

In the Matter of the Application of Duke )  
Energy Ohio, Inc., for Approval of Changes ) Case No.14-2128-EL-UNC  
to Bill Format. )

In December, 2012, the Public Utilities Commission of Ohio, (Commission) initiated an investigation to evaluate the vitality of the competitive retail electric service markets. The Commission held various stakeholder workshops and received comments from stakeholders to inform its investigation. Duke Energy Ohio, Inc., (Duke Energy Ohio) participated in these discussions and provided comments for the Commission's consideration.

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include the appropriate price-to-compare language. These bill specimens were presented to the Commission's market development working group (MDWG) in August and after receiving feedback, were revised and then shared again in the September MDWG meeting with no further comment or criticism. In order to accommodate inclusion of the supplier logo, the Duke Energy logo will likewise be changed from color to black & white.

The Information Technology work required for Duke Energy Ohio to generate these mock-ups in its production billing system includes, but is not limited to:

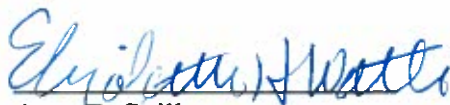
- Coding and testing additional calculations per customer account in its billing system that will display customer specific values in the new price to compare bill message per customer account.
- Coding and testing new functionality of the Duke Energy Ohio secured CRES provider website that will allow a CRES provider to submit a logo for presentment on the Duke Energy Ohio bill.
- Coding and testing the back office systems that will receive the CRES provider's logo submission and produce a sample bill in a test system for the CRES provider's approval.
- Coding and testing associated with the migration of a new CRES provider logo into the Duke Energy Ohio production billing system.
- Coding and testing associated with the process for a CRES provider to submit a revised logo via the website, for Duke Energy to produce a sample bill with the CRES provider's revised logo for CRES provider approval, and migration of the revised logo to the Duke Energy Ohio production billing system.
- Coding and testing associated with displaying CRES provider logos under non-standard billing scenarios, such as cancel/rebills, partial month bills, and final bills.

Duke Energy Ohio estimates that costs to design, develop, test and migrate these bill changes into the Duke Energy Ohio billing system in order to comply with the Commission's mandate will be approximately \$1.1M. Additionally, there will be costs associated with incremental operations. The Company can have the billing system and website functionality in place approximately one year after Commission approval.

Duke Energy Ohio proposes to charge CRES providers \$250 for each logo set-up for each new or revised logo. The Duke Energy Ohio tariff, Electric No.20, Sheet 52.3 will be revised to include the related fee. And Duke Energy Ohio tariff, Electric No.20, Sheet 39.3 will be revised to describe the process for receiving logos from certified suppliers. Both tariff sheets are attached.

For the reasons stated above, Duke Energy Ohio respectfully requests that the Commission approve the proposed bill formats and related charges as contained in the attached tariff.

Respectfully submitted,



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Attorneys for Duke Energy Ohio, Inc.

DUKE ENERGY

Specimen- 1-Rate Ready Bill

example

Account Number 1212-1212-12 80 21

Due Date

mmm dd, yyyy

Amount Due

\$ xxx.xx

For less detailed billing information on your  
monthly bill, check box on right☐\$ \_\_\_\_\_  
HeatShare Contribution  
(for Customer Assistance)\$ \_\_\_\_\_  
Amount EnclosedOH Res Customer  
12345 Your Street  
Your City ST 12345PO Box 1326  
Charlotte NC 28201-1326

200 00001785658 12121212129 mmdyyy3 00002000014

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section 1-800-123-4567	1212-1212-12-9

Mail Payments To	Account Information
PO Box 9001078 Louisville KY 40290-1078	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading Date	Days	Meter Reading	Usage
Gas	111111111	From mmm dd To mmm dd	30	Previous 1869 Present 1997	128
Elec	222222222	From mmm dd To mmm dd	30	Previous 60787 Present 62113	1,326

Gas - Residential	
Usage - 128 CCF	
Duke Energy - Rate FN08	\$ 161.44
Current Gas Charges	\$ 161.44
Gas Cost Recovery \$x.xxxxxx/CCF	

Electric - Residential	
Usage - 1326 kWh	
Duke Energy - Rate RSXX	\$ 68.44
Supplier - Rate EEXXX	\$ 77.57
Current Electric Charges	\$ 146.01

Taxes	
Taxes	7.76

Current Billing	
Balance - Previous Bill	\$ 734.63
Payment(s) Received	745.65 cr
Balance Forward	11.02 cr
Current Gas Charges	161.44
Current Electric Charges.	146.01
Taxes	7.76
Current Amount Due	\$ 304.19

Due Date

mmm dd, yyyy

Amount Due

\$ 304.19

After  
mmm dd, yyyy


\$ xxx.xx



Name	Service Address	Account Number
OH Smart Grid Cust <i>example</i>	12345 Your St Your City ST 12345	1212-1212-12 4

If you have any questions about electric supplier service received from Supplier Name, please call then at 1-888-121-1212 or write to: 123 Main St Akron, OH 44320

PRICE TO COMPARE: In order for you to save money, an electric supplier must offer you a price lower than 6.33 cents per kWh for the same usage that appears on this bill. To review competitive offers from electric suppliers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at <http://energychoice.ohio.gov>

Explanation of Current Charges		
<b>Gas</b>	<b>Duke Energy</b>	
Meter 111111111	Rate RS - Residential Service	
CCF Usage 128	Fixed Delivery Service Charge	\$ 33.03
	Usage-Based Charge	
	128 CCF @ \$x.xxxxxxxx	\$ 4.19
Mmm dd - Mmm dd 30 days	Gas Delivery Riders	\$ 9.24
	Gas Cost Recovery	
	128 CCF @ \$x.xxxxxxxx	\$ 144.98
	<b>Total Current Gas Charges</b>	<b>\$ 161.44</b>
<b>Electric</b>	<b>Duke Energy</b>	
Meter 222222222	Rate TDXX - TD-XX Time of Day Winter	
Duke Energy kWh Usage 1326	Distribution- Customer Chg	\$ 6.00
	Delivery Charges	
	Distribution - Energy Chg	
	750 kWh @ x.xxx	\$ 33.60
	Delivery Riders	\$ 21.05
	Total Delivery Charges	\$ 54.65
Mmm dd - Mmm dd XX Days	Generation Riders	\$ 7.79
	Generation Charge	
	 DUKE ENERGY RETAIL	
	Duke Energy Retail	
	Rate EEXX - Duke Energy Retail	
	Supplier Energy Charge	
	1,326 kWh @ .05850000	\$ 77.57
	<b>Total Current Electric Charges</b>	<b>\$ 146.01</b>

Explanation of Taxes		
<b>Taxes</b>	<b>Taxes on Gas Supplier Energy Charge</b>	<b>7.76</b>
	<b>Total Taxes</b>	<b>\$ 7.76</b>

DUKE ENERGY

example

Account Number 1212-1212-12 80 21

Due Date

mmm dd, yyyy

Amount Due

\$ 188.00

For less detailed billing information on your  
monthly bill, check box on right☐\$  
HeatShare Contribution  
(for Customer Assistance)\$  
Amount Enclosed

OH Res Customer

12345 Your Street

Your City ST 12345

PO Box 1326

Charlotte NC 28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 3

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section 1-800-123-4567	1212-1212-12-9

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading Date From To	Days	Previous	Meter Reading Present	Usage
Gas	111111111	mmm dd mmm dd	32	6771	6783	12
Elec	222222222	mmm dd mmm dd	32	15278	16301	1,023

## Gas - Residential

Usage - 12 CCF  
 Duke Energy - Rate FTRS \$ 39.01  
 Gas Supplier - Rate IS19 \$ 8.03  
**Current Gas Charges \$ 47.04**

## Electric - Residential

Usage - 1062 kWh  
 Duke Energy - Rate RSXX \$ 60.61  
**Current Electric Charges \$ 60.61**

## Taxes

Taxes \$ 0.54

## Current Billing

Balance - Previous Bill \$ 279.46  
 Payment(s) Received 279.46 cr  
**Balance Forward 0.00**  
 Current Gas Charges 47.04  
 Current Electric Charges 58.68  
 Current Elec Supplier Chg 81.74  
 Taxes 0.54  
**Current Amount Due \$ 188.00**

Due Date

mmm dd, yyyy

Amount Due

\$ 188.00

After  
mmm dd, yyyy

\$ 190.82



Name	Service Address	Account Number
OH Smart Grid Cust <i>example</i>	12345 Your St Your City ST 12345	1212-1212-12 4

Your Electric Supplier Charges of \$81.74 were calculated by your Electric Supplier. For your convenience, an Explanation of Electric Supplier Charges is included in the detail section of this bill

If you have any questions about electric supplier service received from Supplier Name, please call then at 1-888-121-1212 or write to: 123 Main St Akron, OH 44320


**PRICE TO COMPARE:** In order for you to save money, an electric supplier must offer you a price lower than 6.33 cents per kWh for the same usage that appears on this bill. To review competitive offers from electric suppliers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at <http://energychoice.ohio.gov>

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.6447588 per CCF, which includes a base GCR of \$0.6147000 and Ohio excise tax of \$0.0300288.

Explanation of Current Charges		
<b>Gas</b>	<b>Duke Energy</b>	
Meter 111111111	Rate FTRS - Res Transportation	
CCF Usage 12	Fixed Delivery Service Charge	\$ 33.03
	Usage-Based Charge	
	12 CCF @ \$0.03272800	\$ 0.39
Mmm dd - Mmm dd	Gas Delivery Riders	\$ 5.61
32 days	Applicable Surcharge	
	12 CCF @ \$0.00130890cr	.02cr
		\$ 39.01
	Supplier Name	
	Rate ISXX - Supplier Name	
	Gas Supplier Energy Chg	
	12 CCF @ \$0.66900000	\$ 8.03
		\$ 8.03
	<b>Total Current Gas Charges</b>	<b>\$ 47.04</b>
<b>Electric</b>	<b>Duke Energy</b>	
Meter 222222222	Rate RS - Residential Svc - Summer	
Duke Energy	Distribution- Customer Chg	\$ 6.00
kWh Usage 1023	Delivery Charges	
	Distribution - Energy Chg	
Mmm dd - Mmm dd	1023 kwh @ \$0.02534200	\$ 25.92
32 Days	Delivery Riders	\$ 18.81
	Total Delivery Charges	\$ 44.73
	Generation Riders	\$ 7.95
		\$ 58.68
	<b>Total Current Electric Charges</b>	<b>\$ 58.68</b>

Name	Service Address	Account Number
OH Smart Grid Cust <i>example</i>	12345 Your St Your City ST 12345	1212-1212-12 4

Explanation of Taxes			
Taxes	Taxes on Gas Supplier Energy Charge	\$ 0.54	\$ 0.54
	Total Taxes		\$ 0.54

Explanation of Electric Supplier Charges			
Supplier Charges			
	Duke Energy Retail		
	Mmm dd - Mmm dd		
	Supplier Energy Charge		
	1,023 kWh @ 0.0799	\$ 81.74	\$ 81.74
	Thank you for being a Duke Energy Retail Customer!		
	Total Electric Supplier Charges		\$ 81.74



**SECTION X**  
**BILLING SERVICES AND OBLIGATIONS**

**10.1. Billing Options**

A Certified Supplier must select a billing option for each of its End-use Customer accounts. The billing options are limited to the following: (1) separate billing by the Company and the Certified Supplier, (2) Company Consolidated and Rate-Ready Billing, or (3) Company Consolidated and Bill-Ready Billing. Company Consolidated and Rate-Ready Billing will be provided by the Company only if the price plans offered by the Certified Supplier are ones that are considered standard rates, as set forth in Section 10.6 hereof. Nothing in this Certified Supplier Tariff shall require the Company to bill customers manually. Thus, if the Certified Supplier is offering price plans that are not considered by the Company as standard rates, the Company will provide the Certified Supplier with sufficient meter data on a timely basis so that the Certified Supplier can bill the Customer directly under the separate billing method or can opt for Company Consolidated and Bill-Ready Billing. The billing option must be selected when the enrollment DSR is submitted to the Company. If the Company inaccurately applies the usage information to the rates approved by the Certified Supplier for Company Consolidated and Rate-Ready Billing, the Certified Supplier shall notify the Company immediately and the Company shall make a correction in a succeeding billing period. The Certified Supplier is responsible for receiving and resolving all End-use Customer rate disputes involving charges for services received from the Certified Supplier.

**10.2. Billing Cycle**

Current Company practice is to render bills regularly at monthly intervals, but bills may be rendered more or less frequently at the Company's option. Rate values stated for direct application to regular monthly billing periods will be adjusted when the time elapsed between billings is substantially greater or less than a month.

**10.3. Generation Resource Mix**

Certified Suppliers are responsible for providing a Generation Resource Mix statement to their own End-use Customers in accordance with Commission requirements.

**10.4. Transmitting of Meter Reading Information**

The Company will transmit meter reading information electronically to each Certified Supplier for each of its End-use Customer accounts. Regardless of whether charges are being calculated by the Company or the Certified Supplier, the same meter reading information will be used to bill End-use Customers for the Regulated Utility Charges and the unregulated Commodity charges.

**10.5. Setting Up Certified Suppliers' Rates**

Certified Suppliers using the Consolidated and Rate-Ready Billing option must furnish specific rate information to the Company via methods defined by the Company. The Certified Supplier will receive the test results after the rate is entered into the billing system and tested. The Certified Supplier will then be required to authorize the Company to begin billing, using the new rate, before enrolling any End-use Customers on that rate.

- a) The Company will provide all Commission certified and Company enrolled Certified Suppliers with system requirements and Record Layouts needed to perform this function.
- b) The Certified Supplier will be responsible for creating and verifying the rate information that the Company will use to calculate and bill the Certified Suppliers' charges.
- c) The approved rate information must be in production within the Company's billing system before any End-use Customers may be enrolled under that rate. In production means installed in the Company's billing system, tested by the Company, test results approved by the Certified Supplier and three business days have elapsed since approval of results.

Filed pursuant to an Order dated November 22, 2011 in Case No. 11-3549-EL-SSO before the Public Utilities Commission of Ohio.

Issued: December 19, 2011

Effective: January 1, 2012

Issued by Julie Janson, President

**SECTION X**  
**BILLING SERVICES AND OBLIGATIONS (Contd.)**

**10.6. Timetable for Setting up Certified Suppliers' Rates**

- a) The Company defines standard rates as falling into one of five rate types:
  - 1) a Nonvolumetric Rate
  - 2) a Flat Rate
  - 3) a Multi-tiered Rate
  - 4) a Time-of-Use Rate
  - 5) a Percentage-off Rate
- b) The Company will have five calendar days to set up and system test any standard rates other than those under the Percentage-off Rate option and fifteen days to set up and system test standard rates under the Percentage-off Rate option, before sending the tested rates back to the Certified Supplier for approval.
- c) For End-use Customers that have a maximum annual peak demand greater than or equal to 200 kW for the most recent twelve-month period, the required interval metering will be used to support the Certified Suppliers' billing options. If an End-use Customer has a maximum annual peak demand less than 200 kW and the Company must install special metering to support a Certified Supplier's billing option, the End-use Customer will be responsible for the incremental costs of upgrading the present meter plus all costs associated with the installation of that metering equipment.
- d) Within three business days after the Company receives the approval of rates from the Certified Supplier, the rates will be placed in production in the Company's billing system and will be available for billing.
- e) When the rates are in the Company's billing system and are available for billing, the Certified Supplier may send an enrollment DASR for accounts it wants to be billed on the new rate.
- f) All DASRs received before the rate is in production will be rejected.

**10.7. Electronic Transmission of End-use Customer Billing Data**

- a) If the Certified Supplier chooses to have the Company bill for the End-use Customer's electric commodity usage under the Company Consolidated and Rate-Ready Billing option, the Company will provide usage and charges in standard electronic format.
- b) If the Certified Supplier chooses the Company Consolidated and Bill-Ready Billing option, the Company will provide usage in a standard electronic format and the Certified Supplier will provide the Company with the Certified Supplier's charges in a standard electronic format.

**10.8. Incremental Processing Fees**

If the Certified Supplier chooses the Consolidated and Rate-Ready Billing option, the Company will charge hourly for administrative and technical support to institute program modifications associated with the implementation of consolidated billing on non-standard rates requested by the Certified Supplier and reviewed and approved by the Company. The Charge for this service is described in Certified Supplier Charges.

**10.9 Company Consolidated and Bill-Ready Billing**

The following business rules will apply to the Company's Consolidated and Bill-Ready Billing Option:

- a) Within three business days of receiving usage information for an account in a standard electronic format from the Company, the Certified Supplier will provide the Company with the Certified Supplier's charges for the account in a standard electronic format for presentation on the Company's current invoice to the End-use Customer.

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**SECTION X**  
**BILLING SERVICES AND OBLIGATIONS (Contd.)**

- b) The charges received from the Certified Supplier by the Company in standard electronic format for each account will contain no more than five charge amounts with five associated charge descriptions.
- c) Charge descriptions will be no longer than thirty-five characters each (including punctuation and spaces), and charge amounts will not exceed fourteen characters each (including spaces, dollar sign, decimal, and, if applicable, negative sign).
- d) If a Certified Supplier submits a charge description(s) longer than thirty-five characters and there are fewer than five charge amounts in the submission for the account, the Company will wrap the charge description(s) to the next thirty-five character line on its invoice and will continue this process up to the point where all charge descriptions submitted for the account do not exceed a total of five lines of thirty-five characters on the Company's invoice. The corresponding charge amounts will appear in a column to the right of where each charge description ends.
- e) If wrapping causes charge descriptions to exceed five lines of thirty-five characters, each charge description will be truncated at thirty-five characters and will be printed on the Company's current invoice with the corresponding charge amount appearing in a column to the right of each charge description.
- f) If a Certified Supplier submits more than five charge amounts for an account, the Company will reject the entire submission for the account via a standard electronic format.
- g) The Company will allow up to eight lines on its invoice to display the details of the Certified Supplier's charges as follows:
  - i) The Company will display the Certified Supplier's name on line 1.
  - ii) The Company will display the date range for the billing period on line 2.
  - iii) The charge descriptions and charge amounts submitted by the Certified Supplier will be displayed on lines 3 through 7 (provided that all 5 of the lines are necessary).
  - iv) The Company will sum the charge amounts submitted by the Certified Supplier and display the total on line 8 or on the line following the last charge description submitted by the Certified Supplier.
  - v) In situations where the Certified Supplier receives revised usage information for an account from the Company in a standard electronic format, the Company will provide an additional line on its invoice for the total amount of each month of cancelled charges it receives from the Certified Supplier in a standard electronic format. The Company will display the date range and the dollar amount of the cancelled charges, provided that the fourteen character charge amount limit is not exceeded, on an additional line for each month of cancelled charges. The Certified Supplier's corrected charges, submitted to the Company in a standard electronic format, will be displayed on the Company's invoice as described in parts i) through iv) above for each month of corrected charges. Certified Suppliers will not include cancelled charges within the same standard electronic transaction where corrected charges are submitted to the Company.
- i) End-use Customer payments for Certified Supplier charges will be remitted by the Company to the appropriate Certified Supplier as described in Section 11.2 herein.
- j) The Certified Supplier will reimburse the Company for the Company's incremental cost associated with each Company Consolidated and Bill-Ready bill that the Company generates on behalf of the Certified Supplier. The Charges billable to the Certified Supplier for this service are listed on Sheet No. 52 herein.

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**SECTION X**  
**BILLING SERVICES AND OBLIGATIONS (Contd.)**

**10.10. Budget Billing**

The Consolidated Billing options offered by the Company will include budget billing as an End-use Customer elected option.

**10.11. Special Messages**

Rule 4901:1-24-11 of the Ohio Administrative Code mandates that a Certified Supplier must provide notice of abandonment on each billing statement rendered to its End-use Customers beginning at least ninety days prior to the effective date of the abandonment and continue to provide notice on all subsequent billing statements until the service is abandoned. Where the Company is performing billing services for a Certified Supplier, the Company must provide this notice on the billing statement and the Charge for this service is described in the Certified Supplier Charges. The Company is not offering bill message services for Certified Suppliers in any other instance.

The Company is not required to send bill inserts or add special attachments to the bill format for Certified Suppliers to communicate to End-use Customers. Any other special messages either required by the Commission or elected are the responsibility of the Certified Supplier.

**10.12. Setting up Certified Supplier Logos on the Company's Consolidated Bill**

Certified Suppliers using the Company's Consolidated Billing options may provide their logo for display on the Company's bill via methods defined by the Company. The Certified Supplier will receive the test results after the logo is entered into the billing system and tested. The Certified Supplier will then be required to authorize the Company to begin displaying the logo on bill prior to the Company activating this service.

- a) The Company will provide all Commission certified and Company enrolled Certified Suppliers who request this service with system requirements and Record Layouts needed to perform this function.
- b) The Certified Supplier will be responsible for creating the logo and verifying that the logo is properly displayed on the Company's consolidated bill.
- c) The approved logo must be in production within the Company's billing system before a bill to an End-use Customer displays the logo. In production means that the logo is in the Company's billing system, tested by the Company, and test results approved by the Certified Supplier.
- d) Charges for this service are listed in this tariff.

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**RATE CS  
CERTIFIED SUPPLIER CHARGES**

**APPLICABILITY**

These Charges apply to Certified Suppliers registered to provide Competitive Retail Electric Service to End-use Customers located in the Company's service territory.

**TYPES OF CHARGES**

**General Certified Supplier Fees**

Certified Supplier Registration Fee	\$145.00
End-use Customer Enrollment/Switching Fee (Excludes Governmental Aggregation enrollments/switches)	\$ 5.00/Switch
Pre-Enrollment End-use Customer Information List Fee (Issued quarterly)	\$150.00/List
Fee for Submitting Required Market Monitoring Reports for Certified Suppliers	\$155.00/Submission
<u>Fee for Setting Up a New or Revised Certified Supplier Logo on the Company's Bill</u>	<u>\$ 250.00/Setup</u>

**Customer Usage Request Charges**

One month of electronic Interval Meter data	\$ 24.00
Twelve months of electronic Interval Meter Data	\$ 32.00

**Bill Preparation and Request Charges**

**Consolidated Bill Preparation**

Hourly charge for administrative and technical support to institute program modifications associated with the implementation of consolidated billing on non-standard rates requested by the Certified Supplier \$75.00/Hour

**Other Bill Preparation Requests**

Request by Certified Supplier for a one page Duplicate Bill	\$0.26/Bill
Fee for Providing Commission-Mandated Abandonment Notices as Bill Messages	\$0.22/Bill
Fee for Providing a Company Consolidated and Bill-Ready Residential Bill	\$0.056/Bill
Fee for Providing a Company Consolidated and Bill-Ready Commercial Bill	\$0.268/Bill
Fee for Providing a Company Consolidated and Bill-Ready Industrial Bill	\$3.266/Bill
Fee for Providing a Company Consolidated and Bill-Ready Bill to Other Public Authorities	\$0.649/Bill

**BILLING TERMS AND CONDITIONS**

The billing terms and conditions for the above stated charges shall be in conformance with those specified in Section XII - Certified Supplier Billing Terms and Conditions, of the Certified Supplier Service Regulations.

The supplying and billing for service, and all conditions applying thereto, are subject to the jurisdiction of the Public Utilities Commission of Ohio, and to Company's Service Regulations currently in effect, as filed with the Public Utilities Commission of Ohio.

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Fee for Submitting Required Market Monitoring Reports for Certified Suppliers	\$155.00/Submission
<u>Fee for Setting Up a New or Revised Certified Supplier Logo on the Company's Bill</u>	<u>\$ 250.00/Setup</u>

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## **SECTION X BILLING SERVICES AND OBLIGATIONS**

### **10.1. Billing Options**

A Certified Supplier must select a billing option for each of its End-use Customer accounts. The billing options are limited to the following: (1) separate billing by the Company and the Certified Supplier, (2) Company Consolidated and Rate-Ready Billing, or (3) Company Consolidated and Bill-Ready Billing. Company Consolidated and Rate-Ready Billing will be provided by the Company only if the price plans offered by the Certified Supplier are ones that are considered standard rates, as set forth in Section 10.6 hereof. Nothing in this Certified Supplier Tariff shall require the Company to bill customers manually. Thus, if the Certified Supplier is offering price plans that are not considered by the Company as standard rates, the Company will provide the Certified Supplier with sufficient meter data on a timely basis so that the Certified Supplier can bill the Customer directly under the separate billing method or can opt for Company Consolidated and Bill-Ready Billing. The billing option must be selected when the enrollment DASR is submitted to the Company. If the Company inaccurately applies the usage information to the rates approved by the Certified Supplier for Company Consolidated and Rate-Ready Billing, the Certified Supplier shall notify the Company immediately and the Company shall make a correction in a succeeding billing period. The Certified Supplier is responsible for receiving and resolving all End-use Customer rate disputes involving charges for services received from the Certified Supplier.

### **10.2. Billing Cycle**

Current Company practice is to render bills regularly at monthly intervals, but bills may be rendered more or less frequently at the Company's option. Rate values stated for direct application to regular monthly billing periods will be adjusted when the time elapsed between billings is substantially greater or less than a month.

### **10.3. Generation Resource Mix**

Certified Suppliers are responsible for providing a Generation Resource Mix statement to their own End-use Customers in accordance with Commission requirements.

### **10.4. Transmitting of Meter Reading Information**

The Company will transmit meter reading information electronically to each Certified Supplier for each of its End-use Customer accounts. Regardless of whether charges are being calculated by the Company or the Certified Supplier, the same meter reading information will be used to bill End-use Customers for the Regulated Utility Charges and the unregulated Commodity charges.

### **10.5. Setting Up Certified Suppliers' Rates**

Certified Suppliers using the Consolidated and Rate-Ready Billing option must furnish specific rate information to the Company via methods defined by the Company. The Certified Supplier will receive the test results after the rate is entered into the billing system and tested. The Certified Supplier will then be required to authorize the Company to begin billing, using the new rate, before enrolling any End-use Customers on that rate.

- a) The Company will provide all Commission certified and Company enrolled Certified Suppliers with system requirements and Record Layouts needed to perform this function.
- b) The Certified Supplier will be responsible for creating and verifying the rate information that the Company will use to calculate and bill the Certified Suppliers' charges.
- c) The approved rate information must be in production within the Company's billing system before any End-use Customers may be enrolled under that rate. In production means installed in the Company's billing system, tested by the Company, test results approved by the Certified Supplier and three business days have elapsed since approval of results.

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**SECTION X  
BILLING SERVICES AND OBLIGATIONS (Contd.)**

**10.6. Timetable for Setting up Certified Suppliers' Rates**

- a) The Company defines standard rates as falling into one of five rate types:
  - 1) a Nonvolumetric Rate
  - 2) a Flat Rate
  - 3) a Multi-tiered Rate
  - 4) a Time-of-Use Rate
  - 5) a Percentage-off Rate
- b) The Company will have five calendar days to set up and system test any standard rates other than those under the Percentage-off Rate option and fifteen days to set up and system test standard rates under the Percentage-off Rate option, before sending the tested rates back to the Certified Supplier for approval.
- c) For End-use Customers that have a maximum annual peak demand greater than or equal to 200 kW for the most recent twelve-month period, the required interval metering will be used to support the Certified Suppliers' billing options. If an End-use Customer has a maximum annual peak demand less than 200 kW and the Company must install special metering to support a Certified Supplier's billing option, the End-use Customer will be responsible for the incremental costs of upgrading the present meter plus all costs associated with the installation of that metering equipment.
- d) Within three business days after the Company receives the approval of rates from the Certified Supplier, the rates will be placed in production in the Company's billing system and will be available for billing.
- e) When the rates are in the Company's billing system and are available for billing, the Certified Supplier may send an enrollment DASR for accounts it wants to be billed on the new rate.
- f) All DASRs received before the rate is in production will be rejected.

**10.7. Electronic Transmission of End-use Customer Billing Data**

- a) If the Certified Supplier chooses to have the Company bill for the End-use Customer's electric commodity usage under the Company Consolidated and Rate-Ready Billing option, the Company will provide usage and charges in standard electronic format.
- b) If the Certified Supplier chooses the Company Consolidated and Bill-Ready Billing option, the Company will provide usage in a standard electronic format and the Certified Supplier will provide the Company with the Certified Supplier's charges in a standard electronic format.

**10.8. Incremental Processing Fees**

If the Certified Supplier chooses the Consolidated and Rate-Ready Billing option, the Company will charge hourly for administrative and technical support to institute program modifications associated with the implementation of consolidated billing on non-standard rates requested by the Certified Supplier and reviewed and approved by the Company. The Charge for this service is described in Certified Supplier Charges.

**10.9 Company Consolidated and Bill-Ready Billing**

The following business rules will apply to the Company's Consolidated and Bill-Ready Billing Option:

- a) Within three business days of receiving usage information for an account in a standard electronic format from the Company, the Certified Supplier will provide the Company with the Certified Supplier's charges for the account in a standard electronic format for presentation on the Company's current invoice to the End-use Customer.

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**SECTION X  
BILLING SERVICES AND OBLIGATIONS (Contd.)**

- b) The charges received from the Certified Supplier by the Company in standard electronic format for each account will contain no more than five charge amounts with five associated charge descriptions.
- c) Charge descriptions will be no longer than thirty-five characters each (including punctuation and spaces), and charge amounts will not exceed fourteen characters each (including spaces, dollar sign, decimal, and, if applicable, negative sign).
- d) If a Certified Supplier submits a charge description(s) longer than thirty-five characters and there are fewer than five charge amounts in the submission for the account, the Company will wrap the charge description(s) to the next thirty-five character line on its invoice and will continue this process up to the point where all charge descriptions submitted for the account do not exceed a total of five lines of thirty-five characters on the Company's invoice. The corresponding charge amounts will appear in a column to the right of where each charge description ends.
- e) If wrapping causes charge descriptions to exceed five lines of thirty-five characters, each charge description will be truncated at thirty-five characters and will be printed on the Company's current invoice with the corresponding charge amount appearing in a column to the right of each charge description.
- f) If a Certified Supplier submits more than five charge amounts for an account, the Company will reject the entire submission for the account via a standard electronic format.
- g) The Company will allow up to eight lines on its invoice to display the details of the Certified Supplier's charges as follows:
  - i) The Company will display the Certified Supplier's name on line 1.
  - ii) The Company will display the date range for the billing period on line 2.
  - iii) The charge descriptions and charge amounts submitted by the Certified Supplier will be displayed on lines 3 through 7 (provided that all 5 of the lines are necessary).
  - iv) The Company will sum the charge amounts submitted by the Certified Supplier and display the total on line 8 or on the line following the last charge description submitted by the Certified Supplier.
  - v) In situations where the Certified Supplier receives revised usage information for an account from the Company in a standard electronic format, the Company will provide an additional line on its invoice for the total amount of each month of cancelled charges it receives from the Certified Supplier in a standard electronic format. The Company will display the date range and the dollar amount of the cancelled charges, provided that the fourteen character charge amount limit is not exceeded, on an additional line for each month of cancelled charges. The Certified Supplier's corrected charges, submitted to the Company in a standard electronic format, will be displayed on the Company's invoice as described in parts i) through iv) above for each month of corrected charges. Certified Suppliers will not include cancelled charges within the same standard electronic transaction where corrected charges are submitted to the Company.
- i) End-use Customer payments for Certified Supplier charges will be remitted by the Company to the appropriate Certified Supplier as described in Section 11.2 herein.
- j) The Certified Supplier will reimburse the Company for the Company's incremental cost associated with each Company Consolidated and Bill-Ready bill that the Company generates on behalf of the Certified Supplier. The Charges billable to the Certified Supplier for this service are listed on Sheet No. 52 herein.

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**SECTION X  
BILLING SERVICES AND OBLIGATIONS (Contd.)**

**10.10. Budget Billing**

The Consolidated Billing options offered by the Company will include budget billing as an End-use Customer elected option.

**10.11. Special Messages**

Rule 4901:1-24-11 of the Ohio Administrative Code mandates that a Certified Supplier must provide notice of abandonment on each billing statement rendered to its End-use Customers beginning at least ninety days prior to the effective date of the abandonment and continue to provide notice on all subsequent billing statements until the service is abandoned. Where the Company is performing billing services for a Certified Supplier, the Company must provide this notice on the billing statement and the Charge for this service is described in the Certified Supplier Charges. The Company is not offering bill message services for Certified Suppliers in any other instance.

The Company is not required to send bill inserts or add special attachments to the bill format for Certified Suppliers to communicate to End-use Customers. Any other special messages either required by the Commission or elected are the responsibility of the Certified Supplier.

**10.12. Setting up Certified Supplier Logos on the Company's Consolidated Bill**

Certified Suppliers using the Company's Consolidated Billing options may provide their logo for display on the Company's bill via methods defined by the Company. The Certified Supplier will receive the test results after the logo is entered into the billing system and tested. The Certified Supplier will then be required to authorize the Company to begin displaying the logo on bill prior to the Company activating this service.

- a) The Company will provide all Commission certified and Company enrolled Certified Suppliers who request this service with system requirements and Record Layouts needed to perform this function.
- b) The Certified Supplier will be responsible for creating the logo and verifying that the logo is properly displayed on the Company's consolidated bill.
- c) The approved logo must be in production within the Company's billing system before a bill to an End-use Customer displays the logo. In production means that the logo is in the Company's billing system, tested by the Company, and test results approved by the Certified Supplier.
- d) Charges for this service are listed in this tariff.

**RATE CS**  
**CERTIFIED SUPPLIER CHARGES**

**APPLICABILITY**

These Charges apply to Certified Suppliers registered to provide Competitive Retail Electric Service to End-use Customers located in the Company's service territory.

**TYPES OF CHARGES**

**General Certified Supplier Fees**

Certified Supplier Registration Fee	\$145.00
End-use Customer Enrollment/Switching Fee (Excludes Governmental Aggregation enrollments/switches)	\$ 5.00/Switch
Pre-Enrollment End-use Customer Information List Fee (Issued quarterly)	\$150.00/List
Fee for Submitting Required Market Monitoring Reports for Certified Suppliers	\$155.00/Submission
<u>Fee for Setting Up a New or Revised Certified Supplier Logo on the Company's Bill</u>	<u>\$ 250.00/Setup</u>

**Customer Usage Request Charges**

One month of electronic Interval Meter data	\$ 24.00
Twelve months of electronic Interval Meter Data	\$ 32.00

**Bill Preparation and Request Charges**

**Consolidated Bill Preparation**

Hourly charge for administrative and technical support to institute program modifications associated with the implementation of consolidated billing on non-standard rates requested by the Certified Supplier \$75.00/Hour

**Other Bill Preparation Requests**

Request by Certified Supplier for a one page Duplicate Bill	\$0.26/Bill
Fee for Providing Commission-Mandated Abandonment Notices as Bill Messages	\$0.22/Bill
Fee for Providing a Company Consolidated and Bill-Ready Residential Bill	\$0.056/Bill
Fee for Providing a Company Consolidated and Bill-Ready Commercial Bill	\$0.268/Bill
Fee for Providing a Company Consolidated and Bill-Ready Industrial Bill	\$3.266/Bill
Fee for Providing a Company Consolidated and Bill-Ready Bill to Other Public Authorities	\$0.649/Bill

**BILLING TERMS AND CONDITIONS**

The billing terms and conditions for the above stated charges shall be in conformance with those specified in Section XII - Certified Supplier Billing Terms and Conditions, of the Certified Supplier Service Regulations.

The supplying and billing for service, and all conditions applying thereto, are subject to the jurisdiction of the Public Utilities Commission of Ohio, and to Company's Service Regulations currently in effect, as filed with the Public Utilities Commission of Ohio.

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Summary: Application for Approval of Bill Format Changes of Duke Energy Ohio, Inc.  
electronically filed by Carys Cochern on behalf of Watts, Elizabeth H. Ms.