

PUCO USE O	NLY—Version 1:07	
Date Received	Renewal Certification Number	ORIGINAL GAG Case Number
		04 - ₁₈₄₅ - GA-GAG

RENEWAL CERTIFICATION APPLICATION OHIO NATURAL GAS GOVERNMENTAL AGGREGATORS

Please type or print all required information. Identify all attachments with an exhibit label and title (Example: Exhibit B-1 - Authorizing Ordinance). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, Ohio 43215-3793.

This PDF form is designed so that you may directly input information onto the form. You may also download the form by saving it to your local disk. ECCIVED-DOCKETING DIV 2014 DEC

SECTION A - APPLICANT INFORMATION

Renewal Applicant information:

Legal Name

City of Maumee

Address

400 Conant Street, Maumee, Ohio 43537

Telephone No.

419-897-7117

Web site address

www.maumee.org

Current PUCO Certificate Number

05-094

Effective Dates

03/17/2013 - 03/17/2015

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Contact person for regulatory or emergency matters:

Beth Tischler Name

Law Director Title

Business Address

400 Conant Street, Maumee, Ohio 43537

Telephone No. 419-897-7070

Fax No. 419-897-8924

Tischler-beth@maumee.org ಭ ಭ **Email Address**

Contact person for Commission Staff use in investigating customer complaints: A-3

Name

Beth Tischler

Title

Law Director

Business address 400 Conant Street, Maumee, Ohio 43537

Telephone No. 419-897-7070

419-897-8924 Fax No.

Email Address Tischler-beth@maumee.org-ri

Applicant's address and toll-free number for customer service and complaints:

Customer service address

400 Conant Street, Maumee, Ohio 43537

Toll-Free Telephone No.

Fax No.

Email Address

Tischler-beth@maumee.org

(Ohio Natural Gas Governmental Aggregator Renewal) Page 1 of 3

SECTION B - APPLICANT AUTHORITY AND AGGREGATION PROGRAM INFORMATION

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED

- **B-1** Exhibit B-1 "Authorizing Ordinance," provide a copy of the adopted ordinance or resolution that reflects voter authorization to form a governmental aggregation program pursuant to Sections 4929.26 and 4929.27 of the Ohio Revised Code.
- B-2 Exhibit B-2 "Operation and Governance Plan," provide a copy of the applicant's plan for operation and governance of its aggregation program adopted pursuant to Sections 4929.26(C) or 4929.27(B) of the Revised Code. The Operation and Governance Plan should include all information pursuant to Rule 4901:1-28-03 of the Ohio Administrative Code.
- B-3 Exhibit B-3 "Automatic Aggregation Disclosure Notification," if the aggregation program provides for automatic aggregation in accordance with Section 4929.26(A) of the Revised Code, provide a copy of the disclosure notification required by Section 4929.26(D) of the Revised Code,
- B-4 <u>Exhibit B-4 "Opt-Out Notice</u>," provide a draft copy of the applicant's opt out notice that comports with the Opt-Out disclosure requirements pursuant to Rule 4901:1-28-04 of the Ohio Administrative Code. (Ten days prior to public dissemination, the applicant shall docket with the Commission, the finalized Opt-Out notice that provides or offers natural gas aggregation service.)
- B-5 <u>Exhibit B-5 "Experience</u>," provide a detailed description of the applicant's experience and plan for: providing aggregation services (*including contracting with consultants*, *broker/aggregators*, *retail natural gas suppliers*); providing billing statements; responding to customer inquiries and complaints; and complying with all applicable provisions of Commission rules adopted pursuant to Section 4929.22 of the Ohio Revised Code and contained in Chapter 4901:1-29 of the Ohio Administrative Code.

Applicant Signature and Title

Sworn and subscribed before me this

Signature of official administering oath

Beth a. Twichler, Law Director this 25th day of Nevenber Month 2014

Year

Print Name and/little

My commission expires on

Andrea R. Stokes Notary Public, State of Ohio My Commission Exp. 10/12/2015



The Public Utilities Commission of Ohio

Ohio Natural Gas Governmental Aggregation Affidavit Form (Version 1.07)

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In	the Matter of the Application of)				
for	of Maumee a Certificate or Renewal Certificate to Provide tural Gas Governmental Aggregation Service in io.)	Case No.	04-1845	-GA-GAG	
	inty of _{Lucas} te of _{Ohio}					
	Beth Tischler	[.	Affiant], being du	ly sworn/afi	firmed, hereby states that:	
(1)	The information provided within the certification or certification renewal application and supporting information is complete, true, and accurate to the best knowledge of affiant.					
(2)	The applicant will timely file an annual report of its intrastate gross receipts and sales of hundred cubic feet of natural gas pursuant to Sections 4905.10(A), 4911.18(A), and 4929.23(B), Ohio Revised Code.					
(3)	The applicant will timely pay any assessment made pursuant to Section 4905.10 or Section 4911.18(A), Ohio Revised Code.					
(4)	Applicant will comply with all applicable rules and orders adopted by the Public Utilities Commission of Ohio pursuant to Title 49, Ohio Revised Code.					
(5)	Applicant will cooperate with the Public Utilities Commission of Ohio and its staff in the investigation of any consumer complaint regarding any service offered or provided by the applicant.					
(6)	Applicant will comply with Section 4929.21, Ohio Revised Code, regarding consent to the jurisdiction of the Ohio courts and the service of process.					
(7)	Applicant will inform the Public Utilities Commission of Ohio of any material change to the information supplied in the certification or certification renewal application within 30 days of such material change, including any change in contact person for regulatory or emergency purposes or contact person for Staff use in investigating customer complaints.					
(8)	Affiant further sayeth naught.					
	Affiant Signature & Title Beth Q. Tiscon Sworn and subscribed before me this 250 day of Signature of Official Administering Oath My commission of the BIAL Signature of Official Administering Oath	All Pri	Mender North Sont Name and Title spires on Sh	Din Month Kes, f W /2	ector 2014 Year Agram Mgr. 2015	

My Commission Exp. 10/12/2015
180 Past Broad Street • Columbus, OH 43215-3793 • (614) 466-3016 • www.PUCO.ohio.gov
The Public Utilities Commission of Ohio is an Equal Opportunity Employer and Service Provider

(Ohio Natural Gas Governmental Aggregator Renewal) Page 3 of 3

Andrea R. Stokes Notary Public, State of Ohio

EXHIBIT B-1

AUTHORIZING ORDINANCE

ORDINANCE NO. 203-2002.

AUTHORIZING EXECUTION OF GOVERNMENTAL AGGREGATION COOPERATION AGREEMENT WITH THE CITIES OF TOLEDO, OREGON, SYLVANIA, NORTHWOOD, PERRYSBURG, VILLAGE OF HOLLAND, AND LUCAS COUNTY BOARD OF COMMISSIONERS RELATIVE TO A JOINT GOVERNMENTAL NATURAL AGGREGATION PROGRAM, AUTHORIZING AND DIRECTING ADMINISTRATION TO FILE AN APPLICATION FOR CERTIFICATION AS GOVERNMENTAL ENERGY AGGREGATOR WITH THE PUBLIC COMMISSION OF OHIO, UTILITIES AND DECLARING EMERGENCY.

WHEREAS, the Ohio Revised Code Section provides that municipal corporations and boards of county commissioners may aggregate the natural gas loads within their jurisdictions and enter into agreements for the sale of natural gas to serve such loads; and

WHEREAS, the Ohio Revised Code Section further provides that such municipal corporations and boards of county commissioners may exercise their aggregation authority jointly; and

WHEREAS, the cities of Toledo, Maumee, Sylvania, Oregon, Northwood, and Perrysburg, the village of Holland, and the Lucas County Board of Commissioners desire to jointly exercise their aggregation authority in order to minimize the time and expense of creating an aggregation program and to maximize the potential for rate savings to their residents; and

WHEREAS, it is necessary to immediately begin the work of establishing the joint aggregation program and filing for certification with the Public Utilities Commission of:

NOW, THEREFORE, BE IT ORDAINED by the Council of the City of Maumee, Lucas County, Ohio:

SECTION 1. The Mayor and Municipal Clerk are hereby authorized and instructed to execute and enter into an agreement with the cities of Toledo, Oregon, Sylvania,

Northwood, and Perrysburg, the village of Holland, and the Lucas County Board of Commissioners, or any combination thereof, to establish and operate a joint governmental natural gas aggregation program within the borders of the signatory communities.

SECTION 2. The Administration is authorized and instructed to obtain certification from the Public Utilities Commission of Ohio to operate a governmental natural gas aggregation program.

SECTION 3. The Administration, in conjunction with the other named communities, is authorized to seek proposals from energy marketers to supply the communities= residents with natural gas energy under the joint aggregation program.

SECTION 4. It is hereby found and determined that all formal actions of this Council concerning and relating to the passage of this Ordinance were adopted in an open meeting of this Council, and that all deliberations of this Council and of any of its committees that resulted in such formal action were in meetings open to the public, in compliance with all legal requirements including Section 121.22 of the Ohio Revised Code.

SECTION 5. This Ordinance is hereby declared to be an emergency measure and shall take effect and be in force immediately from and after its passage. The reason for the emergency lies in the fact that this Ordinance is necessary for the immediate preservation of the public peace, health and safety in that the this Ordinance is required to be immediately effective in order for the Administration to begin preparations for the creation of a governmental natural gas aggregation program within a competitive time frame. Vote on emergency clause: Yeas 7 Nays Passed as an emergency measure: November 4,

ATTEST:

Municipal Clerk

EXHIBIT B-2

OPERATION AND GOVERNANCE PLAN

CITY OF MAUMEE NATURAL GAS AGGREGATION PROGRAM

PLAN OF OPERATION AND GOVERNANCE

For additional information contact:

Mark R. Frye, Consultant President Palmer Energy Company 5577 Airport Highway, Ste 101 Toledo, OH 43615 419-539-9180 Office 419-539-9185 Fax

Purpose

The goal of this program is to facilitate additional choices for the supply of natural gas for residential and commercial consumers, pursuant to Ohio Revised Code section 4929. This aggregation program has been developed in accordance with House Bill 9.

The City of Maumee Natural Gas Aggregation Program seeks to aggregate the retail natural gas loads of consumers located in the city to obtain the lowest price for the supply and distribution of natural gas. Participation in the City of Maumee aggregation program is limited to individuals who are not already under contract with an alternative retail natural gas supplier.

This program is voluntary. Every individual has the opportunity to decline to be a member of the aggregation program and to remain with Columbia Gas or to enter into a power supply contract with any other retail natural gas supplier.

Process

The City of Maumee shall follow the process of governmental aggregation as set out by the Public Utility Commission of Ohio (PUCO).

A municipal corporation may automatically aggregate its residents after passage of an opt-out ordinance, adoption of a Plan of Operation, and approval by a majority of the voters. The City of Maumee has accomplished all of these requirements.

The process will entail selection of a retail natural gas supplier, mailing opt-out notices to eligible customers, generating a list of participants who did not opt out, then transferring the participants to the chosen supplier.

Maumee's Aggregation Program

The Departments of Finance and Law will administer The City of Maumee's aggregation program. These Departments currently administer the electricity aggregation programs, and purchase electricity and natural gas for City facilities. These Departments have expertise in the law and regulations applicable to governmental aggregation as well as considerable experience in contracting with marketers for energy services.

The purpose of the aggregation program is to reduce the amount consumers pay for natural gas. The City of Maumee will not buy and resell the natural gas for the participants of the program. Instead, the City of Maumee will competitively bid and negotiate a contract with a retail natural gas supplier to provide natural gas to the members of the aggregation program.

The City of Maumee will obtain the list of customers within its boundaries from Columbia Gas either by zip code or by a method provided by the utility. The City of Maumee will have its supplier cleanse the data to ensure that it does not contain customers with alternate suppliers, PIPP customers, any other excludable consumers, and only those who live within the jurisdictional boundary. The

City of Maumee will then have its supplier send the opt-out notice to each eligible customer, disclosing the offered price for natural gas along with any applicable contract terms. The opt-out notice will clearly inform customers that they may opt out of the program during the 21-day period following the mailing of the notification, along with instructions on how to opt out. Customers who opt out of the City's aggregation program during this initial notification period will remain with Columbia Gas unless and until the customer chooses an alternative natural gas supplier.

Operation

All necessary technical analysis, competitive procurement of services, regulatory approvals, accounting and fiscal management, contract maintenance, communications, program coordination and administrative support will be professionally provided by existing staff and an energy consultant, as well as the chosen retail natural gas supplier.

The City of Maumee anticipates it will operate its aggregation program(s) in cooperation with the surrounding communities in the Northwest Ohio Aggregation Coalition (NOAC). However, this Plan of Operation pertains only to the City of Maumee and its residents.

<u>Funding</u>

The primary expenses associated with operating this program are printing and mailing costs of the opt-out notices, and fees for an energy consultant. Instead of paying for these costs up front, it shall be the City of Maumee's goal to have the chosen supplier absorb these fees into their offered rates of the program participants.

Notification of customers

All eligible customers in Maumee will receive an opt-out package in the mail. The City of Maumee will adhere to all eligibility requirements of R.C. 4929.26. Essentially, eligible customers cannot be under contract to buy natural gas from an alternate supplier. The notice shall clearly inform customers of the offered rate, and that they have the right to opt out of the Maumee aggregation program within twenty-one days after the mailing of the notice without paying a switching fee. The notice will fully describe how to opt out. After the completion of the opt-out process, the residents who did not opt out will be included in Maumee's aggregation pool.

Customer opt-out

Customers may opt out of the Maumee aggregation program at no charge within the twenty-one day period following the mailing of the notice containing the rates and terms of the aggregation program. Customers who return the required opt-out notice will remain customers of Columbia Gas. The City of Maumee will offer the twenty-one day period during which customers can opt out of the aggregation program without charge at least every two years pursuant to state law.

Customer opt-in

The City of Maumee intends on having its supplier allow customers who move into or within Maumee to opt into the City's aggregation program by calling and voluntarily signing up with the supplier. Maumee will strive to provide these new customers with a rate similar to those who had been in the pool from the beginning. Additionally, Maumee's supplier may obtain a refreshed customer list from Columbia Gas approximately every six months. Maumee's supplier may then send aggregation information to those eligible customers identified on the refresher list. Whether this information is in opt in or opt out format will depend on the negotiated language of the supplier contract. If interim opt outs are to take place; a twenty-one day opt-out will occur in the manner described above.

Disputes

The procedure for handling complaints will be in accordance with the rules set by the PUCO, and handled by the retail natural gas supplier. Dispute resolution provisions will also be in accordance with PUCO regulations. The opt-out package will contain the telephone numbers and websites for the PUCO and the Ohio Consumers Counsel, as well as the supplier's toll-free number.

Maumee's supplier will maintain this toll-free number for all customer-related questions and complaints. Maumee shall require that the personnel assigned to answer these calls be trained and provided with knowledge specific to Maumee's program.

Termination of natural gas supply program

The natural gas supply program may be terminated at the expiration of the supply contract without any extension, renewal or subsequent supply contract being negotiated. Additionally, the City of Maurinee may cancel the program early in the event that regulatory proceedings greatly reduce or eliminate consumer savings. In either event, the aggregation pool customers will return to Columbia Gas unless and until they switch to an alternate supplier. Each individual customer receiving natural gas supply service under the Maurinee aggregation program will receive notification of the termination of the program before termination.

Rates

The Department of Finance shall receive proposals from retail natural gas suppliers using a competitive selection process. Bidders will be requested to provide a fixed price, a floating price, a percent off rate, or a combination of the above. If consumers will have the option of choosing between the fixed and floating prices, the opt-out package will contain ample and easy to understand information to aid the consumer in deciding which option best suits their natural gas needs. Maumee will decide which pricing structure(s) to offer based on the bids received, and an analysis of the current and projected market status as well as the bids received.

Billing and Payment

The City of Maumee will continue to have Columbia Gas bill customers using an itemized format approved by the PUCO. The City of Maumee will not become involved in any payment delinquency issues and thus will not require any type of consumer credit or deposit. If Maumee's supplier wishes to pursue payment delinquency issues, details of the supplier's credit and deposit policies will be included in the opt-out package.

EXHIBIT B-3 / EXHIBIT B-4

AUTOMATIC AGGREGATION DISCLOSURE/ OPT – OUT NOTICE





















C---1239704-()-Test Customer 6100 Emerald Parkway Dublin OH 43016

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August 23, 2013

Dear Natural Gas Consumer:

As you may recall, a few months ago we returned your gas service to Columbia Gas of Ohio for the summer months before your community's aggregation program restarts at an even lower rate. That time has arrived. As a reminder, under this program residents in your community voted to approve the following Ordinances and Resolutions to form a single large buying group called a Governmental Aggregation for the purpose of securing favorable terms and pricing for natural gas deliveries on the Columbia Gas of Ohio (Columbia) system.

Community	Number	Date
Toledo	576-01	8/21/2001
Lucas County	01-1111	7/12/2001
Oregon	011-2002	1/28/2002
Sylvania	76-2001	7/9/2001
Northwood	2001-27	7/26/2001
Holland	6-2002	2/5/2002
Maumee	203-2002	11/4/2002
Lake Twp	112-03	1/6/2004
Perrysburg	137-2001	8/21/2001
Ottawa Hills	2010-12	8/10/2010

To form an even larger group and secure additional purchasing power, your community chose to cooperate with other local communities and act in unison as the Northwest Ohio Aggregation Coalition (NOAC). NOAC is comprised of the Cities of Maumee, Northwood, Oregon, Sylvania, Perrysburg and Toledo, the Villages of Holland and Ottawa Hills, the unincorporated areas of Lake Township and all other unincorporated areas of Lucas County represented by the Board of Lucas County Commissioners.

Your community, through NOAC, has researched its options for competitive natural gas prices and has chosen IGS Energy of Dublin, Ohio as its supplier for natural gas for this program.

Opt-Out Program: The rate associated with this opt-out aggregation program will be a variable rate that changes monthly and is guaranteed to save compared to Columbia's rate. Each month's price will be determined by taking the applicable monthly New York Mercantile Exchange (NYMEX) settlement price of natural gas plus \$0.104 per ccf through your March 2014 billing period. This NOAC aggregation rate compares to and is lower than the Columbia commodity rate of NYMEX plus \$0.129 per ccf. There are no fees to participate in this program; however, you will still pay Columbia's transportation, delivery, and customer service charges. Please see the enclosed Terms and Conditions for full details.

If you do nothing, you will automatically be included in your community's opt-out government aggregation program as described in the enclosed Terms and Conditions. If you choose to cancel or "opt-out" of the program, you must return the attached opt-out card by September 13, 2013 and check the box indicating you do not wish to participate. You may also opt-out by calling IGS Energy by this date, toll free at 1-800-280-4474.

	15 digit account number as it appears on your Columbia Gas of Ohi			
Name (Please Print)		I wish to opt out of the NOAC Natural Gas Governmental Aggregation Program. Opt-Out Form: NOACCOH-13-OPTOUT		
Address		•		
City, State, Zip		(Check box to opt out.)		
Phone Number				
Email Address		150896370014		
Signature (REQUIRED)				
		OOCOH01		

No change in your gas service from Columbia will occur. Columbia will remain your natural gas utility and will continue to deliver the gas to your home. All billing and meter readings will still be performed by Columbia. You will see an indication on your bill that states your natural gas is supplied by IGS Energy (NOAC). Any current Columbia billing options, such as budget billing or automatic withdrawal, will remain intact. Columbia will also be your contact if you ever smell gas or have other problems with your gas service.

The PUCO has taken careful steps to ensure that the rules governing Ohio's deregulated utility environment are safe for consumers. In doing so, you can be assured that <u>your participation in the program will result in absolutely no change in the level of service that you have come to expect from Columbia.</u> Columbia will continue to maintain the distribution system that pipes the gas to your home. The only difference is that your gas supply will come from a very reliable natural gas marketing company, IGS Energy.

Please thoroughly review the enclosed terms and conditions of this offer. If you have any questions, call IGS Energy toll-free at 1-800-280-4474 from 8 am to 8 pm Monday through Friday and indicate that you are a consumer in a NOAC Community. You may also visit www.IGSenergy.com. IGS Energy has trained representatives ready to answer any questions. You can also find out more information about the deregulated natural gas industry by visiting the PUCO website at www.puc.state.oh.us or calling at 1-800-686-7826.

IF YOU DO NOTHING YOU WILL AUTOMATICALLY CONTINUE IN YOUR COMMUNITY NATURAL GAS AGGREGATION PROGRAM THROUGH YOUR MARCH 2014 BILLING PERIOD. IF YOU WISH TO DISCONTINUE YOUR PARTICIPATION IN THE PROGRAM YOU MUST RETURN THE ATTACHED OPT-OUT CARD OR CALL IGS ENERGY AT 1-800-280-4474 TO CANCEL.

Thank you for your participation in your community's Governmental Opt-Out Natural Gas Aggregation Program.

Sincerely,

(GS Energy and the individual communities of the Northwest Ohio Aggregation Coalition (NOAC)

By returning this signed form, you will be excluded from the opportunity to join other residents in the NOAC Natural Gas Governmental Aggregation Program

NOTICE

Return the "Opt-Out" form only if you do not want to participate in the NOAC Natural Gas Aggregation Program.

NOACCOH-13-OPTOUT

Return by <u>September 13, 2013</u> to:

Natural Gas Governmental Aggregation Program PO Box 9060 Dublin, Ohio 43017-0960

Form: NOACCOH-13-OPTOUT



Term: The community's opt-out government aggregation program (the "Program") and my service with Interstate Gas Supply, Inc. (elsewhere referred to as "IGS Energy" and the consumer will be referred in the first person, "my", "me" or "I") as my supplier on the Program will begin within one to two billing cycles after my enrollment or rate change is confirmed with the utility company and shall continue through my March 2014 utility billing cycle, unless notified otherwise. IGS Energy will supply the commodity portion of my natural gas and Columbia Gas of Ohio will be my Natural Gas Distribution Company ("NGDC"). I can contact the IGS Energy choice department by phone at 1-800-280-4474, by fax at 1-800-584-4839, in writing at P.O.Box 9060, Dublin, OH 43017, or through their web site at http://www.igsenergy.com.

Regulatory: The NGDC's choice program and the government aggregation for my community are subject to ongoing Public Utilities Commission of Ohio (PUCO) jurisdiction, and I understand that if the choice program or this Program is terminated, this Agreement may be terminated, without penalty to either party.

Price: My price will be calculated each month by taking the applicable Nymex final monthly settlement price and adding \$0.104 per ccf through my March 2014 billing cycle. I will be responsible for all applicable taxes and all charges assessed by the NGDC for gas transportation and all other applicable charges and adjustments for delivery of gas including any applicable switching fees that may apply under the NGDC tariff.

Renewal: If my community's governmental aggregation continues, at least every two years from the establishment of this Program the government aggregator or its supplier shall provide me notice of my right to opt out of the aggregation without penalty. The process for providing me with notice of my right to opt-out shall include a provision for me to return a post card or similar notice to the governmental aggregator or the supplier. I will have at least twenty-one days from the post mark date on the written notice to choose to opt out of the Program, and my return post card or notice that is post marked before the opt out deadline has been timely sent. The notice will follow the procedures established for the initial opt-out notice set forth in this rule and shall prominently disclose to customers all changes to the terms and conditions associated with the aggregation. I am entitled to opt-out of the government aggregation program at least every two years from the commencement date of the Program, without a penalty. If I am in the Program when the Program is renewed and I do not exercise my right to opt-out, I will be continued in the Program.

Rescission Period: I will have 21 days from the post mark date of my opt-out notice to exercise my right to opt-out of my community's Program. If I do not opt-out of the Program, IGS Energy will submit my enrollment to the NGDC and if I am new to the Program or a new customer to IGS Energy will have 7 business days from the post-mark date of the confirmation notice sent by the NGDC to rescind my enrollment. I can rescind my enrollment by contacting the NGDC in writing or by telephone at the number provided on the confirmation notice within that 7 day period. Otherwise, I can cancel this agreement as detailed below.

Cancellation: Either party can cancel this Agreement within the first 30 days of enrollment with IGS Energy by providing the other with notice of cancellation, with no cancellation fee. At any other time either party can cancel this agreement with notice to the other, without a cancellation fee. Cancellation notices provided after the NGDC deadline may result in additional month(s) of service beyond the cancellation notice date, as the effective date of all cancellations are subject to NGDC guidelines and I agree to continue to pay for my service with IGS Energy for all periods billed with IGS Energy. I understand that if I switch my service to another supplier or back to the NGDC an NGDC switching fee may apply under the NGDC's tariff and the NGDC may charge a price other than the NGDC commodity rate.

Contact and Dispute Resolutions: In the event of a billing dispute or issues regarding volume or metering, I should contact the NGDC at the number listed on their bill. For other questions or concerns about pricing, I can contact the IGS Energy choice department by phone weekdays from 8:00 a.m. to 8:00 p.m. EST at 1-800-280-4474, by fax at 1-800-584-4839, in writing at P.O. Box 9060, Dublin, OH 43017, or through their web site at www.igsenergy.com. Also, I can contact IGS Energy through e-mail at choice@igsenergy.com. If my questions or concerns are not resolved after I have called IGS Energy, or for general utility Information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO) toil free at 1-800-686-7826 or for TDD/TTY toil free at 1-800-686-1570, from 8:00 a.m. to 5:30 p.m. weekdays, or visit the PUCO website at www.puco.ohio.gov. The Ohio Consumers Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toil free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays or visit www.pickocc.org.

Billing: For my convenience I will receive only one bill, which will be issued by the NGDC each month and will contain IGS Energy's gas price plus applicable taxes and all of the NGDC's transportation and other applicable charges, including any late fees assessed by the NGDC. I agree to continue to pay the NGDC for the entire gas bill under the NGDC's payment terms and conditions. If I pay under the budget bill payment plan, I understand that this service is available and will remain available. IGS Energy reserves the right to issue an invoice to me directly, such invoice would contain IGS Energy's gas price and may also contain applicable taxes and all of the NGDC's transportation and other applicable charges. If IGS Energy invoices me directly and I fail to pay within the terms specified on the invoice(s) a late fee of 1.5% per month on all past-due

EXHIBIT B-5

EXPERIENCE

THE CITY OF MAUMEE ENERGY EXPERIENCE

NATURAL GAS

Since 2005, the City of Mannee together with the Cities of Toledo, Sylvania, Oregon, Northwood, the Village of Holland, Lake Township, Lucas County, and more recently Perrysburg Township have been purchasing natural gas through an opt-out aggregation known as the Northwest Ohio Aggregation Coalition (NOAC). The customers participating in the aggregation in the NOAC communities are currently supplied by interstate Gas Supply (iGS). This supply arrangement began nearly six years ago. NOAC has also retained Palmer Energy as its energy consultant. The City entered into an Agreement with IGS in 2005 to provide Certified Natural Gas Services for its participating consumers.

The City of Mannee has been purchasing natural gas for its largest facilities from gas brokers since at least the early 1990's. Mannee currently has one facility transporting gas under a General Transportation Agreement (GTS). Its other locations have been purchasing choice gas supplies since the program was initiated in the 1990's for Columbia Gas of Ohio consumers.

ELECTRICITY

The City had numerous locations participating in the commercial electric program it offered for many years. During that aggregation period of 2001 through 2008, Maumee had two different CRES suppliers for its facilities.

