

Maryann Mackey Director, Regulatory 45 Erieview Plaza, Suite 1600 Cleveland, OH 44114 (216) 822-0086 Office (216) 375-5027 Mobile mm4182@att.com

April 21, 2015

Mrs. Barcy McNeal Commission Secretary The Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215

Re: Case No. 07-464-TP-UNC Case No. 90-5032-TP-TRF

Dear Mrs. McNeal:

On April 6, 2015, tariff pages for the Ameritech Operating Companies were filed with the Federal Communications Commission under Transmittal No. 1827. This filing in the FCC No. 2 Tariff became effective on April 21, 2015.

This filing involves changes to Directory Assistance (DA) service which will provide that Ameritech will handle DA service requests using automated DA. Verbiage is being changed to reflect that DA requests are now handled by automated operators instead of by live operators. Customers will not be assessed a call charge to the automated operator if the automated operator is unable to provide the requested telephone number(s). Additionally, a maximum of three requests for telephone numbers will be accepted per call to the DA operator instead of the maximum number of two allowed today.

These tariff pages can also be viewed on the FCC website at http://svartifoss2.fcc.gov. Once you have accessed the page, please follow the following steps to access this filing:

- 1. Click on FCC Electronic Filing and Public Access Systems.
- 2. Click on Electronic Tariff Filing System (ETFS).
- 3. Click on Public Access.
- 4. Click on the Browse Filed Tariff Documents block.
- 5. Click on the Browse Filed by an ILEC block.
- 6. Click on Ameritech Services.
- 7. Click on FCC 2 Access Services.
- 8. Locate tariff pages for Transmittal No. 1827 and click on the block showing "Acrobat PDF" (third column from the left).

This process will provide you with the specific pages filed for Ohio.

Should you have any guestions or require additional information, please contact me at (216) 822-0086.

Very truly yours,

Director, Regulatory

1st Maryann Mackey



Patrick Doherty
Director – Access Regulatory Affairs
Four AT&T Plaza
Room 1921
Dallas, Texas 75202

This filing is being made on a streamlined basis on 15 days

FRN: 0020-5728-30

This filing is being made on a streamlined basis on 15 days notice under Section 204(a) (3) of the Communications Act.

April 6, 2015

Transmittal No. 1827

Ms. Marlene H. Dortch Secretary Federal Communications Commission Washington, D.C. 20554

Attention: Wireline Competition Bureau

The accompanying tariff material, issued by Ameritech Operating Companies (Ameritech) and bearing Tariff F.C.C. No. 2, is sent to you for filing in compliance with the requirements of the Communications Act of 1934, as amended.

This filing, scheduled to become effective April 21, 2015, consists of the tariff pages as indicated on the following Check Sheets:

Tariff F.C.C. No.

<u>Check Sheet Revision No.</u> 1650th Revised Page 1 40th Revised Page 1.12

With this filing, Ameritech is proposing changes to Directory Assistance (DA) service which will provide that Ameritech handle DA service requests using automated DA. Verbiage is being changed to reflect that DA requests are now handled by automated operators instead of by live operators. The customer will not be assessed a call charge to the automated operator if the automated operator is unable to provide the requested telephone number(s).

Additionally, a maximum of three requests for telephone numbers will be accepted per call to the DA operator instead of the maximum number of two allowed today.

Supporting information discussed under Section 61.49 of the Commission's Rules, to the extent applicable, is included with this filing in the attached Description and Justification.

Wireline Competition Bureau Page 2 April 6, 2015

In accordance with Section 61.14, this transmittal letter and associated attachments are being filed electronically today via the Federal Communications Commission's Electronic Tariff Filing System (ETFS) in compliance with the electronic filing procedures.

Payment in the amount of \$910.00 has been electronically transmitted to the US Bank in St. Louis, Missouri, in accordance with the fee program procedures. The Form 159 is being transmitted electronically via ETFS as a proprietary document. These actions have been committed on the date established as the issued (filed) date as reflected above.

Personal or facsimile service petitions against this Transmittal, as required under Section 1.773(a)(4) of the Commission's Rules, should be sent to Scott Murray, Area Manager – Regulatory Relations, 311 S. Akard St., Room 1940.04, Dallas, TX 75202, facsimile number (214) 464-2006. All other correspondence and inquiries concerning this Transmittal should be addressed to Debra L. Clemens, Director-Federal Regulatory, (202) 457-3066, 1120 20th Street, N.W., Suite 1000, Washington, D.C. 20036.

Sincerely,

Attachments:

Description and Justification Tariff Pages

Patrick R. Doherty

Title pages 1 and 2 and pages 1 to 846 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement No. 341 contain all changes from the original tariff that are in effect on the date hereof.

	Number of Revision		Number of Revision Except	Number of Revision Except		
	Except as		as Indicated		as Indicated	
Page	Indicated	Page	ao maisatoa	Page	asa.sa.sa	
Title 1	5th	7	6th	19.3	8th	
Title 2	12th	7.1	4th	19.4	1st	
1	1650th*	8	15th	20	10th	
1.1	367th	8.1	5th	20.1	5th	
1.2	338th	9	25th	20.2	4th	
1.3	292nd	9.1	1st	21	4th	
1.4	249th	10	28th	22	1st	
1.5	239th	10.1	12th	23	3rd	
1.6	206th	10.2	9th	24	1st	
1.7	149th	11	4th	25	3rd	
1.8	126th	12	10th	25.1	1st	
1.9	158th	13	6th	25.2	1st	
1.10	50th	13.1	6th	26	3rd	
1.11	62nd	13.2	10th	27	9th	
1.12	40th*	13.3	13th	28	11th	
1.13	15th	13.4	21st	28.1	5th	
1.14	28th	13.5	37th	29	1st	
1.15	64th	13.6	39th	30	Original	
1.15.1	5th	13.7	44th	31	Original	
1.16	83rd	13.8	46th	32	Original	
1.17	24th	13.8.1	25th	33	Original	
1.18	33rd	13.9	5th	34	4th	
1.19	45th	14	3rd	34.1	1st	
1.20	44th	15	16th	35	5th	
1.21	45th	15.1	11th	35.1	1st	
1.22	47th	15.2	1st	36	9th	
1.23	41st	16	12th	36.1	7th	
1.24	38th	16.1	11th	37	14th	
1.25	20th	16.1.1	Original	37.1	4th	
2	6th	16.2	9th	37.2	7th	
3	9th	16.3	2nd	37.3	6th	
3.1	15th	16.4	3rd	37.4	1st	
4	17th	16.5	Original	37.5	2nd	
4.1	10th	16.6	3rd	38	9th	
5	18th	16.7	3rd	38.1	11th	
5.1	20th	17	1st	38.2	6th	
5.2	5th	18	6th	38.2.1	3rd	
6	5th	19	27th	38.3	4th	
6.1	6th	19.1	13th	38.4	4th	
6.2	6th	19.2	15th			

^{*} New or Revised Page

Issuing Officer: Patrick Doherty, Director - Regulatory Four AT&T Plaza, Room 902, 311 S. Akard St., Dallas, TX 75202

(This page filed under Transmittal No. 1827)

Issued: April 6, 2015 Effective: April 21, 2015

Page	Number of Revision Except as Indicated	Page	Number of Revision Except as Indicated	Page	Number of Revision Except as Indicated
454.12	10th	454.41.1	1st	471.4	5th
454.12.1	7th	454.42	1st	472	2nd
454.13	6th	454.43	1st	473	2nd
454.14	6th	454.44	1st	474	Original
454.15	6th	454.45	1st	475	Original
454.15.1	4th	454.46	1st	476	2nd
454.16	6th	454.47	2nd	477	4th
454.17	6th	454.47.1	Original	477.1	1st
454.18	6th	454.48	1st	477.2	1st
454.19	5th	454.49	4th	477.2.1	3rd
454.20 454.21	5th	454.49.1	4th	477.2.2	3rd
454.21 454.22	8th 5th	454.49.2 454.50	Original 4th	477.2.3 477.2.4	4th 3rd
454.23	5th	454.50 454.50.1	3rd	477.2.4 477.2.5	1st
454.24	14th	454.50.1	Original	477.2.6	Original
454.24.1	15th	454.51	5th	477.2.7	1st
454.24.1.1	Original	454.51.1	2nd	477.2.8	1st
454.24.2	13th	454.52	4th	477.2.9	Original
454.24.2.1	1st	454.52.1	Original	477.2.10	Original
454.24.3	4th	454.53	3rd	477.2.11	Original
454.24.4	3rd	454.54	1st	477.2.12	Original
454.24.5	6th	454.55	1st	477.2.13	2nd
454.24.5.1	2nd	454.56	1st	477.2.14	3rd
454.25	4th	454.57	1st	477.2.15	2nd
454.25.1	1st	455	2nd*	477.2.16	2nd
454.26	Original	456	3rd	477.2.17	2nd
454.27	4th	457	4th	477.2.18	2nd
454.28	9th	457.1	1st	477.2.19	2nd
454.28.1	11th 5th	458 458.1	3rd	477.2.20	2nd
454.28.1.1 454.28.2	12th	450.1 459	Original 1st	477.3 477.4	Original Original
454.28.3	6th	460	4th*	478	5th
454.28.3.1	Original	461	4th*	479	2nd
454.29	11th	462	4th	480	3rd
454.30	Original	463	6th	481	3rd
454.31	Original	464	3rd	481.1	1st
454.32	Original	465	1st	481.2	1st
454.33	Original	466	2nd*	482	3rd
454.34	Original	467	60th	483	1st
454.35	Original	468	13th*	484	2nd
454.36	5th	469	9th*	485	1st
454.37	3rd	470	46th	486	3rd
454.37.1	1st	470.1	15th	487	1st
454.38	4th	470.2	7th	488	2nd
454.39 454.30 1	5th	471 471 1	11th	489	2nd
454.39.1 454.40	2nd 1st	471.1 471.2	5th 5th		
454.40 454.41	2nd	471.2 471.3	ວເກ 7th		
7,74.41	ZIIU	47 1.3	/ U1		

^{*} New or Revised Page

ACCESS SERVICE

9. Directory Assistance Service

			(D) (D)		
9.1	1 General Description				
	equip	tory Assistance (DA) Service provides service to DA locations, use of DA access ment, and use of automated DA to provide telephone numbers or a report that a number is published.	(C) (C) (C)		
9.2	Unde	ertaking of the Telephone Company			
	(A)	Automated DA provided by the Telephone Company, when furnished a city, state and name, will provide or attempt to provide the telephone number listed in the Telephone Company's DA records associated with the name given at the rates and charges as set forth in Section 9.6. The Telephone Company's contact with the customer's end user shall be limited to that effort necessary to process a customer's end user's request for a telephone number; and the Telephone Company will not transfer, forward or redial a customer's end user call to any other location for any purpose other than provision of DA Service.	(C) (C) (T) (T)		
	(B)	A maximum of three (3) requests for telephone numbers will be accepted per call to automated DA.	(C) (C)		
	(C)	A telephone number which is not listed in DA records will not be available to the customer's end user.			
	(D)	The Telephone Company will specify the DA location which provides the Service for each numbering plan area code (NPA). The DA locations are as shown in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.	(T) (T)		
		When it becomes necessary, as determined by the Telephone Company, to change a DA location, the Telephone Company will notify the involved customers six months prior to the change. For such changes, the regulations as set forth in Section 2.1.7 apply.	(T)		
	(E)	When DA Service is ordered, Directory Access Service will be provided between the customer premises and the DA location by the Telephone Company at rates and charges, as set forth in Section 9.6.	(T) (T)		

ACCESS SERVICE

- 9. Directory Assistance Service (Cont'd)
 - 9.2 Undertaking of the Telephone Company (Cont'd)
 - (E) (Cont'd)
 - (6) Transmission Specifications (Cont'd)

When DA Service is combined with Feature Group D Switched Access Service, Type A Transmission Specification is provided. When DA Service is combined with Feature Group B Switched Access Service, Type B Transmission Specification is provided for Interface Groups 2, 6, 9 and 11. Type A and B Transmission Specifications are set forth in Technical Reference PUB TR-NPL-000334 and AM TR-TMO-000094.

(7) Acceptance Testing and Testing Capabilities

The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated Feature Group D end office switching. The acceptance testing for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth in Section 6.1.6. The testing capabilities for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth for cooperative scheduled testing or manual scheduled testing in Section 13.

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- (F) Trunk side switching is provided at the DA Service access location. The DA Service access location will provide trunk answer and disconnect supervisory signaling.
- (G) The Telephone Company will distribute the calls received over the Directory Access Services to the automated DA using the DA location access equipment. (C)
- (H) If automated DA is unable to provide the telephone number, no charge applies for the call.
 (C) When the DA location or DA equipment or terminals are out of service due to a Telephone
 (D) Company equipment failure or an incorrect telephone number is provided, a credit, as set forth in Section 9.4.8, will apply.

ACCESS SERVICE

- 9. Directory Assistance Service (Cont'd)
 - 9.2 Undertaking of the Telephone Company (Cont'd)
 - (I) DA Service may, at the option of the customer, be provided for interstate and intrastate communications. When the customer requests such mixed access, the interstate DA Service charges will be determined by the Telephone Company using the data furnished by the customer as set forth in Section 2.3.10.

(D)

- (J) The Telephone Company does not provide Directory Assistance Service for 800 NXX Access Service or 900 NXX Access Service.
- 9.3 Obligations of the Customer
 - (A) The customer shall determine and order the busy hour minutes of capacity and interface type of Directory Access Services it needs for DA Service.
 - (B) When DA Service is initially ordered, the customer shall order the service for at least six months. Thereafter, service will continue until canceled by the customer.
 - (C) The customer facilities at the premises of the ordering customer shall provide the necessary on-hook and off-hook supervision.
 - (D) When requested by the Telephone Company, the customer shall order a separate trunk group for DA Service for each NPA. The conditions when the Customer will be requested to order separate trunk groups for each NPA are set forth in 9.2(E)(1) preceding.
 - (E) When the customer bills its end users, the customer shall be responsible for all contacts and arrangements with its end users concerning the provision and maintenance of, and the billing and collecting of charges, for DA Service furnished to its end users. When the Telephone Company bills the customer's end user at the request of the customer, contacts and arrangements with customer's end users concerning the billing and collecting of charges will be established in billing contracts with the Ameritech Operating Companies.
 - (F) The customer understands that automated DA will respond to only three (3) telephone number requests per call and will not transfer, forward or redial the call to another location for any purpose other than the provision of DA Service.

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ACCESS SERVICE

- 9. Directory Assistance Service (Cont'd)
 - 9.4 Payment Arrangements (Cont'd)
 - 9.4.8 Credit Allowance for DA Service
 - (A) When the DA location or DA equipment or terminals are out of service due to a Telephone Company equipment failure or an incorrect number is provided and a customer DA call has been answered or forwarded to automated DA, a credit allowance for a call answered or forwarded to automated DA equal to the rate for a Directory Assistance Service Call, as set forth in Section 9.6, plus the rate for a Directory Transport call will be applied to the customer's charges. The rate for a Directory Transport call will be the average of the Directory Transport rates per call as set forth in Section 9.6.
 - (B) In addition to the credit as set forth in Section 9.4.8(A), when automated DA or DA equipment provides an incorrect number for a call and the customer reports such occurrences to the Telephone Company, a credit allowance for such DA call will apply. The credit will be as set forth in Section 9.4.8 (C). When the customer reports such a call and the number requested, the number provided and the reason the number provided is incorrect, the number of calls for which a credit will apply will be developed by the Telephone Company in cooperation with the customer.
 - (C) When a DA call is not completed due to the failure of Directory Access Service to DA locations, DA access equipment or automated DA activities, a credit allowance for the Switched Access Service portion in the originating LATA of such DA call will apply. When the customer reports such a call and DA number dialed, time of the call and the date of the call, the number of calls for which a credit will apply will be developed by the Telephone Company in cooperation with the customer. The credit will be as set forth following:

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ACCESS SERVICE

- 9. Directory Assistance Service (Cont'd)
 - 9.5 Directory Assistance Service Optional Features
 - (A) Directory Assistance Branding

Directory Assistance Branding (DA Branding), where technically feasible and/or available, is an optional feature available to Directory Assistance Service customers that establishes the identity of the customer providing DA Service to end users through the use of a recorded announcement on all calls to the customer's Directory Assistance Service. The recorded announcement will be provided to the calling end user customer before the automated DA begins handling the Directory Assistance Service Call. The customer will provide the Telephone Company with the recorded announcement to be used for the DA Branding announcement. The announcement must be three seconds or less in duration. The content of the announcement must only contain an announcement identifying the customer providing the service and not contain advertising or any other information and is subject to the approval of the Telephone Company.

DA Branding is ordered on an NPA basis. The customer must have a separate direct routed Directory Access Service trunk group between their premises and the DA location for each Numbering Plan Area (NPA) in which DA Branding is requested. DA Branding is available where facilities permit.

A Nonrecurring charge, as specified in Section 9.7, applies for the installation of DA
Branding on new or existing Directory Access Service trunk groups. This charge will be assessed for each trunk group on which DA Branding is provided. This charge is in addition to any applicable Directory Access Service nonrecurring charges.

(B) Directory Assistance Call Completion

Directory Assistance Call Completion (DACC), where technically feasible and/or available, is an optional feature available to Directory Assistance Service customers and provides for the automatic completion of Directory Assistance (DA) calls for the customer's end users. With the DACC optional feature, the customer's end user will receive a prompt from an Automatic Response Unit (ARU) once the requested telephone number is located. If the end user responds positively to the prompt, the call will automatically be routed back to the IC's point of presence (POP) for completion to the requested number.

DACC is ordered on an NPA basis. The customer must order a direct routed incoming facility equipped with FGD signaling between their premises and the DA location for each NPA in which DACC will be offered. The direct routed facility will consist of Entrance Facilities and Direct-Trunked Transport services as described in Section 6.1.3, at rates set forth in Section 6.9.6. The outgoing facility will be a one-way direct routed facility. DACC is available where facilities permit.

A charge per call, as specified in Section 9.7, applies for each call that is completed or attempted. This charge is in addition to the normal Directory Access Service charges specified in Section 9.7 and Switched Access charges specified in Section 6.

(This page filed under Transmittal No. 1827)

Issued: April 6, 2015 Effective: April 21, 2015

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ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

9.6 Rate Regulations

The Directory Assistance service call charge, as set forth in Section 9.7(A),applies for each call to DA Service. A DA Service call is a call which has been answered by or forwarded to automated DA. No charge applies if the automated DA is unable to find the requested telephone number. The number of calls answered or forwarded to DA Service will be accumulated by Telephone Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in Section 9.4.8.

Rate zones are applicable to Tandem Switched Directory Transport service described in this section. Each Telephone Company Wire Center has been assigned to a rate zone as described in Section 6.10. Rate zones for the Directory Residual Charge are applicable in the Chicago, Illinois and Grand Rapids, Michigan LATAs (LATAs 358 and 348, respectively).

- Tandem Switched Directory Transport Termination and Tandem Switched Directory Transport Facility rates are dependent upon the zone assignment of the Telephone Company access tandem and the wire center of the DA location.
- Tandem Switched Directory Transport mileage that is computed between wire centers in different rate zones will be assigned the rates in the higher rate zone.
- Directory Tandem Switching rates will be determined by the location of the access tandem.
- Directory Residual rates will be determined by the location of the originating end office for the DA call.

The mileage for Directory Transport, provided over either Direct-Trunked Directory Transport Services or Tandem-Switched Directory Transport Services, is measured from the serving wire center for the premises of the ordering customer to the DA location. This provision for measuring mileage for Tandem-Switched Directory Transport expires July 1, 1998. After that date, Tandem-Switched Directory Transport mileage will be measured in two parts, from the serving wire center to the access tandem, and from the access tandem to the DA location. The method for measuring mileage is set forth in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4 for Wire Center Information (V&H Coordinates). Title Page notwithstanding, these two wire centers may be in different LATAs. In addition, the premises of the ordering customer must be in the LATA where DA service is requested or in the LATA where the DA location is located. The measurement will be performed as set forth in Section 6.8.12.

The Directory Residual Charge applies to all interstate customers that connect with DA locations. The Directory Residual Charge is applied for each call to DA service.

The charges per call for Directory Transport provided over Tandem-Switched Directory
Transport Services are set forth in Section 9.7(B). These charges apply for each call to DA
service. A DA Service call is as set forth, preceding. The number of calls will be accumulated
as set forth, preceding.

(C)

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

4/21/2015 2:06:37 PM

in

Case No(s). 07-0464-TP-COI, 90-5032-TP-TRF

Summary: Letter of Notification to update FCC No. 2 tariff pages electronically filed by Maryann Mackey on behalf of AT&T Ohio