

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Theresa)	
Jones,)	
)	
Complainant,)	
)	
v.)	Case No. 14-1625-GA-CSS
)	
Duke Energy Ohio, Inc.,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) On September 15, 2014, Theresa Jones (Complainant) filed a complaint against Duke Energy Ohio, Inc. (Duke or Company) alleging unfair and unjust billing practices.
- (2) On October 3, 2014, Duke filed an answer denying the allegations in the complaint.
- (3) A settlement conference was convened in this matter on December 15, 2014.
- (4) On March 20, 2015, Duke filed a motion to dismiss the complaint. In the motion, Duke states that Complainant and the Company have resolved all the issues raised in the complaint and agreed to a settlement. However, Complainant has not returned signed settlement-related documents to Duke's counsel. Duke states that the Company has fully complied with its obligations under the settlement and that Complainant continues to make payments on her account in accordance with the parties' agreement. Further, citing Ohio Adm.Code 4901-9-01(F), Duke states that the complaint should be dismissed as a settled case.
- (5) Ohio Adm.Code 4901-9-01(F) provides that, if the public utility complained against files an answer or motion which asserts that the complaint has been satisfied and no response is filed

within 20 days, the Commission may presume that satisfaction has occurred and dismiss the complaint.

- (6) To date, no response to Duke's motion has been filed. Accordingly, the Commission finds that, in accordance with Ohio Adm.Code 4901-9-01(F), Duke's motion should be granted and this case should be dismissed.

It is, therefore,

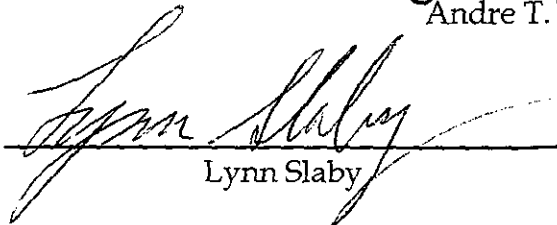
ORDERED, That Duke' motion be granted and this case be dismissed. It is, further,

ORDERED, That a copy of this Entry be served on each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO



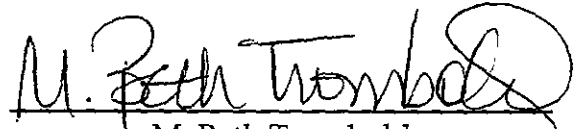
Andre T. Porter, Chairman



Lynn Slaby



Asim Z. Haque



M. Beth Trombold




Thomas W. Johnson

KKS/vrm

Entered in the Journal

APR 29 2015



Barcy F. McNeal
Secretary