OE EXHIBIT 1.0

BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

PETE SPOONER & CINDY J. BIAS,	)	
	)	
Complainants,	)	
	)	
v.	)	Case No. 13-1583-EL-CSS
	)	
OHIO EDISON COMPANY &	)	
FIRSTENERGY SOLUTIONS CORP.,	)	
	)	
Respondents.	)	

DIRECT TESTIMONY OF DEBORAH REINHART
ON BEHALF OF OHIO EDISON COMPANY

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I. INTRODUCTION

Q1. Please introduce yourself.

A. My name is Deborah Reinhart. I am employed by FirstEnergy Service Company (Service Company) as Customer Compliance Lead. Service Company provides corporate support, including customer service, to FirstEnergy Corp.'s regulated public utility subsidiaries. In Ohio, those subsidiaries are The Cleveland Electric Illuminating Company, Ohio Edison Company (OE or Company), and The Toledo Edison Company.

Q2. What are your current job responsibilities?

A. I supervise the Customer Compliance department, which investigates complaints by customers to the Public Utilities Commission of Ohio.

Q3. Please describe your educational background and work experience.

A. I have worked at either Service Company or the Pennsylvania Power Company (Penn Power) in a customer service capacity for the last 39 years. I have held my current title since 2011. I previously served as a Business Analyst for six years in the Customer Compliance department. Prior to that, for approximately three years, I was responsible for credit and collections functions in the eastern region of OE and also supervised meter readers for Penn Power. Prior to that, I supervised the customer contact center for Penn Power for four years, before which I worked as a call taker and customer service representative for commercial accounts. I also have completed coursework in a business administration program at Pennsylvania State University.

Q4. Have you previously testified at the Commission?

A. Yes. I recently testified in *Tandy v. CEI*, Case No. 12-2102-EL-CSS, *Brock v. OE*, Case No. 11-6085-EL-CSS, and *Wielicki v. CEI*, Case No. 10-2329-EL-CSS.

Q5. What is the purpose of your testimony?

A. My testimony explains OE's investigation of, and response to, the allegations made by Pete Spooner and Cindy Bias (Complainants) in their complaint filed July 5, 2013 (the Complaint).

Q6. What did OE's investigation reveal?

A. Mr. Spooner's account was properly served under a governmental aggregation program, and the consumption of electric service on the account was accurately metered and billed. Complainants' consistent failure to pay for service resulted in unpaid balances of over $2,000 and (ultimately) a disconnection of service.

II. CUSTOMER COMPLIANCE DEPARTMENT AND INVESTIGATION

Q7. What does the Customer Compliance department do?

A. The Customer Compliance department investigates customer complaints. These complaints may involve a wide array of customer service issues, including high bills, payment disputes, problems that arise during move-ins and move-outs, service disconnections, and other related matters. If a customer files a formal complaint with the Commission, Customer Compliance may be called upon to assist with those complaints as well. Customer Compliance is also responsible for providing assistance to company personnel related to implementing the Commission's rules and internal operating procedures regarding customer service matters. In that capacity, we review the materials used to train our customer service personnel regarding billing, customer accounting, and call center procedures so that they remain in compliance with those rules and internal guidelines.

Q8. What records does Customer Compliance typically review and rely on in conducting its investigations?

A. There are several types of records Customer Compliance typically reviews, which are readily accessible via OE's internal database. First, we review copies of the bills sent to the customer. Second, we review OE's customer contact log notes. OE's contact center representatives are trained to create an entry in a customer's contact log every time the customer contacts the utility, whether by phone, e-mail, fax, letter, or via our website. The contact log thus reflects any action taken by contact center representatives, such as updates to a customer's phone number or other information. These logs are easily accessible by customer name, account number, business partner number, or address. Third, we review the customer's billing, utilization, and payment history. That information is available in OE's internal database.

Q9. Did the Compliance Department investigate Complainants' accounts with OE?

A. Yes. I am familiar with the accounts and records pertaining to and referenced in the Complaint and have personal knowledge of OE's practices of acquiring and maintaining this information. As described above, OE maintains numerous types of information regarding each customer's account, including meter readings, billing and payment history, dates of initiation and disconnection of service, and communications to and from customers. All such information is recorded at or near the time by a person with knowledge, or from information transmitted by a person with knowledge, and all such information is recorded and maintained in the course of OE's regularly conducted business activity. It is OE's regular practice in the course of its business activity to record and keep the sorts of information I relied upon in preparing this testimony.

1 **Q10. What accounts are involved in this Complaint?**

2 A. There are two accounts involved in this case. Both pertain to service consumed at 10800
3 Humm Road, Berlin Heights, Ohio 44814. The first account, ending 1986, was under the
4 name of Pete Spooner; the second, ending 9515, is under the name of Cindy Bias.

5 **Q11. When was service at this address first established under Mr. Spooner's name?**

6 A. January 20, 1992.

7 **Q12. When the Complainants filed the complaint, what was the status of the account?**

8 A. On July 5, 2013, the day the complaint was filed, OE had not received a payment on the
9 account in five months, and the account was over $1,300 in arrears.

10 **Q13. Was Mr. Spooner's service ever disconnected?**

11 A. Yes. On December 4, 2013, service was disconnected for non-payment. At that time, the
12 last payment received on the account was $150.00 on February 5, 2013, substantially less
13 than the balance due on February 11, 2013, of $819.53. By the date of the disconnection,
14 the balance due had risen to $2,313.25.

15 **Q14. Was Mr. Spooner's service then reconnected?**

16 A. Yes. The same day the disconnection occurred, OE received a $210.00 payment, which
17 under the terms of the Winter Reconnect Order allowed service to be turned back on.

18 **Q15. Is Mr. Spooner still receiving service under this account?**

19 A. No. Mr. Spooner's service ended on January 28, 2014, as a result of Ms. Bias establishing
20 service in her name.

21 **Q16. Is service still being consumed at the service address?**

22 A. Yes. Ms. Bias established service in her name as of January 29, 2014. She provided an
23 affidavit asserting that Mr. Spooner no longer resided at the address.

Q17. What is the current status of Ms. Bias's account?

A. Ms. Bias is enrolled in the Percentage of Income Payment Plan Plus program, and thus far she has stayed current on the required payments.

III. RESPONSE TO COMPLAINANTS' ALLEGATIONS

Q18. The Complaint alleges that the Complainants "are being slam[m]ed," and they assert that "Erie County voted against aggregation." Was Mr. Spooner ever served under a governmental aggregation program?

A. Yes.

Q19. Is there, in fact, an Erie County governmental aggregation program?

A. Yes. The Commission's docket includes an active docket pertaining to that program, under Case No. 10-712-EL-AGG. That docket discloses that the Board of County Commissioners of Erie County filed an application on May 25, 2010, to establish an aggregation program, and that a certificate was first issued on June 29, 2010. The docket also discloses that opt-out notices were mailed that summer.

Q20. Is the Erie County governmental aggregation program still in effect today?

A. Yes.

Q21. Had OE received notice that Mr. Spooner had opted out of the governmental aggregation program, would he have been served under the program?

A. No.

Q22. Did OE ever receive notice that Mr. Spooner had opted out of the governmental aggregation program?

A. No.

Q23. Who supplies electricity under the Erie County governmental aggregation program?

A. FirstEnergy Solutions Corp., or FES.

Q24. How long was Mr. Spooner provided service under the governmental aggregation program?

A. From October 21, 2010, through March 27, 2013.

Q25. Why was his participation in governmental aggregation program ended?

A. Ohio Edison received a drop request via an EDI file on March 5, 2014, from FES.

Q26. Was Mr. Spooner's account double billed?

A. No. I reviewed the billing on Mr. Spooner's account, and no double billing took place. The separate line items from OE and FES respectively reflected charges for distribution and generation services. Mr. Spooner was not charged for the same service twice.

IV. ACCURACY OF METER AND BILLING

Q26. Did OE test Complainants' meter?

A. Yes. The meter was tested at Mr. Spooner's request on March 25, 2013. It was found to be 99.98% accurate. A screenshot disclosing the results of the meter test is attached to my testimony as Attachment B.

Q27. Were the bills rendered on Complainants' account accurate?

A. Yes. I performed a detailed review of their billing from October 21, 2010, through January 28, 2014.

Q28. Did that review disclose that Complainants were ever charged incorrect amounts for service?

A. No. The review confirmed that the bills were based on correct meter readings and the correct billing rates.

V. COMPLAINANTS' PAYMENT HISTORY

Q29. Have the bills on Mr. Spooner's account consistently been paid in full?

A. No. The account has frequently been in substantial arrears, with outstanding balances due of generally hundreds of dollars. This is shown on Attachment A to my testimony, which

comprises bills on Mr. Spooner's account from November 2010 to the final bill issued on January 30, 2014, as well as a rebill issued on June 30, 2014.

Q30. Is any clarification or explanation of these bills necessary?

A. For the most part, the bills disclose the fact that the account was regularly in arrears. But I would note that OE generally had difficulty accessing the meter due to the presence of dogs, which resulted in a number of estimated reads. On a few occasions, actual meter readings were either provided by Complainants or as OE was able to gain access. When this occurred, OE "rebilled" the account to reflect the updated information. This happened on July 25, 2011, May 9, 2012, July 25, 2012, and June 30, 2014. OE also "rebilled" the account on February 21, 2013, to reflect the removal of a security deposit on the account.

VI. COMPLAINANTS' DEMAND FOR DAMAGES

Q31. On May 1, 2014, the Complainants filed a letter stating, "We want restitution for overpayment, wages lost, abuse by Ohio Edison customer service, gas, and any and all expenses occurred [sic]." Are you aware of any basis on which OE could be said to owe Complainants money relating to any of these things?

A. No, I am not. The Complainants do not explain the basis for any claim for restitution. I have reviewed their account and there has not been any overpayment for service received; on the contrary, Mr. Spooner has an outstanding, unpaid balance of $2,014.52 owed to OE. I have also reviewed all customer contact records, and I observed nothing on the part of OE representatives that I would consider abusive in any way.

VII. CONCLUSION

Q32. Does this conclude your testimony at this time?

A. Yes, it does.

CERTIFICATE OF SERVICE

The PUCO's e-filing system will electronically serve notice of the filing of this document on the following parties:

Scott J. Casto
FIRSTENERGY SERVICE COMPANY
76 South Main Street
Akron, OH 44308
scasto@firstenergycorp.com

James F. Lang
N. Trevor Alexander
CALFEE, HALTER & GRISWOLD LLP
The Calfee Building
1405 East Sixth Street
Cleveland, OH 44114
jlang@calfee.com
talexander@calfee.com

I hereby certify that a copy of the Direct Testimony of Deborah Reinhart was served by U.S. mail to the following persons on this 17th day of July 2014:

Pete Spooner and Cindy J. Bias
10800 Humm Rd.
Berlin Heights, Ohio 44814

-and-

920 W. 55th Ave.
Merrillville, Indiana 46410

/s/ Gregory L. Williams
One of the Attorneys for Ohio Edison Company

ATTACHMENT A

OhioEdison
A FirstEnergy Company

November 22, 2010

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Oct 21 to Nov 19, 2010 for 30 days
Next Reading Date: On or about Dec 20, 2010
Bill Based On: Estimated Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	126.20	
Total payments/adjustments	-126.20	
Balance at billing on November 22, 2010	**0.00**	**0.00**
Current Basic Charges		
Ohio Edison	60.27	
FirstEnergy Solutions Corp - Consumption	70.56	
Total Current Charges	**130.83**	**130.83**
Total Due by Dec 06, 2010 - Please pay this amount		**$130.83**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 **6.60 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$130.83**
Due By	**December 06, 2010**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

0511001290198600000000000000000000000000130830000130839

Definitions

Actual Reading - A reading we take from your electric meter.

Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.

Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.

Due Date - The date the bill must be paid by to avoid a late payment charge.

Economic Development Component - Charges paid by all customers to recover costs related to economic development support.

Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access the Web site listed below.

Kilowatt (KW) - 1,000 watts of electricity.

Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.

Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.

Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.

Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 01/22/2009), applied to all usage over 500 kWh during the winter billing period.

Residential Generation Credit - A credit for customers billed on a qualifying rate (as of 1/22/09), applied to billing period usage over 1,250 kWh during the winter billing periods.

Important Information

Questions or Complaints

To receive information about your **Ohio Edison** bill, various charges, rate schedules or for a written explanation of the Price to Compare:

Write: Ohio Edison, 76 S. Main St, A-RPC, Akron, OH 44308-1890

Call Customer Services: **1-800-633-4766**
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or Ohio Edison, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

For Your Protection

All of our employees wear Photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

Don't miss the enclosed brochure on Project Reach. Return the application form to sign-up for the program and help your neighbors.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**56.99**
Cost Recovery Charges	**-0.72**
Total Charges	**$ 60.27**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	1,137	KWH	x	0.062058	per KWH	**70.56**
Total Charges					**$ 70.56**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
11/04/10		-126.20	
Total Payments			**-126.20**
Total Payments and Adjustments			**-$126.20**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	126.20	-126.20	60.27	60.27
FirstEnergy Solutions Corp	0.00	0.00	70.56	70.56
Total	**126.20**	**-126.20**	**130.83**	**130.83**

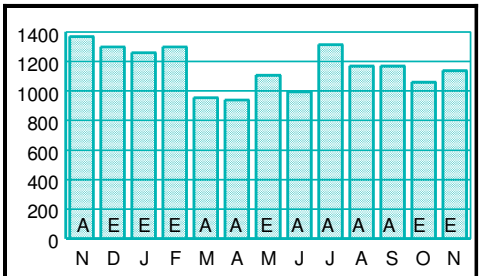
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Estimate)	26,930
Previous KWH Reading (Estimate)	25,793
Kilowatt Hours Used	1,137

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Nov	09	1,369	May	10	1,106
Dec	09	1,299	Jun	10	994
Jan	10	1,258	Jul	10	1,314
Feb	10	1,299	Aug	10	1,170
Mar	10	956	Sep	10	1,171
Apr	10	938	Oct	10	1,061
			Nov	10	1,137

	Nov 09	Nov 10
Average Daily Use (KWH)	55	38
Average Daily Temperature	51	46
Days in Billing Period	25	30
Last 12 Months Use (KWH)		13,703
Average Monthly Use (KWH)		1,142

OhioEdison
A FirstEnergy Company

December 21, 2010

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Nov 20 to Dec 20, 2010 for 31 days
Next Reading Date: On or about Jan 19, 2011
Bill Based On: Actual Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	130.83	
Total payments/adjustments	-130.83	
Balance at billing on December 21, 2010	**0.00**	**0.00**
Current Basic Charges		
Ohio Edison	45.43	
FirstEnergy Solutions Corp - Consumption	52.30	
Total Current Charges	**97.73**	**97.73**
Total Due by Jan 04, 2011 - Please pay this amount		**$97.73**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

Under State law, the amount you are being billed includes:
(1) Kilowatt-hour taxes that have been in effect since 2001 and are currently at $61.75; and
(2) Assessments to assist in the support of the operations of the PUCO and the office of the consumers' counsel that have been in effect since 1912 and 1977, respectively.

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service 1-800-633-4766
24-Hour Emergency/Outage Reporting 1-888-544-4877
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341 White Pond Drive Bldg B3
Akron OH 44320-1119

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Residential Service - 0000740463 **6.60 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$97.73**
Due By	**January 04, 2011**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

05110012901986000000000000000000000000097730000097734

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(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

For Your Protection

All of our employees wear Photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or Ohio Edison, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

Best wishes for a joyous holiday season from all of us at Ohio Edison.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**40.95**
Cost Recovery Charges	**0.48**
Total Charges	**$ 45.43**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	843 KWH	x	0.062040	per KWH	**52.30**
Total Charges					**$ 52.30**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
12/09/10		-130.83	
Total Payments			**-130.83**
Total Payments and Adjustments			**-$130.83**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	60.27	-60.27	45.43	45.43
FirstEnergy Solutions Corp	70.56	-70.56	52.30	52.30
Total	**130.83**	**-130.83**	**97.73**	**97.73**

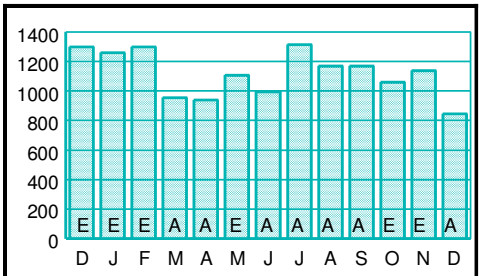
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Actual)	27,773
Previous KWH Reading (Estimate)	26,930
Kilowatt Hours Used	843

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Dec	09	1,299	Jun	10	994
Jan	10	1,258	Jul	10	1,314
Feb	10	1,299	Aug	10	1,170
Mar	10	956	Sep	10	1,171
Apr	10	938	Oct	10	1,061
May	10	1,106	Nov	10	1,137
			Dec	10	843

	Dec 09	Dec 10
Average Daily Use (KWH)	41	27
Average Daily Temperature	36	30
Days in Billing Period	32	31
Last 12 Months Use (KWH)		13,247
Average Monthly Use (KWH)		1,104

OhioEdison
A FirstEnergy Company

January 21, 2011

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Dec 21 to Jan 20, 2011 for 31 days
Next Reading Date: On or about Feb 18, 2011
Bill Based On: Estimated Meter Reading
Weather Related

Residential Service

Account Summary		Amount Due
Your previous bill was	97.73	
Total payments/adjustments	0.00	
Balance at billing on January 21, 2011	**97.73**	**97.73**
Current Basic Charges		
Ohio Edison	48.55	
FirstEnergy Solutions Corp - Consumption	56.39	
Late Payment Charges	1.47	
Total Current Charges	**106.41**	**106.41**
Total Due by Feb 04, 2011 - Please pay this amount		**$204.14**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 **6.61 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$204.14**
Due By	**February 04, 2011**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

05110012901986000000000000000000000000106410000204148

Definitions

Actual Reading - A reading we take from your electric meter.

Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.

Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.

Due Date - The date the bill must be paid by to avoid a late payment charge.

Economic Development Component - Charges paid by all customers to recover costs related to economic development support.

Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access the Web site listed below.

Kilowatt (KW) - 1,000 watts of electricity.

Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.

Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.

Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.

Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 01/22/2009), applied to all usage over 500 kWh during the winter billing period.

Residential Generation Credit - A credit for customers billed on a qualifying rate (as of 1/22/09), applied to billing period usage over 1,250 kWh during the winter billing periods.

Important Information

Questions or Complaints

To receive information about your **Ohio Edison** bill, various charges, rate schedules or for a written explanation of the Price to Compare:

Write: Ohio Edison, 76 S. Main St, A-RPC, Akron, OH 44308-1890

Call Customer Services: **1-800-633-4766**
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

For Your Protection

All of our employees wear Photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or Ohio Edison, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

* * * * * * * REMINDER NOTICE * * * * * * *

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

Pursuant to Ohio Law, the Universal Service Fund Rider rate has been adjusted effective with this bill.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**44.19**
Cost Recovery Charges	**0.36**
	48.55
Late payment charge	**1.47**
Total Charges	**$ 50.02**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	907 KWH	x	0.062172	per KWH	**56.39**
Total Charges					**$ 56.39**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	45.43	0.00	50.02	95.45
FirstEnergy Solutions Corp	52.30	0.00	56.39	108.69
Total	**97.73**	**0.00**	**106.41**	**204.14**

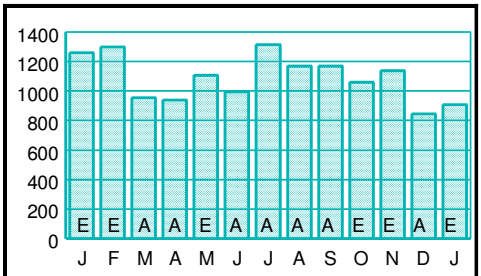
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Estimate)	28,680
Previous KWH Reading (Actual)	27,773
Kilowatt Hours Used	907

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Jan	10	1,258	Jul	10	1,314
Feb	10	1,299	Aug	10	1,170
Mar	10	956	Sep	10	1,171
Apr	10	938	Oct	10	1,061
May	10	1,106	Nov	10	1,137
Jun	10	994	Dec	10	843
			Jan	11	907

	Jan 10	Jan 11
Average Daily Use (KWH)	41	29
Average Daily Temperature	27	25
Days in Billing Period	31	31
Last 12 Months Use (KWH)		12,896
Average Monthly Use (KWH)		1,075

OhioEdison
A FirstEnergy Company

February 22, 2011

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Jan 21 to Feb 21, 2011 for 32 days
Next Reading Date: On or about Mar 21, 2011
Bill Based On: Estimated Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	204.14	
Total payments/adjustments	0.00	
Balance at billing on February 22, 2011	**204.14**	**204.14**
Current Basic Charges		
Ohio Edison	49.71	
FirstEnergy Solutions Corp - Consumption	58.26	
Late Payment Charges	3.04	
Total Current Charges	**111.01**	**111.01**
Total Due by Mar 08, 2011 - Please pay this amount		**$315.15**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

Price to Compare Message

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Residential Service - 0000740463 **6.62 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$315.15**
Due By	**March 08, 2011**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

05110012901986000000000000000000000000111010000315150

Definitions

Actual Reading - A reading we take from your electric meter.

Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.

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Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

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Due Date - The date the bill must be paid by to avoid a late payment charge.

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Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.

Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.

Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.

Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 01/22/2009), applied to all usage over 500 kWh during the winter billing period.

Residential Generation Credit - A credit for customers billed on a qualifying rate (as of 1/22/09), applied to billing period usage over 1,250 kWh during the winter billing periods.

Important Information

Questions or Complaints

To receive information about your **Ohio Edison** bill, various charges, rate schedules or for a written explanation of the Price to Compare:

Write: Ohio Edison, 76 S. Main St, A-RPC, Akron, OH 44308-1890

Call Customer Services: **1-800-633-4766**
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

For Your Protection

All of our employees wear Photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or Ohio Edison, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

* * * * * * * REMINDER NOTICE * * * * * * *

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040 or visit www.irs.gov/individuals.

Ohio Edison is committed to providing you with accurate bills -- and obtaining an actual meter reading is the first step. Our company representatives try their best to respect your property and pets, and they count on you to respect our requirement to access the meter on your property. Inability to access the meter on your property will lead to estimated bills and, over time, may result in disconnection. Thank you for your cooperation.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**45.67**
Cost Recovery Charges	**0.04**
	49.71
Late payment charge	**3.04**
Total Charges	**$ 52.75**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	936 KWH	x	0.062244	per KWH	**58.26**
Total Charges					**$ 58.26**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	95.45	0.00	52.75	148.20
FirstEnergy Solutions Corp	108.69	0.00	58.26	166.95
Total	**204.14**	**0.00**	**111.01**	**315.15**

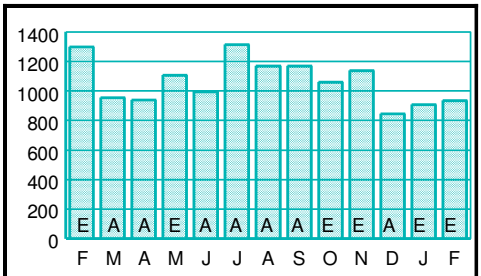
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Estimate)	29,616
Previous KWH Reading (Estimate)	28,680
Kilowatt Hours Used	936

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Feb	10	1,299	Aug	10	1,170
Mar	10	956	Sep	10	1,171
Apr	10	938	Oct	10	1,061
May	10	1,106	Nov	10	1,137
Jun	10	994	Dec	10	843
Jul	10	1,314	Jan	11	907
			Feb	11	936

	Feb 10	Feb 11
Average Daily Use (KWH)	41	29
Average Daily Temperature	27	25
Days in Billing Period	32	32
Last 12 Months Use (KWH)		12,533
Average Monthly Use (KWH)		1,044

OhioEdison
A FirstEnergy Company

March 23, 2011

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Feb 22 to Mar 22, 2011 for 29 days
Next Reading Date: On or about Apr 20, 2011
Bill Based On: Actual Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	315.15	
Total payments/adjustments	-204.14	
Balance at billing on March 23, 2011	**111.01**	**111.01**
Current Basic Charges		
Ohio Edison	100.01	
FirstEnergy Solutions Corp - Consumption	116.28	
Late Payment Charges	1.62	
Total Current Charges	**217.91**	**217.91**
Total Due by Apr 06, 2011 - Please pay this amount		**$328.92**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

***** PLEASE SEE DISCONNECTION MESSAGE ON PAGE 3. *****

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

Price to Compare Message

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Residential Service - 0000740463 **6.62 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$328.92**
Due By	**April 06, 2011**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

05110012901986000000000000000000000000217910000328926

Definitions

Actual Reading - A reading we take from your electric meter.

Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.

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Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

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Important Information

Questions or Complaints

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Call Customer Services: **1-800-633-4766**
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or Ohio Edison, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

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Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

*****************DISCONNECTION NOTICE*****************

Your electric bill payment is past due. Your service may be disconnected unless payment of $ 111.01 is made by 04/06/2011. If service is disconnected, you will be required to pay a reconnection fee of $35.00 and may be required to pay a security deposit to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040 or visit www.irs.gov/individuals.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**95.92**
Cost Recovery Charges	**0.09**
	100.01
Late payment charge	**1.62**
Total Charges	**$ 101.63**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	1,868 KWH	x	0.062248	per KWH	**116.28**
Total Charges					**$ 116.28**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
03/07/11		-106.41	
02/25/11		-97.73	
Total Payments			**-204.14**
Total Payments and Adjustments			**-$204.14**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	148.20	-95.45	101.63	154.38
FirstEnergy Solutions Corp	166.95	-108.69	116.28	174.54
Total	**315.15**	**-204.14**	**217.91**	**328.92**

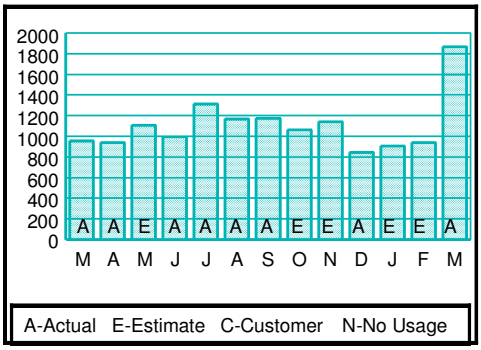
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Actual)	31,484
Previous KWH Reading (Estimate)	29,616
Kilowatt Hours Used	1,868

Usage Information

Usage Comparison



Historical Usage Information

Mar	10	956	Sep	10	1,171
Apr	10	938	Oct	10	1,061
May	10	1,106	Nov	10	1,137
Jun	10	994	Dec	10	843
Jul	10	1,314	Jan	11	907
Aug	10	1,170	Feb	11	936
			Mar	11	1,868

	Mar 10	Mar 11
Average Daily Use (KWH)	33	64
Average Daily Temperature	39	36
Days in Billing Period	29	29
Last 12 Months Use (KWH)		13,445
Average Monthly Use (KWH)		1,120

OhioEdison
A FirstEnergy Company

April 21, 2011

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Mar 23 to Apr 20, 2011 for 29 days
Next Reading Date: On or about May 20, 2011
Bill Based On: Actual Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	328.92	
Total payments/adjustments	-325.92	
Balance at billing on April 21, 2011	**3.00**	**3.00**
Current Basic Charges		
Ohio Edison	75.93	
FirstEnergy Solutions Corp - Consumption	87.75	
Late Payment Charges	0.05	
Total Current Charges	**163.73**	**163.73**
Total Due by May 05, 2011 - Please pay this amount		**$166.73**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 **6.60 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$166.73**
Due By	**May 05, 2011**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

05110012901986000000000000000000000000163730000166736

Definitions

Actual Reading - A reading we take from your electric meter.

Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.

Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.

Due Date - The date the bill must be paid by to avoid a late payment charge.

Economic Development Component - Charges paid by all customers to recover costs related to economic development support.

Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access the Web site listed below.

Kilowatt (KW) - 1,000 watts of electricity.

Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.

Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.

Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.

Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 01/22/2009), applied to all usage over 500 kWh during the winter billing period.

Residential Generation Credit - A credit for customers billed on a qualifying rate (as of 1/22/09), applied to billing period usage over 1,250 kWh during the winter billing periods.

Important Information

Questions or Complaints

To receive information about your **Ohio Edison** bill, various charges, rate schedules or for a written explanation of the Price to Compare:

Write: Ohio Edison, 76 S. Main St, A-RPC, Akron, OH 44308-1890

Call Customer Services: **1-800-633-4766**
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

For Your Protection

All of our employees wear Photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or Ohio Edison, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

* * * * * * * REMINDER NOTICE * * * * * * *

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

Spring's warm weather often produces thunderstorms, which can cause service interruption. If you see a downed power line, immediately call us or your local police or fire department. For your safety, please stay away from downed power lines or anything it is touching.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**71.40**
Cost Recovery Charges	**0.53**
	75.93
Late payment charge	**0.05**
Total Charges	**$ 75.98**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	1,414	KWH	x	0.062058	per KWH	**87.75**
Total Charges					**$ 87.75**

Detail Payment and Adjustment Information

Date	Reference	Amount
Payments:		
03/28/11		-325.92
Total Payments		**-325.92**
Total Payments and Adjustments		**-$325.92**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	154.38	-154.38	75.98	75.98
FirstEnergy Solutions Corp	174.54	-171.54	87.75	90.75
Total	**328.92**	**-325.92**	**163.73**	**166.73**

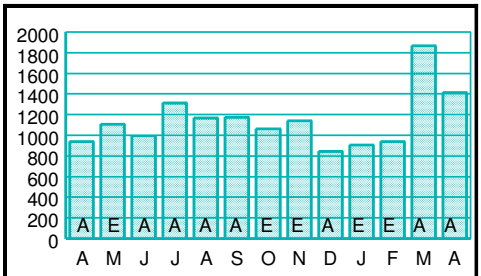
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Actual)	32,898
Previous KWH Reading (Actual)	31,484
Kilowatt Hours Used	1,414

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Apr	10	938	Oct	10	1,061
May	10	1,106	Nov	10	1,137
Jun	10	994	Dec	10	843
Jul	10	1,314	Jan	11	907
Aug	10	1,170	Feb	11	936
Sep	10	1,171	Mar	11	1,868
			Apr	11	1,414

	Apr 10	Apr 11
Average Daily Use (KWH)	34	49
Average Daily Temperature	53	41
Days in Billing Period	28	29
Last 12 Months Use (KWH)		13,921
Average Monthly Use (KWH)		1,160

OhioEdison
A FirstEnergy Company

May 24, 2011

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Apr 21 to May 23, 2011 for 33 days
Next Reading Date: On or about Jun 21, 2011
Bill Based On: Estimated Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	166.73	
Total payments/adjustments	-166.73	
Balance at billing on May 24, 2011	**0.00**	**0.00**
Current Basic Charges		
Ohio Edison	88.19	
FirstEnergy Solutions Corp - Consumption	100.71	
Total Current Charges	**188.90**	**188.90**
Total Due by Jun 07, 2011 - Please pay this amount		**$188.90**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 **6.59 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$188.90**
Due By	**June 07, 2011**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

05110012901986000000000000000000000000188900000188904

Definitions

Actual Reading - A reading we take from your electric meter.

Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.

Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.

Due Date - The date the bill must be paid by to avoid a late payment charge.

Economic Development Component - Charges paid by all customers to recover costs related to economic development support.

Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access the Web site listed below.

Kilowatt (KW) - 1,000 watts of electricity.

Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.

Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.

Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.

Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 01/22/2009), applied to all usage over 500 kWh during the winter billing period.

Residential Generation Credit - A credit for customers billed on a qualifying rate (as of 1/22/09), applied to billing period usage over 1,250 kWh during the winter billing periods.

Important Information

Questions or Complaints

To receive information about your **Ohio Edison** bill, various charges, rate schedules or for a written explanation of the Price to Compare:

Write: Ohio Edison, 76 S. Main St, A-RPC, Akron, OH 44308-1890

Call Customer Services: **1-800-633-4766**
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or Ohio Edison, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

For Your Protection

All of our employees wear Photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

The Public Utilities Commission of Ohio in Case No. 09-1948-EL-POR approved a DSE2 charge of 0.1867 cents per kWh. The DSE2 charge will be implemented, effective May 18, 2011, to reflect costs associated with government mandated energy efficiency and peak demand reduction programs. A residential customer using 750 kWh of electricity will see an increase of $1.40 per month.

If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician's assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician so that service can be maintained.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**83.33**
Cost Recovery Charges	**0.86**
Total Charges	**$ 88.19**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.
Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	1,625 KWH	x	0.061975	per KWH	**100.71**
Total Charges					**$ 100.71**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
05/09/11		-166.73	
Total Payments			**-166.73**
Total Payments and Adjustments			**-$166.73**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	75.98	-75.98	88.19	88.19
FirstEnergy Solutions Corp	90.75	-90.75	100.71	100.71
Total	**166.73**	**-166.73**	**188.90**	**188.90**

Meter Reading Information

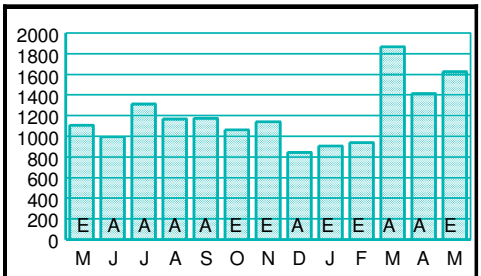
Residential Service

Meter Number	780010006
Present KWH Reading (Estimate)	34,523
Previous KWH Reading (Actual)	32,898

Kilowatt Hours Used 1,625

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

May	10	1,106	Nov	10	1,137
Jun	10	994	Dec	10	843
Jul	10	1,314	Jan	11	907
Aug	10	1,170	Feb	11	936
Sep	10	1,171	Mar	11	1,868
Oct	10	1,061	Apr	11	1,414
			May	11	1,625

	May 10	May 11
Average Daily Use (KWH)	34	49
Average Daily Temperature	60	57
Days in Billing Period	33	33
Last 12 Months Use (KWH)		14,440
Average Monthly Use (KWH)		1,203

OhioEdison
A FirstEnergy Company

June 23, 2011

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: May 24 to Jun 22, 2011 for 30 days
Next Reading Date: On or about Jul 21, 2011
Bill Based On: Estimated Meter Reading
Dog

Residential Service

Account Summary		Amount Due
Your previous bill was	188.90	
Total payments/adjustments	0.00	
Balance at billing on June 23, 2011	**188.90**	**188.90**
Current Basic Charges		
Ohio Edison	77.07	
FirstEnergy Solutions Corp - Consumption	97.84	
Late Payment Charges	2.83	
Total Current Charges	**177.74**	**177.74**
Total Due by Jul 07, 2011 - Please pay this amount		**$366.64**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

***** PLEASE SEE DISCONNECTION MESSAGE ON PAGE 3. *****

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
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Your Alternate
Electric Supplier 1-888-254-6359

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Residential Service - 0000740463 **7.05 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$366.64**
Due By	**July 07, 2011**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

05110012901986000000000000000000000000177740000366644

Definitions

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Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

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Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

*****************DISCONNECTION NOTICE*****************

Your electric bill payment is past due. Your service may be disconnected unless payment of $ 188.90 is made by 07/07/2011. If service is disconnected, you will be required to pay a reconnection fee of $35.00 and may be required to pay a security deposit to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

Pursuant to Ohio law, it is illegal for your electric meter and associated equipment to be tampered with to obtain unauthorized use of electricity. As specified in the Ohio Revised Code, persons found guilty of stealing electricity or tampering may be subject to jail sentences up to five years and fines up to $10,000. Meter tampering is dangerous and could result in serious personal injury or damage to property. Ohio Law requires this message.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**67.90**
Cost Recovery Charges	**5.17**
	77.07
Late payment charge	**2.83**
Total Charges	**$ 79.90**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	1,477 KWH	x	0.066242	per KWH	**97.84**
Total Charges					**$ 97.84**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	88.19	0.00	79.90	168.09
FirstEnergy Solutions Corp	100.71	0.00	97.84	198.55
Total	**188.90**	**0.00**	**177.74**	**366.64**

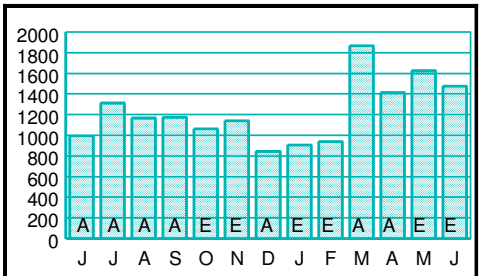
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Estimate)	36,000
Previous KWH Reading (Estimate)	34,523
Kilowatt Hours Used	1,477

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Jun	10	994	Dec	10	843
Jul	10	1,314	Jan	11	907
Aug	10	1,170	Feb	11	936
Sep	10	1,171	Mar	11	1,868
Oct	10	1,061	Apr	11	1,414
Nov	10	1,137	May	11	1,625
			Jun	11	1,477

	Jun 10	Jun 11
Average Daily Use (KWH)	36	49
Average Daily Temperature	74	70
Days in Billing Period	28	30
Last 12 Months Use (KWH)		14,923
Average Monthly Use (KWH)		1,244

OhioEdison
A FirstEnergy Company

July 22, 2011

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Jun 23 to Jul 21, 2011 for 29 days
Next Reading Date: On or about Aug 19, 2011
Bill Based On: Estimated Meter Reading
Dog

Residential Service

Account Summary		Amount Due
Your previous bill was	366.64	
Total payments/adjustments	-188.90	
Balance at billing on July 22, 2011	**177.74**	**177.74**
Current Basic Charges		
Ohio Edison	62.54	
FirstEnergy Solutions Corp - Consumption	82.15	
Late Payment Charges	2.62	
Total Current Charges	**147.31**	**147.31**
Total Due by Aug 05, 2011 - Please pay this amount		**$325.05**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

***** PLEASE SEE DISCONNECTION MESSAGE ON PAGE 3. *****

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 **7.34 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$325.05**
Due By	**August 05, 2011**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

05110012901986000000000000000000000000147310000325052

Definitions

Actual Reading - A reading we take from your electric meter.

Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.

Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.

Due Date - The date the bill must be paid by to avoid a late payment charge.

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Important Information

Questions or Complaints

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Call Customer Services: **1-800-633-4766**
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

For Your Protection

All of our employees wear Photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or Ohio Edison, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

*****************DISCONNECTION NOTICE*****************

Your electric bill payment is past due. Your service may be disconnected unless payment of $ 177.74 is made by 08/05/2011. If service is disconnected, you will be required to pay a reconnection fee of $35.00 and may be required to pay a security deposit to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

For your safety and the safety of our crews, when using a generator follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit.

For a brochure describing your customer rights and obligations, please call our Customer Service phone number.

In case number 10-388-EL-SSO, the Public Utilities Commission approved the company's Electric Security Plan (ESP). Effective June 1, 2011, customers taking generation service from the company will begin to receive new prices for generation and market-based transmission, which were determined through a competitive bid process that procured generation from 6/1/11 to 5/31/14 . Other pricing changes approved in the company's ESP, include charges associated with Non-Market-Based Services, Economic Development and Generation Cost Reconciliation. As a result of these changes, a residential customer taking generation service from the utility using 750 kWh a month should see a decrease of approximately $1.99 per month beginning June 1, 2011.

As a result of the move to PJM Interconnection (a regional transmission organization), effective June 1, 2011, the supplier tariff has been revised to reflect any changes in law and regulations. For a copy of the affected tariffs, please visit the company website or call the customer service number listed on the bill.

Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**53.08**
Cost Recovery Charges	**5.46**
	62.54
Late payment charge	**2.62**
Total Charges	**$ 65.16**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges						
Basic Charge	1,191	KWH	x	0.068976	per KWH	**82.15**
Total Charges						**$ 82.15**

Detail Payment and Adjustment Information

Date	Reference	Amount
Payments:		
07/06/11		-188.90
Total Payments		**-188.90**
Total Payments and Adjustments		**-$188.90**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	168.09	0.00	65.16	233.25
FirstEnergy Solutions Corp	198.55	-188.90	82.15	91.80
Total	**366.64**	**-188.90**	**147.31**	**325.05**

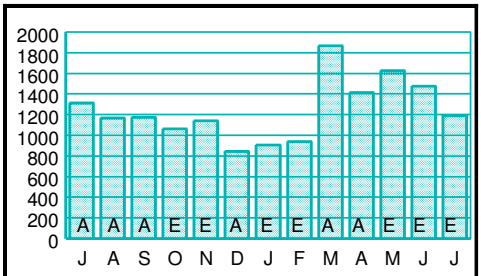
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Estimate)	37,191
Previous KWH Reading (Estimate)	36,000
Kilowatt Hours Used	1,191

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Jul	10	1,314	Jan	11	907
Aug	10	1,170	Feb	11	936
Sep	10	1,171	Mar	11	1,868
Oct	10	1,061	Apr	11	1,414
Nov	10	1,137	May	11	1,625
Dec	10	843	Jun	11	1,477
			Jul	11	1,191

	Jul 10	Jul 11
Average Daily Use (KWH)	41	41
Average Daily Temperature	77	75
Days in Billing Period	32	29
Last 12 Months Use (KWH)		14,800
Average Monthly Use (KWH)		1,233

E20

OhioEdison
A FirstEnergy Company

July 25, 2011

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: May 24 to Jun 22, 2011 for 30 days
Next Reading Date: On or about Jul 21, 2011
Bill Based On: Estimated Meter Reading
Rebill

Residential Service

Account Summary		Amount Due
Your previous bill was	-4.45	
Total payments/adjustments	0.00	
Balance at billing on July 25, 2011	**-4.45**	**-4.45**
Current Basic Charges		
Ohio Edison	75.32	
FirstEnergy Solutions Corp - Consumption	95.50	
Total Current Charges	**170.82**	**170.82**
Total Due by Aug 08, 2011 - Please pay this amount		**$166.37**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

Price to Compare Message

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Residential Service - 0000740463 **7.05 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$166.37**
Due By	**August 08, 2011**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

05110012901986000000000000000000000000170820000166371

Definitions

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Due Date - The date the bill must be paid by to avoid a late payment charge.

Economic Development Component - Charges paid by all customers to recover costs related to economic development support.

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Kilowatt (KW) - 1,000 watts of electricity.

Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.

Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.

Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.

Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 01/22/2009), applied to all usage over 500 kWh during the winter billing period.

Residential Generation Credit - A credit for customers billed on a qualifying rate (as of 1/22/09), applied to billing period usage over 1,250 kWh during the winter billing periods.

Important Information

Questions or Complaints

To receive information about your **Ohio Edison** bill, various charges, rate schedules or for a written explanation of the Price to Compare:

Write: Ohio Edison, 76 S. Main St, A-RPC, Akron, OH 44308-1890

Call Customer Services: **1-800-633-4766**
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or Ohio Edison, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

For Your Protection

All of our employees wear Photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

There's still time to get your central air conditioning system running at peak performance this summer! Schedule a tune up and receive a $25 rebate or purchase a new high-efficiency system and receive up to $600 as part of the HVAC Program.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**66.27**
Cost Recovery Charges	**5.05**
Total Charges	**$ 75.32**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	1,442 KWH	x	0.066227	per KWH	**95.50**
Total Charges					**$ 95.50**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	-102.80	0.00	75.32	-27.48
FirstEnergy Solutions Corp	98.35	0.00	95.50	193.85
Total	**-4.45**	**0.00**	**170.82**	**166.37**

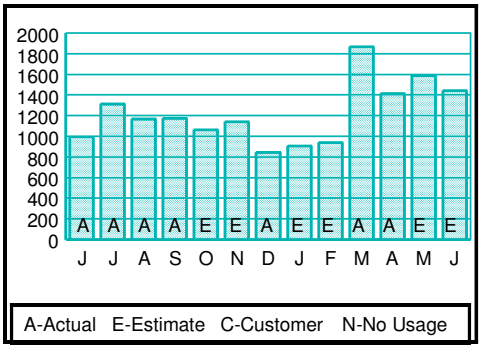
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Estimate)	35,927
Previous KWH Reading (Estimate)	34,485
Kilowatt Hours Used	1,442

Usage Information

Usage Comparison



Historical Usage Information

Jun	10	994	Dec	10	843
Jul	10	1,314	Jan	11	907
Aug	10	1,170	Feb	11	936
Sep	10	1,171	Mar	11	1,868
Oct	10	1,061	Apr	11	1,414
Nov	10	1,137	May	11	1,587
			Jun	11	1,442

	Jun 10	Jun 11
Average Daily Use (KWH)	36	48
Average Daily Temperature	74	71
Days in Billing Period	28	30
Last 12 Months Use (KWH)		14,850
Average Monthly Use (KWH)		1,238

OhioEdison
A FirstEnergy Company

July 25, 2011

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Apr 21 to May 23, 2011 for 33 days
Next Reading Date: On or about Jun 21, 2011
Bill Based On: Estimated Meter Reading
Rebill

Residential Service

Account Summary		Amount Due
Your previous bill was	166.73	
Total payments/adjustments	-355.63	
Balance at billing on July 25, 2011	**-188.90**	**-188.90**
Current Basic Charges		
Ohio Edison	86.10	
FirstEnergy Solutions Corp - Consumption	98.35	
Total Current Charges	**184.45**	**184.45**
You have a credit balance of		**-$4.45**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service 1-800-633-4766
24-Hour Emergency/Outage Reporting 1-888-544-4877
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Akron OH 44320-1119

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Residential Service - 0000740463 **6.59 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$0.00**
Due By	

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

05110012901986000000000000000000000000184450000000000

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Visit our Web site: www.firstenergycorp.com

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Your account number: 11 00 12 9019 8 6

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Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**81.27**
Cost Recovery Charges	**0.83**
Total Charges	**$ 86.10**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	1,587	KWH	x	0.061972 per KWH	**98.35**
Total Charges					**$ 98.35**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
05/09/11		-166.73	
07/06/11		-188.90	
Total Payments			**-355.63**
Total Payments and Adjustments			**-$355.63**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	75.98	-75.98	86.10	86.10
FirstEnergy Solutions Corp	90.75	-279.65	98.35	-90.55
Total	**166.73**	**-355.63**	**184.45**	**-4.45**

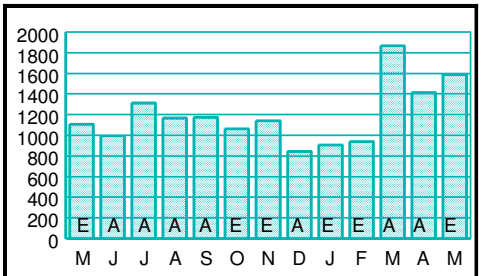
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Estimate)	34,485
Previous KWH Reading (Actual)	32,898
Kilowatt Hours Used	1,587

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

May	10	1,106	Nov	10	1,137
Jun	10	994	Dec	10	843
Jul	10	1,314	Jan	11	907
Aug	10	1,170	Feb	11	936
Sep	10	1,171	Mar	11	1,868
Oct	10	1,061	Apr	11	1,414
			May	11	1,587

	May 10	May 11
Average Daily Use (KWH)	34	48
Average Daily Temperature	60	58
Days in Billing Period	33	33
Last 12 Months Use (KWH)		14,402
Average Monthly Use (KWH)		1,200

OhioEdison
A FirstEnergy Company

July 25, 2011

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Jun 23 to Jul 21, 2011 for 29 days
Next Reading Date: On or about Aug 19, 2011
Bill Based On: Estimated Meter Reading
Rebill

Residential Service

Account Summary		Amount Due
Your previous bill was	166.37	
Total payments/adjustments	0.00	
Balance at billing on July 25, 2011	**166.37**	**166.37**
Current Basic Charges		
Ohio Edison	72.58	
FirstEnergy Solutions Corp - Consumption	96.22	
Total Current Charges	**168.80**	**168.80**
Total Due by Aug 08, 2011 - Please pay this amount		**$335.17**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 **7.34 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$335.17**
Due By	**August 08, 2011**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

05110012901986000000000000000000000000168800000335170

Definitions

Actual Reading - A reading we take from your electric meter.

Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.

Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.

Due Date - The date the bill must be paid by to avoid a late payment charge.

Economic Development Component - Charges paid by all customers to recover costs related to economic development support.

Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access the Web site listed below.

Kilowatt (KW) - 1,000 watts of electricity.

Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.

Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.

Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.

Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 01/22/2009), applied to all usage over 500 kWh during the winter billing period.

Residential Generation Credit - A credit for customers billed on a qualifying rate (as of 1/22/09), applied to billing period usage over 1,250 kWh during the winter billing periods.

Important Information

Questions or Complaints

To receive information about your **Ohio Edison** bill, various charges, rate schedules or for a written explanation of the Price to Compare:

Write: Ohio Edison, 76 S. Main St, A-RPC, Akron, OH 44308-1890

Call Customer Services: **1-800-633-4766**
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

For Your Protection

All of our employees wear Photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or Ohio Edison, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

There's still time to get your central air conditioning system running at peak performance this summer! Schedule a tune up and receive a $25 rebate or purchase a new high-efficiency system and receive up to $600 as part of the HVAC Program.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**62.19**
Cost Recovery Charges	**6.39**
Total Charges	**$ 72.58**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	1,395 KWH	x	0.068975	per KWH	**96.22**
Total Charges					**$ 96.22**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	70.87	0.00	72.58	143.45
FirstEnergy Solutions Corp	95.50	0.00	96.22	191.72
Total	**166.37**	**0.00**	**168.80**	**335.17**

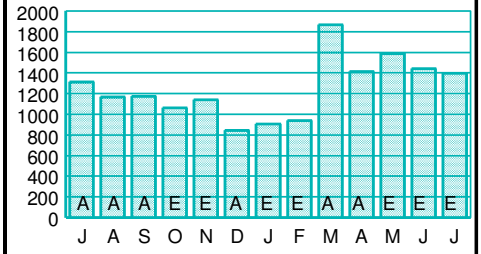
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Estimate)	37,322
Previous KWH Reading (Estimate)	35,927
Kilowatt Hours Used	1,395

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Jul	10	1,314	Jan	11	907
Aug	10	1,170	Feb	11	936
Sep	10	1,171	Mar	11	1,868
Oct	10	1,061	Apr	11	1,414
Nov	10	1,137	May	11	1,587
Dec	10	843	Jun	11	1,442
			Jul	11	1,395

	Jul 10	Jul 11
Average Daily Use (KWH)	41	48
Average Daily Temperature	77	75
Days in Billing Period	32	29
Last 12 Months Use (KWH)		14,931
Average Monthly Use (KWH)		1,244

OhioEdison
A FirstEnergy Company

August 22, 2011

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Jul 22 to Aug 19, 2011 for 29 days
Next Reading Date: On or about Sep 20, 2011
Bill Based On: Estimated Meter Reading
Dog

Residential Service

Account Summary		Amount Due
Your previous bill was	335.17	
Total payments/adjustments	0.00	
Balance at billing on August 22, 2011	**335.17**	**335.17**
Current Basic Charges		
Ohio Edison	65.26	
FirstEnergy Solutions Corp - Consumption	85.88	
Late Payment Charges	5.03	
Total Current Charges	**156.17**	**156.17**
Total Due by Sep 06, 2011 - Please pay this amount		**$491.34**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

***** PLEASE SEE DISCONNECTION MESSAGE ON PAGE 3. *****

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 **7.39 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$491.34**
Due By	**September 06, 2011**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Definitions

Actual Reading - A reading we take from your electric meter.

Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.

Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.

Due Date - The date the bill must be paid by to avoid a late payment charge.

Economic Development Component - Charges paid by all customers to recover costs related to economic development support.

Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access the Web site listed below.

Kilowatt (KW) - 1,000 watts of electricity.

Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.

Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.

Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.

Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 01/22/2009), applied to all usage over 500 kWh during the winter billing period.

Residential Generation Credit - A credit for customers billed on a qualifying rate (as of 1/22/09), applied to billing period usage over 1,250 kWh during the winter billing periods.

Important Information

Questions or Complaints

To receive information about your **Ohio Edison** bill, various charges, rate schedules or for a written explanation of the Price to Compare:

Write: Ohio Edison, 76 S. Main St, A-RPC, Akron, OH 44308-1890

Call Customer Services: **1-800-633-4766**
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

For Your Protection

All of our employees wear Photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or Ohio Edison, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

*****************DISCONNECTION NOTICE*****************

Your electric bill payment is past due. Your service may be disconnected unless payment of $ 335.17 is made by 09/06/2011. If service is disconnected, you will be required to pay a reconnection fee of $35.00 and may be required to pay a security deposit to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

There's still time to get your central air conditioning system running at peak performance this summer! Schedule a tune up and receive a $25 rebate or purchase a new high-efficiency system and receive up to $600 as part of the HVAC Program.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**55.59**
Cost Recovery Charges	**5.67**
	65.26
Late payment charge	**5.03**
Total Charges	**$ 70.29**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	1,237	KWH	x	0.069426	per KWH	**85.88**
Total Charges					**$ 85.88**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	143.45	0.00	70.29	213.74
FirstEnergy Solutions Corp	191.72	0.00	85.88	277.60
Total	**335.17**	**0.00**	**156.17**	**491.34**

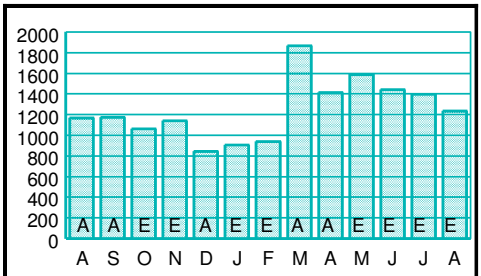
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Estimate)	38,559
Previous KWH Reading (Estimate)	37,322
Kilowatt Hours Used	1,237

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Aug	10	1,170	Feb	11	936
Sep	10	1,171	Mar	11	1,868
Oct	10	1,061	Apr	11	1,414
Nov	10	1,137	May	11	1,587
Dec	10	843	Jun	11	1,442
Jan	11	907	Jul	11	1,395
			Aug	11	1,237

	Aug 10	Aug 11
Average Daily Use (KWH)	42	43
Average Daily Temperature	76	75
Days in Billing Period	28	29
Last 12 Months Use (KWH)		14,998
Average Monthly Use (KWH)		1,250

OhioEdison
A FirstEnergy Company

September 22, 2011

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Aug 20 to Sep 21, 2011 for 33 days
Next Reading Date: On or about Oct 19, 2011
Bill Based On: Estimated Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	491.34	
Total payments/adjustments	-166.37	
Balance at billing on September 22, 2011	**324.97**	**324.97**
Current Basic Charges		
Ohio Edison	85.99	
FirstEnergy Solutions Corp - Consumption	100.58	
Late Payment Charges	4.80	
Total Current Charges	**191.37**	**191.37**
Total Due by Oct 06, 2011 - Please pay this amount		**$516.34**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

***** PLEASE SEE DISCONNECTION MESSAGE ON PAGE 3. *****

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

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FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

Price to Compare Message

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Residential Service - 0000740463 **6.90 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$516.34**
Due By	**October 06, 2011**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

05110012901986000000000000000000000000191370000516345

Definitions

Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.

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Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

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Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 kWh during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 kWh during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 kWh during the winter billing period.

Important Information

Questions or Complaints

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Your account number: 11 00 12 9019 8 6

Your premise number: 740463

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Messages

**********DISCONNECTION NOTICE**********

Your electric bill payment is past due. Your service may be disconnected unless payment of $ 324.97 is made by 10/06/2011. If service is disconnected, you will be required to pay a reconnection fee up to $35.00, and may be required to pay a security deposit of $88.00 to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**68.89**
Cost Recovery Charges	**13.10**
	85.99
Late payment charge	**4.80**
Total Charges	**$ 90.79**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	1,550	KWH	x	0.064890	per KWH	**100.58**
Total Charges					**$ 100.58**

Detail Payment and Adjustment Information

Date	Reference	Amount
Payments:		
08/25/11		-166.37
Total Payments		**-166.37**
Total Payments and Adjustments		**-$166.37**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	213.74	0.00	90.79	304.53
FirstEnergy Solutions Corp	277.60	-166.37	100.58	211.81
Total	**491.34**	**-166.37**	**191.37**	**516.34**

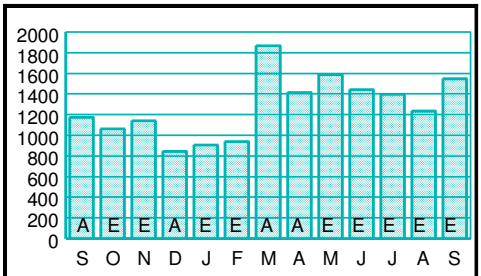
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Estimate)	40,109
Previous KWH Reading (Estimate)	38,559
Kilowatt Hours Used	1,550

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Sep	10	1,171	Mar	11	1,868
Oct	10	1,061	Apr	11	1,414
Nov	10	1,137	May	11	1,587
Dec	10	843	Jun	11	1,442
Jan	11	907	Jul	11	1,395
Feb	11	936	Aug	11	1,237
			Sep	11	1,550

	Sep 10	Sep 11
Average Daily Use (KWH)	37	47
Average Daily Temperature	70	68
Days in Billing Period	32	33
Last 12 Months Use (KWH)		15,377
Average Monthly Use (KWH)		1,281

OhioEdison
A FirstEnergy Company

October 21, 2011

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Sep 22 to Oct 20, 2011 for 29 days
Next Reading Date: On or about Nov 17, 2011
Bill Based On: Estimated Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	516.34	
Total payments/adjustments	0.00	
Balance at billing on October 21, 2011	**516.34**	**516.34**
Current Basic Charges		
Ohio Edison	63.63	
FirstEnergy Solutions Corp - Consumption	64.37	
Late Payment Charges	7.60	
Total Current Charges	**135.60**	**135.60**
Total Due by Nov 04, 2011 - Please pay this amount		**$651.94**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

***** PLEASE SEE DISCONNECTION MESSAGE ON PAGE 3. *****

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 **6.44 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$651.94**
Due By	**November 04, 2011**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Definitions

Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.

Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.

Economic Development Component - Charges paid by all customers to recover costs related to economic development support.

Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access the Web site listed below.

Kilowatt (KW) - 1,000 watts of electricity.

Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.

Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.

Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 kWh during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 kWh during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 kWh during the winter billing period.

Important Information

Questions or Complaints

To receive information about your **Ohio Edison** bill, various charges, rate schedules or for a written explanation of the Price to Compare:

Write: Ohio Edison, 76 S. Main St, A-RPC, Akron, OH 44308-1890

Call Customer Services: **1-800-633-4766**
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

For Your Protection

All of our employees wear Photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or Ohio Edison, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

**********DISCONNECTION NOTICE**********

Your electric bill payment is past due. Your service may be disconnected unless payment of $ 516.34 is made by 11/04/2011. If service is disconnected, you will be required to pay a reconnection fee up to $35.00, and may be required to pay a security deposit of $91.00 to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician's assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician so that service can be maintained.

Effective September 2011, a Residential Electric Heating Recovery Rider (RER) was applied to your bill. The RER is designed to recover the costs associated with providing rate credits to certain electric heating customers, including the Residential Generation Credit (RGC). This rider, which is initially set at approximately three-quarters of a cent per kWh, was approved by the Public Utilities Commission of Ohio in August 2011, and will be included in the "Cost Recovery Charges" line item on your bill. As a result of lower generation rates going into effect for the winter period, for a residential customer using 750 kWh per month bills will decrease by $1.83, or two percent, even after the addition of the RER.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**46.95**
Cost Recovery Charges	**12.68**
	63.63
Late payment charge	**7.60**
Total Charges	**$ 71.23**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	1,063 KWH	x	0.060555	per KWH	**64.37**
Total Charges					**$ 64.37**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	304.53	0.00	71.23	375.76
FirstEnergy Solutions Corp	211.81	0.00	64.37	276.18
Total	**516.34**	**0.00**	**135.60**	**651.94**

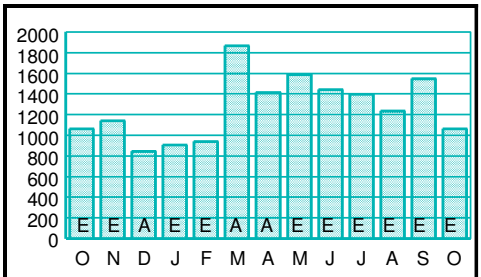
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Estimate)	41,172
Previous KWH Reading (Estimate)	40,109
Kilowatt Hours Used	1,063

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Oct	10	1,061	Apr	11	1,414
Nov	10	1,137	May	11	1,587
Dec	10	843	Jun	11	1,442
Jan	11	907	Jul	11	1,395
Feb	11	936	Aug	11	1,237
Mar	11	1,868	Sep	11	1,550
			Oct	11	1,063

	Oct 10	Oct 11
Average Daily Use (KWH)	37	37
Average Daily Temperature	57	59
Days in Billing Period	29	29
Last 12 Months Use (KWH)		15,379
Average Monthly Use (KWH)		1,282

OhioEdison
A FirstEnergy Company

November 18, 2011

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Oct 21 to Nov 17, 2011 for 28 days
Next Reading Date: On or about Dec 19, 2011
Bill Based On: Actual Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	651.94	
Total payments/adjustments	0.00	
Balance at billing on November 18, 2011	**651.94**	**651.94**
Current Basic Charges		
Ohio Edison	59.17	
Ohio Edison - Misc. Charges	12.00	
FirstEnergy Solutions Corp - Consumption	59.33	
Late Payment Charges	9.52	
Total Current Charges	**140.02**	**140.02**
Total Due by Dec 02, 2011 - Please pay this amount		**$791.96**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 **6.43 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$791.96**
Due By	**December 02, 2011**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Definitions

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Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.

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Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 kWh during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 kWh during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 kWh during the winter billing period.

Important Information

Questions or Complaints

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(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

For Your Protection

All of our employees wear Photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or Ohio Edison, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

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Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

* * * * * * * REMINDER NOTICE * * * * * * *

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

Increasing your home's energy efficiency can help you save energy and money. Schedule a home energy audit today to learn how your home measures up in terms of air leakage, insulation, and heating and cooling system operations. Call 1-888-243-6808 to schedule an appointment.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**43.44**
Cost Recovery Charges	**11.73**
	59.17
Field Collection Charge	**12.00**
Late payment charge	**9.52**
	21.52
Total Charges	**$ 80.69**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	982 KWH	x	0.060418	per KWH	**59.33**
Total Charges					**$ 59.33**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	375.76	0.00	80.69	456.45
FirstEnergy Solutions Corp	276.18	0.00	59.33	335.51
Total	**651.94**	**0.00**	**140.02**	**791.96**

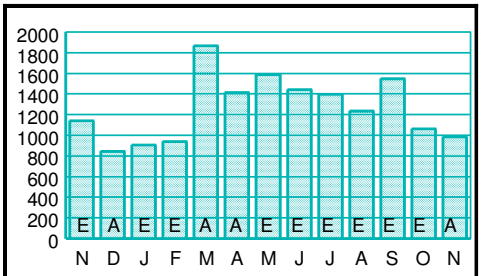
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Actual)	42,154
Previous KWH Reading (Estimate)	41,172
Kilowatt Hours Used	982

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Nov	10	1,137	May	11	1,587
Dec	10	843	Jun	11	1,442
Jan	11	907	Jul	11	1,395
Feb	11	936	Aug	11	1,237
Mar	11	1,868	Sep	11	1,550
Apr	11	1,414	Oct	11	1,063
			Nov	11	982

	Nov 10	Nov 11
Average Daily Use (KWH)	38	35
Average Daily Temperature	46	49
Days in Billing Period	30	28
Last 12 Months Use (KWH)		15,224
Average Monthly Use (KWH)		1,269

OhioEdison
A FirstEnergy Company

December 20, 2011

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Nov 18 to Dec 19, 2011 for 32 days
Next Reading Date: On or about Jan 18, 2012
Bill Based On: Estimated Meter Reading
Dog

Residential Service

Account Summary		Amount Due
Your previous bill was	791.96	
Total payments/adjustments	0.00	
Balance at billing on December 20, 2011	**791.96**	**791.96**
Current Basic Charges		
Ohio Edison	66.95	
FirstEnergy Solutions Corp - Consumption	67.80	
Late Payment Charges	11.30	
Total Current Charges	**146.05**	**146.05**
Total Due by Jan 03, 2012 - Please pay this amount		**$938.01**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

***** PLEASE SEE DISCONNECTION MESSAGE ON PAGE 3. *****

Under State law, the amount you are being billed includes:
(1) Kilowatt-hour taxes that have been in effect since 2001 and are currently at $72.29; and
(2) Assessments to assist in the support of the operations of the PUCO and the office of the consumers' counsel that have been in effect since 1912 and 1977, respectively.

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$938.01**
Due By	**January 03, 2012**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Definitions

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Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

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Important Information

Questions or Complaints

To receive information about your **Ohio Edison** bill, various charges, rate schedules or for a written explanation of the Price to Compare:

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Call Customer Services: **1-800-633-4766**
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

For Your Protection

All of our employees wear Photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or Ohio Edison, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 **6.43 cents per kWh**

Messages

*****************DISCONNECTION NOTICE*****************

Your electric bill payment is past due. Your service may be disconnected unless payment of $ 779.96 is made by 01/03/2012. If service is disconnected, you will be required to pay a reconnection fee up to $35.00, and may be required to pay a security deposit of $92.00 to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

Best wishes for a joyous holiday season from all of us at Ohio Edison.

Reduce your heating costs this winter with the Easy Cool Rewards program. Participants receive a new Honeywell programmable thermostat (a $250 value) that can help you save energy and money. Participants must have central air conditioning to be eligible. Call 1-888-243-0992 to learn more, or visit www.energysaveOhio.com.

Save Money! Find out which appliances are energy savers and abusers in your house with the Kill A Watt Electricity Monitor. Point and click your way to savings by visiting FirstEnergy's online store at efi.org/firstenergy. First-time customers ordering online will save 10% on their initial order by entering promo code FE-10 during checkout.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**49.55**
Cost Recovery Charges	**13.40**
	66.95
Late payment charge	**11.30**
Total Charges	**$ 78.25**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	1,122 KWH	x	0.060428	per KWH	**67.80**
Total Charges					**$ 67.80**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	456.45	0.00	78.25	534.70
FirstEnergy Solutions Corp	335.51	0.00	67.80	403.31
Total	**791.96**	**0.00**	**146.05**	**938.01**

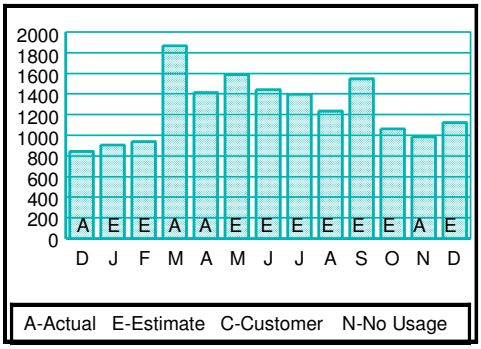
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Estimate)	43,276
Previous KWH Reading (Actual)	42,154
Kilowatt Hours Used	1,122

Usage Information

Usage Comparison



Historical Usage Information

Dec	10	843	Jun	11	1,442
Jan	11	907	Jul	11	1,395
Feb	11	936	Aug	11	1,237
Mar	11	1,868	Sep	11	1,550
Apr	11	1,414	Oct	11	1,063
May	11	1,587	Nov	11	982
			Dec	11	1,122

	Dec 10	Dec 11
Average Daily Use (KWH)	27	35
Average Daily Temperature	30	40
Days in Billing Period	31	32
Last 12 Months Use (KWH)		15,503
Average Monthly Use (KWH)		1,292

OhioEdison
A FirstEnergy Company

January 20, 2012

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Dec 20 to Jan 19, 2012 for 31 days
Next Reading Date: On or about Feb 20, 2012
Bill Based On: Estimated Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	938.01	
Total payments/adjustments	-926.01	
Balance at billing on January 20, 2012	**12.00**	**12.00**
Current Basic Charges		
Ohio Edison	68.13	
Consumption Inst. Plan Amount	64.00	
FirstEnergy Solutions Corp - Consumption	64.83	
Total Current Charges	**196.96**	**196.96**
Total Due by Feb 03, 2012 - Please pay this amount		**$208.96**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

To pay your account in full you owe $924.92.

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 **6.34 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$208.96**
Due By	**February 03, 2012**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

05110012901986000000000000000000000000196960000208961

Definitions

Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.

Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.

Economic Development Component - Charges paid by all customers to recover costs related to economic development support.

Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access the Web site listed below.

Kilowatt (KW) - 1,000 watts of electricity.

Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.

Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.

Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 kWh during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 kWh during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 kWh during the winter billing period.

Important Information

Questions or Complaints

To receive information about your **Ohio Edison** bill, various charges, rate schedules or for a written explanation of the Price to Compare:

Write: Ohio Edison, 76 S. Main St, A-RPC, Akron, OH 44308-1890

Call Customer Services: **1-800-633-4766**
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

For Your Protection

All of our employees wear Photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or Ohio Edison, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

* * * * * * * REMINDER NOTICE * * * * * * *

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

Thank you for setting up a payment arrangement with Ohio Edison on 12/29/2011. The terms of the installment plan require a monthly installment amount of $64.00 in addition to the current charges. The amount you must pay will be shown on your bill each month. Please pay this amount by the due date on the bill. Failure to keep the terms of the installment plan may result in the disconnection of your service.

Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective with this bill.

Reduce your heating costs this winter with the Easy Cool Rewards program. Participants receive a new Honeywell programmable thermostat (a $250 value) that can help you save energy and money. Participants must have central air conditioning to be eligible. Call 1-888-243-0992 to learn more, or visit www.energysaveOhio.com.

Introducing the Laundry Room Repair Plan, which provides protection for washer and dryer repairs of up to $400 per incident for only $8.95 per month. Get the repairs you need with no deductibles or hidden charges. Call 800-620-4498 to sign up!

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**50.17**
Cost Recovery Charges	**13.96**
Total Charges	**$ 68.13**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	1,087 KWH	x	0.059641	per KWH	**64.83**
Total Charges					**$ 64.83**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
12/29/11		-146.05	
Total Payments			**-146.05**
Adjustments:			
12/29/11	Installment plan created	-779.96	
Total Adjustments			**-779.96**
Total Payments and Adjustments			**-$926.01**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	534.70	-522.70	132.13	144.13
FirstEnergy Solutions Corp	403.31	-403.31	64.83	64.83
Total	**938.01**	**-926.01**	**196.96**	**208.96**

Consumption Installment Plan

02/03/2012	Installment Date
779.96	Installment Amount
0.00	Paid to date
779.96	Balance Jan 20, 2012

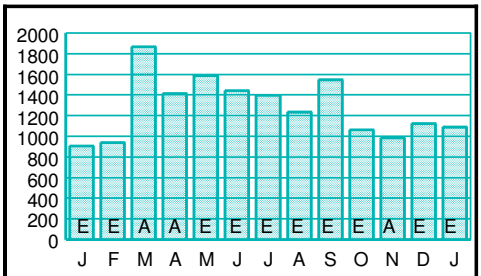
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Estimate)	44,363
Previous KWH Reading (Estimate)	43,276
Kilowatt Hours Used	1,087

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Jan	11	907	Jul	11	1,395
Feb	11	936	Aug	11	1,237
Mar	11	1,868	Sep	11	1,550
Apr	11	1,414	Oct	11	1,063
May	11	1,587	Nov	11	982
Jun	11	1,442	Dec	11	1,122
			Jan	12	1,087

	Jan 11	Jan 12
Average Daily Use (KWH)	29	35
Average Daily Temperature	25	35
Days in Billing Period	31	31
Last 12 Months Use (KWH)		15,683
Average Monthly Use (KWH)		1,307

OhioEdison
A FirstEnergy Company

February 23, 2012

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Jan 20 to Feb 21, 2012 for 33 days
Next Reading Date: On or about Mar 22, 2012
Bill Based On: Actual Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	208.96	
Total payments/adjustments	-208.96	
Balance at billing on February 23, 2012	**0.00**	**0.00**
Current Basic Charges		
Ohio Edison	240.54	
Consumption Inst. Plan Amount	64.00	
FirstEnergy Solutions Corp - Consumption	237.12	
Total Current Charges	**541.66**	**541.66**
Total Due by Mar 08, 2012 - Please pay this amount		**$541.66**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

To pay your account in full you owe $1,193.62.

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

Price to Compare Message

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Residential Service - 0000740463 **6.29 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$541.66**
Due By	**March 08, 2012**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Definitions

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Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.

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Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 kWh during the winter billing period.

Important Information

Questions or Complaints

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(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

For Your Protection

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Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040 or visit www.irs.gov/individuals.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**182.82**
Cost Recovery Charges	**53.72**
Total Charges	**$ 240.54**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	4,010 KWH	x	0.059132	per KWH	**237.12**
Total Charges					**$ 237.12**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
02/08/12		-208.96	
Total Payments			**-208.96**
Total Payments and Adjustments			**-$208.96**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	144.13	-80.13	304.54	368.54
FirstEnergy Solutions Corp	64.83	-128.83	237.12	173.12
Total	**208.96**	**-208.96**	**541.66**	**541.66**

Consumption Installment Plan

02/03/2012	Installment Date
779.96	Installment Amount
64.00	Paid to date
715.96	Balance Feb 23, 2012

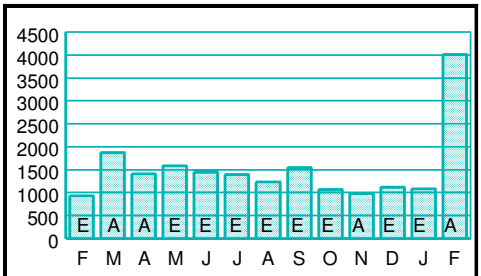
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Actual)	48,373
Previous KWH Reading (Estimate)	44,363
Kilowatt Hours Used	4,010

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Feb	11	936	Aug	11	1,237
Mar	11	1,868	Sep	11	1,550
Apr	11	1,414	Oct	11	1,063
May	11	1,587	Nov	11	982
Jun	11	1,442	Dec	11	1,122
Jul	11	1,395	Jan	12	1,087
			Feb	12	4,010

	Feb 11	Feb 12
Average Daily Use (KWH)	29	122
Average Daily Temperature	25	34
Days in Billing Period	32	33
Last 12 Months Use (KWH)		18,757
Average Monthly Use (KWH)		1,563

OhioEdison
A FirstEnergy Company

March 26, 2012

Account Number: 11 00 12 9019 8 6

Bill for: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

Billing Period: Feb 22 to Mar 23, 2012 for 31 days
Next Reading Date: On or about Apr 23, 2012
Bill Based On: Estimated Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	541.66	
Total payments/adjustments	-541.66	
Balance at billing on March 26, 2012	**0.00**	**0.00**
Current Basic Charges		
Ohio Edison	181.18	
Consumption Inst. Plan Amount	64.00	
FirstEnergy Solutions Corp - Consumption	177.33	
Total Current Charges	**422.51**	**422.51**
Total Due by Apr 09, 2012 - Please pay this amount		**$422.51**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

To pay your account in full you owe $1,010.47.

General Information

Bill issued by:
Ohio Edison
PO Box 3637
Akron OH 44309-3637

OhioEdison
A FirstEnergy Company

Customer Service	1-800-633-4766
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-3421

visit us on-line at www.firstenergycorp.com

Certified Retail Electric Service Provider:
FirstEnergy Solutions Corp
341 White Pond Drive Bldg B3
Akron OH 44320-1119

For Information About
Your Alternate
Electric Supplier 1-888-254-6359

Price to Compare Message

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Residential Service - 0000740463 **6.29 cents per kWh**

See other pages for additional information and telephone numbers

OhioEdison
A FirstEnergy Company

Return this part with a check or money order
Payable to Ohio Edison

Account Number: 110012901986

Amount Paid	
Please Pay	**$422.51**
Due By	**April 09, 2012**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH
44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Definitions

Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.

Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.

Economic Development Component - Charges paid by all customers to recover costs related to economic development support.

Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access the Web site listed below.

Kilowatt (KW) - 1,000 watts of electricity.

Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.

Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.

Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 kWh during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 kWh during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 kWh during the winter billing period.

Important Information

Questions or Complaints

To receive information about your **Ohio Edison** bill, various charges, rate schedules or for a written explanation of the Price to Compare:

Write: Ohio Edison, 76 S. Main St, A-RPC, Akron, OH 44308-1890

Call Customer Services: **1-800-633-4766**
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-419-588-2206

Your account number: 11 00 12 9019 8 6

Your premise number: 740463

For Your Protection

All of our employees wear Photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or Ohio Edison, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about Ohio Edison's customer services, visit our Web site at www.firstenergycorp.com.

Messages

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040 or visit www.irs.gov/individuals.

Charges from Ohio Edison this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.

Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802500854 0000740463 - Residential Service - OE-RSD

Customer Charge	**4.00**
Distribution Related Component	**136.99**
Cost Recovery Charges	**40.19**
Total Charges	**$ 181.18**

Charges from FirstEnergy Solutions Corp this billing period

Call FirstEnergy Solutions Corp at 1-888-254-6359 with questions on these charges.

Account Number: 111464227 Rate: FES-G940

Basic Charges

Basic Charge	2,999 KWH	x	0.059130	per KWH	**177.33**
Total Charges					**$ 177.33**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
03/09/12		-541.66	
Total Payments			**-541.66**
Total Payments and Adjustments			**-$541.66**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
Ohio Edison	304.54	-240.54	245.18	309.18
FirstEnergy Solutions Corp	237.12	-301.12	177.33	113.33
Total	**541.66**	**-541.66**	**422.51**	**422.51**

Consumption Installment Plan

02/03/2012	Installment Date
779.96	Installment Amount
128.00	Paid to date
651.96	Balance Mar 26, 2012

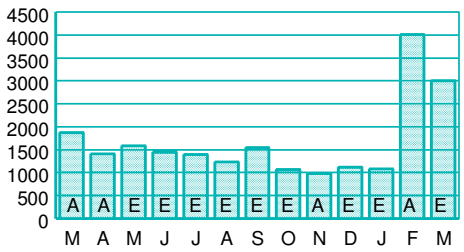
Meter Reading Information

Residential Service

Meter Number	780010006
Present KWH Reading (Estimate)	51,372
Previous KWH Reading (Actual)	48,373
Kilowatt Hours Used	2,999

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Mar	11	1,868	Sep	11	1,550
Apr	11	1,414	Oct	11	1,063
May	11	1,587	Nov	11	982
Jun	11	1,442	Dec	11	1,122
Jul	11	1,395	Jan	12	1,087
Aug	11	1,237	Feb	12	4,010
			Mar	12	2,999

	Mar 11	Mar 12
Average Daily Use (KWH)	64	97
Average Daily Temperature	36	49
Days in Billing Period	29	31
Last 12 Months Use (KWH)		19,888
Average Monthly Use (KWH)		1,657

OhioEdison
A FirstEnergy Company

Bill Based On: Estimated Meter Reading, Dog

E20

April 24, 2012

Account Number: 110 012 901 986

Amount Due: $425.13

Due Date: May 08, 2012

Billing Period: **Mar 24 to Apr 23, 2012 for 31 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 6.24 cents per KWH

Your next meter reading is scheduled for May 23, 2012.

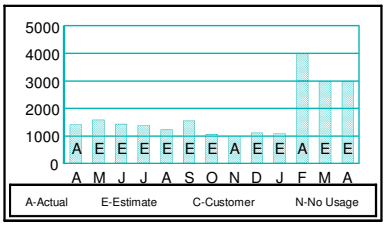
Spring's warm weather often produces thunderstorms, which can cause service interruption. If you see a downed power line, immediately call us or your local police or fire department. For your safety, please stay away from downed power lines or anything they are touching.

Your new, redesigned bill provides the information you need in a format that's easier to read and understand. For more information, please call 1-800-633-4766.

Additional messages, if any, can be found on back.

Usage History

Apr	11	1,414	Oct	11	1,063
May	11	1,587	Nov	11	982
Jun	11	1,442	Dec	11	1,122
Jul	11	1,395	Jan	12	1,087
Aug	11	1,237	Feb	12	4,010
Sep	11	1,550	Mar	12	2,999
			Apr	12	2,999



	Apr 11	Apr 12
Average Daily Use (KWH)	49	97
Average Daily Temperature	42	48
Days in Billing Period	29	31
Last 12 Months Use (KWH)		21,473
Average Monthly Use (KWH)		1,789

Account Summary

	Amount Due
Previous Balance	422.51
Payments/Adjustments	-422.51
Balance at Billing on Apr 24, 2012	**0.00**
Ohio Edison	185.17
Consumption Inst. Plan Amount	64.00
FirstEnergy Solutions Corp - Consumption	175.96
Total Current Charges	**425.13**
Amount Due by May 08, 2012	**$425.13**

To pay your account in full you owe $949.09.

Usage Information for Meter Number 780010006

Apr 23, 2012 KWH Reading (Estimate)	54,371
Mar 24, 2012 KWH Reading (Estimate)	51,372
KWH used	2,999

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSD

Customer Charge	4.00
Distribution Related Component	140.96
Cost Recovery Charges	40.21
Current Consumption Bill Charges	**185.17**

Charges From FirstEnergy Solutions Corp

341 White Pond Drive Bldg B3, Akron Oh 44320-1119
Customer Service: 1-888-254-6359

Account Number: 111464227 Rate: FES-G940

Basic Charge	2,999 KWH x 0.058673 per KWH	175.96
Total FirstEnergy Solutions Corp Charges		**$ 175.96**

Detail Payment and Adjustment Information

04/12/12	Payment	-422.51

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	245.18	-181.18	249.17	313.17
FirstEnergy Solutions Corp	177.33	-241.33	175.96	111.96
Total	**422.51**	**-422.51**	**425.13**	**425.13**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	192.00
Balance Apr 24, 2012	**587.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$425.13**
Due Date	**May 08, 2012**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - The utility's price per KWH for bypassable generation and transmission; can be compared with the price offered by another supplier.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 KWH during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Ohio Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at Ohio Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll-free) from eight am. to five p.m. weekdays, or at http://www.pickocc.org.

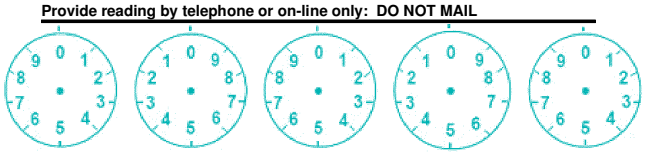
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1577) Monday - Friday between 8:00 a.m. and 5:00 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-633-4766. Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Estimated Meter Reading, Rebill

E20

May 09, 2012

Account Number: 110 012 901 986

Amount Due: $124.03

Due Date: May 23, 2012

Billing Period: **Mar 24 to Apr 23, 2012 for 31 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 6.24 cents per KWH

Your next meter reading is scheduled for May 23, 2012.

If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician's assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician so that service can be maintained.

Get your central air conditioning system running at peak performance before the hot days of summer arrive! Tune-up an existing unit and receive a $25 rebate or purchase a new high-efficiency system and receive up to $600 as part of our HVAC Program. Take the first step today by finding a participating contractor in your area at www.energysaveOhio.com or by calling 1-888-243-6808.

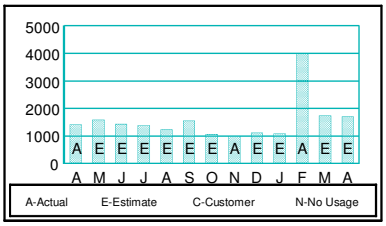
For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Additional messages, if any, can be found on back.

Usage History

Apr	11	1,414	Oct	11	1,063
May	11	1,587	Nov	11	982
Jun	11	1,442	Dec	11	1,122
Jul	11	1,395	Jan	12	1,087
Aug	11	1,237	Feb	12	4,010
Sep	11	1,550	Mar	12	1,746
			Apr	12	1,710



	Apr 11	Apr 12
Average Daily Use (KWH)	49	55
Average Daily Temperature	42	48
Days in Billing Period	29	31
Last 12 Months Use (KWH)		18,931
Average Monthly Use (KWH)		1,578

Account Summary

	Amount Due
Previous Balance	-147.85
Payments/Adjustments	0.00
Balance at Billing on May 09, 2012	**-147.85**
Ohio Edison	107.55
Consumption Inst. Plan Amount	64.00
FirstEnergy Solutions Corp - Consumption	100.33
Total Current Charges	**271.88**
Amount Due by May 23, 2012	**$124.03**

To pay your account in full you owe $647.99.

Usage Information for Meter Number 780010006

Apr 23, 2012 KWH Reading (Estimate)	51,829
Mar 24, 2012 KWH Reading (Estimate)	50,119
KWH used	1,710

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSD

Customer Charge	4.00
Distribution Related Component	80.63
Cost Recovery Charges	22.92
Current Consumption Bill Charges	**107.55**

Charges From FirstEnergy Solutions Corp

341 White Pond Drive Bldg B3, Akron Oh 44320-1119
Customer Service: 1-888-254-6359

Account Number: 111464227 Rate: FES-G940

Basic Charge	1,710 KWH x 0.058673 per KWH	100.33
Total FirstEnergy Solutions Corp Charges		**$ 100.33**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	-251.09	0.00	171.55	-79.54
FirstEnergy Solutions Corp	103.24	0.00	100.33	203.57
Total	**-147.85**	**0.00**	**271.88**	**124.03**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	192.00
Balance May 09, 2012	**587.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$124.03**
Due Date	**May 23, 2012**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

All of our employees wear photo ID badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

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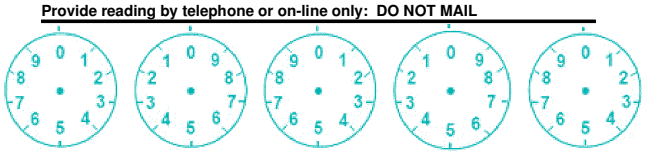
Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Estimated Meter Reading, Rebill

E20

May 09, 2012
Account Number: 110 012 901 986

Amount Due: $0.00

Billing Period: **Feb 22 to Mar 23, 2012 for 31 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

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Residential Service - 0000740463 - 6.29 cents per KWH

Your next meter reading is scheduled for Apr 23, 2012.

If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician's assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician so that service can be maintained.

Get your central air conditioning system running at peak performance before the hot days of summer arrive! Tune-up an existing unit and receive a $25 rebate or purchase a new high-efficiency system and receive up to $600 as part of our HVAC Program. Take the first step today by finding a participating contractor in your area at www.energysaveOhio.com or by calling 1-888-243-6808.

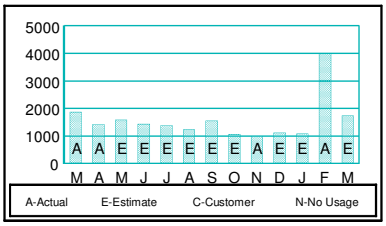
For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Additional messages, if any, can be found on back.

Usage History

Mar	11	1,868	Sep	11	1,550
Apr	11	1,414	Oct	11	1,063
May	11	1,587	Nov	11	982
Jun	11	1,442	Dec	11	1,122
Jul	11	1,395	Jan	12	1,087
Aug	11	1,237	Feb	12	4,010
			Mar	12	1,746



	Mar 11	Mar 12
Average Daily Use (KWH)	64	56
Average Daily Temperature	36	49
Days in Billing Period	29	31
Last 12 Months Use (KWH)		18,635
Average Monthly Use (KWH)		1,553

Account Summary

	Amount Due
Previous Balance	541.66
Payments/Adjustments	-964.17
Balance at Billing on May 09, 2012	**-422.51**
Ohio Edison	107.42
Consumption Inst. Plan Amount	64.00
FirstEnergy Solutions Corp - Consumption	103.24
Total Current Charges	**274.66**
You have a credit balance of	**-$147.85**

To pay your account in full you owe $440.11.

Usage Information for Meter Number 780010006

Mar 23, 2012 KWH Reading (Estimate)	50,119
Feb 22, 2012 KWH Reading (Actual)	48,373
KWH used	1,746

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSD

Customer Charge	4.00
Distribution Related Component	80.03
Cost Recovery Charges	23.39
Current Consumption Bill Charges	**107.42**

Charges From FirstEnergy Solutions Corp

341 White Pond Drive Bldg B3, Akron Oh 44320-1119
Customer Service: 1-888-254-6359

Account Number: 111464227 Rate: FES-G940

Basic Charge	1,746 KWH	x	0.059129 per KWH	103.24
Total FirstEnergy Solutions Corp Charges				**$ 103.24**

Detail Payment and Adjustment Information

03/09/12	Payment	-541.66
04/12/12	Payment	-422.51
Total Payments and Adjustments		**-$964.17**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	304.54	-421.72	171.42	54.24
FirstEnergy Solutions Corp	237.12	-542.45	103.24	-202.09
Total	**541.66**	**-964.17**	**274.66**	**-147.85**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	128.00
Balance May 09, 2012	**651.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$0.00**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

All of our employees wear photo ID badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - The utility's price per KWH for bypassable generation and transmission; can be compared with the price offered by another supplier.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 KWH during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Ohio Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at Ohio Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll-free) from eight am. to five p.m. weekdays, or at http://www.pickocc.org.

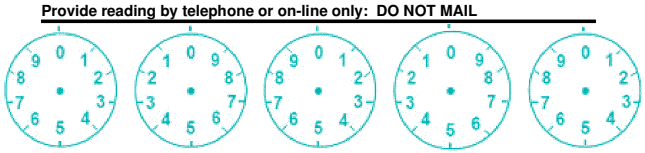
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1577) Monday - Friday between 8:00 a.m. and 5:00 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-633-4766. Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Actual Meter Reading

E20

May 25, 2012

Account Number: 110 012 901 986

Amount Due: $328.37

Due Date: June 08, 2012

Billing Period: **Apr 24 to May 24, 2012 for 31 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

*** DISCONNECTION NOTICE ***

Your electric bill payment is past due. **Your service may be disconnected unless payment of $124.03 is made by 06/08/2012.** If service is disconnected, you will be required to pay a reconnection fee of up to $35.00, and may be required to pay a security deposit of $120.00 to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

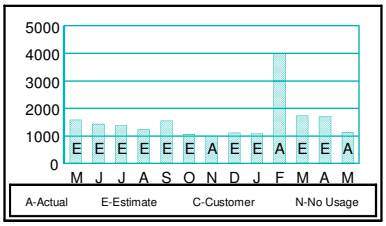
If you have a complaint in regard to this disconnection notice that can not be resolved after you have called Ohio Edison, or for general utility company information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumer counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.pickocc.org.

Additional messages, if any, can be found on back.

Usage History

May	11	1,587	Nov	11	982
Jun	11	1,442	Dec	11	1,122
Jul	11	1,395	Jan	12	1,087
Aug	11	1,237	Feb	12	4,010
Sep	11	1,550	Mar	12	1,746
Oct	11	1,063	Apr	12	1,710
			May	12	1,129



	May 11	May 12
Average Daily Use (KWH)	48	36
Average Daily Temperature	58	59
Days in Billing Period	33	31
Last 12 Months Use (KWH)		18,473
Average Monthly Use (KWH)		1,539

Account Summary

	Amount Due
Previous Balance	124.03
Payments/Adjustments	0.00
Balance at Billing on May 25, 2012	**124.03**
Ohio Edison	72.42
Consumption Inst. Plan Amount	64.00
FirstEnergy Solutions Corp - Consumption	66.06
Late Payment Charges	1.86
Total Current Charges	**204.34**
Amount Due by Jun 08, 2012	**$328.37**

To pay your account in full you owe $788.33.

Usage Information for Meter Number 780010006

May 24, 2012 KWH Reading (Actual)	52,958
Apr 24, 2012 KWH Reading (Estimate)	51,829
KWH used	1,129

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSD

Customer Charge	4.00
Distribution Related Component	53.29
Cost Recovery Charges	15.13
Current Consumption Bill Charges	**72.42**
Late payment charge	**1.86**
Total Charges	**$ 74.28**

Charges From FirstEnergy Solutions Corp

341 White Pond Drive Bldg B3, Akron Oh 44320-1119
Customer Service: 1-888-254-6359

Account Number: 111464227 Rate: FES-G940

Basic Charge 1,129 KWH x 0.058512 per KWH	66.06
Total FirstEnergy Solutions Corp Charges	**$ 66.06**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	23.70	0.00	138.28	161.98
FirstEnergy Solutions Corp	100.33	0.00	66.06	166.39
Total	**124.03**	**0.00**	**204.34**	**328.37**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	256.00
Balance May 25, 2012	**523.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$328.37**
Due Date	**Jun 08, 2012**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 6.22 cents per KWH

Your next meter reading is scheduled for Jun 22, 2012.

If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician's assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician so that service can be maintained.

Get your central air conditioning system running at peak performance before the hot days of summer arrive! Tune-up an existing unit and receive a $25 rebate or purchase a new high-efficiency system and receive up to $600 as part of our HVAC Program. Take the first step today by finding a participating contractor in your area at www.energysaveOhio.com or by calling 1-888-243-6808.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo ID badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - The utility's price per KWH for bypassable generation and transmission; can be compared with the price offered by another supplier.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 KWH during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Ohio Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at Ohio Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll-free) from eight am. to five p.m. weekdays, or at http://www.pickocc.org.

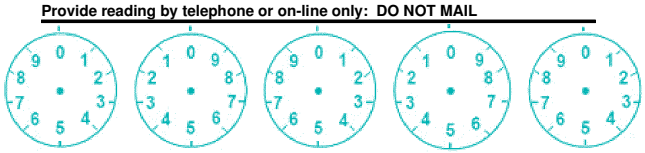
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1577) Monday - Friday between 8:00 a.m. and 5:00 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-633-4766. Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Estimated Meter Reading

E20

June 26, 2012

Account Number: 110 012 901 986

Amount Due: $260.34

Due Date: July 10, 2012

Billing Period: **May 25 to Jun 25, 2012 for 32 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 6.72 cents per KWH

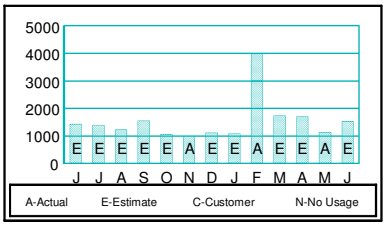
Your next meter reading is scheduled for Jul 24, 2012.

Pursuant to Ohio law, it is illegal for your electric meter and associated equipment to be tampered with to obtain unauthorized use of electricity. As specified in the Ohio Revised Code, persons found guilty of stealing electricity or tampering may be subject to jail sentences up to five years and fines up to $10,000. Meter tampering is dangerous and could result in serious personal injury or damage to property. Ohio Law requires this message.

Additional messages, if any, can be found on back.

Usage History

Jun	11	1,442	Dec	11	1,122
Jul	11	1,395	Jan	12	1,087
Aug	11	1,237	Feb	12	4,010
Sep	11	1,550	Mar	12	1,746
Oct	11	1,063	Apr	12	1,710
Nov	11	982	May	12	1,129
			Jun	12	1,538



	Jun 11	Jun 12
Average Daily Use (KWH)	48	48
Average Daily Temperature	71	70
Days in Billing Period	30	32
Last 12 Months Use (KWH)		18,569
Average Monthly Use (KWH)		1,547

Account Summary

	Amount Due
Previous Balance	328.37
Payments/Adjustments	-328.37
Balance at Billing on Jun 26, 2012	**0.00**
Ohio Edison	99.15
Consumption Inst. Plan Amount	64.00
FirstEnergy Solutions Corp - Consumption	97.19
Total Current Charges	**260.34**
Amount Due by Jul 10, 2012	**$260.34**

To pay your account in full you owe $656.30.

Usage Information for Meter Number 780010006

Jun 25, 2012 KWH Reading (Estimate)	54,496
May 25, 2012 KWH Reading (Actual)	52,958
KWH used	1,538

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSD

Customer Charge	4.00
Distribution Related Component	72.59
Cost Recovery Charges	22.56
Current Consumption Bill Charges	**99.15**

Charges From FirstEnergy Solutions Corp

341 White Pond Drive Bldg B3, Akron Oh 44320-1119
Customer Service: 1-888-254-6359

Account Number: 111464227 Rate: FES-G940

Basic Charge	1,538 KWH x	0.063192	per KWH	97.19
Total FirstEnergy Solutions Corp Charges				**$ 97.19**

Detail Payment and Adjustment Information

06/06/12	Payment	-328.37

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	161.98	-160.72	163.15	164.41
FirstEnergy Solutions Corp	166.39	-167.65	97.19	95.93
Total	**328.37**	**-328.37**	**260.34**	**260.34**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	320.00
Balance Jun 26, 2012	**459.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$260.34**
Due Date	**Jul 10, 2012**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

Explanation of Terms

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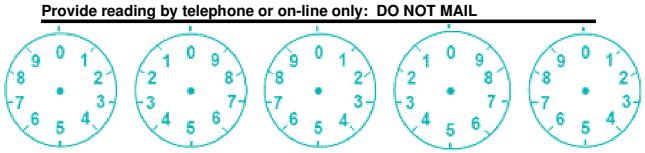
Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Estimated Meter Reading, Rebill

E20

July 25, 2012
Account Number: 110 012 901 986

Amount Due: $0.00

Billing Period: **May 25 to Jun 25, 2012 for 32 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.
Residential Service - 0000740463 - 6.72 cents per KWH

Your next meter reading is scheduled for Jul 24, 2012.

Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it.

For your safety and the safety of our crews, when using a generator follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit.

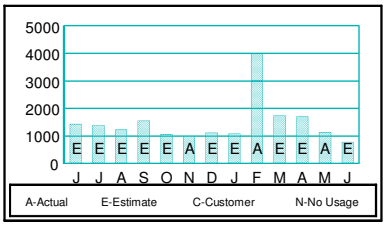
For a brochure describing your customer rights and obligations, please call our Customer Service phone number.

Due to recent weather conditions, your bill may have been based on an estimated meter reading. When the next read is obtained by our Company, the bill will automatically be adjusted. However, you may call our Customer Contact Center at 1-800-633-4766 or register on our website at firstenergycorp.com to provide an actual reading and receive an adjusted bill.

Additional messages, if any, can be found on back.

Usage History

Jun	11	1,442	Dec	11	1,122
Jul	11	1,395	Jan	12	1,087
Aug	11	1,237	Feb	12	4,010
Sep	11	1,550	Mar	12	1,746
Oct	11	1,063	Apr	12	1,710
Nov	11	982	May	12	1,129
			Jun	12	781



	Jun 11	Jun 12
Average Daily Use (KWH)	48	24
Average Daily Temperature	71	70
Days in Billing Period	30	32
Last 12 Months Use (KWH)		17,812
Average Monthly Use (KWH)		1,484

Account Summary — Amount Due

Previous Balance	328.37
Payments/Adjustments	-588.37
Balance at Billing on Jul 25, 2012	**-260.00**
Ohio Edison	52.33
Consumption Inst. Plan Amount	64.00
FirstEnergy Solutions Corp - Consumption	49.35
Total Current Charges	**165.68**
You have a credit balance of	**-$94.32**

To pay your account in full you owe $301.64.

Usage Information for Meter Number 780010006

Jun 25, 2012 KWH Reading (Estimate)	53,739
May 25, 2012 KWH Reading (Actual)	52,958
KWH used	781

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSD

Customer Charge	4.00
Distribution Related Component	36.87
Cost Recovery Charges	11.46
Current Consumption Bill Charges	**52.33**

Charges From FirstEnergy Solutions Corp

341 White Pond Drive Bldg B3, Akron Oh 44320-1119
Customer Service: 1-888-254-6359

Account Number: 111464227 Rate: FES-G940

Basic Charge	781 KWH x	0.063188	per KWH	49.35
Total FirstEnergy Solutions Corp Charges				**$ 49.35**

Detail Payment and Adjustment Information

06/06/12	Payment	-328.37
07/23/12	Payment	-260.00
Total Payments and Adjustments		**-$588.37**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	161.98	-323.53	116.33	-45.22
FirstEnergy Solutions Corp	166.39	-264.84	49.35	-49.10
Total	**328.37**	**-588.37**	**165.68**	**-94.32**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	320.00
Balance Jul 25, 2012	**459.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$0.00**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

Explanation of Terms

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Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

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Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

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Call Customer Service at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

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We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

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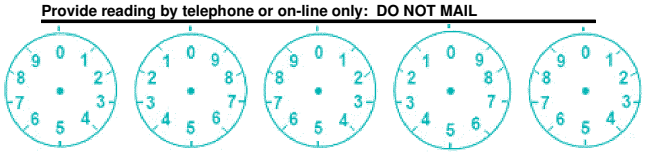
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1577) Monday - Friday between 8:00 a.m. and 5:00 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-633-4766. Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



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If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Actual Meter Reading

E20

July 25, 2012

Account Number: 110 012 901 986

Amount Due: $60.46

Due Date: August 08, 2012

Billing Period: **Jun 26 to Jul 24, 2012 for 29 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 6.88 cents per KWH

Your next meter reading is scheduled for Aug 23, 2012.

Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it.

For your safety and the safety of our crews, when using a generator follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit.

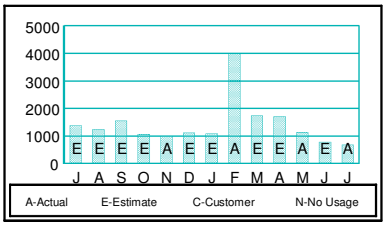
For a brochure describing your customer rights and obligations, please call our Customer Service phone number.

Due to recent weather conditions, your bill may have been based on an estimated meter reading. When the next read is obtained by our Company, the bill will automatically be adjusted. However, you may call our Customer Contact Center at 1-800-633-4766 or register on our website at firstenergycorp.com to provide an actual reading and receive an adjusted bill.

Additional messages, if any, can be found on back.

Usage History

Jul	11	1,395	Jan	12	1,087
Aug	11	1,237	Feb	12	4,010
Sep	11	1,550	Mar	12	1,746
Oct	11	1,063	Apr	12	1,710
Nov	11	982	May	12	1,129
Dec	11	1,122	Jun	12	781
			Jul	12	686



	Jul 11	Jul 12
Average Daily Use (KWH)	48	24
Average Daily Temperature	75	76
Days in Billing Period	29	29
Last 12 Months Use (KWH)		17,103
Average Monthly Use (KWH)		1,425

Account Summary

	Amount Due
Previous Balance	-94.32
Payments/Adjustments	0.00
Balance at Billing on Jul 25, 2012	**-94.32**
Ohio Edison	46.44
Consumption Inst. Plan Amount	64.00
FirstEnergy Solutions Corp - Consumption	44.34
Total Current Charges	**154.78**
Amount Due by Aug 08, 2012	**$60.46**

To pay your account in full you owe $392.42.

Usage Information for Meter Number 780010006

Jul 24, 2012 KWH Reading (Actual)	54,425
Jun 26, 2012 KWH Reading (Estimate)	53,739
KWH used	686

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSD

Customer Charge	4.00
Distribution Related Component	33.14
Cost Recovery Charges	9.30
Current Consumption Bill Charges	**46.44**

Charges From FirstEnergy Solutions Corp

341 White Pond Drive Bldg B3, Akron Oh 44320-1119
Customer Service: 1-888-254-6359

Account Number: 111464227 Rate: FES-G940

Basic Charge	686 KWH x	0.064636	per KWH	44.34
Total FirstEnergy Solutions Corp Charges				**$ 44.34**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	-143.67	0.00	110.44	-33.23
FirstEnergy Solutions Corp	49.35	0.00	44.34	93.69
Total	**-94.32**	**0.00**	**154.78**	**60.46**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	384.00
Balance Jul 25, 2012	**395.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$60.46**
Due Date	**Aug 08, 2012**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

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Important Information

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For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

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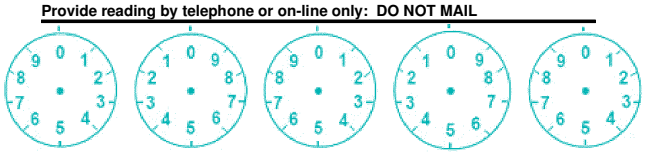


Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Actual Meter Reading

E20

August 24, 2012
Account Number: 110 012 901 986

Amount Due: $209.83

Due Date: September 07, 2012

Billing Period: **Jul 25 to Aug 23, 2012 for 30 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

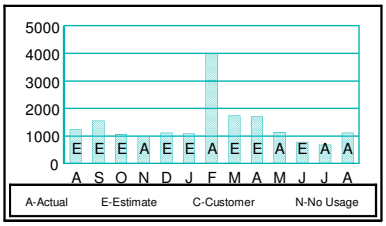
Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.
Residential Service - 0000740463 - 6.88 cents per KWH

Your next meter reading is scheduled for Sep 24, 2012.

Additional messages, if any, can be found on back.

Usage History

Aug	11	1,237	Feb	12	4,010
Sep	11	1,550	Mar	12	1,746
Oct	11	1,063	Apr	12	1,710
Nov	11	982	May	12	1,129
Dec	11	1,122	Jun	12	781
Jan	12	1,087	Jul	12	686
			Aug	12	1,114



	Aug 11	Aug 12
Average Daily Use (KWH)	43	37
Average Daily Temperature	75	72
Days in Billing Period	29	30
Last 12 Months Use (KWH)		16,980
Average Monthly Use (KWH)		1,415

Account Summary

	Amount Due
Previous Balance	60.46
Payments/Adjustments	-60.46
Balance at Billing on Aug 24, 2012	**0.00**
Ohio Edison	72.90
Consumption Inst. Plan Amount	64.00
FirstEnergy Solutions Corp - Consumption	72.02
Late Payment Charges	0.91
Total Current Charges	**209.83**
Amount Due by Sep 07, 2012	**$209.83**

To pay your account in full you owe $477.79.

Usage Information for Meter Number 780010006

Aug 23, 2012 KWH Reading (Actual)	55,539
Jul 25, 2012 KWH Reading (Actual)	54,425
KWH used	1,114

Charges From Ohio Edison

Customer Number: 0802500854 0000740463	
Rate: Residential Service OE-RSD	
Customer Charge	4.00
Distribution Related Component	54.16
Cost Recovery Charges	14.74
Current Consumption Bill Charges	**72.90**
Late payment charge	**0.91**
Total Charges	**$ 73.81**

Charges From FirstEnergy Solutions Corp

341 White Pond Drive Bldg B3, Akron Oh 44320-1119
Customer Service: 1-888-254-6359

Account Number: 111464227 Rate: FES-G940

Basic Charge 1,114 KWH x 0.064650 per KWH	72.02
Total FirstEnergy Solutions Corp Charges	**$ 72.02**

Detail Payment and Adjustment Information

08/14/12	Payment	-60.46

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	16.12	-16.12	137.81	137.81
FirstEnergy Solutions Corp	44.34	-44.34	72.02	72.02
Total	**60.46**	**-60.46**	**209.83**	**209.83**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	448.00
Balance Aug 24, 2012	**331.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$209.83**
Due Date	**Sep 07, 2012**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

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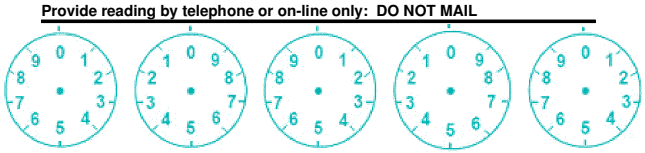

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If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Actual Meter Reading

E20

September 25, 2012
Account Number: 110 012 901 986

Amount Due: $204.11

Due Date: October 09, 2012

Billing Period: **Aug 24 to Sep 24, 2012 for 32 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

IMPORTANT NOTICE

Under state regulations, one reason Ohio Edison is permitted to request a security deposit is when a customer's payment history is unsatisfactory. If future payments are not made in a timely manner, you may be required to pay a security deposit equal to 130 percent of your estimated average bill. You may avoid paying the security deposit by providing a guarantor to secure payment of bills equal to 60 days of usage. If eligible, you may enroll in our Checkless Payment Plan at www.directpaymentplan.com. This can help ensure your payments are received by the due date. If you have any questions regarding this matter, please call 1-800-686-3421.

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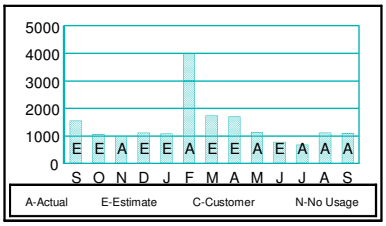
Residential Service - 0000740463 - 6.22 cents per KWH

Your next meter reading is scheduled for Oct 24, 2012.

Additional messages, if any, can be found on back.

Usage History

Sep	11	1,550	Mar	12	1,746
Oct	11	1,063	Apr	12	1,710
Nov	11	982	May	12	1,129
Dec	11	1,122	Jun	12	781
Jan	12	1,087	Jul	12	686
Feb	12	4,010	Aug	12	1,114
			Sep	12	1,105



	Sep 11	Sep 12
Average Daily Use (KWH)	47	35
Average Daily Temperature	68	64
Days in Billing Period	33	32
Last 12 Months Use (KWH)		16,535
Average Monthly Use (KWH)		1,378

Account Summary — **Amount Due**

Previous Balance	209.83
Payments/Adjustments	-209.83
Balance at Billing on Sep 25, 2012	**0.00**
Ohio Edison	72.37
Consumption Inst. Plan Amount	64.00
FirstEnergy Solutions Corp - Consumption	64.61
Late Payment Charges	3.13
Total Current Charges	**204.11**
Amount Due by Oct 09, 2012	**$204.11**

To pay your account in full you owe $408.07.

Usage Information for Meter Number 780010006

Sep 24, 2012 KWH Reading (Actual)	56,644
Aug 24, 2012 KWH Reading (Actual)	55,539
KWH used	1,105

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSD

Customer Charge	4.00
Distribution Related Component	53.75
Cost Recovery Charges	14.62
Current Consumption Bill Charges	**72.37**
Late payment charge	**3.13**
Total Charges	**$ 75.50**

Charges From FirstEnergy Solutions Corp

341 White Pond Drive Bldg B3, Akron Oh 44320-1119
Customer Service: 1-888-254-6359

Account Number: 111464227 Rate: FES-G940

Basic Charge 1,105 KWH x 0.058471 per KWH	64.61
Total FirstEnergy Solutions Corp Charges	**$ 64.61**

Detail Payment and Adjustment Information

09/13/12	Payment	-209.83

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	137.81	-137.81	139.50	139.50
FirstEnergy Solutions Corp	72.02	-72.02	64.61	64.61
Total	**209.83**	**-209.83**	**204.11**	**204.11**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	512.00
Balance Sep 25, 2012	**267.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$204.11**
Due Date	**Oct 09, 2012**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

0511001290198600000000000000000000000000204110000204111

Messages (Continued)

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

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Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Ohio Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at Ohio Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

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The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll-free) from eight am. to five p.m. weekdays, or at http://www.pickocc.org.

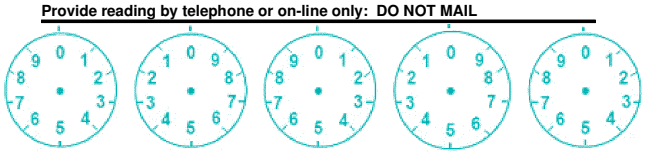
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1577) Monday - Friday between 8:00 a.m. and 5:00 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-633-4766. Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Estimated Meter Reading, Dog

E20

October 25, 2012

Account Number: 110 012 901 986

Amount Due: $516.91

Due Date: November 08, 2012

Billing Period: **Sep 25 to Oct 24, 2012 for 30 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

*** DISCONNECTION NOTICE ***

Your electric bill payment is past due. **Your service may be disconnected unless payment of $204.11 is made by 11/08/2012.** If service is disconnected, you will be required to pay a reconnection fee of up to $35.00, to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

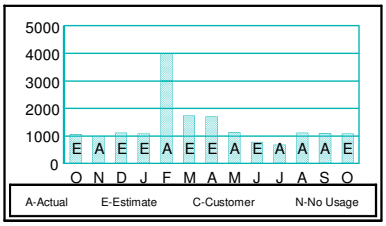
If you have a complaint in regard to this disconnection notice that can not be resolved after you have called Ohio Edison, or for general utility company information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumer counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.pickocc.org.

Additional messages, if any, can be found on back.

Usage History

Oct	11	1,063	Apr	12	1,710
Nov	11	982	May	12	1,129
Dec	11	1,122	Jun	12	781
Jan	12	1,087	Jul	12	686
Feb	12	4,010	Aug	12	1,114
Mar	12	1,746	Sep	12	1,105
			Oct	12	1,094



Comparisons	Last Year	This Year
Average Daily Use (KWH)	37	36
Average Daily Temperature	58	54
Days in Billing Period	29	30
Last 12 Months Use (KWH)		16,566
Average Monthly Use (KWH)		1,381

Account Summary

	Amount Due
Previous Balance	204.11
Payments/Adjustments	0.00
Balance at Billing on Oct 25, 2012	**204.11**
Ohio Edison	72.45
Ohio Edison - Misc. Charges	113.00
Consumption Inst. Plan Amount	64.00
FirstEnergy Solutions Corp - Consumption	60.34
Late Payment Charges	3.01
Total Current Charges	**312.80**
Amount Due by Nov 08, 2012	**$516.91**

To pay your account in full you owe $656.87.

Usage Information for Meter Number 780010006

Oct 24, 2012 KWH Reading (Estimate)	57,738
Sep 25, 2012 KWH Reading (Actual)	56,644
KWH used	1,094

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSD

Customer Charge	4.00
Distribution Related Component	53.97
Cost Recovery Charges	14.48
Current Consumption Bill Charges	**72.45**
Late payment charge	**3.01**
Security Deposit Request	**113.00**
Total Charges	**$ 188.46**

Charges From FirstEnergy Solutions Corp

341 White Pond Drive Bldg B3, Akron Oh 44320-1119
Customer Service: 1-888-254-6359

Account Number: 111464227 Rate: FES-G940

Basic Charge	1,094 KWH x	0.055155	per KWH	60.34
Total FirstEnergy Solutions Corp Charges				**$ 60.34**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	139.50	0.00	252.46	391.96
FirstEnergy Solutions Corp	64.61	0.00	60.34	124.95
Total	**204.11**	**0.00**	**312.80**	**516.91**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	512.00
Balance Oct 25, 2012	**267.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$516.91**
Due Date	**Nov 08, 2012**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 5.87 cents per KWH

Your next meter reading is scheduled for Nov 26, 2012.

If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician's assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician so that service can be maintained.

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

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Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 KWH during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Ohio Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at Ohio Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

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We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

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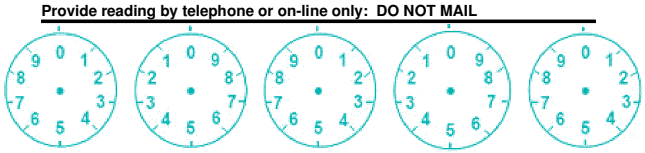
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1577) Monday - Friday between 8:00 a.m. and 5:00 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-633-4766. Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Estimated Meter Reading

E20

November 23, 2012

Account Number: 110 012 901 986

Amount Due: $231.46

Due Date: December 07, 2012

Billing Period: **Oct 25 to Nov 21, 2012 for 28 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 5.84 cents per KWH

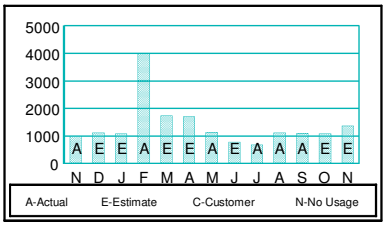
Your next meter reading is scheduled to occur on or about Dec 22, 2012.

Don't miss the enclosed brochure on Project Reach. Return the application form to sign-up for the program and help your neighbors.

Additional messages, if any, can be found on back.

Usage History

Nov	11	982	May	12	1,129
Dec	11	1,122	Jun	12	781
Jan	12	1,087	Jul	12	686
Feb	12	4,010	Aug	12	1,114
Mar	12	1,746	Sep	12	1,105
Apr	12	1,710	Oct	12	1,094
			Nov	12	1,367



Comparisons	Last Year	This Year
Average Daily Use (KWH)	35	49
Average Daily Temperature	49	43
Days in Billing Period	28	28
Last 12 Months Use (KWH)		16,951
Average Monthly Use (KWH)		1,413

Account Summary

	Amount Due
Previous Balance	516.91
Payments/Adjustments	-516.91
Balance at Billing on Nov 23, 2012	**0.00**
Ohio Edison	89.50
Consumption Inst. Plan Amount	64.00
FirstEnergy Solutions Corp - Consumption	75.01
Late Payment Charges	2.95
Total Current Charges	**231.46**
Amount Due by Dec 07, 2012	**$231.46**

To pay your account in full you owe $307.42.

Usage Information for Meter Number 780010006

Nov 21, 2012 KWH Reading (Estimate)	59,105
Oct 25, 2012 KWH Reading (Estimate)	57,738
KWH used	1,367

Charges From Ohio Edison

Customer Number: 0802500854 0000740463	
Rate: Residential Service OE-RSD	
Customer Charge	4.00
Distribution Related Component	67.42
Cost Recovery Charges	18.08
Current Consumption Bill Charges	**89.50**
Late payment charge	**2.95**
Total Charges	**$ 92.45**

Charges From FirstEnergy Solutions Corp

341 White Pond Drive Bldg B3, Akron Oh 44320-1119
Customer Service: 1-888-254-6359

Account Number: 111464227 Rate: FES-G940	
Basic Charge 1,367 KWH x 0.054872 per KWH	75.01
Total FirstEnergy Solutions Corp Charges	**$ 75.01**

Detail Payment and Adjustment Information

11/16/12	Payment	-199.80
10/25/12	Payment	-91.11
10/26/12	Payment	-113.00
10/31/12	Cancel -Security Deposit Request	-113.00
Total Payments and Adjustments		**-$516.91**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	391.96	-429.46	156.45	118.95
FirstEnergy Solutions Corp	124.95	-87.45	75.01	112.51
Total	**516.91**	**-516.91**	**231.46**	**231.46**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	640.00
Balance Nov 23, 2012	**139.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$231.46**
Due Date	**Dec 07, 2012**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

Explanation of Terms

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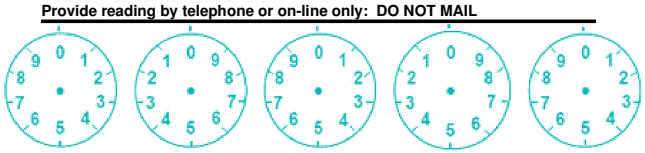
Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Actual Meter Reading

E20

December 26, 2012

Account Number: 110 012 901 986

Amount Due: $386.64

Due Date: January 09, 2013

Billing Period: **Nov 22 to Dec 21, 2012 for 30 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 5.84 cents per KWH

Your next meter reading is scheduled to occur on or about Jan 25, 2013.

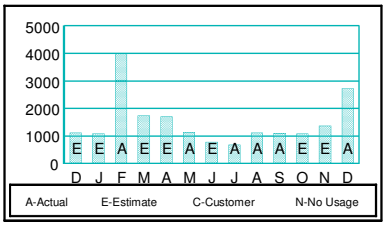
Under State law, the amount you are being billed includes: (1) Kilowatt-hour taxes that have been in effect since 2001 and are currently at $85.20 and (2) Assessments to assist in the support of the operations of the PUCO and the office of the consumers' counsel that have been in effect since 1912 and 1977, respectively.

Best wishes for a joyous holiday season from all of us at Ohio Edison.

Additional messages, if any, can be found on back.

Usage History

Dec	11	1,122	Jun	12	781
Jan	12	1,087	Jul	12	686
Feb	12	4,010	Aug	12	1,114
Mar	12	1,746	Sep	12	1,105
Apr	12	1,710	Oct	12	1,094
May	12	1,129	Nov	12	1,367
			Dec	12	2,718



Comparisons	Last Year	This Year
Average Daily Use (KWH)	35	91
Average Daily Temperature	41	40
Days in Billing Period	32	30
Last 12 Months Use (KWH)		18,547
Average Monthly Use (KWH)		1,546

Account Summary

	Amount Due
Previous Balance	231.46
Payments/Adjustments	-231.46
Balance at Billing on Dec 26, 2012	**0.00**
Ohio Edison	173.52
Consumption Inst. Plan Amount	64.00
FirstEnergy Solutions Corp - Consumption	149.12
Total Current Charges	**386.64**
Amount Due by Jan 09, 2013	**$386.64**

To pay your account in full you owe $398.60.

Usage Information for Meter Number 780010006

Dec 21, 2012 KWH Reading (Actual)	61,823
Nov 22, 2012 KWH Reading (Estimate)	59,105
KWH used	2,718

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSD

Customer Charge	4.00
Distribution Related Component	133.58
Cost Recovery Charges	35.94
Current Consumption Bill Charges	**173.52**

Charges From FirstEnergy Solutions Corp

341 White Pond Drive Bldg B3, Akron Oh 44320-1119
Customer Service: 1-888-254-6359

Account Number: 111464227 Rate: FES-G940

Basic Charge	2,718 KWH x	0.054864	per KWH	149.12
Total FirstEnergy Solutions Corp Charges				**$ 149.12**

Detail Payment and Adjustment Information

12/12/12	Payment	-231.46

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	156.45	-156.45	237.52	237.52
FirstEnergy Solutions Corp	75.01	-75.01	149.12	149.12
Total	**231.46**	**-231.46**	**386.64**	**386.64**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	704.00
Balance Dec 26, 2012	**75.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$386.64**
Due Date	**Jan 09, 2013**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - The utility's price per KWH for bypassable generation and transmission; can be compared with the price offered by another supplier.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 KWH during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Ohio Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at Ohio Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

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We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

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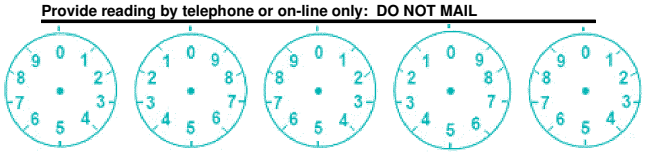
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1577) Monday - Friday between 8:00 a.m. and 5:00 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-633-4766. Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Estimated Meter Reading

E20

January 28, 2013
Account Number: 110 012 901 986

Amount Due: $819.53

Due Date: February 11, 2013

Billing Period: **Dec 22 to Jan 25, 2013 for 35 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

*** DISCONNECTION NOTICE ***

Your electric bill payment is past due. **Your service may be disconnected unless payment of $386.64 is made by 02/11/2013.** If service is disconnected, you will be required to pay a reconnection fee of up to $35.00, to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

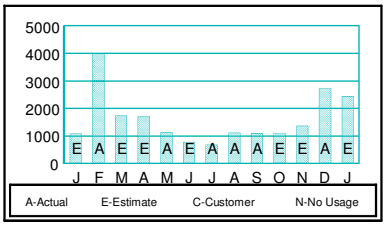
If you have a complaint in regard to this disconnection notice that can not be resolved after you have called Ohio Edison, or for general utility company information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumer counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.pickocc.org.

Additional messages, if any, can be found on back.

Usage History

Jan	12	1,087	Jul	12	686
Feb	12	4,010	Aug	12	1,114
Mar	12	1,746	Sep	12	1,105
Apr	12	1,710	Oct	12	1,094
May	12	1,129	Nov	12	1,367
Jun	12	781	Dec	12	2,718
			Jan	13	2,434



Comparisons	Last Year	This Year
Average Daily Use (KWH)	35	70
Average Daily Temperature	35	29
Days in Billing Period	31	35
Last 12 Months Use (KWH)		19,894
Average Monthly Use (KWH)		1,658

Account Summary

	Amount Due
Previous Balance	386.64
Payments/Adjustments	0.00
Balance at Billing on Jan 28, 2013	**386.64**
Ohio Edison	150.56
Ohio Edison - Misc. Charges	129.00
Consumption Inst. Plan Amount	11.96
FirstEnergy Solutions Corp - Consumption	135.57
Late Payment Charges	5.80
Total Current Charges	**432.89**
Amount Due by Feb 11, 2013	**$819.53**

To pay your account in full you owe $819.53.

Usage Information for Meter Number 780010006

Jan 25, 2013 KWH Reading (Estimate)	64,257
Dec 22, 2012 KWH Reading (Actual)	61,823
KWH used	2,434

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSD

Customer Charge	4.00
Distribution Related Component	110.39
Cost Recovery Charges	36.17
Current Consumption Bill Charges	**150.56**
Late payment charge	**5.80**
Security Deposit Request	**129.00**
Total Charges	**$ 285.36**

Charges From FirstEnergy Solutions Corp

341 White Pond Drive Bldg B3, Akron Oh 44320-1119
Customer Service: 1-888-254-6359

Account Number: 111464227 Rate: FES-G940

Basic Charge	2,434 KWH x	0.055698	per KWH	135.57
Total FirstEnergy Solutions Corp Charges				**$ 135.57**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	237.52	0.00	297.32	534.84
FirstEnergy Solutions Corp	149.12	0.00	135.57	284.69
Total	**386.64**	**0.00**	**432.89**	**819.53**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	704.00
Balance Jan 28, 2013	**75.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$819.53**
Due Date	**Feb 11, 2013**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 5.93 cents per KWH

Your next meter reading is scheduled to occur on or about Feb 25, 2013.

Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective with this bill.

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - The utility's price per KWH for bypassable generation and transmission; can be compared with the price offered by another supplier.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 KWH during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Ohio Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at Ohio Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

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We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

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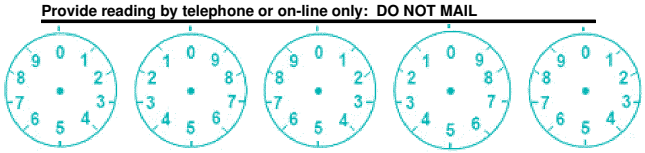
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1577) Monday - Friday between 8:00 a.m. and 5:00 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-633-4766. Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Estimated Meter Reading, Rebill

E20

February 21, 2013

Account Number: 110 012 901 986

Amount Due: $540.53

Due Date: March 07, 2013

Billing Period: **Dec 22 to Jan 25, 2013 for 35 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

**** REMINDER NOTICE ****

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

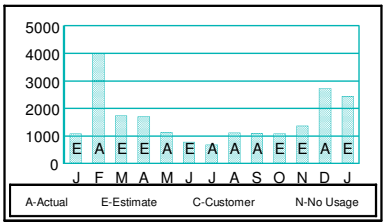
Residential Service - 0000740463 - 5.93 cents per KWH

Your next meter reading is scheduled to occur on or about Feb 25, 2013.

Additional messages, if any, can be found on back.

Usage History

Jan	12	1,087	Jul	12	686
Feb	12	4,010	Aug	12	1,114
Mar	12	1,746	Sep	12	1,105
Apr	12	1,710	Oct	12	1,094
May	12	1,129	Nov	12	1,367
Jun	12	781	Dec	12	2,718
			Jan	13	2,434



Comparisons	Last Year	This Year
Average Daily Use (KWH)	35	70
Average Daily Temperature	35	29
Days in Billing Period	31	35
Last 12 Months Use (KWH)		19,894
Average Monthly Use (KWH)		1,658

Account Summary

	Amount Due
Previous Balance	386.64
Payments/Adjustments	-150.00
Balance at Billing on Feb 21, 2013	**236.64**
Ohio Edison	150.56
Consumption Inst. Plan Amount	11.96
FirstEnergy Solutions Corp - Consumption	135.57
Late Payment Charges	5.80
Total Current Charges	**303.89**
Amount Due by Mar 07, 2013	**$540.53**

To pay your account in full you owe $540.53.

Usage Information for Meter Number 780010006

Jan 25, 2013 KWH Reading (Estimate)	64,257
Dec 22, 2012 KWH Reading (Actual)	61,823
KWH used	2,434

Charges From Ohio Edison

Customer Number: 0802500854 0000740463	
Rate: Residential Service OE-RSD	
Customer Charge	4.00
Distribution Related Component	110.39
Cost Recovery Charges	36.17
Current Consumption Bill Charges	**150.56**
Late payment charge	**5.80**
Total Charges	**$ 156.36**

Charges From FirstEnergy Solutions Corp

341 White Pond Drive Bldg B3, Akron Oh 44320-1119
Customer Service: 1-888-254-6359

Account Number: 111464227 Rate: FES-G940	
Basic Charge 2,434 KWH x 0.055698 per KWH	135.57
Total FirstEnergy Solutions Corp Charges	**$ 135.57**

Detail Payment and Adjustment Information

02/05/13 Payment	-21.00
02/06/13 Payment	-129.00
Total Payments and Adjustments	**-$150.00**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	237.52	-150.00	168.32	255.84
FirstEnergy Solutions Corp	149.12	0.00	135.57	284.69
Total	**386.64**	**-150.00**	**303.89**	**540.53**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	704.00
Balance Feb 21, 2013	**75.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$540.53**
Due Date	**Mar 07, 2013**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

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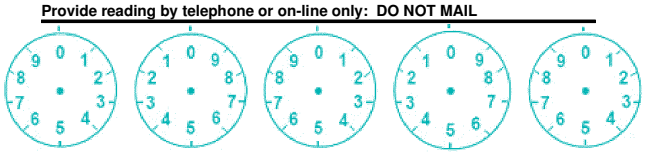
Provide reading by telephone or on-line only: DO NOT MAIL



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If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Actual Meter Reading

E20

February 26, 2013
Account Number: 110 012 901 986

Amount Due: $846.83

Due Date: March 12, 2013

Billing Period: **Jan 26 to Feb 25, 2013 for 31 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

*** DISCONNECTION NOTICE ***

Your electric bill payment is past due. **Your service may be disconnected unless payment of $236.64 is made by 03/12/2013.** If service is disconnected, you will be required to pay a reconnection fee of up to $35.00, and may be required to pay a security deposit of $137.00 to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

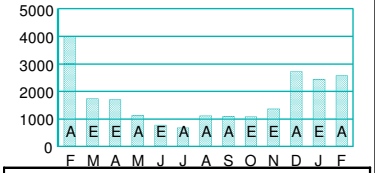
Residential Service - 0000740463 - 5.96 cents per KWH

Your next meter reading is scheduled to occur on or about Mar 26, 2013.

Additional messages, if any, can be found on back.

Usage History

Feb	12	4,010	Aug	12	1,114
Mar	12	1,746	Sep	12	1,105
Apr	12	1,710	Oct	12	1,094
May	12	1,129	Nov	12	1,367
Jun	12	781	Dec	12	2,718
Jul	12	686	Jan	13	2,434
			Feb	13	2,583



A-Actual E-Estimate C-Customer N-No Usage

Comparisons	Last Year	This Year
Average Daily Use (KWH)	122	83
Average Daily Temperature	34	28
Days in Billing Period	33	31
Last 12 Months Use (KWH)		18,467
Average Monthly Use (KWH)		1,539

Account Summary

	Amount Due
Previous Balance	540.53
Payments/Adjustments	0.00
Balance at Billing on Feb 26, 2013	**540.53**
Ohio Edison	158.03
FirstEnergy Solutions Corp - Consumption	144.72
Late Payment Charges	3.55
Total Current Charges	**306.30**
Amount Due by Mar 12, 2013	**$846.83**

Usage Information for Meter Number 780010006

Feb 25, 2013 KWH Reading (Actual)	66,840
Jan 26, 2013 KWH Reading (Estimate)	64,257
KWH used	2,583

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSD

Customer Charge	4.00
Distribution Related Component	113.94
Cost Recovery Charges	40.09
Current Consumption Bill Charges	**158.03**
Late payment charge	**3.55**
Total Charges	**$ 161.58**

Charges From FirstEnergy Solutions Corp

341 White Pond Drive Bldg B3, Akron Oh 44320-1119
Customer Service: 1-888-254-6359

Account Number: 111464227 Rate: FES-G940

Basic Charge 2,583 KWH x 0.056028 per KWH	144.72
Total FirstEnergy Solutions Corp Charges	**$ 144.72**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	255.84	0.00	161.58	417.42
FirstEnergy Solutions Corp	284.69	0.00	144.72	429.41
Total	**540.53**	**0.00**	**306.30**	**846.83**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	768.00
Balance Feb 26, 2013	**11.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$846.83**
Due Date	**Mar 12, 2013**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

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Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 KWH during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Ohio Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at Ohio Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

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For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

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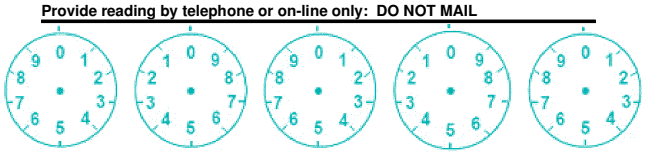
Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Estimated Meter Reading

E20

March 28, 2013
Account Number: 110 012 901 986

Amount Due: $1,036.71

Due Date: April 11, 2013

Billing Period: **Feb 26 to Mar 27, 2013 for 30 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

**** REMINDER NOTICE ****

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Overdue amounts associated with a disconnect notice from a prior month's bill and/or an Ohio 10-day Winter Notice may continue to result in disconnection of electric service. Call us at 1-800-686-3421 if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 5.96 cents per KWH

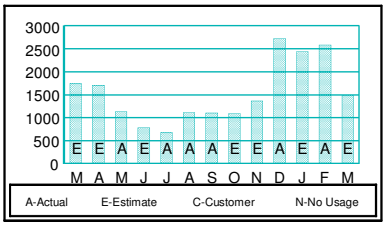
Your next meter reading is scheduled to occur on or about Apr 25, 2013.

During the present period, your meter was changed.

Additional messages, if any, can be found on back.

Usage History

Mar	12	1,746	Sep	12	1,105
Apr	12	1,710	Oct	12	1,094
May	12	1,129	Nov	12	1,367
Jun	12	781	Dec	12	2,718
Jul	12	686	Jan	13	2,434
Aug	12	1,114	Feb	13	2,583
			Mar	13	1,497



Comparisons	Last Year	This Year
Average Daily Use (KWH)	56	50
Average Daily Temperature	49	33
Days in Billing Period	31	30
Last 12 Months Use (KWH)		18,218
Average Monthly Use (KWH)		1,518

Account Summary

	Amount Due
Previous Balance	846.83
Payments/Adjustments	0.00
Balance at Billing on Mar 28, 2013	**846.83**
Ohio Edison	93.44
FirstEnergy Solutions Corp - Consumption	83.88
Late Payment Charges	12.56
Total Current Charges	**189.88**
Amount Due by Apr 11, 2013	**$1,036.71**

Usage Information for Meter Number 780010006

Mar 21, 2013 KWH Reading (Actual)	68,000
Feb 26, 2013 KWH Reading (Actual)	66,840
KWH used	1,160
Kilowatt Hours Billed	1,497

Usage Information for Meter Number L060057576

Mar 27, 2013 KWH Reading (Estimate)	337
Mar 22, 2013 KWH Reading (Actual)	0
KWH used	337

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSD

Customer Charge	4.00
Distribution Related Component	66.21
Cost Recovery Charges	23.23
Current Consumption Bill Charges	**93.44**
Late payment charge	**12.56**
Total Charges	**$ 106.00**

Charges From FirstEnergy Solutions Corp

341 White Pond Drive Bldg B3, Akron Oh 44320-1119
Customer Service: 1-888-254-6359

Account Number: 111464227 Rate: FES-G940

Basic Charge 1,497 KWH x 0.056032 per KWH	83.88
Total FirstEnergy Solutions Corp Charges	**$ 83.88**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	503.42	0.00	106.00	609.42
FirstEnergy Solutions Corp	343.41	0.00	83.88	427.29
Total	**846.83**	**0.00**	**189.88**	**1,036.71**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	768.00
Balance Mar 28, 2013	**11.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$1,036.71**
Due Date	**Apr 11, 2013**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

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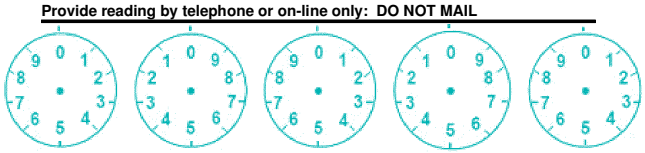

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If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Actual Meter Reading

E20

April 25, 2013
Account Number: 110 012 901 986

Amount Due: $1,268.84

Due Date: May 09, 2013

Billing Period: **Mar 28 to Apr 24, 2013 for 28 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

*** DISCONNECTION NOTICE ***

Your electric bill payment is past due. **Your service may be disconnected unless payment of $1,036.71 is made by 05/09/2013.** If service is disconnected, you will be required to pay a reconnection fee of up to $35.00, to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

If you have a complaint in regard to this disconnection notice that can not be resolved after you have called Ohio Edison, or for general utility company information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

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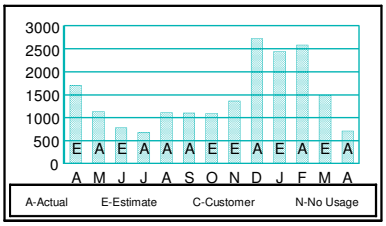
Additional messages, if any, can be found on back.

Usage History

Apr	12	1,710	Oct	12	1,094
May	12	1,129	Nov	12	1,367
Jun	12	781	Dec	12	2,718
Jul	12	686	Jan	13	2,434
Aug	12	1,114	Feb	13	2,583
Sep	12	1,105	Mar	13	1,497
			Apr	13	715



Comparisons	Last Year	This Year
Average Daily Use (KWH)	55	26
Average Daily Temperature	48	47
Days in Billing Period	31	28
Last 12 Months Use (KWH)		17,223
Average Monthly Use (KWH)		1,435

Account Summary

	Amount Due
Previous Balance	1,036.71
Payments/Adjustments	0.00
Balance at Billing on Apr 25, 2013	**1,036.71**
Ohio Edison	89.91
Ohio Edison - Misc. Charges	127.00
Late Payment Charges	15.22
Total Current Charges	**232.13**
Amount Due by May 09, 2013	**$1,268.84**

Usage Information for Meter Number L060057576

Apr 24, 2013 KWH Reading (Actual)	1,052
Mar 28, 2013 KWH Reading (Estimate)	337
KWH used	715

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSF

Customer Charge	4.00
Distribution Related Component	31.50
Cost Recovery Charges	11.08
Bypassable Generation and Transmission Related Component	43.33
Current Consumption Bill Charges	**89.91**
Security Deposit Request	**127.00**
Late payment charge	**15.22**
Total Charges	**$ 232.13**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	609.42	0.00	232.13	841.55
FirstEnergy Solutions Corp	427.29	0.00	0.00	427.29
Total	**1,036.71**	**0.00**	**232.13**	**1,268.84**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	768.00
Balance Apr 25, 2013	**11.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$1,268.84**
Due Date	**May 09, 2013**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

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Residential Service - 0000740463 - 6.06 cents per KWH

Your next meter reading is scheduled to occur on or about May 24, 2013.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Explanation of Terms

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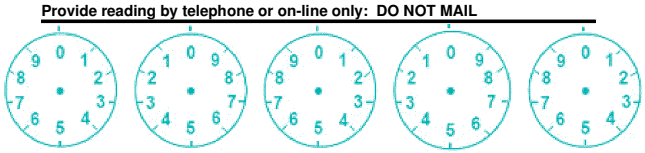

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If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Actual Meter Reading

E20

May 28, 2013

Account Number: 110 012 901 986

Amount Due: $1,380.09

Due Date: June 11, 2013

Billing Period: **Apr 25 to May 24, 2013 for 30 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

*** DISCONNECTION NOTICE ***

Your electric bill payment is past due. **Your service may be disconnected unless payment of $1,268.84 is made by 06/11/2013.** If service is disconnected, you will be required to pay a reconnection fee of up to $35.00, to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

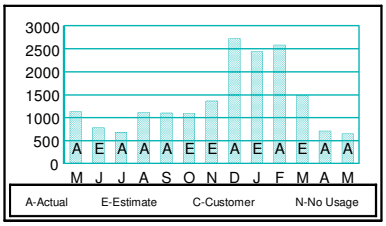
If you have a complaint in regard to this disconnection notice that can not be resolved after you have called Ohio Edison, or for general utility company information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumer counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.pickocc.org.

Additional messages, if any, can be found on back.

Usage History

May	12	1,129	Nov	12	1,367
Jun	12	781	Dec	12	2,718
Jul	12	686	Jan	13	2,434
Aug	12	1,114	Feb	13	2,583
Sep	12	1,105	Mar	13	1,497
Oct	12	1,094	Apr	13	715
			May	13	654



Comparisons	Last Year	This Year
Average Daily Use (KWH)	36	22
Average Daily Temperature	59	61
Days in Billing Period	31	30
Last 12 Months Use (KWH)		16,748
Average Monthly Use (KWH)		1,396

Account Summary

	Amount Due
Previous Balance	1,268.84
Payments/Adjustments	0.00
Balance at Billing on May 28, 2013	**1,268.84**
Ohio Edison	82.68
Ohio Edison - Misc. Charges	12.00
Late Payment Charges	16.57
Total Current Charges	**111.25**
Amount Due by Jun 11, 2013	**$1,380.09**

Usage Information for Meter Number L060057576

May 24, 2013 KWH Reading (Actual)	1,706
Apr 25, 2013 KWH Reading (Actual)	1,052
KWH used	654

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSF

Customer Charge	4.00
Distribution Related Component	28.83
Cost Recovery Charges	10.15
Bypassable Generation and Transmission Related Component	39.70
Current Consumption Bill Charges	**82.68**
Field Collection Charge	**12.00**
Late payment charge	**16.57**
Total Charges	**$ 111.25**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	841.55	0.00	111.25	952.80
FirstEnergy Solutions Corp	427.29	0.00	0.00	427.29
Total	**1,268.84**	**0.00**	**111.25**	**1,380.09**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	768.00
Balance May 28, 2013	**11.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$1,380.09**
Due Date	**Jun 11, 2013**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 6.07 cents per KWH

Your next meter reading is scheduled to occur on or about Jun 25, 2013.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

Rethink. Recycle. Reward. Chances are, the old refrigerator or freezer in your basement or garage is running up your utility bill by an average of $150 a year. Recycle it, reduce your energy use and keep harmful materials out of landfills. We'll pick it up and you'll pick up $50. To learn more, visit www.energysaveOhio.com and click on Appliance Turn-In Program or call 1-877-545-4112.

If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician's assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician so that service can be maintained.

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - The utility's price per KWH for bypassable generation and transmission; can be compared with the price offered by another supplier.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 KWH during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Ohio Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at Ohio Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll-free) from eight am. to five p.m. weekdays, or at http://www.pickocc.org.

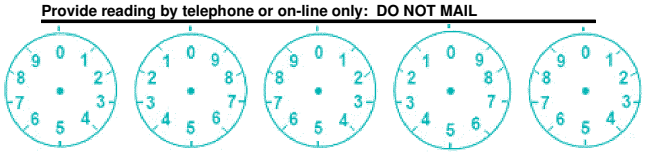
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1577) Monday - Friday between 8:00 a.m. and 5:00 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-633-4766. Say "Meter Reading" when asked "Which of these can I help you with today?" Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Estimated Meter Reading

E20

June 27, 2013

Account Number: 110 012 901 986

Amount Due: $1,510.62

Due Date: July 11, 2013

Billing Period: **May 25 to Jun 26, 2013 for 33 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

*** DISCONNECTION NOTICE ***

Your electric bill payment is past due. **Your service may be disconnected unless payment of $1,368.09 is made by 07/11/2013.** If service is disconnected, you will be required to pay a reconnection fee of up to $35.00, to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

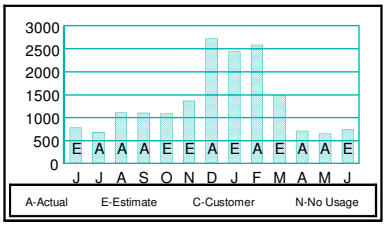
If you have a complaint in regard to this disconnection notice that can not be resolved after you have called Ohio Edison, or for general utility company information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumer counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.pickocc.org.

Additional messages, if any, can be found on back.

Usage History

Jun	12	781	Dec	12	2,718
Jul	12	686	Jan	13	2,434
Aug	12	1,114	Feb	13	2,583
Sep	12	1,105	Mar	13	1,497
Oct	12	1,094	Apr	13	715
Nov	12	1,367	May	13	654
			Jun	13	741



Comparisons	Last Year	This Year
Average Daily Use (KWH)	24	22
Average Daily Temperature	70	67
Days in Billing Period	32	33
Last 12 Months Use (KWH)		16,708
Average Monthly Use (KWH)		1,392

Account Summary

	Amount Due
Previous Balance	1,380.09
Payments/Adjustments	0.00
Balance at Billing on Jun 27, 2013	**1,380.09**
Ohio Edison	100.72
Ohio Edison - Misc. Charges	12.00
Late Payment Charges	17.81
Total Current Charges	**130.53**
Amount Due by Jul 11, 2013	**$1,510.62**

Usage Information for Meter Number L060057576

Jun 26, 2013 KWH Reading (Estimate)	2,447
May 25, 2013 KWH Reading (Actual)	1,706
KWH used	741

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSF

Customer Charge	4.00
Distribution Related Component	32.64
Cost Recovery Charges	11.85
Bypassable Generation and Transmission Related Component	52.23
Current Consumption Bill Charges	**100.72**
Field Collection Charge	**12.00**
Late payment charge	**17.81**
Total Charges	**$ 130.53**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	952.80	0.00	130.53	1,083.33
FirstEnergy Solutions Corp	427.29	0.00	0.00	427.29
Total	**1,380.09**	**0.00**	**130.53**	**1,510.62**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	768.00
Balance Jun 27, 2013	**11.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$1,510.62**
Due Date	**Jul 11, 2013**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 7.05 cents per KWH

Your next meter reading is scheduled to occur on or about Jul 25, 2013.

Pursuant to Ohio law, it is illegal for your electric meter and associated equipment to be tampered with to obtain unauthorized use of electricity. As specified in the Ohio Revised Code, persons found guilty of stealing electricity or tampering may be subject to jail sentences up to five years and fines up to $10,000. Meter tampering is dangerous and could result in serious personal injury or damage to property. Ohio Law requires this message.

To improve the efficiency of our meter reading process, we are modifying our reading and billing schedules. The date your bill is issued and the date your payment is due may change.

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Recovers previously incurred costs, including PUCO-approved Phase-In Recovery Charges OE collects from all customers on behalf of OE Funding, LLC which owns the right to impose and collect such charges.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - The utility's price per KWH for bypassable generation and transmission; can be compared with the price offered by another supplier.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 KWH during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Ohio Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at Ohio Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

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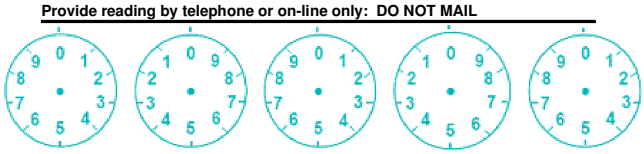
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1577) Monday - Friday between 8:00 a.m. and 5:00 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-633-4766. Say "Meter Reading" when asked "Which of these can I help you with today?" Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Actual Meter Reading

E20

July 29, 2013

Account Number: 110 012 901 986

Amount Due: $1,643.93

Due Date: August 12, 2013

Billing Period: **Jun 27 to Jul 25, 2013 for 29 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

*** DISCONNECTION NOTICE ***

Your electric bill payment is past due. **Your service may be disconnected unless payment of $1,486.62 is made by 08/09/2013.** If service is disconnected, you will be required to pay a reconnection fee of up to $35.00, to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

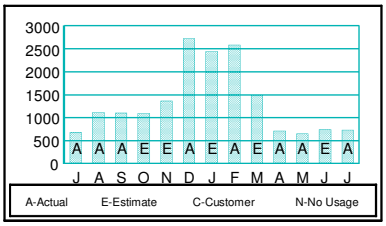
If you have a complaint in regard to this disconnection notice that can not be resolved after you have called Ohio Edison, or for general utility company information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumer counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.pickocc.org.

Additional messages, if any, can be found on back.

Usage History

Jul	12	686	Jan	13	2,434
Aug	12	1,114	Feb	13	2,583
Sep	12	1,105	Mar	13	1,497
Oct	12	1,094	Apr	13	715
Nov	12	1,367	May	13	654
Dec	12	2,718	Jun	13	741
			Jul	13	730



Comparisons	Last Year	This Year
Average Daily Use (KWH)	24	25
Average Daily Temperature	76	74
Days in Billing Period	29	29
Last 12 Months Use (KWH)		16,752
Average Monthly Use (KWH)		1,396

Account Summary

	Amount Due
Previous Balance	1,510.62
Payments/Adjustments	0.00
Balance at Billing on Jul 29, 2013	**1,510.62**
Ohio Edison	101.99
Ohio Edison - Misc. Charges	12.00
Late Payment Charges	19.32
Total Current Charges	**133.31**
Amount Due by Aug 12, 2013	**$1,643.93**

Usage Information for Meter Number L060057576

Jul 25, 2013 KWH Reading (Actual)	3,177
Jun 27, 2013 KWH Reading (Estimate)	2,447
KWH used	730

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSF

Customer Charge	4.00
Distribution Related Component	34.26
Cost Recovery Charges	10.95
Bypassable Generation and Transmission Related Component	52.78
Current Consumption Bill Charges	**101.99**
Field Collection Charge	**12.00**
Late payment charge	**19.32**
Total Charges	**$ 133.31**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	1,083.33	0.00	133.31	1,216.64
FirstEnergy Solutions Corp	427.29	0.00	0.00	427.29
Total	**1,510.62**	**0.00**	**133.31**	**1,643.93**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	768.00
Balance Jul 29, 2013	**11.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$1,643.93**
Due Date	**Aug 12, 2013**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 7.23 cents per KWH

Your next meter reading is scheduled to occur on or about Aug 23, 2013.

For your safety and the safety of our crews, when using a generator follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit.

Rethink. Recycle. Reward. Chances are, the old refrigerator or freezer in your basement or garage is running up your utility bill by an average of $150 a year. Recycle it, reduce your energy use and keep harmful materials out of landfills. We'll pick it up and you'll pick up $50. To learn more, visit www.energysaveOhio.com and click on Appliance Turn-In Program or call 877-545-4112.

To improve the efficiency of our meter reading process, we are modifying our reading and billing schedules. The date your bill is issued and the date your payment is due may change.

The Public Utilities Commission of Ohio in Case No. 13-811-EL-RDR approved Generation Service Rider (Rider GEN) charges for all non-shopping customers effective June 1, 2013. This charge results in an increase of $2.73 in generation charges for a residential customer using 750 kWh per month.

Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it.

For a brochure describing your customer rights and obligations, please call our Customer Service phone number.

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Recovers previously incurred costs, including PUCO-approved Phase-In Recovery Charges OE collects from all customers on behalf of OE Funding, LLC which owns the right to impose and collect such charges.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

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Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - The utility's price per KWH for bypassable generation and transmission; can be compared with the price offered by another supplier.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 KWH during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Ohio Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at Ohio Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

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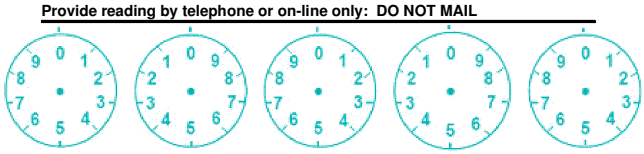
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1577) Monday - Friday between 8:00 a.m. and 5:00 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-633-4766. Say "Meter Reading" when asked "Which of these can I help you with today?" Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Actual Meter Reading

E20

August 27, 2013
Account Number: 110 012 901 986

Amount Due: $1,755.34

Due Date: September 10, 2013

Billing Period: **Jul 26 to Aug 23, 2013 for 29 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

**** REMINDER NOTICE ****

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Overdue amounts associated with a disconnect notice from a prior month's bill and/or an Ohio 10-day Winter Notice may continue to result in disconnection of electric service. Call us at 1-800-686-3421 if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 7.22 cents per KWH

Your next meter reading is scheduled to occur on or about Sep 24, 2013.

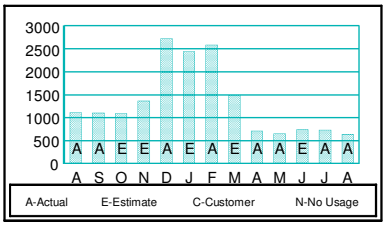
Take advantage of rebates on the purchase of ENERGY STAR qualified appliances and receive up to $50. FirstEnergy's utilities are offering rebates on clothes washers, refrigerators, freezers, room air conditioners and dehumidifiers. To learn more about the energy-efficient products program and other energy-saving rebate programs, visit www.energysaveOhio.com or call 1-888-243-6808.

To improve the efficiency of our meter reading process, we are modifying our reading and billing schedules. The date your bill is issued and the date your payment is due may change.

Additional messages, if any, can be found on back.

Usage History

Aug	12	1,114	Feb	13	2,583
Sep	12	1,105	Mar	13	1,497
Oct	12	1,094	Apr	13	715
Nov	12	1,367	May	13	654
Dec	12	2,718	Jun	13	741
Jan	13	2,434	Jul	13	730
			Aug	13	645



Comparisons	Last Year	This Year
Average Daily Use (KWH)	37	22
Average Daily Temperature	70	68
Days in Billing Period	30	29
Last 12 Months Use (KWH)		16,283
Average Monthly Use (KWH)		1,357

Account Summary

	Amount Due
Previous Balance	1,643.93
Payments/Adjustments	0.00
Balance at Billing on Aug 27, 2013	**1,643.93**
Ohio Edison	90.56
Late Payment Charges	20.85
Total Current Charges	**111.41**
Amount Due by Sep 10, 2013	**$1,755.34**

Usage Information for Meter Number L060057576

Aug 23, 2013 KWH Reading (Actual)	3,822
Jul 26, 2013 KWH Reading (Actual)	3,177
KWH used	645

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSF

Customer Charge	4.00
Distribution Related Component	30.45
Cost Recovery Charges	9.57
Bypassable Generation and Transmission Related Component	46.54
Current Consumption Bill Charges	**90.56**
Late payment charge	**20.85**
Total Charges	**$ 111.41**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	1,216.64	0.00	111.41	1,328.05
FirstEnergy Solutions Corp	427.29	0.00	0.00	427.29
Total	**1,643.93**	**0.00**	**111.41**	**1,755.34**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	768.00
Balance Aug 27, 2013	**11.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$1,755.34**
Due Date	**Sep 10, 2013**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

Explanation of Terms

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Important Information

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For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

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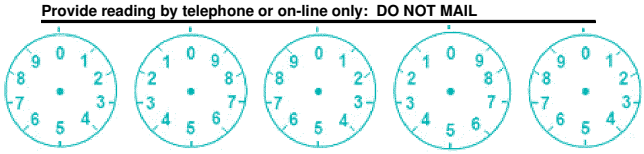
Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Estimated Meter Reading

E20

September 27, 2013

Account Number: 110 012 901 986

Amount Due: $1,877.92

Due Date: October 11, 2013

Billing Period: **Aug 24 to Sep 25, 2013 for 33 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

**** REMINDER NOTICE ****

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Overdue amounts associated with a disconnect notice from a prior month's bill and/or an Ohio 10-day Winter Notice may continue to result in disconnection of electric service. Call us at 1-800-686-3421 if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 6.53 cents per KWH

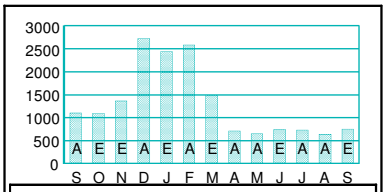
Your next meter reading is scheduled to occur on or about Oct 23, 2013.

To improve the efficiency of our meter reading process, we are modifying our reading and billing schedules. The date your bill is issued and the date your payment is due may change.

Additional messages, if any, can be found on back.

Usage History

Sep	12	1,105	Mar	13	1,497
Oct	12	1,094	Apr	13	715
Nov	12	1,367	May	13	654
Dec	12	2,718	Jun	13	741
Jan	13	2,434	Jul	13	730
Feb	13	2,583	Aug	13	645
			Sep	13	757



A-Actual E-Estimate C-Customer N-No Usage

Comparisons	Last Year	This Year
Average Daily Use (KWH)	35	23
Average Daily Temperature	65	67
Days in Billing Period	32	33
Last 12 Months Use (KWH)		15,935
Average Monthly Use (KWH)		1,328

Account Summary

	Amount Due
Previous Balance	1,755.34
Payments/Adjustments	0.00
Balance at Billing on Sep 27, 2013	**1,755.34**
Ohio Edison	100.37
Late Payment Charges	22.21
Total Current Charges	**122.58**
Amount Due by Oct 11, 2013	**$1,877.92**

Usage Information for Meter Number L060057576

Sep 25, 2013 KWH Reading (Estimate)	4,579
Aug 24, 2013 KWH Reading (Actual)	3,822
KWH used	757

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSF

Customer Charge	4.00
Distribution Related Component	35.72
Cost Recovery Charges	11.23
Bypassable Generation and Transmission Related Component	49.42
Current Consumption Bill Charges	**100.37**
Late payment charge	**22.21**
Total Charges	**$ 122.58**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	1,328.05	0.00	122.58	1,450.63
FirstEnergy Solutions Corp	427.29	0.00	0.00	427.29
Total	**1,755.34**	**0.00**	**122.58**	**1,877.92**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	768.00
Balance Sep 27, 2013	**11.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$1,877.92**
Due Date	**Oct 11, 2013**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

Explanation of Terms

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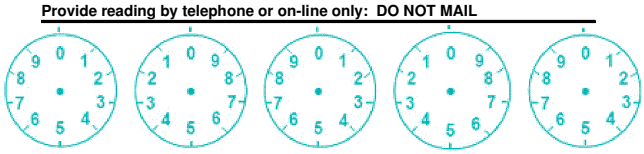

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If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Actual Meter Reading

E20

October 25, 2013

Account Number: 110 012 901 986

Amount Due: $2,065.09

Due Date: November 08, 2013

Billing Period: **Sep 26 to Oct 23, 2013 for 28 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

*** DISCONNECTION NOTICE ***

Your electric bill payment is past due. **Your service may be disconnected unless payment of $1,841.92 is made by 11/07/2013.** If service is disconnected, you will be required to pay a reconnection fee of up to $35.00, to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

If you have a complaint in regard to this disconnection notice that can not be resolved after you have called Ohio Edison, or for general utility company information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

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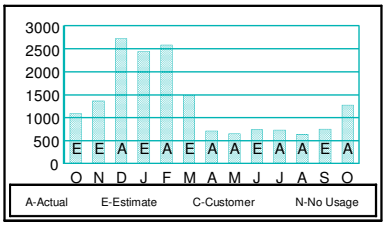
Additional messages, if any, can be found on back.

Usage History

Oct	12	1,094	Apr	13	715
Nov	12	1,367	May	13	654
Dec	12	2,718	Jun	13	741
Jan	13	2,434	Jul	13	730
Feb	13	2,583	Aug	13	645
Mar	13	1,497	Sep	13	757
			Oct	13	1,279



Comparisons	Last Year	This Year
Average Daily Use (KWH)	36	46
Average Daily Temperature	54	60
Days in Billing Period	30	28
Last 12 Months Use (KWH)		16,120
Average Monthly Use (KWH)		1,343

Account Summary

	Amount Due
Previous Balance	1,877.92
Payments/Adjustments	0.00
Balance at Billing on Oct 25, 2013	**1,877.92**
Ohio Edison	163.45
Late Payment Charges	23.72
Total Current Charges	**187.17**
Amount Due by Nov 08, 2013	**$2,065.09**

Usage Information for Meter Number L060057576

Oct 23, 2013 KWH Reading (Actual)	5,858
Sep 26, 2013 KWH Reading (Estimate)	4,579
KWH used	1,279

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSF

Customer Charge	4.00
Distribution Related Component	59.72
Cost Recovery Charges	18.98
Bypassable Generation and Transmission Related Component	80.75
Current Consumption Bill Charges	**163.45**
Late payment charge	**23.72**
Total Charges	**$ 187.17**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	1,450.63	0.00	187.17	1,637.80
FirstEnergy Solutions Corp	427.29	0.00	0.00	427.29
Total	**1,877.92**	**0.00**	**187.17**	**2,065.09**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	768.00
Balance Oct 25, 2013	**11.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$2,065.09**
Due Date	**Nov 08, 2013**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

0511001290198600000000000000000000000000187170002065093

Messages (Continued)

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 6.31 cents per KWH

Your next meter reading is scheduled to occur on or about Nov 22, 2013.

If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician's assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician so that service can be maintained.

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Recovers previously incurred costs, including PUCO-approved Phase-In Recovery Charges OE collects from all customers on behalf of OE Funding, LLC which owns the right to impose and collect such charges.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - The utility's price per KWH for bypassable generation and transmission; can be compared with the price offered by another supplier.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 KWH during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Ohio Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at Ohio Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll-free) from eight am. to five p.m. weekdays, or at http://www.pickocc.org.

For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

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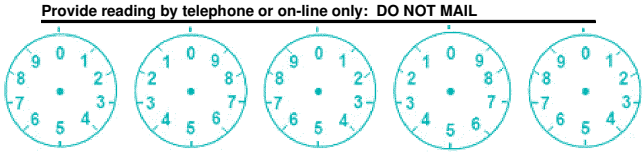
Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Actual Meter Reading

E20

November 26, 2013

Account Number: 110 012 901 986

Amount Due: $2,313.25

Due Date: December 10, 2013

Billing Period: **Oct 24 to Nov 22, 2013 for 30 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

*** DISCONNECTION NOTICE ***

Your electric bill payment is past due. **Your service may be disconnected unless payment of $2,029.09 is made by 12/09/2013.** If service is disconnected, you will be required to pay a reconnection fee of up to $35.00, to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

If you have a complaint in regard to this disconnection notice that can not be resolved after you have called Ohio Edison, or for general utility company information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

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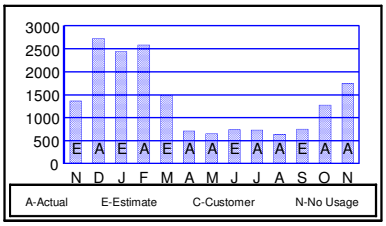
Additional messages, if any, can be found on back.

Usage History

Nov	12	1,367	May	13	654
Dec	12	2,718	Jun	13	741
Jan	13	2,434	Jul	13	730
Feb	13	2,583	Aug	13	645
Mar	13	1,497	Sep	13	757
Apr	13	715	Oct	13	1,279
			Nov	13	1,749



Comparisons	Last Year	This Year
Average Daily Use (KWH)	49	58
Average Daily Temperature	43	44
Days in Billing Period	28	30
Last 12 Months Use (KWH)		16,502
Average Monthly Use (KWH)		1,375

Account Summary

	Amount Due
Previous Balance	2,065.09
Payments/Adjustments	0.00
Balance at Billing on Nov 26, 2013	**2,065.09**
Ohio Edison	221.99
Late Payment Charges	26.17
Total Current Charges	**248.16**
Amount Due by Dec 10, 2013	**$2,313.25**

Usage Information for Meter Number L060057576

Nov 22, 2013 KWH Reading (Actual)	7,607
Oct 24, 2013 KWH Reading (Actual)	5,858
KWH used	1,749

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSF

Customer Charge	4.00
Distribution Related Component	81.57
Cost Recovery Charges	25.97
Bypassable Generation and Transmission Related Component	110.45
Current Consumption Bill Charges	**221.99**
Late payment charge	**26.17**
Total Charges	**$ 248.16**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	1,637.80	0.00	248.16	1,885.96
FirstEnergy Solutions Corp	427.29	0.00	0.00	427.29
Total	**2,065.09**	**0.00**	**248.16**	**2,313.25**

Consumption Installment Plan

Installment Date	02/03/2012
Installment Amount	779.96
Paid to date	768.00
Balance Nov 26, 2013	**11.96**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$2,313.25**
Due Date	**Dec 10, 2013**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

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Residential Service - 0000740463 - 6.32 cents per KWH

Your next meter reading is scheduled to occur on or about Dec 23, 2013.

Request an Energy Conservation Kit to reduce energy use and save money on future home energy bills. The cost of these kits is paid for through a charge included in all residential customers' bills in accordance with Ohio Senate Bill 221. There is no additional charge to enroll. Enrollment is easy: have your account number ready and visit ohioenergykit.com or call 888-257-1190. One kit per account.

Explanation of Terms

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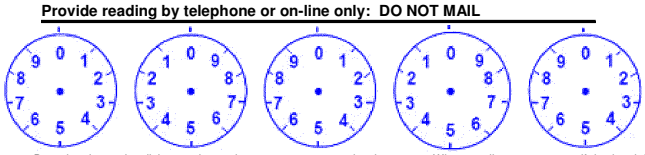

Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Estimated Meter Reading

E20

December 30, 2013

Account Number: 110 012 901 986

Amount Due: $2,328.25

Due Date: January 13, 2014

Billing Period: **Nov 23 to Dec 26, 2013 for 34 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

*** DISCONNECTION NOTICE ***

Your electric bill payment is past due. **Your service may be disconnected unless payment of $2,102.00 is made by 01/10/2014.** If service is disconnected, you will be required to pay a reconnection fee of up to $35.00, to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

If you have a complaint in regard to this disconnection notice that can not be resolved after you have called Ohio Edison, or for general utility company information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

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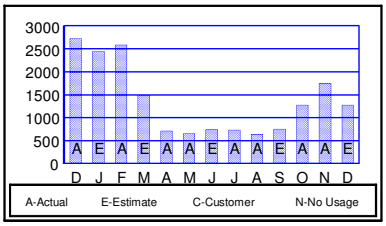
Additional messages, if any, can be found on back.

Usage History

Dec	12	2,718	Jun	13	741
Jan	13	2,434	Jul	13	730
Feb	13	2,583	Aug	13	645
Mar	13	1,497	Sep	13	757
Apr	13	715	Oct	13	1,279
May	13	654	Nov	13	1,749
			Dec	13	1,270



Comparisons	Last Year	This Year
Average Daily Use (KWH)	91	37
Average Daily Temperature	40	31
Days in Billing Period	30	34
Last 12 Months Use (KWH)		15,054
Average Monthly Use (KWH)		1,255

Account Summary

	Amount Due
Previous Balance	2,313.25
Payments/Adjustments	-210.00
Balance at Billing on Dec 30, 2013	**2,103.25**
Ohio Edison	161.47
Ohio Edison - Misc. Charges	34.75
Late Payment Charges	28.78
Total Current Charges	**225.00**
Amount Due by Jan 13, 2014	**$2,328.25**

Usage Information for Meter Number L060057576

Dec 26, 2013 KWH Reading (Estimate)	8,877
Nov 23, 2013 KWH Reading (Actual)	7,607
KWH used	1,270

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSF

Customer Charge	3.17
Distribution Related Component	59.25
Cost Recovery Charges	18.85
Bypassable Generation and Transmission Related Component	80.20
Current Consumption Bill Charges	**161.47**
Late payment charge	**28.78**
Security Deposit Interest	**-0.25**
Reconnection Charge	**35.00**
Total Charges	**$ 225.00**

Detail Payment and Adjustment Information

12/04/13	Payment	-210.00

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	1,885.96	-173.96	225.00	1,937.00
FirstEnergy Solutions Corp	427.29	-36.04	0.00	391.25
Total	**2,313.25**	**-210.00**	**225.00**	**2,328.25**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$2,328.25**
Due Date	**Jan 13, 2014**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

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Residential Service - 0000740463 - 6.31 cents per KWH

Your next meter reading is scheduled to occur on or about Jan 24, 2014.

A deposit in the amount of $127.00 for your account was received on 12/04/2013. The deposit will be refunded one year after the date of the deposit unless: 1) service has been disconnected for non-payment, fraudulent practice, tampering or unauthorized reconnection; or 2) more than two past-due bills have occurred. In accordance with Ohio law, interest will accrue on deposits at an annual rate of 3.00% and credited to your account each month. However, the deposit and any accrued interest will be applied to satisfy any unpaid balance remaining after the final bill for service before any refund is made.

Under State law, the amount you are being billed includes: (1) Kilowatt-hour taxes that have been in effect since 2001 and are currently at $69.72 and (2) Assessments to assist in the support of the operations of the PUCO and the office of the consumers' counsel that have been in effect since 1912 and 1977, respectively.

Best wishes for a joyous holiday season from all of us at Ohio Edison.

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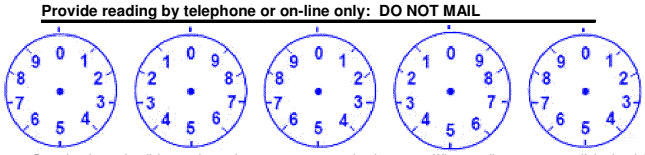

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If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Estimated Meter Reading, Weather Related

E20

January 29, 2014

Account Number: 110 012 901 986

Amount Due: $2,351.52

Due Date: February 12, 2014

Billing Period: **Dec 27 to Jan 27, 2014 for 32 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

*** DISCONNECTION NOTICE ***

Your electric bill payment is past due. **Your service may be disconnected unless payment of $2,066.94 is made by 02/11/2014.** If service is disconnected, you will be required to pay a reconnection fee of up to $35.00, to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

If you have a complaint in regard to this disconnection notice that can not be resolved after you have called Ohio Edison, or for general utility company information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

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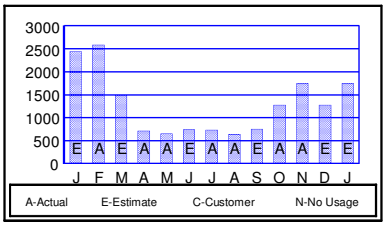
Additional messages, if any, can be found on back.

Usage History

Jan	13	2,434	Jul	13	730
Feb	13	2,583	Aug	13	645
Mar	13	1,497	Sep	13	757
Apr	13	715	Oct	13	1,279
May	13	654	Nov	13	1,749
Jun	13	741	Dec	13	1,270
			Jan	14	1,742



Comparisons	Last Year	This Year
Average Daily Use (KWH)	70	54
Average Daily Temperature	29	24
Days in Billing Period	35	32
Last 12 Months Use (KWH)		14,362
Average Monthly Use (KWH)		1,197

Account Summary

	Amount Due
Previous Balance	2,328.25
Payments/Adjustments	-225.00
Balance at Billing on Jan 29, 2014	**2,103.25**
Ohio Edison	220.76
Ohio Edison - Misc. Charges	-0.31
Late Payment Charges	27.82
Total Current Charges	**248.27**
Amount Due by Feb 12, 2014	**$2,351.52**

Usage Information for Meter Number L060057576

Jan 27, 2014 KWH Reading (Estimate)	10,619
Dec 27, 2013 KWH Reading (Estimate)	8,877
KWH used	1,742

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSF

Customer Charge	4.00
Distribution Related Component	82.29
Cost Recovery Charges	26.82
Bypassable Generation and Transmission Related Component	107.65
Current Consumption Bill Charges	**220.76**
Late payment charge	**27.82**
Security Deposit Interest	**-0.31**
Total Charges	**$ 248.27**

Detail Payment and Adjustment Information

01/16/14 Payment	-225.00

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	1,937.00	0.00	248.27	2,185.27
FirstEnergy Solutions Corp	391.25	-225.00	0.00	166.25
Total	**2,328.25**	**-225.00**	**248.27**	**2,351.52**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$2,351.52**
Due Date	**Feb 12, 2014**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

0511001290198600000000000000000000000248270002351522

Messages (Continued)

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0000740463 - 6.18 cents per KWH

Your next meter reading is scheduled to occur on or about Feb 25, 2014.

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Recovers previously incurred costs, including PUCO-approved Phase-In Recovery Charges OE collects from all customers on behalf of OE Funding, LLC which owns the right to impose and collect such charges.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - The utility's price per KWH for bypassable generation and transmission; can be compared with the price offered by another supplier.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 KWH during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Ohio Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at Ohio Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

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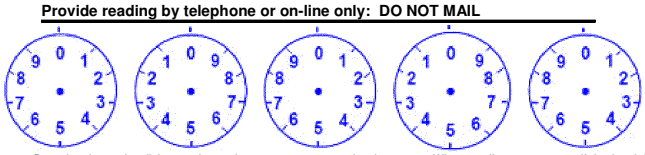
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-633-4766. Say "Meter Reading" when asked "Which of these can I help you with today?" Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Estimated Meter Reading, Final Bill

E20

January 30, 2014

Account Number: 110 012 901 986

Amount Due: $2,224.65

Due Date: February 13, 2014

Billing Period: **Jan 28 to Jan 28, 2014 for 1 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com

Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

**** REMINDER NOTICE ****

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Overdue amounts associated with a disconnect notice from a prior month's bill and/or an Ohio 10-day Winter Notice may continue to result in disconnection of electric service. Call us at 1-800-686-3421 if you have questions or for information on payment arrangements.

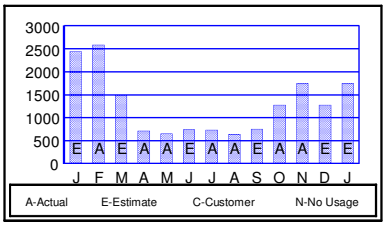
To receive your **PRICE TO COMPARE**, please call 1-800-225-0444. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Payments made on or after March 15, 2014, for your supplier charges should be mailed to:
FirstEnergy Solutions Corp, 341 WHITE POND DRIVE BLDG B3, AKRON, OH 44320-1119
Payments received after this date will be applied to the amount owed to Ohio Edison.

Additional messages, if any, can be found on back.

Usage History

Jan	13	2,434	Jul	13	730
Feb	13	2,583	Aug	13	645
Mar	13	1,497	Sep	13	757
Apr	13	715	Oct	13	1,279
May	13	654	Nov	13	1,749
Jun	13	741	Dec	13	1,270
			Jan	14	1,742



Comparisons	Last Year	This Year
Average Daily Use (KWH)	70	1742
Average Daily Temperature	29	
Days in Billing Period	35	1
Last 12 Months Use (KWH)		14,362
Average Monthly Use (KWH)		1,197

Account Summary

	Amount Due
Previous Balance	2,351.52
Payments/Adjustments	-127.00
Balance at Billing on Jan 30, 2014	**2,224.52**
Ohio Edison	0.14
Ohio Edison - Misc. Charges	-0.01
Total Current Charges	**0.13**
Amount Due by Feb 13, 2014	**$2,224.65**

Usage Information for Meter Number L060057576

Jan 28, 2014 KWH Reading (Estimate)	10,619
Jan 28, 2014 KWH Reading (Estimate)	10,619
KWH used	0

Charges From Ohio Edison

Customer Number: 0802500854 0000740463
Rate: Residential Service OE-RSF

Customer Charge	0.13
Distribution Related Component	0.01
Current Consumption Bill Charges	**0.14**
Security Deposit Interest	**-0.01**
Total Charges	**$ 0.13**

Detail Payment and Adjustment Information

01/30/14 Security Deposit Refund	-127.00

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Ohio Edison	2,185.52	-127.00	0.13	2,058.65
FirstEnergy Solutions Corp	166.00	0.00	0.00	166.00
Total	**2,351.52**	**-127.00**	**0.13**	**2,224.65**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$2,224.65**
Due Date	**Feb 13, 2014**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

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Messages (Continued)

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Recovers previously incurred costs, including PUCO-approved Phase-In Recovery Charges OE collects from all customers on behalf of OE Funding, LLC which owns the right to impose and collect such charges.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - The utility's price per KWH for bypassable generation and transmission; can be compared with the price offered by another supplier.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

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Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Ohio Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at Ohio Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

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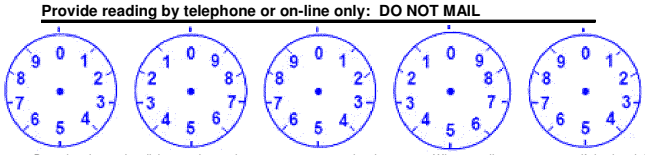
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-633-4766. Say "Meter Reading" when asked "Which of these can I help you with today?" Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

OhioEdison
A FirstEnergy Company

Bill Based On: Estimated Meter Reading, Final Bill, Multi Month Rebill

E20

June 30, 2014

Account Number: 110 012 901 986

Amount Due: $2,014.52

Due Date: July 14, 2014

Billing Period: **Dec 27 to Jan 28, 2014 for 33 days**
Bill For: PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages

**** REMINDER NOTICE ****

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Overdue amounts associated with a disconnect notice from a prior month's bill and/or an Ohio 10-day Winter Notice may continue to result in disconnection of electric service. Call us at 1-800-686-3421 if you have questions or for information on payment arrangements.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

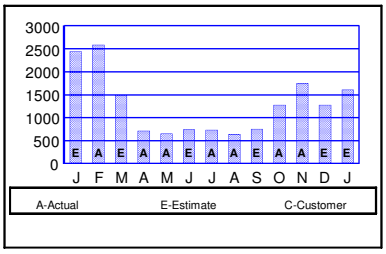
Residential Service - 0000740463 - 6.16 cents per KWH

Payments made on or after August 13, 2014, for your supplier charges should be mailed to:
FirstEnergy Solutions Corp, 341 WHITE POND DRIVE BLDG B3, AKRON, OH 44320-1119
Payments received after this date will be applied to the amount owed to Ohio Edison.

Additional messages, if any, can be found on back.

Usage History

Jan	13	2,434	Jul	13	730
Feb	13	2,583	Aug	13	645
Mar	13	1,497	Sep	13	757
Apr	13	715	Oct	13	1,279
May	13	654	Nov	13	1,749
Jun	13	741	Dec	13	1,270
			Jan	14	1,608



Comparisons	Last Year	This Year
Average Daily Use (KWH)	70	87
Average Daily Temperature	29	23
Days in Billing Period	35	33
Last 12 Months Use (KWH)		14,228
Average Monthly Use (KWH)		1,186

Account Summary

	Amount Due
Previous Balance	2,328.25
Payments/Adjustments	-517.69
Balance at Billing on Jun 30, 2014	**1,810.56**
Ohio Edison	204.27
Ohio Edison - Misc. Charges	-0.31
Total Current Charges	**203.96**
Amount Due by Jul 14, 2014	**$2,014.52**

Usage Information for Meter Number L060057576

Jan 27, 2014 KWH Reading (Estimate)	10,442
Dec 27, 2013 KWH Reading (Estimate)	8,877
KWH used	1,565
Jan 28, 2014 KWH Reading (Estimate)	10,485
Jan 28, 2014 KWH Reading (Estimate)	10,442
KWH used	43

Charges From Ohio Edison

Billing Period: Dec 27, 2013 to Jan 27, 2014	
Customer Number: 0802500854 0000740463	
Rate: Residential Service OE-RSF	
Customer Charge	4.00
Distribution Related Component	73.96
Cost Recovery Charges	24.10
Bypassable Generation and Transmission Related Component	96.72
Current Consumption Bill Charges	**198.78**
Billing Period: Jan 28, 2014 to Jan 28, 2014	
Customer Number: 0802500854 0000740463	
Rate: Residential Service OE-RSF	
Customer Charge	0.13
Distribution Related Component	2.04
Cost Recovery Charges	0.67
Bypassable Generation and Transmission Related Component	2.65
Current Consumption Bill Charges	**5.49**
Security Deposit Interest	**-0.31**
Total Charges - All Billing Periods	$ 203.96

Detail Payment and Adjustment Information

01/16/14	Payment	-225.00
03/17/14	Writeoff	-165.69
06/30/14	Security Deposit Refund	-127.00
Total Payments and Adjustments		**-$517.69**

Return this part with a check or money order payable to Ohio Edison

OhioEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 110 012 901 986

Amount Paid	
Amount Due	**$2,014.52**
Due Date	**Jul 14, 2014**

PETE SPOONER
10800 HUMM RD
BERLIN HEIGHTS OH 44814-9545

OHIO EDISON
PO BOX 3637
AKRON OH 44309-3637

0511001290198600000000000000000000000000203960002014525

Messages (Continued)

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

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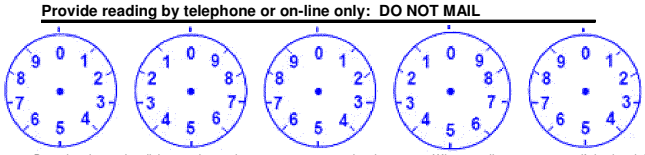

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If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

ATTACHMENT B

Display Results: Characteristic Overview

Inspection Method | Control chart | Histogram | Run values (run chart) | Results history | Valuation parameter... | Inspection Points

Material 4300 FM 2S 240V CL200 KWH
Insp. Lot 70000519593
Oper./Act. 0010 AUTOMATED TEST: SINGLE PHASE K.. Plnt 2000

General | Summarized | Unit to be inspected | Indicators

Insp. unit 780010006

Force | Further details...

S..	Short text for the in..	Specifications	Inspect	Inspected	Result	Original Val..	Va..	Defect cl..	Insp.descriptn	Additional Info.	Ad..	Tes..	His..	Cl
5	STANDARD TEST EQ..	STANDARD	1	1	STD STAND..		✔			NA		0		
5	AS FOUND INDEX	0.000 .. 99999.999	1	1	86.000	86								
5	AS LEFT INDEX	0.000 .. 99999.999	1	1	0.000	0								
5	TEST REASON	REASON FOR TEST C..	1	1	95 RETIRE..									
5	AS FOUND 1 SERIES ..	90.00 .. 110.00 %	1	1	99.42	99.42								
5	AS FOUND 1 SERIES ..	90.00 .. 110.00 %	1	1	100.12	100.12								
5	AS FOUND 1 SERIES ..	90.00 .. 110.00 %	1	1	99.59	99.59								
5	AS FOUND 1 WEIGH..	98.00 .. 102.00 %	1	1	99.98	99.98								
5	AS LEFT 1 SERIES LI..	99.50 .. 100.50 %	1	1	99.42	99.42								
5	AS LEFT 1 SERIES F..	99.50 .. 100.50 %	1	1	100.12	100.12								
5	AS LEFT 1 SERIES P..	99.00 .. 101.00 %	1	1	99.59	99.59								
5	AS LEFT 1 WEIGHTE..	99.50 .. 100.50 %	1	1	99.98	99.98								
5	COMMENT	COMMENT TEST	1	1	C COMMENI									

Inspector, Inspection Date and Time

Char. 130 COMMENT
Status 5 Processing is completed

Administrative data

Inspector	EAILOGIN		
Start date	03/25/2013	Insp. end date	03/25/2013
Insp.start time	10:49:25	Insp. end time	10:49:25

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

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Summary: Testimony Direct Testimony of Deborah Reinhart electronically filed by Mr. Gregory L. Williams on behalf of Ohio Edison Company