## Genesky, Donielle

From:

ContactThePUCO@puc.state.oh.us

Sent:

Tuesday, June 24, 2014 11:07 AM

To:

**PUCO Docketing** 

Subject:

Docketing

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 6/24/2014

Re: Gary Murray 1930 Victory Rd

Lot 160

Marion, OH 43302

Docketing Case No.:

13-2124-WW-AIR

Notes:

Please docket the following in the case number above. Thank you. \*

COMMENT DESCRIPTION:

Aqua Ohio wants to raise our water rates 16% about \$7.31 a billing cycle. I am on a fixed income and retired. Every year Aqua Ohio or whoever owns the Marion, Ohio, water company asks for an increase in the water rates. Recently the company changed the billing cycle to every month instead of every two months so customers wouldn't notice how expensive the water usage as become. Since I am on a fixed income, I cannot afford any more increases in our utility rates. When will it ever end. If my retirement checks went up 16% each year, there would be no problem for rates increases. The company should learn how to get along what they charge now like we have to do with retirement checks. Do NOT allow the increase!

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