

NC FILE

Corey Hughes

665 S 15th St

Sebring, Ohio 44672

Columbia Gas Co. Account number 161416430010004

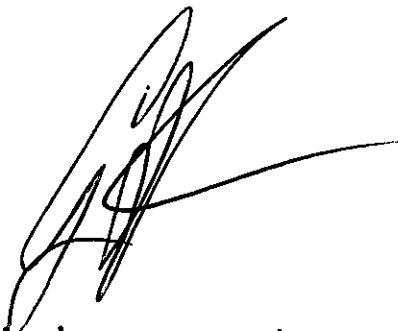
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I Corey Hughes am filing a formal complaint because of the damage caused to my property at above said address by the subcontractor Infrasource for Columbia Gas. Construction started 1 ½ years ago on a gasline project in front of and across my property. Many damages occurred including the following. My underground electric dog fence was dug up and broken three different occasions on my property not in the right of way, my concrete driveway broken and repoured two separate times, my concrete pad at my house they poured damaged my front door and had to be replaced and the pad had to be torn out and repoured three times. My electric for my outside light was dug up and damaged about eight feet from my house, my yard was redone three times before I hired my own contractor to finish correctly as the contractor they hired could not get grass to grow and a excavator bucket fell off of the machine and broke the corner of my house. All of the following have been repaired at no cost to me, only a huge inconvenience! The following though has not yet been repaired and they have refused assistance. After the gas main was put through, my stormwater lateral was collapsed right over the main as the subcontractor Infrasource dug up my yard to investigate. They found the pipe collapsed and completely full of mud thus causing a backup over the past two springs and my basement flooded causing extensive damage to belongings and my basement structure. I also took pictures of the collapsed pipe before repair and also have a picture of a large boring machine that was in my yard (not in the right of way) right where the drain has collapsed. Infrasource admitted guilt to me about the pipe but the insurance company recommended them not to pay. It seems very easy for them to just say no and the customer has to fight this. I have lived here at this address for approximately 15 years with no water concerns ever. I also replaced the lateral and about 5 years ago with new solid plastic pipe so I know there was nothing wrong with my drainage before the gas company damaged it! There was also a company that they hired by the name of Champion that ran a camera through the sanitary sewer laterals and the storm water laterals before the work was done to confirm that there was no prior damage, and I had none, (I actually saw the video myself as I was working for the city at the time and had day to day contact with all of the companies involved). I would like the commission help me get my house fixed back to the way it was before these hacks all but destroyed my property.

Thank You,

Corey Hughes

330-257-1238



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