

February 19, 2015

Ms. Barcy F. McNeal  
Director, Office of Administration  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

Re: Case Nos. 15-0065-WW-ATA & 89-7028-WW-TRF

Dear Ms. McNeal,

On February 19, 2015, the Commission approved Aqua Ohio, Inc.'s application to amend certain tariff pages. The Finding and Order directed Aqua to file final versions of the tariffs in the above-captioned dockets. Please file the attached tariff pages in the appropriate dockets.

Please let me know if there are any questions.

Regards,

/s/ Andrew J. Campbell  
Andrew J. Campbell

Tariff P.U.C.O. No. 2

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Issued: February 19, 2015

Effective: February 19, 2015

Issued by Edmund Kolodziej, Jr., President and COO,  
Aqua Ohio, Inc.

In accordance with the Public Utilities Commission of Ohio  
Order Dated February 19, 2015 for Case No. 15-0065-WW-ATA

Tariff P.U.C.O. No. 2

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BILLS AND PAYMENTS FOR SERVICE

1. Each customer is liable for the payment of all water supplied and for the availability of water services provided to his premises until he has paid his final bill for all charges of any kind due under the tariff.
2. All charges for water are due and payable in arrears, quarterly on or before the due date stated on the bill and become delinquent not less than fifteen (15) days after the billing date thereof. Payments are to be computed on the basis of the first day of the subsequent month which follows the availability of water main adjacent to the premises and/or the installation of the service line or water connection. If any bill remains unpaid fifteen (15) days after it becomes payable, it shall be subject to a late payment charge (refer to Rates and Charges Section 2 Sheet 1 paragraph 3). Such late payment charge will not be compounded for future delinquencies, will be based on current charges only and will not be imposed in any month in which payments exceed current charges. These collection dates may be changed at the discretion of the Company, upon 90 (ninety) days notice.
3. Bills will be mailed to the customer at the address of the premises serviced unless customer shall, in writing, request that they be sent to some other address specified by him. The failure to receive a bill shall not relieve the customer of the obligation to pay same when due.
4. Billing date shall not be earlier than postmark on bill.
5. Service to any customer may be disconnected if a bill remains unpaid fourteen (14) days following the notice of disconnect. A reconnection charge (refer to Rates and Charges Section 2 Sheet 1 paragraph 5) will be made when service is restored.
6. When a customer desires water service to be discontinued, either temporarily or permanently, he shall so notify the Company at the Company's office. Any bill, and all other charges against the customer's account, must be paid in full to the office of the Company before service shall be discontinued in accordance with such request.
7. No rebates from rates will be allowed because a customer obtains a part of his water or water service from any well, cistern or other source, or because of curtailment

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## NOTIFICATION OF CUSTOMER RIGHTS

shall make a final billing and said final billing shall be rendered. The customer in whose name the account stands at the time of such final reading is made, shall be liable for said final bill. Upon rendering payment of the final bill, the service contract shall be terminated.

### 3. Bills and Payment for Service:

- (1) Each customer is liable for the payment of all water supplied and for the availability of water service provided to his premises until he has paid his final bill for all charges of any kind.
- (2) All bills and charges due to the Company shall be paid to the Company's office or to any duly authorized agent of the Company.
- (3) Bills will be mailed or delivered to the customer at the address of the premises serviced unless the customer shall, in writing, request that they shall be sent to some other address specified. The failure to receive a bill shall not relieve the customer from the obligation to pay same when due.
- (4) All charges for water service are due and payable in arrears, quarterly on or before the due date stated on the bill.
- (5) A customer bill becomes delinquent if not paid within fifteen (15) days after the billing date. Water service may be discontinued not less than thirty-one (31) days after the Company mails a disconnection notice informing the customer of the delinquent bill.
- (6) When a customer desires water service to be discontinued, either temporarily or permanently, he shall so notify the Company at the Company's office. Any bill, and all other charges against the customer's account, must be paid in full at the office of the Company before service shall be discontinued in accordance with such request.
- (7) No rebates from rates will be allowed because a customer obtains a part of his water or water service from any well, cistern or other source.
- (8) If any bill remains unpaid for fifteen (15) days after it becomes payable, it shall be subject to a five percent (5%) additional charge. Such late payment charge will not be compounded on future delinquencies, will be based on current charges only and is not to be imposed in any month in which payments equal or exceed current charges.
- (9) The Company will bill the customer \$10 per trip to the customer's premise: to collect payment(s) in lieu of disconnection of service; emergency service call(s), when the emergency is not a result of Company property or action.
- (10) If a bill is found to have been improperly calculated, a credit or charge shall be made by the Company within thirty (30) days or on the next bill. The Company shall allow up to the same period of time for which the customer was previously undercharged to pay any additional charge found proper due to incorrect bill calculation, unless the inaccuracy is caused by the customer.

**This foregoing document was electronically filed with the Public Utilities**

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**Case No(s). 15-0065-WW-ATA, 89-7028-WW-TRF**

Summary: Tariff Tariff PUCO No. 2 Filing of Revised Tariff Pages electronically filed by Mr. Andrew J Campbell on behalf of Aqua Ohio, Inc.