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August 31, 2015

Ms. Barcy F. McNeal, Secretary Public Utilities Commission of Ohio 180 E. Broad St. Columbus, OH 43215-3793

> Re: Case No. 15-1104-GA-ACE Generation Pipeline LLC

Dear Ms. McNeal:

During meetings with the Staff of the Public Utilities Commission of Ohio, certain questions have been raised regarding Generation Pipeline LLC's ("Generation Pipeline" or "the Applicant") proposed tariff filed in the above referenced proceeding. To address those questions and as a supplement to Generation Pipeline's June 15, 2015 Application and Request for Expedited Consideration, Generation Pipeline makes the following statements:

- 1. The Applicant will have its office at 445 Hutchinson Avenue, Suite 830, Columbus, Ohio 43235 with a telephone number of 614-505-7210 and facsimile of 614-505-7212.
- 2. The Applicant will have in place and post a toll-free emergency contact number prior to initiation of service to customers.
- 3. The Applicant will have a toll-free general contact number in place prior to initiation of service to customers so that customers of Generation Pipeline can contact the Applicant should they have any inquiries or complaints.
- 4. The Applicant will designate a person who will serve as a regulatory contact for the purpose of receiving complaints received by the Commission's Staff prior to initiating service to customers.
- 5. The Applicant does not anticipate receiving service requests from small commercial customers or residential customers in the short-term. However, in the event it does serve such customers, it will:
 - a. Establish a complaint resolution process in compliance with Rule 4901:1-13-10 of the Ohio Administrative Code prior to initiating service to small commercial and residential customers;



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- b. Adhere to the minimum customer service level requirements regarding installation, upgrades, pressure testing, telephone response time, scheduled appointments and reporting requirements contained in Rule 4901:1-13-05 of the Ohio Administrative Code;
- c. Adhere to the standards specific to the provision of small commercial gas service contained in Rule 4901:1-13-08 of the Ohio Administrative Code;
- d. Submit any necessary revisions to its then current tariff for approval by the Commission prior to initiating service to such customers; and
- e. The Applicant will abide by the metering, meter testing and meter reading requirements contained in Rule 4901:1-13-04 of the Ohio Administrative Code.
- 6. The Applicant will comply with Rule 4901:1-13-03 of the Ohio Administrative Code, Retention of Records and Access to Records and Business Activities.
- 7. To the extent it will require a deposit from any customers, the Applicant will follow the provisions of Section 4933.17, Revised Code.
- 8. The Applicant will meet the billing requirements of Rule 4901:1-13-11(B) of the Ohio Administrative Code.

The Applicant respectfully requests that the Commission accept these statements as a supplement to Generation Pipeline's June 15, 2015 Application and Request for Expedited Consideration. The Applicant also notes that if the pending motion to bifurcate is granted, it will continue to work with Staff to identify any required revisions to the proposed tariff.

Thank you for your consideration.

Very truly yours,

Michael J. Settineri Attorney for Generation Pipeline LLC

MJS/jaw cc: All Parties of Record This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 15-1104-GA-ACE

Summary: Correspondence Regarding Application Supplement electronically filed by Mr. Michael J. Settineri on behalf of Generation Pipeline LLC