FILE

- 7900 Northfield Road Walton Hills, OH 44146 440-232-8865 • F: 440-232-5622

5534 Armour Drive Houston, TX 77020 713-672-9811 • F; 713-672-0412

October 16, 2014

First Energy Solutions 341 White Pond Drive

Akron, OH 44320

Vice President, Sales and Marketing

**Trent Smith** 

Reference: Accounts: 08007977534000019426, 08007977531010000623, 08007977531020000625, 080079775341520093018.

Mr.

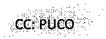
We are paying the RTO surcharges on the above accounts only to keep our company in good standing. But we are protesting the surcharges, based upon PUCO case number 14-568-EL-COI. This letter is to document our protest.

MEG. CO

Sincerely,

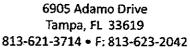
Merky

Jeff Weekley Controller Mantua Mfg Co



This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business Date Processed CT 2.4.2014

www.bedframes.com

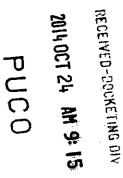


17 Campanelli Parkway Stoughton, MA 02072 781-344-8055 • F: 781-341-4427

RECEIVED

OCT 2 3 2014

INVESTIGATION AND ANOT DIVISION PUBLIC FULLITIES CONVESSION OF ON O





Solutions

341 White Pond Drive Akron, OH 44320 Billing Date 06/30/2014

Service Address

7900 NORTHFIELD RD

WALTON HILLS, OH 44146

Customer / Account No. Page 08007977531520093018 1 of 2

## RTO Expense Surcharge Invoice TAKE ACTION IMMEDIATELY

RTO Expense SurchargeSales Tax\$ 207.36\$ 0.00

RE: Customer / Account Number 08007977531520093018

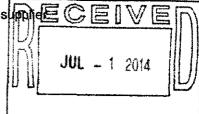
Dear Customer,

January was an extremely cold month with temperatures reaching record lows, which resulted in record levels of energy use. Throughout the month, PJM Interconnection (PJM) – the regional transmission organization (RTO) that coordinates reliability and wholesale electricity in our region – initiated emergency operations. As a result, PJM incurred extremely high ancillary services costs to purchase the power needed to keep the electric system reliable throughout these severe conditions. PJM billed these costs to suppliers that serve customers throughout the region, including FirstEnergy Solutions.

You were a FirstEnergy Solutions customer when these costs were incurred. Therefore, pursuant to your agreement with FirstEnergy Solutions, these additional ancillary services charges are a "pass-through event." This is your invoice for the one-time RTO Expense Surcharge.

For more information about the RTO Expense Surcharge, you can visit fes.com/RTOexpenseCl or call FirstEnergy Solutions at 1-888-809-8436, weekdays between 8 a.m. and 5 p.m.

Thank you for choosing FirstEnergy Solutions as your electric generation supplied



If your complaint is not resolved after you have called FirstEnergy Solutions, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Detach and return bottom portion with payment.

| FirstEnergy PO BOX 3622<br>AKRON OH 44309-3622 |                | Service Address<br>7900 NORTHFIELD RD<br>WALTON HILLS, OH 44146 | 08007977531520093018 |                  |
|--|----------------|---|----------------------|------------------|
|  |                | Due Date  | Billing Date         | Total Amount Due |
|  |                | 07/21/2014  | 06/30/2014           | \$ 207.36        |
|  | <b>\$</b> [][] |   |                      |                  |
|  | 4014           | Please write your acro  | unt number on vour c | beck or money    |

MANTUA MFG CO 7900 NORTHFIELD RD WALTON HILLS OH 44146-5525 Please write your account number on your check or money order made payable to **FirstEnergy Solutions Corp.** 

70000000000034P8444350740P52000005053P



341 White Pond Drive Akron, OH 44320

**Billing Date** 06/30/2014

Service Address 7055 KRICK RD WALTON HILLS, OH 44146 Customer / Account No. Page 1 of 2 08007977531010000623

## **RTO Expense** Surcharge Invoice TAKE ACTION IMMEDIATELY

RTO Expense Surcharge Sales Tax 1 \$ 41.93 \$ 0.00

RE: Customer / Account Number 08007977531010000623

Dear Customer.

7055 KRICK RD

BEDFORD OH 44146-4415

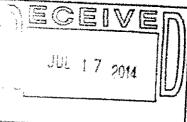
January was an extremely cold month with temperatures reaching record lows, which resulted in record levels of energy use. Throughout the month, PJM Interconnection (PJM) - the regional transmission organization (RTO) that coordinates reliability and wholesale electricity in our region - initiated emergency operations. As a result, PJM incurred extremely high ancillary services costs to purchase the power needed to keep the electric system reliable throughout these severe conditions. PJM billed these costs to suppliers that serve customers throughout the region, including FirstEnergy Solutions.

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Thank you for choosing FirstEnergy Solutions as your electric generation supplier.





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Detach and return bottom portion with payment.

| FirstEnergy PO BOX 3622<br>AKRON OH 44309-3622                      |                    | Service Address<br>7055 KRICK RD<br>WALTON HILLS, OH 44146 | Customer / Account No.<br>08007977531010000623<br>ABP# 34689507                          |                  |  |
|---|--------------------|--|--|------------------|--|
|   |                    | Due Date   | Billing Date   | Total Amount Due |  |
|   |                    | 07/21/2014   | 06/30/2014   | \$ 41.93         |  |
|   |                    | \$00.00  |  |                  |  |
| ┊╢╒┧╿┇╹╡┲╹║╹╞┱┎╢╍┠╍┸ <sub>┲</sub> ┎╹┲╍╊┲╹╸┇╸┱╝┙╘╖╏┖┨┲╍╻╹╸           | [[ <sup>1</sup> ]] |  |  |                  |  |
| "AUTO" SCH 5-DIGIT 44139 C 14 P 22 4031 1 AV 0.378<br>MANTUA MFG CO | 4031               |  | our account number on your check or money<br>yable to <b>FirstEnergy Solutions Corp.</b> |                  |  |

1000000000003468950720140625000004193



341 White Pond Drive Akron, OH 44320 Billing Date 06/30/2014

Service Address 7075 KRICK RD WALTON HILLS, OH 44146

## RTO Expense Surcharge Invoice TAKE ACTION IMMEDIATELY

RTO Expense SurchargeSales Tax\$ 72.14\$ 0.00

RE: Customer / Account Number 08007977531020000625

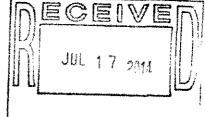
Dear Customer,

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Thank you for choosing FirstEnergy-Solutions as your electric generation supplier.



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Detach and return bottom portion with payment.

| FirstEnergy PO BOX 3622<br>AKRON OH 44309-3622   |      | Service Address<br>7075 KRICK RD<br>WALTON HILLS, OH 44146 | 08007977531020000625   |                  |  |
|--|------|--|--|------------------|--|
|  |      | Due Date   | Billing Date   | Total Amount Due |  |
|  |      | 07/21/2014   | 06/30/2014   | \$ 72.14         |  |
|  |      | \$[[   | \$ <u></u>   |                  |  |
| ╷╷╷╪╷╘┰╻╘╏╏╘┍┟┍┨┨╝┥┑╠┇┆┝╎╡╔╻╝┙┙╖╷╪╎╴╸┎╘╻   | ł    |  |  | ÷ .              |  |
| "AUTO"SCH 5-DIGIT 44139 C 14 P 22 4023 1 AV 0.378<br>MANTUA MFG CO<br>7055 KRICK RD<br>BEDFORD OH 44146-4415 | 4023 |  | write your account number on your check or money made payable to FirstEnergy Solutions Corp. |                  |  |

10000000000034689571201406250000007214



341 White Pond Drive Akron, OH 44320 Billing Date 06/30/2014

Service Address 7075 KRICK RD WALTON HILLS, OH 44146 Customer / Account No. 08007977534000019426

## RTO Expense Surcharge Invoice TAKE ACTION IMMEDIATELY

RTO Expense SurchargeSales Tax\$ 1.93\$ 0.00

RE: Customer / Account Number 08007977534000019426

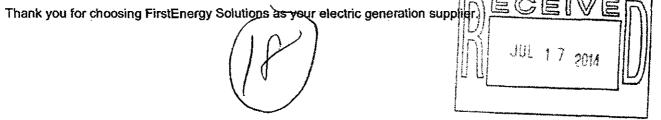
Dear Customer,

BEDFORD OH 44146-4415

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Detach and return bottom portion with payment.

| FirstEnergy PO BOX 3622<br>AKRON OH 44309-3622                                    |      | Service Address<br>7075 KRICK RD<br>WALTON HILLS, OH 44146 | Customer / Account No.<br>08007977534000019426<br>ABP# 34689635  |                  |  |
|---|------|--|--|------------------|--|
|   |      | Due Date   | Billing Date   | Total Amount Due |  |
|   |      | 07/21/2014   | 06/30/2014   | \$ 1.93          |  |
|   | \$[  |  |  |                  |  |
| ŢĸĴŢĹĨŢĿĹŢĬŢIJŢĸĬĬĬĬĬĬŢĬŢĸŢĬĬĬŢĬĬŢĬŢĸĬĸĬĿŢĸĹĬĬŢĬĸĬĬĸŢ                             |      |  |  |                  |  |
| AUTOSCH 5-DIGIT 44139 C 14 P 22 4059 1 AV 0.378<br>MANTUA MFG CO<br>7055 KRICK RD | 4089 |  | Please write your account number on your check or money<br>order made payable to FirstEnergy Solutions Corp. |                  |  |

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Page 1 of 2