

WINTER RECONNECT ORDER REPORT
Ohio Cumberland Gas Company
20718 Danv-Amity Rd.
Mount Vernon, OH 43050

Period: Bill due 10/21/14 -- September billing

Period: Bill due 11/19/14 -- October billing

2014

		PERIOD:	Oct-Nov	Dec	Jan	Feb	Mar	Apr	Bal due pymt plan
CUSTOMER PROFILE		FILE BY:	12/20	1/20	2/20	3/20	4/20	5/20	
1643	A) # of total Residential Customer Accts								
1	B) # of total Pipp Accts		0680-07	ARTHUR SNYDER		On 10/23/2014; Payment plan on balance due			\$ 95.00
1642	C) # of non-Pipp Accts		1568-13	LUCAS WAGNER		On 10/27/2014; payment plan on balance due			\$ 88.00
4	D) # of customer on Extend Pymt Plans		1868-00	TREVOR MACKEY		On 10/30/14; payment plan on balance due			\$ 304.84
5	E) Total # of residential customer accts used WRO		1627-04	RENEE CUSTER		On 11/19/14; with assistance account is paid in full			
	% of residential customers using WRO		1398-00	TAMMY HILLEGASS		On 11/26/14; payment plan on balance due			\$ 61.28
0	F) # of Pipp customer accts used WRO					Total			\$ 549.12
	% of Pipp customers using WRO								
5	G) # of non-Pipp customer accts used WRO								
	% of non-Pipp customers using WRO								
1	H) # of non-Pipp customer accts used WRO & recv'd E-HEAP								
4	I) # of customers on extended pymt plans that used WRO								
	% of customers on extended pymt plans that used WRO								
REASONS FOR WRO USE									
0	J) Pipp customer accts used WRO								
0	Avoid Disconnection								
0	Re-establish service								
0	Percent used to avoid disconnection								
0	Percent used to re-establish service								
	K) Non-Pipp Customer accts that used WRO								
4	Avoid Disconnection								
1	Re-establish service								
0	Establish service for new customer								
	Percent used to avoid disconnection								
	Percent used to re-establish service								
ENROLLMENT ON PIPP OR EXTENDED PAYMENT PLAN UPON WRO USE									
0	L) # customers placed on extended payment plan w/30 days of invoking use of WRO								
0	M) # customers newly enrolled in Pipp w/30 days of invoking use of WRO								
ARREARAGE BALANCE UPON WRO USE									
\$549.12	N) Non-Pipp Only: Pymt Plan \$ amt entered into as result of WRO								
0	O) Pipp Only: The dollar amount added to Pipp arrearage								
LENGTH OF TIME W/O SERVICE UPON WRO USE									
0	P) # customers disconnected for 10 days or fewer								
0	Q) # customers disconnected for 11-30 days								
0	R) # customers disconnected for 31-90 days								
1	S) # customers disconnected for 91 days or more								

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Summary: Report Winter Reconnect Report electronically filed by Cindy Crouch on behalf of Ohio Cumberland Gas Company and Cindy Crouch