



## Public Utilities Commission

John R. Kasich, Governor  
Thomas W. Johnson, Chairman

### Commissioners

Steven D. Lesser  
Asim Z. Haque  
Lynn Staby  
M. Beth Trombold

September 9, 2014

Ms. Judith R. Zuniga  
1422 Brook Park, Apt. 2  
Toledo, OH 43612

Case No. 14-1564-EL-CSS

Dear Ms. Zuniga:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Toledo Edison Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary  
Tanowa Troupe, Acting Secretary  
Felecia D. Burdett, Acting Secretary

Enclosure  
FDB/amn

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