

FILE

From: webmaster@puc.state.oh.us
 To: PUCO ContactThePUCO
 Subject: 80419
 Received: 4/4/2014 2:17:08 PM
 Message:
 WEB ID: 80419 AT:04-04-2014 at 02:16 PM

Related Case Number:

14-568-EL-COI

TYPE: complaint

NAME: Mr. Jerry Walter

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1600 Moseley Rd
- Suite 100
- Victor , NY 14564
- USA

PHONE INFORMATION:

- Home: (585) 249-1360
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: gwalter@powermgt.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Power Management Company
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

We are an energy consultant and are contacting you on behalf of our customers who have fixed price contracts with First Energy Solutions (FES). We are filing a complaint about the "surcharge" that FES is applying to their customers' bills. They have applied the surcharge to recover some high costs. It is our position that these charges are associated with only high prices and should not be allowed under fixed price contracts. We fully understand that new charges that result from changes in law or regulations need to be passed through; however, these charges are simply a result of higher prices, which FES agreed to take the risk for when providing a Fixed Prices. It is our position that these charges should not be permitted.

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 Technician DWC Date Processed APR 21 2014

RECEIVED-COCKETING DIV
 2014 APR 21 PM 3:49
 PUCO