

FILE

Ohio

Public Utilities  
Commission

15-0469-GA-CSS 3

MW12111914EB

Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

Formal Complaint Form

Michele Wilson  
Customer Name (Please Print)

1727 Edwards Ave  
Customer Address

Canton Ohio 44705  
City State Zip

Against

0500041016733  
Account Number

581 Hines Hill Rd  
Customer Service Address (if different from above)

Dominion Gas  
Utility Company Name

Hudson Ohio  
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

RECEIVED-DOCKETING DIV  
2015 MAR -6 AM 11:10  
PUCO

Michele Wilson  
Signature

330-206-1016  
Customer Telephone Number

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Technician M Date Processed MAR 06 2015

Michele Wilson  
1727 Edwards Ave NE  
Canton, Ohio 44705

RE: service at 581 Hines Hill Rd, Hudson, Ohio  
Account #: Dominion Gas 0500041016733

To Whom It May Concern:

I am writing in regards to a \$2,300 balance with Dominion Gas Co., that I recently found out I had when I called to get service at a new residence in November 2014. They told me I had a balance from Aug 3, 2009 thru Jun 1, 2011.

We moved into the property at 581 Hines Hill Rd, Hudson Ohio in August, 2009, in which we rented from Toby Vizmeg. After living in the home just a few months, we discovered the well did not have enough water to supply the residence. The landlord Vizmeg would not supply us with another source, so we had no choice but to move. After sending Mr. Vizmeg a notice that we were moving, he went to the property when we were not there, and removed our belongings and changed the locks on the door, and posted a no trespassing sign. We contacted Boston Heights Police Department and explained what Mr. Vizmeg had done. He was advised to return our belongings, and allow us access to the house, which he did not do.

I called Dominion to have service stopped, and told them I could not meet them inside the home, they would have to contact the landlord and I supplied them with his number, since we did not have access to the house.

Dominion Gas is claiming I never called to have service stopped. I supplied them with a copy of the police report, which states everything that happened, and it also had the landlords address and our new address. I also supplied them with a copy of my new lease from the new residence and was dated February, 2009.

Dominion looked into it, and called and told me I was responsible for the bill. They said they were not doubting the fact I did not live at the property, but I never called to have service shut off.

I did not live at the property, and the new tenants that the landlord moved in used gas in my name for over 1 ½ years. I do not feel I should have to pay for someone else's gas bill. Dominion made no attempt to contact the landlord of the property, to see who was living in the house and why it was never changed.

I have no proof I called in 2009 to have it shut off, I have no phone records. Dominion is stating I never called, and that is not true. I would like this matter investigated, and hold the landlord responsible for paying the bill or giving the name of the people who lived in the house and used the gas. I have no way of knowing who it was to even take to court. It

was fraud to use gas services that were in my name, without my consent and I am not paying for someone elses bill.

Michele Wilson

A handwritten signature in black ink that reads "Michele Wilson". The script is cursive and fluid, with the first letter of "Michele" being a large, stylized capital "M".