BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of Eastern Natural Gas Company for Approval of a New Bill Format pursuant to Ohio Administrative Code §4901:1-13-11(D))))	Case No. 13-1985-GA-UNC
In the Matter of the Application of Pike Natural Gas Company for Approval of a New Bill Format pursuant to Ohio Administrative Code §4901:1-13-11(D))))	Case No. 13-1986-GA-UNC
In the Matter of the Application of Southeastern Natural Gas Company for Approval of a New Bill Format pursuant to Ohio Administrative Code §4901:1-13-11(D))))	Case No. 13-1987-GA-UNC

REVISED SAMPLE BILLS

Eastern Natural Gas Company, Pike Natural Gas Company, and Southeastern Natural Gas Company (Companies) have made the revisions to their billing formats as agreed to with the staff of the Public Utilities Commission of Ohio (PUCO) reviewing the billing formats. On August 21, 2015 a set of the revised formats were provided to the PUCO staff for their preliminary review prior to an official filing in the above identified dockets. On August 25, 2015 the Companies were notified that the samples provided on the 21st addressed the issues that had been previously discussed and to proceed with filing the samples in the dockets.

Attached is a sample Regular Bill, PIPP Bill, and Budget Bill for each Company and a Bill Back applicable to each company and bill type.

Respectfully submitted, /s/ Kenneth N. Rosselet, Tr.

Kenneth N. Rosselet, Jr. Eastern Natural Gas Company Pike Natural Gas Company Southeastern Natural Gas Company 7390 Mapleleaf Blvd. Columbus, Ohio 43235-4220 (614) 792-2873 (614) 395-0622 (Cell) KNRosselet@columbus.rr.com

August 27, 2015

ATTACHMENT A EASTERN NATURAL GAS BILL SAMPLES

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Fastern	

	A	CCOUNT#	ACCOUNT	NAME	SE	RVICE ADD	RESS		
CONSTOLING NATURAL GAS	SERVICE DESCRIPTION		9999-9999-999 JOE SAMP		9999-99999-999 JOE SAMPLE		123	4 MAIN ST Residential	REET
SERVICE DESCR			READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES		
Prior Account Balan Total Payments Rec Balance Forward GCR - \$0.46601 p Delivery - \$0.0453 Customer Charge DSM Rider Gross Receipts Tax Current Charges	eived	98Z254649	05/01/15 06/02/15	8242	8269	27	12.96 -200.00 -187.04 12.58 1.22 20.00 1.03 1.72 36.55		
				t Due On or Be e Payment Ch	00/	07/15	-150.49 0.00		

Pay After

1-888-863-0032 PO Box 35519 Canton, OH 44735

-150.49

For Emergencies Only: 1-888-784-6160

PLEASE MAKE CHECKS PAYABLE TO: Eastern Natural Gas Company

08/07/15

To pay your bill on line, please visit www.easternNaturalgas.org

PLEASE RETURN BOTTOM PORTION WITH PAYMENT. PLEASE DO NOT STAPLE, FOLD OR ATTACH ANYTHING TO THIS PORTION.



 ACCOUNT#
 9999-99999-999

 Net Due On or Before
 08/07/15
 -150.49

 Late Payment Charge
 0.00

 Pay After
 08/07/15
 -150.49

PO Box 35519 Canton, OH 44735

PLEASE CHECK THIS BOX AND FILL OUT THE REVERSE SIDE IF YOU WANT TO USE OUR DIRECT PAYMENT PLAN.

MAKE CHECKS PAYABLE AND REMIT TO:

Eastern Natural Gas Company PO Box 932444 Cleveland, OH 44193

Gitte	A	CCOUNT#	OUNT# ACCOUNT NAME			SERVICE ADDRESS		
COLUCIAN CAS	9999	-99999-999	JOE SAMPLE		1234 MAIN STREET Residential			
SERVICE DESCR	IPTION	METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES	
Prior Account Balance Total Payments Rec Balance Forward GCR - \$0.46601 p Delivery - \$0.0453 Customer Charge DSM Rider Gross Receipts Tax Budget Service Bal. Budgeted Payment I Current Charges	eived er Ccf 4 per Ccf	10741219	05/01/15 06/02/15	4054	4077	23	-232.72 -90.00 -322.72 10.72 1.04 20.00 1.03 1.62 -288.31 30.00 34.41	
			Net	Due On or Be	fore 08/	07/15	30.0	

Pay After

1-888-863-0032 PO Box 35519 Canton, OH 44735

30.00

For Emergencies Only: 1-888-784-6160

PLEASE MAKE CHECKS PAYABLE TO: Eastern Natural Gas Company

08/07/15

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PLEASE RETURN BOTTOM PORTION WITH PAYMENT. PLEASE DO NOT STAPLE, FOLD OR ATTACH ANYTHING TO THIS PORTION.



 ACCOUNT#
 9999-99999-999

 Net Due On or Before
 08/07/15
 30.00

 Late Payment Charge
 0.00

 Pay After
 08/07/15
 30.00

PO Box 35519 Canton, OH 44735

PLEASE CHECK THIS BOX AND FILL OUT THE REVERSE SIDE IF YOU WANT TO USE OUR DIRECT PAYMENT PLAN.

MAKE CHECKS PAYABLE AND REMIT TO:

Eastern Natural Gas Company PO Box 932444 Cleveland, OH 44193 I.I.I.I.I.I.II.I.I.I.I



E it in	A	CCOUNT#	ACCOUNT	NAME	SE	RVICE ADDI	RESS
COSTORIAL GAS			9-99999-999 JOE SAMPL		1234 MAIN STREET Residential		
SERVICE DESCRI	PTION	METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
Prior Account Balanc Total Payments Rece Balance Forward GCR - \$0.46601 pe Delivery - \$0.04534 Customer Charge DSM Rider Gross Receipts Tax PIPP Arrears PIPP Installment Due PIPP Default Current Charges	eived er Ccf I per Ccf	0T003134	05/11/15 06/09/15	4230	4262	32	680.79 -102.00 578.79 14.91 1.45 20.00 1.03 1.85 618.03 34.00 34.00 39.24
				Due On or Be e Payment Ch	00/	07/15	68.00 0.00

Ann Date 02/01/10 Rev Mo Jul

For Billing Inquiries:

Pay After

Send correspondence to:

1-888-863-0032 PO Box 35519 Canton, OH 44735

68.00

For Emergencies Only: 1-8

1-888-784-6160

PLEASE MAKE CHECKS PAYABLE TO: Eastern Natural Gas Company

08/07/15

To pay your bill on line, please visit www.easternNaturalgas.org

PLEASE RETURN BOTTOM PORTION WITH PAYMENT. PLEASE DO NOT STAPLE, FOLD OR ATTACH ANYTHING TO THIS PORTION.



JOE SAMPLE

 ACCOUNT#
 9999-9999-999

 Net Due On or Before
 08/07/15
 68.00

 Late Payment Charge
 0.00

 Pay After
 08/07/15
 68.00

PO Box 35519 Canton, OH 44735

123 MAIN STREET NOWHERE OH 44444-4444

PLEASE CHECK THIS BOX AND FILL OUT THE REVERSE SIDE IF YOU WANT TO USE OUR DIRECT PAYMENT PLAN.

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MAKE CHECKS PAYABLE AND REMIT TO:

Eastern Natural Gas Company PO Box 932444 Cleveland, OH 44193

ATTACHMENT B PIKE NATURAL GAS BILL SAMPLES

the statural Gas Contract	ACCOUNT#		ACCOUNT	NAME	SE	RVICE ADDI	RESS
	9999	-99999-999	JOE SAMPLE		1234 MAIN STREET Residential		
SERVICE DESCRIP	TION	METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
Prior Account Balance Total Payments Receiv Balance Forward GCR - \$0.40921 per Customer Charge - H DSM Rider Gross Receipts Tax Current Charges	ved Ccf	R2003015876	06/12/15 07/13/15	4634	4634	0	133.66 0.00 133.66 0.00 15.00 0.99 0.79 16.74
				t Due On or Be te Payment Ch	00/	21/15	150.4 0.0

Pay After

1-888-863-0032 PO Box 35519 Canton, OH 44735

150.40

For Emergencies Only:

1-888-784-6160

PLEASE MAKE CHECKS PAYABLE TO: Pike Natural Gas Company

08/21/15

To pay your bill on line, please visit www.pikenaturalgas.org

PLEASE RETURN BOTTOM PORTION WITH PAYMENT. PLEASE DO NOT STAPLE, FOLD OR ATTACH ANYTHING TO THIS PORTION.



 ACCOUNT#
 9999-99999-999

 Net Due On or Before
 08/21/15
 150.40

 Late Payment Charge
 0.00

 Pay After
 08/21/15
 150.40

PO Box 35519 Canton, OH 44735

PLEASE CHECK THIS BOX AND FILL OUT THE REVERSE SIDE IF YOU WANT TO USE OUR DIRECT PAYMENT PLAN.

MAKE CHECKS PAYABLE AND REMIT TO:

Pike Natural Gas Company PO Box 932452 Cleveland, OH 44193

at Canpany	AC	COUNT#	ACCOUNT	NAME	SE	RVICE ADDI	RESS
	9999-	99999-999	JOE SAMF	PLE	123	4 MAIN STI Residential	REET
SERVICE DESCRI	PTION	METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
Prior Account Balanc Total Payments Rece Balance Forward GCR - \$0.40921 pe Delivery - \$0.06319 Customer Charge - H DSM Rider Gross Receipts Tax PIPP Arrears PIPP Installment Due PIPP Installment Due PIPP Default Current Charges	eived er Ccf I per Ccf	R2003015982	06/12/15 07/13/15	5672	5677	5	1398.50 0.00 1398.50 2.05 0.32 15.00 0.95 0.91 1417.73 15.00 60.00 19.23
				Due On or Be e Payment Ch	00/	21/15	75.0 0.0

08/21/15 Pay After AD 12/20/12 RM November

For Billing Inquiries: Send correspondence to:

1-888-863-0032 PO Box 35519 Canton, OH 44735

75.00

For Emergencies Only:

1-888-784-6160

PLEASE MAKE CHECKS PAYABLE TO: Pike Natural Gas Company

To pay your bill on line, please visit www.pikenaturalgas.org

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PLEASE RETURN BOTTOM PORTION WITH PAYMENT. PLEASE DO NOT STAPLE, FOLD OR ATTACH ANYTHING TO THIS PORTION.



ACCOUNT# 9999-99999-999 Net Due On or Before 08/21/15 75.00 0.00 Late Payment Charge 75.00 Pay After 08/21/15

PO Box 35519 Canton, OH 44735

PLEASE CHECK THIS BOX AND FILL OUT THE REVERSE SIDE IF YOU WANT TO USE OUR DIRECT PAYMENT PLAN.

MAKE CHECKS PAYABLE AND REMIT TO:

Pike Natural Gas Company PO Box 932452 Cleveland, OH 44193 hladdaladlidaadlidaal

JOE SAMPLE 123 MAIN STREET NOWHERE OH 44444-4444 ակտեղիկողություններությիներությինները

in the state of th	A	COUNT#	ACCOUNT	NAME	SE	RVICE ADDI	RESS
	9999	-99999-999	JOE SAMF	PLE	123	4 MAIN ST Residential	REET
SERVICE DESCRIP	PTION	METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
Prior Account Balance Total Payments Rece Balance Forward GCR - \$0.40921 per Delivery - \$0.06319 Customer Charge - H DSM Rider Gross Receipts Tax Budget Service Bal. Budgeted Payment Dr Current Charges	r Ccf per Ccf	03004416	06/12/15 07/13/15	5383	5385	2	-318.69 -40.00 -358.69 0.82 0.11 15.00 0.99 0.84 -340.99 40.00 17.74
			Net	t Due On or Be	fore 08/	21/15	40.0

Pay After

1-888-863-0032 PO Box 35519 Canton, OH 44735

40.00

For Emergencies Only:

1-888-784-6160

PLEASE MAKE CHECKS PAYABLE TO: Pike Natural Gas Company

08/21/15

To pay your bill on line, please visit www.pikenaturalgas.org

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PLEASE RETURN BOTTOM PORTION WITH PAYMENT. PLEASE DO NOT STAPLE, FOLD OR ATTACH ANYTHING TO THIS PORTION.



 ACCOUNT#
 9999-99999-999

 Net Due On or Before
 08/21/15
 40.00

 Late Payment Charge
 0.00

 Pay After
 08/21/15
 40.00

PO Box 35519 Canton, OH 44735

JOE SAMPLE 123 MAIN STREET

NOWHERE OH 44444-4444

PLEASE CHECK THIS BOX AND FILL OUT THE REVERSE SIDE IF YOU WANT TO USE OUR DIRECT PAYMENT PLAN.

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MAKE CHECKS PAYABLE AND REMIT TO:

Pike Natural Gas Company PO Box 932452 Cleveland, OH 44193 I.I.I.I.I.IIIII.I...IIIIIIIIIIII

ATTACHMENT C SOUTHEASTERN NATURAL GAS BILL SAMPLES

	A	ACCOUNT#	ACCOUNT	NAME	SE	RVICE ADDI	RESS
SOUTHEASTERN Natural Gas Compony	999	9-99999-999	JOE SAMPLE		1234 MAIN STREET Residential		
SERVICE DESCRI	PTION	METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
Prior Account Balanc Total Payments Rece Balance Forward GCR - \$0.53756 pe Delivery - \$0.225 pc Customer Charge Gross Receipts Tax Current Charges	eived	R2753724036	05/26/15 06/23/15	2801	2805	4	56.55 -56.55 0.00 2.15 0.90 6.50 0.47 10.02
				t Due On or Be e Payment Ch	00/	03/15	10.0 0.0

Pay After

1-888-863-0032 PO Box 35519 Canton, OH 44735

10.02

For Emergencies Only: 1-888-784-6160

PLEASE MAKE CHECKS PAYABLE TO: Southeastern Natural Gas Company

08/03/15

To pay your bill on line, please visit www.southeasternnaturalgas.org

PLEASE RETURN BOTTOM PORTION WITH PAYMENT. PLEASE DO NOT STAPLE, FOLD OR ATTACH ANYTHING TO THIS PORTION.



 ACCOUNT#
 9999-99999-999

 Net Due On or Before
 08/03/15
 10.02

 Late Payment Charge
 0.00

 Pay After
 08/03/15
 10.02

PO Box 35519 Canton, OH 44735

PLEASE CHECK THIS BOX AND FILL OUT THE REVERSE SIDE IF YOU WANT TO USE OUR DIRECT PAYMENT PLAN.

MAKE CHECKS PAYABLE AND REMIT TO:

Southeastern Natural Gas Company PO Box 932431 Cleveland, OH 44193

JOE SAMPLE 123 MAIN STREET
NOWHERE OH 44444-4444
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	A	CCOUNT#	ACCOUNT	NAME	SERVICE ADDRESS		
SOUTHEASTERN Natural Gas Company	9999	9-99999-999	JOE SAMPLE		1234 MAIN STREET Residential		
SERVICE DESCRI	PTION	METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
Prior Account Balanc Total Payments Rece Balance Forward GCR - \$0.53756 pe Customer Charge Gross Receipts Tax Budget Service Bal. Budgeted Payment D Current Charges	ived	00657585	05/26/15 06/26/15	8169	8169	0	-174.9 -51.00 -225.9 0.00 6.50 0.33 -219.15 51.00 6.82
				t Due On or Be re Payment Ch	00/	03/15	51.0 0.0

Pay After

1-888-863-0032 PO Box 35519 Canton, OH 44735

51.00

For Emergencies Only: 1-888-784-6160

PLEASE MAKE CHECKS PAYABLE TO: Southeastern Natural Gas Company

08/03/15

To pay your bill on line, please visit www.southeasternnaturalgas.org

PLEASE RETURN BOTTOM PORTION WITH PAYMENT. PLEASE DO NOT STAPLE, FOLD OR ATTACH ANYTHING TO THIS PORTION.



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 ACCOUNT#
 9999-9999-999

 Net Due On or Before
 08/03/15
 51.00

 Late Payment Charge
 0.00

 Pay After
 08/03/15
 51.00

PO Box 35519 Canton, OH 44735

PLEASE CHECK THIS BOX AND FILL OUT THE REVERSE SIDE IF YOU WANT TO USE OUR DIRECT PAYMENT PLAN.

MAKE CHECKS PAYABLE AND REMIT TO:

Southeastern Natural Gas Company PO Box 932431 Cleveland, OH 44193

	F	ACCOUNT#	ACCOUNT NAME		SERVICE ADDRESS		
SOUTHEASTERN Natural Gas Company	9999-99999-999		JOE SAMPLE		1234 MAIN STREET Residential		
SERVICE DESCRIPTION		METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
Prior Account Balanc Total Payments Rece Balance Forward GCR - \$0.53756 pe Delivery - \$0.225 pe Customer Charge Gross Receipts Tax PIPP Arrears PIPP Installment Due Current Charges	eived er Ccf er Ccf	4008545	05/26/15 06/23/15	7880	7883	3	56.50 -90.00 -33.50 1.6 0.60 6.50 0.43 -24.20 45.00 9.25
			Net	Net Due On or Before 08/03/15			45.0

Ann Date 01/28/15 Rev Mo Jan

For Billing Inquiries: Send correspondence to:

Pay After

1-888-863-0032 PO Box 35519 Canton, OH 44735

45.00

For Emergencies Only: 1-888-784-6160

PLEASE MAKE CHECKS PAYABLE TO: Southeastern Natural Gas Company

08/03/15

To pay your bill on line, please visit www.southeasternnaturalgas.org

PLEASE RETURN BOTTOM PORTION WITH PAYMENT. PLEASE DO NOT STAPLE, FOLD OR ATTACH ANYTHING TO THIS PORTION.



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 ACCOUNT#
 9999-99999-999

 Net Due On or Before
 08/03/15
 45.00

 Late Payment Charge
 0.00

 Pay After
 08/03/15
 45.00

PO Box 35519 Canton, OH 44735

JOE SAMPLE

PLEASE CHECK THIS BOX AND FILL OUT THE REVERSE SIDE IF YOU WANT TO USE OUR DIRECT PAYMENT PLAN.

MAKE CHECKS PAYABLE AND REMIT TO:

Southeastern Natural Gas Company PO Box 932431 Cleveland, OH 44193

ATTACHMENT D BILL BACK APPLICABLE TO EACH COMPANY

UNDERSTANDING YOUR BILL

GCR - The cost of gas purchased by the company for sale to its customers.

Delivery - The charge billed each month for the delivery of gas from its origin to the meter.

Customer Charge - a monthly charge to cover various costs such as maintaining the gas lines that serve you, meter reading and billing, and 24 hour emergency response costs along with other operating costs.

Late Payment Charge (Penalty Amount) - If your payment is not received by the due date, your account is subject to be charged a late payment charge.

Gross Receipts Tax - Ohio tax levied on public utilities.

Actual Reading - a meter reader physically reads your gas meter.

Estimated or Calculated Reading - during the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated or calculated bill will be verified the following month when your meter is read.

CCF - 100 cubic feet of gas; a measure of gas usage.

MCF - 1000 cubic feet of gas; a measure of gas usage.

Ending Balance - The total current account balance.

Ann Date - Your PIPP Plus anniversary date. This is the date by which you must pay any PIPP Plus payments missed in the prior 12 months to remain on PIPP Plus.

Rev Mo - Your PIPP Plus reverification month. You must re-verify your income to stay on PIPP Plus.

Please use the enclosed envelope and remit to the address on the reverse side.

Pay automatically from your bank account

Tired of writing checks? Sign up for your Direct Payment Plan to have your bill paid directly from your bank account electronically each month. You will continue to receive a copy of your bill by mail each month. Your gas utility electronic payment will appear on the following month's bill, just as it would if you had written a check. Complete the following information and return it with your payment of this bill.

payment of this bill.	
I hereby authorize a direct debit of my bank account for payment of my future	e gas bills.
Signature:	Date:
Complete the following for your checking or savings account.	
Financial Institution Name	Financial Institution City
Bank Routing Number Vour E	Bank Account Number FOR THIS INFORMATION (NOT A DEPOSIT SLIP)

FOR YOUR SAFETY

Make sure your gas appliances are properly installed and adjusted. Check venting systems. Call a qualified service company for needed repairs.

In accordance with governmental regulation, we ensure that there is a distinct odor to natural gas for your safety.

- If you smell gas, leave the house...immediately!
 Don't light matches or flip an electrical switch.
- call 1-888-784-6160, the gas company's 24-hour emergency service, from a telephone other than your own.

WE'RE ALWAYS READY TO HELP

Call our office whenever you have a question. Our employees are always ready to help. Please contact our Service Center at 1-888-863-0032, Monday thru Friday between the hours of 8:30 AM and 4:30 PM.

Customer Complaints: If your complaint is not resolved after you have called Customer Service or for general information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8:00 AM to 5:00 PM weekdays or at www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8:00 AM to 5:00 PM weekdays or at www.pickocc.org.



Know what's **below. Call before you dig.**

Do not send cash through the mail

Make sure you sign your check

Write your account number on your check

Include your payment stub with your check

Please Remember:

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

8/27/2015 10:31:39 AM

in

Case No(s). 13-1985-GA-UNC, 13-1986-GA-UNC, 13-1987-GA-UNC

Summary: Exhibit Revised sample bills and bill back. electronically filed by Mr. Kenneth N Rosselet on behalf of Eastern Natural Gas Company and Pike Natural Gas Company and Southeastern Natural Gas Company