



Public Utilities Commission

15.642.ELCS
Case Number

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2015 APR -1 AM 10:44
Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form PUCO

NANCY S. Toliver
Customer Name (Please Print)

614 Kenilworth Ave
Customer Address

Dayton OH 45405
City State Zip

Against

2749798347
Account Number

Dayton Power + Light
Utility Company Name

Customer Service Address (if different from above)
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

DP&L is discriminating against me as a PIP customer. Threatening continuous with disconnection. with a balance of zero for PIP payments not actual usage or account balance. I am eligible to participate in the program. Request to be made whole and DP&L to stop threatening disconnections when balance is zero or less than PIP payment amount of 81.46.

Signature

937 278 4407
Customer Telephone Number

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
180 East Broad Street
Columbus, Ohio 43215-3793
Technician SW Date Processed APR 01 2015

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(614) 466-3016
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