

## Public Utilities Commission

John R. Kasich, Governor Thomas W. Johnson, Chairman Commissioners

Steven D. Lesser Asim Z. Haque Lynn Slaby M. Beth Trombold

August 25, 2014

Yvonne Irvine 2707 Roxbury Road Columbus, Ohio 43219

Case No. 14-1475-TP-CSS

Dear Ms. Irvine:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against AT&T Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

. J. 111'lleaf

Barcy F. MicNeal, Secretary Tanowa Troupe, Acting Secretary Felecia D. Burdett, Acting Secretary

Enclosure TMT/tmn

This is be castify that the increase of one an accurate and complete reproduction of a case tale 180 East Broad Statement delivered in the regular course of business. Columbus, Oh<mark>peelling Fran Date Processed</mark>

(614) 466-3016 www.PUCO.ohio.gov