

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Milton)	
Heinberg,)	
)	
Complainant,)	
)	
v.)	Case No. 14-2141-TP-CSS
)	
AT&T Corp.,)	
)	
Respondent.)	

ENTRY

The attorney examiner finds:

- (1) On November 24, 2014, Milton Heinberg (Mr. Heinberg) filed a complaint against AT&T Corp. (AT&T). Mr. Heinberg is seeking full reimbursement of charges for services, which he alleges, AT&T billed without authorization.
- (2) On December 15, 2014, AT&T filed its response to the allegations contained in Mr. Heinberg's complaint. Apart from admitting that Mr. Heinberg was a long-distance service customer until his service was disconnected and that AT&T previously offered a billing adjustment to resolve the pending dispute, AT&T disputes all other allegations made by Mr. Heinberg. Accordingly, AT&T requests an order from the Commission dismissing the complaint.
- (3) By Entry issued December 23, 2014, this matter was scheduled for a settlement conference on January 27, 2015, at the offices of the Commission to explore the parties' willingness to negotiate a resolution of this complaint in lieu of an evidentiary hearing.
- (4) Discussions between the attorney examiner and Mr. Heinberg after the issuance of the December 23, 2014 Entry, lead the attorney examiner to reschedule the January 27, 2015 settlement conference as a telephonic settlement conference. To participate in the January 27, 2015 telephonic settlement conference, the parties should dial toll-free, at 10:00 a.m., 866-

209-2820 and enter the conference code 1487311467 at the prompt.

- (5) In all other respects the December 23, 2014 Entry remains in full force and effect.

It is, therefore,

ORDERED, That the prehearing settlement conference be rescheduled as a telephonic settlement conference in accordance with Finding (4). It is, further,

ORDERED, That a copy of this Entry be served on all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/Jeffrey Jones

By: Jeffrey R. Jones
Attorney Examiner

sef/vrm

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in

Case No(s). 14-2141-TP-CSS

Summary: Attorney Examiner Entry rescheduling the prehearing settlement conference as a telephonic settlement conference for January 27, 2015, at 10:00 a.m.; electronically filed by Vesta R Miller on behalf of Jeffrey R. Jones, Attorney Examiner, Public Utilities Commission of Ohio