FILE



Sirs,

This is Daniel George. I have had an ongoing case with AEP. Case # 14-305-EL-CSS

The reason for this letter is I am not content with the results. I feel there has been an error in its decision.

I understand the law regarding this case. No law was broken by AEP. But how can this be? This is not a good standard to treat a paying customer in this manner. One would think a company should have an obligation in this day and age to compensate a loyal customer. Remember I have discarded every piece of junk mail begging me to switch providers. I did this because of a sense of security with AEP. A reputable company wouldn't want this security to dwindle would they?

Our lives are solidly based on trust are they not? We can't sit back and let this trust fade!

I will be honest. ~~We~~ as a family lost a lot in February 2014. We can't afford to not be reimbursed! I will continue to seek help

over →

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Technician _____ Date Processed NOV 13 2014

From you. It is for the better of our household.

Thank You,
Daniel George
November 11 2014