

FILE

September 25, 2014

Case ID-LGRA09031413

Case 14-1160-EL-UNC

I had objected to Duke Energy installing a smart meter on my home because of health and privacy concerns. Duke came out with four trucks and a sheriff's deputy and said that we either take the smart meter or they will turn off our electricity instantly. We were forced to have it installed.

Duke has been servicing our old meter for almost ten years without charge. They did not charge us to install the smart meter that was forced on us. They also got Federal Government money to install smart meters. Most in our subdivision were not even aware that the meters had been replaced on their homes. They just installed them.

We are perfectly happy in reporting our meter readings each month. No meter reader is needed. Duke has saved considerable money in eliminating meter reader jobs.

I am almost 79 years old and no threat to anyone. Their high handed bully method of getting the smart meter installed was very humiliating, embarrassing, and caused extreme stress to my wife and me.

It is my understanding that Duke has asked for a rate increase. They don't deserve one.

Duke has asked PUCO to charge \$ 1073.10 to reinstall the old style meter and \$40.63 to service the meter. They did not charge me to read the old meter prior to the smart meter installation. Their request is extremely high especially since they forced us to take the smart meter.

They are also discriminating against seniors who live on a fixed income and have to give up something else in order to have electricity. This could be very harmful if health problems exist.

Most people do not like a bully. Duke has a monopoly and do their best to bully people to abide by their rules.

Thanks for reading my letter. I appreciate your handling of this matter.

Regards,


Leo Gray

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PUCO

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