## **BEFORE**

## THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application	)	
of Vectren Energy Delivery of Ohio, Inc.	)	Case No. 14-2289-GA-WVR
for a Waiver of Certain Rules in	)	
Ohio Adm.Code 4901:1-18, Regarding	)	
Implementation of the Termination of	)	
Residential Service Rules.	)	

## **ENTRY**

## The Commission finds:

- (1) Vectren Energy Delivery of Ohio, Inc. (VEDO) is a public utility and natural gas company as defined in R.C. 4905.02 and 4905.03, respectively. Therefore, VEDO is subject to the Commission's jurisdiction.
- (2) In Case No. 13-274-AU-ORD, the Commission conducted a review of rules for disconnecting residential gas and electric service and, pursuant to this rule review, adopted new Ohio Adm.Code 4901:1-18-14 and -15, and amended 4901:1-18-01, -02, -03, -05, -06, -07, -08, -12, -13, -16, and -17. The Commission also ordered that existing Ohio Adm.Code 4901:1-18-04, -09, -10, and -11 be adopted with no changes. In re Comm. Review of its Rules for the Establishment of Credit for Residential Utility Services and the Disconnection of Gas, Natural Gas or Electric Services to Residential Customers, Case No. 13-274-AU-ORD (Disconnect Rules Case), Entry on Rehearing, (Aug. 6, 2014). The effective date of the rules is April 15, 2015.
- (3) On December 18, 2014, VEDO filed an application seeking a temporary waiver, until April 30, 2015, of the following rules:
  - (a) Ohio Adm.Code 4901:1-18-14(A) and (B), which address the incentive programs for percentage of income payment plan (PIPP) Plus and Graduate PIPP Plus customers.

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(b) Ohio Adm.Code 4901:1-18-15(G), which addresses the new payment arrangements contained in the general PIPP provisions.

- (4) Regarding recently revised Ohio Adm.Code 4901:1-18-14(A) and (O), VEDO observes, a public utility must provide PIPP Plus and Graduate PIPP Plus customers certain incentive credits in return for making "on-time payments," which are defined as payments before the date the next bill is issued. Further, newly revised Ohio Adm.Code 4901:1-18-14(B) requires that, if a PIPP Plus customer's account balance becomes a credit balance, that customer is no longer eligible for incentive credits until the account balance is no longer a credit. Finally, the revisions to Ohio Adm.Code 4901:1-18-15(G) require public utilities to offer a new payment arrangement to PIPP Plus customers who, under certain conditions, close accounts that have arrearages.
- (5) VEDO contends that the revisions to these rules require reprogramming and/or modification of its bill format and printing process to communicate new information on the bill in clear and understandable form. No objections were filed by any party concerning VEDO's waiver request.
- (6) Commission finds that VEDO's requested waiver from the requirements of Ohio Adm.Code 4901:1-18-14(A) and (B), and from Ohio Adm.Code 4901:1-18-15(G), was appropriate and reasonable, and should be approved.

It is, therefore,

ORDERED, That the application for temporary waiver is granted to the extent set forth in this Entry. It is, further,

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ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Andre T. Porter, Chairman

Lynn Slaby

M Beth Trombold

Asim Z. Haque

Thomas W. Johnson

JML/sc

Entered in the Journal

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Barcy F. McNeal

Secretary