

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Commission's )  
Consideration of Solutions Concerning the )  
Disconnection of Gas and Electric Service in ) Case No. 14-1371-GE-UNC  
Winter Emergencies for 2014-2015 Winter )  
Heating Season. )

ENTRY

The attorney examiner finds:

- (1) On September 10, 2014, the Commission issued a Finding and Order in this matter, which, inter alia, directed electric, gas, and natural gas companies subject to Commission jurisdiction to restore or maintain service of customers disconnected for nonpayment, in accordance with terms stated in the Finding and Order. In addition, in accordance with finding (22) of the Finding and Order, the Commission directed that the companies continue to complete the Winter Reconnect Order Report contained in Appendix A and submit the data to Staff for the preceding month by the 20th day of the following month, except that data for October 2014, shall be reported with the data for November 2014.
- (2) Attached to this Entry is Appendix A, which contains the data referenced in finding (22) of the September 10, 2014 Finding and Order that must be provided in the companies' monthly Winter Reconnect Order Reports. At this time, the attorney examiner finds that Appendix A should be served upon each gas, natural gas, and electric distribution company.

It is, therefore,

ORDERED, That this Entry and Appendix A be served upon each gas, natural gas, and electric distribution company. It is, further,

ORDERED, That a copy of this Entry be sent to the electric-energy and gas-pipeline industry service lists.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/James Lynn

By: James M. Lynn  
Attorney Examiner

JRJ/sc

## Appendix A

### Winter Reconnect Order (WRO) Report

#### Customer Profile of WRO Use

- A) Number of Total Residential Customer Accounts
- B) Number of Total PIPP Accounts
- C) Number of non-PIPP Accounts
- D) Number of customers on extended payment plans
- E) Total number of residential customer accounts that used WRO
  - a. Percent of residential customers using WRO
- F) Number of PIPP customer accounts that used WRO
  - a. Percent of PIPP customers using WRO
- G) Number of non-PIPP customer accounts that used the WRO
  - a. Percent of non-PIPP customers using WRO
- H) Number of non-PIPP customer accounts that used WRO and received E-HEAP
- I) Number of customers on extended payment plans that used WRO
  - a. Percent of customers on extended payment plans that used WRO

#### Reasons for WRO Use

- J) PIPP Customer Accounts that used WRO
  - 1) Avoid Disconnection
  - 2) Re-establish service
  - 3) Percent used to avoid disconnection
  - 4) Percent used to re-establish service
- K) Non-PIPP Customer Accounts that used WRO
  - 1) Avoid Disconnection
  - 2) Re-establish service
  - 3) Establish service for a new customer
  - 4) Percent used to avoid disconnection
  - 5) Percent used to re-establish service

#### Enrollment on PIPP or Extended Payment Plan Upon WRO Use

- L) Number of customers placed on extended payment plan within 30 days of invoking use of WRO
- M) Number of customers newly enrolled in PIPP within 30 days of invoking use of WRO

#### Arrearage Balance Upon WRO Use

- N) Non-PIPP Only: The payment plan dollar amount entered into as a result of the WRO
- O) PIPP Only: The dollar amount added to PIPP Arrearage

#### Length of Time Without Service Upon WRO Use

- P) Number of customers disconnected for 10 days or fewer
- Q) Number of customers disconnected for 11-30 days
- R) Number of customers disconnected for 31-90 days
- S) Number of customers disconnected for 91 days or more

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

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**in**

**Case No(s). 14-1371-GE-UNC**

Summary: Attorney Examiner Entry directing that this Entry and Appendix A be served upon each gas, natural gas, and electric distribution company and that a copy of this Entry be sent to the electric-energy and gas-pipeline industry service lists. - . - electronically filed by Sandra Coffey on behalf of James Lynn, Attorney Examiner, Public Utilities Commission of Ohio