

14-1299-TP-055

Lynn, James

From: Applied Ecotechnics <appecotech@gmail.com>
Sent: Friday, October 10, 2014 3:36 PM
To: Lynn, James
Subject: Frontier recurring threats to disconnect my telephone service.

Hello,

As per our conversation I am sending you this letter to formally restate what I have stated repeatedly in the past regarding Frontier repeatedly threatening to disconnect my telephone service at 740-945-6410.

I am currently and have been, paying ALL charges which are not in dispute. All other charges are either directly in dispute or are the result of late charges accruing from those disputed charges and thus are equally in dispute.

As Frontier has failed to honor two previous payment agreements and blocked attempts by numerous supervisors from their own company to resolve the situation amicably, I have a great deal of concern that they may attempt to harass me further with their demands and use the extortive threats of telephone disconnection to attempt to extract more undeserved funds from me.

I do not wish my service to be disconnected while this matter is still in dispute. There are no other service options here and being without a telephone would seriously jeopardize my ability to obtain health care which I am in ongoing dire need of.

I will continue to pay all portions of the bill which are not being disputed.

Thank you for your assistance,

James W. Anderson III

Case No. 14-1299

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James W. Anderson III

Applied EcoTechnical Innovations Division, BHFI

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