

**Public Utilities
Commission**John R. Kasich, Governor
Thomas W. Johnson, Chairman

Commissioners

Steven D. Lesser
Asim Z. Haque
Lynn Slaby
M. Beth Trombold

August 25, 2014

Yvonne Irvine
2707 Roxbury Road
Columbus, Ohio 43219

Case No. 14-1475-TP-CSS

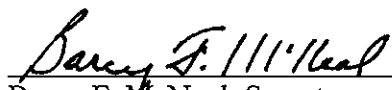
Dear Ms. Irvine:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against AT&T Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,



Barcy F. McNeal, Secretary
Tanowa Troupe, Acting Secretary
Felecia D. Burdett, Acting SecretaryEnclosure
TMT/tmn