

NO  
FILE

Ohio

Public Utilities  
Commission

14-2301-GA-CSS

MELC102914T8

2

Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

Formal Complaint Form

MARIK ELVEY

Customer Name (Please Print)

2845 York St

Customer Address

TOLDO

City

OH 43605

State Zip

Against

11377258 002 000 6

Account Number

Customer Service Address (if different from above)

Columbia Gas

Utility Company Name

City

State Zip

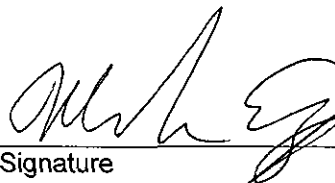
Please describe your complaint. (Attach additional sheets if necessary)

SEE ATTACHED

RECEIVED-DOCKETING DIV

2014 DEC 22 PM 12:29


PUCO



Signature

419 691-2845

Customer Telephone Number

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**To the Formal Complaint Department  
Public Utilities Commission of Ohio  
Docketing Division  
180 E. Broad Street  
Columbus, OH 43215 – 3793**

**From** Mark Elvey 2845 York St., Toledo, OH 43605 e-mail [melvey@bex.net](mailto:melvey@bex.net) (419) 691-2845

**Case ID number** MELC102914T8

**Columbia Gas customer account number** 11377258 002 000 6

**Service address** Rustoration service shop 2845 York St., Toledo, OH 43605

**I Mark Elvey am the owner of the small business and I have owned it since 1987**

My complaint is regarding the infrastructure replacement program rider, which has gone from about five dollars a month to \$42.18 a month. This is because the previous year I used more than 3000 CCF in natural gas the amount used was 3248 CCF. I understand this charge will stay in place until October of 2015. At that time if I used less than the 3000 it would go back down.

I believe in paying my fair share but this seems to be a little unfair looking at my charges for November and this is just the delivery charges not the gas itself.

Customer charge \$22.50

Infrastructure replacement program rider \$42.18

Delivery charge \$21.99

Usage-based charge \$12.76

With tax that is \$104.39 before I buy any gas there are already charges in place that fluctuate according to how much gas I buy. The cost for the gas was \$70.23. I have been a Columbia Gas customer for my home since 1977 and my business since 1987, have always paid my bill on time and always thought that I got a good value until now something seems wrong with these amounts. I have talked to other businesspeople and homeowners, no one else has seen this charge and everyone thinks as I do that it is excessive.

In conclusion, I request that the commission review these charges namely the infrastructure replacement program rider charge and reduce it to what it has been.

Thanks for your consideration

Mark Elvey



12-19-2014