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PUCO EXHIBIT FILING

Date of Hearing: 6/6/2014

Case Nos. 13-2385-EL-SSO and 13-2386-EL-AAM

PUCO Case Captions: Volume IV

In the Matter of the Application of Ohio Power Company for Authority to Establish a Standard Service Offer Pursuant to §4928.143, Revised Code, in the Form of an Electric Security Plan.

In the Matter of the Application of Ohio Power Company for Approval of Certain Accounting Authority.

List of exhibits being filed:

Company Exhibits 14 and 15A

IEU Exhibit 10

Staff Exhibit 3, 4, and 5

OCC Exhibits 9

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Reporter's Signature: Maria DiPaolo Jones

Date Submitted: ______________________

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BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

- - -

In the Matter of the Application of Ohio Power Company for Authority to Establish a Standard Service Offer Pursuant to §4928.143, Revised Code, in the Form of an Electric Security Plan.	:Case No. 13-2385-EL-SSO
In the Matter of the Application of Ohio Power Company for Approval of Certain Accounting Authority.	:Case No. 13-2386-EL-AAM

- - -

PROCEEDINGS

before Ms. Greta M. See and Ms. Sarah J. Parrot, Hearing Examiners, at the Public Utilities Commission of Ohio, 180 East Broad Street, Room 11-A, Columbus, Ohio, called at 9:00 a.m. on Friday, June 6, 2014.

- - -

VOLUME IV

- - -

ARMSTRONG & OKEY, INC.
222 East Town Street, 2nd Floor
Columbus, Ohio 43215
(614) 224-9481 - (800) 223-9481
FAX - (614) 224-5724

- - -

EXHIBIT 14 Company AEP

PENGAD 800-631-6989

Illustration of DIR Calculation

Ohio Power Company
Case No. 13-2385-EL-SSO
OCC-RPD-14-061 Attachment 1

Line		Return	Depreciation	Property Tax	Total
1	Distribution/General Plant as of 8/31/2010	$ 3,540,816	$ 3,540,816	$ 3,540,816	
2	Accumulated Depreciation as of 8/31/2010	$ 1,343,428	$ -	$ 1,343,428	
3=1-2	Net Distribution/General Plant	$ 2,197,388	$ 3,540,816	$ 2,197,388	
4					
5	QX 2015 Distribution/General Plant	EPIS	EPIS	EPIS	
6	Accumulated Depreciation XXX 201X	Acc Dep		Acc Dep	
7=5-6	Net Distribution/General Plant	Net Plant	Gross Plant	Net Plant	
8					
9=7-3	Change in Distribution Net Plant	XXXX	XXXX	XXXX	
10					
11	gridSMART II *Net Plant Adjustment (Recovered through GS Rider)*	(Net Plant)	Gross Plant	(Net Plant)	
12					
13	*Incremental Veg Mgmt* Net Plant Adjustment (Recovered through Rider)	(Net Plant)	Gross Plant	(Net Plant)	
14					
15	*Solar Panels (Recovered through AER)*	(Net Plant)	Gross Plant	(Net Plant)	
16					
17	Incremental ADIT Offset	ADIT	$ -	$ -	
18					
19=9-11-13-15-17	Adjusted Change in Distribution Plant	XXXX	XXXX	XXXX	
20					
21	Carrying Charge Rate	10.86%	3.68%	5.66%	20.20%
22					
23=19*21	Initial Rider Revenue	XXXX	XXXX	XXXX	XXXX
24					
25	Revenue Offset Provided in Distribution Stipulation				$ 62,344,000
26					
27=23+25	Revised Rider Revenue				XXXX
28					
29	Gross Up Factor (CAT and Assessment Fees)				100.44%
30					
31	Revised Grossed Up Revenue				XXXX
32					
33	2015 Rider Revenue Cap				$ 157,000,000
34					
35	2015 Rider Revenue (lesser of line 25 & 27)				$ 157,000,000
36					
37	(Over)/Under (Based on March Actuals)				XXXX
38					
39	2015 Fully Adjusted Revenue *Requirement*				$ -
40					
41	*Annual Base Distribution Revenue*				XXXXX
42					
43=39/41	AEP Ohio Percentage of Base Distribution Revenue				X.XXX%

Distribution Investment Rider
Rate Caps By Year for Bill Impact Purposes

Ohio Power Company
Case No. 13-2385-EL-SSO
OCC-RPD-14-061 Attachment 1

Year	Months	Revenue Requirement Cap	Estimated Base D	Estimated Rate % Base D	June-May Weighted Rate	Annual Change in Cap
2012	Jan- Dec	$ 86,000,000	$ 638,823,874	13.46224%		
						$ 18,000,000
2013	Jan-Dec	$ 104,000,000	$ 642,058,981	16.19789%		
						$ 20,000,000
2014	Jan-Dec	$ 124,000,000	$ 642,058,981	19.31287%		
						** $ 31,000,000
2015	Jan-Dec	$ 155,000,000 *	$ 642,058,981	24.14108%	26.47732%	
						** $ 36,000,000
2016	Jan-Dec	$ 191,000,000	$ 642,058,981	29.74805%	31.56512%	
						$ 28,000,000
2017	Jan-Dec	$ 219,000,000	$ 642,058,981	34.10902%	35.86119%	
						$ 27,000,000
2018	Jan-Dec	$ 246,000,000 *	$ 642,058,981	38.31424%		

* Annual Cap for 2015:

2015 Jan-May	$ 124,000,000	x	5 / 12	=	$ 52,000,000
2015 June-Dec	$ 177,000,000	x	7 / 12	=	$ 103,000,000
					$ 155,000,000
2018 Jan-May	$ 246,000,000	x	5/12	=	$ 103,000,000

** Change Due to Rolling Recovery of gridSMART Phase I into DIR

AEP Ohio
ESP III - DIR

	2015						
	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Depreciation							
Distribution Plant Expense	12,496	12,534	12,572	12,613	12,657	12,702	12,748
General Plant Expense	419	419	419	418	418	418	417
Adjustments:							
Less: gridSMART (in fcst) [a]	-	-	-	-	-	-	-
Add: 2014 Meters & 2015-16 Add'l Spend	109	116	122	129	135	142	148
Less: Forestry	110	111	112	114	115	116	118
Less: D.C. Plant Expense	10,762	10,762	10,762	10,762	10,762	10,762	10,762
DIR Monthly Depr Exp	2,153	2,195	2,239	2,285	2,333	2,383	2,433
Property Taxes							
Net Plant s.t. DIR	543,830	554,266	565,348	577,370	589,576	601,910	631,150
Monthly Property Tax Rate	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%
DIR Monthly Property Taxes	2,565	2,614	2,667	2,723	2,781	2,839	2,977
Equity CC's							
DIR Net Rate Base	348,037	358,894	370,398	382,841	395,469	408,225	437,887
Monthly Pre-Tax WACC	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%
DIR Monthly Equity CC's	3,150	3,248	3,352	3,465	3,579	3,694	3,963
Commercial Activity Tax							
Revenue Requirement before CAT	7,868	8,058	8,258	8,473	8,693	8,917	9,373
CAT Rate	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%
	21	21	22	22	23	23	24
Calculated Revenue Requirement	7,888	8,079	8,279	8,495	8,716	8,940	9,398
Add: D-Case Stipulation Credit	5,195	5,195	5,195	5,195	5,195	5,195	5,195
Monthly Total Revenue Requirement	13,063	13,253	13,453	13,668	13,889	14,112	14,568
Annualized Revenue Requirement	156,758	159,036	161,436	164,016	166,664	169,342	174,821
Sum of Monthly Revenue Requirements							154,898

AEP Ohio
ESP III - DIR

	2016											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Depreciation												
Distribution Plant Expense	12,846	12,889	12,929	12,970	13,011	13,051	13,092	13,133	13,174	13,214	13,255	13,296
General Plant Expense	416	415	415	414	413	413	412	411	411	410	410	409
Adjustments:												
Less: gridSMART (in fcst) [a]	-	-	-	-	-	-	-	-	-	-	-	-
Add: 2014 Meters & 2015-16 Add'l Spend	154	161	167	174	180	187	193	200	206	212	219	225
Less: Forestry	119	120	122	123	124	125	127	128	129	131	132	133
Less: D.C. Plant Expense	10,762	10,762	10,762	10,762	10,762	10,762	10,762	10,762	10,762	10,762	10,762	10,762
DIR Monthly Depr Exp	2,536	2,583	2,628	2,673	2,718	2,763	2,809	2,854	2,899	2,945	2,990	3,035
Property Taxes												
Net Plant s.t. DIR	642,198	652,745	663,276	673,761	684,199	694,653	704,999	715,301	725,557	735,768	745,933	765,997
Monthly Property Tax Rate	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%
DIR Monthly Property Taxes	3,029	3,079	3,128	3,178	3,227	3,276	3,325	3,374	3,422	3,470	3,518	3,613
Equity CC's												
DIR Net Rate Base	449,406	460,425	471,428	482,384	493,293	504,219	515,037	525,810	536,538	547,220	557,857	578,393
Monthly Pre-Tax WACC	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%
DIR Monthly Equity CC's	4,067	4,167	4,266	4,366	4,464	4,563	4,661	4,759	4,856	4,952	5,049	5,234
Commercial Activity Tax												
Revenue Requirement before CAT	9,632	9,828	10,023	10,216	10,410	10,603	10,795	10,987	11,177	11,367	11,557	11,882
CAT Rate	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%
	25	26	26	27	27	28	28	29	29	30	30	31
Calculated Revenue Requirement	9,657	9,854	10,049	10,243	10,437	10,631	10,823	11,015	11,206	11,397	11,587	11,913
Add: D-Case Stipulation Credit	5,195	5,195	5,195	5,195	5,195	5,195	5,195	5,195	5,195	5,195	5,195	5,195
Monthly Total Revenue Requirement	14,827	15,024	15,218	15,412	15,605	15,798	15,991	16,182	16,373	16,563	16,752	17,078
Annualized Revenue Requirement	177,929	180,282	182,616	184,942	187,260	189,581	191,887	194,182	196,471	198,752	201,025	204,933
Sum of Monthly Revenue Requirements												190,822

AEP Ohio
ESP III - DIR

	2017											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Depreciation												
Distribution Plant Expense	13,367	13,407	13,447	13,487	13,527	13,567	13,607	13,647	13,687	13,727	13,767	13,807
General Plant Expense	408	412	416	420	423	427	431	435	438	442	446	450
Adjustments:												
Less: gridSMART (in fcst) [a]	-	-	-	-	-	-	-	-	-	-	-	-
Add: 2014 Meters & 2015-16 Add'l Spend	232	232	232	232	232	232	232	232	232	232	232	232
Less: Forestry	135	136	137	138	140	141	142	144	145	146	148	149
Less: D.C. Plant Expense	10,762	10,762	10,762	10,762	10,762	10,762	10,762	10,762	10,762	10,762	10,762	10,762
DIR Monthly Depr Exp	3,111	3,154	3,196	3,238	3,281	3,323	3,365	3,408	3,450	3,492	3,535	3,577
Property Taxes												
Net Plant s.t. DIR	775,712	785,352	794,915	804,437	813,917	823,355	832,750	842,104	851,415	860,683	869,909	883,156
Monthly Property Tax Rate	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%
DIR Monthly Property Taxes	3,659	3,704	3,749	3,794	3,839	3,883	3,928	3,972	4,016	4,060	4,103	4,166
						607						
Equity CC's												
DIR Net Rate Base	588,650	598,832	608,937	619,002	629,024	639,004	648,942	658,837	668,690	678,501	688,269	702,058
Monthly Pre-Tax WACC	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%
DIR Monthly Equity CC's	5,327	5,419	5,511	5,602	5,693	5,783	5,873	5,962	6,052	6,140	6,229	6,354
						1,220						
Commercial Activity Tax												
Revenue Requirement before CAT	12,097	12,277	12,456	12,635	12,812	12,989	13,166	13,342	13,518	13,692	13,867	14,096
CAT Rate	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%
	32	32	32	33	33	34	34	35	35	36	36	37
Calculated Revenue Requirement	12,129	12,309	12,489	12,667	12,846	13,023	13,200	13,377	13,553	13,728	13,903	14,133
Add: D-Case Stipulation Credit	5,195	5,195	5,195	5,195	5,195	5,195	5,195	5,195	5,195	5,195	5,195	5,195
Monthly Total Revenue Requirement	17,292	17,473	17,652	17,830	18,008	18,185	18,361	18,537	18,713	18,888	19,062	19,292
Annualized Revenue Requirement	207,508	209,670	211,819	213,959	216,092	218,218	220,337	222,449	224,554	226,652	228,744	231,499
Sum of Monthly Revenue Requirements												219,292

AEP Ohio
ESP III - DIR

	2018											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Depreciation												
Distribution Plant Expense	13,859	13,899	13,940	13,981	14,022	14,063	14,104	14,145	14,186	14,227	14,268	14,309
General Plant Expense	453	457	460	464	468	471	475	479	482	486	489	493
Adjustments:												
Less: gridSMART (in fcst) [a]	-	-	-	-	-	-	-	-	-	-	-	-
Add: 2014 Meters & 2015-16 Add'l Spend	232	232	232	232	232	232	232	232	232	232	232	232
Less: Forestry	150	151	153	154	155	157	158	159	161	162	163	164
Less: D.C. Plant Expense	10,762	10,762	10,762	10,762	10,762	10,762	10,762	10,762	10,762	10,762	10,762	10,762
DIR Monthly Depr Exp	3,632	3,675	3,718	3,761	3,804	3,848	3,891	3,934	3,978	4,021	4,064	4,108
Property Taxes												
Net Plant s.t. DIR	892,391	901,709	911,108	920,464	929,777	939,048	948,275	957,458	966,599	975,696	984,749	997,836
Monthly Property Tax Rate	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%	0.47%
DIR Monthly Property Taxes	4,209	4,253	4,297	4,342	4,385	4,429	4,473	4,516	4,559	4,602	4,645	4,706
Equity CC's												
DIR Net Rate Base	711,293	721,196	731,179	741,121	751,019	760,874	770,685	780,454	790,179	799,861	809,499	823,170
Monthly Pre-Tax WACC	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%	0.91%
DIR Monthly Equity CC's	6,437	6,527	6,617	6,707	6,797	6,886	6,975	7,063	7,151	7,239	7,326	7,450
Commercial Activity Tax												
Revenue Requirement before CAT	14,278	14,454	14,632	14,810	14,986	15,163	15,338	15,513	15,688	15,862	16,035	16,264
CAT Rate	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%	0.26%
	37	38	38	39	39	40	40	40	41	41	42	42
Calculated Revenue Requirement	14,316	14,492	14,670	14,848	15,025	15,202	15,378	15,554	15,729	15,903	16,077	16,306
Add: D-Case Stipulation Credit	5,195	5,195	5,195	5,195	5,195	5,195	5,195	5,195	5,195	5,195	5,195	5,195
Monthly Total Revenue Requirement	19,474	19,650	19,827	20,005	20,182	20,358	20,534	20,709	20,883	21,057	21,230	21,459
Annualized Revenue Requirement	233,683	235,797	237,929	240,059	242,181	244,296	246,404	248,505	250,599	252,686	254,765	257,511
Sum of Monthly Revenue Requirements												245,368

EXHIBIT
15A
Company
15A

Communications Protocols for

Ohio Power Company ("AEP Ohio")

Competitive Bidding Process Auctions

Contents

1. INTRODUCTION

These Communications Protocols apply to the competitive bidding process ("CBP") auctions for Ohio Power Company ("AEP Ohio") to procure full requirements supply for retail customers who take retail generation service from AEP Ohio ("SSO customers").

The Communications Protocols in this document are intended to promote a fair, open, transparent, objective, and non-discriminatory process for the auctions under the CBP to procure full requirements products for SSO customers. These protocols also intend to protect proprietary information of participants and information that, should it be released, would be detrimental to the outcome of the auction or future competitive bidding processes.

Terms that are not defined herein are defined in the CBP Rules, in the Master SSO Supply Agreement, or in the Glossary.

These protocols elaborate upon the means by which confidentiality is to be maintained through adherence to the procedures in this document. Should the Auction Manager recognize that additional procedures are required, the Auction Manager will establish such additional procedures in keeping with the principles provided in this document and inform AEP Ohio, the Public Utilities Commission of Ohio ("Commission") and Commission Staff, the Commission Consultant, and bidders in a timely manner.

This document is organized as follows:

- Section 2 summarizes the objectives of this document and provides general procedures.
- Section 3 describes protocols regarding communications between AEP Ohio and bidders, including any affiliates of AEP Ohio.
- Section 4 summarizes information that may be communicated with the general public, including the media, and the means by which that information is disseminated.
- Section 5 addresses bidder Communications Protocols, including communications between the Auction Manager and bidders.
- Section 6 summarizes Communications Protocols with the Commission, including communications between the Commission and the Auction Manager, between the Commission and AEP Ohio and disclosure of confidential information.
- Appendix A is an acknowledgment confidentiality agreement to be signed by any party other than bidders who may have access to confidential information about the auction process.

2. GENERAL OBJECTIVES AND PROCEDURES

2.1 Objectives

This document and the procedures it describes promote four main objectives:

- The first objective is to establish a fair and equitable process for all bidders by ensuring all bidders have equal access to the same information necessary to evaluate the bidding opportunity and to prepare their bids in a timely manner.
- The second objective is to take all reasonable precautions that any information generated by the auction process that could harm the competitive position of bidders or AEP Ohio, if released, is kept confidential.
- The third objective is to take all reasonable precautions that confidential information is provided only to those persons to whom it is deemed necessary for the conduct and management of the auction process.
- The fourth objective is to ensure that information that, if released, could harm the competitiveness of future competitive bidding processes, is kept confidential from all entities, including bidders.

These objectives will be accomplished by following two guiding principles. The first is that there will be one communication point for bidders: all communications to prospective and actual bidders will be through the Auction Manager. The second guiding principle is that the Auction Manager will distribute and disseminate information equally and fairly to all potential and actual bidders. These two guiding principles facilitate equal access to the same information for all bidders. Only the Auction Manager responds to inquiries from bidders and information is disseminated to all bidders by or under the supervision of the Auction Manager.

The Auction Manager will also put in place procedures to protect information generated by the implementation of the auction that could harm the competitive position of bidders if released.

2.2 Public and Confidential Information

The protocols in this section specifically identify public information. Any information that is not specifically identified as public information is deemed to be non-public, or "confidential" information. These Communication Protocols provide the procedures for the treatment and communication of confidential information for AEP Ohio, the Auction Manager, the Commission, and the Commission Consultant. Bidders also have obligations to keep from disclosing certain information. While these obligations are discussed briefly in these protocols, the bidders' obligations are provided in detail in the CBP Rules. Bidders accept and acknowledge their obligations in the Part 1 Application and the Part 2 Application.

Public Information is defined as any information to which all parties concerned with the auction process (i.e., potential and actual bidders, AEP Ohio, the Commission, the Commission Consultant, the public, and the media) can have access. Public information includes:

- FAQs;
- CBP Rules;
- Glossary;
- Announcements;
- AEP Ohio's filings and all other documents for participation in the auctions;
- Any documents prepared by the Auction Manager that summarize AEP Ohio's filing or Commission Order;
- Calendar;
- Master SSO Supply Agreement;
- Standard form of the credit documents and acceptable modifications to the standard forms;
- Application Forms (blank);
- Contents of the Data Room;
- Information provided at bidder information sessions;
- Comments submitted during the stakeholder process;
- Tranche targets, volume in the auction, minimum and maximum starting prices, load caps, credit-based tranche caps;
- Seasonal factors;
- Any information that the Commission has publicly released or that the Commission requests be released by the Auction Manager or by the Commission Consultant; and

- Any information that a bidder makes public, consistent with the CBP Rules and the bidder's undertakings under the Part 1 and Part 2 Application process, regarding its own participation in the auction.

Any information posted to the publicly accessible portions of the CBP website, the PJM website, AEP Ohio's websites, or the Commission website is also public information. The publicly accessible portions of these websites are portions that do not require logon credentials and, in the case of the CBP website, excludes the application website. Information related to the CBP that is not posted to publicly accessible portions of these websites or that is not in the list above is deemed confidential. The Auction Manager may determine that such information may be made public without impairing the integrity of current or future competitive bidding processes, without impairing the ability of AEP Ohio to hold future competitive bidding processes, and without harming consumers or bidders.

Parties to these protocols may discuss this public information with others and/or refer others to the CBP website. However, any question from potential bidders, even if the question concerns public information, must be referred to the Auction Manager in keeping with the guiding principle that the Auction Manager serves as the single point of contact for bidders.

The treatment and restrictions on the communication of confidential information is discussed in the remainder of these protocols. Any information that is not specifically identified as public information is deemed to be confidential information. The following is a list of confidential information items and is not intended to be exhaustive:

- The identity of a party asking question regarding the auctions;
- All information provided on bidder applications;
- Aggregate and individual bidder eligibility;
- Starting prices;
- Round results and bids by round, as well as any other auction results derived therefrom;
- The status of the auction;
- The status of participation of any bidder; and
- Information provided by bidders to the Auction Manager exclusive of such information available from publicly available documents.

2.3 Access to Confidential Information

Under these protocols, an individual who is involved with the conduct and management of the auction process and who will have access to confidential information:

- is provided with a copy of these protocols;
- signs the acknowledgment and confidentiality agreement ("Acknowledgment") attached to these protocols; and
- returns the signed Acknowledgment to the Auction Manager.

A signatory of the Acknowledgment may only discuss confidential information under these Communications Protocols with another signatory of the Acknowledgment. The Auction Manager Team maintains the list of signatories of the Acknowledgment. The Auction Manager provides the list of signatories to each of the signatories on a weekly basis until the minimum and maximum starting prices are announced. Thereafter, the Auction Manager provides the list of signatories to each of the signatories if the list changes.

3. AEP OHIO AND AFFILIATES

3.1 Internal Communications

AEP Ohio will designate individuals who are involved with the conduct and management of the auction process and who will have access to confidential information. These individuals will receive the Communications Protocols and sign the Acknowledgment. These individuals, directly or indirectly, will not have communication with, or exchange information with, individuals who may be involved with applying to or bidding in the auction process where such communication or information is related directly or indirectly to this auction process. In these protocols, "AEP Ohio" means the group of individuals designated by AEP Ohio as those involved with the conduct and management of the auction process and who will have access to confidential information.

3.2 Communications with bidders

AEP Ohio will not communicate with bidders prior to acceptance of the auction results by the Commission. When the Auction Manager informs AEP Ohio about the prices and tranches of the winning bids and the identity of winning bidders, representatives from AEP Ohio then will communicate with the winning bidders in order to execute the necessary documents.

If a bidder attempts to contact AEP Ohio prior to acceptance of the auction results by the Commission regarding the auction process by phone call, email, fax, or other means, AEP Ohio will direct the bidder to the CBP website and/or to the Auction Manager.

3.3 Part 1 Application Process

For the Part 1 Application process, the Auction Manager will provide the names of applicants to AEP Ohio as well as the names of the entities on whose financial standing the applicants rely. The Auction Manager will also provide financial and credit information provided in the Part 1 Application. AEP Ohio's credit department will confirm the applicants' unsecured credit line under the Master SSO Supply Agreement and confirm the applicants' credit requirements in the Part 2 Application process. The Auction Manager will provide to AEP Ohio the list of Qualified Bidders.

3.4 Part 2 Application Process

For the Part 2 Application process, the Auction Manager will provide to AEP Ohio the names of the Qualified Bidders that chose to submit a Part 2 Application as well as aggregate and anonymous information regarding the indicative offers. The Auction Manager will provide to AEP Ohio's credit department a copy of the credit instruments and documentation submitted in the Part 2 Application with the amount and the identity of the bidder redacted. The Auction Manager will provide to AEP Ohio the list of Registered Bidders and the aggregate initial eligibility in the auction.

3.5 Auction and Post Auction

The Auction Manager will provide to AEP Ohio access to the Auction Manager's office to monitor the bidding process, including but not limited to access to the following ~~information~~ items during the auction:

- Going prices and range of excess supply in each round;
- Extraordinary events during the auction;
- The round in progress at any point in time;
- Messages from the Auction Manager; and
- The auction clearing prices.

~~This information is~~The items listed above are also seen by all bidders in the auction. In addition, the Auction Manager communicates with AEP Ohio when its assistance is needed in responding to critical bidder questions or when there are problems with the auction.

Any paper copies of the bidding results will be secured in the Auction Manager's office.

AEP Ohio will receive the Commission Consultant's report, if one is produced, redacted only for confidential information to which AEP Ohio does not otherwise have access, so that AEP Ohio may provide comments to ensure accuracy.

Upon acceptance of the auction results by the Commission, the Auction Manager will notify AEP Ohio of the identity of the winning bidders and the number of tranches won by each winning bidder. The Auction Manager will confirm the auction clearing prices and provide contact information for the winning bidders so as to enable AEP Ohio to contact the winning bidders to execute necessary documents.

4. GENERAL PUBLIC AND MEDIA

While bidding is in progress, there shall be no communication with the media or the public other than notification when the bidding begins. After the auction is completed, results are accepted by the Commission, and bidders have been notified, all media inquiries will be forwarded to AEP Ohio.

4.1 The CBP Website

The central source of information made available publicly and to bidders is the CBP website. The Auction Manager will manage the information flow on the CBP website and will be designated on the CBP website as the point of contact for any questions or inquiries from parties. Any party will have access to the public sections of the CBP website. The CBP website also may have a restricted, non-public section that will be accessible only to Registered Bidders.

4.2 Subscribers

If a party wishes to receive notices and updates regarding public information and new postings to the CBP website, then the party can register through the CBP website to become a Subscriber.

The Auction Manager will send any announcements regarding the auction process to Subscribers. The method of such communication will be via email using the bcc email field so identification of Subscribers is not disclosed to other Subscribers. Further, the announcements will be posted to the CBP website.

4.3 Media

AEP Ohio and/or the Auction Manager may issue one or more notices or may place ads in the trade press with the intent to disseminate information about the auction in an efficient, fair, and timely manner. Such notices or ads would be for the purpose of outreach to suppliers that may become potential bidders in the CBP.

Inquiries from the media to the Auction Manager will be directed to AEP Ohio. AEP Ohio may grant interviews to the press or respond to press inquiries. The interviews and responses to press inquiries are limited to public information regarding the auctions. AEP Ohio may require that the Auction Manager, who is to provide support in promotion efforts, participate in interviews and press inquiries. AEP Ohio has complete discretion to provide their customers and security analysts with public information regarding the auctions.

4.4 General Public

Inquiries from the general public to the Auction Manager will be directed to the CBP website.

Direct questions from parties not directly participating in the auction process, such as the general public, customers, utilities in other jurisdiction, etc. will be answered by the Auction Manager on a best-effort basis. Questions from potential bidders will always be answered first. The Auction Manager has the discretion not to publish a question and answer on the FAQ section of the CBP website if the Auction Manager determines that the question does not provide material information and is not of interest to bidders.

5. BIDDERS

5.1 Communications between the Auction Manager and Bidders

The central source of information for bidders is the CBP website. The website will facilitate making information available equally to bidders in a timely manner.

Bidders will automatically be considered Subscribers and receive ongoing information about the auction process. As discussed above, once registered through the CBP website, Subscribers will receive notifications from the Auction Manager providing updates to the auction process and to the CBP website.

If the Auction Manager receives an inquiry from a bidder, the Auction Manager will respond to the bidder via email. The Auction Manager will post the question and answer on the CBP website without revealing the identity of the questioner, ensuring that the information will be made available equally to all bidders in a timely manner. The Auction Manager has the discretion not to publish a question and answer on the FAQ section of the CBP website if the Auction Manager determines that the question does not provide material information or is not of interest to bidders.

In addition to posting information to the CBP website, the Auction Manager may contact bidders directly in order to seek or provide information about the auction in a way that does not advantage any bidder.

5.2 Frequently Asked Questions

Among other information and resources on the CBP website, there will be an "FAQ" (frequently asked questions) section with posted questions and answers. As responses are provided to inquiries, they will be converted into an FAQ and posted to the CBP website without revealing the identity of the party posing the inquiry. Questions and responses from any bidder information session will also be posted to the FAQ section of the CBP website.

When an inquiry is received, the Auction Manager drafts a response whenever possible. The Auction Manager forwards the inquiry and draft response to AEP Ohio, without revealing the identity of the questioner. The Auction Manager and AEP Ohio will agree on procedures to endeavor to provide a response to bidder inquiries within two (2) business days of receipt of the inquiry by the Auction Manager.

5.3 Auction

During the auction, the Auction Manager, the Commission, and the Commission Consultant may monitor the bidding onsite at the Auction Manager's office.

The Auction Manager will ensure the bids submitted by bidders conform to the rules of the auction.

The CBP Rules will be applied to determine which bids, if any, are winning bids.

6. PUBLIC UTILITIES COMMISSION OF OHIO

6.1 Commission Staff and the Commission Consultant

The Commission may identify individuals from Commission Staff and from the Commission Consultant who will be onsite at the offices of the Auction Manager during the auction or who generally will oversee the conduct and management of the auction process. These individuals will have access to confidential information. These individuals will receive the Communications Protocols and sign the Acknowledgment.

6.2 Communications with the Auction Manager

During the auction, the identity of bidders, prices, and the number of tranches bid by each bidder will be kept confidential. This information will be released on a round-by-round basis to the individuals from Commission Staff and the Commission Consultant present at the Auction Manager's office.

6.3 Communications with AEP Ohio

The Commission may communicate with AEP Ohio regarding the auction process.

6.4 Communications with bidders

The Commission and the Commission Consultant will not communicate with bidders about the auction process prior to the close of the auction. If a bidder attempts to contact the Commission or the Commission Consultant by phone, email, fax, or other means, the Commission or the Commission Consultant will direct the bidder to the CBP website and/or to the Auction Manager.

6.5 Information on Auction Participation

The Auction Manager will provide to the Commission and the Commission Consultant the list of Qualified Bidders, the list of Registered Bidders, and the aggregate initial eligibility in the auction. The Auction Manager may also provide additional information regarding the indicative offers and preliminary interests in each product. In order to maintain confidential and proprietary information provided by bidders as part of the auction process, the identity of bidders that were successful in the Part 1 and/or Part 2 Application process, the indicative offers and the preliminary interests will be kept confidential unless released publicly by the Commission. The Commission may elect to keep these data confidential at its sole discretion.

6.6 Auction and Post-Auction

Actual round-by-round bids by bidders will be kept confidential pursuant to the confidentiality provisions of the CBP Rules and the Master SSO Supply Agreement for as long as AEP Ohio continues to procure energy for SSO customers through this competitive bidding process.

Shortly after the close of the auction, the Auction Manager will provide the identity of the winning bidders and the number of tranches won by each winning bidder to the Commission and the Commission Consultant.

The Commission may receive from the Commission Consultant a post-auction report. The Auction Manager shall review the Commission Consultant's post-auction report in un-redacted, draft form in order to provide comments prior to the final version. The Auction Manager prepares a report on the auction results for the Commission. The Auction Manager advises the winning bidders in the auction when the report has been transmitted to the Commission.

Upon acceptance of the results, the Auction Manager will notify each winning bidder of how many tranches the bidder has won and the Auction Manager will confirm the auction clearing prices. The Auction Manager also will notify the unsuccessful bidders that they have not won any tranches.

7. APPENDIX A

ACKNOWLEDGMENT AND CONFIDENTIALITY AGREEMENT

I acknowledge that I have read and understand the Communications Protocols and obligations regarding the treatment and communication of confidential information related to the auctions under the CBP to procure full requirements supply for AEP Ohio's SSO customers.

I certify that I will abide by the terms and conditions of the Communications Protocols and that I will treat and communicate confidential information as specified in these Communications Protocols.

I acknowledge that I am subject to injunctive action/relief to enforce this confidentiality agreement, as well as liability from parties participating in the auctions under the CBP to procure full requirements supply for AEP Ohio's SSO customers, should I be found in violation of these Communications Protocols.

____

Name

____

Company

____

Signature

____

Date

Please return the signed form to the Auction Manager at: AEP-CBP@nera.com

IEU-Ohio Ex. 10

OHIO POWER COMPANY'S RESPONSE
TO INDUSTRIAL ENERGY USERS-OHIO'S
DISCOVERY REQUEST
PUCO CASE NO. 13-2385-EL-SSO et al.
NINTH SET

INTERROGATORY

INT-9-003 In response to IEU-Ohio's Interrogatory 5-14, AEP-Ohio indicated that its proposed BTCR did not include the exact same transmission-related charges and credits as Duke Energy Ohio, Inc.'s ("Duke"), FirstEnergy's, and the Dayton Power & Light Company's ("DP&L") non-bypassable transmission riders.

A. Indicate the differences in the transmission-related charges that AEP-Ohio has proposed to include in the BTCR compared to what is included in Duke's non-bypassable transmission rider.
B. Indicate the differences in the transmission-related credits that AEP-Ohio has proposed to include in the BTCR compared to what is included in Duke's non-bypassable transmission rider.
C. Indicate the differences in the transmission-related charges that AEP-Ohio has proposed to include in the BTCR compared to what is included in FirstEnergy's non-bypassable transmission rider.
D. Indicate the differences in the transmission-related credits that AEP-Ohio has proposed to include in the BTCR compared to what is included in FirstEnergy's non-bypassable transmission rider.
E. Indicate the differences in the transmission-related charges that AEP-Ohio has proposed to include in the BTCR compared to what is included in FirstEnergy's non-bypassable transmission rider.
F. Indicate the differences in the transmission-related credits that AEP-Ohio has proposed to include in the BTCR compared to what is included in FirstEnergy's non-bypassable transmission rider.

RESPONSE

A-F. Please see IEU-9-003 Attachment 1 for a comparison that the Company prepared based upon public information previously filed or posted by the other Companies and may not reflect other Company's most recent data.

Prepared by: Andrea E. Moore

Comparison of PJM Line Items in AEP Ohio's BTCR to the Line Items in the Nobypassable Transmisison Riders of the Other EDUs

ID #	Description	AEPOH	Duke	DP&L	FE
1100	Network Integration Transmission Service	1	1	1	1
1108	Transmission Enhancement	1	1	1	1
1320	Transmission Owner Scheduling, System Control and Dispatch Service	1	1		1
1330	Reactive Supply and Voltage Control from Generation and Other Sources Service	1	1		1
1450	Load Reconciliation for Transmission Owner Scheduling, System Control and Dispatch Service	1	1	1	1
2130	Firm Point-to-Point Transmission Service	1		1	
2140	Non-Firm Point-to-Point Transmission Service	1	1	1	

Comparison of PJM Line Items Not in AEP Ohio's BTCR to the Line Items in the Nobypassable Transmisison Riders of the Other EDUs

ID #	Description	AEPOH	Duke	DP&L	FE
1104	Network Integration Transmission Service Offset				1
1109	Midwest ISO Transmission Expansion Plan Assessment		1		
1242	Day-Ahead Load Response Charge Allocation		1	1	
1243	Real-Time Load Response Charge Allocation		1	1	
1301	PJM Scheduling - System Control and Dispatch Service - Control Area Administration			1	
1303	PJM Scheduling - System Control and Dispatch Service - Market Support			1	
1304	PJM Scheduling - System Control and Dispatch Service - Regulation Market Administration			1	
1305	*PJM Scheduling - System Control and Dispatch Service - Capacity Resource/Obligation Mgmt.*			1	
1306	PJM Scheduling - System Control and Dispatch Service - Advanced Second Control Center			1	
1307	PJM Scheduling - System Control and Dispatch Service - Market Support Offset			1	
1308	PJM Scheduling - System Control and Dispatch Service Refund - Control Area Administration			1	
1310	PJM Scheduling - System Control and Dispatch Service Refund - Market Support			1	
1490	Load Reconciliation for Reactive Services				1
1730	Expansion Cost Recovery			1	
1911	Michigan-Ontario Interface Phase Angle Regulators			1	
1930	Generation Deactivation		1	1	1
1932	Generation Deactivation Refund		1	1	
2100	Network Integration Transmission Service				1
2104	Network Integration Transmission Service Offset				1
2108	Transmission Enhancement				1
2320	Transmission Owner Scheduling, System Control and Dispatch Service		1		1
2330	Reactive Supply and Voltage Control from Generation and Other Sources Service		1		1
2640	Incremental Capacity Transfer Rights			1	
2687	FRR LSE Schedule 9-5		1		
2688	FRR LSE Schedule 9-6		1		
2930	Generation Deactivation		1		1
2932	Generation Deactivation Refund		1		

EXHIBIT
PENGAD 800-631-6989
3
Staff

OHIO POWER COMPANY'S RESPONSE
TO THE PUBLIC UTILITIES COMMISSION OF OHIO'S
DATA REQUEST
PUCO CASE NO. 13-2385-EL-SSO et al.
STAFF BOSSART SET (12)

INTERROGATORY

INT-12-006 Provide all criteria and reports used by AEP to evaluate its internal collection performance.

RESPONSE

The Company objects to this request as being vague and overbroad. Without waiving these objection(s) or any general objection the Company may have, the information referenced below is being provided based on the Company's understanding of the question and while preserving the ability to add additional reasons or supporting arguments later. Mainly, AEP reviews monthly delinquency, collection activity, and active delinquency percentage to revenue reports in evaluating internal collection performance. Evaluations of these reports allows the company to focus on areas where collection efforts can be improved. See Staff 12-006 Attachment 1 for active and final delinquencies, Staff 12-006 Attachment 2 for active Delinquencies by revenue class, Staff 12-006 Attachment 3 for active Delinquencies by percentage to revenue, Staff 12-006 Attachment 4 Collection Activity, Staff 12-006 Attachment 5 for bankruptcy analysis and Staff 12-006 Attachment 6 for deposit percentage on charge offs.

Prepared By: Andrea E. Moore

Summary - 2013

Number of Collection Orders in Print Que

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Ohio (co 07)	28,314	28,254	25,262	25,821	25,996	23,441	29,854	32,378	23,217	30,107	25,914	16,350	314,908
Ohio (co 10)	22,776	24,576	25,405	28,294	22,981	25,452	32,582	34,179	28,055	32,636	28,070	19,567	324,573

Coded as "One Hour Notice"

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Ohio (co 07)	176	200	207	399	465	436	441	448	326	407	329	172	4,006
Ohio (co 10)	97	102	118	164	145	114	135	188	128	138	94	70	1,493

Coded as "De-Energize"

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Ohio (co 07)	0	0	0	0	0	0	0	0	0	0	0	0	0
Ohio (co 10)	1,209	1,140	1,366	2,261	2,011	1,695	2,065	2,342	2,143	2,448	1,602	529	20,811

Coded as "Disconnected for Nonpayment"

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Ohio (co 07)	1,915	2,257	2,442	5,242	5,418	4,163	3,333	4,495	3,412	4,435	2,894	1,322	41,328
Ohio (co 10)	2,847	2,701	3,463	4,857	5,139	3,903	3,239	4,767	3,996	4,715	3,454	1,582	44,663

Coded as "Left Notice"

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Ohio (co 07)	482	562	419	612	579	571	1,162	579	565	727	594	332	7,184
Ohio (co 10)	1,444	1,850	1,631	2,615	1,578	1,342	3,833	1,906	1,785	1,709	1,196	649	21,538

Coded as "Personal Contact"

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Ohio (co 07)	31	9	2	14	8	9	18	21	16	8	12	8	156
Ohio (co 10)	12	6	2	6	8	8	6	13	17	4	8	8	98

Coded as "Tenant Notice"

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Ohio (co 07)	14	12	15	15	19	23	12	19	14	29	19	11	202
Ohio (co 10)	6	1	8	15	10	3	6	10	5	5	3	3	75

Total Coded as Being Worked

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Ohio (co 07)	2,618	3,040	3,085	6,282	6,489	5,202	4,966	5,562	4,333	5,606	3,848	1,845	52,876
Ohio (co 10)	5,615	5,800	6,588	9,918	8,891	7,065	9,284	9,226	8,074	9,019	6,357	2,841	88,678

COLLECTION ACTIVITY FOLLOW-UP (year-to-date totals)

Ohio (company 07)	
D1 Notices	980,508
D2 Notices	0
Direct Collections	512,212
Collection Orders in Print Que	314,908
Ohio (company 10)	
D1 Notices	1,213,336
D2 Notices	0
Direct Collections	643,162
Collection Orders in Print Que	324,573

RESOLUTION OF PRINTED COLLECTION ORDERS - year-to-date totals

Ohio (co 07)

One Hour Notice (1H)	4,006
	$965,801.81
Account Extension (AE)	136
	$36,053.07
Agency Payment (AP)	0
	$0.00
Certificate of Need (CN)	4
	$1,013.70
De-Energize (DE)	0
	$0.00
Disconnect for Nonpayment (DN)	40,829
	$7,766,636.05
Left Notice (LN)	7,184
	$2,018,027.22
Not Released (NR)	838
	$141,995.11
Payment Agreement (PA)	0
	$0.00
Personal Contact (PC)	156
	$54,595.38
System Cancel (SC)	146,124
	$21,390,881.42
Tenant Notice (TN)	202
	$55,672.82
Unable to Complete (UC)	107,166
	$24,520,963.79
Blank	8,263
	$1,656,497.67
Total	314,908
	$58,608,138.04

Ohio (co 10)

One Hour Notice (1H)	1,490
	$504,722.88
Account Extension (AE)	136
	$51,726.88
Agency Payment (AP)	0
	$0.00
Certificate of Need (CN)	10
	$6,063.59
De-Energize (DE)	20,071
	$3,711,913.78
Disconnect for Nonpayment (DN)	43,330
	$9,228,298.02
Left Notice (LN)	21,538
	$6,508,313.33
Not Released (NR)	1,425
	$291,849.40

Payment Agreement (PA)	2
	$10,718.44
Personal Contact (PC)	98
	$24,144.83
System Cancel (SC)	129,238
	$21,404,398.45
Tenant Notice (TN)	75
	$18,696.05
Unable to Complete (UC)	92,861
	$22,322,396.52
Blank	14,319
	$2,292,450.44
Total	324,593
	$66,375,692.61

DECEMBER

AGE OF OUTSTANDING ACTIVE & FINAL BILL ACCOUNTS

MACSS Report MCSR0028

2013		30 Days No. of Accts.	30 Days Amount	60 Days No. of Accts.	60 Days Amount	90 Days No. of Accts.	90 Days Amount	90+ Days No. of Accts.	90+ Days Amount	*90 & 90+ Amount*	Total No. of Accounts	Total Amount
AEP OHIO POWER												
Ohio	Western Ohio	18,681	$3,239,682	9,032	$2,215,607	2,424	$341,750	2,129	$447,121	$788,871	32,266	$6,244,160
	Eastern Ohio	34,232	$8,746,813	16,020	$7,533,340	4,222	$546,324	3,531	$670,956	$1,217,280	58,005	$17,497,433
	Southern Ohio	12,624	$2,612,355	6,352	$1,397,722	1,508	$245,288	1,484	$347,114	$592,402	21,968	$4,602,479
	Columbus Ohio	9,397	$1,666,977	4,288	$920,798	1,210	$182,540	1,005	$217,916	$400,456	15,900	$2,988,231
	Ohio PIP Plus	14,754	$1,629,516	6,526	$628,399	2,971	$266,248	3,320	$266,356	$532,604	27,571	$2,790,520
	Subtotal OH (co 07)	89,688	$17,895,343	42,218	$12,695,866	12,335	$1,582,150	11,469	$1,949,463	$3,531,613	155,710	$34,122,823
Columbus Southern	Southern	16,876	$3,177,704	7,800	$1,563,083	1,812	$226,449	1,635	$253,896	$480,345	28,123	$5,221,132
	Columbus	70,908	$13,903,680	36,442	$11,073,847	11,900	$1,785,553	8,912	$2,111,958	$3,897,511	128,162	$28,875,038
	CSP PIP Plus	13,698	$1,439,459	6,603	$592,382	3,115	$268,587	3,823	$303,077	$571,664	27,239	$2,603,505
	Subtotal OH (co 10)	101,482	$18,520,843	50,845	$13,229,312	16,827	$2,280,589	14,370	$2,668,931	$4,949,520	183,524	$36,699,675
	Combined Ohio Company	191,170	$36,416,186	93,063	$25,925,178	29,162	$3,862,739	25,839	$4,618,394	$8,481,134	339,234	$70,822,498
Operating Company Total		196,565	$37,451,443	94,805	$26,194,883	29,820	$4,009,259	27,215	$5,032,535	$9,041,795	348,405	$72,688,121

AGE OF ACTIVE BILL ACCOUNTS — **DECEMBER**

Ohio Power Company
Case No. 13-2385-EL-SSO
Staff-12-006 Attachment 2

2013 Residential OHIO		30 Days No. of Accts.	30 Days Amount	60 Days No. of Accts.	60 Days Amount	90 Days No. of Accts.	90 Days Amount	90+ Days No. of Accts.	90+ Days Amount	Total No. of Accts.	Total Amount	60+ Days No. of Accts.	60+ Days Amount
	Wheeling	4,676	$674,188	1,500	$211,300	555	$115,813	1,052	$304,720	7,783	$1,306,021	3,107	$631,833
	Ohio (co 07)	63,527	$10,975,032	30,550	$6,139,015	6,837	$787,208	4,069	$718,965	104,983	$18,620,220	41,456	$7,645,188
	PIP Plus	14,510	$1,582,212	5,861	$475,044	2,150	$149,891	2,025	$142,793	24,546	$2,349,941	10,036	$767,728
	Ohio (co 10)	78,361	$12,877,480	38,844	$6,801,327	10,666	$1,282,199	5,285	$1,040,856	133,156	$22,001,862	54,795	$9,124,382
	PIP Plus	13,449	$1,385,391	5,930	$454,492	2,412	$166,859	2,518	$166,568	24,309	$2,173,309	10,860	$787,918
	Combined Ohio Company	169,847	$26,820,115	81,185	$13,869,877	22,065	$2,386,157	13,897	$2,069,182	286,994	$45,145,331	117,147	$18,325,216
	Operating Co Total	174,523	$27,494,303	82,685	$14,081,177	22,620	$2,501,970	14,949	$2,373,902	294,777	$46,451,352	120,254	$18,957,049

2012 Residential OHIO		30 Days No. of Accts.	30 Days Amount	60 Days No. of Accts.	60 Days Amount	90 Days No. of Accts.	90 Days Amount	90+ Days No. of Accts.	90+ Days Amount	Total No. of Accts.	Total Amount	60+ Days No. of Accts.	60+ Days Amount
	Wheeling	5,019	$752,908	1,592	$209,859	619	$113,488	977	$242,810	8,207	$1,319,065	3,188	$566,157
	Ohio (co 07)	59,824	$10,679,015	27,667	$3,970,410	9,247	$1,340,309	9,164	$1,532,767	105,902	$17,522,501	46,078	$6,843,486
	PIP Plus	508	$41,120	74	$10,304	90	$9,811	110	$7,935	782	$69,170	274	$28,049
	Ohio (co 10)	75,770	$13,049,981	35,850	$5,255,942	13,677	$2,115,346	9,690	$1,966,929	134,987	$22,388,198	59,217	$9,338,217
	PIP Plus	491	$37,446	94	$14,112	108	$13,229	164	$13,721	857	$78,508	366	$41,062
	Combined Ohio Company	136,593	$23,807,562	63,685	$9,250,767	23,122	$3,478,695	19,128	$3,521,352	242,528	$40,058,376	105,935	$16,250,814
	Operating Co Total	141,612	$24,560,470	65,277	$9,460,626	23,741	$3,592,183	20,105	$3,764,162	250,735	$41,377,441	109,123	$16,816,971

2013 Commercial OHIO		30 Days No. of Accts.	30 Days Amount	60 Days No. of Accts.	60 Days Amount	90 Days No. of Accts.	90 Days Amount	90+ Days No. of Accts.	90+ Days Amount	Total No. of Accts.	Total Amount	60+ Days No. of Accts.	60+ Days Amount
	Wheeling	612	$202,218	150	$27,592	33	$7,914	73	$7,410	868	$245,134	256	$42,916
	Ohio (co 07)	9,233	$1,757,044	3,260	$1,152,897	822	$71,808	393	$74,165	13,708	$3,055,914	4,475	$1,298,870
	Ohio (co 10)	7,945	$1,977,857	3,012	$1,183,144	758	$83,143	502	$119,328	12,217	$3,363,472	4,272	$1,385,615
	Combined Ohio Company	17,178	$3,734,901	6,272	$2,336,041	1,580	$154,951	895	$193,493	25,925	$6,419,386	8,747	$2,684,485
	Operating Co Total	17,790	$3,937,119	6,422	$2,363,633	1,613	$162,865	968	$200,903	26,793	$6,664,520	9,003	$2,727,401

2012 Commercial OHIO		30 Days No. of Accts.	30 Days Amount	60 Days No. of Accts.	60 Days Amount	90 Days No. of Accts.	90 Days Amount	90+ Days No. of Accts.	90+ Days Amount	Total No. of Accts.	Total Amount	60+ Days No. of Accts.	60+ Days Amount
	Wheeling	641	$163,648	176	$33,494	43	$10,131	96	$20,549	956	$227,822	315	$64,174
	Ohio (co 07)	8,168	$2,025,613	2,934	$408,500	816	$80,422	498	$62,143	12,416	$2,576,678	4,248	$551,065
	Ohio (co 10)	7,375	$2,272,713	2,865	$480,244	757	$124,767	633	$238,018	11,630	$3,115,742	4,255	$843,029
	Combined Ohio Company	15,543	$4,298,326	5,799	$888,744	1,573	$205,189	1,131	$300,161	24,046	$5,692,420	8,503	$1,394,094
	Operating Co Total	16,184	$4,461,974	5,975	$922,238	1,616	$215,320	1,227	$320,710	25,002	$5,920,242	8,818	$1,458,268

2013 Industrial OHIO		30 Days No. of Accts.	30 Days Amount	60 Days No. of Accts.	60 Days Amount	90 Days No. of Accts.	90 Days Amount	90+ Days No. of Accts.	90+ Days Amount	Total No. of Accts.	Total Amount	60+ Days No. of Accts.	60+ Days Amount
	Wheeling	19	$15,365	7	$4,885	1	$13	2	$243	29	$20,506	10	$5,141
	Ohio (co 07)	566	$2,608,380	163	$4,076,389	25	$2,693	16	$3,153	770	$6,690,615	204	$4,082,235
	Ohio (co 10)	295	$1,795,195	83	$3,650,125	22	$2,667	12	$2,258	412	$5,450,245	117	$3,655,050
	Combined Ohio Company	861	$4,403,575	246	$7,726,514	47	$5,360	28	$5,411	1,182	$12,140,860	321	$7,737,285
	Operating Co Total	880	$4,418,940	253	$7,731,399	48	$5,373	30	$5,654	1,211	$12,161,366	331	$7,742,426

2012 Industrial OHIO		30 Days No. of Accts.	30 Days Amount	60 Days No. of Accts.	60 Days Amount	90 Days No. of Accts.	90 Days Amount	90+ Days No. of Accts.	90+ Days Amount	Total No. of Accts.	Total Amount	60+ Days No. of Accts.	60+ Days Amount
	Wheeling	27	$21,117	4	$4,808	1	$793	1	$147	33	$26,865	6	$5,748
	Ohio (co 07)	459	$1,195,541	124	$37,657	31	$4,333	9	$1,293	623	$1,238,824	164	$43,283
	Ohio (co 10)	258	$322,641	96	$17,063	21	$2,332	7	$1,253	382	$343,289	124	$20,648
	Combined Ohio Company	717	$1,518,182	220	$54,720	52	$6,665	16	$2,546	1,005	$1,582,113	288	$63,931
	Operating Co Total	744	$1,539,299	224	$59,528	53	$7,458	17	$2,693	1,038	$1,608,978	294	$69,679

2013 Other OHIO		30 Days No. of Accts.	30 Days Amount	60 Days No. of Accts.	60 Days Amount	90 Days No. of Accts.	90 Days Amount	90+ Days No. of Accts.	90+ Days Amount	Total No. of Accts.	Total Amount	60+ Days No. of Accts.	60+ Days Amount
	Wheeling	66	$136,048	5	$1,517	1	$87	2	$176	74	$137,828	8	$1,780
	Ohio (07)	990	$764,286	189	$131,747	19	$5,565	20	$5,909	1,218	$907,507	228	$143,221
	Ohio (10)	327	$143,143	60	$97,552	18	$7,305	20	$4,643	425	$252,643	98	$109,500
	Combined Ohio Company	1,317	$907,429	249	$229,299	37	$12,870	40	$10,552	1,643	$1,160,150	326	$252,721
	Operating Co Total	1,383	$1,043,477	254	$230,816	38	$12,957	42	$10,728	1,717	$1,297,978	334	$254,501

2012 Other OHIO		30 Days No. of Accts.	30 Days Amount	60 Days No. of Accts.	60 Days Amount	90 Days No. of Accts.	90 Days Amount	90+ Days No. of Accts.	90+ Days Amount	Total No. of Accts.	Total Amount	60+ Days No. of Accts.	60+ Days Amount
	Wheeling	93	$115,924	7	$1,733	1	$177	1	$175	102	$118,009	9	$2,085
	Ohio (07)	651	$344,737	68	$48,324	8	$7,536	16	$18,533	743	$419,130	92	$74,393
	Ohio (10)	302	$230,380	75	$46,922	17	$30,120	21	$61,157	415	$368,579	113	$138,199
	Combined Ohio Company	953	$575,117	143	$95,246	25	$37,656	37	$79,690	1,158	$787,709	205	$212,592
	Operating Co Total	1,046	$691,041	150	$96,979	26	$37,833	38	$79,865	1,260	$905,718	214	$214,677

2013 Total OHIO		30 Days No. of Accts.	30 Days Amount	60 Days No. of Accts.	60 Days Amount	90 Days No. of Accts.	90 Days Amount	90+ Days No. of Accts.	90+ Days Amount	Total No. of Accts.	Total Amount	60+ Days No. of Accts.	60+ Days Amount
	Wheeling	5,373	$1,027,819	1,662	$245,294	590	$123,827	1,129	$312,549	8,754	$1,709,489	3,381	$681,670
	Ohio (07)	88,826	$17,686,954	40,023	$11,975,092	9,853	$1,017,165	6,523	$944,985	145,225	$31,624,197	56,399	$13,937,242
	Ohio (10)	100,377	$18,179,066	47,929	$12,186,640	13,876	$1,542,173	8,337	$1,333,653	170,519	$33,241,531	70,142	$15,062,465
	Combined Ohio Company	189,203	$35,866,020	87,952	$24,161,731	23,729	$2,559,338	14,860	$2,278,638	315,744	$64,865,727	126,541	$28,999,707
	Operating Co Total	194,576	$36,893,839	89,614	$24,407,025	24,319	$2,683,165	15,989	$2,591,187	324,498	$66,575,216	129,922	$29,681,377

2012 Total OHIO		30 Days No. of Accts.	30 Days Amount	60 Days No. of Accts.	60 Days Amount	90 Days No. of Accts.	90 Days Amount	90+ Days No. of Accts.	90+ Days Amount	Total No. of Accts.	Total Amount	60+ Days No. of Accts.	60+ Days Amount
	Wheeling	5,780	$1,053,597	1,779	$249,894	664	$124,589	1,075	$263,681	9,298	$1,691,761	3,518	$638,164
	Ohio (07)	69,610	$14,286,026	30,867	$4,475,195	10,192	$1,442,411	9,797	$1,622,671	119,684	$21,757,133	50,856	$7,540,276
	Ohio (10)	84,196	$15,913,161	38,980	$5,814,283	14,580	$2,285,794	10,515	$2,281,078	148,271	$26,294,316	64,075	$10,381,155
	Combined Ohio Company	153,806	$30,199,187	69,847	$10,289,477	24,772	$3,728,205	20,312	$3,903,749	268,737	$48,120,618	114,931	$17,921,431
	Operating Co Total	159,586	$31,252,784	71,626	$10,539,371	25,435	$3,852,794	21,387	$4,167,430	278,035	$49,812,379	118,449	$18,559,595

Ohio Power Company
Case No. 13-2385-EL-SSO
Staff 12-006 Attachment 3

PERCENTAGE OF ACTIVE DELINQUENCY TO REVENUE

Includes delinquency with PIP Plus as of November 2010

Ohio (company 07)

2004	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$12,271,195	$51,812,415	23.7%	$1,623,554	$27,071,801	6.0%	$2,162,823	$44,332,214	4.9%	$586,469	$752,488	77.9%	$16,644,041	$123,968,917	13.4%
February	$14,121,717	$48,380,373	29.2%	$2,033,144	$26,231,337	7.8%	$1,203,715	$43,398,379	2.8%	$630,181	$722,910	87.2%	$17,988,757	$118,733,000	15.2%
March	$14,159,633	$42,141,097	33.6%	$1,983,083	$24,839,369	8.0%	$1,492,689	$43,703,959	3.4%	$347,414	$716,062	48.5%	$17,982,819	$111,400,487	16.1%
April	$13,183,211	$37,256,614	35.4%	$1,821,660	$24,491,022	7.4%	$1,052,777	$44,001,930	2.4%	$283,440	$708,068	40.0%	$16,341,088	$106,457,634	15.3%
May	$12,446,828	$32,436,581	38.4%	$1,821,093	$24,941,325	7.3%	$1,098,310	$43,598,923	2.5%	$203,506	$697,046	29.2%	$15,569,737	$101,673,874	15.3%
June	$11,239,383	$35,499,968	31.7%	$1,767,216	$27,045,490	6.5%	$1,500,677	$45,118,266	3.3%	$377,340	$696,718	54.2%	$14,884,616	$108,360,442	13.7%
July	$14,107,884	$39,892,382	35.4%	$1,853,688	$27,478,292	6.7%	$1,019,115	$44,827,719	2.3%	$321,320	$690,609	46.5%	$17,302,007	$112,889,003	15.3%
August	$13,469,057	$38,482,582	35.0%	$2,008,990	$27,029,078	7.4%	$1,756,736	$45,967,956	3.8%	$463,457	$695,676	66.6%	$17,698,240	$112,175,292	15.8%
September	$12,734,599	$38,015,565	33.5%	$1,989,610	$27,826,614	7.2%	$848,901	$44,160,943	1.9%	$352,801	$705,682	50.0%	$15,925,911	$110,708,803	14.4%
October	$11,424,910	$32,566,680	35.1%	$2,177,792	$25,705,104	8.5%	$1,074,724	$37,745,917	2.8%	$661,989	$713,153	92.8%	$15,339,415	$96,730,855	15.9%
November	$10,405,387	$32,793,187	31.7%	$2,072,526	$24,131,570	8.6%	$1,473,922	$51,124,334	2.9%	$568,281	$719,765	79.0%	$14,520,116	$108,768,857	13.3%
December	$9,427,129	$43,785,782	21.5%	$1,534,386	$26,129,314	5.9%	$2,172,379	$44,519,234	4.9%	$374,200	$745,521	50.2%	$13,508,094	$115,179,850	11.7%
Average	$12,415,911	$39,421,936	31.5%	$1,890,562	$26,076,693	7.3%	$1,404,731	$44,374,981	3.2%	$430,867	$713,641	60.4%	$16,142,070	$110,587,251	14.6%

2005	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$11,506,513	$50,702,962	22.7%	$1,664,163	$27,340,894	6.1%	$1,428,626	$48,672,119	2.9%	$629,415	$749,037	84.0%	$15,228,717	$127,465,012	11.9%
February	$13,040,299	$46,343,755	28.1%	$1,913,280	$26,297,234	7.3%	$2,675,718	$47,655,658	5.6%	$622,959	$723,026	86.2%	$18,252,256	$121,019,673	15.1%
March	$12,614,498	$44,519,911	28.3%	$1,865,125	$25,439,622	7.3%	$893,595	$46,837,700	1.9%	$374,071	$717,162	52.2%	$15,747,289	$117,514,395	13.4%
April	$12,136,980	$38,074,366	31.9%	$1,794,641	$25,044,998	7.2%	$1,044,543	$45,685,496	2.3%	$329,670	$705,691	46.7%	$15,305,834	$109,510,550	14.0%
May	$11,578,817	$32,010,505	36.2%	$1,768,675	$24,265,266	7.3%	$1,618,509	$46,152,498	3.5%	$211,914	$694,778	30.5%	$15,177,915	$103,123,048	14.7%
June	$10,227,778	$35,345,918	28.9%	$1,591,908	$26,747,721	6.0%	$859,830	$47,399,780	1.8%	$270,465	$692,525	39.1%	$12,949,981	$110,185,943	11.8%
July	$10,240,747	$44,270,967	23.1%	$1,789,409	$29,194,552	6.1%	$869,958	$39,716,767	2.2%	$401,830	$694,006	57.9%	$13,301,944	$113,876,292	11.7%
August	$12,138,328	$48,110,131	25.2%	$2,180,777	$29,623,076	7.4%	$1,071,592	$54,757,999	2.0%	$409,532	$696,771	58.8%	$15,800,229	$133,187,977	11.9%
September	$13,631,209	$42,160,236	32.3%	$2,322,171	$29,102,656	8.0%	$938,917	$46,096,212	2.0%	$329,263	$705,249	46.7%	$17,221,560	$118,064,353	14.6%
October	$12,967,979	$33,704,647	38.5%	$2,125,704	$26,665,500	8.0%	$1,140,629	$35,623,442	3.2%	$318,824	$712,891	44.7%	$16,553,136	$96,706,480	17.1%
November	$11,382,276	$34,130,186	33.3%	$1,933,624	$24,886,658	7.8%	$1,557,255	$54,911,580	2.8%	$319,819	$719,505	44.4%	$15,192,974	$114,647,929	13.3%
December	$10,404,328	$47,423,652	21.9%	$1,581,056	$27,037,257	5.8%	$610,953	$44,311,578	1.4%	$514,663	$743,743	69.2%	$13,111,000	$119,516,230	11.0%
Average	$11,822,479	$41,399,770	28.6%	$1,877,544	$26,803,786	7.0%	$1,225,844	$46,485,069	2.6%	$394,369	$712,865	55.3%	$15,320,236	$115,401,490	13.3%

2006	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$12,587,294	$57,968,516	21.7%	$1,903,449	$29,745,679	6.4%	$953,651	$47,177,499	2.0%	$486,328	$769,960	63.2%	$15,930,722	$135,661,654	11.7%
February	$15,125,154	$48,032,138	31.5%	$2,211,636	$27,546,988	8.0%	$1,277,936	$40,359,193	3.2%	$469,369	$769,065	61.0%	$19,084,095	$116,707,384	16.4%
March	$11,723,426	$47,045,020	24.9%	$4,835,506	$27,314,346	17.7%	$615,043	$46,697,089	1.3%	$306,624	$745,433	41.1%	$17,480,599	$121,801,887	14.4%
April	$13,959,239	$39,990,264	34.9%	$2,058,994	$26,326,612	7.8%	$1,100,613	$42,465,829	2.6%	$455,145	$732,156	62.2%	$17,573,991	$109,514,862	16.0%
May	$13,051,502	$33,640,267	38.8%	$1,811,399	$26,680,507	6.8%	$1,079,418	$41,572,453	2.6%	$329,039	$724,872	45.4%	$16,271,358	$102,618,099	15.9%
June	$11,407,310	$39,283,761	29.0%	$1,645,888	$30,190,863	5.5%	$815,107	$48,350,447	1.7%	$261,760	$728,175	35.9%	$14,130,065	$118,553,245	11.9%
July	$11,754,812	$46,254,679	25.4%	$1,954,148	$32,222,975	6.1%	$925,258	$44,542,973	2.1%	$394,189	$729,697	54.0%	$15,028,407	$123,750,324	12.1%
August	$13,592,786	$53,733,899	25.3%	$2,242,502	$34,379,213	6.5%	$1,893,411	$47,451,483	4.0%	$672,638	$730,408	92.1%	$18,401,337	$136,295,003	13.5%
September	$15,621,224	$46,457,504	33.6%	$2,539,583	$33,453,117	7.6%	$995,903	$46,574,572	2.1%	$497,688	$739,357	67.3%	$19,654,398	$127,224,550	15.4%
October	$14,955,315	$36,573,375	40.9%	$2,674,004	$29,647,766	9.0%	$784,506	$45,766,758	1.7%	$604,681	$766,661	78.9%	$19,018,506	$112,754,559	16.9%
November	$12,424,845	$42,061,345	29.5%	$2,367,952	$28,976,638	8.2%	$883,662	$44,329,874	2.0%	$401,913	$775,891	51.8%	$16,078,372	$116,143,749	13.8%
December	$11,964,956	$52,980,917	22.6%	$1,941,888	$31,049,955	6.3%	$867,307	$45,221,907	1.9%	$526,832	$801,635	65.7%	$15,300,983	$130,054,414	11.8%
Average	$13,180,655	$45,335,140	29.1%	$2,348,912	$29,794,555	7.9%	$1,015,985	$45,042,506	2.3%	$450,517	$751,109	60.0%	$16,996,069	$120,923,311	14.1%

2007	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$14,054,214	$57,299,770	24.5%	$1,804,976	$31,412,210	5.7%	$4,604,120	$46,613,413	9.9%	$732,718	$820,481	89.3%	$21,196,028	$136,145,873	15.6%
February	$15,271,679	$59,510,614	25.7%	$2,340,606	$31,171,598	7.5%	$1,746,483	$50,520,717	3.5%	$542,144	$799,475	67.8%	$19,900,912	$142,002,404	14.0%
March	$15,770,679	$57,117,083	27.6%	$2,466,876	$31,199,983	7.9%	$1,239,677	$51,709,918	2.4%	$399,132	$788,961	50.6%	$19,876,364	$140,815,944	14.1%
April	$16,288,220	$44,912,159	36.3%	$2,234,548	$30,188,851	7.4%	$835,450	$51,517,593	1.6%	$330,462	$694,719	47.6%	$19,688,680	$127,313,322	15.5%
May	$14,734,926	$39,274,188	37.5%	$2,045,721	$30,335,475	6.7%	$1,025,134	$50,103,651	2.0%	$455,280	$821,869	55.4%	$18,261,061	$120,535,183	15.1%
June	$13,048,638	$44,384,772	29.4%	$1,939,938	$33,222,758	5.8%	$681,605	$54,613,776	1.2%	$404,367	$756,025	53.5%	$16,074,548	$132,977,331	12.1%
July	$13,370,476	$48,479,619	27.6%	$2,105,103	$33,562,257	6.3%	$947,033	$48,850,902	1.9%	$493,145	$754,025	65.4%	$16,915,757	$131,646,803	12.8%
August	$14,871,068	$51,192,391	29.0%	$2,498,162	$34,271,092	7.3%	$742,520	$62,606,655	1.2%	$622,398	$759,133	82.0%	$18,734,148	$148,829,271	12.6%
September	$15,895,360	$51,064,119	31.1%	$2,584,904	$35,092,115	7.4%	$2,211,441	$46,064,833	4.8%	$557,697	$755,429	73.8%	$21,249,402	$132,976,497	16.0%
October	$15,990,447	$40,066,276	39.9%	$2,513,668	$31,844,012	7.9%	$1,595,588	$59,812,025	2.7%	$506,738	$759,375	66.7%	$20,606,441	$132,481,689	15.6%
November	$13,660,155	$40,585,953	33.7%	$2,252,807	$29,827,309	7.6%	$1,156,427	$49,728,190	2.3%	$769,635	$769,635	100.0%	$17,839,024	$120,911,087	14.8%
December	$12,030,958	$52,953,215	22.7%	$1,872,247	$30,753,327	6.1%	$862,703	$58,258,554	1.5%	$387,525	$781,950	49.6%	$15,153,433	$142,747,045	10.6%
Average	$14,582,235	$48,903,347	29.8%	$2,221,630	$31,906,749	7.0%	$1,470,682	$52,533,352	2.8%	$516,770	$771,756	67.0%	$18,791,316	$134,115,204	14.0%

2008	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$14,281,768	$64,503,788	22.1%	$1,820,922	$34,052,033	5.3%	$639,848	$56,761,693	1.1%	$738,664	$821,062	90.0%	$17,481,202	$156,138,574	11.2%
February	$16,760,235	$60,373,276	27.8%	$2,421,630	$33,354,040	7.3%	$1,130,984	$54,510,784	2.1%	$584,344	$804,467	72.6%	$20,897,193	$149,042,567	14.0%
March	$16,558,271	$57,833,318	28.6%	$2,494,007	$32,670,964	7.6%	$4,010,915	$52,603,375	7.6%	$405,729	$797,951	50.8%	$23,468,922	$143,905,608	16.3%
April	$16,405,607	$48,259,625	34.0%	$2,290,136	$31,649,714	7.2%	$992,673	$65,932,524	1.5%	$368,766	$779,031	47.3%	$20,057,182	$146,620,895	13.7%
May	$15,494,656	$37,143,822	41.7%	$2,328,026	$30,473,129	7.6%	$1,243,052	$58,592,474	2.1%	$309,175	$764,088	40.5%	$19,374,909	$126,973,513	15.3%
June	$12,771,637	$42,649,429	29.9%	$1,945,173	$33,808,318	5.8%	$777,480	$55,700,425	1.4%	$265,085	$763,078	34.7%	$15,759,375	$132,921,249	11.9%
July	$12,922,685	$49,254,286	26.2%	$2,165,144	$35,729,938	6.1%	$1,247,756	$63,412,684	2.0%	$589,792	$761,140	77.5%	$16,925,377	$149,158,048	11.3%
August	$15,586,659	$51,836,356	30.1%	$2,823,941	$35,934,075	7.9%	$923,010	$59,409,941	1.6%	$693,930	$764,481	90.8%	$20,027,540	$147,944,853	13.5%
September	$16,436,690	$47,631,997	34.5%	$2,795,678	$35,803,331	7.8%	$1,972,748	$58,847,361	3.4%	$594,193	$762,635	77.9%	$21,799,309	$143,045,323	15.2%
October	$16,051,823	$37,928,137	42.3%	$2,660,550	$32,479,672	8.2%	$1,895,626	$55,723,767	3.4%	$374,942	$787,091	47.6%	$20,982,941	$126,918,667	16.5%
November	$13,575,116	$42,100,121	32.2%	$2,340,896	$30,916,553	7.6%	$1,684,777	$51,928,732	3.2%	$433,683	$797,305	54.4%	$18,034,472	$125,742,710	14.3%
December	$12,480,029	$59,756,307	20.9%	$1,913,182	$33,796,223	5.7%	$1,368,583	$57,703,014	2.4%	$265,787	$823,969	32.3%	$16,027,581	$152,079,514	10.5%
Average	$14,943,765	$49,939,205	29.9%	$2,333,274	$33,388,999	7.0%	$1,490,621	$57,593,898	2.6%	$468,674	$785,525	59.7%	$19,236,334	$141,707,627	13.6%

2009	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$15,911,948	$70,313,477	22.6%	$2,212,231	$35,085,978	6.3%	$1,968,080	$56,648,908	3.5%	$386,707	$839,506	46.1%	$20,478,966	$162,887,870	12.6%
February	$19,135,551	$64,250,847	29.8%	$2,677,647	$33,495,538	8.0%	$1,249,471	$44,901,279	2.8%	$523,241	$798,092	65.6%	$23,585,910	$143,445,756	16.4%
March	$17,801,423	$53,634,202	33.2%	$2,440,412	$31,977,424	7.6%	$1,311,608	$50,115,653	2.6%	$316,783	$786,693	40.3%	$21,870,226	$136,513,972	16.0%
April	$15,729,518	$51,034,569	30.8%	$2,216,797	$34,774,092	6.4%	$1,796,947	$53,757,857	3.3%	$249,619	$862,434	28.9%	$19,992,881	$140,428,952	14.2%
May	$15,416,882	$44,706,931	34.5%	$2,292,163	$35,679,789	6.4%	$2,596,676	$55,507,465	4.7%	$355,399	$844,564	42.1%	$20,661,120	$136,738,749	15.1%
June	$14,401,222	$46,113,334	31.2%	$2,361,120	$37,758,855	6.3%	$4,305,299	$43,201,739	10.0%	$392,108	$827,854	47.4%	$21,459,749	$127,901,781	16.8%
July	$14,231,862	$52,783,027	27.0%	$2,495,797	$38,575,071	6.5%	$1,440,416	$63,152,002	2.3%	$333,452	$829,334	40.2%	$16,501,527	$155,339,434	11.9%
August	$16,198,395	$51,385,295	31.5%	$2,936,741	$36,307,490	8.1%	$1,711,650	$42,940,166	4.0%	$272,034	$825,717	32.9%	$21,118,820	$131,458,667	16.1%
September	$16,602,844	$50,738,817	32.7%	$2,687,714	$37,341,207	7.2%	$1,278,768	$50,233,466	2.5%	$253,145	$845,161	30.0%	$20,822,471	$139,158,651	15.0%
October	$16,127,160	$43,596,340	37.0%	$2,697,610	$34,148,516	7.9%	$1,141,373	$48,199,304	2.4%	$278,245	$869,001	32.0%	$20,244,388	$126,813,161	16.0%
November	$14,589,165	$46,302,275	31.5%	$2,346,174	$32,156,065	7.3%	$1,342,512	$52,385,047	2.6%	$401,487	$882,112	45.5%	$18,679,338	$131,725,498	14.2%
December	$13,515,858	$60,548,229	22.3%	$1,959,641	$35,180,948	5.6%	$1,430,917	$50,376,393	2.8%	$281,216	$919,683	30.6%	$17,187,632	$147,025,253	11.7%
Average	$15,805,152	$52,950,612	29.8%	$2,443,671	$35,206,748	6.9%	$1,797,810	$50,951,607	3.5%	$336,953	$844,179	39.9%	$20,383,586	$139,953,145	14.6%

2010	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$16,174,793	$81,312,831	19.9%	$2,022,123	$39,337,481	5.1%	$1,743,541	$48,344,355	3.6%	$530,104	$993,940	53.3%	$20,470,561	$169,988,606	12.0%
February	$16,536,800	$75,906,325	21.8%	$2,189,426	$37,942,663	5.8%	$2,272,323	$51,848,986	4.4%	$369,414	$873,314	42.3%	$21,367,963	$166,571,288	12.8%
March	$20,512,728	$63,394,477	32.4%	$2,980,497	$36,701,046	8.1%	$1,340,429	$52,911,849	2.5%	$431,279	$945,828	45.6%	$25,264,933	$153,953,200	16.4%
April	$19,227,801	$50,592,089	38.0%	$2,656,195	$35,780,407	7.4%	$1,214,543	$48,371,815	2.5%	$232,623	$903,186	25.8%	$23,331,162	$135,647,497	17.2%
May	$16,226,764	$43,991,562	36.9%	$2,312,833	$35,159,687	6.6%	$4,930,165	$56,268,015	8.8%	$231,118	$873,183	26.5%	$23,700,880	$136,292,448	17.4%
June	$14,614,120	$53,579,937	27.3%	$2,187,559	$40,767,376	5.4%	$887,082	$68,043,842	1.3%	$264,410	$923,647	28.6%	$17,953,171	$163,314,802	11.0%
July	$16,122,315	$66,950,509	24.1%	$2,547,066	$42,651,247	6.0%	$5,380,424	$40,341,172	13.3%	$353,490	$850,792	41.5%	$24,403,295	$150,793,721	16.2%
August	$19,831,251	$71,604,816	27.7%	$3,154,644	$43,252,324	7.3%	$5,704,412	$56,207,879	10.1%	$463,132	$867,347	53.4%	$29,153,439	$171,932,366	17.0%
September	$22,260,338	$63,619,937	35.0%	$3,128,367	$41,829,376	7.5%	$5,388,409	$60,391,701	8.9%	$414,175	$891,010	46.5%	$31,191,289	$166,732,024	18.7%
October	$21,421,807	$46,096,386	46.5%	$3,015,368	$37,895,048	8.0%	$5,105,474	$54,088,197	9.4%	$362,059	$924,173	39.2%	$29,904,708	$139,003,804	21.5%
November	$23,974,422	$46,822,568	51.2%	$2,687,020	$34,841,209	7.7%	$5,507,289	$60,934,507	9.0%	$274,197	$937,513	29.2%	$32,442,928	$143,535,797	22.6%
December	$21,219,003	$67,520,590	31.4%	$2,304,987	$38,505,967	6.0%	$6,446,284	$45,362,174	14.2%	$386,464	$979,718	39.4%	$30,356,738	$152,368,449	19.9%
Average	$19,010,179	$60,949,336	31.2%	$2,598,840	$38,721,986	6.7%	$3,826,698	$53,592,874	7.1%	$359,372	$913,638	39.3%	$25,795,089	$154,177,833	16.7%

2011	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$20,461,273	$88,197,410	23.2%	$2,457,371	$41,200,616	6.0%	$5,288,173	$58,766,265	9.0%	$585,371	$992,437	59.0%	$28,792,188	$189,156,729	15.2%
February	$24,628,520	$84,928,653	29.0%	$2,863,208	$40,830,308	7.0%	$9,778,568	$63,727,855	15.3%	$446,387	$1,004,703	44.4%	$37,716,683	$190,491,520	19.8%
March	$24,192,064	$67,335,553	35.9%	$3,185,149	$40,828,345	7.8%	$1,345,444	$62,406,053	2.2%	$239,748	$995,577	24.1%	$28,962,405	$171,565,529	16.9%
April	$20,332,703	$59,357,482	34.3%	$2,803,630	$38,062,278	7.4%	$1,135,950	$60,665,852	1.9%	$252,138	$949,119	26.6%	$24,524,421	$159,034,731	15.4%
May	$18,397,673	$52,997,177	34.7%	$2,580,114	$38,084,351	6.8%	$1,708,273	$61,130,712	2.8%	$243,618	$896,561	27.2%	$22,929,678	$153,108,801	15.0%
June	$17,501,334	$58,352,178	30.0%	$2,671,231	$41,964,837	6.4%	$1,745,515	$66,886,555	2.6%	$339,249	$851,241	39.9%	$22,257,329	$168,054,811	13.2%
July	$18,324,540	$71,346,051	25.7%	$3,146,476	$43,828,057	7.2%	$1,325,266	$49,484,242	2.7%	$351,953	$875,583	40.2%	$23,148,235	$165,533,933	14.0%
August	$21,977,161	$78,589,567	28.0%	$3,259,373	$45,715,441	7.1%	$990,306	$69,445,409	1.4%	$651,140	$891,451	73.0%	$26,877,980	$194,641,868	13.8%
September	$24,619,899	$66,685,576	36.9%	$3,424,273	$42,701,780	8.0%	$1,640,624	$65,779,174	2.5%	$426,793	$919,079	46.4%	$30,111,589	$176,085,607	17.1%
October	$23,071,117	$48,885,443	47.2%	$3,473,035	$37,342,534	9.3%	$1,384,517	$59,467,581	2.3%	$508,587	$894,838	56.8%	$28,437,256	$146,590,396	19.4%
November	$18,348,482	$53,543,746	34.3%	$3,015,298	$37,202,320	8.1%	$1,505,728	$53,809,188	2.8%	$420,570	$982,216	42.8%	$23,290,078	$145,537,470	16.0%
December	$16,182,129	$71,487,113	22.6%	$2,512,619	$39,274,592	6.4%	$2,413,095	$68,539,143	3.5%	$623,157	$1,027,069	60.7%	$21,731,000	$180,327,918	12.1%
Average	$20,669,741	$66,808,829	30.9%	$2,949,315	$40,586,288	7.3%	$2,521,788	$61,675,669	4.1%	$424,059	$939,990	45.1%	$26,564,904	$170,010,776	15.6%

2012	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$18,863,391	$90,279,737	20.9%	$2,507,606	$45,738,222	5.5%	$1,686,006	$50,659,203	3.3%	$680,279	$1,475,600	46.1%	$23,737,282	$188,152,762	12.6%
February	$22,841,976	$77,271,337	29.6%	$3,190,874	$41,709,810	7.7%	$1,509,894	$53,993,896	2.8%	$658,272	$1,248,501	52.7%	$28,201,016	$174,223,544	16.2%
March	$22,010,280	$62,302,794	35.3%	$3,338,379	$37,153,536	9.0%	$1,415,359	$44,652,281	3.2%	$741,687	$1,134,866	65.4%	$27,505,705	$145,243,476	18.9%
April	$19,317,751	$51,000,014	37.9%	$2,915,448	$33,845,845	8.6%	$1,344,763	$52,022,791	2.6%	$267,766	$903,715	29.6%	$23,845,728	$137,772,366	17.3%
May	$17,306,120	$46,420,844	37.3%	$2,558,745	$33,127,352	7.7%	$789,771	$52,101,097	1.5%	$256,600	$857,254	29.9%	$20,911,236	$132,506,546	15.8%
June	$16,340,143	$53,078,271	30.8%	$2,510,303	$35,684,036	7.0%	$1,749,528	$38,236,628	4.6%	$384,943	$878,243	43.8%	$20,984,917	$127,877,178	16.4%
July	$17,286,771	$63,638,110	27.2%	$2,739,037	$36,823,613	7.4%	$1,198,040	$50,123,266	2.4%	$437,812	$842,237	52.0%	$21,661,660	$151,427,226	14.3%
August	$19,946,956	$69,695,485	28.6%	$2,960,451	$37,246,999	7.9%	$2,238,657	$39,955,212	5.6%	$500,177	$835,942	59.8%	$25,646,241	$147,733,638	17.4%
September	$21,801,536	$62,949,630	34.6%	$3,223,547	$38,742,809	8.3%	$1,123,972	$40,964,201	2.7%	$336,438	$937,205	35.9%	$26,485,493	$143,593,844	18.4%
October	$22,124,191	$47,689,294	46.4%	$3,081,012	$33,032,648	9.3%	$2,350,552	$45,689,656	5.1%	$792,859	$889,438	89.1%	$28,348,614	$127,301,036	22.3%
November	$18,862,752	$55,175,710	34.2%	$2,843,417	$30,815,936	9.2%	$665,808	$27,771,377	2.4%	$761,790	$917,913	83.0%	$23,133,767	$114,680,936	20.2%
December	$17,591,671	$69,256,338	25.4%	$2,576,678	$31,750,255	8.1%	$1,238,824	$48,912,530	2.5%	$419,130	$910,400	46.0%	$21,826,303	$150,829,523	14.5%
Average	$19,524,462	$62,396,464	31.3%	$2,870,458	$36,305,922	7.9%	$1,442,598	$45,423,511	3.2%	$519,813	$985,943	52.7%	$24,357,330	$145,111,939	16.8%

2013	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$18,788,867	$84,223,440	22.3%	$2,346,701	$33,531,607	7.0%	$896,070	$31,780,254	2.8%	$670,375	$915,775	73.2%	$22,702,013	$150,451,076	15.1%
February	$21,857,039	$77,818,064	28.1%	$2,676,270	$30,900,286	8.7%	$859,050	$29,710,966	2.9%	$765,852	$981,415	78.0%	$26,158,211	$139,410,731	18.8%
March	$23,599,956	$72,443,638	32.6%	$3,019,612	$29,559,601	10.2%	$1,710,930	$34,420,960	5.0%	$609,787	$855,364	71.3%	$28,940,285	$137,279,564	21.1%
April	$25,360,703	$67,255,034	37.7%	$2,856,716	$29,998,609	9.5%	$3,094,156	$33,940,878	9.1%	$423,940	$874,326	48.5%	$31,735,515	$132,068,848	24.0%
May	$25,804,052	$50,634,729	51.0%	$3,016,395	$28,519,904	10.6%	$858,898	$24,965,838	3.4%	$541,322	$757,269	71.5%	$30,220,667	$104,877,740	28.8%
June	$23,607,673	$56,801,623	41.6%	$2,648,898	$29,993,432	8.8%	$1,540,046	$29,286,963	5.3%	$613,428	$844,740	72.6%	$28,410,045	$116,926,757	24.3%
July	$23,512,680	$67,555,573	34.8%	$3,071,567	$31,419,905	9.8%	$1,809,600	$28,803,686	6.3%	$797,974	$830,017	96.1%	$29,191,821	$128,609,181	22.7%
August	$27,223,041	$60,774,052	44.8%	$3,419,967	$29,493,640	11.6%	$1,219,207	$24,840,950	4.9%	$484,722	$763,200	63.5%	$32,346,937	$115,871,842	27.9%
September	$26,779,241	$61,241,481	43.7%	$3,566,700	$29,930,460	11.9%	$3,158,856	$23,173,253	13.6%	$540,611	$785,331	68.8%	$34,045,408	$115,130,524	29.6%
October	$26,594,274	$51,304,919	51.8%	$3,799,462	$27,602,074	13.8%	$1,150,674	$34,287,845	3.4%	$508,207	$798,878	63.6%	$32,052,617	$113,993,715	28.1%
November	$23,203,276	$55,770,358	41.6%	$3,413,234	$25,626,570	13.3%	$5,111,049	$22,718,372	22.5%	$497,320	$803,822	61.9%	$32,224,879	$104,919,122	30.7%
December	$20,970,161	$79,028,654	26.5%	$3,055,914	$28,478,553	10.7%	$6,690,615	$24,645,998	27.1%	$907,507	$848,677	106.9%	$31,624,197	$133,001,882	23.8%
Average	$23,941,747	$65,404,297	36.6%	$3,074,286	$29,587,887	10.4%	$2,341,596	$28,547,997	8.2%	$613,420	$838,234	73.2%	$29,971,050	$124,378,415	24.1%

Ohio Power Company
Case No. 13-2385-EL-SSO
Staff 12-006 Attachment 3

PERCENTAGE OF ACTIVE DELINQUENCY TO REVENUE

Includes delinquency with PIP Plus as of November 2010

Ohio (company 10)

2004	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$15,685,069	$48,718,463	32.2%	$2,809,262	$38,584,199	7.3%	$617,400	$10,978,616	5.6%	$378,627	$1,545,815	24.5%	$19,490,358	$99,827,093	19.5%
February	$17,603,321	$46,607,226	37.8%	$3,390,906	$37,421,651	9.1%	$991,516	$10,767,823	9.2%	$329,977	$1,130,705	29.2%	$22,315,720	$95,927,405	23.3%
March	$17,546,392	$41,001,889	42.8%	$3,161,671	$35,794,124	8.8%	$797,912	$10,987,967	7.3%	$374,715	$1,320,973	28.4%	$21,880,690	$89,104,952	24.6%
April	$16,666,281	$37,526,405	44.4%	$3,199,532	$35,729,167	9.0%	$845,644	$11,003,417	7.7%	$188,010	$1,633,162	11.5%	$20,899,467	$85,892,150	24.3%
May	$16,186,410	$35,102,171	46.1%	$3,389,789	$37,179,770	9.1%	$908,749	$11,169,550	8.1%	$174,446	$1,572,506	11.1%	$20,659,394	$85,023,997	24.3%
June	$15,263,984	$46,061,128	33.1%	$3,341,693	$41,371,550	8.1%	$1,833,378	$11,774,868	15.6%	$284,085	$1,740,975	16.3%	$20,723,140	$100,948,521	20.5%
July	$19,385,772	$53,809,590	36.0%	$4,112,990	$41,877,300	9.8%	$472,086	$11,576,852	4.1%	$356,652	$1,800,507	19.8%	$24,327,500	$109,064,249	22.3%
August	$20,422,538	$50,524,123	40.4%	$3,746,727	$41,344,479	9.1%	$1,051,798	$10,625,715	9.9%	$419,217	$1,624,480	25.8%	$25,640,280	$104,118,797	24.6%
September	$19,589,926	$49,745,324	39.4%	$3,473,396	$41,585,901	8.4%	$631,252	$12,088,206	5.2%	$482,101	$1,698,161	28.4%	$24,176,675	$105,117,593	23.0%
October	$18,476,790	$36,239,816	51.0%	$3,641,008	$40,138,969	9.1%	$977,144	$10,626,949	9.2%	$470,464	$401,375	117.2%	$23,565,406	$87,407,109	27.0%
November	$16,002,373	$34,676,314	46.1%	$3,484,717	$37,560,137	9.3%	$656,536	$10,593,505	6.2%	$645,853	$395,330	163.4%	$20,789,479	$83,225,286	25.0%
December	$13,266,328	$42,693,362	31.1%	$3,093,072	$38,200,488	8.1%	$534,227	$10,744,466	5.0%	$348,900	$393,620	88.6%	$17,242,527	$92,031,936	18.7%
Average	$17,174,599	$43,558,818	39.4%	$3,403,730	$38,898,976	8.8%	$859,804	$11,078,161	7.8%	$371,087	$1,271,467	29.2%	$21,809,220	$94,807,424	23.0%

2005	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$15,131,511	$48,314,959	31.3%	$3,021,600	$41,470,136	7.3%	$629,557	$10,411,466	6.0%	$471,298	$405,364	116.3%	$19,253,966	$100,601,925	19.1%
February	$16,541,092	$44,976,783	36.8%	$3,141,207	$38,947,011	8.1%	$675,468	$10,378,134	6.5%	$385,066	$340,865	113.0%	$20,742,833	$94,642,793	21.9%
March	$15,999,691	$43,296,550	37.0%	$3,051,591	$38,604,303	7.9%	$546,188	$10,167,458	5.4%	$242,616	$454,367	53.4%	$19,840,086	$92,522,677	21.4%
April	$15,331,476	$38,489,729	39.8%	$3,038,541	$38,510,788	7.9%	$414,716	$11,361,479	3.7%	$156,680	$367,406	42.6%	$18,941,413	$88,729,403	21.3%
May	$14,980,977	$33,969,391	44.1%	$2,958,713	$37,827,993	7.8%	$710,054	$10,811,454	6.6%	$224,766	$404,804	55.5%	$18,874,510	$83,013,641	22.7%
June	$13,645,064	$44,609,215	30.6%	$3,154,629	$42,696,129	7.4%	$368,161	$11,025,398	3.3%	$287,495	$440,040	65.3%	$17,455,349	$98,770,782	17.7%
July	$15,082,967	$59,505,070	25.3%	$3,097,957	$45,724,992	6.8%	$453,357	$11,459,715	4.0%	$405,862	$371,698	109.2%	$19,040,143	$117,061,475	16.3%
August	$19,325,410	$65,659,945	29.4%	$3,626,630	$47,549,252	7.6%	$746,943	$11,035,420	6.8%	$373,676	$383,085	97.5%	$24,072,659	$124,627,702	19.3%
September	$22,779,435	$57,334,191	39.7%	$4,403,069	$45,451,426	9.7%	$929,639	$11,282,757	8.2%	$205,596	$358,656	57.3%	$28,317,739	$114,427,029	24.7%
October	$22,042,383	$39,040,804	56.5%	$3,662,167	$42,116,398	8.7%	$761,339	$10,887,119	7.0%	$317,415	$402,754	78.8%	$26,783,304	$92,447,075	29.0%
November	$18,498,694	$36,285,799	51.0%	$3,431,372	$38,721,414	8.9%	$562,180	$10,785,701	5.2%	$202,620	$517,039	39.2%	$22,694,866	$86,309,953	26.3%
December	$15,485,045	$46,006,125	33.7%	$2,683,440	$40,775,393	6.6%	$473,992	$11,144,653	4.3%	$215,523	$353,599	61.0%	$18,858,000	$98,279,770	19.2%
Average	$17,070,312	$46,457,380	36.7%	$3,272,576	$41,532,936	7.9%	$605,966	$10,895,896	5.6%	$290,718	$399,973	72.7%	$21,239,572	$99,286,186	21.4%

2006	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$16,727,926	$55,214,195	30.3%	$2,892,260	$44,748,194	6.5%	$469,989	$13,014,977	3.6%	$519,978	$465,847	111.6%	$20,610,153	$113,443,212	18.2%
February	$19,133,788	$49,473,247	38.7%	$3,816,544	$42,609,540	9.0%	$605,587	$17,312,911	3.5%	$301,506	$441,428	68.3%	$23,857,425	$109,837,126	21.7%
March	$14,704,338	$48,367,846	30.4%	$6,196,483	$43,680,819	14.2%	$1,187,977	$16,128,936	7.4%	$1,026,909	$401,931	255.5%	$23,115,707	$108,579,532	21.3%
April	$19,029,026	$42,272,232	45.0%	$3,590,732	$41,699,863	8.6%	$569,805	$14,897,750	3.8%	$288,220	$476,918	60.4%	$23,477,783	$99,346,762	23.6%
May	$17,535,679	$42,272,232	41.5%	$2,915,449	$41,699,863	7.0%	$1,028,929	$14,897,750	6.9%	$165,548	$476,918	34.7%	$21,645,605	$99,346,762	21.8%
June	$15,607,708	$51,373,679	30.4%	$3,464,381	$48,971,622	7.1%	$1,336,587	$17,332,680	7.7%	$236,572	$440,590	53.7%	$20,645,248	$118,118,571	17.5%
July	$17,481,031	$64,432,135	27.1%	$3,468,570	$52,384,594	6.6%	$899,236	$17,238,925	5.2%	$444,542	$444,523	100.0%	$22,293,379	$134,500,176	16.6%
August	$21,577,454	$75,758,154	28.5%	$3,646,518	$55,313,680	6.6%	$843,682	$17,335,161	4.9%	$307,955	$437,296	70.4%	$26,375,609	$148,844,291	17.7%
September	$25,992,408	$75,758,154	34.3%	$4,013,518	$55,313,680	7.3%	$1,100,502	$17,335,161	6.3%	$637,379	$437,296	145.8%	$31,743,807	$148,844,291	21.3%
October	$24,902,500	$42,472,637	58.6%	$3,816,364	$47,620,330	8.0%	$1,139,590	$16,527,491	6.9%	$424,831	$451,856	94.0%	$30,283,285	$107,072,314	28.3%
November	$19,843,100	$45,729,620	43.4%	$3,743,818	$46,245,669	8.1%	$995,469	$15,793,047	6.3%	$634,900	$448,355	141.6%	$25,217,287	$108,216,691	23.3%
December	$17,441,388	$54,209,372	32.2%	$3,253,736	$48,418,245	6.7%	$660,016	$16,654,557	4.0%	$606,799	$455,269	133.3%	$21,961,939	$119,737,444	18.3%
Average	$19,164,696	$53,944,459	35.5%	$3,734,864	$47,392,175	7.9%	$903,114	$16,205,779	5.6%	$466,262	$448,185	104.0%	$24,268,936	$117,990,598	20.6%

2007	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$18,906,438	$56,301,951	33.6%	$2,957,729	$48,211,627	6.1%	$701,705	$18,483,615	3.8%	$458,888	$462,301	99.3%	$23,024,758	$123,459,495	18.6%
February	$19,971,595	$58,496,450	34.1%	$3,296,838	$47,471,556	6.9%	$562,725	$19,551,600	2.9%	$523,906	$446,269	117.4%	$24,355,064	$125,965,875	19.3%
March	$20,526,181	$55,671,377	36.9%	$3,623,009	$48,298,316	7.5%	$782,936	$19,256,791	4.1%	$298,849	$406,469	73.5%	$25,230,975	$123,632,954	20.4%
April	$20,500,422	$46,840,158	43.8%	$3,767,827	$47,488,460	7.9%	$705,380	$21,867,695	3.2%	$294,504	$505,199	58.3%	$25,268,133	$116,701,512	21.7%
May	$19,518,892	$43,534,750	44.8%	$3,666,610	$49,216,594	7.4%	$682,176	$23,430,137	2.9%	$299,358	$459,337	65.2%	$24,167,036	$116,640,818	20.7%
June	$17,721,905	$60,900,645	29.1%	$3,457,353	$54,783,134	6.3%	$669,170	$24,578,682	2.7%	$420,965	$454,048	92.7%	$22,269,393	$140,716,509	15.8%
July	$20,323,869	$68,288,595	29.8%	$3,579,452	$56,021,261	6.4%	$918,185	$17,155,036	5.4%	$562,536	$424,692	132.5%	$25,384,042	$141,889,584	17.9%
August	$23,837,330	$71,975,385	33.1%	$4,408,674	$57,786,172	7.6%	$862,950	$32,513,696	2.7%	$681,485	$536,005	127.1%	$29,790,439	$162,811,258	18.3%
September	$25,802,969	$73,905,115	34.9%	$4,265,399	$58,747,801	7.3%	$812,547	$18,070,129	4.5%	$470,899	$370,571	127.1%	$31,351,814	$151,093,617	20.7%
October	$26,293,990	$48,755,388	53.9%	$4,356,465	$54,353,165	8.0%	$1,091,482	$31,513,377	3.5%	$579,963	$494,164	117.4%	$32,321,900	$135,116,095	23.9%
November	$21,658,407	$45,487,875	47.6%	$3,965,249	$49,482,818	8.0%	$1,237,666	$23,774,876	5.2%	$761,201	$507,170	150.1%	$27,622,523	$119,252,739	23.2%
December	$17,656,997	$53,455,452	33.0%	$3,549,372	$48,763,911	7.3%	$1,072,382	$24,651,716	4.4%	$632,186	$384,697	164.3%	$22,910,937	$127,255,777	18.0%
Average	$21,059,916	$56,967,762	37.0%	$3,741,165	$51,718,735	7.2%	$841,609	$22,903,946	3.7%	$498,728	$454,244	109.8%	$26,141,418	$132,044,686	19.8%

2008	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$18,756,530	$64,145,974	29.2%	$3,582,600	$55,381,027	6.5%	$1,379,922	$18,552,610	7.4%	$504,952	$466,858	108.2%	$24,224,004	$138,546,469	17.5%
February	$21,443,041	$62,393,302	34.4%	$3,867,503	$53,981,550	7.2%	$864,984	$26,946,118	3.2%	$395,733	$532,260	74.3%	$26,571,261	$143,853,230	18.5%
March	$21,937,341	$60,100,895	36.5%	$4,291,009	$54,443,950	7.9%	$664,581	$36,284,952	1.8%	$426,596	$375,297	113.7%	$27,319,527	$151,205,094	18.1%
April	$21,699,656	$52,315,060	41.5%	$3,821,459	$53,259,915	7.2%	$674,325	$26,507,478	2.5%	$545,397	$560,948	97.2%	$26,740,837	$132,643,401	20.2%
May	$20,773,516	$43,263,981	48.0%	$3,714,712	$51,648,799	7.2%	$904,030	$27,366,048	3.3%	$761,462	$489,809	155.5%	$26,153,720	$122,768,637	21.3%
June	$17,882,764	$57,248,473	31.2%	$3,288,358	$57,884,549	5.7%	$571,952	$27,340,648	2.1%	$601,115	$486,951	123.4%	$22,344,189	$142,960,621	15.6%
July	$19,435,261	$71,795,192	27.1%	$3,556,441	$62,533,421	5.7%	$595,884	$28,345,519	2.1%	$575,801	$487,669	118.1%	$24,163,387	$163,161,801	14.8%
August	$24,742,127	$76,916,832	32.2%	$4,322,044	$62,247,803	6.9%	$674,567	$29,268,055	2.3%	$319,321	$414,313	77.1%	$30,058,059	$168,847,003	17.8%
September	$27,352,415	$69,449,431	39.4%	$4,466,561	$61,117,040	7.3%	$976,651	$27,792,855	3.5%	$378,886	$544,964	69.5%	$33,174,513	$158,904,290	20.9%
October	$27,222,976	$45,984,413	59.2%	$4,477,661	$55,488,628	8.1%	$1,552,649	$28,296,988	5.5%	$312,921	$420,944	74.3%	$33,566,207	$130,190,973	25.8%
November	$21,443,970	$48,180,915	44.5%	$3,932,854	$53,170,199	7.4%	$712,969	$26,712,299	2.7%	$604,590	$570,515	106.0%	$26,694,383	$128,633,928	20.8%
December	$18,443,163	$61,286,645	30.1%	$3,609,419	$56,069,612	6.4%	$1,067,287	$26,624,075	4.0%	$462,534	$475,028	97.4%	$23,582,403	$144,455,360	16.3%
Average	$21,761,063	$59,423,426	36.6%	$3,910,885	$56,435,541	6.9%	$886,650	$27,503,137	3.2%	$490,776	$485,463	101.1%	$27,049,374	$143,847,567	18.8%

2009	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$21,093,341	$68,578,537	30.8%	$4,103,487	$57,310,667	7.2%	$1,021,357	$25,747,850	4.0%	$751,206	$413,659	181.6%	$26,969,391	$152,050,713	17.7%
February	$24,251,211	$64,334,282	37.7%	$4,477,391	$55,530,002	8.1%	$1,279,865	$21,008,258	6.1%	$895,777	$484,105	185.0%	$30,904,244	$141,356,646	21.9%
March	$23,077,397	$55,693,123	41.4%	$4,315,871	$53,576,248	8.1%	$642,003	$22,775,117	2.8%	$281,052	$531,626	52.9%	$28,316,323	$132,576,113	21.4%
April	$20,990,712	$54,695,478	38.4%	$3,760,366	$57,905,174	6.5%	$910,170	$24,719,356	3.7%	$673,213	$395,635	170.2%	$26,334,461	$137,715,644	19.1%
May	$20,419,974	$50,436,089	40.5%	$3,830,624	$59,516,658	6.4%	$887,133	$24,465,916	3.6%	$344,257	$677,917	50.8%	$25,481,988	$135,096,580	18.9%
June	$19,175,566	$64,629,377	29.7%	$3,608,353	$65,074,456	5.5%	$683,981	$17,200,090	4.0%	$220,732	$541,395	40.8%	$23,688,632	$147,445,318	16.1%
July	$21,535,983	$76,652,829	28.1%	$3,633,016	$67,402,920	5.4%	$761,569	$33,484,566	2.3%	$435,268	$539,023	80.8%	$26,365,836	$178,079,339	14.8%
August	$26,028,068	$73,226,025	35.5%	$4,394,351	$63,196,684	7.0%	$658,522	$19,607,719	3.4%	$633,538	$565,472	112.0%	$31,714,479	$156,595,900	20.3%
September	$27,062,855	$72,050,505	37.6%	$4,001,045	$63,765,114	6.3%	$907,570	$21,075,480	4.3%	$337,278	$536,176	62.9%	$32,308,748	$157,427,274	20.5%
October	$26,579,000	$52,466,971	50.7%	$4,400,314	$58,550,279	7.5%	$688,597	$19,432,258	3.5%	$409,621	$553,953	73.9%	$32,077,532	$131,003,462	24.5%
November	$22,829,403	$51,001,007	44.8%	$4,214,233	$53,448,024	7.9%	$632,817	$19,208,183	3.3%	$1,218,080	$543,403	224.2%	$28,894,533	$124,200,619	23.3%
December	$19,314,145	$62,513,743	30.9%	$3,437,247	$57,508,376	6.0%	$647,722	$18,656,905	3.5%	$287,901	$552,309	52.1%	$23,687,015	$139,231,333	17.0%
Average	$22,696,471	$62,189,831	36.5%	$4,014,692	$59,398,717	6.8%	$810,109	$22,281,808	3.6%	$540,660	$527,890	102.4%	$28,061,932	$144,398,245	19.4%

2010	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$21,468,445	$80,702,851	26.6%	$4,023,056	$64,054,222	6.3%	$2,178,559	$20,030,931	10.9%	$489,530	$592,041	82.7%	$28,159,590	$165,380,046	17.0%
February	$21,679,742	$75,696,382	28.6%	$3,616,345	$61,158,797	5.9%	$586,605	$20,265,092	2.9%	$319,889	$580,180	55.1%	$26,202,581	$157,700,451	16.6%
March	$26,398,007	$67,084,318	39.4%	$5,029,837	$59,976,056	8.4%	$893,118	$19,088,716	4.7%	$469,777	$603,248	77.9%	$32,790,739	$146,752,336	22.3%
April	$25,654,854	$55,866,414	45.9%	$4,271,530	$58,960,258	7.2%	$805,355	$19,501,075	4.1%	$623,082	$594,047	104.9%	$31,354,821	$134,921,795	23.2%
May	$22,449,006	$50,539,571	44.4%	$4,002,543	$57,406,201	7.0%	$565,225	$19,050,432	3.0%	$306,885	$593,552	51.7%	$27,323,659	$127,589,756	21.4%
June	$20,608,241	$76,060,382	27.1%	$3,708,464	$70,257,165	5.3%	$333,785	$21,087,818	1.6%	$402,586	$595,440	67.6%	$25,053,076	$168,000,805	14.9%
July	$24,821,727	$94,783,312	26.2%	$4,518,053	$70,210,809	6.4%	$917,229	$21,526,863	4.3%	$650,408	$588,268	110.6%	$30,907,417	$187,109,251	16.5%
August	$31,946,448	$100,964,297	31.6%	$4,690,849	$70,154,834	6.7%	$634,638	$16,040,545	4.0%	$400,390	$587,094	68.2%	$37,672,325	$187,746,770	20.1%
September	$35,959,488	$88,295,553	40.7%	$5,024,266	$68,724,612	7.3%	$735,851	$26,168,471	2.8%	$418,030	$449,807	92.9%	$42,137,635	$183,638,443	22.9%
October	$34,862,346	$56,430,243	61.8%	$4,510,653	$59,581,562	7.6%	$658,854	$20,084,716	3.3%	$446,594	$717,739	62.2%	$40,478,447	$136,814,260	29.6%
November	$34,285,340	$53,096,223	64.6%	$4,470,264	$52,049,933	8.6%	$923,772	$30,485,258	3.0%	$554,789	$578,677	95.9%	$40,234,165	$136,210,091	29.5%
December	$29,041,969	$70,204,711	41.4%	$3,568,350	$53,914,676	6.6%	$837,137	$14,101,399	5.9%	$414,782	$565,024	73.4%	$33,862,238	$138,785,810	24.4%
Average	$27,431,301	$72,477,021	37.8%	$4,286,184	$62,204,094	6.9%	$839,177	$20,619,276	4.1%	$458,062	$587,093	78.0%	$33,014,724	$155,887,485	21.2%

2011	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$28,187,473	$84,264,963	33.5%	$3,490,228	$55,710,625	6.3%	$1,143,484	$19,848,360	5.8%	$527,883	$540,179	97.7%	$33,349,068	$160,364,127	20.8%
February	$31,308,756	$74,234,833	42.2%	$4,078,726	$51,202,323	8.0%	$984,313	$21,314,664	4.6%	$504,538	$495,783	101.8%	$36,876,333	$147,247,603	25.0%
March	$29,496,310	$65,047,949	45.3%	$4,484,390	$48,173,762	9.3%	$692,327	$18,456,981	3.8%	$352,401	$669,029	52.7%	$35,025,428	$132,347,721	26.5%
April	$25,419,974	$57,915,186	43.9%	$3,411,755	$44,902,987	7.6%	$509,825	$26,819,801	1.9%	$253,241	$539,227	47.0%	$29,594,795	$130,177,201	22.7%
May	$23,262,505	$55,093,530	42.2%	$3,504,757	$46,720,545	7.5%	$742,703	$20,413,986	3.6%	$260,231	$531,136	49.0%	$27,770,196	$122,759,196	22.6%
June	$22,145,029	$73,825,403	30.0%	$3,543,591	$50,819,608	7.0%	$490,636	$22,281,083	2.2%	$367,625	$532,308	69.1%	$26,546,881	$147,458,402	18.0%
July	$25,177,752	$94,514,570	26.6%	$3,408,593	$56,567,221	6.0%	$470,932	$19,013,815	2.5%	$346,858	$605,504	57.3%	$29,404,135	$170,701,110	17.2%
August	$32,086,912	$107,970,221	29.7%	$4,250,177	$58,606,453	7.3%	$645,841	$24,696,808	2.6%	$393,857	$555,972	70.8%	$37,376,787	$191,829,455	19.5%
September	$37,391,619	$86,701,646	43.1%	$4,349,428	$54,519,855	8.0%	$569,604	$26,766,343	2.1%	$296,192	$489,945	60.5%	$42,606,843	$168,477,789	25.3%
October	$34,418,731	$58,102,645	59.2%	$4,080,136	$46,807,375	8.7%	$800,811	$24,559,689	3.3%	$355,276	$507,706	70.0%	$39,654,954	$129,977,416	30.5%
November	$26,364,880	$50,623,090	52.1%	$3,606,648	$37,821,816	9.5%	$969,590	$12,845,244	7.5%	$422,054	$456,771	92.4%	$31,363,172	$101,746,920	30.8%
December	$21,217,928	$61,310,350	34.6%	$2,954,371	$39,328,702	7.5%	$488,710	$29,083,862	1.7%	$261,041	$482,641	54.1%	$24,922,050	$130,205,555	19.1%
Average	$28,039,822	$72,467,032	38.7%	$3,763,567	$49,265,106	7.6%	$709,065	$22,175,053	3.2%	$361,766	$533,850	67.8%	$32,874,220	$144,441,041	22.8%

2012	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$21,759,776	$81,369,154	26.7%	$2,694,944	$46,931,567	5.7%	$707,392	$18,118,594	3.9%	$649,797	$468,155	138.8%	$25,811,909	$146,887,469	17.6%
February	$26,072,569	$73,056,479	35.7%	$3,828,898	$42,953,452	8.9%	$1,626,733	$19,770,985	8.2%	$340,101	$632,412	53.8%	$31,868,301	$136,413,327	23.4%
March	$26,208,828	$62,216,164	42.1%	$3,572,327	$44,816,364	8.0%	$1,024,960	$20,338,470	5.0%	$407,938	$489,309	83.4%	$31,214,053	$127,860,307	24.4%
April	$24,004,654	$53,943,083	44.5%	$3,264,485	$36,601,953	8.9%	$1,006,708	$13,720,970	7.3%	$230,931	$501,860	46.0%	$28,506,778	$104,767,865	27.2%
May	$22,520,879	$54,606,891	41.2%	$3,151,165	$42,194,906	7.5%	$1,206,510	$17,219,439	7.0%	$322,232	$533,222	60.4%	$27,200,806	$114,554,458	23.7%
June	$21,837,471	$74,796,652	29.2%	$3,133,616	$43,175,136	7.3%	$436,168	$10,629,296	4.1%	$370,178	$527,141	70.2%	$25,777,433	$129,128,225	20.0%
July	$25,486,796	$92,581,185	27.5%	$3,473,283	$45,831,157	7.6%	$1,232,592	$24,878,689	5.0%	$470,016	$517,455	90.8%	$30,662,687	$163,808,486	18.7%
August	$31,478,293	$97,481,329	32.3%	$3,896,388	$47,370,708	8.2%	$504,929	$14,916,098	3.4%	$392,926	$487,386	80.6%	$36,272,536	$160,255,521	22.6%
September	$34,022,130	$85,474,285	39.8%	$4,114,108	$47,339,967	8.7%	$469,321	$16,823,190	2.8%	$353,164	$526,026	67.1%	$38,958,723	$150,163,467	25.9%
October	$33,322,476	$54,106,553	61.6%	$4,065,112	$37,439,019	10.9%	$560,385	$15,433,228	3.6%	$413,522	$492,130	84.0%	$38,361,495	$107,470,929	35.7%
November	$25,991,826	$58,364,172	44.5%	$3,737,235	$34,779,333	10.7%	$674,148	$8,766,461	7.7%	$526,174	$566,505	92.9%	$30,929,383	$102,476,471	30.2%
December	$22,466,706	$69,011,495	32.6%	$3,115,742	$37,251,208	8.4%	$343,289	$23,903,309	1.4%	$368,579	$509,237	72.4%	$26,294,316	$130,675,250	20.1%
Average	$26,264,367	$71,417,287	36.8%	$3,503,944	$42,223,731	8.3%	$816,095	$17,043,227	4.8%	$403,797	$520,903	77.5%	$30,988,202	$131,205,148	23.6%

2013	Residential			Commercial			Industrial			Other			Total		
	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%	Delinquency	Revenue	%
January	$23,060,924	$80,641,710	28.6%	$3,099,185	$39,198,490	7.9%	$510,005	$13,002,830	3.9%	$487,097	$499,858	97.4%	$27,157,211	$133,342,889	20.4%
February	$26,121,426	$73,990,712	35.3%	$3,360,836	$36,297,398	9.3%	$507,287	$12,392,426	4.1%	$356,546	$564,523	63.2%	$30,346,095	$123,245,059	24.6%
March	$28,048,516	$71,745,043	39.1%	$4,021,239	$33,743,770	11.9%	$515,730	$11,933,216	4.3%	$390,582	$526,270	74.2%	$32,976,067	$117,948,300	28.0%
April	$28,938,324	$66,182,912	43.7%	$3,669,159	$34,456,323	10.6%	$636,067	$12,780,059	5.0%	$375,100	$497,731	75.4%	$33,618,650	$113,917,024	29.5%
May	$28,978,084	$55,946,188	51.8%	$3,393,098	$33,465,683	10.1%	$549,763	$10,792,901	5.1%	$454,378	$540,330	84.1%	$33,375,313	$100,745,102	33.1%
June	$26,973,983	$71,941,962	37.5%	$3,256,305	$34,884,387	9.3%	$462,516	$15,085,827	3.1%	$403,344	$454,605	88.7%	$31,096,148	$122,366,782	25.4%
July	$28,836,310	$87,108,973	33.1%	$3,822,701	$36,385,416	10.5%	$521,708	$12,075,525	4.3%	$546,409	$465,782	117.3%	$33,727,128	$136,035,695	24.8%
August	$34,183,535	$82,361,692	41.5%	$4,112,815	$35,734,498	11.5%	$657,010	$9,491,302	6.9%	$322,679	$442,412	72.9%	$39,276,039	$128,029,904	30.7%
September	$34,751,676	$82,045,727	42.4%	$4,258,697	$35,205,408	12.1%	$3,158,856	$7,736,690	40.8%	$418,848	$488,214	85.8%	$42,588,077	$125,476,039	33.9%
October	$34,985,894	$58,771,518	59.5%	$4,515,912	$31,926,477	14.1%	$544,958	$12,709,759	4.3%	$311,554	$393,481	79.2%	$40,358,318	$103,801,234	38.9%
November	$28,631,705	$58,045,643	49.3%	$3,901,397	$28,888,941	13.5%	$4,158,072	$7,199,053	57.8%	$275,641	$449,075	61.4%	$36,966,815	$94,582,712	39.1%
December	$24,175,171	$74,752,541	32.3%	$3,363,472	$31,666,340	10.6%	$5,450,245	$7,261,514	75.1%	$252,643	$476,927	53.0%	$33,241,531	$114,157,322	29.1%
Average	$28,973,796	$71,961,218	40.3%	$3,731,235	$34,321,094	10.9%	$1,472,684	$11,038,425	13.3%	$382,902	$483,267	79.2%	$34,560,615	$117,804,005	29.3%

BANKRUPTED ACCOUNT ANALYSIS - 2013
Percent Of Bankrupted Accounts Included In Charge-Off Totals

NUMBER OF ACCOUNTS

COMPANY	Area	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
Ohio	Ohio (company 07)	0.9%	0.8%	1.1%	0.8%	1.4%	0.9%	0.9%	1.4%	2.2%	1.4%	1.4%	1.0%
	Ohio (company 10)	1.6%	1.6%	2.9%	1.6%	2.1%	1.9%	1.7%	2.3%	2.5%	1.6%	1.6%	1.4%
	Total	1.4%	1.3%	2.1%	1.3%	1.7%	1.4%	1.4%	1.9%	2.3%	1.5%	1.5%	1.2%

AMOUNT

COMPANY	Area	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
Ohio	Ohio (company 07)	1.6%	0.9%	3.0%	4.4%	2.8%	1.7%	1.9%	2.6%	4.7%	2.4%	3.0%	2.7%
	Ohio (company 10)	3.1%	2.6%	11.6%	3.4%	3.9%	3.8%	3.7%	3.7%	6.0%	4.2%	4.1%	3.6%
	Total	2.6%	1.7%	8.1%	3.7%	3.3%	2.8%	2.9%	3.2%	5.1%	3.2%	3.4%	3.2%

Bankrupted Account Analysis - 2013 YEAR-TO-DATE TOTALS

		No. of Accounts Charged-Off	No. Coded As Bankrupted	Percent	Amount Charged-Off	Amount Coded As Bankrupted	Percent
RESIDENTIAL							
AEP OHIO	Ohio (company 07)	27,972	314	1.1%	$8,160,774.16	$200,492.91	2.5%
	Ohio (company 10)	36,646	685	1.9%	$10,726,044.47	$440,785.73	4.1%
	Total	66,040	1,005	1.5%	$19,527,358.17	$648,292.32	3.3%
COMMERCIAL							
AEP OHIO	Ohio (company 07)	1,342	33	2.5%	$584,590.56	$23,664.32	4.0%
	Ohio (company 10)	1,433	27	1.9%	$960,045.48	$17,559.70	1.8%
	Total	2,839	60	2.1%	$1,574,944.99	$41,224.02	2.6%
INDUSTRIAL							
AEP OHIO	Ohio (company 07)	44	3	6.8%	$458,469.38	$17,578.96	3.8%
	Ohio (company 10)	39	5	12.8%	$69,767.21	$50,261.85	72.0%
	Total	84	8	9.5%	$528,469.26	$67,840.81	12.8%
OTHER							
AEP OHIO	Ohio (company 07)	8	0	0.0%	$1,137.72	$0.00	0.0%
	Ohio (company 10)	7	0	0.0%	$688.83	$0.00	0.0%
	Total	15	0	0.0%	$1,826.55	$0.00	0.0%

		No. of Accts Charged-Off	No. Coded As Bankrupted	Percent	Amount To Be Charged-off	Amount Coded As Bankrupted	Percent
TOTALS							
AEP OHIO	Ohio (company 07)	29,366	350	1.2%	$9,204,971.82	$241,736.19	2.6%
	Ohio (company 10)	38,125	717	1.9%	$11,756,545.99	$508,607.28	4.3%
	Total	68,978	1,073	1.6%	$21,632,598.97	$757,357.15	3.5%

PERCENT OF CHARGED-OFF ACCOUNTS WHICH HAD DEPOSITS
YEAR 2013

NUMBER OF ACCOUNTS

COMPANY	Area	January	February	March	April	May	June	July	August	September	October	November	December
AEP Ohio	Ohio (company 07)	46.0%	46.2%	45.1%	45.1%	43.8%	47.6%	46.0%	47.7%	47.8%	46.6%	47.0%	45.9%
	Ohio (company 10)	56.6%	56.4%	53.1%	53.5%	52.7%	53.6%	52.8%	55.4%	52.1%	50.8%	51.7%	52.4%
	Total	53.0%	52.7%	50.3%	50.5%	49.1%	51.7%	50.4%	52.6%	51.0%	49.7%	50.4%	50.4%

AMOUNT OF DEPOSIT & INTEREST APPLIED

COMPANY	Area	January	February	March	April	May	June	July	August	September	October	November	December
AEP Ohio	Ohio (company 07)	20.9%	14.1%	22.4%	20.1%	18.8%	18.5%	16.2%	13.9%	14.6%	17.1%	20.7%	17.6%
	Ohio (company 10)	20.6%	21.4%	21.1%	20.5%	20.7%	20.1%	17.5%	14.9%	18.0%	20.1%	19.7%	18.6%
	Total	20.7%	18.1%	21.5%	20.5%	19.8%	19.3%	17.0%	14.5%	16.2%	18.5%	20.2%	18.2%

EXHIBIT 4 Staff

PENGAD 800-631-6989

OHIO POWER COMPANY'S RESPONSE
TO THE PUBLIC UTILITIES COMMISSION OF OHIO'S
DATA REQUEST
PUCO CASE NO. 13-2385-EL-SSO et al.
STAFF BOSSART SET (12)

INTERROGATORY

INT-12-005 Provide all criteria and reports used by AEP to evaluate and compare the performance of its outsourced collection agencies.

RESPONSE

The Company objects to this request as being vague and overbroad. Without waiving these objection(s) or any general objection the Company may have, the information referenced below is being provided based on the Company's understanding of the question and while preserving the ability to add additional reasons or supporting arguments later. AEP compares monthly collections reported from our primary, secondary, and tertiary collection agencies to determine their performance (percent collected). AEP currently evaluates outsourced collection agencies at the corporate level. See Staff 12-005 Attachment 1.

Prepared By: Andrea E. Moore

OUTSIDE COLLECTION AGENCIES
DECEMBER 2013 - PREVIOUS TWELVE MONTH PERIOD

	No. of Accts. Assigned	Amount Assigned	No. of Accts. Returned	Amount Returned	No. of Accts. Recalled	Amount Recalled	Amount Collected	Commission	Percent Collected
Primary Agencies									
PRINCE PARKER ASSOCIATES	76,249	$27,655,836	22,762	$9,366,384	29,474	$8,308,446	$1,180,178	$251,745	3.4%
CCB CREDIT SERVICES	44,860	$15,850,305	908	$285,745	0	$0	$238,394	$45,296	1.2%
FIRST COLLECTIONS	44,951	$15,661,633	153	$77,164	0	$0	$315,156	$45,253	1.7%
CAPITAL RECOVERY SERVICES	35,076	$12,391,137	25,699	$9,614,752	27,206	$8,185,593	$587,481	$117,502	3.8%
ALLIANCE ONE	34,847	$12,924,552	25,458	$10,356,680	26,977	$7,932,345	$642,981	$128,597	4.0%
TOTAL PRIMARY AGENCIES	235,983	$84,483,463	74,980	$29,700,725	83,657	$24,426,384	$2,964,190	$588,393	2.8%
Secondary Agencies									
ONLINE COLLECTIONS	45,961	$15,515,348	162	$53,910	0	$0	$78,408	$14,112	0.4%
AARGON AGENCY	60,044	$19,758,708	100	$60,623	0	$0	$77,955	$17,852	0.3%
CONVERGENT OUTSOURCING / ER SOLUTIONS	74,254	$24,799,321	122,620	$39,283,094	71,718	$23,431,154	$933,504	$280,076	2.6%
TOTAL SECONDARY AGENCIES	180,259	$60,073,377	122,882	$39,397,627	71,718	$23,431,154	$1,089,867	$312,040	1.3%
Tertiary Agencies									
SOURCE RECEIVABLE MANAGEMENT	137,067	$48,766,503	149,729	$49,332,255	62	$14,693	$611,756	$247,550	0.7%
MERCANTILE	77,317	$22,561,885	55	$13,364	0	$0	$10,795	$2,990	0.0%
TOTAL TERTIARY AGENCIES	214,384	$71,328,389	149,784	$49,345,618	62	$14,693	$622,551	$250,540	0.5%
									4.6%

NOTES:
1. The formula for the "Percent Collected" column is (Amount Collected - Commission) / Amount Assigned.
2. Assignment statistics are from MACSS generated reports and amount collected plus the associated commissions are obtained from reports compiled by CPPA personnel.
3. The following agencies were removed or added in September 2013: Removed => Capital Recovery Services, Alliance One, Convergent Outsourcing/ER Solutions; Added => CCB Credit Services, First Collections, Online Collections, Aargon Agency

4. A tertiary agenct, Mercantile was added in October 2013.

Revised Formula (Amount Collected - Commission)/(Amount Assigned - Amount Returned)

	No. of Accts. Assigned	Amount Assigned	No. of Accts. Returned	Amount Returned	No. of Accts. Recalled	Amount Recalled	Amount Collected	Commission	Percent Collected
Primary Agencies									
PRINCE PARKER ASSOCIATES	76,249	$27,655,836	22,762	$9,366,384	29,474	$8,308,446	$1,180,178	$251,745	5.1%
CCB CREDIT SERVICES	44,860	$15,850,305	908	$285,745	0	$0	$238,394	$45,296	1.2%
FIRST COLLECTIONS	44,951	$15,661,633	153	$77,164	0	$0	$315,156	$45,253	1.7%
CAPITAL RECOVERY SERVICES	35,076	$12,391,137	25,699	$9,614,752	27,206	$8,185,593	$587,481	$117,502	16.9%
ALLIANCE ONE	34,847	$12,924,552	25,458	$10,356,680	26,977	$7,932,345	$642,981	$128,597	20.0%
TOTAL PRIMARY AGENCIES	235,983	$84,483,463	74,980	$29,700,725	83,657	$24,426,384	$2,964,190	$588,393	4.3%
Secondary Agencies									
ONLINE COLLECTIONS	45,961	$15,515,348	162	$53,910	0	$0	$78,408	$14,112	0.4%
AARGON AGENCY	60,044	$19,758,708	100	$60,623	0	$0	$77,955	$17,852	0.3%
CONVERGENT OUTSOURCING / ER SOLUTIONS	74,254	$24,799,321	122,620	$39,283,094	71,718	$23,431,154	$933,504	$280,076	-4.5%
TOTAL SECONDARY AGENCIES	180,259	$60,073,377	122,882	$39,397,627	71,718	$23,431,154	$1,089,867	$312,040	3.8%
Tertiary Agencies									
SOURCE RECEIVABLE MANAGEMENT	137,067	$48,766,503	149,729	$49,332,255	62	$14,693	$611,756	$247,550	-64.4%
MERCANTILE	77,317	$22,561,885	55	$13,364	0	$0	$10,795	$2,990	0.0%
TOTAL TERTIARY AGENCIES	214,384	$71,328,389	149,784	$49,345,618	62	$14,693	$622,551	$250,540	1.7%
									9.8%

Staff Ex. No. 5

OHIO POWER COMPANY'S RESPONSE
TO THE PUBLIC UTILITIES COMMISSION OF OHIO'S
DATA REQUEST
PUCO CASE NO. 13-2385-EL-SSO et al.
STAFF PEARCE SET (15)

DATA REQUEST

DR-15-001 Please identify the Company's annual costs to comply with the NERC requirements contemplated to be part of this rider. Please provide:

o Annual NERC compliance costs for each of the previous 5 years;
o Expected annual NERC compliance costs for each of the next 5 years;
o A breakout of NERC CIP compliance costs for each of the previous 5 years;
o A breakout of NERC CIP compliance costs for each of the next 5 years;

RESPONSE

As described in the testimony of Company witness Vegas, the capital and O&M expense costs contemplated to be part of the NERC Compliance and Cybersecurity Rider (NCCR) would be associated with activities for new NERC requirements or new interpretations of existing requirements associated with items such as: information technology infrastructure, physical security, workforce training, supervisory control and data acquisition (SCADA) systems, smart grid security systems, internal and external audits, external reporting, and recordkeeping not covered through other regulatory mechanisms.

Given the above criteria regarding the scope of the NCCR, the Company cannot provide annual NERC or NERC CIP compliance costs for each of the past 5 years for requirements or interpretations of existing requirements that have yet to occur. The Company also cannot provide annual NERC or NERC CIP compliance costs for each of the next 5 years to comply with requirements or interpretations of existing requirements that have not yet been issued. With no annual amounts available, providing an breakout is also not possible.

Also, see the Company's response to IEU INT-4-36, 38, and 40.

Prepared by: Matthew D. Kyle

EXHIBIT
9
OCC

OHIO POWER COMPANY'S RESPONSE TO
THE OFFICE OF THE OHIO CONSUMERS' COUNSEL'S
DISCOVERY REQUEST
PUCO CASE NO. 13-2385-EL-SSO et al.
FOURTH SET

INTERROGATORIES

INT-4-074 Referring to the Direct Testimony of Selwyn Dias at page 5, please explain why the goal of maintaining a sustained skilled workforce cannot be achieved through a funding mechanism in a distribution rate case?

RESPONSE

The ability to quickly invest in and train new employees is better achieved through a rider due to the length of time taken in a base distribution case. In addition, the plan is not a permanent change in the work force cost. Due to the temporary nature, it is ideally suited for a rider. Base Distribution cases are timely and expensive; absent a rider, the Company would need to file base cases more frequently. The SSWR rider would provide the necessary workforce needed, as described by Witness Dias while eliminating the need for timely and costly distribution cases.

Prepared By: Andrea E. Moore