

PUCO USE ONLY			
Date Received	Case Number	Version	
	EL-GAG	June 2002	

CERTIFICATION APPLICATION FOR GOVERNMENTAL AGGREGATORS

Please print or type all required information. Identify all attachments with an exhibit label and title (Example: Exhibit A-5 Experience). All attachments should bear the legal name of the Applicant and should be included on the electronic copy provided. Applicants should file completed applications and all related correspondence with: Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, OH 43215-3793.

This PDF form is designed so that you may input information directly onto the form. You may also download the form, by saving it to your local disk, for later use.

A. <u>APPLICANT INFORMATION</u>

A-1	Applicant's name, address, telephone number, and web site address
	Name
	Address
	Telephone Number
	Web site address (if any)

- **A-2** Exhibit A-2 "Authorizing Ordinance" provide a copy of the ordinance or resolution authorizing the formation of a governmental aggregation program adopted pursuant to Section 4928.20(A) of the Revised Code.
- **A-3** Exhibit A-3 "Operation and Governance Plan" provide a copy of the applicant's plan for operation and governance of its aggregation program adopted pursuant to Section 4928.20(C) of the Revised Code. The Operation and Governance Plan explained in Exhibit A-3 should include:
 - Terms and conditions of enrollment including:
 - Rates
 - Charges
 - Switching fees, if any
 - Policies associated with customers moving into/out of aggregation area
 - Billing procedures
 - Procedures for handling complaints and disputes including the toll-free telephone number and address for customer contacts

	the disclosures/"opt-out" required by Section 4928.20(D) of the Revised Code, if its aggregation program provides for automatic aggregation in accordance with Section 4928.20(A) of the Revised Code. If the opt-out is in draft form, docket the final opt-out (including beginning and ending dates of the 21-day -out period and the selected CRES supplier) with the Commission within 10 days prior to providing or offering service. See #12 in the attached Affidavit.
A-5	Contact person for regulatory or emergency matters
	Name Lou D'Alessandris Title Advisor, State Competitive Market Policies Business address 341 White Pond Dr., Akron, Ohio 44320 Telephone # (330) 315-6818 Fax # (330) 436-1905 E-mail address (if any) Idalessandris@fes.com
A-6	Contact person for Commission Staff use in investigating customer complaints
·	Name Matt Green Title Manager, Retail Service Management Business address 341 White Pond Dr., Akron, Ohio 44320 Telephone # (330) 315-6727 Fax # (888) 820-1416 E-mail address (if any) mgreen@fes.com
A-7	Applicant's address and toll-free number for customer service and complaints
	Customer Service address FES, 341 White Pond Dr., Akron, Ohio 44320
	Toll-free Telephone # (866) 636-3749 Fax # (888) 820-1416
Med Signat	E-mail address (if any) n/a Chai'n man wre of Applicant & Title
Sworn Month Signat	and subscribed before me this 21 day of May, 2014 Year When Bollings Fiscal Officer We of official administering oath Print Name and Title
	My commission expires on MANCH 2017

Exhibit A-4 Automatic Aggregation Disclosure-"Opt-out Form" provide a copy of

A-4

<u>AFFIDAVIT</u>

State of OHIO: MAKION SS. (Town)
County of MARIUW:
Warned This L In , Affiant, being duly sworn/affirmed according to law, deposes and says that:
(Office of Affiant) of Grand Project Two (Name of Applicant);

That he she is authorized to and does make this affidavit for said Applicant,

- 1. The Applicant herein, attests under penalty of false statement that all statements made in the application for certification renewal are true and complete and that it will amend its application while the application is pending if any substantial changes occur regarding the information provided in the application.
- 2. The Applicant herein, attests it will timely file an annual report with the Public Utilities Commission of Ohio of its intrastate gross receipts, gross earnings, and sales of kilowatt-hours of electricity pursuant to Division (A) of Section 4905.10, Division (A) of Section 4911.18, and Division (F) of Section 4928.06 of the Revised Code.
- 3. The Applicant herein, attests that it will timely pay any assessments made pursuant to Sections 4905.10, 4911.18, or Division F of Section 4928.06 of the Revised Code.
- 4. The Applicant herein, attests that it will comply with all Public Utilities Commission of Ohio rules or orders as adopted pursuant to Chapter 4928 of the Revised Code.
- The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Ohio, and its Staff on any utility matter including the investigation of any consumer complaint regarding any service offered or provided by the Applicant.
- 6. The Applicant herein, attests that it will fully comply with Section 4928.09 of the Revised Code regarding consent to the jurisdiction of Ohio Courts and the service of process.
- 7. The Applicant herein, attests that it will comply with all state and/or federal rules and regulations concerning consumer protection, the environment, and advertising/promotions.
- 8. The Applicant herein, attests that it will use its best efforts to verify that any entity with whom it has a contractual relationship to purchase power is in compliance with all applicable licensing requirements of the Federal Energy Regulatory Commission and the Public Utilities Commission of Ohio.
- 9. The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Ohio, the electric distribution companies, the regional transmission entities, and other electric suppliers in the event of an emergency condition that may jeopardize the safety and reliability of the electric service in accordance with the emergency plans and other procedures as may be determined appropriate by the Commission.
- 10. If applicable to the service(s) the Applicant will provide, the Applicant herein, attests that it will adhere to the reliability standards of (1) the North American Electric Reliability Council (NERC), (2) the appropriate regional reliability council(s), and (3) the Public Utilities Commission of Ohio. (Only applicable if pertains to the services the Applicant is offering)

- 11. The Applicant herein, attests that it will inform the Commission of any material change to the information supplied in the renewal application within 30 days of such material change, including any change in contact person for regulatory purposes or contact person for Staff use in investigating customer complaints.
- 12. The Applicant herein, attests that it will docket with the Commission's Docketing Division the final opt-out and any supplemental opt-outs (including beginning and ending dates of the 21-day opt-out period and the selected CRES supplier) at a minimum 10 days prior to sending the opt-outs to customers.

That the facts above set forth are true and correct to the best of his/her knowledge, information, and belief and that he/she expects said Applicant to be able to prove the same at any hearing hereof.

Wilfred Welfer - Chain man Signature of Affiant & Title	

Sworn and subscribed before me this	<u> 2/</u>	_day of _	may	. 2014
			Month	Year

Ahn Belinger Signature of official administering oath		eve Bollinger - Ficarl Officert t Name and Title
My commission expires on	munch	2017

Submitted to: The Public Utilities Commission of Ohio

CERTIFICATION APPLICATION FOR A GOVERNMENTAL AGGREGATOR

Grand Prairie Township, Ohio

2020 Morral Kirkpatrick Road West Morral, OH 43337

740-465-9882

February 2, 2012

Exhibit A-2

Authorizing Ordinance

MEETING JANUARY 27, 2011

THE TRUSTEES OF GRAND PRAIRIE TOWNSHIP HELD A SPECIAL MEETING JANUARY 27, 2011 AT 6:00 PM AT THE TOWNSHIP BUILDING PRESENT WERE TRUSTEES JIM SCHERTZER, JOHN THIEL, WILFRED THIEL JR. AND FISCAL OFFICER STEVE BOLINGER

WILFRED THIEL JR. CALLED THE MEETING TO ORDER. THE PURPISE OF THE MEETING WAS TO DISCUSS THE AGGREATION ELECTRIC PROGRAM PRESENTED TO THEM AT THE TOWNSHIP MEETING JANUARY 19, 2011 BY DAN DEVILLE FROM FIRST ENERGY. AFTER DISCUSSION JIM SCHERTZER INTRODUCED RESOLUTION 1-2011 TO PLACE ON THE MAY BALLOTT THE AGGREATION ELECTRIC PROGRAM FROM FIRST ENERGY THAT WOULD GIVE THE RESIDENTS OF GRAND PRAIRE TOWNSHIP ABOUT A 6% DISCOUNT ON GENERATED ELECTRIC THIS WAS SECONDED BY JOHN THIEL. VOTE JIM SCHERTZER – YES, JOHN THIEL – YES, WILFRED THIEL JR. – YES

THE FISCAL OFFICER STEVE BOLLINGER WIL MEET WITH DAN DEVILLE FROM FIRST ENERGY AT THE BOARD OF ELECTIONS ON JANUARY 28, 2011 TO TURN IN THE PAPER WORK TO GET PLACED ON THE BALLOTT. WITH NO FURTHER BUSINESS MEETING ADJOURNED

--CHAIRMAN[™]

ncieree

OFFICER

Exhibit A-3 Operation and Governance Plan

GRAND PRAIRIE TOWNSHIP TRUSTEES STEVE BOLLINGER - FISCAL OFFICER 3447 MARION-BUCYRUS RD MARION , OHIO 43302

GRAND PRAIRIE TOWNSHIP BOARD OF TRUSTEES RESOLUTION 1- 2012

A RESOLUTION AUTHORIZING THE ADOPTION OF AN ELECTRIC POWER AGGREGATION PLAN OF OPERATION AND GOVERANCE FOR THE GRAND PRAIRIE TOWNSHIP, MARION COUNTY, OHIO

WHERAS, THE ELECTORATE OF GRAND PRAIRIE TOWNSHIP HAS PREVIOUSLY AUTHORIZED THE TOWNSHIP TO DETERMINE THE BEST POLICY FOR THE COMMUNITY'S RESIDENTS RELATING TO ELECTRIC POWER AGGREGATION

WHERAS , THE BOARD OF TRUSTEEAS OF GRAND PRAIRIE TOWNSHIP HAS PREVIOUSLY AUTHORIZED AN AGREEMENT WITH FIRST ENERGY SOLUTIONS TO PROVIDE A CONTRACT FOR ELECTRIC SERCICE AND HAS HELD TWO PUBLIC HEARINGS ON THE PLAN OF OPERATIONS AND GOVERNANCE

NOW , THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF GRAND PRAIRIE TOWNSHIP , MARION COUNTY , OHIO

SECTION 1: THE BOARD OF TRUSTEES OF GRAND PRAIRIE TOWNSHIP HEREBY ADOPTS AN ELECTRIC POWER AGGREGATION PLAN OF OPERATION AND GOVERANCE FOR THE TOWNSHIP OF GRAND PRAIRIE PURSUANT TO PUCO RESOLUTION

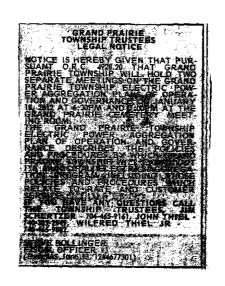
SECTION 2: A COPY OF SAID PLAN IS HEREBY ATTACHED AND MARKED AS EXHIBIT A" AND IS MADE PART OF THIS RESOLUTION

SECTION 3: THIE SESOLUTION IS HEREBY DECLARED TO BE AN EMERGENCY MEASURE NECESSARY FOR THE IMMEDIATE PRESERVATION OF PUBLIC PEACE, HEALTH, AND WELFARE FOR THE REASON THAT IMMEDIATELY ADOPTING THE GRAND PRAIRIE TOWNSHIP ELECTRIC POWER AGGREGATION PLAN OF OPERATION AND GOVERNANCE FOR THE GRAND PRAIRIE TOWNSHIP ELECTRIC AGGREGATION PROGRAM WILL ALLOW CONSUMER TO REDUC THERE ELECTRIC BILL AT THE EARLIEST POSSIBLE TIME, AND PROVIDE THE RESOLUTION RECEIVES THE AFFIRMATIVE VOTE OF TWO-THIRD OF THE MEMBERS ELECTRICED TO THE BOARD OF TRUSTEES, IT SHALL TAKE EFFECT AND BE IN FORCE FROM AND THE EARLIEST TIME ALLOWED BY LAW

GRAND PRAIRIE TOWNSHIP TRUSTEES

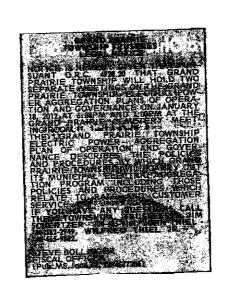
TRUSTEE

-TRUSTEE



Friday, January 13, 2012

MÄRIGN STÄR!



Grand Prairie Township

Electric Power Aggregation Plan of Operation and Governance

Grand Prairie Township Electric Power Aggregation Plan of Operation and Governance

I. <u>INTRODUCTION</u>

Amended Substitute Senate Bill 3 ("S.B. 3") opened Ohio's retail electric market as of January 1, 2001. S.B. 3 authorizes customer choice in the selection of suppliers of retail electric generation and declares electric generation service, aggregation service, power marketing, and power brokering as competitive retail electric services. The legislation gave the Public Utilities Commission of Ohio ("PUCO") authority to adopt rules regarding the development of a competitive retail electric market in Ohio and authority to promulgate rules on governmental aggregation.

Large industrial and commercial consumers with sophisticated electric operations use their size and expertise to obtain lower electric power rates. Individual residential and small commercial consumers are typically unable to obtain significant price reductions since they lack the bargaining power, expertise and the economies of scale enjoyed by larger consumers. Aggregation, the combining of multiple electric loads, provides the benefits of retail electric competition for consumers with lower electric demands.

Government aggregation, the combining of multiple electric loads by a municipality, provides the means through which Grand Prairie Township residential consumers may obtain the economic benefits of Ohio's competitive retail electric market. The Grand Prairie Township Aggregation Program combines the electric loads of residential customers to form a buying group ("Aggregation Group"). Grand Prairie Township will act as Purchasing Agent for the Aggregation Group. This means that Grand Prairie Township will be a Governmental Aggregator, as defined by Ohio law and the rules established by the PUCO, and shall act on behalf of customers in the Township to obtain the best electric generation rate for consumers who participate in the Aggregation Group.

II. PROCESS

On November 8, 2011, Grand Prairie Township voters approved the development of a form of government electric aggregation known as "opt-out" aggregation. Under the opt-out program, all eligible residential and business customers in the Township are automatically included as participants in the program unless they opt-out of the program by providing written notice of their intention not to participate. As required by state law, the Township Trustee's passed a Resolution, which authorized submitting the selection of opt-out aggregation to the Township's voters.

In addition to obtaining necessary Township Trustee's approval, the Township is also required to comply with various PUCO regulations. The Township will file an application with the PUCO for certification as a Government Aggregator as soon as the Township Trustees approve the Plan, on or about January 18, 2012. As required by the regulations, the Township developed this Aggregation Plan of Operation and Governance ("Plan"). On

Tanuary 10, 2011, and Tanuary 13, 2011, the Township advertised the Public hearing dates to discuss the Plan in the Marion Mar. As required by the PUCO's regulations, two hearings were conducted January 18, 2012. The Opt-out notice for the Township's Program will be sent to all eligible electric customers in the Township upon approval of this Plan, setting forth the rates, terms and conditions of the program, and giving 21 days to opt out of the Program.

By vote of the Grand Prairie Township Trustee's on January 18, 2012 the Township selected FirstEnergy Solutions, Inc. (FES), a subsidiary of FirstEnergy Corp., as its Retail Electric Generation Provider, to provide the electric power for the Grand Prairie Township Aggregation Program at this time. Under this program, Ohio Edison, which is the EDC, will still deliver the electricity purchased from the Township's provider, FES, to customers, customers will receive only one bill (from), and all metering, repairs and emergency service will continue to be provided by the EDC.

III. DEFINITIONS

In order to clarify certain terminology, the following terms shall have the meanings set forth below:

"Aggregation Program" means the program developed by Grand Prairie Township, as a Government Aggregator under Section 4928.20 Ohio Revised Code, to provide EDC customers in the Township with retail electric generation services.

"EDC" means the Electric Distribution Company.

"Government Aggregator" means the Township and its legislative authority acting as an aggregator for the provision of a competitive retail electric service under the authority conferred under Section 4928.20 of the Ohio Revised Code.

"Member" means a person enrolled in the Grand Prairie Township government Aggregation Group for competitive retail electric services.

"Retail Electric Generation Provider" ("Provider") means an entity certified by the Public Utilities Commission of Ohio ("PUCO") to provide competitive retail electric service(s), and which is chosen by the Township to be the entity responsible to provide the required service related to "Government Aggregation" as defined in Section 4928.20 of the Ohio Revised Code and applicable provisions of the rules of the PUCO.

"Competitive Retail Electric Service" ("CRES") means a component of electric retail service that is deemed competitive pursuant to the Ohio Revised Code or pursuant to an order of the PUCO.

IV. OPERATIONAL PLAN:

A. <u>Aggregation Services</u>

- 1. Provider: Grand Prairie Township will use a contractor ("Retail Electric Generation Provider") to perform and manage aggregation services for its Members. The Township has selected FES to be its Provider at this time. The Provider shall provide adequate, accurate, and understandable pricing terms and conditions of service, including any switching fees and the conditions under which a Member may rescind a contract without penalty. The Provider must provide the Township, if requested, an electronic file containing the Members usage, and charges. The Provider must have a local phone number or a toll free number for Members to call.
- 2. Database: The Retail Electric Generation Provider will build and maintain a database of all Members. The database will include the name, address, EDC account number, and Retail Electric Generation Provider's account number of the Member, and other pertinent information such as rate code, rider code (if applicable), most recent 12 months of usage and demand, and meter read cycle. This database will be updated at least quarterly. Accordingly, the Retail Electric Generation Provider will develop a process to be implemented that will be able to accommodate at a minimum Members who (i) leave the program due to relocation, opting out, etc. (ii) decide to enter the Program; (iii) relocate within the Township, and (iv) move into the Township and desire to enter the Program. This database shall also be capable of eliminating PIPP customers from the Program, should that be necessary, and those who have opted out. The Retail Electric Generation Provider will use this database to perform bill audits for clerical and mathematical accuracy of Member bills.
- 3. Member Education: The Retail Electric Generation Provider will develop, with the assistance of the Township, an educational program that generally explains the Aggregation Program to Members, provides updates and disclosures mandated by Ohio law and PUCO rules, and implements a process to deal with allowing any person enrolled in the Aggregation Program the opportunity to opt out of the program at least every three years, without paying a switching fee to the Township or the Provider. See Appendix A for a detailed description of the Education Process.
- 4. Customer Service: The Retail Electric Generation Provider will develop and administer a customer service process, that at a minimum will be able to accommodate (i) Member inquiries and complaints about billing; and (ii) answer questions regarding the program in general. This process will include at a minimum a description of how telephone inquiries will be handled, either internally or externally, how invoices will be prepared, how remittance of payment will be dealt with, and how collections for delinquent accounts will be addressed. See Appendix B for a detailed description of the Customer Service Plan.
- 6. Billing: Grand Prairie Township will use the Retail Electric Generation Provider, or its designated agent, to provide billing services to each Member for the Competitive Retail Electric Services, with no additional administrative fee. At this time, EDC will render the billing statement, which should be consistent with all applicable guidelines issued by the PUCO. As this market develops, Grand Prairie Township may, at its option and in consultation with the Provider, change this function to the Retail Electric Generation Provider or a billing agency.
- 7. Compliance Process: The Retail Electric Generation Provider will develop internal controls and processes to ensure that the Township remains in good standing as a Government Aggregator that complies with all laws, rules and regulations surrounding the

same, as they may be amended from time to time. It will be the Retail Electric Generation Provider's responsibility to deliver periodic reports that will include at a minimum (i) the number of Members participating in the Program; and (ii) a savings estimate or increase from the previous year's baseline. The Retail Electric Generation Provider will also develop a process to monitor and provide notification of any changes in laws, rules or regulations.

8. Notification to EDC: The Township's consumers that do <u>not</u> opt-out of the Township's Aggregation Group will be enrolled automatically in the Aggregation Program. To the extent that EDC requires notification of participation, the Township will coordinate with its Provider to provide such notice to EDC. The Provider will inform EDC of any individuals who may have been permitted to join the Aggregation Group after the expiration of the enrollment period.

B. Power Supply Agreement

The Power Supply Agreement will provide for the Provider to serve the Township's Government Aggregation Group. Under the Agreement, the term for power supply to Members will be for nine years from the beginning of service.

C. <u>Grand Prairie Township's Retail Electric Generation Provider - FirstEnergy Solutions, Inc. (FES)</u>

FES satisfies each of the following requirements:

- Has sufficient sources of power to provide retail firm power to the residents of Grand Prairie Township.
- Is a licensed Federal Power Marketer with the Federal Energy Regulatory Commission.
- Is certified as a CRES by the PUCO.
- Is registered as a generation supplier with EDC.
- Has a Service Agreement for Network Integration Transmission Service.
- Has a Retail Access Agreement with the applicable EDC.
- Has the corporate structure to sell retail firm power to the EDC customers in the Township.
- Its Electronic Data Interchange computer network is fully functional and capable of handling the EDC retail electric customers in Grand Prairie Township.
- Has the marketing ability to reach all EDC retail electric customers to educate them on the Township's Aggregation Program.
- Has a call center capable of handling the Township's Aggregation Group customer calls.
- Has a toll-free number as required by the PUCO for customer service and complaints related to the Township's aggregation program.
- Will hold the Township financially harmless from any financial obligations arising from supplying power to the EDC retail electric customers in the Township.
- Satisfies the State of Ohio's, EDC and the Township's credit requirements.
- Will execute the Power Supply Agreement.
- Will assist the Township in filing the annual reports required by the PUCO and Section 4805.10(A), Section 4911.18(A) and Section 4928.06(F) of the Ohio Revised Code.
- Will assist the Township in developing a Consumer Education Plan.

D. Activation of Service

After a notice is sent out to all electric customers in the Township providing 21 days to opt out of the Program, all customers who do not opt out will be automatically enrolled in the Program. Generation service activation will occur thereafter without consumer action beginning on the customer's normal meter read date within the month when power deliveries begin under the Aggregation Program.

E. Changes, Extension or Renewal of Service

The current Agreement for power supply service with FES will provide service beginning upon activation of service. If the Agreement is extended or renewed, Members will be notified as required by law and the rules of the PUCO as to any change in rates or service conditions. At least every three years all EDC customers in the Township will be given an opportunity to opt into or out of the Program, and reasonable notice will be provided as required by law and PUCO rules. Participants will also be notified of their right to select an alternate generation supplier and of their ability to return to EDC Standard Service Offer.

F. Termination of Service

In the event that the Power Supply Agreement is terminated prior to the end of the term, each individual Member of the Aggregation Group will receive written notification of the termination of the Program at least sixty (60) days prior to termination of service. If the Agreement is not extended or renewed, Members will be notified as required by law and the CRES rules of the PUCO in advance of the end of service. Members will also be notified of their right to select an alternate generation supplier and of their ability to return to EDC Standard Service Offer upon termination.

G. Opt-In Procedures

EDC customers will be automatically enrolled in the Program after a 21 day opt out period, unless they return the form to be provided, notifying the Provider that they do not want to participate. EDC consumers in the Township may request to join the Aggregation Group after the expiration of the enrollment period by contacting the Provider, who shall determine whether to accept them into the Program, and at what rate, subject to written policies mutually agreed upon by the Township and the Provider. The agreed upon policy shall be consistent with EDC service activation requirements. Aggregation Group participants who move from one location to another within the corporate limits of the Township shall retain their participant status.

H. Opt-out Procedures

EDC consumers may opt-out of the Township's Aggregation Group at any time during the opt-out period without additional fees charged by the Provider or the Township. Aggregation Group participants who switch to a different generation supplier after the expiration of the Opt-out period will be allowed to do so in correlation with the consumer's next scheduled meter read date but will be charged a switching fee (\$25 for Residential and

\$50 for Small Commercial) to be billed on their final bill from the Provider. Switching to a different generation supplier on the next meter read date, however, will occur when the next meter read date is twelve (12) business days or more from the date of the consumer's notice of intent to opt-out of the Aggregation Group. Notification of intent to opt-out of the Aggregation Group may be made by contacting the Provider by telephone or in writing. Consumers who opt-out of the Aggregation Group will default to EDC Standard Service Offer, until the consumer selects an alternate generation supplier.

I. Rates

All Rates will be determined prior to sending the opt-out notification to eligible customers. Rates may include a fixed price offer or a percent off the standard PTC offer. The rates will be clearly stated and explained in the opt-out notification. National accounts (e.g. BP, McDonald's, Dollar General) as well as eligible commercial accounts with annual usage over 700,000 will be offered the discounts in either plan selected but they must "opt-in" to the program.

J. Universal Service and Low Income Customer Assistance

The Ohio Department of Development (ODOD), under the electric restructuring law, will provide one-stop shopping for low-income assistance programs. There are five low-income assistance programs: 1) Percentage of Income Payment Plan (PIPP); 2) the Home Energy Assistance Program; 3) the Home Weatherization Assistance Program; 4) the Ohio Energy Credit Program; and 5) the Targeted Energy Efficiency and Weatherization Program. Ohio law allows the Director of the Ohio Department of Development to aggregate consumers that participate in PIPP and to competitively auction the generation supply for PIPP customers. Accordingly, PIPP customers may be included in the State's PIPP customer aggregation. To the extent permitted by Ohio law and the PUCO, PIPP customers will be included in the Township's aggregation unless they choose to opt out.

V. MISCELLANEOUS GOVERNANCE GUIDELINES

- A. Township Trustee's shall approve through Resolution or Ordinance the Plan of Operation and Governance for the Aggregation program and any Amendments thereto.
- B. The Township shall contract with only Retail Electric Generation Providers certified by the Public Utilities Commission of Ohio for the provision of Competitive Retail Electric Service to the Aggregation Program Members.
- C. The Township will require the Provider to maintain either a toll free telephone number, or a telephone number that is local to Township residents who are Members.

VI. LIABILITY

THE TOWNSHIP SHALL NOT BE LIABLE TO PARTICIPANTS IN THE AGGREGATION GROUP FOR ANY CLAIMS, HOWEVER STYLED, ARISING OUT OF THE AGGREGATION PROGRAM OR THE PROVISION OF AGGREGATION SERVICES BY THE TOWNSHIP OR THE PROVIDER. PARTICIPANTS IN THE AGGREGATION GROUP SHALL ASSERT ANY SUCH CLAIMS SOLELY AGAINST THE PROVIDER PURSUANT TO THE POWER SUPPLY AGREEMENT, UNDER WHICH SUCH PARTICIPANTS ARE EXPRESS THIRD-PARTY BENEFICIARIES.

VII. INFORMATION AND COMPLAINT NUMBERS

Copies of this Plan are available from Grand Prairie Township free of charge.

Any electric customer, including any participant in the Township's Aggregation Program, may contact the Public Utilities Commission of Ohio (PUCO) for information, or to make a complaint against the Program, the Provider or EDC. The PUCO may be reached toll free at 1-800-686-7826.

Appendix A -- Education Process

The Provider will develop the educational program in conjunction with the Township. Its purpose will be to explain the aggregation program to its members, provide updates and disclosures as mandated by State law and the rules of the PUCO, and provide the opportunity for the members to opt out of the program. The following are the program components:

- 1. Each residence within the limits of the Township will receive via U.S. Mail notification of: what government aggregation means, their membership in the government aggregation program, the procedure which must be followed in order to opt out of the program, the price that they can expect to receive as a member of the program, and the deadline for returning the opt out form. See the attached letter.
- 2. The Provider will work with the Township to provide opportunities for educating residents in the Township about the Program and consumer rights under the law, PUCO rules and this Program. In addition, the Provider and Township will work to provide education about and other opportunities for energy efficiency measures to help consumers reduce energy consumption.
- 3. The Provider will provide updates and disclosures as mandated by State law and rules of the PUCO.
- 4. The opt-out opportunity will be provided to the members of the program at least every three years. Should conditions, suppliers, price, or any other component of the program change within the three-year period, participants will be given a notice of their opportunity to opt out of, or into the program.

MONTH XX, 20XX

Dear Grand Prairie Township Resident,

Grand Prairie Township is providing you the opportunity to join other residents to save money on the electricity you use. Savings are possible through governmental aggregation, where Township officials bring together citizens to gain group buying power for the purchase of electricity from a retail electric generation provider certified by the Public Utilities Commission of Ohio. Grand Prairie Township voters approved this program in MONTH 20XX.

After researching competitive electricity pricing options for you, we have chosen FirstEnergy Solutions Corp., a subsidiary of FirstEnergy Corp., to provide you with savings on your electric generation through MONTH 20XX. There is no cost for enrollment and you will not be charged a switching fee. You do not need to do anything to participate.

As a member of this aggregation, you are guaranteed to save X percent off your Price to Compare. Your Price to Compare is essentially the price you pay for electric generation from the utility and consists of generation and transmission related components, which are the costs associated with generating the power and delivering it through the transmission system.

To estimate what your savings per kilowatt-hour (KWH) will be through this program, locate your Price to Compare on your electric bill. Divide your Price to Compare by 100, then multiply by 0.0X (X%) to determine your savings per KWH. Multiply that number by your total monthly usage. The final number is how much you can expect to save each month you use the same amount of electricity.

You will see your electric savings from FirstEnergy Solutions after your enrollment has been completed and your switch has been finalized – approximately 30 - 45 days, depending upon your meter read date. Of course, you are not obligated to participate in Grand Prairie Township's electric governmental aggregation program. If you wish to be excluded from the program and remain a full-service customer of your local electric utility – EDC – you have until MONTH XX, 20XX to return the attached "opt-out" form. If you do not opt out at this time, you will receive a notice at least every three years asking if you wish to remain in the program. If you leave the program at any other time, you could be subject to a \$25 cancellation fee from FirstEnergy Solutions – and you might not be served under the same rates, terms and conditions that apply to other customers served by EDC.

After you become a participant in this governmental aggregation program, EDC will send you a letter confirming your selection of FirstEnergy Solutions as your electric generation provider. As required by law, this letter will inform you of your option to cancel your contract with FirstEnergy Solutions within seven days of its postmark. To remain in the Township's governmental aggregation program, you don't need to take any action when this letter arrives.

EDC will continue to maintain the system that delivers power to your home – no new poles or wires will be built by FirstEnergy Solutions. You will continue to receive a single, easy-to-read bill from your local electric utility with your FirstEnergy Solutions charges included. The only thing you'll notice is savings.

If you have any questions, please call FirstEnergy Solutions toll-free at 1-866-636-3749, Monday through Friday, 8 a.m. to 5 p.m. Please do not call Grand Prairie Township with aggregation program questions.

Sincerely.

Grand Prairie Township

P.S. To receive these savings, **you should not respond**. Return the opt-out form only if you <u>do not want</u> to participate in the Township's electric governmental aggregation program.

Option 1: Do nothing and save.

If you want to participate in this program and save, you do not need to return this form. Your enrollment is automatic.



Option 2: Opt out by returning this form. If you do not want to participate in this program, you must return this form before the due date.

By returning this signed form, you will be EXCLUDED from the opportunity to join with other residents in the Grand Prairie Township's Electric Governmental Aggregation Program.

I wish to opt out of the Grand Prairie Towns opt out.)	ship Electric Governmental Aggregation Program. (Check box	to
Service address (City, state and zip):		_
Phone number:		_
Account holder's signature:	Date:	

Mail by MONTH XX, 20XX to Grand Prairie Township Electric Governmental Aggregation Program, 341 White Pond Drive, Bldg. B-3, Akron, Ohio 44320

Appendix B --- Customer Service Plan

A. Member Access:

- 1. FES shall ensure Members reasonable access to its service representatives to make inquiries and complaints, discuss charges on Member bills, and transact any other business.
- 2. Telephone access shall be toll free and afford Members prompt answer times during normal business hours, as follows:

FirstEnergy Solutions Corp.
341 White Pond Dr., Bldg B-3
Akron, Ohio 44320
Toll-free telephone number: 1-866-636-3749
Hours: M-F, 8:00 a.m. - 5:00 p.m.

3. FES shall provide a 24-hour automated telephone message instructing callers to report any service interruptions or electrical emergencies to EDC.

B. Member Complaints:

- 1. FES shall investigate Member complaints (including Member complaints referred by EDC and provide a status report within five calendar days following receipt of the complaint to:
 - a. The consumer, when the complaint is made directly to FES; or
 - b. The consumer and The Public Utilities Commission of Ohio Staff ("Commission Staff"), when a complaint is referred to FES by the Commission Staff.
- 2. If an investigation is not completed within 14 calendar days, FES shall provide status reports to the consumer and the Township, or if applicable, to the consumer, the Township and the Commission Staff. Such status reports shall be provided at five-day intervals until the investigation is complete, unless the action that must be taken will require more than five days and the Member has been so notified.
- 3. FES shall inform the consumer, or the consumer, the Township and Commission Staff, of the results of the investigation, orally or in writing, no later than five calendar days after completion of the investigation. The consumer, the Township, or Commission Staff may request the report in writing.
- 4. If a residential consumer disputes the FES report, FES shall inform the consumer that the Commission Staff is available to help resolve informal complaints. FES shall provide the consumer with the current address, local/toll free telephone numbers, and TDD/TTY telephone numbers of the Commission's consumer services department.

- 5. FES shall retain records of Member complaints, investigations, and complaint resolutions for one year after the occurrence of such complaints, and shall provide such records to the commission staff within five calendar days of request.
- 6. FES shall make good faith efforts to resolve disputes.

C. Member Billing and Payments

- 1. FES shall arrange for EDC or its agent to bill Members for such services according to a tariff approved by the commission. Residential Member bills issued by or for FES shall be accurate and understandable, be rendered at intervals consistent with those of EDC, and contain sufficient information for Members to compute and compare the total cost of competitive retail electric service(s). Such bills shall include all information as required by the PUCO.
- 2. If applicable, FES will, upon request, provide Members with the name and street address/location of the nearest payment center and/or authorized payment agent.
- 3. If applicable, when a Member pays the bill at a payment center or to an authorized payment agent, such payment shall be credited to the Member's account as of the day such payment center or agent receives it.
- 4. The Township and FES shall establish policies and procedures for handling billing disputes and requests for payment arrangements.

D. <u>Collections for delinquent accounts:</u>

- 1. Collections for delinquent accounts shall be the responsibility of FES or its agent.
- 2. Failure of Members to pay charges for Competitive Retail Electric Services may result in loss of those products and service; and
- 3. Failure to pay charges for Competitive Retail Electric Services may result in cancellation of the Member's contract with FES, and return the Member to EDC Standard Offer.

Exhibit A-4 Automatic Aggregation & Customer Disclosure

January XX, 20XX

Dear Township of Grand Prairie Resident,

The Township of Grand Prairie is providing you the opportunity to join with other residents to save money on the electricity you use. Savings are possible through a concept called governmental aggregation, where Township officials bring together citizens to gain group buying power for the purchase of electricity from a retail electric generation provider certified by the Public Utilities Commission of Ohio. Grand Prairie voters approved this program in November 2000.

There is no cost for enrollment and you will not be charged a switching fee. You do not need to do anything to participate. The Township researched options for competitive electricity pricing for you. We have again chosen FirstEnergy Solutions Corp., a subsidiary of FirstEnergy Corp., to provide you with electric generation – or the competitive portion of your electric bill – through May 2012.

As a member of this aggregation, you are guaranteed to save 10 percent off your Price to Compare in 2009, 6 percent off in 2010, 5 percent off in 2011 and 4 percent off January through May 2012. Your Price to Compare consists of bypassable generation and transmission related components, which are the charges associated with the costs for purchased power and to deliver the power through the transmission system.

To estimate what your savings per kilowatt-hour (KWH) will be through this program, locate your Price to Compare on your electric bill. Divide your Price to Compare by 100, then multiply by the percentage discounts listed above by year to determine your savings per KWH. Multiply that number by your total monthly usage. The final number is how much you can expect to save each month you use the same amount of electricity.

You will see your electric savings from FirstEnergy Solutions after your enrollment has been completed and your switch has been finalized – approximately 30 - 45 days depending upon your meter read date. Of course, you are not obligated to participate in the Township of Grand Prairie's electric governmental aggregation program. If you wish to be excluded from the Township's electric governmental aggregation program and remain a full-service customer of your local electric utility – Ohio Edison – you have until June 27, 2009 to return the attached "optout" form. If you do not opt out at this time, you will receive a notice at least every three years asking if you wish to remain in the program. If you leave the program at any other time, you could be subject to a \$25 cancellation fee from FirstEnergy Solutions.

After you become a participant in this governmental aggregation program, Ohio Edison will send you a letter confirming your selection of FirstEnergy Solutions as your electric generation provider. As required by law, this letter will inform you of your option to cancel your contract with FirstEnergy Solutions within seven days of its postmark. To remain in the Township's governmental aggregation program, you don't need to take any action when this letter arrives.

In Ohio's electric environment, Ohio Edison will continue to maintain the system that transmits and delivers power to your home – no new poles or wires will be built by FirstEnergy Solutions. You will continue to receive a single, easy-to-read bill from your local electric utility with your FirstEnergy Solutions charges included. The only thing you'll notice is savings.

OPT-OUT FORM - TOWNSHIP OF GRAND PRAIRIE RESIDENTIAL ELECTRIC GOVERNMENTAL AGGREGATION PROGRAM

By returning this signed form, you will be excluded from the opportunity to join with other residents in the Township of Perry's Electric Governmental Aggregation Program.

I wish to opt out of the Township of Grand Prairie Electric to opt out)	(Check box			
Service address (City, state and zip):				
Phone number:				
Account holder's signature:	Date:			

Mail by January XX, 20XX to: Township of Grand Prairie Electric Governmental Aggregation Program, 341 White Pond Drive, Bldg. B-3, Akron, Ohio 44320

Frequently Asked Questions

Q. What is governmental aggregation?

A. Governmental aggregation is an easy and effective way for a large group of consumers to save money on their electric bills.

Ohio law allows for communities – such as townships, cities, villages and counties – to form aggregated buying groups to purchase electric generation on behalf of their citizens. By bringing citizens together, the aggregation gains group buying power and typically can negotiate a better price with the supplier than each aggregation group member could have negotiated individually. The governmental aggregator chooses the electric generation supplier for all of the customer-members in its group.

On Election Day, your community will have the issue of electric aggregation on the ballot. By voting FOR electric aggregation, you will allow your locally elected officials to purchase electric generation at a discounted rate for your community.

Q. How do residents join a governmental aggregation program?

A. First, the governmental aggregation issue must be placed on the ballot and then passed by a majority of the voters. Once passed, all eligible residents and small businesses in the community will be enrolled and will begin receiving the discounted generation pricing under the program. Residents do not need to do anything to join the program. However, anyone who does not want to participate in the program can easily opt out by returning a form, which will be mailed to all eligible members.

Q. What does opt out mean?

A. Since all eligible residents are automatically enrolled in the governmental aggregation program, those residents who do not want to participate are given the opportunity to opt out. By returning the opt-out form by the due date, which is included in a letter that is mailed to all eligible residents, residents can choose not to be enrolled as an electric generation customer with the community's competitive electric generation supplier.

Q. What happens if I do not send in the opt-out form?

A. Governmental aggregation is designed so it is easy for residents to save money on their electric bills. So, if you do not return the opt-out form postmarked by the due date, you will be included in the community's governmental aggregation program and will begin receiving competitively priced electricity from the community's competitive electric generation supplier.

Q. Can I opt out of the program at a later date?

A. Yes, you will be sent a notice at least every three years asking if you wish to remain in the program. At that point, you may opt out at no cost. However, if you leave the program at any other time for any reason other than moving, you might be subject to a small cancellation fee from the supplier.

Q. What are my energy supply choices if I decide to opt out?

A. You can stay with your current electric utility, which will continue to supply your electricity as it always has, or you can shop for an alternative generation supplier. A list of competitive electric suppliers certified by the Public Utilities Commission of Ohio and their current prices is available by calling 1-800-686-PUCO (1-800-686-7826).

Q. If I join the community's electric aggregation program, who will deliver my power, read my meter and respond to emergencies, such as power outages?

A. Your local electric utility will be responsible for the delivery of power to your home or business. Since your local electric utility still owns the wires and poles that deliver power to you, it will continue to read your meter and restore power after an outage.

Exhibit A-5

Experience

Applicant's Experience and Plan for Providing Aggregation Services:

The Applicant City of Akron (the "City") has contracted with FirstEnergy Solutions Inc. ("FES") to provide administrative and retail generation supply services for the City's Aggregation Group, which is comprised of all eligible OE customers located in the City who do not opt out of the Group.

FES has extensive experience, through its affiliation with FirstEnergy Corp., in providing retail generation supply services and in responding to customer inquiries and complaints. FES has been approved as a Certified Supplier with the PUCO. FES is already providing power supply services for residential and other customers under the State's Electric Choice Program. FES is well versed in S.B. 3 and the rules adopted by the PUCO, and is thus in a position to ensure compliance with all applicable provisions of Section 4928.10 of the Revised Code, and the rules adopted by the Commission pursuant thereto.

FES has an experienced call center to provide services of a call center for consumers in the City to call for information during the 21-day enrollment and opt out period for the City's Aggregation Program.

The billing of customers for the retail generation supply will be provided through the electric distribution utility, Ohio Edison (OE), and the billing process will be coordinated with OE by FES for the Aggregation Group.

This foregoing document was electronically filed with the Public Utilities

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Case No(s). 14-1087-EL-GAG

Summary: Certificate Certification for Grand Prairie Township's Electric Aggregation Program electronically filed by Mr. Benjamin T Rich on behalf of FirstEnergy Solutions