

**BEFORE  
THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Application of Eastern	)	
Natural Gas Company for Approval of a New	)	
Bill Format pursuant to Ohio Administrative	)	Case No. 13-1985-GA-UNC
Code §4901:1-13-11(D)	)	

In the Matter of the Application of Pike	)	
Natural Gas Company for Approval of a New	)	
Bill Format pursuant to Ohio Administrative	)	Case No. 13-1986-GA-UNC
Code §4901:1-13-11(D)	)	

In the Matter of the Application of Southeastern	)	
Natural Gas Company for Approval of a New	)	
Bill Format pursuant to Ohio Administrative	)	Case No. 13-1987-GA-UNC
Code §4901:1-13-11(D)	)	

**MOTION FOR WAIVERS**

Pursuant to Rule 4901:1-13-02(C) of the Ohio Administrative Code ("OAC"), Eastern Natural Gas Company, Pike Natural Gas Company, and Southeastern Natural Gas Company (Companies or Applicants) respectfully move for temporary waivers from Rules 4901:1-13-11(B)(6), 4901:1-13-11(B)(23), and 4901:1-18-15(D) of the OAC. The reasons supporting the requested temporary waivers are contained in the accompanying memorandum in support.

WHEREFORE, the Applicants respectfully request that the Commission grant their motion for temporary waivers from Rules 4901:1-13-11(B)(6), 4901:1-13-11(B)(23), and 4901:1-18-15(D) of the OAC.

Respectfully submitted,



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## **MEMORANDUM IN SUPPORT**

The Applicants filed their original requests for approval of their new billing formats in these cases on September 23, 2013. On November 5, 2013 the cases were suspended in order to provide the Commission and the Staff additional time to review the applications. Revised bill formats were filed in these cases on September 26, 2014. However, further discussions between the Staff and the Applicants took place.

After further investigation, it was determined that the Applicants' bill formats required additional programming by the Applicants' outside billing vendor in order to become compliant with the OAC. These programming changes have now been conveyed to the vendor and are currently in process. However, the timeframe for completion of the programming and testing of the necessary changes will not be concluded until sometime in the next calendar-year. The Applicants and the Staff agree that temporary waivers should be requested for those items of the bill format that require additional time for programming and testing that will not be able to be implemented until the upcoming calendar-year. Once the changes have been programmed and tested, the Applicants will supply copies of the bill formats to the Staff for its review.

The items for which the Applicants are requesting temporary waivers are:

- 4901:1-18-15(D) requiring that the PIPP customer's anniversary date is included on each monthly bill;
- 4901:1-13-11(B)(6) requiring identification of the rate schedule, if applicable; and
- 4901:1-13-11(B)(23) requiring an explanation of codes and abbreviations, if necessary.

Concurrent with these requested temporary waivers, a second revised set of the bill formats are being filed in these cases.

WHEREFORE, the Applicants respectfully request that the Commission grant their motion for temporary waivers from Rules 4901:1-13-11(B)(6), 4901:1-13-11(B)(23), and 4901:1-18-15(D) of the OAC.

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Summary: Motion Motion for Waivers electronically filed by Mr. Stephen M Howard on behalf of Eastern Natural Gas Company and Pike Natural Gas Company and Southeastern Natural Gas Company