

WINTER RECONNECT ORDER REPORT
Ohio Cumberland Gas Company
20718 Danv-Amity Rd.
Mount Vernon, OH 43050

| Period: Bill due 04/21/15 March billing | | PERIOD: | Oct-Nov | Dec | Jan | Feb | Mar | Apr | Balance on pymt plan |
|--|---|-----------------------------|---------|------|------|---|------|------|----------------------|
| CUSTOMER PROFILE | | FILE BY: | 12/18 | 1/22 | 2/18 | 3/19 | 4/21 | 5/18 | |
| 1688 | A) # of total Residential Customer Accts | | | | | | | | |
| 1 | B) # of total Pipp Accts | 1-0027-01 W Tarrh-Dickerson | | | | Set up pmt plan \$87 plus current bill | | | \$ 434.40 |
| 1687 | C) # of non-Pipp Accts | 1-0528-04 M Gibson | | | | Set up pmt plan \$150 plus current bill | | | \$ 486.86 |
| 0 | D) # of customer on Extend Pymt Plans | 1-1269-10 R Sells | | | | Set up pmt plan \$74.00 plus current bill | | | \$ 378.43 |
| 3 | E) Total # of residential customer accts used WRO | | | | | | | | |
| | % of residential customers using WRO | | | | | | | | |
| 0 | F) # of Pipp customer accts used WRO | | | | | Total | | | \$ 1,299.69 |
| | % of Pipp customers using WRO | | | | | | | | |
| 3 | G) # of non-Pipp customer accts used WRO | | | | | | | | |
| | % of non-Pipp customers using WRO | | | | | | | | |
| 0 | H) # of non-Pipp customer accts used WRO & recv'd E-HEAP | | | | | | | | |
| 3 | I) # of customers on extended pymt plans that used WRO | | | | | | | | |
| | % of customers on extended pymt plans that used WRO | | | | | | | | |
| REASONS FOR WRO USE | | | | | | | | | |
| 0 | J) Pipp customer accts used WRO | | | | | | | | |
| 0 | Avoid Disconnection | | | | | | | | |
| 0 | Re-establish service | | | | | | | | |
| 0 | Percent used to avoid disconnection | | | | | | | | |
| 0 | Percent used to re-establish service | | | | | | | | |
| | K) Non-Pipp Customer accts that used WRO | | | | | | | | |
| 3 | Avoid Disconnection | | | | | | | | |
| 0 | Re-establish service | | | | | | | | |
| 0 | Establish service for new customer | | | | | | | | |
| | Percent used to avoid disconnection | | | | | | | | |
| | Percent used to re-establish service | | | | | | | | |
| ENROLLMENT ON PIPP OR EXTENDED PAYMENT PLAN UPON WRO USE | | | | | | | | | |
| 0 | L) # customers placed on extended payment plan w/30 days of invoking use of WRO | | | | | | | | |
| 0 | M) # customers newly enrolled in Pipp w/30 days of invoking use of WRO | | | | | | | | |
| ARREARAGE BALANCE UPON WRO USE | | | | | | | | | |
| \$1,299.69 | N) Non-Pipp Only: Pymt Plan \$ amt entered into as result of WRO | | | | | | | | |
| 0 | O) Pipp Only: The dollar amount added to Pipp arrearage | | | | | | | | |
| LENGTH OF TIME W/O SERVICE UPON WRO USE | | | | | | | | | |
| 1 | P) # customers disconnected for 10 days or fewer | | | | | | | | |
| 6 | Q) # customers disconnected for 11-30 days | | | | | | | | |
| 0 | R) # customers disconnected for 31-90 days | | | | | | | | |
| 1 | S) # customers disconnected for 91 days or more | | | | | | | | |

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Summary: Spreadsheet electronically filed by Cindy Crouch on behalf of Ohio Cumberland Gas Company