AN	IS	1.0	.5800
12/14	12:14am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/14	12:23am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/14	12:32am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100	12/14	12:52am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/14	12:56am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/14	1:17am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600





Account Number
1****7498
Billing Date
1/2/2015

Invoice Number
12647160
Billing Period
12/1/2014 to 12/31/2014

Calls Placed From: 330-673-2879

(Continued)

Date	Time	To Number	To City/State	Rate	Durat	Cost	Date	Time	To Number	To City/State	Rate	Durat	Cost
12/14	1:26am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/14	1:48am	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800
12/14	2:14am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300	12/14	2:34am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/14	2:47am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/14	3:03am	268-732-0084	ST JOHNS, AN	IS	18.0	10.4900
12/14	3:22am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/14	3:30am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/14	3:38am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/14	3:59am	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500
12/14	4:15am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/14	4:26am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/14	4:36am	268-732-0084	ST JOHNS, AN	IS	3.5	2.0400	12/14	4:41am	268-732-0084	ST JOHNS, AN	IS	7.5	4.3700
12/14	4:50am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100	12/14	5:08am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/14	5:19am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/14	5:26am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/14	5:48am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/14	6:01am	268-732-0084	ST JOHNS, AN	IS	11.0	6.4100
12/14	6:13am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/14	6:17am	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800
12/14	6:37am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/14	6:58am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/14	7:01am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/14	7:10am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/14	7:13am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/14	7:17am	268-732-0084	ST JOHNS, AN	IS	6.5	3.7900
12/14	7:25am	268-732-0084	ST JOHNS, AN	IS	7.5	4.3700	12/14	7:34am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/14	7:42am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/14	7:59am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400
12/14	8:34am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/14	8:40am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/14	8:44am	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500	12/14	5:35pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/14	5:44pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/14	6:05pm	268-732-0084	ST JOHNS, AN	IS	7.5	4.3700
12/14	7:33pm	268-732-0084	ST JOHNS, AN	IS	17.5	10.2000	12/14	7:52pm	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700
12/14	8:09pm	268-732-0084	ST JOHNS, AN	IS	10.5	6.1200	12/14	8:21pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/14	8:42pm	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300	12/14	8:49pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/14	9:11pm	268-732-0084	ST JOHNS, AN	IS	1.0	.5800	12/14	9:13pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/14	9:20pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/14	9:25pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/14	9:33pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/14	9:37pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/14	9:40pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/14	9:47pm	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/14	9:53pm	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800	12/14	10:12pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/14	10:15pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/14	10:23pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/15	6:50am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/15	7:01am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/15	7:22am	268-732-0084	ST JOHNS, AN	IS	1.0	.5800	12/15	7:27am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/15	7:39am	268-732-0084	ST JOHNS, AN	IS	7.5	4.3700	12/15	7:48am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/15	8:02am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/15	8:06am	268-732-0084	ST JOHNS, AN	IS	11.0	6.4100
12/15	8:18am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/15	8:22am	268-732-0084	ST JOHNS, AN	IS	1.0	.5800
12/15	8:24am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300	12/15	8:29am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/15	2:35pm	773-584-7301	CHICAGO, IL	B	4.2	.0000							

Total Calls Placed from 330-673-2879 237 2,443.71,419.5600

Calls Placed From: 330-673-5386

Date	Time	To Number	To City/State	Rate	Durat	Cost	Date	Time	To Number	To City/State	Rate	Durat	Cost
12/04	11:42am	586-477-1177	MT CLEMENS, MI	B	.4	.0000	12/04	1:37pm	586-477-1177	MT CLEMENS, MI	B	.8	.0000
12/06	7:11pm	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/07	9:15pm	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/07	9:26pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/07	9:39pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/07	9:52pm	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/07	10:10pm	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700
12/07	10:24pm	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400							

Total Calls Placed from 330-673-5386 9 75.7 43.4200

Calls Placed From: 330-673-5537

Date	Time	To Number	To City/State	Rate	Durat	Cost	Date	Time	To Number	To City/State	Rate	Durat	Cost
12/06	12:11pm	268-732-0089	ST JOHNS, AN	IS	1.0	.5800	12/06	12:13pm	264-536-4089	THE VALLEY, AI	IS	1.0	.9100
12/06	12:14pm	264-536-3646	THE VALLEY, AI	IS	1.0	.9100	12/06	12:16pm	264-536-3679	THE VALLEY, AI	IS	1.0	.9100
12/06	12:17pm	264-536-4029	THE VALLEY, AI	IS	1.0	.9100	12/06	12:25pm	264-536-4054	THE VALLEY, AI	IS	1.0	.9100
12/06	12:26pm	264-536-4082	THE VALLEY, AI	IS	1.0	.9100	12/06	12:28pm	264-536-4098	THE VALLEY, AI	IS	1.0	.9100
12/06	12:30pm	268-732-0089	ST JOHNS, AN	IS	2.0	1.1700	12/06	12:36pm	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500
12/06	6:32pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/06	6:36pm	268-732-0084	ST JOHNS, AN	IS	7.5	4.3700
12/06	7:46pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/06	8:09pm	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/06	8:27pm	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700	12/06	8:43pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/06	8:54pm	268-732-0084	ST JOHNS, AN	IS	3.0	1.7500	12/06	8:58pm	268-732-0089	ST JOHNS, AN	IS	3.0	1.7500
12/06	9:07pm	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700	12/06	9:23pm	268-732-0084	ST JOHNS, AN	IS	1.0	.5800



Account Number

1****7498

Billing Date

1/2/2015

Invoice Number

12647160

Billing Period

12/1/2014 to 12/31/2014

Calls Placed From: 330-673-5537

(Continued)

Date	Time	To Number	To City/State	Rate	Durat	Cost	Date	Time	To Number	To City/State	Rate	Durat	Cost
12/06	9:25pm	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800	12/06	9:41pm	268-732-0084	ST JOHNS, AN	IS	20.5	11.9500
12/06	10:02pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/06	10:07pm	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400
12/06	10:26pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/06	10:34pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/06	10:46pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/06	10:55pm	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/06	11:12pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/06	11:21pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/06	11:25pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/06	11:46pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/06	11:55pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/06	11:59pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/07	12:06am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/07	12:21am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/07	12:41am	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500	12/07	12:56am	268-732-0084	ST JOHNS, AN	IS	11.0	6.4100
12/07	1:10am	268-732-0084	ST JOHNS, AN	IS	18.0	10.4900	12/07	1:34am	268-732-0084	ST JOHNS, AN	IS	5.0	2.9100
12/07	1:47am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/07	1:54am	268-732-0084	ST JOHNS, AN	IS	10.5	6.1200
12/07	2:06am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/07	2:15am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/07	2:20am	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800	12/07	2:38am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/07	2:42am	268-732-0084	ST JOHNS, AN	IS	15.5	9.0300	12/07	2:58am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/07	3:02am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/07	3:20am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/07	3:34am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/07	3:44am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/07	4:05am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/07	4:17am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400
12/07	4:33am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/07	5:09am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/07	6:12am	268-732-0084	ST JOHNS, AN	IS	12.0	6.9900	12/07	6:36am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400
12/07	6:56am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/07	7:17am	268-732-0084	ST JOHNS, AN	IS	4.5	2.6200
12/07	7:38am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300	12/07	7:43am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/07	7:53am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/07	7:57am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/07	8:04am	268-732-0084	ST JOHNS, AN	IS	10.5	6.1200	12/07	8:16am	268-732-0084	ST JOHNS, AN	IS	7.0	4.0800
12/07	8:24am	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500	12/07	8:43am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/07	8:46am	268-732-0084	ST JOHNS, AN	IS	17.5	10.2000	12/07	9:05am	268-732-0084	ST JOHNS, AN	IS	1.5	.8700
12/07	9:08am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100	12/07	9:26am	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800
12/07	9:45am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100	12/07	10:03am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/07	9:12pm	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/07	10:34pm	268-732-0084	ST JOHNS, AN	IS	19.5	11.3600
12/07	10:55pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/07	11:16pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/07	11:57pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/08	12:01am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/08	12:22am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/08	12:33am	268-732-0084	ST JOHNS, AN	IS	15.5	9.0300
12/08	2:05am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/08	2:14am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/08	2:34am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/08	2:41am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/08	2:52am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/08	3:07am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/08	3:13am	268-732-0084	ST JOHNS, AN	IS	7.5	4.3700	12/08	3:23am	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800
12/08	3:49am	268-732-0084	ST JOHNS, AN	IS	1.0	.5800	12/08	3:52am	268-732-0084	ST JOHNS, AN	IS	12.0	6.9900
12/08	4:04am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/08	4:36am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/08	4:39am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/08	5:07am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/08	5:18am	268-732-0084	ST JOHNS, AN	IS	19.0	11.0700	12/08	5:38am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/08	5:47am	268-732-0084	ST JOHNS, AN	IS	14.0	8.1600	12/08	6:02am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400
12/08	6:19am	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700	12/08	6:34am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/08	6:48am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/08	6:52am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/08	6:56am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/08	7:05am	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800
12/08	7:25am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/08	7:35am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100
12/08	7:53am	268-732-0084	ST JOHNS, AN	IS	7.5	4.3700	12/08	8:03am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/08	8:29am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/08	8:32am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/08	8:41am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/08	8:44am	268-732-0084	ST JOHNS, AN	IS	19.5	11.3600
12/08	9:06am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/08	9:15am	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800
12/08	10:27pm	415-631-2121	POINTREYES, CA	B	.3	.0000	12/08	11:03pm	767-503-0400	ROSEAU, DM	IS	1.0	.4600
12/10	12:51am	345-550-2079	CAYMAN IS, CQ	IS	7.0	2.7000	12/10	1:08am	345-550-2079	CAYMAN IS, CQ	IS	2.5	.9600
12/12	10:08pm	473-405-9460	ST GEORGES, GN	IS	1.0	.9600	12/12	10:09pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/12	10:16pm	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/12	10:26pm	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400
12/12	10:42pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/12	10:50pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/12	10:54pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/12	10:57pm	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/12	11:07pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/12	11:29pm	268-732-0084	ST JOHNS, AN	IS	1.5	.8700
12/12	11:31pm	268-732-0084	ST JOHNS, AN	IS	6.5	3.7900	12/13	12:00am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/13	12:06am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/13	12:19am	268-732-0084	ST JOHNS, AN	IS	18.0	10.4900
12/13	12:38am	268-732-0084	ST JOHNS, AN	IS	1.0	.5800	12/13	12:39am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/13	12:48am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100	12/13	1:06am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/13	1:15am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/13	1:20am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000





Account Number

1****7498

Billing Date

1/2/2015

Invoice Number

12647160

Billing Period

12/1/2014 to 12/31/2014

Calls Placed From: 330-673-5537

(Continued)

Date	Time	To Number	To City/State	Rate	Durat	Cost	Date	Time	To Number	To City/State	Rate	Durat	Cost
12/13	1:34am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/13	1:55am	268-732-0084	ST JOHNS, AN	IS	18.0	10.4900
12/13	2:14am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300	12/13	2:19am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/13	2:23am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/13	2:26am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/13	2:36am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/13	2:39am	268-732-0084	ST JOHNS, AN	IS	3.0	1.7500
12/13	2:42am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/13	3:03am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/13	3:08am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300	12/13	3:13am	268-732-0084	ST JOHNS, AN	IS	20.5	11.9500
12/13	3:34am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/13	3:55am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/13	4:08am	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700	12/13	4:23am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400
12/13	4:39am	268-732-0084	ST JOHNS, AN	IS	19.5	11.3600	12/13	5:04am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400
12/13	5:20am	268-732-0084	ST JOHNS, AN	IS	7.5	4.3700	12/13	5:29am	268-732-0084	ST JOHNS, AN	IS	17.5	10.2000
12/13	5:48am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/13	6:10am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/13	6:26am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800	12/13	6:40am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/13	6:45am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/13	6:48am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/13	6:55am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/13	7:04am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/13	7:14am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100	12/13	7:31am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/13	7:39am	268-732-0084	ST JOHNS, AN	IS	11.0	6.4100	12/13	7:51am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/13	8:07am	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500	12/13	8:25am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/13	8:29am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/13	8:40am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/13	8:07pm	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100	12/13	8:25pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/13	8:28pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/13	8:35pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/13	8:42pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/13	8:50pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/13	8:58pm	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500	12/13	9:14pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/13	9:35pm	268-732-0084	ST JOHNS, AN	IS	3.0	1.7500	12/13	9:40pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/13	9:43pm	268-732-0084	ST JOHNS, AN	IS	4.5	2.6200	12/13	9:48pm	268-732-0084	ST JOHNS, AN	IS	14.0	8.1600
12/13	10:03pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/13	10:24pm	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/13	10:29pm	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100	12/13	11:15pm	268-732-0084	ST JOHNS, AN	IS	5.0	2.9100
12/13	11:23pm	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300	12/13	11:29pm	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700
12/13	11:44pm	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/13	11:54pm	268-732-0084	ST JOHNS, AN	IS	7.5	4.3700
12/14	12:03am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/14	12:07am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/14	12:22am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/14	12:31am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/14	12:35am	268-732-0084	ST JOHNS, AN	IS	14.0	8.1600	12/14	12:51am	268-732-0084	ST JOHNS, AN	IS	19.5	11.3600
12/14	1:10am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/14	1:14am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/14	1:23am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/14	1:31am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/14	1:40am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/14	1:44am	268-732-0084	ST JOHNS, AN	IS	11.0	6.4100
12/14	1:56am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/14	2:13am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400
12/14	2:33am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/14	2:36am	268-732-0084	ST JOHNS, AN	IS	12.0	6.9900
12/14	2:49am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/14	2:54am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/14	3:08am	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800	12/14	3:28am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100
12/14	3:46am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/14	4:07am	268-732-0084	ST JOHNS, AN	IS	7.5	4.3700
12/14	4:16am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/14	4:30am	268-732-0084	ST JOHNS, AN	IS	12.0	6.9900
12/14	4:48am	268-732-0084	ST JOHNS, AN	IS	12.0	6.9900	12/14	5:06am	268-732-0084	ST JOHNS, AN	IS	3.5	2.0400
12/14	5:18am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/14	5:39am	268-732-0084	ST JOHNS, AN	IS	16.5	9.6100
12/14	5:56am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/14	6:16am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/14	6:28am	268-732-0084	ST JOHNS, AN	IS	10.5	6.1200	12/14	6:39am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/14	6:48am	268-732-0084	ST JOHNS, AN	IS	16.0	9.3200	12/14	7:06am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100
12/14	7:24am	268-732-0084	ST JOHNS, AN	IS	19.0	11.0700	12/14	7:44am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/14	7:53am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300	12/14	7:58am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/14	8:33am	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800	12/14	5:33pm	268-732-0084	ST JOHNS, AN	IS	20.5	11.9500
12/14	5:56pm	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/14	6:07pm	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/14	7:33pm	268-732-0084	ST JOHNS, AN	IS	11.0	6.4100	12/14	7:45pm	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800
12/14	8:07pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/14	8:28pm	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500
12/14	8:43pm	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800	12/14	9:03pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/14	9:24pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/14	9:45pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/14	10:07pm	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/14	10:22pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/15	6:49am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/15	7:10am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/15	7:31am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/15	7:35am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/15	7:38am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/15	7:51am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/15	8:11am	268-732-0084	ST JOHNS, AN	IS	16.0	9.3200	12/15	8:28am	268-732-0084	ST JOHNS, AN	IS	11.0	6.4100

Total Calls Placed from 330-673-5537 256 2,604.31,518.1900



Account Number

1****7498

Billing Date

1/2/2015

Invoice Number

12647160

Billing Period

12/1/2014 to 12/31/2014

Calls Placed From: 330-673-5807

Date	Time	To Number	To City/State	Rate	Durat	Cost	Date	Time	To Number	To City/State	Rate	Durat	Cost
12/03	11:53am	330-405-4561	TWINSBURG, OH	B	.7	.0000	12/03	11:55am	216-410-8255	CLEVELAND, OH	B	6.8	.0000
12/04	11:33am	586-477-1177	MT CLEMENS, MI	B	.7	.0000	12/04	1:01pm	330-823-2634	ALLIANCE, OH	B	1.0	.0000
12/05	12:50pm	330-405-6728	TWINSBURG, OH	B	.6	.0000	12/05	1:47pm	216-470-3484	CLEVELAND, OH	B	3.2	.0000
12/05	1:52pm	216-470-3484	CLEVELAND, OH	B	.6	.0000	12/07	2:37am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100
12/09	2:28pm	614-408-0131	DUBLIN, OH	B	1.3	.0000	12/10	12:41pm	614-408-0131	DUBLIN, OH	B	7.6	.0000
12/15	1:06pm	614-563-3532	COLUMBUS, OH	B	3.7	.0000	12/26	2:56pm	614-743-3567	COLUMBUS, OH	B	.3	.0000

Total Calls Placed from 330-673-5807 12 43.5 9.9100

Calls Placed From: 330-673-6605

Date	Time	To Number	To City/State	Rate	Durat	Cost	Date	Time	To Number	To City/State	Rate	Durat	Cost
12/03	9:55am	330-494-5250	NO CANTON, OH	B	1.0	.0000	12/03	10:01am	330-494-5250	NO CANTON, OH	B	1.0	.0000
12/05	10:39am	402-884-6286	OMAHA, NE	B	.8	.0000	12/06	7:07pm	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100
12/06	7:56pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/09	11:03am	248-583-1929	ROYAL OAK, MI	B	1.0	.0000
12/17	10:42am	732-200-1124	DUNELLEN, NJ	B	1.0	.0000							

Total Calls Placed from 330-673-6605 7 41.8 21.5600

Calls Placed From: 330-673-8884

Date	Time	To Number	To City/State	Rate	Durat	Cost	Date	Time	To Number	To City/State	Rate	Durat	Cost
12/01	12:41pm	216-318-9456	CLEVELAND, OH	B	.9	.0000	12/02	10:32am	616-437-1106	GRAND RPDS, MI	B	1.3	.0000
12/02	10:34am	513-378-6050	CINCINNATI, OH	B	.7	.0000	12/02	1:07pm	913-648-0573	OVERLANDPK, KS	B	5.7	.0000
12/03	10:57am	856-381-7453	WOODBURY, NJ	B	.7	.0000	12/03	2:00pm	216-990-2736	CLEVELAND, OH	B	.9	.0000
12/06	4:49pm	216-789-3504	CLEVELAND, OH	B	1.3	.0000	12/06	6:51pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/06	7:22pm	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/06	7:43pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/06	8:04pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/06	8:19pm	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100
12/06	8:38pm	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300	12/06	8:44pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/06	9:55pm	268-732-0084	ST JOHNS, AN	IS	10.5	6.1200	12/06	10:07pm	268-732-0084	ST JOHNS, AN	IS	18.0	10.4900
12/07	2:45am	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800	12/07	3:05am	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700
12/08	2:14am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300	12/08	2:20am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/08	2:24am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/08	2:45am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/08	3:00am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/08	3:21am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/08	3:26am	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700	12/08	3:40am	268-732-0084	ST JOHNS, AN	IS	12.0	6.9900
12/08	3:53am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/08	4:19am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/08	5:44am	268-732-0084	ST JOHNS, AN	IS	3.5	2.0400	12/08	3:39pm	330-468-4601	NORTHFIELD, OH	B	1.1	.0000
12/08	3:48pm	440-248-4668	OLON, OH	B	1.1	.0000	12/08	6:53pm	216-789-3504	CLEVELAND, OH	B	1.2	.0000
12/09	1:27pm	216-544-8781	CLEVELAND, OH	B	.4	.0000	12/09	2:25pm	216-454-0222	TERRACE, OH	B	4.2	.0000
12/10	1:25pm	216-314-4189	CLEVELAND, OH	B	.8	.0000	12/10	4:29pm	216-454-0222	TERRACE, OH	B	3.0	.0000
12/12	12:21pm	216-454-0222	TERRACE, OH	B	5.1	.0000	12/12	12:27pm	216-321-2954	CLEVELAND, OH	B	4.1	.0000
12/12	12:36pm	216-454-0222	TERRACE, OH	B	6.9	.0000	12/12	10:13pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/12	10:27pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/12	10:15pm	268-732-0084	ST JOHNS, AN	IS	14.0	8.1600
12/12	11:06pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/12	11:51pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/12	11:24pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/13	12:01am	268-732-0084	ST JOHNS, AN	IS	8.5	4.9500
12/13	12:12am	268-732-0084	ST JOHNS, AN	IS	10.5	6.1200	12/13	12:23am	268-732-0084	ST JOHNS, AN	IS	15.5	9.0300
12/13	12:40am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300	12/13	12:45am	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500
12/13	1:01am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/13	1:07am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/13	1:11am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/13	1:27am	268-732-0084	ST JOHNS, AN	IS	1.5	.8700
12/13	1:36am	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500	12/13	1:51am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/13	2:00am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/13	2:07am	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100
12/13	2:25am	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800	12/13	2:43am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/13	2:52am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/13	3:01am	268-732-0084	ST JOHNS, AN	IS	14.0	8.1600
12/13	3:16am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/13	3:27am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/13	3:35am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/13	3:42am	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800
12/13	3:55am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/13	4:10am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/13	4:25am	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800	12/13	4:44am	268-732-0084	ST JOHNS, AN	IS	12.0	6.9900
12/13	5:05am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/13	5:26am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/13	5:33am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/13	5:50am	268-732-0084	ST JOHNS, AN	IS	13.5	7.8700
12/13	6:05am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800	12/13	6:21am	268-732-0084	ST JOHNS, AN	IS	8.5	4.9500
12/13	6:31am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/13	6:35am	268-732-0084	ST JOHNS, AN	IS	7.5	4.3700





Account Number

1****7498

Billing Date

1/2/2015

Invoice Number

12647160

Billing Period

12/1/2014 to 12/31/2014

Calls Placed From: 330-673-8884

(Continued)

Date	Time	To Number	To City/State	Rate	Durat	Cost	Date	Time	To Number	To City/State	Rate	Durat	Cost
12/13	6:49am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/13	6:57am	268-732-0084	ST JOHNS, AN	IS	18.0	10.4900
12/13	7:18am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/13	7:40am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/13	7:49am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/13	7:56am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/13	8:17am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/13	8:31am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400
12/13	8:42am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/13	8:10pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/13	8:23pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/13	8:30pm	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500
12/13	8:47pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/13	8:51pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/13	8:56pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/13	9:00pm	268-732-0084	ST JOHNS, AN	IS	14.5	8.4500
12/13	9:15pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/13	9:37pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/13	9:41pm	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300	12/13	9:50pm	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/13	10:15pm	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300	12/13	10:21pm	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/13	10:29pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/13	11:19pm	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/13	11:37pm	268-732-0084	ST JOHNS, AN	IS	14.0	8.1600	12/13	11:52pm	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/13	11:57pm	268-732-0084	ST JOHNS, AN	IS	19.0	11.0700	12/14	12:24am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/14	12:33am	268-732-0084	ST JOHNS, AN	IS	15.5	9.0300	12/14	12:54am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/14	12:59am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/14	1:08am	268-732-0084	ST JOHNS, AN	IS	1.0	.5800
12/14	1:11am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/14	1:15am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600
12/14	1:18am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/14	1:24am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/14	1:32am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/14	1:45am	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800
12/14	2:16am	268-732-0084	ST JOHNS, AN	IS	10.0	5.8300	12/14	2:34am	268-732-0084	ST JOHNS, AN	IS	12.0	6.9900
12/14	2:47am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/14	2:51am	268-732-0084	ST JOHNS, AN	IS	10.0	5.8300
12/14	3:02am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/14	3:15am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/14	3:22am	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/14	3:34am	268-732-0084	ST JOHNS, AN	IS	7.5	4.3700
12/14	3:44am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/14	3:48am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/14	3:54am	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500	12/14	4:17am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/14	4:26am	268-732-0084	ST JOHNS, AN	IS	8.5	4.9500	12/14	4:37am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400
12/14	4:53am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/14	5:07am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/14	5:20am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/14	5:24am	268-732-0084	ST JOHNS, AN	IS	7.5	4.3700
12/14	5:33am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/14	5:49am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/14	6:02am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/14	6:15am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/14	6:23am	268-732-0084	ST JOHNS, AN	IS	18.5	10.7800	12/14	6:44am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400
12/14	7:01am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/14	7:08am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600
12/14	7:18am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/14	7:26am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/14	7:32am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/14	7:39am	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000
12/14	7:54am	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800	12/14	8:07am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400
12/14	8:34am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/14	8:38am	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400
12/14	3:14pm	216-454-0222	TERRACE, OH	B	.3	.0000	12/14	5:36pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/14	5:58pm	268-732-0084	ST JOHNS, AN	IS	9.5	5.5400	12/14	6:09pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/14	7:34pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/14	7:46pm	268-732-0084	ST JOHNS, AN	IS	19.0	11.0700
12/14	8:10pm	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800	12/14	8:24pm	268-732-0084	ST JOHNS, AN	IS	20.0	11.6500
12/14	8:46pm	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/14	8:56pm	268-732-0084	ST JOHNS, AN	IS	17.0	9.9100
12/14	9:15pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/14	9:22pm	268-732-0084	ST JOHNS, AN	IS	3.0	1.7500
12/14	9:27pm	268-732-0084	ST JOHNS, AN	IS	11.5	6.7000	12/14	9:40pm	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/14	9:48pm	268-732-0084	ST JOHNS, AN	IS	15.0	8.7400	12/14	10:04pm	268-732-0084	ST JOHNS, AN	IS	19.5	11.3600
12/14	10:25pm	268-732-0084	ST JOHNS, AN	IS	12.0	6.9900	12/15	6:52am	268-732-0084	ST JOHNS, AN	IS	12.0	6.9900
12/15	7:05am	268-732-0084	ST JOHNS, AN	IS	12.5	7.2800	12/15	7:19am	268-732-0084	ST JOHNS, AN	IS	17.5	10.2000
12/15	7:40am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/15	7:49am	268-732-0084	ST JOHNS, AN	IS	3.5	2.0400
12/15	7:54am	268-732-0084	ST JOHNS, AN	IS	2.5	1.4600	12/15	7:57am	268-732-0084	ST JOHNS, AN	IS	4.0	2.3300
12/15	8:03am	268-732-0084	ST JOHNS, AN	IS	1.0	.5800	12/15	8:04am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000
12/15	8:12am	268-732-0084	ST JOHNS, AN	IS	6.0	3.5000	12/15	8:20am	268-732-0084	ST JOHNS, AN	IS	13.0	7.5800
12/15	8:34am	268-732-0084	ST JOHNS, AN	IS	8.0	4.6600	12/15	11:01am	216-401-9299	CLEVELAND, OH	B	.4	.0000
12/15	5:35pm	440-899-8888	WESTLAKE, OH	B	1.2	.0000	12/16	3:29pm	216-454-0222	TERRACE, OH	B	.3	.0000
12/16	3:57pm	216-454-0222	TERRACE, OH	B	2.9	.0000	12/18	11:55am	216-454-0222	TERRACE, OH	B	6.9	.0000
12/23	11:14am	330-495-7679	CANTON, OH	B	1.0	.0000	12/29	10:40am	330-205-1139	MINERVA, OH	B	1.4	.0000

Total Calls Placed from 330-673-8884 186 1,681.3 948.4300

D=Day E=Evening N=Night A=Payphone T=Travel Card Call IS=International Standard HANDI=Handicap DIR=Directory Assistance
 1F=Free Time 1P=Partial Free Time *LEC=Alternate Billed Services CS=Clock Stopper VF=Voip Free

**Account Number**

1****7498

Billing Date

1/2/2015

Invoice Number

12647160

Billing Period

12/1/2014 to 12/31/2014

PRODUCT SUMMARY

Product	Description	Calls	Minutes	Amount
330-673-0005		10	73.4000	.0000
330-673-2879		1	4.2000	.0000
330-673-5386		2	1.2000	.0000
330-673-5537		1	.3000	.0000
330-673-5807		11	26.5000	.0000
330-673-6605		5	4.8000	.0000
330-673-8884		25	53.8000	.0000
330-673-0005		99	1,114.5000	649.4400
330-673-2879		236	2,439.5000	1,419.5600
330-673-5386		7	74.5000	43.4200
330-673-5537		255	2,604.0000	1,518.1900
330-673-5807		1	17.0000	9.9100
330-673-6605		2	37.0000	21.5600
330-673-8884		161	1,627.5000	948.4300
330-673-5807	Local	1	1.0000	.0000
	Total:	817	8,079.2000	4,610.5100

