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Gary A. Jeffries
Assistant General Counsel

Dominion Resources Services, Inc.
501 Martindale Street, Suite 400, Pittsburgh, PA 15212-5817
Phone: 412-237-4729, Fax: 412-237-4782
E-mail: Gary.A.Jeffries@dom.com

Web Address: www.dom.com



April 21, 2014

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2014 APR 23 PM 12:06
PUCO

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

Re: Dominion Retail, Inc., Docket No. 02-1757-GA-CRS;
Change in Contact Information

Dear Sir or Madam:

Pursuant to Ohio Administrative Code, Rule 4901:1-27-10, Dominion Retail, Inc. hereby provides notification of a material change to information previously provided to the Commission. Please note that the bolded information is the updated information.

Contact Person for Commission Staff Use in Investigating Customer Complaints

Name: John T. Glaneman
Title: Director, Retail Customer Service
Business Address: 501 Martindale Street, Suite 400, Pittsburgh, PA 15212
Telephone Number: 412-237-4739
Fax Number: 866-756-0523
Email Address: Retail_Customer_Concerns@dom.com

Please update your records. If you have any questions, please feel free to contact me at 412-237-4729. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Gary A. Jeffries".

Gary A. Jeffries
Assistant General Counsel

GAJ:kas

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
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