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PUCO

180 East Broad St. Columbus, Ohio 43215

PUC Director Ohio

Dear Sir or madam,

For over a year I have been receiving Natural Gas service from IGS, They have been providing it for a price of 5.49 per Mcf, However in March of 2014 it went up to 6.49 per Mcf. I received an offer from Palmco for a price of 4.98 per Mcf and decided to go with them During April and May I received that price. Unfortunately in June the price jumped to 7.48 per Mcf. The price remained at that rate thru July. In the month of August and Sept. the price jumped to 16.99 . dropping back to 15.99 in Oct. until January 2015. It was at this time I discovered the outrageous increase after the cold spell we were experiencing.. I contacted them and asked them what happened to the 4.98 price that I had been promised. (I was under the impression that I would get that price for at least a year) Palmco informed me that I had an adjustable rate. I told them I could not understand how they had more than tripled my price for gas when natural gas prices were actually dropping. I had received an invitation to return to IGS for a price of 4.49 per Mcf and I received another invitation from ONG Ohio Natural Gas for 3.97 per Mcf.

After some discussion they made an adjustment of \$141.00. But they continued to charge me a price of 15,99 per Mcf on my current bill.

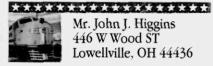
So doing the math during 2014 I paid Palmco \$616.00 (Actually I don't have a record for Feb.) Calculating that, I used 60 Mcf for the period. If they had kept our agreement of 4.98 per my charges would have been \$298.00. That is a difference of \$318.00. Take away the \$141.00 they adjusted they would still owe me \$177.00 and this doesn't account for Jan and Feb of 2015.

I am an eighty two year old senior and like many other seniors am on a very fixed income. This over charge is not only dishonest but takes away money needed for other necessary expenses like groceries and taxes and insurance and medical care. If Palmco has done this to me how many other folks experienced the same treatment? I am enclosing some billing information and some other pertinent things to prove my complaint.

I hope you can help me and others whom I am sure have had the same experience with Palmco.

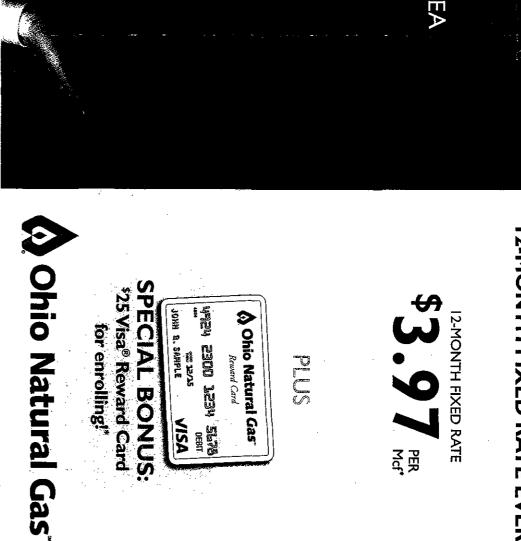
Sincerely yours, John Higgins Lowellville,Ohio

John Kyins



This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of the image of the sines of th

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Sales Representative	
	Confirmation # 6 1 0 0 0 0
Customer or Business Name64 h6 Customer or Business Name	an tris ontools is a mile for the distance and na
Account Holders Name (for Commercial Accts Only)	ommission of Ohio ("PUCO y and Oulity Juhadich
Service Address: <u>Teller addressed</u>	RICE My price for the Commodity Product during nee does not it Rich Walashie teres on futiv
City: CUMACLUTTA State:	ulty If Lennal is Dual Prohugi qiza une Hour
Billing Address (if different):	ENTRY FOR THE PARTY THE PARTY THE PARTY FOR THE PARTY
City:	or electric service my monthly renewat price will
	ut are not limited to energy, transmission, capaci ystem fees, utility charges and othat market price i
DEO Gas Acct # 3 10 11 11 11 11 11 11 11 11	ly renewal the calculated each month By xeed \$2.90 per MCF, Monthly prices do The Tori
resment balles will be a least 30 days onor to the changes becoming	A line of the stand of the stan
Electric Customer # 0 20 2 7 0 5 8 9 00 0	
As the weith as the second sec	politi(s) and then return my price to the last notice
	ninating Company) Electric (Toledo Edison)
a second designed and a second s	In the post-mark date of the confirmation notice at the confirmation notice at the confirmation ("map yraming") (a) elogo
Gas Variable Capped Rate of \$/Mcf through	Billing Cycle(s) ("Primary Term")
Electric Fixed Rate of \$ KWh through 120004 Bi	illing Cycle(s) ("Primary Term")
Dual Products \$0.00 Cancellation Fees	customer initials
	Ived the Unlink
I UNDERSIGNED, CONFIRM THE FOLLOWING:	ONTACT AND DISPUTE RESULUTION IN THE
<ul> <li>The representative stated he/she was representing IGS Energy, a ret         Dominion East Ohio (the "Utility") YES NO</li></ul>	160 Dubin -DH 40037 or herough user wat
<ul> <li>The representative explained that by signing the enrollment form that I Energy to supply my natural gas, YES NO</li> <li>The representative explained the contract I signed for natural gas</li> </ul>	was entering into an agreement/contract for IGS
charges: YES NO	
<ul> <li>The representative described the contract term and the renewal process YES NO</li> </ul>	THOI) 7700-74-1-144-1 12 03132100-61 023 100 31
<ul> <li>The representative orally explained my right to cancel within 7 bus contacting IGS Energy, within 7 business days after the postmark date</li> </ul>	of confirmation and transfer from the Utility, and
<ul> <li>within three business days according to the notice of cancellation below</li> <li>The representative provided me with two completed right to cancel not</li> </ul>	ices. YES INVNO IC In any of the regional second of
<ul> <li>The representative provided me with adequate time to review the docu respect to this transaction to my satisfaction. YESNO</li> </ul>	ments and answered all questions that I had with memory and elements notence back all memory
Print name: 000 policitation and the policitation of the Signature:	mination fees under this Agreement, or reduin a
(Account Holder and/or Authorized Person)	S, upon my service terminating with Result fail?
You, the buyer, may cancel this transaction at any time prior to the date of this transaction. See the attached notice of cancella	midnight of the third business day after
ant to a court or PUCO order and, other than for credit checking and credit	itten consent or electron presu
Thehro hubbol thousing to freedos refline and IGS Energy NOTICE OF CANCELLATION	normal Los Vin Los en anti- tions substantiante private l'avenue il and disea
Date:	MINC AND AREA MON TON THE AS BEFORE STOL
You may cancel this transaction, without any penalty or obligat	ion, within three business days from the
sales are good condition as when you must make ava	ilely accurity interest arigins days
above date. If you cancel, any property traded in, any payme substantially as good condition as when received, any goods of the goods at the seller's expense and risk. If you do make the retain or dian	ents made by you under the contract or ten business days illable to the seller at your residence, in delivered to you under this cont
Schel does not mint a service and rick te	seller regarding the return shipmont
retain or dispose of the goods without any further atti-	f your notice of

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JOHN J HIGGINS	1.00		Page 2
446 W WOOD ST LOWELLVILLE OH 44436-1042			
3 4216 0680 1510 December 29, 2014 01/	xt Meter Reading 27 - 01/30/2015		
Cycle 16		bout Dominion East Ohio charges call 1-6	800-362-7557
Credits and Charges Since Your Last Bill		Monthly Usage Comparison	
Balance From Last Bill	\$206.52	Average Daily Temperature	<u>2013</u> <u>2014</u>
Payment on Dec 8, 2014 - Thank You	207.01 CR	For This Billing Period	30°F 35°F
Balance	\$0.49 CR	Gas Use in I	MCF
Current Charges		32	
Dominion East Ohio Distribution Charges		24	
Basic Service Charge	\$23.58	16	
Usage-Based Charges 14.0 MCF @ \$.5400	7 50		
14.0 MCF @ \$.5400 Gross Receipts Tax (4.6044%)	7.56 1.43		
Total Dominion East Ohio Charges	1.43 <b>\$32.57</b>	O Dec Jan Feb Mar Apr May Ju	un Jul Aug Sep Oct Nov Dec
For questions about Dominion East Ohio charges		2013	2014
Paimco Energy Oh, Lic Charges	,		
Gas Cost 14.0 McF @ \$15.998	\$223.97	Avg Monthly Use:	8.6 MCF.
Gas Cost 14.0 MCF @ \$15.998 Sales Tax	15 69	Total Annual Use:	102.6 MCF.
Total PALMCO ENERGY OH, LLC Charge	\$220.65	Billing Period and Meter Reading	
For questions about gas supply costs, contact P	ALMOO ENERON OULLIO	Date Read Type	<b>Reading Difference</b>
1-877-726-5862 or 1350 60 St. Brooklyn, NY 112	219 Musiw palmooenergy com or	Meter Number 19125509	5420
palmco energy oh, ilc.		Dec 26, 2014 Actual	544.6 530.6 14.0
Total Current Gas Charges		Nov 24, 2014 Actual MCF Used in 32 Days	530.6 14.0 <b>14.0</b>
Total Gas Charges Balance	\$271.73	MOL USEU II UZ DAYS	14.0
Dominion Products & Services Credits and C		1.	
Balance From Last Bill	\$3.99	Mrn	
Payment on Dec 8, 2014 - Thank You	3.99 CR		
Balance	0.00	10-	
Current Charges		Mcf 15.99	
Dominion Prods & Srvcs Charges			
Water Line Program	\$3.99		
Dominion Prods & Srvcs Account Balance	-	ļ	
For questions about Dominion Products and Ser 1-800-562-8419 or P.O. Box 298 Pittsburgh PA	vices charges, contact		
Total Current Charges	\$276.21	}	
Total Account Balance	\$275.72		
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JOHN J HIGGINS	NOU		Page 2
446 W WOOD ST	1000		
LOWELLVILLE OH 44436-1042			
Account Number Date Prepared	Next Meter Reading		
3 4216 0680 1510 November 24, 2014	12/23 - 12/30/2014		
Cycle 16	For questions at	bout Dominion East Ohio charges call 1	-800-362-7557
Credits and Charges Since Your Last Bil		Monthly Usage Comparison	
Balance From Last Bill	\$110.74	Average Daily Temperature	<u>2013</u> <u>2014</u>
Payment on Nov 5, 2014 - Thank You	111.01 CR	For This Billing Period	41°F 39°F
Balance	\$0.27 CR	Gas Use in	MCF
Current Charges	race	32	
Dominion East Ohio Distribution Cha	-	24	
Basic Service Charge	\$23.58	16	
Usage-Based Charges 10.3 MCF @ \$.5398	5,56	8	States 1
Gross Receipts Tax (4.6044%)	1.34		
Total Dominion East Ohio Charges	\$30.48	Nov Dec Jan Feb Mar Apr 🕴	May Jun Juf Aug Sep Oct Nov
For questions about Dominion East Ohio cha		2013	2014
Palmco Energy Oh, Llc Charges		}	
Gas Cost 10.3 McF @ \$15.998	\$164,78	Avg Monthly Use:	8.9 MCF.
Sales Tax	11 60	Total Annual Use: Billing Poriod and Motor Deedin	106.6 MCF.
Total PALMCO ENERGY OH, LLC Cha		Billing Period and Meter Readir Date Read Type	
For questions about gas supply costs, contact		Date <u>Read Type</u> Meter Number 19125509	<b>Reading Difference</b>
1-877-726-5862 or 1350 60 St. Brooklyn, NY	f 11219 Www.palmcoenergy.com or	Nov 24, 2014 Actual	530.6
palmco energy oh, llc.	AAAA 74	Oct 27, 2014 Actual	520.3 10.3
Total Current Gas Charges	\$206.79	MCF Used in 28 Days	10.3
Total Gas Charges Balance	\$206.52		
Dominion Products & Services Credits an		1	
Balance From Last Bill Baymont on Nov 5, 2014, Thank You	\$3.99 2.00 CP		$\wedge$
Payment on Nov 5, 2014 - Thank You Balance	3.99 CR <b>0.00</b>	7	
	0.00		
Current Charges Dominion Prods & Srvcs Charges		J-99	
Water Line Program	\$3.99		
Dominion Prods & Srvcs Account Bal			
For questions about Dominion Products and			
1-800-562-8419 or P.O. Box 298 Pittsburgh			
Total Current Charges	\$210.78	1	
Total Account Balance	\$210.51	)	
	,		
		]	
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446 W WOOD ST			
LOWELLVILLE OH 44436-1042			
Account Number Date Prepared	Next Meter Reading		
3 4216 0680 1510 October 27, 2014	11/21 - 11/26/2014		
Cycle 16		bout Dominion East Ohio charges call 1-	800-362-7557
Credits and Charges Since Your Last Bil		Monthly Usage Comparison	
Balance From Last Bill	\$63.61	Average Daily Temperature	<u>2013</u> <u>2014</u>
Payment on Oct 6, 2014 - Thank You Balance	64.01 CR <b>\$0.40 CR</b>	For This Billing Period	56°F 54°F
Current Chardes	30.40 Ch	Gas Use in	MCF
Dominion East Ohio Distribution Cha	des	32	
Basic Service Charge	\$23.58	24	
Usage-Based Charges	÷	16	
4.9 MCF @ \$.5061	2.48	8	
Gross Receipts Tax (4.6044%)	1.20	o	
Total Dominion East Ohio Charges	\$27.26	Oct Nov Dec Jan Feb Mar A 2013	Apr May Jun Jul Aug Sep Oct . 2014
For questions about Dominion East Ohio cha	rges, call us at 1-800-362-7557.	2010	2014
Palmco Energy Oh, Lic Charges		Avg Monthly Use:	8.9 MCF.
Gas Cost 4.9 McF @ \$15.998	\$78.39	Total Annual Use:	106.6 MCF.
Sales Tax	5.49	Billing Period and Meter Readin	qs
Total PALMCO ENERGY OH, LLC Cha		Date Read Type	Reading Difference
For questions about gas supply costs, contact 1-877-726-5862 or 1350 60 St. Brooklyn, NY		Meter Number 19125509	
palmoo energy oh, llc.	The transparate of the second second of	Oct 27, 2014 Actual	520.3
Total Current Gas Charges	\$111.14	Sep 26, 2014 Actual MCF Used in 31 Days	515.4 4.9 <b>4.9</b>
Total Gas Charges Balance	\$110.74		-114
Dominion Products & Services Credits at	nd Charges		
Balance From Last Bill	\$3.99		1
Payment on Oct 6, 2014 - Thank You	3.99 CR		2.02
Balance	0.00		19
Current Charges		Mex	``
Dominion Prods & Srvcs Charges	<b>*•</b> • • •		
Water Line Program Dominion Prods & Srvcs Account Bal	\$3.99 ance \$3.99		
For questions about Dominion Products and			
1-800-562-8419 or P.O. Box 298 Pittsburgh	PA 15230-0298 or www.dom.com.		
Total Current Charges	\$115.13		
Total Account Balance	\$114.73		

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446 W WOOD ST	50.00	22 - <b></b>	
LOWELLVILLE OH 44436-1042	SEPT		
Account Number Date Prepared Next Meter F	-		
3 4216 0680 1510 September 26, 2014 10/23 - 10/28 Cycle 16		out Dominion East Office charges call 1-80	0-362-7557
Credits and Charges Since Your Last Bill		Monthly Usage Conserversion	
Balance From Last Bill	\$41.90	Average Daily Terror stars	<u>20:3 2014</u>
Payment on Sep 5, 2014 - Thank You	46.01 CR	For This Billing Period	63°F 62°F
Balance	\$4.11 CR	ີ ພັສະ _se m M0	<b>7 E</b>
Current Charges		32	
Dominion East Ohio Distribution Charges		24	
Basic Service Charge	\$23.58		
Usage-Based Charges		16	
2.3 MCF @ \$.5043	1.16	8	
Gross Receipts Tax (4.6044%)	1.14		
Total Dominion East Ohio Charges	\$25.88	Sep Oct Nov Dec Jan Feb Mar 2013	Apr May Jun Jul Aug Sep 2014
For questions about Dominion East Ohio charges, call us a	at 1-800-362-7557.		2014
Paimco Energy On, Lic Charges		Avg Monthly Use:	8.8 MCF.
Gas Cost 2.3 McF @ \$16.998	\$39.10		05.3 MCF.
Sales Tax	2.74	Billing Period and Meter Readings	
Total PALMCO ENERGY OH, LLC Charges	\$41.84	Date Read Type	Reading Difference
For questions about gas supply costs, contact PALMCO E		Meter Number 19125509	· ·
1-877-726-5862 or 1350 60 St. Brooklyn, NY 11219 Www. palmco energy oh, llc.	paincoenergy.com or	Sep 26, 2014 Actual	515.4
Total Current Gas Charges	\$67.72	Aug 27, 2014 Actus	513.1 2.3
Total Gas Charges Balance	\$63.61	MCF Used in 30 Days	2.3
Dominion Products & Services Credits and Charges	403.0 I		
Balance From Last Bill	\$3.99	11-	
Payment on Sep 5, 2014 - Thank You	3.99 CR		
Balance	0.00		
Current Charges		MCF 16-99	
Dominion Prods & Srvcs Charges		/7	
Water Line Program	\$3.99	,	
Dominion Prods & Srvcs Account Balance	\$3.99		
For questions about Dominion Products and Services cha			
1-800-562-8419 or P.O. Box 298 Pittsburgh PA 15230-029			
Total Current Charges	\$71.71		
Total Account Balance	\$67,60		
		<u> </u>	

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446 W WOOD ST LOWELLVILLE OH 44436-1042	:746-		
3 4216 0680 1510 August 27, 2014	Next Meter Reading 09/24 - 09/29/2014		
Cycle 16		oout Dominion East Ohio charges call 1-	800-362-7557
Credits and Charges Since Your Last Bill		Monthly Usage Comparison	
Balance From Last Bill	\$31.44	Average Daily Temperature	<u>2013</u> <u>2014</u>
Payment on Aug 7, 2014 - Thank You	46.01 CR	For This Billing Period	66°F 67°F
Balance	\$14.57 CR	Gas Use in	MCF
Current Charges	1400	32	
Dominion East Ohio Distribution Char	•	24	
Basic Service Charge	\$23.58	16	
Usage-Based Charges 1.7 MCF @ \$.5000	0.85		
Gross Receipts Tax (4.6044%)	1.12	8	
Total Dominion East Ohio Charges	\$25.55	Aug Sep Oct Nov Dec Jan	Feb Mar Apr May Jun. Jul Aug
For questions about Dominion East Ohio cha		2013	2014
Palmco Energy Oh, Llc Charges			
Gas Cost 1.7 McF @ \$16.998	\$28.90	Avg Monthly Use:	8.8 MCF.
Sales Tax	2.02	Total Annual Use:	105.1 MCF.
Total PALMCO ENERGY OH, LLC Cha		Billing Period and Meter Readin	
For questions about gas supply costs, contac	-	Date Read Type	Reading Difference
1-877-726-5862 or 1350 60 St. Brooklyn, NY		Meter Number 19125509 Aug 27, 2014 Actual	<b>F40 1</b>
palmco energy oh, llc.		Aug 27, 2014 Actual Jul 29, 2014 Actual	513.1 511.4 1.7
Total Current Gas Charges	\$56.47	MCF Used in 29 Days	1.7
Total Gas Charges Balance	\$41.90		
Dominion Products & Services Credits at	nd Charges		ſ
Balance From Last Bill	\$3.99	A.	
Payment on Aug 7, 2014 - Thank You	3.99 CR	MAN	
Balance	0.00		
Current Charges		AICT 16,9	
<b>Dominion Prods &amp; Srvcs Charges</b>		1/	_
Water Line Program	\$3.99		79
Dominion Prods & Srvcs Account Bal	ance \$3.99		/
For questions about Dominion Products and 1-800-562-8419 or P.O. Box 298 Pittsburgh			
Total Current Charges	\$60.46		
Total Account Balance	\$45.89		

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## **JOHN J HIGGINS**

446 W WOOD ST

LOWELLVILLE OH 44436-1042

July

Page 2

-	Next Metør Reading 08/25 - 08/28/2014		
Cycle 16		bout Dominion East Ohio charges call 1-8	300-362-7557
Credits and Charges Since Your Last Bill		Monthly Usage Comparison	
Balance From Last Bill	\$37.08	Average Daily Temperature	<u>2013 2014</u>
Payment on Jul 9, 2014 - Thank You	46.01 CR	For This Billing Period	71°F 68°F
Balance	\$8.93 CR	Gas Use in I	MCF
Current Charges		32	
Dominion East Ohio Distribution Char	•	24	
Basic Service Charge	\$23.58	16	
Usage-Based Charges 1.8 MCF @ \$.6888	1.24		
Gross Receipts Tax (4.6044%)	1.24	8	
Total Dominion East Ohio Charges	\$25.96	Jul Aug Sep Oct Nov Dec Ju	lan Feb Mar Apr May Jun Jul
For questions about Dominion East Ohio chai	• • •	2013	2014
Palmco Energy Oh, Llc Charges	· · · · · · · · · · · · · · · · · · ·		
Gas Cost 1.8 McF @ \$7.484	\$13.47	Avg Monthly Use:	8.8 MCF.
Sales Tax	0.94	Total Annual Use:	105.2 MCF.
Total PALMCO ENERGY OH, LLC Cha		Billing Period and Meter Reading	
For questions about gas supply costs, contac	T PALMCO ENERGY OH, LLC at	Date Read Type Meter Number 19125509	Reading Difference
1-877-726-5862 or 1350 60 St. Brooklyn, NY	11219 Www.palmcoenergy.com or	Jul 29, 2014 Actual	511.4
palmco energy oh, llc.	<b>* -</b> +	Jun 27, 2014 Actual	509.6 1.8
Total Current Gas Charges	\$40.37	MCF Used in 32 Days	1.8
Total Gas Charges Balance	\$31,44		
Dominion Products & Services Credits an		A1-	
Balance From Last Bill	\$3.99 2.00 CD		ì
Payment on Jul 9, 2014 - Thank You Balance	3.99 CR <b>0.00</b>		•
		MCF 7.48	
Current Charges Dominion Prods & Srvcs Charges		5	
Water Line Program	\$3.99		
<b>Dominion Prods &amp; Srvcs Account Bala</b>	ance \$3.99		
For questions about Dominion Products and 3 1-800-562-8419 or P.O. Box 298 Pittsburgh F			
Total Current Charges	\$44.36		
Total Account Balance	\$35.43		
		1	

JOHN J HIGGINS
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446 W WOOD ST

LOWELLVILLE OH 44436-1042

June

	1 4 1900 104E			
Account Number	Date Prepared	Next Meter Reading		
4216 0680 1510	June 30, 2014	07/25 - 07/30/2014		
Cycle 16			bout Dominion East Ohio charges call 1	-800-362-7557
	es Since Your Last Bi		Monthly Usage Comparison	
Balance From Las		\$47.76	Average Daily Temperature	<u>2013</u> <u>2014</u>
	, 2014 - Thank You	48.01 CR	For This Billing Period	66°F 67°F
Balance		\$0.25 CR	Gas Use ir	MCF
Current Charges			32	
Dominion East O	hio Distribution Cha	0	24	
Basic Service Cha		\$23.58	16	
Jsage-Based Cha			10	
1.5 MCF @	\$.4133	0.62	8	
Gross Receipts Ta		1.11		
	ast Ohio Charges	\$25.31	Jun Jul Aug Sep Oct Nov 2013	Dec Jan Feb Mar Apr May Jun 2014
•		arges, call us at 1-800-362-7557.	2010	2014
<sup>p</sup> almco Energy O	h, Llc Charges		Avg Monthly Use:	8.8 MCF.
Gas Cost 1.5 McF	@ \$7.484	\$11.23	Total Annual Use:	105.8 MCF.
Sales Tax		0.79	Billing Period and Meter Readi	
Total PALMCO E	NERGY OH, LLC Ch	arges \$12.02	Date Read Type	Reading Difference
		act PALMCO ENERGY OH, LLC at	Meter Number 19125509	neading Difference
		Y 11219 Www.palmcoenergy.com or	Jun 27, 2014 Actual	509.6
almco energy oh, ll			May 29, 2014 Actual	508.1 1.5
fotal Current Ga	s Charges	\$37.33	MCF Used in 29 Days	1.5
iotal Gas Charge	es Balance	\$37.08		
ominion Products	s & Services Credits a	and Charges	h.	
Jalance From Las	t Bill	\$3.99	and C.	$\sim$
vayment on Jun 5	, 2014 - Thank You	3.99 CR	1 7	-
3alance		0.00	711-	2
urrent Charges			7.48	
	& Srvcs Charges		0	
Vater Line Progra	=	\$3.99		
	& Srvcs Account Ba	•		
or questions about	Dominion Products and	Services charges, contact PA 15230-0298 or www.dom.com.		
otal Current Ch	•	\$41.32		
	-	,	}	
otal Account Ba	alance	\$41,07		

## **JOHN J HIGGINS**

446 W WOOD ST LOWELLVILLE OH 44436-1042

MAX

Account Number Date Prepared 3 4216 0680 1510 May 29, 2014	Next Meter Reading 06/25 - 06/30/2014		
Cycle 16		out Dominion East Ohio charges call 1-8	300-362-7557
Credits and Charges Since Your Last Bil		Monthiv Usage Comparison	
Balance From Last Bill	\$69.44	Average Daily Temperature	<u>2013 2014</u>
Payment on May 7, 2014 - Thank You	70.01 CR	For This Billing Period	58°F 58°F
Balance	\$0.57 CR	Gas Use in I	MCF
Current Charges		32	
Dominion East Ohio Distribution Cha	•	24	· · · · · · · · · · · · · · · · · · ·
Basic Service Charge	\$23.58	16	
Usage-Based Charges	4 74		
4.1 MCF @ \$.4170	1.71	8	
Gross Receipts Tax (4.6044%)	1.16	May Jun Jul Aug Sep Oct No	ov Dec Jan Feb Mar Apr May
Total Dominion East Ohio Charges	\$26.45	2013	ov Dec Jan Feb Mar Apr May 2014
For questions about Dominion East Ohio cha	arges, call us at 1-800-362-7557.		
Palmco Energy Oh, Lic Charges	100 AF	Avg Monthly Use:	8.9 MCF.
Gas Cost 4.1 McF @ \$4.989	\$20.45	Total Annual Use:	106.5 MCF.
Sales Tax	1.43	Billing Period and Meter Reading	dS.
Total PALMCO ENERGY OH, LLC Cha	-	Date Read Type	Reading Difference
For questions about gas supply costs, conta (acct# 79107175141967) at 1-877-726-5862	CT PALMCO ENERGY OH, LLU	Meter Number 19125509	
Www.palmcoenergy.com or palmco energy		May 29, 2014 Actual	508.1
Total Current Gas Charges	\$48.33	Apr 29, 2014 Actual	504.0 4.1
Total Gas Charges Balance	\$47.76	MCF Used in 30 Days	4.1
		-	
Dominion Products & Services Credits a Balance From Last Bill	nd Changes \$3.99	A	
Payment on May 7, 2014 - Thank You	3.99 CR	When m	
Balance	0.00		
Current Charges		Mc F: 4.98	
Dominion Prods & Srvcs Charges		1 / /	
Water Line Program	\$3.99	7-90	
Dominion Prods & Srvcs Account Ba	•	1 1 1	
For questions about Dominion Products and 1-800-562-8419 or P.O. Box 298 Pittsburgh	Services charges, contact		
Total Current Charges	\$52.32		
Total Account Balance	\$51.75		

JOHN J HIGGINS	$\sim$	<b>A</b>		Page 2
446 W WOOD ST	Ú	fuil		
LOWELLVILLE OH 44436-1042	I	1-1		
	Next Meter Deed	lina		
•	Next Meter Read 05/27 - 05/30/201	•		
Cycle 16	00/21 - 00/00/201		oout Dominion East Ohio charges call 1-	800-362-7557
Credits and Charges Since Your Last Bill			Monthly Usage Comparison	
Balance From Last Bill		\$135.31	Average Daily Temperature	<u>2013 2014</u>
Payment on Apr 7, 2014 - Thank You		136.01 CR	For This Billing Period	45°F 47°F
Balance		\$0.70 CR	Gas Use in	MCF
Current Charges			32	
Dominion East Ohio Distribution Char	ges		24	
Basic Service Charge		\$22.01	16	
Jsage-Based Charges			10	
8.0 MCF @ \$.5275		4.22	8	
Gross Receipts Tax (4.6044%)		1.21		
Total Dominion East Ohio Charges		<b>\$27.44</b>	Apr May Jun Jul Aug Sep C 2013	Cl Nov Dec Jan Feb Mar Apr 2014
For questions about Dominion East Ohio char	rges, call us at 1-8	800-362-7557.		
Palmco Energy Oh, Lic Charges		<b>.</b>	Avg Monthly Use:	8.9 MCF.
Gas Cost 8.0 McF @ \$4.989		\$39.91	Total Annual Use:	106.5 MCF.
Sales Tax	×440	2.79	Billing Period and Meter Readin	gs
Fotal PALMCO ENERGY OH, LLC Cha	-	\$42.70	Date Read Type	Reading Difference
For questions about gas supply costs, contac acct# 79107175141967) at 1-877-726-5862			Meter Number 19125509	
Nww.palmcoenergy.com or palmco energy o			Apr 29, 2014 Actual	504.0
Total Current Gas Charges		\$70.14	Mar 28, 2014 Actual	496.0 8.0
fotal Gas Charges Balance		\$69.44	MCF Used in 32 Days	8.0
Dominion Products & Services Credits an	d Chardes		_	
Balance From Last Bill		\$3.99	ΛΛι	
Payment on Apr 7, 2014 - Thank You		3.99 CR	I VIC I	
3alance		0.00	Mc F 4,89	
Current Charges			1	
<b>Dominion Prods &amp; Srvcs Charges</b>			1 7 00	
Vater Line Program		\$3.99	.07	
)ominion Prods & Srvcs Account Bala	ance	\$3.99		
or questions about Dominion Products and S -800-562-8419 or P.O. Box 298 Pittsburgh F				
otal Current Charges		\$74.13		
otal Account Balance		\$73.43		
		¥1 VITV		

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JOHN J HIGGINS	MARC	(1	1 ayo 2
446 W WOOD ST	I MARC	$\square$	
LOWELLVILLE OH 44436-1042		· ·	
Account Number Date Prepared	Next Meter Reading		
-	04/25 - 04/30/2014		
Cycle 16	For questions a	bout Dominion East Ohio charges call 1	-800-362-7557
Credits and Charges Since Your Last Bill		Monthly Usage Comparison	
Balance From Last Bill	\$147.84	Average Daily Temperature	<u>2013 2014</u>
Payment on Mar 6, 2014 - Thank You	148.01 CR	For This Billing Period	31°F 26°F
Balance	\$0.17 CR	Gas Use in	n MCF
Current Charges		32	
Dominion East Ohio Distribution Char	ges	24	
Basic Service Charge	\$22.01	16 16	
Usage-Based Charges			
15.0 MCF @ \$.5286	7.93	8	
Gross Receipts Tax (4.6044%)	1.38		
Total Dominion East Ohio Charges	\$31.32	Mar Apr May Jun Jul Aug 2013	Sep Oct Nov Dec Jan Feb Mar 2014
For questions about Dominion East Ohio cha	rges, call us at 1-800-362-7557.		2014
I G S Energy Charges		Avg Monthly Use:	8.9 MCF.
Gas Cost 15.0 McF @ \$6.49	\$97.35	Total Annual Use:	107,3 MCF.
Sales Tax	6.81	Billing Period and Meter Readi	nas
Total I G S ENERGY Charges	\$104.16	Date Read Type	Reading Difference
For questions about gas supply costs, contact		Meter Number 19125509	
or P. O. Box 9060 Dublin, OH 43017 or www		Mar 28, 2014 Actual	496.0
Total Current Gas Charges	\$135.48	Feb 27, 2014 Actual	481.0 15.0
Total Gas Charges Balance	\$135.31	MCF Used in 29 Days	15.0
Dominion Products & Services Credits ar			
Balance From Last Bill	\$3.99	1	
Payment on Mar 6, 2014 - Thank You	3.99 CR	-KA	
Balance	0.00		
Current Charges		Mct 6.49	
Dominion Prods & Srvcs Charges		79	
Water Line Program	\$3.99		
Dominion Prods & Srvcs Account Bal	ance \$3.99		
For questions about Dominion Products and 1-800-562-8419 or P.O. Box 298 Pittsburgh			
Total Current Charges	\$139.47		
Total Account Balance	\$139.30		
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| JOHN J HIGGINS                                                                                | 0                                    |                                                  | Page 2                 |
|-----------------------------------------------------------------------------------------------|--------------------------------------|--------------------------------------------------|------------------------|
| 446 W WOOD ST                                                                                 | dan                                  |                                                  |                        |
| LOWELLVILLE OH 44436-1042                                                                     | $\vee$                               |                                                  |                        |
|                                                                                               | ut Mater Deading                     |                                                  |                        |
| •                                                                                             | xt Meter Reading<br>/26 - 03/03/2014 |                                                  |                        |
| Cycle 16                                                                                      |                                      | out Dominion East Ohio charges call 1-80         | 0-362-7557             |
|                                                                                               |                                      | Monthly Usage Comparison                         |                        |
| Balance From Last Bill                                                                        | \$139.38                             | Average Daily Temperature                        | <u>2013 2014</u>       |
| Payment on Jan 13, 2014 - Thank You                                                           | 196.01 CR                            | For This Billing Period                          | 26°F 19°F              |
| Balance                                                                                       | \$56.63 CR                           |                                                  |                        |
| Current Charges                                                                               |                                      | Gas Use in MCF                                   |                        |
| <b>Dominion East Ohio Distribution Charge</b>                                                 | s                                    | 24                                               |                        |
| Basic Service Charge                                                                          | \$22.01                              |                                                  |                        |
| Usage-Based Charges                                                                           |                                      | 16                                               |                        |
| 21.0 MCF @ \$.3071                                                                            | 6.45                                 | 8 . 8                                            | ·······                |
| Gross Receipts Tax (4.6044%)                                                                  | 1.31                                 |                                                  |                        |
| Total Dominion East Ohio Charges                                                              | \$29.77                              | Jan Feb Mar Apr May Jun Jul                      |                        |
| For questions about Dominion East Ohio charge                                                 | s, call us at 1-800-362-7557.        | 2013                                             | 2014                   |
| I G S Energy Charges                                                                          |                                      |                                                  |                        |
| Gas Cost 21.0 McF @ \$5.49                                                                    | \$115.29                             | Avg Monthly Use:<br>Total Annual Use: 1          | 9.0 MCF.<br>107.4 MCF. |
| Sales Tax                                                                                     | 8.07                                 |                                                  |                        |
| Total I G S ENERGY Charges                                                                    | \$123.36                             | Billing Period and Meter Readings Date Read Type |                        |
| For questions about gas supply costs, contact   or P. O. Box 9060 Dublin, OH 43017 or www.igs |                                      | Meter Number 19125509                            | Reading Differen       |
| Total Current Gas Charges                                                                     | \$153.13                             | Jan 29, 2014 Actual<br>Dec 30, 2013 Actual       | 463.0<br>442.0 21      |
| Total Gas Charges Balance                                                                     | \$96.50                              | MCF Used in 30 Days                              |                        |
| Dominion Products & Services Credits and                                                      | Charges                              | MCF Used in 30 Days<br>AIC A<br>5-55             |                        |
| Balance From Last Bill                                                                        | \$3.99                               | AICA                                             |                        |
| Payment on Jan 13, 2014 - Thank You                                                           | 3.99 CR                              |                                                  |                        |
| Balance                                                                                       | 0.00                                 | )                                                |                        |
| Current Charges                                                                               |                                      | $\sim$                                           |                        |
| Dominion Prods & Srvcs Charges                                                                |                                      | J                                                |                        |
| Water Line Program                                                                            | \$3.99                               |                                                  |                        |
| Dominion Prods & Srvcs Account Balan                                                          | •                                    |                                                  |                        |
| For questions about Dominion Products and Set 1-800-562-8419 or P.O. Box 298 Pittsburgh PA    | rvices charges, contact              |                                                  |                        |
| Total Current Charges                                                                         | \$157.12                             |                                                  |                        |
| Total Account Balance                                                                         | \$100.49                             |                                                  |                        |
|                                                                                               | +                                    | 1                                                |                        |
|                                                                                               |                                      |                                                  |                        |
|                                                                                               |                                      | 1                                                |                        |