

Formal Complaint Form

RON JACKSON
Customer Name (Please Print)

6053 CLEVELAND WARSAW PIKE
Customer Address

CINCINNATI OHIO 45233
City State Zip

Against

8640-0300-21-8
Account Number

DUKE ENERGY
Utility Company Name

6011 HARRISON AVE
Customer Service Address (if different from above)
CINCINNATI OHIO 45248
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

SEE ATTACH SHEET 5

RECEIVED-DOCKETING DIV

2015 AUG 27 AM 10:31

PUCO

Ron Jackson
Signature

513 941 3531
Customer Telephone Number

This is to certify that the images appearing are an accurate and complete reproduction of a document delivered in the regular course of business.
Technician SMK Date Processed AUG 27 2015

Ron Jackson

6053 Cleves Warsaw Pike

Cincinnati, Ohio 45233

Telephone number 513 941 3531

August 24, 2015

Ohio Public Utilities Commission

189 E. Broad Street

Columbus, Ohio 43215

Dear Sir:

This complaint is about encroachment with a 69kilovolt transmission lines onto my property. Property being 6011 Harrison Ave. Cincinnati, Ohio 45248. Trouble began May 12, 2015 and still continues. Numerous discussions with Duke Energy people Deborah Clark, Warren Walker and Esie Shaw. On June of 2001 I, Ron Jackson was eminent domain for 43 feet by 84 feet for roadway and utilities. Duke Energy has a 80 foot right away but choose not to stay in that right away. Now June 2015 Duke Energy wants more right away. The eminent domain in June 2001, I received one dollar and told that is fair market value. You people wonder why the public feels cheated. I want the transmission lines moved or pay rent for the encroachment.

Respectfully,

A handwritten signature in black ink, appearing to read 'Ron Jackson', with a stylized, cursive script.

Ron Jackson



May 12, 2015

JACKSON RONALD & NANA Y
6053 CLEVES WARSAW PK
CINCINNATI, OH 45233

Subject: Duke Energy transmission enhancements in your area

Dear JACKSON RONALD & NANA Y:

Planning for the region's future electricity needs is a responsibility Duke Energy takes very seriously. Green Township in Hamilton County has experienced significant growth in the last 15 years, and additional growth is expected. Based on the continuous assessment of the electric system, we have identified a need to perform improvements to the transmission infrastructure in your area. This work will help to ensure that the current and future energy needs of homes, schools and business are met.

In Dent, Duke Energy will construct a new 69-kilovolt electric transmission line within an existing utility corridor beginning at our substation located at 5476 Rybolt Road and connecting to a transmission line on Hutchinson Road. The 2.5 mile transmission line work will occur along Harrison Avenue between Old Rybolt Road and Lee Court and continue southwest of Harrison Avenue along Lee Court and through an existing transmission corridor to Hutchinson Road.

Wood transmission poles along the existing utility corridor will be replaced by new wood poles approximately 20 feet taller to accommodate the new transmission line. This critical project will provide additional capacity and back up in this fast growing area of Hamilton county resulting in fewer outages and quicker restoration of outages that do occur.

Pre-construction activities in your area are beginning in May, 2015 and include surveying and vegetation and tree trimming and clearing. Construction will begin in June, 2015 and are expected to be completed by September, 2015. Lane closures along Harrison Avenue and Old Rybolt Road should be anticipated in June, 2015. We will work closely with Green Township and Hamilton County to minimize traffic interruptions.

Much of the project work will occur in public rights of way. In some limited cases, it may be necessary to access the easement through the adjacent property which is permitted by our easement or negotiated with the landowner.

If you have any questions or concerns, please contact us via email at MidwestTransmissions@duke-energy.com or toll free at 1-800-365-8979.

We appreciate your patience and understanding as we work to meet your current and future energy needs.

Sincerely,

A handwritten signature in black ink, appearing to read 'Warren Walker', written in a cursive style.

Warren Walker
Community Relations Manager

Ron Jackson
6053 Cleves Warsaw Pike
Cincinnati, Ohio 45233
June 1, 2015

Duke Energy
P.O. Box 960
Cincinnati, Ohio 45201

Dear Sir:

Subject: Unsatisfactory response

I have contacted Duke by phone (1 800 365 8979) unsatisfactory, worthless response. I have contacted Duke by Email (MidwestTransmissions@duke-energy.com) no reply. Spoke to contractor on site not helpful at all. Duke needs to stay in right away with poles and transmission lines.

Respectfully,

Ron Jackson

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY																
<ul style="list-style-type: none">■ Complete items 1, 2, and 3.■ Print your name and address on the reverse so that we can return the card to you.■ Attach this card to the back of the mailpiece, or on the front if space permits.	<p>A. Signature <i>[Signature]</i> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p>																
1. Article Addressed to: DUKE ENERGY P.O. Box 960 CINCINNATI OHIO 45201	<p>B. Received by (Printed Name) JOHN E CAVERMAN</p> <p>C. Date of Delivery 6/4/15</p>																
	<p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input checked="" type="checkbox"/> No</p> <p>CINCINNATI MID-CITY STATION JUN 04 2015</p>																
	<p>3. Service Type</p> <table border="0"><tr><td><input type="checkbox"/> Adult Signature</td><td><input type="checkbox"/> Priority Mail Express®</td></tr><tr><td><input type="checkbox"/> Adult Signature Restricted Delivery</td><td><input type="checkbox"/> Registered Mail™</td></tr><tr><td><input type="checkbox"/> Certified Mail®</td><td><input type="checkbox"/> Registered Mail Restricted Delivery</td></tr><tr><td><input type="checkbox"/> Certified Mail Restricted Delivery</td><td><input type="checkbox"/> Return Receipt for Merchandise</td></tr><tr><td><input type="checkbox"/> Collect on Delivery</td><td><input type="checkbox"/> Signature Confirmation¹</td></tr><tr><td><input type="checkbox"/> Collect on Delivery Restricted Delivery</td><td><input type="checkbox"/> Signature Confirmation Restricted Delivery</td></tr><tr><td><input type="checkbox"/> Insured Mail</td><td></td></tr><tr><td><input type="checkbox"/> Insured Mail Restricted Delivery (over \$500)</td><td></td></tr></table>	<input type="checkbox"/> Adult Signature	<input type="checkbox"/> Priority Mail Express®	<input type="checkbox"/> Adult Signature Restricted Delivery	<input type="checkbox"/> Registered Mail™	<input type="checkbox"/> Certified Mail®	<input type="checkbox"/> Registered Mail Restricted Delivery	<input type="checkbox"/> Certified Mail Restricted Delivery	<input type="checkbox"/> Return Receipt for Merchandise	<input type="checkbox"/> Collect on Delivery	<input type="checkbox"/> Signature Confirmation¹	<input type="checkbox"/> Collect on Delivery Restricted Delivery	<input type="checkbox"/> Signature Confirmation Restricted Delivery	<input type="checkbox"/> Insured Mail		<input type="checkbox"/> Insured Mail Restricted Delivery (over \$500)	
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2. Article Number (Transfer from service label) 9015 0640 0000 2227 4086																	

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PS Form 3811, April 2015 PSN 7530-02-000-9053

Domestic Return Receipt

Ron Jackson
6053 Cleves Warsaw Pike
Cincinnati, Ohio 45233
July 8, 2015

State of Ohio County of Hamilton
Dan Jones Inspector engineer office
138 East Court Street
Cincinnati, Ohio 45202

Subject: Duke transmission lines 69 kilovolt Green township Harrison Ave.

Dear Dan Jones:

I am informing you that Duke energy is not keeping it's transmission lines in the court order right away on 6011 Harrison Ave ,6003 Harrison Ave. and 6019 Harrison. They are shared property corners with 6011 Harrison Ave. Duke is encroaching upon private property with it's transmission lines.

Respectfully

Ron Jackson

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<ul style="list-style-type: none">■ Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.■ Print your name and address on the reverse so that we can return the card to you.■ Attach this card to the back of the mailpiece, or on the front if space permits.	<p>A. Signature X <i>Kelly Anderson</i> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) _____ C. Date of Delivery 7-13-15</p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No</p>
<p>1. Article Addressed to: <i>State of Ohio County of Hamilton Dan Jones Inspector Eng. office 138 East Court Street Cincinnati Ohio 45202</i></p>	<p>3. Service Type <input type="checkbox"/> Certified Mail® <input type="checkbox"/> Priority Mail Express™ <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Insured Mail <input type="checkbox"/> Collect on Delivery</p>





Duke Energy
139 East Fourth Street
Cincinnati, OH 45202

Jul. 13, 2015

Subject: Rybolt to Mack rebuild project

Dear Mr. Jackson:

Per your request, this message confirms our discussion on June 11, 2015, at which time I reported I had discussed your concern with our legal department and was advised that under Ohio law, Duke Energy has the right to construct, operate and maintain our public utility facilities upon public road right of way. In so doing, the governmental entity responsible for maintaining the roadway, requires we locate the supporting structures for our overhead electric lines as close as possible to the edge of the right of line. In doing so, our overhead cross arms, wires and associated facilities incidentally overhang the road right of way line. There are thousands of situations where our overhead facilities (and those of other Ohio electric public utilities) incidentally overhang the road right of way line. The right to incidentally overhang the public road right of way line with our overhead facilities, is implied in our right to construct, operate and maintain our facilities upon public road right of way.

We hope our work will cause you minimum inconvenience. Please contact me personally at (513) 287-2550. We appreciate your patience during these construction activities.

Sincerely,

Eslie A. Shaw PLS
Duke Energy
Real Estate Representative



Duke Energy
EM02 | 139 East Fourth Street
Cincinnati, OH 45202

Eslie Shaw, PLS
Fee & Transmission Acquisition
Land Services - Midwest

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c: 513.503.6623
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eslie.shaw@duke-energy.com