

NC  
FILE

15-0509-GA-CSS

PUC Director Ohio  
180 East Broad St.  
Columbus, Ohio  
43215

RECEIVED-DOCKETING DIV

3-9-2015

2015 MAR 13 AM 9:19

PUCO

14

Dear Sir or madam,

For over a year I have been receiving Natural Gas service from IGS, They have been providing it for a price of 5.49 per Mcf , However in March of 2014 it went up to 6.49 per Mcf. I received an offer from Palmco for a price of 4.98 per Mcf and decided to go with them During April and May I received that price. Unfortunately in June the price jumped to 7.48 per Mcf. The price remained at that rate thru July. In the month of August and Sept. the price jumped to 16.99 . dropping back to 15.99 in Oct. until January 2015. It was at this time I discovered the outrageous increase after the cold spell we were experiencing.. I contacted them and asked them what happened to the 4.98 price that I had been promised. (I was under the impression that I would get that price for at least a year) Palmco informed me that I had an adjustable rate. I told them I could not understand how they had more than tripled my price for gas when natural gas prices were actually dropping. I had received an invitation to return to IGS for a price of 4.49 per Mcf and I received another invitation from ONG Ohio Natural Gas for 3.97 per Mcf.

After some discussion they made an adjustment of \$141.00. But they continued to charge me a price of 15,99 per Mcf on my current bill.

So doing the math during 2014 I paid Palmco \$616.00 (Actually I don't have a record for Feb.) Calculating that, I used 60 Mcf for the period. If they had kept our agreement of 4.98 per my charges would have been \$298.00. That is a difference of \$318.00. Take away the \$141.00 they adjusted they would still owe me \$177.00 and this doesn't account for Jan and Feb of 2015.

I am an eighty two year old senior and like many other seniors am on a very fixed income. This over charge is not only dishonest but takes away money needed for other necessary expenses like groceries and taxes and insurance and medical care. If Palmco has done this to me how many other folks experienced the same treatment? I am enclosing some billing information and some other pertinent things to prove my complaint.

I hope you can help me and others whom I am sure have had the same experience with Palmco.

Sincerely yours,  
John Higgins  
Lowellville, Ohio

*John Higgins*

\*\*\*\*\*



Mr. John J. Higgins  
446 W Wood ST  
Lowellville, OH 44436

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Technician fe Date Processed MAR 13 2015

OHIO NATURAL GAS  
REWARD CARD

NOW THAT'S A BRIGHT IDEA

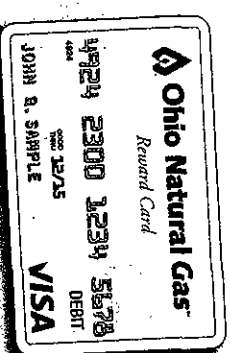


LOCK IN OUR LOWEST  
12-MONTH FIXED RATE EVER!

12-MONTH FIXED RATE

**\$3.97** PER  
Mcf\*

PLUS



**SPECIAL BONUS:**

**\$25 Visa® Reward Card**  
for enrolling!

 **Ohio Natural Gas™**

You may cancel this transaction, without any penalty or obligation, within three business days from the above date. If you cancel, any property traded in, any payments made by you under the contract or substantially as good condition as when received, any goods delivered to you under this contract or sale; or you may if you wish, comply with the instructions of the seller regarding the return shipment of the goods at the seller's expense and risk. If you do make the goods available to the seller and the seller does not pick them up within twenty days of the date of your notice of cancellation, you may retain or dispose of the goods without any further obligation.

JOHN J HIGGINS

446 W WOOD ST  
LOWELLVILLE OH 44436-1042

Account Number Date Prepared Next Meter Reading  
3 4216 0680 1510 December 29, 2014 01/27 - 01/30/2015

Cycle 16

For questions about Dominion East Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**

Balance From Last Bill \$206.52  
Payment on Dec 8, 2014 - Thank You 207.01 CR  
**Balance \$0.49 CR**

**Current Charges**

**Dominion East Ohio Distribution Charges**

Basic Service Charge \$23.58  
Usage-Based Charges  
14.0 MCF @ \$5.400 7.56  
Gross Receipts Tax (4.6044%) 1.43  
**Total Dominion East Ohio Charges \$32.57**

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**Palmco Energy Oh, Llc Charges**

Gas Cost 14.0 McF @ \$15.998 \$223.97  
Sales Tax 15.68  
**Total PALMCO ENERGY OH, LLC Charges \$239.65**

For questions about gas supply costs, contact PALMCO ENERGY OH, LLC at 1-877-726-5862 or 1350 60 St. Brooklyn, NY 11219 [www.palmcoenergy.com](http://www.palmcoenergy.com) or [palmcoenergyoh.com](http://palmcoenergyoh.com).

**Total Current Gas Charges \$272.22**  
**Total Gas Charges Balance \$271.73**

**Dominion Products & Services Credits and Charges**

Balance From Last Bill \$3.99  
Payment on Dec 8, 2014 - Thank You 3.99 CR  
**Balance 0.00**

**Current Charges**

**Dominion Prods & Svcs Charges**

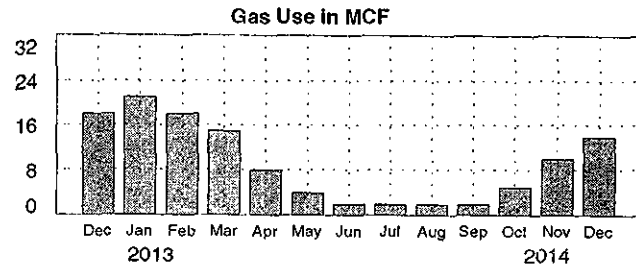
Water Line Program \$3.99  
**Dominion Prods & Svcs Account Balance \$3.99**

For questions about Dominion Products and Services charges, contact 1-800-562-8419 or P.O. Box 298 Pittsburgh PA 15230-0298 or [www.dom.com](http://www.dom.com).

**Total Current Charges \$276.21**  
**Total Account Balance \$275.72**

**Monthly Usage Comparison**

Average Daily Temperature 2013 2014  
For This Billing Period 30°F 35°F



Avg Monthly Use: 8.6 MCF.  
Total Annual Use: 102.6 MCF.

**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
<b>Meter Number</b> 19125509			
Dec 26, 2014	Actual	544.6	
Nov 24, 2014	Actual	530.6	14.0
<b>MCF Used in 32 Days</b>			<b>14.0</b>

MCF  
15.99

Nov

446 W WOOD ST  
LOWELLVILLE OH 44436-1042

<b>Account Number</b>	<b>Date Prepared</b>	<b>Next Meter Reading</b>
3 4216 0680 1510	November 24, 2014	12/23 - 12/30/2014

**For questions about Dominion East Ohio charges call 1-800-362-7557**

### Monthly Usage Comparison

Average Daily Temperature	<u>2013</u>	<u>2014</u>
For This Billing Period	41°F	39°F

### Gas Use in MCF

Month	Precipitation (inches)
Nov 2013	10
Dec 2013	18
Jan 2014	22
Feb 2014	18
Mar 2014	15
Apr 2014	8
May 2014	3
Jun 2014	1
Jul 2014	1
Aug 2014	1
Sep 2014	1
Oct 2014	3
Nov 2014	9

Avg Monthly Use: 8.9 MCF.  
Total Annual Use: 106.6 MCF.

### Billing Period and Meter Readings

<u>Date</u>	<u>Read Type</u>	<u>Reading Difference</u>	
<b>Meter Number</b>	<b>19125509</b>		
Nov 24, 2014	Actual	530.6	
Oct 27, 2014	Actual	520.3	10.3
<b>MCF Used in 28 Days</b>			<b>10.3</b>

MCX  
15.99

<b>Total Current Gas Charges</b>	<b>\$206.79</b>
<b>Total Gas Charges Balance</b>	<b>\$206.52</b>

Balance From Last Bill	\$3.99
Payment on Nov 5, 2014 - Thank You	3.99 CR
<b>Balance</b>	<b>0.00</b>

### **Dominion Prods & Srvcs Charges**

Water Line Program	\$3.99
<b>Dominion Prods &amp; Srvcs Account Balance</b>	<b>\$3.99</b>

For questions about Dominion Products and Services charges, contact 1-800-562-8419 or P.O. Box 298 Pittsburgh PA 15230-0298 or [www.dom.com](http://www.dom.com).

<b>Total Current Charges</b>	<b>\$210.78</b>
<b>Total Account Balance</b>	<b>\$210.51</b>

JOHN J HIGGINS

446 W WOOD ST  
LOWELLVILLE OH 44436-1042

Account Number    Date Prepared    Next Meter Reading  
3 4216 0680 1510    October 27, 2014    11/21 - 11/26/2014

Cycle 16

For questions about Dominion East Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**

Balance From Last Bill	\$63.61
Payment on Oct 6, 2014 - Thank You	64.01 CR
<b>Balance</b>	<b>\$0.40 CR</b>

**Current Charges**

**Dominion East Ohio Distribution Charges**

Basic Service Charge	\$23.58
Usage-Based Charges	
4.9 MCF @    \$5.061	2.48
Gross Receipts Tax (4.6044%)	1.20
<b>Total Dominion East Ohio Charges</b>	<b>\$27.26</b>

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**Palmco Energy Oh, Llc Charges**

Gas Cost 4.9 McF @ \$15.998	\$78.39
Sales Tax	5.49
<b>Total PALMCO ENERGY OH, LLC Charges</b>	<b>\$83.88</b>

For questions about gas supply costs, contact PALMCO ENERGY OH, LLC at 1-877-726-5862 or 1350 60 St. Brooklyn, NY 11219 Www.palmcoenergy.com or palmco energy oh, llc.

<b>Total Current Gas Charges</b>	<b>\$111.14</b>
<b>Total Gas Charges Balance</b>	<b>\$110.74</b>

**Dominion Products & Services Credits and Charges**

Balance From Last Bill	\$3.99
Payment on Oct 6, 2014 - Thank You	3.99 CR
<b>Balance</b>	<b>0.00</b>

**Current Charges**

**Dominion Prods & Svcs Charges**

Water Line Program	\$3.99
<b>Dominion Prods &amp; Svcs Account Balance</b>	<b>\$3.99</b>

For questions about Dominion Products and Services charges, contact 1-800-562-8419 or P.O. Box 298 Pittsburgh PA 15230-0298 or www.dom.com.

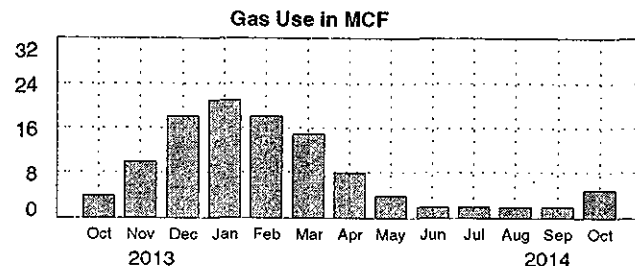
<b>Total Current Charges</b>	<b>\$115.13</b>
<b>Total Account Balance</b>	<b>\$114.73</b>

OCT

Page 2

**Monthly Usage Comparison**

Average Daily Temperature	2013	2014
For This Billing Period	56°F	54°F



Avg Monthly Use: 8.9 MCF.  
Total Annual Use: 106.6 MCF.

**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
<b>Meter Number</b>	<b>19125509</b>		
Oct 27, 2014	Actual	520.3	
Sep 26, 2014	Actual	515.4	4.9
<b>MCF Used in 31 Days</b>			<b>4.9</b>

15.99  
MCF

## JOHN J HIGGINS

Page 2

446 W WOOD ST  
LOWELLVILLE OH 44436-1042

SEPT

Account Number    Date Prepared    Next Meter Reading  
3 4216 0680 1510    September 26, 2014    10/23 - 10/28/2014

Cycle 16

For questions about Dominion East Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**

Balance From Last Bill	\$41.90
Payment on Sep 5, 2014 - Thank You	46.01 CR
<b>Balance</b>	<b>\$4.11 CR</b>

**Current Charges****Dominion East Ohio Distribution Charges**

Basic Service Charge	\$23.58
Usage-Based Charges	
2.3 MCF @ \$5.043	1.16
Gross Receipts Tax (4.6044%)	1.14
<b>Total Dominion East Ohio Charges</b>	<b>\$25.88</b>

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**Palmco Energy Oh, Llc Charges**

Gas Cost 2.3 McF @ \$16.998	\$39.10
Sales Tax	2.74
<b>Total PALMCO ENERGY OH, LLC Charges</b>	<b>\$41.84</b>

For questions about gas supply costs, contact PALMCO ENERGY OH, LLC at 1-877-726-5862 or 1350 60 St. Brooklyn, NY 11219 [www.palmcoenergy.com](http://www.palmcoenergy.com) or [palmcoenergyoh,llc](mailto:palmcoenergyoh,llc).**Total Current Gas Charges** \$67.72**Total Gas Charges Balance** \$63.61**Dominion Products & Services Credits and Charges**

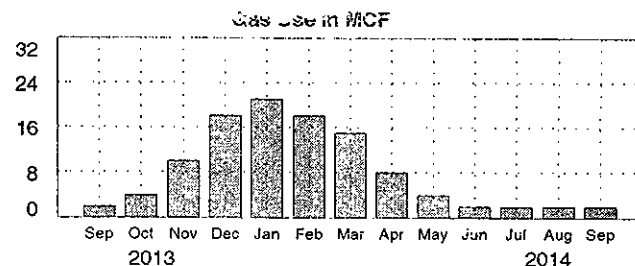
Balance From Last Bill	\$3.99
Payment on Sep 5, 2014 - Thank You	3.99 CR
<b>Balance</b>	<b>0.00</b>

**Current Charges****Dominion Prods & Svcs Charges**

Water Line Program	\$3.99
<b>Dominion Prods &amp; Svcs Account Balance</b>	<b>\$3.99</b>

For questions about Dominion Products and Services charges, contact 1-800-562-8419 or P.O. Box 298 Pittsburgh PA 15230-0298 or [www.dom.com](http://www.dom.com).**Total Current Charges** \$71.71**Total Account Balance** \$67.60**Monthly Usage Comparison**

Average Daily Temperature	2013	2014
For This Billing Period	63°F	62°F



Avg Monthly Use: 8.8 MCF.  
Total Annual Use: 105.3 MCF.

**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
<b>Meter Number</b>	<b>19125509</b>		
Sep 26, 2014	Actual	515.4	
Aug 27, 2014	Actual	513.1	2.3
<b>MCF Used in 30 Days</b>			<b>2.3</b>

MCF  
16.99



**JOHN J HIGGINS**446 W WOOD ST  
LOWELLVILLE OH 44436-1042Account Number 3 4216 0680 1510  
Date Prepared August 27, 2014Next Meter Reading  
09/24 - 09/29/2014

Cycle 16

For questions about Dominion East Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**

Balance From Last Bill	\$31.44
Payment on Aug 7, 2014 - Thank You	46.01 CR
<b>Balance</b>	<b>\$14.57 CR</b>

**Current Charges****Dominion East Ohio Distribution Charges**

Basic Service Charge	\$23.58
Usage-Based Charges	
1.7 MCF @ \$5.000	0.85
Gross Receipts Tax (4.6044%)	1.12
<b>Total Dominion East Ohio Charges</b>	<b>\$25.55</b>

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**Palmco Energy Oh, LLC Charges**

Gas Cost 1.7 McF @ \$16.998	\$28.90
Sales Tax	2.02
<b>Total PALMCO ENERGY OH, LLC Charges</b>	<b>\$30.92</b>

For questions about gas supply costs, contact PALMCO ENERGY OH, LLC at 1-877-726-5862 or 1350 60 St. Brooklyn, NY 11219 [www.palmcoenergy.com](http://www.palmcoenergy.com) or [palmcoenergyoh,llc](mailto:palmcoenergyoh,llc).

<b>Total Current Gas Charges</b>	<b>\$56.47</b>
<b>Total Gas Charges Balance</b>	<b>\$41.90</b>

**Dominion Products & Services Credits and Charges**

Balance From Last Bill	\$3.99
Payment on Aug 7, 2014 - Thank You	3.99 CR
<b>Balance</b>	<b>0.00</b>

**Current Charges****Dominion Prods & Svcs Charges**

Water Line Program	\$3.99
<b>Dominion Prods &amp; Svcs Account Balance</b>	<b>\$3.99</b>

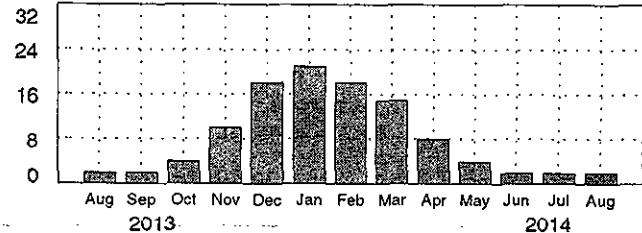
For questions about Dominion Products and Services charges, contact 1-800-562-8419 or P.O. Box 298 Pittsburgh PA 15230-0298 or [www.dom.com](http://www.dom.com).

<b>Total Current Charges</b>	<b>\$60.46</b>
<b>Total Account Balance</b>	<b>\$45.89</b>

**Monthly Usage Comparison**

Average Daily Temperature	2013	2014
For This Billing Period	66°F	67°F

Gas Use In MCF



Avg Monthly Use: 8.8 MCF.  
Total Annual Use: 105.1 MCF.

**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
<b>Meter Number</b>	<b>19125509</b>		
Aug 27, 2014	Actual	513.1	
Jul 29, 2014	Actual	511.4	1.7
<b>MCF Used in 29 Days</b>			<b>1.7</b>

*MCF*  
*16.99*



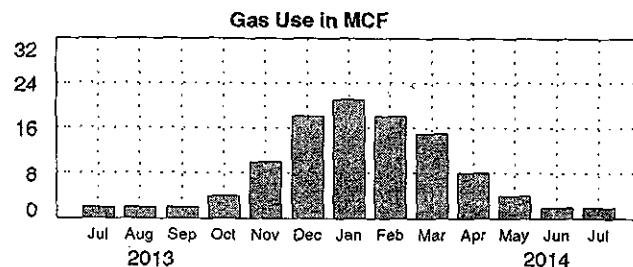
**JOHN J HIGGINS**446 W WOOD ST  
LOWELLVILLE OH 44436-1042*July*Account Number    Date Prepared    Next Meter Reading  
3 4216 0680 1510    July 29, 2014    08/25 - 08/28/2014

Cycle 16

For questions about Dominion East Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**Balance From Last Bill                    \$37.08  
Payment on Jul 9, 2014 - Thank You       46.01 CR  
**Balance**                                        **\$8.93 CR****Current Charges****Dominion East Ohio Distribution Charges**Basic Service Charge                        \$23.58  
Usage-Based Charges  
    1.8 MCF @    \$.6888                    1.24  
Gross Receipts Tax (4.6044%)            1.14  
**Total Dominion East Ohio Charges**       **\$25.96**

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**Palmco Energy Oh, Llc Charges**Gas Cost 1.8 McF @ \$7.484                \$13.47  
Sales Tax                                        0.94  
**Total PALMCO ENERGY OH, LLC Charges**       **\$14.41**For questions about gas supply costs, contact PALMCO ENERGY OH, LLC at  
1-877-726-5862 or 1350 60 St. Brooklyn, NY 11219 [www.palmcoenergy.com](http://www.palmcoenergy.com) or  
[palmcoenergyoh.com](http://palmcoenergyoh.com).**Total Current Gas Charges**                        **\$40.37**  
**Total Gas Charges Balance**                        **\$31.44****Dominion Products & Services Credits and Charges**Balance From Last Bill                        \$3.99  
Payment on Jul 9, 2014 - Thank You       3.99 CR  
**Balance**                                        **0.00****Current Charges****Dominion Prods & Svcs Charges**Water Line Program                            \$3.99  
**Dominion Prods & Svcs Account Balance**       **\$3.99**For questions about Dominion Products and Services charges, contact  
1-800-562-8419 or P.O. Box 298 Pittsburgh PA 15230-0298 or [www.dom.com](http://www.dom.com).**Total Current Charges**                            **\$44.36**  
**Total Account Balance**                            **\$35.43****Monthly Usage Comparison**Average Daily Temperature                    2013                    2014  
For This Billing Period                        71°F                    68°FAvg Monthly Use: 8.8 MCF.  
Total Annual Use: 105.2 MCF.**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	19125509		
Jul 29, 2014	Actual	511.4	
Jun 27, 2014	Actual	509.6	1.8
<b>MCF Used in 32 Days</b>			<b>1.8</b>

*MCF  
7.48*

JOHN J HIGGINS

Page 2

446 W WOOD ST  
LOWELLVILLE OH 44436-1042Account Number Date Prepared Next Meter Reading  
3 4216 0680 1510 June 30, 2014 07/25 - 07/30/2014

Cycle 16

For questions about Dominion East Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**

Balance From Last Bill	\$47.76
Payment on Jun 5, 2014 - Thank You	48.01 CR
<b>Balance</b>	<b>\$0.25 CR</b>

**Current Charges****Dominion East Ohio Distribution Charges**

Basic Service Charge	\$23.58
Usage-Based Charges	
1.5 MCF @ \$4.133	0.62
Gross Receipts Tax (4.6044%)	1.11
<b>Total Dominion East Ohio Charges</b>	<b>\$25.31</b>

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**Palmco Energy Oh, Llc Charges**

Gas Cost 1.5 McF @ \$7.484	\$11.23
Sales Tax	0.79
<b>Total PALMCO ENERGY OH, LLC Charges</b>	<b>\$12.02</b>

For questions about gas supply costs, contact PALMCO ENERGY OH, LLC at 1-877-726-5862 or 1350 60 St. Brooklyn, NY 11219 [www.palmcoenergy.com](http://www.palmcoenergy.com) or palmco energy oh, llc.

<b>Total Current Gas Charges</b>	<b>\$37.33</b>
<b>Total Gas Charges Balance</b>	<b>\$37.08</b>

**Dominion Products & Services Credits and Charges**

Balance From Last Bill	\$3.99
Payment on Jun 5, 2014 - Thank You	3.99 CR
<b>Balance</b>	<b>0.00</b>

**Current Charges****Dominion Prods & Svcs Charges**

Water Line Program	\$3.99
<b>Dominion Prods &amp; Svcs Account Balance</b>	<b>\$3.99</b>

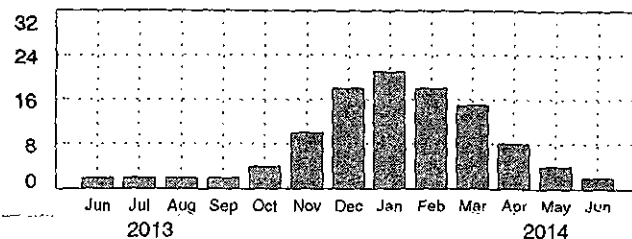
For questions about Dominion Products and Services charges, contact 1-800-562-8419 or P.O. Box 298 Pittsburgh PA 15230-0298 or [www.dom.com](http://www.dom.com).

<b>Total Current Charges</b>	<b>\$41.32</b>
<b>Total Account Balance</b>	<b>\$41.07</b>

**Monthly Usage Comparison**

Average Daily Temperature	2013	2014
For This Billing Period	66°F	67°F

Gas Use in MCF



Avg Monthly Use: 8.8 MCF.  
Total Annual Use: 105.8 MCF.

**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
<b>Meter Number</b>	<b>19125509</b>		
Jun 27, 2014	Actual	509.6	
May 29, 2014	Actual	508.1	1.5
<b>MCF Used in 29 Days</b>			<b>1.5</b>

*1.5 MCF*  
*7.48*

JOHN J HIGGINS

Page 2

446 W WOOD ST  
LOWELLVILLE OH 44436-1042

MAY

Account Number	Date Prepared	Next Meter Reading
3 4216 0680 1510	May 29, 2014	06/25 - 06/30/2014

Cycle 16

For questions about Dominion East Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**

Balance From Last Bill	\$69.44
Payment on May 7, 2014 - Thank You	70.01 CR
<b>Balance</b>	<b>\$0.57 CR</b>

**Current Charges****Dominion East Ohio Distribution Charges**

Basic Service Charge	\$23.58
Usage-Based Charges	
4.1 MCF @ \$4.170	1.71
Gross Receipts Tax (4.6044%)	1.16
<b>Total Dominion East Ohio Charges</b>	<b>\$26.45</b>

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**Palmco Energy Oh, Llc Charges**

Gas Cost 4.1 McF @ \$4.989	\$20.45
Sales Tax	1.43
<b>Total PALMCO ENERGY OH, LLC Charges</b>	<b>\$21.88</b>

For questions about gas supply costs, contact PALMCO ENERGY OH, LLC  
(acct# 79107175141967) at 1-877-726-5862 or 1350 60 St. Brooklyn, NY 11219  
www.palmcoenergy.com or palmco energy oh, llc.

<b>Total Current Gas Charges</b>	<b>\$48.33</b>
<b>Total Gas Charges Balance</b>	<b>\$47.76</b>

**Dominion Products & Services Credits and Charges**

Balance From Last Bill	\$3.99
Payment on May 7, 2014 - Thank You	3.99 CR
<b>Balance</b>	<b>0.00</b>

**Current Charges****Dominion Prods & Svcs Charges**

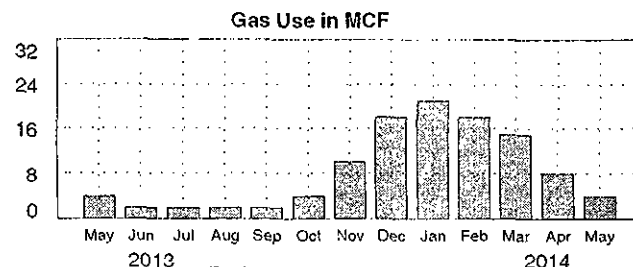
Water Line Program	\$3.99
<b>Dominion Prods &amp; Svcs Account Balance</b>	<b>\$3.99</b>

For questions about Dominion Products and Services charges, contact  
1-800-562-8419 or P.O. Box 298 Pittsburgh PA 15230-0298 or www.dom.com.

<b>Total Current Charges</b>	<b>\$52.32</b>
<b>Total Account Balance</b>	<b>\$51.75</b>

**Monthly Usage Comparison**

Average Daily Temperature	2013	2014
For This Billing Period	58°F	58°F



Avg Monthly Use: 8.9 MCF.  
Total Annual Use: 106.5 MCF.

**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
<b>Meter Number</b>	<b>19125509</b>		
May 29, 2014	Actual	508.1	
Apr 29, 2014	Actual	504.0	4.1
<b>MCF Used in 30 Days</b>			<b>4.1</b>

MCF

4.98

JOHN J HIGGINS

446 W WOOD ST  
LOWELLVILLE OH 44436-1042

9 April

Account Number	Date Prepared	Next Meter Reading
3 4216 0680 1510	April 29, 2014	05/27 - 05/30/2014

Cycle 16

For questions about Dominion East Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**

Balance From Last Bill	\$135.31
Payment on Apr 7, 2014 - Thank You	136.01 CR
<b>Balance</b>	<b>\$0.70 CR</b>

**Current Charges****Dominion East Ohio Distribution Charges**

Basic Service Charge	\$22.01
Usage-Based Charges	
8.0 MCF @ \$0.5275	4.22
Gross Receipts Tax (4.6044%)	1.21
<b>Total Dominion East Ohio Charges</b>	<b>\$27.44</b>

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**Palmco Energy Oh, Llc Charges**

Gas Cost 8.0 MCF @ \$4.989	\$39.91
Sales Tax	2.79
<b>Total PALMCO ENERGY OH, LLC Charges</b>	<b>\$42.70</b>

For questions about gas supply costs, contact PALMCO ENERGY OH, LLC  
acct# 79107175141967) at 1-877-726-5862 or 1350 60 St. Brooklyn, NY 11219  
www.palmcoenergy.com or palmco energy oh, llc.

<b>Total Current Gas Charges</b>	<b>\$70.14</b>
<b>Total Gas Charges Balance</b>	<b>\$69.44</b>

**Dominion Products & Services Credits and Charges**

Balance From Last Bill	\$3.99
Payment on Apr 7, 2014 - Thank You	3.99 CR
<b>Balance</b>	<b>0.00</b>

**Current Charges****Dominion Prods & Svcs Charges**

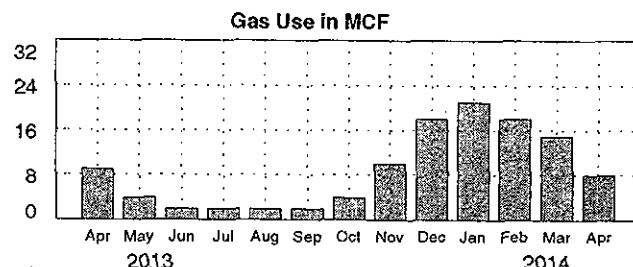
Water Line Program	\$3.99
<b>Dominion Prods &amp; Svcs Account Balance</b>	<b>\$3.99</b>

For questions about Dominion Products and Services charges, contact  
-800-562-8419 or P.O. Box 298 Pittsburgh PA 15230-0298 or www.dom.com.

<b>Total Current Charges</b>	<b>\$74.13</b>
<b>Total Account Balance</b>	<b>\$73.43</b>

**Monthly Usage Comparison**

Average Daily Temperature	2013	2014
For This Billing Period	45°F	47°F



Avg Monthly Use: 8.9 MCF.  
Total Annual Use: 106.5 MCF.

**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
<b>Meter Number</b>	<b>19125509</b>		
Apr 29, 2014	Actual	504.0	
Mar 28, 2014	Actual	496.0	8.0
<b>MCF Used in 32 Days</b>			<b>8.0</b>

MCF  
4.89

JOHN J HIGGINS

446 W WOOD ST  
LOWELLVILLE OH 44436-1042

Account Number Date Prepared Next Meter Reading  
3 4216 0680 1510 March 28, 2014 04/25 - 04/30/2014

Cycle 16

For questions about Dominion East Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**

Balance From Last Bill \$147.84  
Payment on Mar 6, 2014 - Thank You 148.01 CR  
Balance \$0.17 CR

**Current Charges**

**Dominion East Ohio Distribution Charges**

Basic Service Charge \$22.01  
Usage-Based Charges  
15.0 MCF @ \$.5286 7.93  
Gross Receipts Tax (4.6044%) 1.38  
Total Dominion East Ohio Charges \$31.32

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**I G S Energy Charges**

Gas Cost 15.0 McF @ \$6.49 \$97.35  
Sales Tax 6.81  
Total I G S ENERGY Charges \$104.16

For questions about gas supply costs, contact I G S ENERGY at 1-800-280-4474 or P. O. Box 9060 Dublin, OH 43017 or www.igsenergy.com.

Total Current Gas Charges \$135.48  
Total Gas Charges Balance \$135.31

**Dominion Products & Services Credits and Charges**

Balance From Last Bill \$3.99  
Payment on Mar 6, 2014 - Thank You 3.99 CR  
Balance 0.00

**Current Charges**

**Dominion Prods & Svcs Charges**

Water Line Program \$3.99  
Dominion Prods & Svcs Account Balance \$3.99

For questions about Dominion Products and Services charges, contact 1-800-562-8419 or P.O. Box 298 Pittsburgh PA 15230-0298 or www.dom.com.

Total Current Charges \$139.47  
Total Account Balance \$139.30

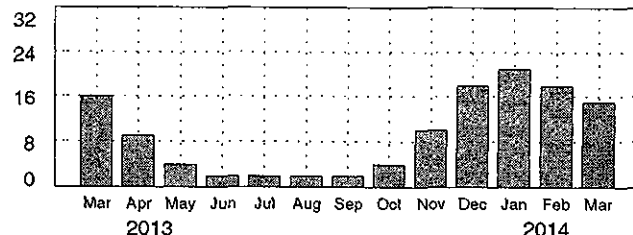
MARCH

Page 2

**Monthly Usage Comparison**

Average Daily Temperature 2013 2014  
For This Billing Period 31°F 26°F

Gas Use in MCF



Avg Monthly Use: 8.9 MCF.  
Total Annual Use: 107.3 MCF.

**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	19125509		
Mar 28, 2014	Actual	496.0	
Feb 27, 2014	Actual	481.0	15.0
MCF Used in 29 Days			15.0

MCF  
6.49

JOHN J HIGGINS

446 W WOOD ST  
LOWELLVILLE OH 44436-1042

Account Number Date Prepared Next Meter Reading  
3 4216 0680 1510 January 29, 2014 02/26 - 03/03/2014

Cycle 16

For questions about Dominion East Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**

Balance From Last Bill	\$139.38
Payment on Jan 13, 2014 - Thank You	196.01 CR
<b>Balance</b>	<b>\$56.63 CR</b>

**Current Charges**

**Dominion East Ohio Distribution Charges**

Basic Service Charge	\$22.01
Usage-Based Charges	
21.0 MCF @ \$3.071	6.45
Gross Receipts Tax (4.6044%)	1.31
<b>Total Dominion East Ohio Charges</b>	<b>\$29.77</b>

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**I G S Energy Charges**

Gas Cost 21.0 McF @ \$5.49	\$115.29
Sales Tax	8.07
<b>Total I G S ENERGY Charges</b>	<b>\$123.36</b>

For questions about gas supply costs, contact I G S ENERGY at 1-800-280-4474 or P. O. Box 9060 Dublin, OH 43017 or [www.igsenergy.com](http://www.igsenergy.com).

<b>Total Current Gas Charges</b>	<b>\$153.13</b>
<b>Total Gas Charges Balance</b>	<b>\$96.50</b>

**Dominion Products & Services Credits and Charges**

Balance From Last Bill	\$3.99
Payment on Jan 13, 2014 - Thank You	3.99 CR
<b>Balance</b>	<b>0.00</b>

**Current Charges**

**Dominion Prods & Svcs Charges**

Water Line Program	\$3.99
<b>Dominion Prods &amp; Svcs Account Balance</b>	<b>\$3.99</b>

For questions about Dominion Products and Services charges, contact 1-800-562-8419 or P.O. Box 298 Pittsburgh PA 15230-0298 or [www.dom.com](http://www.dom.com).

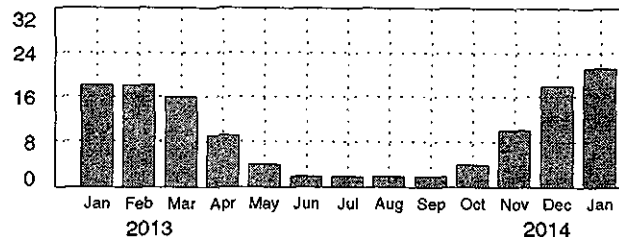
<b>Total Current Charges</b>	<b>\$157.12</b>
<b>Total Account Balance</b>	<b>\$100.49</b>

*Jan*

**Monthly Usage Comparison**

Average Daily Temperature	2013	2014
For This Billing Period	26°F	19°F

Gas Use in MCF



Avg Monthly Use: 9.0 MCF.  
Total Annual Use: 107.4 MCF.

**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	19125509		
Jan 29, 2014	Actual	463.0	
Dec 30, 2013	Actual	442.0	21
<b>MCF Used in 30 Days</b>			<b>21</b>

*MCF*

*5.49*