

FILF

Nixon, Anna

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From: ContactThePUCO@puc.state.oh.us  
Sent: Friday, January 30, 2015 1:13 PM  
To: Puc Docketing  
Subject: Docketing  
Attachments: William Durfey.pdf

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 1/30/2015

Re: William Durfey  
4026 Crest Manor Dr

Hamilton, OH 45011

Docketing Case No.:11-3549-EL-SSO

Notes:

To: Tammy.Mitchell@puc.state.oh.us  
CC:  
BCC:  
Subject: Internal Email. Case: WDUR011215TS

CASE ID: WDUR011215TS

Re: William Durfey

Please docket the attached in the case number above.

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business  
Technician BMT Date Processed JAN 30 2015

RECEIVED-DOCKETING DIV  
2015 JAN 30 PM 1:55  
PUCO

**Lowery, Judy**

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**From:** WILLIAM DURFEY <wdurfey@cinci.rr.com>  
**Sent:** Monday, January 12, 2015 2:57 PM  
**To:** Johnson, Thomas  
**Subject:** Duke Energy Charges

Hi Sir:

I just received my electric bill from Duke/AEP, Duke has several fees they charge. They have a delivery Rider Fee of \$36.57, which is a hard pill to swallow. That along with a distribution charge of \$6.00 and a distribution charge of \$54.66. I assume that pays for the power lines and meters and other equipment needed to deliver our power.

Then they tack on a Generation rider of \$11.02.

This charge is set on a line by itself, kind of like an after thought of, how can few suck another few bucks from this sap?!!

Now I switched my supplier of power from Duke to AEP 2 months ago, so Duke no longer generates our power!

The clerk said, Duke is still generating your power, even though you have AEP as your supplier.

I knew all along that this was a sham, where we can select another supplier in OHIO for electric power. She just admitted that they still generate and deliver our power. This added supplier arrangement was another shell game by which electric power companies have an added way of increasing rates/profits! I can not believe that the Public Utilities Commission went along with it.

We are on a fixed income and keep the temp lower than we used to in order to cut our cost of heating, but when we cut back, Duke comes up with a way to keep the cost high!

I am requesting your assistance in stopping Duke Energy from making charges to me for power generation that they are not providing. If indeed they are still generating the power, what have you done to consumers with this change of a few years ago??

I will be waiting your answer to my inquiry!!

Sincerely,  
Bill Durfey