

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of	)	
Eva M. Hadley,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. 14-2027-GA-CSS
	)	
Columbia Gas of Ohio, Inc.	)	
	)	
Respondent.	)	

ENTRY

The attorney examiner finds:

- (1) On December 29, 2014, Eva M. Hadley (Complainant) filed a complaint with the Commission against Columbia Gas of Ohio, Inc. (Columbia) alleging Columbia failed to apply the full amount of the Home Energy Assistance Program credit to her account, and as a result, Complainant incurred late fees.
- (2) On January 20, 2015, Columbia filed its answer to the complaint along with a chart of the billing history on the Complainant's account for November 2013, through December 2014 (Appendix A) and copies of the Complainant's Columbia bills issued November 2013, through December 2014 (Appendix B). Columbia denies any allegation of wrongdoing as to the billing of Ms. Hadley's account. Furthermore, Columbia submits that the Complainant has failed to state reasonable grounds to sustain a complaint in accordance with R.C. 4905.26. Finally, Columbia states that it has complied with its tariff, all applicable Ohio statutes, and Commission rules, regulations and orders. Accordingly, Columbia requests that the complaint be dismissed.
- (3) By Entry issued January 23, 2015, this matter was scheduled for a conference to be held on February 24, 2015, at the offices of the Commission. However, the conference did not go forward as scheduled.

- (4) At the request of the parties, the conference shall be rescheduled for April 13, 2015, at 1:00 p.m., in Room 1247, at the offices of the Commission, 12th Floor, 180 East Broad Street, Columbus, Ohio 43215. At the conference, the parties should have with them all documents relevant to this matter and also be prepared to establish a procedural schedule for discovery and a hearing date to facilitate the timely and efficient processing of this complaint in the event this matter cannot be resolved during the conference.

It is, therefore,

ORDERED, That this case be scheduled for a conference on April 13, 2015, at 1:00 p.m., in Room 1247, at the offices of the Commission, 12th Floor, 180 East Broad Street, Columbus, Ohio 43215. It is, further,

ORDERED, That a copy of this Entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/ Greta See

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By: Greta See  
Attorney Examiner

JRJ/dah

**This foregoing document was electronically filed with the Public Utilities**

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**in**

**Case No(s). 14-2027-GA-CSS**

Summary: Attorney Examiner Entry that this case be scheduled for a conference on April 13, 2015, at 1:00 p.m., in Room 1247, at the offices of the Commission, 12th Floor, 180 East Broad Street, Columbus, Ohio 43215; electronically filed by Debra Hight on behalf of Greta See, Attorney Examiner.