

FILE  
FILE

177

# Digital Connections

P.O. Box 387 Bruceton Mills, WV 26525

www.DigitalConnections.net

304 284-0779 ofc

888 303-6190

304 284-8555 fax

April 10, 2014

Public Utilities Commission of Ohio  
Attention: Docketing Department  
180 East Broad Street  
11th Floor  
Columbus, OH 43266-0030

Re: Local Tariff No.1 and Access Tariff No 2. With Issue and Effective Dates for Digital Connections, Inc., d/b/a Digital Connections of Ohio, Inc. for a Certificate of Public Convenience and Necessity

Revised Exhibit 19

Case No. 14-390-TP-ACE

90-9414-TP-TRF

Enclosed for filing, please find the updated Tariffs with issue and effective dates for Digital Connections, Inc., d/b/a Digital Connections of Ohio, Inc. for a Certificate of Public Convenience and Necessity to provide local exchange service and interexchange services within the State of Ohio.

Also enclosed is updated Exhibit 19, with attached Certificate of Good Standing with the Ohio Secretary of State.

Please replace the previously submitted Exhibit 19 and tariffs with these updates.

Sincerely,



Timothy Wotring  
Vice President

PUCO

2014 APR 16 AM 11:43

RECEIVED-DOCKETING DIV

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician SW Date Processed APR 16 2014

**EXHIBIT 19**

**OHIO SECRETARY OF STATE CERTIFICATION**

**&**

**RESOLUTION OF FOREIGN CORPORATION TO QUALIFY UNDER AN ASSUMED  
NAME**

**UNITED STATES OF AMERICA  
STATE OF OHIO  
OFFICE OF THE SECRETARY OF STATE**

*I, Jon Husted, do hereby certify that I am the duly elected, qualified and present acting Secretary of State for the State of Ohio, and as such have custody of the records of Ohio and Foreign business entities; that said records show DIGITAL CONNECTIONS, INC., a West Virginia Corporation, having qualified to do business within the State of Ohio on December 26, 2002, under License No. 1359429, under the Assumed Name DIGITAL CONNECTIONS OF OHIO, INC., is currently in GOOD STANDING upon the records of this office.*



*Witness my hand and the seal of the  
Secretary of State at Columbus, Ohio  
this 1st day of April, A.D. 2014.*

A handwritten signature in black ink that reads "Jon Husted". The signature is written in a cursive, flowing style.

Ohio Secretary of State

Revised Title Sheet

**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES  
APPLYING TO LOCAL EXCHANGE SERVICES WITHIN THE STATE OF OHIO  
BY  
DIGITAL CONNECTIONS, INC. D/B/A DIGITAL CONNETIONS OF OHIO, INC  
WITHIN THE COUNTIES OF**

Belmont	Franklin	Jefferson	Portage
Columbiana	Gallia	Mahoning	Stark
Coshocton	Geauga	Monroe	Summit
Cuyahoga	Guernsey	Muskingum	Tuscarawas
Fairfield	Harrison	Perry	Washington

This Tariff applies to the Intrastate Telecommunications Services furnished by Digital Connections, Inc., d/b/a Digital Connections of Ohio, Inc. ("Carrier") between one or more points in the State of Ohio. This Tariff is on file with the Public Utilities Commission of Ohio and copies may be inspected during normal business hours at Carriers principal place of business.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

### **TARIFF FORMAT**

**Page Numbering** – Page numbers appear in the upper right corner of the page. Pages numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Page 14 and 15 would be 14.1

**Page Revision Numbers** – Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4<sup>th</sup> revised Page 14 cancels the 3<sup>rd</sup> revised Page 14.

**Paragraph Numbering Sequence** – There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:

2

2.1

2.1.1

2.1.1.1

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**TABLE OF CONTENTS**

<b><u>Section &amp; Title</u></b>	<b><u>Page</u></b>
<b>1. TABLE OF CONTENTS</b>	
<b>2. SYMBOLS USED IN TARIFF FILINGS</b>	
<b>3. DEFINITION OF TERMS</b>	
<b>4. GENERAL RULES AND REGULATIONS</b>	
<b>4.1 <u>GENERAL APPLICATION</u></b> .....	20
4.1.1 Descriptions and Area of Operations	
4.1.2 Local Calling Scope	
4.1.3 Location of Complete Tariffs	
4.1.4 Customer Failure to Observe Rules	
<b>4.2 <u>ESTABLISHING SERVICES</u></b> .....	28
4.2.1 Availability of Facilities	
4.2.2 Application for Service	
4.2.3 Cancellation or Change in Application for Service	
4.2.4 Refusal of Service	
4.2.5 Transfer, Assignment, or Supersedure of Service	
4.2.6 Minimum Service Periods	
4.2.7 Priority of Establishment of Service	
<b>4.3 <u>FURNISHING OF SERVICE</u></b> .....	31
4.3.1 Provision and Ownership of Service and Facilities	
4.3.2 Company Facilities at Hazardous and Inaccessible Locations	
4.3.3 Protective Equipment	
4.3.4 Installation, Maintenance, and Repair of Facilities	
4.3.5 Work Performed Outside Regular Working Hours.	
<b>4.4 <u>USE OF SERVICE AND FACILITIES</u></b> .....	34
4.4.1 Use of Service	
4.4.2 Accessories Provided by the Customer	
4.4.3 Limit on Communication	
4.4.4 Unlawful, Abusive, or Fraudulent Use of Service	
<b>4.5 <u>DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE</u></b> .....	36
4.5.1 Restoration of Service	

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

<u>Section &amp; Title</u>	<u>Page</u>
4.6 <b><u>CUSTOMER RELATIONS</u></b> .....	37
4.6.1 General	
4.6.2 Disputed Bills	
4.7 <b><u>LIABILITY OF THE COMPANY</u></b> .....	39
4.7.1 Service Irregularities	
4.7.2 Use of Facilities of Other Connecting Carriers	
4.7.3 Indemnifying Agreement	
4.7.4 Defacement of Premises	
4.8 <b><u>INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS</u></b> .....	40
4.8.1 General	
4.9 <b><u>APPLICATION OF RATES</u></b> .....	40
4.9.1 Charges Based on Duration of Use	
4.9.2 Charges Based on Distance	
<b>5. SERVICE CHARGES</b>	
5.1 <b><u>DEFINITIONS</u></b> .....	42
5.1.1 Account	
5.1.2 Service Charge Elements	
5.2 <b><u>APPLICATION OF CHARGES</u></b> .....	43
5.2.1 General	
5.2.2 Specific Application of Charges	
5.3 <b><u>TERMINATION CHARGES</u></b> .....	46
5.3.1 General	
5.4 <b><u>RESTORATION OF SERVICE</u></b> .....	46
5.4.1 General	
5.5 <b><u>SCHEDULE OF SERVICE CHARGES</u></b> .....	47
5.5.1 General	
<b>6. LOCAL EXCHANGE SERVICE</b>	
6.1 <b><u>LOCAL EXCHANGE RATES</u></b> .....	49
6.1.1 General	
6.1.2 Base Rates	
6.1.3 Direct Inward Dial Trunks (DID)	

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

<u>Section Title</u>	<u>Page</u>
6.2 <b><u>VERIFICATION AND EMERGENCY INTERRUPT SERVICE</u></b> .....	49
6.2.1 General	
6.2.2 Rates	
6.3 <b><u>E911 SERVICE</u></b> .....	51
6.3.1 General	
<b>7. MISCELLANEOUS SERVICE ARRANGEMENT</b>	
7.1 <b><u>LOCAL OPERATOR SERVICE</u></b> .....	52
7.1.1 Operator Assisted Charges	
7.1.2 Rates and Charges	
7.2 <b><u>EMERGENCY NUMBER SERVICE</u></b> .....	54
7.2.1 General	
<b>8. CUSTOMER PROVIDED EQUIPMENT AND FACILITIES</b>	
8.1 <b><u>CONNECTIONS ON CUSTOMER PREMISES</u></b> .....	55
8.1.1 General	
8.1.2 Responsibility of the Company	
8.1.3 Liability of the Company	
8.1.4 Responsibility of the Customer	
8.1.5 Connection of Hazardous or Inaccessible Locations	
8.1.6 Connection of Registered Equipment	
8.2 <b><u>SERVICE CHARGES</u></b> .....	60
8.2.1 Failure of Acceptance Tests	
8.2.2 Line Conditioning or Treatment	
8.2.3 Damages to Facilities	

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

## **2. SYMBOLS USED IN TARIFF FILING**

### **General**

The following symbols will be utilized for all alteration of material within the Tariff Schedule:

- C -To signify a changed regulation
- D -To signify a discontinued rate or regulation
- I -To signify an increase in a rate
- M -To signify text or rates relocated without change
- N -To signify a new rate or regulation or other text
- R -To signify a reduction in a rate
- S -To signify reissued regulations
- T -To signify a change in text but no change in rate or regulation
- Z -To signify a correction

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**3. DEFINITION OF TERMS****INDEX**

	<u>Page</u>
Access Line.....	9
Answering Equipment.....	9
Authorized User.....	9
Basic Local Line Service.....	9
Building.....	9
Business Service.....	10
Call.....	10
Cancellation Charges.....	10
Central Office.....	10
Circuit.....	10
Class of Service.....	11
Communications Systems.....	11
Company.....	11
Connection Company.....	11
Connection.....	11
Construction Charge.....	11
Contract.....	11
Contract Period.....	12
Cost or Cost Basis.....	12
Customer.....	12
Customer Premises Inside Wire.....	12
Customer Provided Terminal Equipment.....	12
Customer Trouble Report.....	13

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**3. DEFINITION OF TERMS****INDEX**

	<u>Page</u>
Directory.....	13
Disconnection of Service.....	13
E911 Service.....	13
Emergency Number Service.....	13
Exchange.....	13
Exchange Service.....	14
Exchange Area.....	14
Facilities.....	14
Household.....	14
Installation Charge.....	14
Interface.....	15
Interface Equipment.....	15
Line.....	15
Local Calling Area.....	15
Local Exchange Service.....	15
Local Message.....	15
Local Service.....	15
Local Service Area (Local Calling Area).....	16
Local Service Charge.....	16
Message.....	16
Mileage.....	16
Off Premise Extension.....	16
Person.....	16
Premises.....	17
Premises Wiring.....	17

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**3. DEFINITION OF TERMS****INDEX**

	<u>Page</u>
Primary Service.....	17
Private Branch Exchange (PBX).....	17
Private Branch Exchange Trunks.....	18
Protective Connecting Arrangement.....	18
Rate Center.....	18
Residential Service.....	18
Service Charge.....	18
Station Equipment.....	18
Suspension of Service.....	18
Tariff.....	19
Telecommunications Services.....	19
Telephone Number.....	19
Telephone Solicitation.....	19
Temporary Disconnection.....	19
Termination Charge.....	19
Termination of Service.....	19
Toll Rate.....	19
Toll Service.....	19
Trunk Line.....	19

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

### 3. DEFINATION OF TERMS

#### ACCESS LINE

A central office circuit or channel that provides access to the telephone network for local and long distance telephone service.

#### AIR LINE MEASUREMENT

The shortest distance between two points. A measurement for computation of mileage charges between termination points.

#### ANSWERING EQUIPMENT

Equipment that will automatically answer incoming calls and make an announcement. It may also be equipped to record messages.

#### AUTHORIZED USER

A person, firm or corporation (other than the Customer) who has been authorized by the Company to communicate over a private line or channel according to the terms of the Tariff and (1) on whose premise a station of the private line service is located or (2) who receives from or sends to the Customer over such private line or channel communications relating solely to the business of the Customer.

#### BASIC LOCAL LINE SERVICE

Provides the Customer with a single, voice-grade communications channel and access to local calls, 911 and/or E911 calls, if available in the customer's area and toll free (e.g. "8XX") calls.

#### BUILDING (SAME)

A structure under one roof, or two or more structures under separate roofs but connected by passageways, in which the company's wires or cables can be safely run provided the plant facility requirements are not appreciable greater than would normally be required if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by passageways and the plant facility requirements for furnishing telephone service are appreciable greater than would normally be required if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

### 3. DEFINITION OF TERMS

#### BUSINESS SERVICE

Telecommunications service furnished to Customers where the primary or obvious use is of a business, professional, institutional or otherwise occupational nature.

#### CALL

An attempted communication, whether completed or not.

#### CALLING AREA

See "Local Service Area"

#### CANCELLATION CHARGES

A charge applicable under certain conditions when the application for service and/or facilities is cancelled in whole or in part prior to the completion of the work involved or before the contract period is completed.

#### CENTRAL OFFICE

A switching unit in a telecommunication system which provides service to the general public, having the necessary equipment and operating arrangement for the termination and interconnection of exchange lines and trunks or trunks only. There may be more than one central office in a building or exchange.

#### CIRCUITS

A channel used for the transmission of energy in the furnishing of telephone and other communication services further described as:

Two-wire circuit: A circuit using one transmission path, which may be one carrier pair or one pair (two wires) of metallic conductors.

Four-wire circuit: A circuit using two one-way transmission paths, which may be two carrier paths or two pairs (four wires) of metallic conductors.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

### 3. DEFINITION OF TERMS

#### CLASS OF SERVICE

A description of telecommunications service furnished a Customer which denotes such characteristics such as nature of use (business or residence) or type of rate (flat or message rate). Classes of service are usually subdivided in grades, such as individual or multi-party line.

#### COMMUNICATIONS SYSTEMS

Channels and other facilities that are capable when not connected to exchange telecommunications service, of two-way communication between Customer-provided terminal equipment.

#### COMPANY

Digital Connections, Inc. d/b/a Digital Connections of Ohio, Inc.

#### CONNENCTING COMPANY

A corporation, association, firm, or individual owning and operating a toll line or one or more central offices and with whom traffic is interchanged.

#### CONNECTION

Denotes the establishment of telephone service. A move of existing service to a different premise requires a connection.

#### CONSTRUCTION CHARGE

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the Tariff.

#### CONTRACT

The service agreement between a Customer and the Company under which service and facilities for communication between specified location for designated periods and for the use of the Customer and its specifically named authorized users are furnished in accordance with the provision of this Tariff.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

### 3. DEFINITION OF TERMS

#### CONTRACT PERIOD

The length of time for which a Customer is responsible for the charges associated with the services facilities, and the equipment under the contract.

#### COST OR COST BASIS

Cost of equipment and materials provided or used plus the cost of installation including, but not limited to, engineering, labor, supervision, transportation, right-of-way, other items which are chargeable, and the actual expense incurred by the Company relating to the call out of Company personnel.

#### CUSTOMER

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulation of this Tariff. The Customer is responsible for compliance with the rules and regulation of the Company and is responsible for ensuring payment of the Charges.

#### CUSTOMER PREMISES INSIDE WIRE

All wire within a Customer's premise, including connectors, jacks, and miscellaneous materials associated with the wire's installation. Premise inside wire is located on Customers side of the Company's premises protector. By definition, Customer premise inside wire excludes house, riser, buried, and aerial cable.

#### CUSTOMER PROVIDED TERMINAL EQUIPMENT

Devises or apparatus and their associated wiring provided by Customer, that may be connected to the communications path of the Company's exchange network either electrically, acoustically, or inductively.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

### **3. DEFINITIONS OF TERMS**

#### **CUSTOMER TROUBLE REPORT**

Any oral or written report from a Customer received by the Company relating to a physical defect or to difficulty or dissatisfaction with the service provided by the Company's facilities. One report shall be counted for each oral or written report received even though several items are reported by one Customer at the same time, unless the group of troubles so reported is clearly related to common cause.

#### **DIRECTORY**

A book that typically lists each telephone Customer alphabetically, with his/her service location and telephone number.

#### **DISCONNECTION OF SERVICE**

An arrangement for a permanent interruption of telephone service, made at the request of the Customer, or initiated by the Company for violation of Tariff regulations by the Customer. A "final" bill would be rendered showing moneys owed to the Company net of any amounts to be refunded, such as deposits, as of the date the service was disconnected.

#### **E911 SERVICE**

See Emergency Number Service

#### **EMERGENCY NUMBER SERVICE**

A telephone exchange communication service whereby a public safety answering point designated by the Customer may receive and answer telephone calls placed by dialing the number 911. It includes the services provided by the lines and equipment associated with the service arrangement for answering and dispatching of public emergency telephone calls dialed to 911.

#### **EXCHANGE**

The area established by the Company for the administration of telecommunication service for which a separate local rate schedule is provided. The area usually embraces a town, or village and its environs, and consists of one or more central offices, together with associated plant facilities used in furnishing telecommunications services in that area.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

### 3. DEFINITION OF TERMS

#### EXCHANGE AREA

The area within which the Company furnishes complete telephone service from on specific exchange at the exchange rates applicable with that area.

#### EHCHANGE SERVICE

Exchange service is a general term describing, as a whole the facilities for local intercommunications, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the local exchange Tariff.

#### FACILITIES

All the plant and equipment of the Company and all instrumentalities owned, licensed, used, controlled, furnished, or supplied for or by the Company, including any construction work in progress allowed by the Commission.

#### HOUSEHOLD

A household comprises of all persons who occupy a dwelling unit. A dwelling unit is a house, an apartment, or other group or rooms or a room that constitutes separate living quarters. A household includes the related persons (the head of the household and others in the dwelling unit who are related to the head of the household) and also any lodgers or employees who regularly live in the house. A person living alone or a group of unrelated persons sharing the same dwelling unit as partners is counted as a household.

#### INSTALLATION CHARGE

A nonrecurring charge associated with optional service features and may sometimes be called and "initial" charge, and may apply in addition to service connection charges.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

### 3. DEFINITION OF TERMS

#### INTERFACE

The junction or point of interconnection between two systems or equipment having different characteristics which may differ with respect to voltage, frequency, speed of operation, type of signal and/or type of information coding including the connection of other than Company-provided facilities to exchange facilities provided by the Company.

#### INTERFACE EQUIPMENT

Equipment provided by the Company at the interface location to accomplish the direct connection of facilities provided by the Company with facilities provided by other than the Company.

#### LINE

See "Access Line."

#### LOCAL CALLING AREA

See "Local Service Area"

#### LOCAL EXCHANGE SERVICE

Telecommunications service provided within an exchange for the purpose of establishing connections between Customer premise with the exchange, including connections between a Customer premise and a long distance service provider serving the exchange. Local exchange service may also be referred to as local exchange telephone service.

#### LOCAL MESSAGE

A communication between two or more exchange access lines within the local service area of the calling telephone.

#### LOCAL SERVICE

The intercommunication (by means of facilities connected with the Company central office or offices and under the provisions of the Company) between exchange access lines located in the same exchange or in different serving areas under an extended area service arrangement.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

### **3. DEFINITION OF TERMS**

#### **LOCAL SERVICE AREA (LOCAL CALLING AREA)**

The area within which telephone service is furnished Customer under specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange area under an extended area service arrangement.

#### **LOCAL SERVICE CHARGE**

The charge for furnishing facilities to enable a Customer to send or receive telecommunication with in the local service area. This local service calling area may include one or more exchange areas.

#### **MESSAGE**

A communication between two or more exchange access lines. Messages may be classified as local or toll.

#### **MILEAGE**

The measurement (airline, route, etc.) upon which a charge for the use of part or all of the circuit furnished by the Company is based.

#### **OFF PREMISE EXTENSION (OPX)**

A telephone located in a different office or building from the main phone system.

#### **PERSON**

Includes individuals, partnerships, corporations, governmental bodies, associations and any other such entity.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

### 3. DEFINITION OF TERMS

#### PREMISE

The same premise consists of:

- (A) The building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others.
- (B) The portion of the building occupied by the Customer, either in conduct of his business or residence, or a combination thereof, and not intersected by a public thoroughfare or by space occupied by others.
- (C) The continuous property operated as a single farm whether or not intersected by the public road.

#### PREMISE WIRING

All wire within a Customer's premise, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premise inside wire is located on the Customer's side of the Company's premise protector. By definition, customer premise inside wire excludes riser, buried and aerial cable.

#### PRIMARY SERVICE

The initial provision of voice grade access between the Customer's premise and the switched telecommunication network. This includes the initial connection to a new Customer, the move of an existing Customer to a new premise, or the change of a telephone number.

#### PRIVATE BRANCH EXCHANGE

An arrangement of equipment situated on a Customer's premises consisting of a switching apparatus with an attendant's telephone, telephones connected with the switchboard, and trunks connecting it with a central office. The Private Branch Exchange provides for intercommunication between these telephones, for communication with the general exchange network, and for long distance message telecommunication service.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

### 3. DEFINITION OF TERMS

#### PRIVATE BRANCH EXCHANGE TRUNKS

Trunks connecting a private branch exchange system with a central office for communication with the general exchange network and for long distance message telecommunications service.

#### PROTECTIVE CONNECTING ARRANGEMENT

Equipment provided by the Company for electrical protection when facilities provided by other than the Company are connected with facilities provided by the Company.

#### RATE CENTER

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

#### RESIDENTIAL SERVICE

Telecommunication service furnished to Customers when the actual or obvious use is for domestic purposes.

#### SERVICE CHARGE

A nonrecurring, nonrefundable charge for work required to establish initial service or to make subsequent additions to, moves, or changes in that service.

#### STATION EQUIPMENT

Customer-owned or leased equipment connected to a channel to transmit and/or receive voice communications and/or data signals.

#### SUSPENSION OF SERVICE

An arrangement made at the request of the Customer, or initiated by the Company, for temporarily interrupting service.

#### TARIFF

The schedule of the Company containing all rules and regulations, rates, and charges, stated separately by type or kind of service and the Customer class filed with Commission.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

### 3. DEFINITION OF TERMS

#### TELECOMMUNICATIONS SERVICE

The various services offered by the Company as specified in this Tariff

#### TELEPHONE NUMBER

A numerical designation assigned to a Customer for convenience in operation and identification. The telephone numbers include the number prefix of a central office, which is termed "central office designation".

#### TELEPHONE SOLICITATION

An unsolicited telephone call

#### TEMPORARY DISCONNECTION

See "Suspension of Service"

#### TERMINATION CHARGE

A charge made to liquidate a Customer's obligations for termination of service prior to the expiration of the initial contract period.

#### TERMINATION OF SERVICE

The discontinuance of service or facilities provided by the Company, either at the request of the Customer or by the Company under its regulations concerning cancellation for cause.

#### TOLL RATE

The initial period charge prescribed for a toll message usually based upon a minimum initial period and distance between serving area.

#### TRUNK LINE

A Telephone communication channel between a central office and Private Branch Exchange or a Key System for the common use of all calls or one class between its two terminals.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

#### 4. GENERAL RULES AND REGULATIONS

##### 4.1 GENERAL APPLICATION

###### 4.1.1 Description and Areas of Operation

- A. This Tariff describes generally the regulations and rates applicable to the provision of Telecommunications Services for residential and business customers between points within the State of Ohio. This Tariff is governed and interpreted according to the laws of Ohio and is on file with the Public Utility Commission of Ohio. Copies may be inspected during normal business hours at the Company's principal place of business.
- B. Digital Connections, Inc. d/b/a Digital Connections of Ohio, Inc. ("Company") is a telecommunication service provider providing telecommunications service in the areas certificated to the Company by the Public Utility Commission of Ohio.

C. Headquarters for the Company are located at:

452 Casteel Road  
Bruceton Mills, WV 26525

Company representatives may be contacted at 304-284-0779

D. Areas of Operation

The rules and regulations set out in the Tariff apply to the services and associated facilities furnished by the Company within its operating territory in the serving area listed in Section 4.1.2 of this Tariff.

Service will be provided in the following exchanges within the State of Ohio:

Athens, Barlow, Barnesville, Bellaire, Cadiz, Cambridge, Dublin, Duffy, Gahanna, Grove City, Hilliard, Jackson, Lancaster, Lowell, Lower Salem, Marietta, Martins Ferry, Newport, Pomeroy, Portsmouth, St. Clairsville, Steubenville, Watertown, Waverly, Woodsfield, and Zanesville.

For purposes of this section, the exchanges of the Columbus Metropolitan Area consist of such areas as Columbus, Alton, Canal, Winchester, Dublin, Gahanna, Grove City, Groveport, Harrisburg, Hilliard, Lockbourne, New Albany, Reynoldsburg, Westerville, West Jefferson, and Worthington.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**4. GENERAL RULES AND REGULATIONS****4.1 GENERAL APPLICATION (Cont'd)****4.1.2 Local Calling Scope**

<u>Exchange Area</u>	<u>Local Calling Area – AT&amp;T</u>	<u>Local Calling Area - Frontier</u>
Athens	None	Athens Albany Amesville Guysville New Marshfield Shade The Plains
Barlow	None	Barlow Bartlett Watertown Marietta
Barnesville	Barnesville Beallsville* Bethesda Somerton Fairview Morristown Quaker City	
Bellaire (Wheeling Zone VI)	Wheeling Zone VI Wheeling Zone VII Wheeling Zone VIII Centerville Powhatten Point Wheeling Zone I Wheeling Zone II Wheeling Zone III Wheeling Zone V	None

\*Measured Rate Service

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**4. GENERAL RULES AND REGULATIONS (Cont'd)****4.1 GENERAL APPLICATION (Cont'd)****4.1.2 Local Calling Scope**

<u>Exchange Area</u>	<u>Local Calling Area – AT&amp;T</u>	<u>Local Calling Area - Frontier</u>
Cadiz	None	Cadiz Adena Flushing Freeport Hopedale Jewett Scio
Cambridge	None	Cambridge Byesville New Concord Old Washington
Dublin	Columbus Metro Area Pataskala Sunbury	Cheshire Delaware* New Concord Old Washington
Duffy	Duffy Clarrington Graysville New Matamoras Woodsfield New Martinsville, WV	None

\*Measured Rate Service

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**4. GENERAL RULES AND REGULATIONS (Cont'd)****4.1 GENERAL APPLICATION (Cont'd)****4.1.2 Local Calling Scope**

<u>Exchange Area</u>	<u>Local Calling Area – AT&amp;T</u>	<u>Local Calling Area - Frontier</u>
Gahanna	Columbus Metro Area Johnstown* Pataskala Sunbury	Cheshire Center Plain City Rathbone
Grove City	Columbus Metro Area Mt.Sterling* Pataskala Sunbury	Cheshire Rathbone
Hilliard	Columbus Metro Area Pataskala Sunbury	Cheshire Center Plain City Rathbone Resaca
Lancaster	Lancaster Canal Winchester Carroll Rushville Sugar Grove	Amanda North Baltimore Bremen Millersport Pleasantville

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**4. GENERAL RULES AND REGULATIONS (Cont'd)****4.1 GENERAL APPLICATION (Cont'd)****4.1.2 Local Calling Scope**

<u>Exchange Area</u>	<u>Local Calling Area – AT&amp;T</u>	<u>Local Calling Area - Frontier</u>
Lowell	None	Lowell Beverly Lower Salem Marietta Watertown
Lower Salem	None	Lower Salem Dexter City Lowell Marietta
Marietta	Marietta Newport Belpre* New Matamoras* Bartlett* Williamstown, WV	Barlow Beverly Dexter City Lowell Lower Salem Watertown
Martins Ferry (Wheeling Zone VII)	Wheeling Zone VII Wheeling Zone VI Wheeling Zone VIII Wheeling Zone I Wheeling Zone II Wheeling Zone III Wheeling Zone V	Adena Tiltonsville Dillonville

\*Measured Rate Service

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**4. GENERAL RULES AND REGULATIONS (Cont'd)****4.1 GENERAL APPLICATION (Cont'd)****4.1.2 Local Calling Scope**

<u>Exchange Area</u>	<u>Local Calling Area – AT&amp;T</u>	<u>Local Calling Area - Frontier</u>
Newport	Newport Marietta New Matamoras	None
Pomeroy	None	Pomeroy Chester Letart Falls Portland Mason, WV
Portsmouth	None	Portsmouth Minford-Stockdale South Shore, KY
St. Clairsville (Wheeling Zone VIII)	Bethesda Wheeling Zone VIII Wheeling Zone VI Wheeling VII Centerville Morristown Wheeling Zone I Wheeling Zone II Wheeling Zone III Wheeling Zone V	Adena Flushing

\*Measured Rate Service

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**4. GENERAL RULES AND REGULATIONS (Cont'd)****4.1 GENERAL APPLICATION (Cont'd)****4.1.2 Local Calling Scope**

<u>Exchange Area</u>	<u>Local Calling Area – AT&amp;T</u>	<u>Local Calling Area - Frontier</u>
Steubenville	Steubenville Mingo Junction Toronto Bloomingdale Follansbee Hopedale Weirton	Amsterdam Bergholz Brilliant* Dillonvale-Mt. Pleasant Knoxville Richmond Smithfield Tiltonsville
Watertown	None	Watertown Barlow Bartlett Beverly Lowell Marietta Stockport Watertown
Waverly	None	Waverly Beaver Idaho Piketon

\*Measured Rate Service

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**4. GENERAL RULES AND REGULATIONS (Cont'd)****4.1 GENERAL APPLICATION (Cont'd)****4.1.2 Local Calling Scope**

<u>Exchange Area</u>	<u>Local Calling Area – AT&amp;T</u>	<u>Local Calling Area - Frontier</u>
Woodsfield	Woodsfield Beallsville Clarrington Duffy Graysville Lewisville Somerton	None
Zanesville	Zanesville Dresden Fultonham Norwich Philo Roseville New Lexington Adamsville Fazeysburg Gratiot	None

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

#### **4. GENERAL RULES AND REGULATIONS**

##### **4.1 GENERAL APPLICATION (Cont'd)**

- 4.1.3** Complete Tariffs containing all rates for Local Exchange Service will be kept at all times in the Company's local business office where they will be available for public inspection during regular business hours. Copies may be obtained at reproduction cost.
- 4.1.4** Failure on the part of any Customer to observe these rules and regulations of this Tariff gives the Company the right to cancel all contracts and discontinue the furnishing of service.

##### **4.2 ESTABLISHING SERVICE**

###### **4.2.1 Availability of Facilities**

- A. The rates and charges quoted in this Tariff provide for the furnishing of service and facilities where suitable facilities are available.
- B. The Company shall not be liable for failure to furnish service where facilities are not available.
- C. When service and facilities are provided in part by the Company and in part by other connecting companies the regulations of the Company apply to the at portion of the service and facilities furnished by the Company.

###### **4.2.2 Application for Service**

- A. Applications for service or requests or orders by the Customer for additional services or facilities may be made orally, or in writing when deemed necessary by the Company, and shall constitute a contract when accepted by authorized employees or agents of the Company, or upon establishment of service.
- B. An Applicant may be required to make an advanced payment at the time the application is accepted, in cases where a deposit is not collected. Any required advanced payment would equal the applicable Service Connection Charges and the first month's charges for Exchange Service. The provisions of this paragraph affect the initial payment only and regular monthly charges for service as well as billing and collection practices discussed within this Tariff are otherwise applicable.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

#### **4. GENERAL RULES AND REGULATIONS**

##### **4.2 ESTABLISHING SERVICE (Cont'd)**

###### **4.2.3 Cancellation or Change in Application for Service**

- A. Where the Customer cancels an application for service prior to the start of installation or service or of special construction no charge applies.
- B. Where installation of service has been started prior to the cancellation, a Cancellation Charge equal to the Minimum Service Charge may apply.
- C. When a Customer requests a change in location of all or a part of the facilities covered by the application for service, or additions, rearrangements, or modifications of existing service prior to completion of the work involved, the Customer is also required to pay the amount of additional costs and expenses incurred by the Company in completing the work as charged.

###### **4.2.4 Refusal of Service**

###### **A. Grounds for Refusal of Service**

- 1. The Company may refuse to serve an Applicant for any one of the following reason:
  - a. The Applicant's installation or equipment is known to be inadequate, hazardous or of such character that satisfactory service cannot be given.
  - b. In extraordinary circumstances where an Applicants unlimited access to the network may result in substantial loss of revenue to the Company.
  - c. For refusal to make a deposit or advanced payment of the Applicant/Customer is required to make a deposit under the requirement outlined in this Tariff.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

#### **4. GENERAL RULES AND REGULATIONS**

##### **4.2 ESTABLISHING SERVICE (Cont'd)**

###### **B. Applicant's Resource**

1. In the event the Company refuses to serve an Applicant, the Company will inform the Applicant of the reasons for its refusal.
2. In the event the Applicant believes the Company's refusal of service is unjustified, the Applicant may appeal the refusal with the Consumer Division at the Ohio Public Utilities Commission.

###### **4.2.5 Transfer, Assignment, or Supersedure of Service**

Service previously furnished to one (1) Customer may not be assumed by a new Customer without lapse in the rendition of service. The new Customer must execute a new service agreement subject to the provisions of this Tariff.

###### **4.2.6 Minimum Service Periods**

###### **A. Business**

Unless otherwise specified elsewhere in this Tariff, the minimum service period for all services offered in this Tariff is one (1) month beginning on and including the day following the establishment of service. The minimum service period related to each applicable unit of service, either on the initial or subsequent installations. For purposes of administration, each month is considered to have thirty (30) days.

###### **B. Residential**

There is no minimum period of service for residential Customers. If a residential Customer disconnects service prior to month end, charges will be prorated and the residential Customer will be responsible for paying the prorated amount.

###### **4.2.7 Priority of Establishment of Service**

Applications for service in a particular exchange will be completed in the chronological order of their receipt to the extent practical and economical, and depending on the availability of facilities.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**1. GENERAL RULES AND REGULATIONS**

**4.3 FURNISHING OF SERVICE**

**4.3.1 Provision and Ownership of Service and Facilities**

Service and facilities furnished by the Company on the premise of a Customer or Authorized User are the property of the Company and are provided upon the condition that such service and facilities, except as expressly provided in this Tariff, must be installed, relocated, and maintained by the Company. Company employees and agents may enter said premise at any reasonable hour to install, to inspect, or to repair any part of the Company's facilities on the Customer's premise, or to remove such facilities which are no longer necessary for the provision of service.

**4.3.2 Company Facilities at Hazardous or Inaccessible Locations**

- A. Where service is to be established or maintained at a location that would involve undue hazards or where accessibility is impracticable to employees of the Company, the Company may refuse to furnish such service and /or the Customer may be required to install and maintain the Company's facilities in a manner satisfactory to the Company. The Customer will reimburse the Company for any unusual costs involved.
- B. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, or damage by reason of the installation and maintenance of such service and/or facilities.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

#### **4. GENERAL RULES AND REGULATIONS**

##### **4.3 FURNISHING OF SERVICE**

###### **4.3.3 Protective Equipment**

- A. Protective equipment is required when a hazardous electrical environment is present at Customer's premise and when the estimated rise in ground potential is sufficient to cause damage to Company facilities or to endanger the safety of the Company's employees or Customers. The Customer must provide the protective equipment subject to Company specifications.
- B. Other special protective equipment and/or neutralizing transformers, isolating transformers, drain coils for use in providing service to Customer's premise where there are high ground potentials, even though not required, may be provided by the Customer, subject to specifications.
- C. All equipment connected to the Company's facilities and the telecommunications network shall meet the provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

#### 4. GENERAL RULES AND REGULATIONS

##### 4.3 FURNISHING OF SERVICE

###### 4.3.4 Installation, Maintenance, and Repair of Facilities

- A. All ordinary expense of installation, maintenance, and repairs of Company equipment and facilities, unless otherwise specified in the Tariff, is borne by the Company. Where special conditions or requirement of the Customer involve unusual construction or installation costs, the Customer may be required to pay reasonable proportion of costs. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the Customer or other persons authorized to use the service and not due to ordinary wear and tear, the Customer shall be required to pay the actual expense incurred by the Company in connection with replacement of the property or the expense incurred in restoring it to its original condition.
- B. The Customer shall not install, disconnect, rearrange, remove, or attempt to repair any facilities owned and furnished by the Company or permit others to do so, except upon the written consent of the Company or as otherwise specified in the Company applicable Tariffs. The Company shall have the right to charge the Customer for losses experienced as a results of unauthorized tampering.
- C. The Customer may be billed the applicable Minimum Service Charge for each service call to the Customer's premise where off-hook condition is found. The Minimum Service Charge will be the minimum premise visit charge as listed in 5.3 (B.1) of this tariff.

###### 4.3.5 Work Performed Outside Regular Work Hours

The rates and charges specified in this Tariff contemplate that all work in connections with furnishing or rearranging service will be performed during regular working hours. Whenever a Customer requests that work necessarily required in the furnishing or arranging of his service be performed outside the Company's regular working hours, or that work already started should be interrupted, the Customer may be required to pay the amount of additional cost the Company incurs as a result of the Customer's special requirements, in addition to the other rates and charges specified in this Tariff.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

#### **4. GENERAL RULES AND REGULATIONS**

##### **4.4 USE OF SERVICE AND FACILITIES**

###### **4.4.1 Use of Service**

- A. The Company may refuse to install or may terminate a Customer's service if it is located on premise of a public or semi-public nature or in a business establishment, where the public in general or patrons of the Customer may make use of the service.
- B. Service provided by the Company may not be resold by Customer or used in any manner for which the Customer receive compensation form the user except as provided herein:
  - 1. Access services provided pursuant to Interstate or Intrastate Access Service Tariffs the Company issues or concurs in.
  - 2. Services provided to hotels, motels, hospitals, and cellular and paging Customer when such services are resold to guest, patients or Customers.
- C. The Customer is responsible for payment of all charges of the Company for all services ordered by the Customer, including those that are shared or resold as provided her

###### **4.4.2 Accessories provided by the Customer**

To Equipment, accessory, apparatus, circuit or device shall be attached to or connected with the Company facilities except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnecte4d the same, to suspend service during the continuance of said attachment or connection or to disconnect service. The Customer shall be held responsible for the cost of n any impairment of service caused by the use of such attachments or connections and shall be billed for each service call made to his/her premises because of the use of such attachments or connections.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

#### **4. GENERAL RULES AND REGULATIONS**

##### **4.4 USE OF SERVICE AND FACILITIES (Cont'd)**

###### **4.4.3 Limit on Communication**

The Company reserves the right to limit the length of communications when necessary due to a shortage of facilities caused by emergency conditions.

###### **4.4.4 Unlawful, Abusive, or Fraudulent Use of Service**

- A. The service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued, after proper written notice, if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it had reasonable grounds to believe that such service will be used in violation of law. The Company shall in no event be liable for any damage resulting from any action taken or threatened pursuant to this Section.
- B. The Company may suspend or terminate telephone service, upon proper notice, to any person(s), firm or corporation who: uses or permits the use of foul, abusive, obscene or profane language over the facilities furnished by the Company; or impersonates or permits impersonation of any other individual with fraudulent or malicious intent; or uses or permits their telephone to be used to make calls whether anonymous or otherwise in any manner which could reasonably be expected to frighten, abuse, torment, or harass another; or uses the service in such a manner as to interfere in any way with the service of others.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

#### **4. GENERAL RULES AND REGULATIONS**

##### **4.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE**

###### **4.5.1 Restoration of Service**

- A. For restoration of a Customer's Telecommunications service when service has been disconnected the following conditions are applicable Service Charges are discussed in Section 5 of this Tariff.
- B. If the Customer's service has been terminated the Customer must reapply for telephone service as a new applicant before having service restored. Such application will be subject to applicable Service Charges.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

#### 4. GENERAL RULES AND REGULATIONS

##### 4.6 CUSTOMER RELATIONS

###### 4.6.1 General

- A. The Company will maintain a current set of maps showing the physical locations of its facilities and telephone exchange locations. Each central location will have available up-to-date maps or records of its immediate area, with such other information as may be necessary to enable the Company to advise applicants and others entitled to the information, as to the facilities available for serving that locality.
- B. Upon request for service by an Applicant or upon request for transfer of service by a Customer, the Company shall inform the Applicant or Customer of the Company's lowest priced alternatives available at the Customer's location. The Company shall provide this information beginning with the lowest priced alternative and giving full consideration to applicable service or equipment options and Installation Charges.
- C. The Company will post a notice in a conspicuous place in each business office of the Company where application for service are received informing the public that copies of the rate schedules and rules relating to the services of the Company, as filed with the Commission, are available for inspection.
- D. The Company will provide to all new telephone Customers, at the time service is initiated, a pamphlet or information packet advising the Applicant of his/her rights as a Customer. This information shall inform the Customer concerning their right to request information relating to rates and services; bill payment policies; regulations in regard to termination of service; billing disputes; information about alternative payment plans; reconnection of service after involuntary termination; Customer complaints; supervisory review by the Company and registering a complaint with the Commission; Company business office hours, address and telephone numbers; deposits; statement of nondiscrimination; and availability of any special services such as readers or notices in Braille, as well as the telephone number of the teletypewriter for the deaf at the Commission.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

#### 4. GENERAL RULES AND REGULATIONS

##### 4.6 CUSTOMER RELATIONS (Cont'd)

###### 4.6.2 **Disputed Bills**

- A. In the event of a dispute between a Customer and Company regarding any bill for utility service, the Company shall forthwith make such investigation as shall be required by the particular case, and report the result thereof to the Customer and, in the event the dispute is not resolved, shall inform the Customer of the complaint procedures of the Commission.
- B. A Customer's service shall not be subject to discontinuances for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute. The Customer is obligated to pay any billings not disputed. Undisputed amounts are subject to discontinuance of service.
- C. Any Customer or applicant for service requesting the opportunity to dispute any action or determination of the Company under the Customer service rules as set out in the Company's Tariff shall be given an opportunity for a supervisory review immediately following the Customer's request for such review, arrangements for the review shall be made for the earliest possible date. Service shall not be disconnected pending completion of the review. If the Customer chooses not to participate in such review or to make arrangement for such review to take place within thirty (30) days after requesting it, the Company may disconnect service; providing notice has been issued under standard disconnect procedures. Any Customer who is dissatisfied with the review by the Company will be informed of their right to file a complaint and/or request a hearing before the Commission. The results of the supervisory review must be provided in writing to the Customer within ten (10) days of the review, if requested.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**4. GENERAL RULES AND REGULATIONS****4.7 LIABILITY OF THE COMPANY****4.7.1 Service Irregularities**

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the Company in failing to exercise reasonable supervision or to maintain proper standards of maintenance and operation, shall in no event exceed an amount of equivalent to the proportionate Local Service Charge to the Customer for the period of service during which such service irregularities occur and continue.

However, any such mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in facilities furnished by the Company, which are caused or contributed to by the negligence or willful act of the Customer, Authorized User, or Joint User or which arise from the use of Customer provided premise equipment shall not result in the imposition of any liability whatsoever upon the Company.

**4.7.2 Use of Facilities of Other Connecting Carriers**

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with the Company's facilities in establishing connections to points not reached by those facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other Company or companies furnishing a portion of such service.

**4.7.3 Indemnifying Agreement**

The Company shall be indemnified and saved harmless by the Customer against: claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over Company facilities or the use thereof.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**4. GENERAL RULES AND REGULATIONS****4.7 LIABILITY OF THE COMPANY (Cont'd)****4.7.4 Defacement of Premise**

The Company is not liable for any defacement or damage to the premise of a Customer resulting from the furnishing of service or the installation, attachment, or removal of the facilities furnished by the Company on such premise unless such damage is created by the company's negligence or intentional actions.

**4.8 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS****4.8.1 General**

Arrangements will be developed on a case-by-case basis in response to bonfire requests from a Customer or Applicant to develop a competitive bid for a service offered under this Tariff. Rates quoted in response to such competitive request maybe different than those specified for the services in this Tariff. ICB rates will be offered to the Customer or Applicant in writing and on a non-discriminatory basis. ICB rates and/or contracts will be filed with the Commission.

**4.9 APPLICATION OF RATES****4.9.1 Charges Based on Duration of Use**

Where charges for a service are based on duration of use, i.e. the duration of the telephone call, the call will be measures in terms of initial and additional increments. All fractions of an increment will be rounded to the next whole increment. "Ring-busy" and "ring-no-answer" calls will not knowingly be charged to the Customer. Timing begins at the staring event and ends at terminating event, unless specified otherwise. Time between the starting event and the terminating event is the call duration. The starting event occurs when the company's terminal experiences and "incoming Signaling Protocol Successful", i.e. upon the seizure of and inbound trunk. The terminating event occurs when the Company's terminal receives a signal from the LEC that either the calling party or the called party has hung up.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

#### 4. GENERAL RULES AND REGULATIONS

##### 4.9 APPLICATION OF RATES (Cont'd)

###### 4.9.2 Charges Based on Distance

Where charges for a service are based on distance the distance the two points will be measured in airline miles. Airline miles will be calculated as follows:

- A. Obtain the Vertical (V) and Horizontal (H) coordinates assigned to each point.
- B. Obtain the difference between the "V" coordinates and the difference between the "H" coordinates.
- C. Square each difference obtained in step B above
- D. Add the square of the "V" difference and "H" difference obtained in step C above.
- E. Divided the number obtained in Step D by ten (10). Round to the next whole number.
- F. Obtain the square root of the whole number obtained in Step E above. Round to the next higher whole number. This is the airline mileage.
- G. The formula for airline mileage calculation is:

$$\frac{(V - V) + (H - H)}{10}$$

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

## **5. SERVICE CHARGE**

### **5.1 DEFINITIONS**

#### **5.1.1 Account**

A Customer's record relating to his/her service or equipment billed to a telephone number. Service may be located on one (1) or more premises as long as it is part of his/her main telephone system and billed to the main telephone number.

#### **5.1.2 Service Order Charge**

##### **A. Service Order Charge**

The Company's charge associated with the receipt, recording and processing of information in connection with a Customer's or Applicant's request for service to be provided to the same account, at the same time and on the same premise or continuous property.

##### **C. Customer Premise Visit Charge**

The Company's charge associated with a trip to the Customer/Applicant's premise to comply with the Customer/Applicant's request to establish service.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

## 5. SERVICE CHARGE

### 5.2 APPLICATION OF CHARGES

#### 5.2.1 General

- A. Service Charges are in addition to other rates and charges normally applied under this Tariff, and are applicable for all services furnished to the Customer as indicated throughout.
- B. The Service Charges specified in this Tariff are intended to cover costs incurred by the Company to establish, add to, or to rearrange service as requested by the Customer.
- C. The Service Charges in this Section are applicable to work performed during normal working hours, on days of the week other than weekends or holidays. If the Customer requests that work be performed at hours outside of the normal business hours (9:00 a.m. to 5:00 p.m.) or business week (Monday-Friday), or interrupts work once begun, an additional charge applies based on the additional costs incurred by the Company.
- D. Except as otherwise provided in this Section, all changes in location of Customer's equipment or service from one (1) premise to another are treated as new service connections and the appropriate Service Charges will be applied.
- E. Payment of Service Charges may be required at the time of application for service, or upon presentation of a bill.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**5. SERVICE CHARGE**

**5.2 APPLICATION OF CHARGES (Cont'd)**

**5.2.1 General (Cont'd)**

F. Service Charges are not applicable for:

1. Moves or changes required for normal maintenance and repair of the Company's Service.
2. Change or correction in billing name or address when there is not a change in responsibility and no connection, disconnection, move or change in the service.
3. An upgrade or regrade of service for Company reasons.
4. The connection of telephone sets or other terminal equipment when no line connection or central office access work is required.
5. Telephone number changes for Company reasons.
6. When existing Customer disconnect their Local Exchanges Access Service
7. Implementing a toll blocking service requested either at the time the telephone service is established at a new number or within sixty (60) days of the establishment of the service.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

## 5. SERVICE CHARGE

### 5.2 APPLICATION OF CHARGES (Cont'd)

#### 5.2.2 Specific Application of Service Charges

##### A. Service Order Charges

##### 1. Service Order Charges are applicable:

- a. For requests to establish an account for initial connection of service.
- b. For connection of additional local exchange access lines, private lines or detached access lines to an established.
- c. For changes and transfer of service involving a change in name and responsibility, except in the case of a surviving spouse who has established service.
- d. For restoration of service disconnected for non-payment of telephone bills.
- e. For subsequent requests for service, for restoration of service at the Customer's request, and for requests for change in class or grade of service.
- f. For service ordered while that Customer has a pending service order and which requests services that cannot be included on the pending service order.
- g. For additions, moves or changes of lines in the same building or in different buildings on the same premise.
- h. For each telephone number changed at the Customer's request, including number changes to provide trunk hunting. No charge is applicable for a number change initiated by the Company.
- i. For changes to a directory listing if a Customer requests this change more than once in a calendar year.
- j. When two (2) or more segments of a local private line of detached access line are bridged in the central office. In this event, a Service Order Charge will apply for each segment of the affected line.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**5. SERVICE CHARGE****5.2 APPLICATION OF CHARGES (Cont'd)****5.2.2 Specific Application of Charges (Cont'd)****B. Customer Premise Visit Charge**

1. A Premise Visit Charge is applicable when a trip to the Customer's premise is required to complete work requested by a Customer, as shown on the related Service Order.
2. Only one (1) First Quarter Hour Premise Visit Charge will apply in connection with the same service order.
3. A Premise Visit Charge is not applicable to complete disconnection of service or a change in service or facilities by the Company.

**5.3 TERMINATION CHARGE****5.3.1 General**

When a Customer cancels an order for service prior to the in-service date of the order, the Customer will be responsible for the service ordering charge as specified in Section 5.6(A)(1). In addition, the Customer will be responsible for any specialized engineering costs incurred up to the order cancellation date. Specialized engineering costs are accessed only when unusual and non-customary circumstances are involved with be made aware of such costs prior to the ordering of service. If a Customer terminates services prior to the expiration of a contract, the Customer will be responsible for charges within the minimum contract period or the rules of the Fresh Look Provision.

**5.4 RESTORATION OF SERVICE CHARGE****5.4.1 General**

When service is temporarily suspended for non-payment of charges, the service will be restored upon payment of past-due charges and Restoration of Service Charge will be applied. Payment of the service charge is not required prior to the reconnections of service; however, all past-due charges must be paid prior to the reconnection. If a premise visit is necessary, additional charges as listed in 5.6 (B) will apply.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**5. SERVICE CHARGE****5.5 SCHEDULE OF SERVICE CHARGES**

	<u><b>Business</b></u>	<u><b>Residence</b></u>
A. Service Ordering Charge:		
1. For a service order associated	\$62.85 <i>actual</i>	<i>Reserved for Future Use</i>
With single line new service	\$75.00 <i>max</i>	
2. For a service order associated with multi	\$49.35	<i>Reserved for Future Use</i>
line/key/or PBX Trunk		
3. Change of Service		
Single Line Service	\$31.15	<i>Reserved for Future Use</i>
B. Premise Visit Charge		
1. For premise visit associated with a Customer request.		
First Quarter Hour	\$25.00	<i>Reserved for Future Use</i>
Additional Quarter Hours	\$10.00	<i>Reserved for Future Use</i>
C. Record Order Charge	\$17.90	<i>Reserved for Future Use</i>
D. Directory Service Order Charge		
Single Line Service	\$9.80 <i>actual</i>	<i>Reserved for Future Use</i>
E. Returned Check Charge, per occurrence	\$25.00 <i>actual</i>	<i>Reserved for Future Use</i>
	\$35.00 <i>max</i>	<i>Reserved for Future Use</i>
F. Restoration of Service Charge		
Single Line Service	\$33.55 <i>actual</i>	<i>Reserved for Future Use</i>
	\$40.00 <i>max</i>	<i>Reserved for Future Use</i>

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**5. SERVICE CHARGE****5.6 SCHEDULE OF SERVICE CHARGES**

	<b><u>Business</u></b>	<b><u>Residence</u></b>
A. Service Ordering Charge:		
1. For a service order associated With single line new service	\$62.85 <i>actual</i>	<i>Reserved for Future Use</i>
2. For a service order associated with multi line/key/or PBX Trunk	\$49.35	<i>Reserved for Future Use</i>
3. Change of Service Single Line Service	\$31.15	<i>Reserved for Future Use</i>
B. Premise Visit Charge		
1. For premise visit associated with a Customer request.		
First Quarter Hour	\$25.00	<i>Reserved for Future Use</i>
Additional Quarter Hours	\$10.00	<i>Reserved for Future Use</i>
C. Record Order Charge	\$17.90	<i>Reserved for Future Use</i>
D. Directory Service Order Charge		
Single Line Service	\$9.80 <i>actual</i>	<i>Reserved for Future Use</i>
E. Returned Check Charge, per occurrence	\$25.00 <i>actual</i>	<i>Reserved for Future Use</i>
F. Restoration of Service Charge		
Single Line Service	\$33.55 <i>actual</i>	<i>Reserved for Future Use</i>

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**6. LOCAL EXCHANGE SERVICE****6.1 LOCAL EXCHANGE RATES****6.1.1 General**

Local Exchange Service is provided by means of station, wire, switching and other facilities, plant and equipment to enable the establishment of telephone communication between stations in the same or different serving area at monthly rates as set forth on the Rate Sheet. The facilities, plant and equipment used to provide Local Exchange Service are also used in the furnishing of toll telephone services at rates applicable for such services.

Basic Service provides a Customer with a single, voice grade dial tone that allows unlimited local calls for one (1) flat monthly rate. Basic Service is provided with touch-tone as a standard feature. Basic Service is available with the features described in Section 8. The features are available individually or packaged in groups.

**6.1.2 Base Rates – Business**

	<u>Non-Recurring</u>	<u>Monthly</u>
Single Line Service	\$62.85	\$22.75

\*End User Access and E911 charges are in addition to the base rates for local service. There rates are specified in Section 6.3 and 6.4 following.

**6.1.3 Base Rates – Residential**

	<u>Non-Recurring</u>	<u>Monthly</u>
Single Line Service		Reserved for Future Use

**6.1.4 Subscriber Line Fee**

A monthly surcharge will be assessed on each of the following services: Each residential voice line, business voice line, PBX trunk, Centrex lines, and BRI ISDN. Where business lines exist on a channelized facility a subscriber line fee will be assessed on each line up to five lines.

Residential and Single Line Business	\$6.50 – Per Month
--------------------------------------	--------------------

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

## **6. LOCAL EXCHANGE SERVICE**

### **6.2 VERIFICATION AND EMERGENCY INTERRUPT SERVICE**

#### **6.2.1 General**

##### **A. Verification**

1. The Company furnishes Verification Service for the purpose of aiding Customers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a local Customer line.
2. A Customer-originated request for verification of a local number other than an emergency agency number is a chargeable verification request. No charge applies if the line is out of order.

##### **B. Emergency Interrupt Service**

1. The Company furnishes Emergency Interrupt Service when a Customer who has originated a verification request to a line which has been found to be busy informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.
2. A Customer-originated request for emergency interrupt to a local number other than an emergency agency number is a chargeable Emergency Interrupt Service.
3. The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated \_\_\_\_\_ In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**6. LOCAL EXCHANGE SERVICE****6.2 VERIFICATION AND EMERGENCY INTERRUPT SERVICE (Cont'd)****6.2.2 Rates**

- A. No charge will apply if the requesting Customer states that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government defined as a government agency which is operated by the federal, state or local government, and had the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, etc.
- B. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
- C. If the number verified is not in use, or as a result of the interrupt the lien is cleared, and, at the calling party's request the operator completes the call, then charges for Operator Assisted Local Calls as defined in Section 8 of this Tariff will apply. The operator assist charge will apply in addition to the Verification and Emergency Interrupt Charges.

	<u>Charge</u>
1. Residential Verification Request, each	<i>Reserved for Future Use</i>
Business Verification Request, each	\$1.20
2. Residential Emergency Interrupt Request, each	<i>Reserved for Future Use</i>
Business Emergency Interrupt Request, each	\$1.30

**6.3 E911 SERVICE**

Enhanced 911 Service (E911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) may receive telephone calls dialed to the telephone number 911. A monthly charge applies per line or trunk for provision of E911 in counties equipped with E911 service. The charges for E911 are in addition to the base rates for local service as defined in Section 6.1.2 and are dependent upon the location.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

## **7. MISCELLANEOUS SERVICE ARRANGEMENTS**

### **7.1 LOCAL OPERATOR SERVICE**

#### **7.1.1 Operator Assisted Charges**

- A. All types of Local Exchange Service have local calling areas as specified in Section 6 of this Tariff which are the areas that can be called on a flat rate basis (no charge for individual calls) or on a local coin call rate basis.
- B. Local dial call: The call must be dialed and completed without the assistance of an operator and must be billed to the originating telephone when a charge is applicable.
- C. Operator assisted: The Customer places the call without dialing the designated number, although the capability to do it himself exists. The Customer will dial "0" for local calls and then requests the operator to dial to a called station or person.
- D. Service Charges do not apply for the following Operator Assisted Local Calls:
  - 1. Calls to designed Company numbers for official telephone business;
  - 2. Emergency calls to recognizable authorized civil agencies; or
  - 3. Those cases where an operator provides assistance to:
    - a. Re-established a call that has been interrupted after the calling number has been reached;
    - b. Reach the calling telephone number where Company-provided facility problems prevent Customer dial completion; or
    - c. Place a sent-paid call for a calling party who identifies himself/herself as being handicapped and unable to dial the call because of his/her handicap.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**7. MISCELLANEOUS SERVICE ARRANGEMENTS****7.1 LOCAL OPERATOR SERVICE (Cont'd)****7.1.2 Rates and Charges**

The following Service Charges for operator assisted local calls apply in addition to the local dial rate applicable.

1. Station-to-Station automated calling card calls. Station-to-Station refers to calls other than person to person, calls billed collect or to a third party number, and non-Customer-dialed credit card calls.  
Each Call \$0.50
2. Station-to-Station Customer dialed calls. Station-to-Station refers to calls other than person to person, calls billed collect or to a third party number, and non-Customer-dialed credit card calls.  
Each Call \$1.25
3. Station-to-Station operator assisted calls. Station-to-Station refers to calls other than person to person, calls billed collect or to a third party number, and non-Customer-dialed credit card calls.  
Each Call \$1.10
4. Third party billed operator assisted calls. Third party billed refers to calls billed to another third party with the assistance of the operator.  
Each Call \$1.50
5. Person-to-person operator assisted local calls. These calls are completed with the assistance of an operator to a particular person, rather than a station, department, or PBX extension. The person is specified by the calling party. Calls may be billed to the calling station, collect or third party numbers.  
Each Call \$3.00

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

## **7. MISCELLANEOUS SERVICE ARRANGEMENTS**

### **7.2 EMERGENCY NUMBER SERVICE**

#### **7.2.1 General**

The Company will provide a universal central office number, 911, for the use of emergency service bureaus engaged in assisting local governments to protect the safety and property of the general public. No charge applies to the calling party for calls to the 911 number.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**8. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES****8.1 CONNECTION ON CUSTOMER PREMISE****8.1.1 General**

Terminal equipment, inside wiring and/or communications systems may be connected at the Customer's premise to facilities furnished by the Company for telecommunications services, subject to the conditions and rates set forth in this Section and as otherwise provided in these Tariffs.

**8.1.2 Responsibility of the Company**

- A. The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided terminal equipment, inside wiring or communication system. Telecommunication Services are not represented as adapted to the use of all types of terminal equipment or communication systems. Where terminal equipment or communication systems are used with Telecommunications Services and to the design, maintenance and operation of service components in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the terminal equipment or communications systems or for the quality of, or defects in such transmission, (2) the reception of signals by terminal equipment or communication systems, or (3) address signaling where such signaling is performed by signaling equipment.
- B. At the Customer's request the Company will provide information concerning interface parameters, including the number of ringers that may be connected to a particular telephone line, needed to permit terminal equipment to operate in a manner compatible with Telecommunication Services.
- C. The Company may make changes in its Telecommunications Service equipment, operations or procedures, where such action is not inconsistent with Part 68 of the FCC rules. If such changes can be reasonably expected to render any Customer's terminal equipment incompatible with Telecommunication Service, require modification or alteration of such premises equipment, or otherwise materially affect its use or performance, the Customer will be given adequate notice at least (30) days in advance, in writing, to allow the Customer an opportunity to maintain uninterrupted service.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

## **8. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES**

### **8.1 CONNECTION ON CUSTOMER PREMISE (Cont'd)**

#### **8.1.2 Responsibility of the Company (Cont'd)**

The Company shall not be responsible to the Customer if such changes, which are not inconsistent with Part 68 of the FCC Rules and Regulations, render the Customer-provided terminal equipment, protective circuitry, or communications systems obsolete or require modification or alteration of such equipment.

#### **8.1.3 Liability of the Company**

- A. The Company will not be responsible for any loss, damage or any impairment of failure of service arising from, or in connection with the use of terminal equipment.
- B. The Company will not be liable for damages arising out of injuries to persons or property caused by the Customer-provided terminal equipment from voltages or currents transmitted over the facilities of the Company.

#### **8.1.4 Responsibility of the Customer**

- A. Upon request of the Customer, the Customer shall give proper notice of intention to the Company when connection of terminal equipment or protective circuitry is made. The Customer also shall provide to the Company the line(s) to which such connection is to be made, the FCC Registration Number and the Ringer Equivalence of the registered terminal equipment or registered protective circuitry, so as to comply with the FCC Rules Regulations.
- B. The operating characteristics of Customer-provided terminal equipment, inside wiring or communications systems shall be such as to not interfere with any of these services offered by the Company, and shall conform to the network protection criteria set forth in this Section. In addition, terminal equipment and facilities shall be operated within the limits set forth below:
  - a. The safety of Company employees or the public cannot be endangered.
  - b. Operation of the equipment and facilities cannot damage, require change in, or alteration of, the equipment or other facilities of the Company.
  - c. No interference with the proper functioning of Company equipment or facilities.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

**8. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES****8.1 CONNECTION ON CUSTOMER PREMISE (Cont'd)****8.1.4 Responsibility of the Customer (Cont'd)**

- d. The operation of the equipment and facilities cannot impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services.
- C. Upon suitable notification to the Customer, the Company may make such tests and inspection as may be necessary to determine that the above requirements are being fulfilled in connection with the installation operation and maintenance of Customer-owned facilities or equipment. The Company may interrupt the connection if at any time such action should become necessary in order to protect any of its services because of departure from these requirements.
- D. Upon notice from the Company that the terminal equipment of the Customer is causing or is likely to cause hazard or interference, the Customer shall make such changes as may be necessary to remove or prevent such hazard or interference, and shall confirm in writing to the Company within ten (10) days following receipt of notice from the Company that such changes have been made. When immediate action is required to protect the Company's facilities from hazards caused by terminal equipment, the Company may immediately take such action as is necessary without prior notice to the Customer. As soon as possible after such action is taken the Company will inform the Customer of the nature of the hazard and the type of remedial action taken. Failure of the Customer to remove the hazard or make remedial changes in the terminal equipment or to give the required written confirmation to the company shall result in suspension the Customer's service until such time as the Customer complies with the provisions of this Tariff.
- E. The Customer indemnifies and saves the Company harmless against claims for infringements of patents arising from combining terminal equipment used in connections with facilities of the Company.

**8.1.5 Connection at Hazardous or Inaccessible Locations**

Terminal equipment and facilities which serve a location which the Company considers impractical to serve because of hazard or inaccessibility may be used or connected with facilities of the Company of Telecommunications Service through connecting equipment furnished by the Company.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

## **8. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES**

### **8.1 CONNECTION ON CUSTOMER PREMISE (Cont'd)**

#### **8.1.6 Connections of Registered Equipment**

##### **A. Registered Terminal Equipment, Registered Protective Circuitry and Registered Communication Systems.**

Registered terminal equipment, protective circuitry, and communication systems may be directly connected at the Customer's premise to the telecommunications network, subject to Part 68 of the FCC Rules, and provisions of this Tariff.

1. All combinations of registered equipment and associated non-registered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirement of Part 68 of the FCC Rules are continually satisfied. The Company may discontinue service or impose other remedies as provided for in Part 68 for failure to comply with these provisions.

##### **B. Premise Wiring Associated With Registered Communications System**

2. Protected premise wiring requiring acceptance testing for imbalance is premise wiring which is electrically behind registered equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages to the Company's facilities.
3. Unprotected premise wiring is all other premise wiring. Customers who intend to connect premise wiring other than fully-protected premise wiring to the telephone network shall give advance notice to the Company and comply with the procedures specified in Part 68 of the FCC Rules, or as otherwise authorized by the FCC.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

## 8. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

### 8.1 CONNECTION ON CUSTOMER PREMISE (Cont'd)

#### 8.1.7 Connections of Registered Equipment (Cont'd)

4. The Company may invoke extraordinary procedures as specified in Part 68 of the FCC Rules where one or more of the following condition are present:
    - a. Information provided in the installation supervisor's affidavit gives reason to believe that a violation of Part 68 is likely.
    - b. A failure has occurred during acceptance testing for imbalance;  
or
    - c. Harm had occurred and there is reason to believe that this harm was a result of wiring operations performed under Part 68.
  5. In addition, the Company may monitor or participate in acceptance testing for imbalance or may inspect other than fully protected premises wiring installation as set forth in Part 68 of the FCC Rules.
- C. Connections Involving National Defense and Security
- In certain cases, Part 68 of the FCC Rules permits the connection so unregistered terminal equipment or communications systems to the telecommunications network provided that the Secretary of Defense, the head of any other governmental department (having requisite FCC approval), or their authorized representative certifies in writing to the Company that:
1. The connection is required in the interest of national defense and security;
  2. The equipment to be connected either complies with technical requirements of Part 68 or will not cause harm to the telecommunications network or Company employees; and
  3. The work is supervised by an installation supervisor who meets the qualification stated in Part 68.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated \_\_\_\_\_ In Case No. **14-390-TP-ACE**

Timothy Wotring, Vice President  
Digital Connections, Inc.  
452 Casteel Road  
Bruceton Mills, WV 26525

## **8. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES**

### **8.2 SERVICE CHARGES**

#### **8.2.1 Failure of Acceptance Tests**

If the premise wiring of communication systems fails acceptance tests monitored by, or participated in by, the Company as provided in Section 68.215 of the FCC's code and/or if the wiring has caused harm to the network, the Customer shall agree to pay the Company an amount based on the costs of activities performed by its employees.

#### **8.2.2 Line Conditioning or Treatment**

Should a Customer's line require treatment or conditioning other than that which would normally be required to operate a local loop because of the connection of Customer premise equipment or transmission of data, the Customer will be required to bear the cost that exceeds normal engineering standards for local loops. The cost will be determined on an individual cost basis.

#### **8.2.3 Damages to Facilities**

Customers providing their own premises equipment shall reimburse the Company for the cost of damages or changes requested by the Customer to facilities or equipment of the Company, caused by the negligence or willful act of the Customer or resulting from improper use of Company facilities, or due to the malfunction of any facilities or equipment provided by other than the Company.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

The following images were scanned as received

Digital Connections, Inc. d/b/a Digital Connections of Ohio, Inc.

REGULATIONS AND SCHEDULE OF INTRASTATE ACCESS CHARGES

This Tariff describes generally the regulations and rates applicable to the provision of Intrastate Access Services. Service is provided by Digital Connections, Inc. d/b/a Digital Connections of Ohio, Inc. with principal offices at 452 Casteel Rd, Bruceton Mills, WV 26525. This Tariff is on file with the Public Utilities Commission of Ohio and copies may be inspected during normal business hours at the Company's principal place of business.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

CHECK SHEET

Pages 1 through 107 of this Tariff are effective as of the date shown. Original and revised pages as named below contain all changes that are in effect on the date hereof.

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
1 title	Original				
2	Original	42	Original	82	Original
3	Original	43	Original	83	Original
4	Original	44	Original	84	Original
5	Original	45	Original	85	Original
6	Original	46	Original	86	Original
7	Original	47	Original	87	Original
8	Original	48	Original	88	Original
9	Original	49	Original	89	Original
10	Original	50	Original	90	Original
11	Original	51	Original	91	Original
12	Original	52	Original	92	Original
13	Original	53	Original	93	Original
14	Original	54	Original	94	Revision
15	Original	55	Original	95	Revision
16	Original	56	Original	96	Revision
17	Original	57	Original	97	Revision
18	Original	58	Original	98	Revision
19	Original	59	Original	99	Revision
20	Original	60	Original	101	Original
21	Original	61	Original	102	Original
22	Original	62	Original	103	Original
23	Original	63	Original	104	Original
24	Original	64	Original	105	Original
25	Original	65	Original	106	Original
26	Original	66	Original	106	Original
27	Original	67	Original	107	Original
28	Original	68	Original	108	Original
29	Revision	69	Original	109	Original
30	Original	70	Original	110	Original
31	Original	71	Original	111	Original
32	Original	72	Original		
33	Original	73	Original		
34	Original	74	Original		
35	Original	75	Original		
36	Original	76	Original		
37	Original	77	Original		
38	Original	78	Original		
39	Original	79	Original		
40	Original	80	Original		
41	Original	81	Original		

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

TABLE OF CONTENTS

Check Sheet	Page 1
Concurring Carriers	Page 3
Connecting Carriers	Page 3
Other Participating Carriers	Page 3
Explanation of Notes	Page 4
GENERAL REGULATIONS	Section 1
RULES AND REGULATIONS	Section 2
SWITCHED ACCESS	Section 3
SPECIAL ACCESS	Section 4
CARRIER COMMON LINE	Section 5
SPECIAL ARRANGEMENTS	Section 6
MISCELLANEOUS OPTIONAL SERVICES	Section 7
PRESUBSCRIPTION	Section 8
PRICE LIST	Section 9

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

EXPLANATION OF SYMBOLS

- C - To signify changed regulation
- D - To signify decreased rate
- I - To signify increased rate
- T - Textural change
- N - New rate or regulation

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated                      in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

---

CONTENTS

SECTION 1 - GENERAL REGULATIONS

	PAGE
1.1 APPLICATION OF TARIFF .....	6
1.2 DEFINITIONS .....	7
1.3 UNDERTAKING OF THE COMPANY .....	11

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Watring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 1 - GENERAL REGULATIONS

### 1.1 APPLICATION OF TARIFF

This Tariff contains regulations, rates and charges applicable to the provision of access services by Digital Connections, Inc. d/b/a Digital Connections of Ohio, Inc. to Customers.

The provision of service by the Company as set forth in this Tariff does not constitute a joint undertaking with the Customer for the furnishing of any service.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 1 - GENERAL REGULATIONS

### 1.2 DEFINITIONS

**ACCESS CODE** - Denotes a uniform code assigned by the Company to an individual Customer. The code has the form 10XXXX, 950-XXXX, or 950-XXXX.

**ACCESS MINUTES** - Denotes that usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage.

**ACCESS TANDEM** - A switching system that provides a traffic concentration and distribution function for originating or terminating traffic between end offices and a Customer's premises.

**ANSWER SUPERVISION** - The transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the Customer's point of termination as an indication that the called party has answered or disconnected.

**CALL** - A Customer attempt for which the complete address code is provided to the service end office.

**CARRIER OR COMMON CARRIER** - Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

**CENTRAL OFFICE** - A local Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

**CHANNEL** - A communications path between two or more points of termination.

**COMMUNICATIONS SYSTEM** - Denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Company.

**COMPANY** - Digital Connections, Inc. d/b/a Digital Connections of Ohio, Inc.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc.  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 1 - GENERAL REGULATIONS, (Cont'd)

1.2 DEFINITIONS, (Cont'd)

**CUSTOMER** - Any individual, partnership, association, corporation or other entity which subscribes to the services offered under this Tariff, including both Interexchange Carriers and End Users.

**CUSTOMER DESIGNATED PREMISES** - The premises specified by the Customer for termination of Access Services.

**DUAL TONE MULTIFREQUENCY (DTMF)** - Tone signaling, also known as touch tone signaling.

**END OFFICE SWITCH** - A Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

**ENTRY SWITCH** - First point of switching.

**EXCHANGE** - A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

**FACILITIES** - Denotes any cable, poles, conduit, carrier equipment, wire center distribution frames, central office switching equipment, etc., utilized to provide the service offered under this Tariff.

**FIRST POINT OF SWITCHING** - The first Company location at which switching occurs on the terminating path of a call proceeding from the Customer premises to the terminating end office and, at the same time, the last Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the Customer premises.

**INTERSTATE COMMUNICATIONS** - Any communications which crosses over a state boundary. Interstate Communications includes interstate and international communications.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc.  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 1 - GENERAL REGULATIONS, (Cont'd)

1.2 DEFINITIONS, (Cont'd)

**INTRASTATE COMMUNICATIONS** - Any communication which originates and terminates within the same state and is subject to oversight by a state regulatory commission as provided by the laws of the state involved.

**LOCAL ACCESS AND TRANSPORT AREA (LATA)** - A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

**LOCAL CALLING AREA** - A geographical area, as defined in the Company's local or general exchange service Tariff in which an End User may complete a call without incurring toll usage charges.

**MESSAGE** - A Message is a Call as defined above.

**OFF-HOOK** - The active condition of Switched Access Service or a telephone exchange line.

**ON-HOOK** - The idle condition of Switched Access Service or a telephone exchange line.

**ORIGINATING DIRECTION** - The use of Switched Access Service for the origination of calls from an End User premises to a carrier's premises.

**POINT OF TERMINATION** - The point of demarcation within a customer-designated premises at which the Company's responsibility for the provision of access service ends. The point of demarcation is the point of interconnection between Company communications facilities and customer-provided facilities as defined in Part 68 of the Federal Communications Commission's Rules and Regulations.

**PREMISES** - A building or buildings on contiguous property, not separated by a public highway or right-of-way.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 1 - GENERAL REGULATIONS, (Cont'd)

1.2 DEFINITIONS, (Cont'd)

**RESELLER** - Any customer of an intrastate telecommunications service that is not a Carrier or Common Carrier, except that a Carrier shall be deemed to be a Reseller when such Carrier uses a telecommunications service for administrative purposes. A person or entity that offers telecommunications service exclusively as a reseller shall be deemed to be a Reseller if all resale transmissions offered by such reseller originate on the premises of such reseller when making such service available to others, directly or indirectly.

**SERVING WIRE CENTER** - The wire center from which the Customer-designated premises normally obtains dial tone from the Company.

**SPECIAL ACCESS CIRCUIT** - The physical pathway for transmission of information between a dedicated originating point and a dedicated terminating point.

**TERMINATING DIRECTION** - The use of Switched Access Service for the completion of calls from a carrier's premises to an End User premises.

**TRANSMISSION PATH** - An electrical path capable of transmitting signals within the range of the service offering. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant used in the telecommunications industry.

**TRUNK** - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

**TRUNK GROUP** - A set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

**WIRE CENTER** - A physical location in which one or more central offices, used for the provision of exchange services, are located.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

---

SECTION I - GENERAL REGULATIONS, (Cont'd)

1.3 UNDERTAKING OF THE COMPANY

The Company shall be responsible only for the installation, operation and maintenance of service, which it provides and does not undertake to transmit messages under this Tariff.

Services provided under this Tariff are provided 24 hours a day, seven days per week, unless otherwise specified in applicable sections of this Tariff.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated                      in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

CONTENTS

SECTION 2 - RULES AND REGULATIONS

	PAGE
2.1 USE OF FACILITIES AND SERVICE.....	13
2.2 MINIMUM PERIOD OF SERVICE.....	15
2.3 PAYMENT FOR SERVICES RENDERED .....	16
2.4 DEPOSITS .....	17
2.5 ADVANCE PAYMENTS .....	18
2.6 DISPUTED BILLS .....	18
2.7 INSPECTION, TESTING AND ADJUSTMENT.....	19
2.8 SUSPENSION OR TERMINATION OF SERVICE .....	20
2.9 OBLIGATIONS OF THE CUSTOMER .....	26
2.10 AUTOMATIC NUMBER IDENTIFICATION.....	30
2.11 DETERMINATION OF MILEAGE.....	33
2.12 CALCULATION OF MILEAGE.....	34

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 2 - RULES AND REGULATIONS

### 2.1 USE OF FACILITIES AND SERVICE

#### 2.1.1 Use of Service

- A) Service may be used for any lawful purpose by the Customer or by any End User.
- B) The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company.
- C) Recording of telephone conversations of service provided by the Company under this Tariff is prohibited except as authorized by applicable federal, state and local laws.
- D) Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its account(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.
  - 1. Service may be used for any lawful purpose by the Customer or by any End User.
  - 2. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company.
  - 3. Recording of telephone conversations of service provided by the Company under this Tariff is prohibited except as authorized by applicable federal, state and local laws.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations

- A) Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this Tariff.
- B) The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this Tariff), or when service is used in violation of provisions of this Tariff or the law.
- C) The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this Tariff, shall not be liable for errors in transmission or for failure to establish connections.
- D) The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material effect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.
- E) The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 2 - RULES AND REGULATIONS, (Cont'd)

### 2.1 USE OF FACILITIES AND SERVICE (Cont'd)

#### 2.1.3 Customer-Authorized Use

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.

#### 2.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the Customer's premises, including loss or damage caused by agents, employees or independent contractors of the Customer through any negligence.

### 2.2 MINIMUM PERIOD OF SERVICE

The minimum period for which services are provided and for which rates and charges are applicable is one month unless otherwise specified. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED

2.3.1 Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a collection fee on the overdue charges accruing at the rate of 1.5% per month or the highest rate allowed by law, whichever is lower. Collection fees on overdue charges shall begin to accrue when the Account is assigned to an outside collection agency. Such collection fees are separate and distinct from attorney's fees and other costs incurred in collecting charges owed to the Company.

2.3.2 The Customer is responsible for payment of all charges for service furnished to the Customer, or the Customer's agents, End Users or customers. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Any objections to billed charges must be reported promptly to the Company in accordance with Section 2.6 following.

2.3.3 The Company reserves the right to assess a charge of \$20.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written. The foregoing shall not limit the Company's right to discontinue service for returned checks or drafts under Section 2.9.1 below.

2.3.4 Application of Late Payment Charge

Late payment charges do not apply to final accounts.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.4 DEPOSITS

- 2.4.1 The Company reserves the right to examine the credit record of the Customer. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit which the Company may apply against overdue charges. The amount of the security deposit shall be equal to two month's estimated usage but may vary with the Customer's credit history and projected usage. The Customer shall be apprised that after one year of service the Account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this Tariff, the deposit shall be refunded in full. If subsequent payment or usage patterns change, the Company may request an increase in or resubmission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of usage.
- 2.4.2 The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.
- 2.4.3 If the amount of a deposit is proven to be less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.
- 2.4.4 When a deposit is to be returned, the Customer may request that the full amount of the deposit be issued by check. If the Customer requests that the full amount be credited to amounts owed the Company, the Company will apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the Customer by check.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

---

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.5 ADVANCE PAYMENTS

The Company reserves the right to require an advance payment from the Customer instead of or in addition to a security deposit. The advance payment shall be in an amount equal to or less than estimated installation charges plus two months estimated billing.

2.6 DISPUTED BILLS

In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer may, within 30 days of the date of the bill containing the disputed amount, request an in-depth investigation and review of the disputed amount. The Company shall comply with the request. (The undisputed portion and subsequent bills must be paid on a timely basis or service shall be subject to cancellation under Section 2.8 following). The Company shall communicate to the Customer the results of such investigation and review as soon as reasonably possible. If the dispute notification is not made within 30 days of the bill date, the bill will be considered final.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.7 INSPECTION, TESTING AND ADJUSTMENT

- 2.7.1 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.
- 2.7.2 The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer or any joint user or customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.
- 2.7.3 Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and is requested by the Customer.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE

2.8.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the Customer must remit a Connection Charge as well as any payment due and any applicable deposits prior to re-connection.

Suspension or termination shall not be made until:

- A) At least 10 days after written notification has been served personally on the Customer, or at least 20 days after written notification has been mailed to the billing address of the Customer or,
- B) At least 10 days after the Customer has either signed for or refused a registered letter containing written notification mailed to the billing address of the Customer.

Access service shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE, (Cont'd)

2.8.2 Exceptions to Suspension and Termination

Access service shall not be suspended or terminated for:

- A) Nonpayment of bills rendered for charges other than access service or deposits requested in connection with access service;
- B) Nonpayment for service for which a bill has not been rendered;
- C) Nonpayment for service which have not been rendered;
- D) Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures.
- E) Access service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the Customer does not pay the undisputed portion after being asked to do so.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Buceton Mills, WV 26525

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE, (Cont'd)

2.8.3 Verification of Nonpayment

Access service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless The Company has verified, in a manner approved by the Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE, (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment

A) General

The Company, after notice in writing to the Customer and after having given the Customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the Customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the Customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service by the Customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the Customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the Customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a Customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the Customer satisfies the indebtedness within 20 days after written notification.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE, (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment, (cont'd)

B) Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of Tariff charges;
2. Permitting fraudulent use.

C) Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the Customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate access service.
2. In the event that access service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same Customer at the same location:
  - a. No charge shall apply for the period during which service had been terminated, and
  - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

---

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE, (Cont'd)

D) Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the Customer may require termination of a Customer's service until such time as new arrangements can be made. No charges will be assessed the Customer while service is terminated, and no connection charges will apply when the service is restored.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated                      in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE, (Cont'd)

2.8.5 Emergency Termination of Service

The Company will immediately terminate the service of any Customer, on request, when the Customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

2.9 OBLIGATIONS OF THE CUSTOMER

2.9.1 Damages

The Customer shall reimburse the Company for damages to Company facilities utilized to provide services under this Tariff caused by the negligence or willful act of the Customer, or resulting from improper use of the Company's facilities, or due to malfunction of any facilities or equipment provided by other than the Company, except that no Customer shall be liable for another Customer's actions.

2.9.2 Ownership of Facilities

Facilities utilized by the Company to provide service under the provisions of this Tariff shall remain the property of the Company. Such facilities shall be returned to the Company by the Customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear permits.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.9 OBLIGATIONS OF THE CUSTOMER, (Cont'd)

2.9.3 Equipment Space and Power

The Customer shall furnish to the Company, at no charge, equipment space and electrical power required by the Company to provide services under this Tariff at the points of termination of such services. The selection of AC or DC power shall be mutually agreed to by the Customer and the Company. The Customer shall make necessary arrangements in order that the Company will have access to such spaces at reasonable times for installation, testing, repair, maintenance or removal of Company service.

2.9.4 Testing

The services provided under this Tariff shall be made available to the Company at mutually agreed upon times in order to permit the Company to test, adjust and maintain the services in satisfactory operating condition. No credit will be allowed for any interruption during such tests and adjustments.

2.9.5 Design of Customer Services

The Customer shall be responsible for its own expense for the overall design of its services and for any redesigning or rearrangements of its services which may be required because of changes in facilities, operations or procedures of the Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.9.6 Network Contingency Coordination

The Customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications service.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.9 OBLIGATIONS OF THE CUSTOMER, (Cont'd)

2.9.7 Jurisdictional Reports

For Switched Access services, the Company will use the percentage of intrastate originating feature group D usage to determine the Percent of Intrastate Usage (PIU) to apply to all other switched access services provided by the Company to the Customer.

For Switched Access services for which the Company cannot determine the jurisdictional nature of Customer traffic and its related access minutes, the Company reserves the right to require the Customer to provide a projected estimate of its traffic, split between the interstate and intrastate jurisdictions. The Customer shall upon ordering service, and annually thereafter, report the percentage of intrastate use and such report will be used for billing purposes until the Customer reports a different projected intrastate percentage for a working trunk group. When the Customer adds trunks to or removes trunks from an existing group, the Customer shall furnish a revised projected intrastate percentage that applies to the total trunk group. The revised report will serve as the basis for future billing and will be effective on the next bill date.

No pro-rating or back-billing will be done based on the report. The Company may require call detail records to substantiate projected intrastate usage provided to the Company. In the event that the required jurisdictional report is not provided, the Company recorded or estimated percentage of intrastate usage will be applied to the bill.

The Company may request this detailed information annually. If the audit results represent a substantial deviation from the Customer's previously reported PIU for the period upon which the audit was based, the call detail records may be requested more than once annually.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

---

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.9 OBLIGATIONS OF THE CUSTOMER, (Cont'd)

RESERVED FOR FUTURE USE

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.10 AUTOMATIC NUMBER IDENTIFICATION

2.10.1 General

This option provides the automatic transmission of a seven or ten digit number and information digits to the Customer's premises for calls originating in the LATA, to identify the calling station. The ANI feature, which is a software function, will be associated on a call-by-call basis with (1) all individual transmission paths in a trunk group routed directly between an end office and a Customer's premises or, where technically feasible, with (2) all individual transmission paths in a trunk group between an access tandem and a Customer's premises.

Additional ANI information digits are available with Feature Group D only. These information digits will be transmitted as agreed to by the Customer and the Company.

2.10.2 Up to 7 Digit Out-pulsing of Access Digits to Customer

This Option provides for the end office capability of providing up to 7 digits of the uniform access code (950-10XX) to the Customer premises. The Customer can request that only some of the digits in the access code be forwarded. The access code digits would be provided to the Customer premises location using multi-frequency signaling, and transmission of the digits would precede the forwarding of ANI if that feature were provided. It is available with Feature Group B.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.10 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

2.10.3 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by Tariff, to any entity (ANI recipient), only under the following terms and conditions:

- A) The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- B) The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established Customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- C) The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.10 AUTOMATIC NUMBER IDENTIFICATION, (Cont'd)

2.10.3 Regulations (cont'd)

- D) The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision A, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- E) Telephone Corporations must make reasonable efforts to adopt and apply procedures designed to provide reasonable safeguards against the aforementioned abuses of ANI.
- F) Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Company until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.
- G) The ten digit ANI telephone number is only available with Feature Group D. The ten digit ANI telephone number consists of the Numbering Plan Area (NPA) plus the seven digit ANI telephone number. The ten digit ANI telephone number will be transmitted on all calls except in the case of ANI failure, in which case only the NPA will be transmitted (in addition to the information digit described below).

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 2 - RULES AND REGULATIONS, (Cont'd)

2.10 AUTOMATIC NUMBER IDENTIFICATION, (Cont'd)

2.10.3 Regulations, (cont'd)

- H) Where ANI cannot be provided, information digits will be provided to the Customer.

The information digits identify: (1) telephone number is the station billing number - no special treatment required, (2) ANI failure has occurred in the end office switch which prevents identification of calling telephone number - must be obtained by operator or in some other manner. The ANI telephone number is the listed telephone number of the Customer and is not the telephone number of the calling party.

2.11 DETERMINATION OF MILEAGE

Service for which rates are mileage sensitive are rated on the airline distance between the Company's switch location and Customer-designated premises or the end office of the Customer-designated premises.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 2 - RULES AND REGULATIONS, (Cont'd)

## 2.12 CALCULATION OF MILEAGE

Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each rate center and contained in NECA FCC Tariff No. 4 or successor Tariffs. To determine the airline distance between any two locations, proceed as follows:

- a. Obtain the "V" and "H" coordinates for each location. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
- b. Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.
- c. Square each difference obtained in step b., above.
- d. Add the square of the "V" difference and the "H" difference obtained in step c., above.
- e. Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
- f. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

CONTENTS

SECTION 3 - SWITCHED ACCESS SERVICE

	PAGE
3.1 GENERAL .....	36
3.2 RATE CATEGORIES .....	36
3.3 OBLIGATIONS OF THE COMPANY .....	39
3.4 OBLIGATIONS OF THE CUSTOMER .....	42
3.5 RATE REGULATIONS .....	43

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated                      in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 3 - SWITCHED ACCESS SERVICE

## 3.1 GENERAL

Switched Access Service, which is available to Customers for their use in furnishing their services to End Users, provides a two-point electrical communications path between a Customer's premises and an End User's premises. It provides for the use of common terminating, switching and trunking facilities, and for the use of common subscriber plant of the Company. Switched Access Service provides for the ability to originate calls from an End User's premises to a Customer's premises in the LATA where it is provided.

The application of rates for Switched Access Service is described in Section 3.5 following. Rates and charges for services other than Switched Access Service, e.g., a Customer inter-LATA toll message service, may also be applicable when Switched Access Service is used in conjunction with these other services.

## 3.2 RATE CATEGORIES

There are three rate categories which apply to Switched Access Service:

- Local Switching
- Local Transport
- Common Line (see Section 5)

## 3.2.1 Local Switching

Local Switching provides for the use of end office switching equipment. Included in Local Switching are:

Common Switching, which provides the local end office switching functions and optional features.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. \_\_\_\_\_

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

---

SECTION 3 - SWITCHED ACCESS SERVICE

3.2 RATE CATEGORIES (Cont'd)

3.2.1 Local Switching (Cont'd)

Transport Termination, which provides for the trunk side arrangements which terminate the Local Transport facilities. The number of Transport Terminations provided will be determined by the Company.

Where end offices are appropriately equipped, international dialing may be provided. International dialing provides the capability of switching international calls with service prefix and address codes having more digits than are capable of being switched through a standard equipped end office.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 3 - SWITCHED ACCESS SERVICE, (Cont'd)

3.2 RATE CATEGORIES, (Cont'd)

3.2.2 Local Transport

The Local Transport rate category provides the transmission facilities between the Customer premises and the end office switch(es) where the Customer traffic is switched to originate or terminate its communications.

Local Transport is a two-way voice frequency transmission path composed of facilities determined by the Company. The two-way voice frequency path permits the transport of calls in the originating direction (from the End User and office switch to the Customer's premises) and in the terminating direction (from the Customer premises to the end office switch), but not simultaneously. The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

The Company will work cooperatively with the Customer in determining (1) whether the service is to be directly routed to an end office switch or through an access tandem switch, and (2) the directionality of the service.

1. Transmission Paths

The number of Transport transmission paths provided is based on the Customer's order and is determined by the Company.

2. Interconnection

Interconnection of non-Company switched access transport facilities is available between an end office and a Customer point of presence where such facilities are provided.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 3 - SWITCHED ACCESS SERVICE, (Cont'd)

3.3 OBLIGATIONS OF THE COMPANY

The Company has certain obligations pertaining only to the provision of Switched Access Service. These obligations are as follows:

3.3.1 Network Management

The Company will administer its network to provide acceptable service levels to all telecommunications users of the Company's network services. Generally, service levels are considered acceptable only when both End Users and Customers are able to establish connections with little or no delay encountered within the Company's network. The Company maintains the right to apply protective controls, i.e., those actions, such as call gapping, which selectively cancel the completion of any traffic carried over its network, including that associated with a Customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as a failure or overload of Company or customer facilities, natural disasters, mass calling or national security demands.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 3 - SWITCHED ACCESS SERVICE, (Cont'd)

2.3 OBLIGATIONS OF THE COMPANY, (Cont'd)

3.3.2 Design and Traffic Routing of Switched Access Service

The Company shall design and determine the routing of Switched Access Service, including the selection of the first point of switching and the selection of facilities from the interface to any switching point and to the end offices where busy hour minutes of capacity are ordered. The Company shall also decide if capacity is to be provided by originating only, terminating only, or two-way trunk groups. Finally, the Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment. Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment and the Company's traffic routing plans. If the Customer desires different routing or directionality than that determined by the Company, the Company will work cooperatively with the Customer in determining (1) whether the service is to be routed directly to an end office or through an access tandem switch and (2) the directionality of the service.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated                      in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc.  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 3 - SWITCHED ACCESS SERVICE, (Cont'd)

3.3 OBLIGATIONS OF THE COMPANY, (Cont'd)

3.3.3 Provision of Service Performance Data

Subject to availability, end-to-end service performance data available to the Company through its own service evaluation routines, may also be made available to the Customer based on previously arranged intervals and format. The data provides information on overall end-to-end call completion and non-completion performance e.g. Customer equipment blockage, failure results and transmission performance. The data does not include service performance data which is provided under other Tariff sections, e.g. testing service results. If data is to be provided in other than paper format, the charges for such exchange will be determined on an individual case basis.

3.3.4 Trunk Group Measurements Reports

Subject to availability, the Company will make available trunk group data in the form of usage in CCS, peg count and overflow to the Customer based on previously agreed to intervals.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 3 - SWITCHED ACCESS SERVICE, (Cont'd)

3.4 OBLIGATIONS OF THE CUSTOMER

The Customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are as follows:

3.4.1 Report Requirements

Customers are responsible for providing the following reports to the Company, when applicable.

(A) Jurisdictional Reports

When a Customer orders Switched Access Service for both interstate and intrastate use, the Customer is responsible for providing reports as set forth in Section 2 preceding. Charges will be apportioned in accordance with those reports.

(B) Code Screening Reports

When a Customer orders service call routing, trunk access limitation or call gapping arrangements, it must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

The Company will administer its network in such a manner that the impact of traffic surges due to peaked 900 Access Service traffic on other access service traffic is minimized. Network management controls as defined in Section 3.3.1 may be implemented at the Company option to ensure acceptable service levels.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc.  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 3 - SWITCHED ACCESS SERVICE, (Cont'd)

3.4 OBLIGATIONS OF THE CUSTOMER (Cont'd)

3.4.2 On and Off-Hook Supervision

The Customer facilities shall provide the necessary on and off-hook supervision for accurate timing of calls.

3.4.3 Trunk Group Measurements Reports

With the agreement of the Customer, trunk group data in the form of usage in CCS, peg count and overflow for its end of all access trunk groups, where technologically feasible, will be made available to the Company. The data will be used to monitor trunk group utilization and service performance and will be based on previously arranged intervals and format.

3.5 RATE REGULATIONS

This section contains the specific regulations governing the rates and charges that apply for Switched Access Service.

Access Charges are applied on a per access minute basis. Access minute charges are accumulated over a monthly period.

3.5.1 Minimum Periods

Switched Access Service is provided for a minimum period of one month.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 3 - SWITCHED ACCESS SERVICE, (Cont'd)

3.5 RATE REGULATIONS, (Cont'd)

3.5.2 Cancellation of Access Service Order

A Customer may cancel an Access Order for the installation of service on any date prior to notification by the Company that service is available for the Customer's Use or prior to the service date, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a Customer or End User is unable to accept Access Service within 30 calendar days of the original service date, the Access Order will be canceled and applicable charges will apply.

.1 Prior to Firm Order Confirmation Date

If an Access Order is canceled prior to the Firm Order Confirmation date, no charges will apply.

.2 On or After Firm Order Confirmation Date

If an Access Order is canceled on or after the Firm Order Confirmation date, the Customer will be billed a charge equal to the cost incurred in such installation less net salvage, or the charge for the minimum period.

Issue Date: March 11, 2014

Effective Date: April 11, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

CONTENTS

SECTION 4 - SPECIAL ACCESS SERVICE

	PAGE
4.1 GENERAL.....	46
4.2 DESCRIPTION.....	47
4.3 SERVICE CONFIGURATIONS.....	55
4.4 ALTERNATE USE.....	56
4.5 DESIGN LAYOUT.....	57
4.6 ACCEPTANCE TESTING.....	57
4.7 ORDERING OPTION AND CONDITIONS.....	57
4.8 RATE REGULATIONS.....	58

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

#### SECTION 4 - SPECIAL ACCESS SERVICE

##### 4.1 GENERAL

Special Access Service provides a dedicated transmission path to connect a Customer designated premise, directly, through a Company hub or hubs where bridging or multiplexing functions are performed, or to connect a Customer designated premise and a WATS Serving Office. The Company Centrex CO and CO-like switches and packet switches included in Public Packet Switching Network (PPSN) Service are considered to be Customer designated premise for purpose of this Tariff. Special Access includes all exchange access not utilizing the Company's switching equipment. Special Access Service consists of any of the services offered hereunder, either individually or in combination. Each service is offered independently of all others.

The connections provided by Special Access Service can be either analog or digital. An analog connection is differentiated by spectrum and bandwidth. A digital connection is differentiated by bit rate.

Company services may be connected to the services or facilities of other communications carriers only when authorized by, in accordance with, the terms and conditions of any Tariffs of such other communications carriers.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4- SPECIAL ACCESS SERVICE, (Cont'd)

4.2 DESCRIPTION

4.2.1 Voice Grade Service

Basic Channel Description

A voice grade channel provides voice frequency transmission capability in the nominal frequency range of 300 to 3000 Hz and may be terminated two wire or four wire. Voice grade channels are provided between Customer designated premise, between a Customer designated premise and a Company hub or hubs, or between a Customer designated premise and a WATS Serving Office (WSO).

Optional Features and Functions

A. Central Office Bridging Capability

1. Voice Bridging (two wire and four wire)
2. Data Bridging (two wire and four wire)

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

---

SECTION 4- SPECIAL ACCESS SERVICE, (Cont'd)

4.2 DESCRIPTION, (Cont'd)

4.2.1 Voice Grade Service, (cont'd)

Optional Features and Functions, (cont'd)

B. Conditioning

Conditioning provides more specific transmission characteristics for Voice Grade Services.

1. C-Type Conditioning

C-Type conditioning is provided for the additional control of attenuation distortion and envelope delay distortion on data services. The attenuation distortion and envelope delay distortion specifications for C-Type Conditioning are delineated in Technical Reference TR-TSY-000335.

2. D-Type Conditioning (Digital Capability)

D-Type conditioning provides transmission characteristics suitable for data communications. Specifically, D-Type conditioning provides for the control of the signal to C-notched noise ratio and intermodulation distortion. It is available for two point services or multipoint services.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.2 DESCRIPTION, (Cont'd)

4.2.1 Voice Grade Services, (cont'd)

Optional Features and Functions, (cont'd)

The Signal to C-Notched Noise Ratio and Intermodulation Distortion Parameter for data capability are delineated in Technical Reference TR-TSY-000335.

When a service equipped with data capability is used for voice communications, the quality of the voice transmission may not be satisfactory.

C. Customer Specified Premise Receive Level

This option allows the Customer to specify the receive level at the Point of Termination (POT). The level must be within a specific range on effective four wire transmission. The ranges are delineated in Technical Reference TR-TSY-000335.

D. Improved Return Loss

1. On Effective Four Wire Transmission at Four Wire Point of Termination (applicable to each two wire port): Provides for a fixed 600 ohm impedance, variable level range and simplex reversal. Company equipment is required at the Customer's premise where this option is ordered. The Improved Return Loss parameters are delineated in Technical Reference TR-TSY-000335.
2. On Effective Two Wire Transmission at Two Wire Point of Termination: Provides for more stringent echo control specifications. In order for this option to be applicable, the transmission path must be four wire at one POT and two wire at the other POT. Placement of Company equipment may be required at the Customer's premise with the two wire POT. The Improved Return Loss parameters are delineated in Technical Reference TR-TSY-000335.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.2 DESCRIPTION, (Cont'd)

4.2.1 Voice Grade Services, (cont'd)

Optional Features and Functions, (cont'd)

E. Signaling Capability

Signaling Capability provides for the ability to transmit signals from one Customer premise to another Customer premise on the same service.

F. Selective Signaling Arrangement

An arrangement that permits code selective ringing for up to ten codes on a multi-point service.

G. Transfer Arrangement

A transfer arrangement affords the Customer an additional measure of flexibility in the use of an access channel(s). The arrangement can be utilized to transfer a leg of a Special Access Service to another channel that terminates in either the same or a different Customer premise. A key activated or dial-up control service is required to operate the transfer arrangement. A spare channel, if required, is not included as part of the option.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.2 DESCRIPTION, (Cont'd)

4.2.2 Digital Data Service

Basic Channel Description

A digital data channel is for duplex four wire transmission of synchronous serial data at the rate of 2.4, 4.8, 9.6, 19.2, 56.0 or 64.0 Kbps. The actual bit rate is a function of the channel interface selected by the Customer. The channel provides a synchronous service with timing provided by the Telephone Company through the Company's facilities to the Customer in the received bit stream. Digital data channels are provided as either hubbed or non-hubbed services between Customer designated premise or between a Customer designated premise and a Company hub or hubs, where available. The Customer may provide the channel service unit-type equipment or other network channel terminating equipment associated with the digital data channel at the Customer premise.

The Company will provide a channel capable of meeting a monthly average performance equal to or greater than 99.875% error-free seconds (if provided through a digital data hub) while the channel is in service, if it is measured through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference PUB62310.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated                      in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

---

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.2 DESCRIPTION, (Cont'd)

4.2.2 Digital Data Services, (cont'd)

Optional Features and Functions

The Optional Features and Functions described in paragraphs A. and B. following are only available where Digital Data Service is provided via a hub.

A. Central Office Bridging Capability

Bridging is not available on a 64.0 Kbps channel.

B. Transfer Arrangement

A transfer arrangement affords the Customer an additional measure of protection and/or flexibility in the use of their access channel(s) on a 1xN basis. The arrangement can be utilized to transfer a leg of a Special Access Service to either a spare or working channel that terminates in either the same or a different Customer designated premise. This arrangement is only available at a Company designated hub. A key activated or dial-up control service is required to operate the transfer arrangement. A spare channel, if required, is not included as a part of the option.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc.  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.2 DESCRIPTION, (Cont'd)

4.2.3 High Capacity Service

Basic Channel Description

A high capacity channel is for the transmission of 1.544 or 44.736 Mbps isochronous serial data. The actual bit rate is a function of the channel interface selected by the Customer. High capacity channels are provided between Customer designated premise or between a Customer designated premise and a Company hub or hubs.

The Customer may provide the network channel terminating equipment associated with the high capacity channel at the Customer's premise.

A channel with technical specifications package NC1 will be capable of an error-free second performance of 98.75% over a continuous twenty-four hour period as measured at the 1.544 Mbps rate through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference PUB 62411.

Optional Features and Functions

A. Transfer Arrangement

An arrangement that affords the Customer an additional measure of flexibility in the use of their access channel(s). The arrangement can be utilized to transfer a leg of a Special Access Service to either a spare or working channel that terminates in either the same or a different Customer designated premise. A key arrangement activated or dial up control service is required to operate the transfer. A spare channel, if required, is not included as part of the option.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.2 DESCRIPTION, (Cont'd)

4.2.3 High Capacity Service (Cont'd)

B. Central Office Multiplexing

1. DS3 to DS1

An arrangement that converts a 44.736 Mbps channel to twenty-eight DS1 channels using digital time division multiplexing.

2. DS1 to Voice

An arrangement that converts a 1.544 Mbps channel to twenty-four channels for use with Voice Grade Services. A channel(s) of this DS1 to the hub can also be used for a Digital Data Service.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.3 SERVICE CONFIGURATIONS

There are two types of service configurations over which Special Access Services are provided: two point and multi-point.

A. Two-Point Service

Two-Point Service connects two Customer designated premise's directly or through a hub where multiplexing functions are performed, or a Customer designated premise and a WATS Serving Office.

Applicable rate elements are:

- Channel Terminations
- Channel Mileage (as applicable)
- Optional Features and Functions (when applicable)

B. Multi-Point Service

Multi-Point Service connects three or more Customer designated premise's through one or more Company hubs. Only certain types of Special Access Service are provided as Multi-Point Service. These are so designated in the descriptions for the appropriate channel.

The channel between hubs (i.e. bridging locations) on a Multi-Point Service is a mid-link. There is no limitation on the number of mid-links available with a Multi-Point Service. However, when more than three mid-links in a tandem are provided the quality of the overall service may be degraded.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE; (Cont'd)

4.3 SERVICE CONFIGURATIONS, (Cont'd)

B. Multi-Point Service, (cont'd)

Multi-Point Service utilizing a customized technical specifications package will be provided when technically possible. If the Company determines that the requested parameter specifications are not compatible, the Customer will be advised and given an opportunity to change the order. When a customized channel is ordered the Customer will be notified whether Additional Engineering Charges apply. In such cases, the Customer will be advised and given the opportunity to change the order.

*When ordering, the Customer will specify the desired bridging hub(s).*

- Channel Terminations (one per Customer designated premise)
- Channel Mileage (as applicable between the serving wire center for each Customer designated premise and the hub and between hubs)
- Bridging
- Additional Optional Features and Functions (when applicable).

4.4 ALTERNATE USE

Alternate Use occurs when a service is arranged by the Company so that the Customer can select different types of transmission at different times. A Customer may use a service in any privately beneficial manner. However, where technical or engineering changes are required to effectuate an alternate use, the Company will make such special arrangements available on an individual case basis.

The arrangement required to transfer the service from one operation to the other (i.e., the transfer relay and control leads) will be rated and provided on an individual case basis. The Customer will pay the stated Tariff rates for the Access Service rate elements for the service ordered [i.e., Channel Terminations, Channel Mileage (as applicable) and Optional Features and Functions (if any)].

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.5 DESIGN LAYOUT REPORT

At the request of the Customer, the Company will provide to the Customer the make-up of the facilities and services provided under this Tariff as Special Access Service to aid the Customer in designing its overall service. This information will be provided in the form of a Design Layout Report. The Design Layout Report will be provided to the Customer at no charge, and will be reissued or updated whenever these facilities are materially changed.

4.6 ACCEPTANCE TESTING

At no additional charge, the Company will, at the Customer's request, cooperatively test the following at the time of installation:

A. Voice Grade Service

For Voice Grade Service (analog) the acceptance test will include tests for loss, 3-tone slope, DC continuity, operational signaling, C-notched noise, C-message noise when these parameters are applicable and specified in the order of service. Additionally, for a balance (improved loss) test will be made if the Customer has ordered the Improved Loss Optional Feature.

B. Digital Service

For Digital Services (i.e., Digital Data and High Capacity), acceptance tests will include tests applicable to the service as specified by the Customer in the order for service.

In addition to the above tests, additional cooperative acceptance testing for Voice Grade Service to test other parameters is available at the Customer's request. All test results will be made available to the Customer upon request.

4.7 ORDERING OPTION AND CONDITIONS

Special Access Service is ordered under the Access Order provisions set forth in this Tariff. Also included are other charges which may be associated with ordering Special Access Service (e.g., Service Date Change Charges, Cancellation Charges, etc.).

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.8 RATE REGULATIONS

This Section contains the specific regulations governing the rates and charges applicable to Special Access Service.

4.8.1 Rate Categories

There are three basic rate categories which apply to Special Access Service:

- Channel Termination
- Channel Mileage
- Optional Features and Functions

A) Channel Termination

The Channel Termination rate category recovers the costs associated with the communications path between a Customer designated premise and the serving wire center of that premise. Included as part of the Channel Termination is a standard channel interface arrangement which defines the technical characteristics associated with the type of facilities to which the access service is to be connected at the Point of Termination (POT) and the type of signaling capability, if any. The signaling capability is provided as an optional feature as set forth in paragraph (C) following. One Channel Termination charge applies per Customer designated premise at which the channel is terminated. This charge will apply even if the Customer designated premise and the serving wire center are collocated in a Company building.

For DS3 High Capacity Service, the Channel Termination rates are made up of the DS3 Capacity Interface rate and the DS3 Channel Installed rate. The Capacity Interface rate is dependent upon the capacity ordered (i.e., Capacity Interface of 1, 3, 6 or 12) and is applicable at each Customer designated premise. The capacity ordered is the maximum number of DS3 services that can be terminated on a given service at the Customer designated premise (e.g., a capacity of 3 can terminate 1, 2, or 3 DS3 services). One DS3 Channel Installed rate applies per Customer designated premise at which the channel is terminated for each DS3 channel that is ordered. These charges will apply even if the Customer designated premise and the serving wire center are collocated in a Company building.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.8 RATE REGULATIONS, (Cont'd)

4.8.1 Rate Categories, (cont'd)

B) Channel Mileage

The Channel Mileage rate category recovers the costs associated with the end office equipment and the transmission facilities between the serving wire centers associated with two (2) Customer designated premise's, between a serving wire center associated with a Customer designated premise and a Company hub or between two (2) Company hubs. Channel Mileage rates are made up of the Channel Mileage Facility rate and the Channel Mileage Termination rate.

1. Channel Mileage Facility

The Channel Mileage Facility rate recovers the per mile cost for the transmission path which extends between the Company serving wire centers and/or hub(s).

2. Channel Mileage Termination

The Channel Mileage Termination rate recovers the cost for end office equipment associated with terminating the facility (i.e., basic circuit equipment and terminations at serving wire centers and hubs). The Channel Mileage Termination rate will apply at the serving wire center(s) for each Customer designated premise and Company hub where the channel is terminated. If the Channel Mileage is between bridging hubs, the Channel Mileage Termination rate will apply per Company designated hub. If the Channel Mileage is between the serving wire center for a Customer designated premise and a WATS Serving Office, the Channel Mileage Termination rate will apply at both the serving wire center associated with the Customer designated premise and the WATS Serving Office. When the Channel Mileage Facility is zero (0) (i.e., collocated serving wire centers), neither the Channel Mileage Facility rate nor the Channel Mileage Termination rate will apply.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.8 RATE REGULATIONS, (Cont'd)

4.8.1 Rate Categories, (cont'd)

C) Optional Features and Functions

The Optional Features and Functions rate category recovers the costs associated with optional features and functions which may be added to a Special Access Service to improve its quality or ability to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of performance characteristics that may be obtained. These characteristics may be obtained by using various combinations of equipment. Although the equipment necessary to perform a specified function may be installed at various locations along the path of the service, they will be charged for as a single rate element.

Examples of Optional Features and Functions that are available include, but are not limited to, the following:

- Signaling Capability
- Hubbing Functions
- Conditioning
- Transfer Arrangements

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.8 RATE REGULATIONS, (Cont'd)

4.8.1 Rate Categories, (cont'd)

C) Optional Features and Functions (cont'd)

Descriptions for each of the available Optional Features and Functions are set forth in Section 4.2.2 preceding.

A hub is a Company designated serving wire center at which bridging or multiplexing functions are performed. The bridging functions performed are to connect three or more Customer designated premise's in a multi-point arrangement. The multiplexing functions are to channelize digital facilities to individual services requiring a lower capacity or bandwidth.

4.8.2 Types of Rates and Charges

There are two types of rates and charges. These are monthly rates and non-recurring charges. The rates and charges are described as follows:

A) Monthly Rates

Monthly rates are recurring rates that apply each month.

B) Non-recurring Charges

Non-recurring charges are one time charges that apply for specific work activity (i.e., installation or change to an existing service). The types of non-recurring charges that apply for Special Access Service are: installation of service, installation of optional features and functions, and service rearrangements. These charges are in addition to the Access Order Charge.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.8 RATE REGULATIONS, (Cont'd)

4.8.2 Types of Rates and Charges, (cont'd)

B) Non-recurring Charges, (cont'd)

1. Installation of Service

Non-recurring charges apply to each service installed. The non-recurring charges for the installation of service are set for each channel type as a non-recurring charge for the Channel Termination.

2. Installation of Optional Features and Functions

When optional features and functions are installed coincident with the initial installation of service, no separate non-recurring charge is applicable. When optional features and functions are installed or changed subsequent to the installation of service, an Access Order Charge will apply per order.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.8 RATE REGULATIONS, (Cont'd)

4.8.2 Types of Rates and Charges, (cont'd)

B) Non-recurring Charges, (cont'd)

3. Service Rearrangements

Service rearrangements are changes to existing (installed) services which may be administrative only in nature, as set forth following, or that involve actual physical change to the service.

Changes in the type of service or channel termination which result in a change of the minimum period requirement will be treated as a discontinuance of the service and an installation of a new service.

Changes in ownership or transfer of responsibility from one Customer to another will be treated as a discontinuance of the service and an installation of a new service.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.8 RATE REGULATIONS, (Cont'd)

4.8.2 Types of Rates and Charges, (cont'd)

B) Non-recurring Charges, (cont'd)

4. Administrative Changes

Administrative changes will be made without charge(s) to the Customer. Administrative changes are as follows:

- Change of Customer name;
- Change of Customer or Customer's end user premise address when the change of address is not a result of physical relocation of equipment;
- Change in billing data (name, address, or contact name or telephone number);
- Change of agency authorization;
- Change of Customer circuit identification;
- Change of billing account number;
- Change of Customer test line number;
- Change of Customer or Customer's end user contact name or telephone number; and
- Change of jurisdiction.

All other service rearrangements will be charged as follows:

- If the change involves the addition of other Customer designated premise to an existing service, the non-recurring charge for the Channel Termination rate element will apply. The charge(s) will apply only for the location(s) being added. The charge(s) will be in addition to an Access Order Charge.

4.8.3 Moves

A move involves a change in the physical location of one of the following:

- The Point of Termination at the Customer's premise; or
- The Customer's premise

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc.  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.8 RATE REGULATIONS, (Cont'd)

4.8.3 Moves, (cont'd)

A) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the non-recurring (i.e., installation) charge for the service termination affected. There will be no change in the minimum period requirements. This charge is in addition to the Access Order Charge.

B) Moves To a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated non-recurring charges will apply. New minimum period requirements will be established for the new services. The Customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

4.8.4 Minimum Periods

The minimum service period for all services except part-time Video and Program Audio Services and DS3 High Capacity Service is one month and the full monthly rate will apply to the first month. The minimum service period for part-time Video and Program Audio Services is a continuous twenty-four hour period, not limited to a calendar day. The minimum service period for DS3 High Capacity Service is twelve months.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

## 4.8 RATE REGULATIONS, (Cont'd)

## 4.8.5 Mileage Measurement

Special Access will be billed to Customers under two options. The first option is where the Company will provision and provide a special access circuit from end to end and will bill all mileage at Company's Access Charge rates. The second option is where the Company will only provision the portion of the special access circuit that uses Company facilities. In this case, the Customer would be required to obtain the other portion of special access circuit from the other Company (ies) needed to provision the required services. The applicable mileage option will be the Company's discretion for each special access circuit ordered.

Option 1: Company provided and provisioned special access circuit from end to end:

The mileage used to determine the monthly Channel Mileage Facility rate is calculated on the airline distance between the locations involved, i.e.,

- the serving wire centers associated with two Customer designated premise's,
- a serving wire center associated with a Customer designated premise and a hub,
- two hubs
- or between the serving wire center associated with a Customer designated premise and a WATS Serving Office.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.8 RATE REGULATIONS, (Cont'd)

4.8.5 Mileage Measurement, (cont'd)

The serving wire center associated with a Customer designated premise is the serving wire center from which this Customer designated premise would normally obtain dial tone. Mileage Charges are shown with each channel type. To determine Mileage Charges airline mileage will be determined in accordance with Section 2.13.

When hubs are involved, mileage is computed and rates applied separately for each section, i.e.,

- Customer designated premise serving wire center to hub,
- hub to hub and/or
- hub to Customer designated premise serving wire center.

However, when any service is routed through a hub for purposes other than Customer specified bridging or multiplexing (e.g., the Company chooses to so route for test access purposes), rates will be applied only to the distance calculated between the serving wire centers associated with the Customer designated premise.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4- SPECIAL ACCESS SERVICE, (Cont'd)

4.8 RATE REGULATIONS, (Cont'd)

4.8.6 Mixed Use Services

Mixed use refers to a rate application applicable only when the Customer orders high capacity special access facilities between a Customer designated premise and a Company hub where the Company performs multiplexing/de-multiplexing functions and the same Customer then orders the derived channels as Special and Switched Access Services. If the Customer has Switched Access Service between a Customer designated premise and an end office that is multiplexed at a Company hub and subsequently orders the derived channels as Special and Switched Access Service, rates and charges will apply as if the service were ordered as mixed use.

Except as noted above, the high capacity facility will be ordered, provided and rated as Special Access Service (i.e., Channel Termination, Channel Mileage, as appropriate, and Multiplexing Arrangement). The non-recurring charge that applies when the mixed use facility is installed will be the non-recurring charge associated with the appropriate special access high capacity channel termination. Rating as special access will continue until such time as the Customer chooses to use a portion of the available capacity for Switched Access Service. Individual service (i.e., Switched or Special Access) non-recurring charges will not apply to the individual channels of the mixed use facility.

When Special Access Service is provided utilizing a channel of the mixed use facility to a hub, high capacity rates and charges will apply for the facility to the hub, as set forth preceding, and individual service rates and charges will apply from the hub to the Customer designated premise. The rates and charges that will apply to the portion from the hub to the Customer designated premise will be dependent on the specific type of Special Access Service that is provided (e.g., Voice Grade, etc.). The applicable rates and charges will include a channel termination and channel mileage, if applicable. Rates and charges for optional features and functions associated with the service, if any, will apply for the appropriate channel type.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 4 - SPECIAL ACCESS SERVICE, (Cont'd)

4.8 RATE REGULATIONS, (Cont'd)

4.8.6 Mixed Use Services, (cont'd)

As each individual channel is activated for Switched Access Service, the High Capacity Special Access Channel Termination, Channel Mileage, and Multiplexing rates will be reduced accordingly (e.g., 1/24th for a DS 1 service, 1/672nd for a DS3 service, etc.). Switched Access Service rates and charges will apply for each channel that is used to provide a Switched Access Service. Additionally, the Switched Access Service Entrance Facility, Direct Trunked Transport, and Multiplexing charges, if applicable, will be reduced by multiplying their respective rates by the ratio of derived Switched Access Service channels to the total number of voice grade channels that can be derived.

The Customer must place an order for each individual Switched or Special Access Service utilizing the mixed use facilities and specify the channel assignment for each such service.

4.8.7 Individual Case Basis Arrangements

Certain services set forth in Special Access Service, Section 4, are provided on an Individual Case Basis.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc.  
452 Casteel Road  
Bruceton Mills, WV 26525

CONTENTS

SECTION 5 - CARRIER COMMON LINE SERVICE

	PAGE
5.1 GENERAL.....	71
5.2 LIMITATIONS.....	71
5.3 APPLICATION OF INTRASTATE CHARGES.....	71

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 5 - CARRIER COMMON LINE ACCESS SERVICE

### 5.1 GENERAL

The Company will provide Carrier Common Line Access Service to Customers in conjunction with Switched Access Service provided in Section 3 of this Tariff. Carrier Common Line provides for the use of End Users' Company-provided common lines by Customers for access to such End Users to furnish Intrastate Communications.

### 5.2 LIMITATIONS

No telephone number or detailed billing will be provided with Carrier Common Line Access. Directory listings and intercept arrangements are not included in the rates and charges for Carrier Common Line Access.

### 5.3 APPLICATION OF INTRASTATE CHARGES

Intrastate rates apply only to that portion of Carrier Common Line Service provided for intrastate usage. Jurisdictional reporting is required as described in Section 2.10.7 of this Tariff.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceeton Mills, WV 26525

CONTENTS

SECTION 6 - SPECIAL ARRANGEMENTS

	PAGE
6.1 SPECIAL CONSTRUCTION.....	73
6.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE.....	75
6.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS.....	75

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 6- SPECIAL ARRANGEMENTS

### 6.1 SPECIAL CONSTRUCTION

#### 6.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's Tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- nonrecurring charges;
- recurring charges;
- termination liabilities; or
- combinations of (a), (b), and (c).

#### 6.1.2 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

- A) The period on which the termination liability is based is the estimated service life of the facilities provided.
- B) The amount of the maximum termination liability is equal to the estimated amounts (including return) for:

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 6 - SPECIAL ARRANGEMENTS

### 6.1 SPECIAL CONSTRUCTION

#### 6.1.2 Termination Liability

1. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
  - a) equipment and materials provided or used;
  - b) engineering, labor, and supervision;
  - c) transportation; and
  - d) rights of way and/or any required easements;
2. license preparation, processing, and related fees;
3. Tariff preparation, processing and related fees;
4. cost of removal and restoration, where appropriate; and
5. any other identifiable costs related to the specially constructed or rearranged facilities.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated                      in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 6 - SPECIAL ARRANGEMENTS, (Cont'd)

## 6.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

## 6.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for services which vary from Tariffed arrangements. Rates quoted in response to such requests may be different for Tariffed services than those specified for such services in the Rate Attachment. ICB rates will be offered to customers in writing and will be made available to similarly situated customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this Tariff within 30 days after the contract is signed by both the Company and the customer. The following information will be included in the summary:

- LATA and type of switch
- Service description
- Rates and charges
- Quantity
- Length of the agreement.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

TABLE OF CONTENTS

SECTION 7 - MISCELLANEOUS OPTIONAL SERVICES

	PAGE
7.1 GENERAL .....	77
7.2 RECORDING SERVICE .....	78
7.3 AUTOMATIC NUMBER IDENTIFICATION .....	84
7.4 BILLING NAME AND ADDRESS SERVICE .....	85

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated                      in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

---

SECTION 7 - MISCELLANEOUS OPTIONAL SERVICES

7.1 GENERAL

The Company will provide on an optional basis the following services:

- Recording Service
- Automatic Number Identification (ANI)
- Billing Name and Address (BNA)

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 7 - MISCELLANEOUS OPTIONAL SERVICES, (Cont'd)

## 7.2 RECORDING SERVICE

Recording is the entering on magnetic tape or other acceptable media the details of customer messages originated through switched access service. Recording is provided 24 hours a day, 7 days a week.

The company will provide recording service in association with the offering of Feature Groups B for 900 Access Service, C, and D Switched Access Service for customer messages that can be recorded by company-provided automatic message accounting equipment. In addition, where the company records the customer messages on manual tickets, the company will provide recording service for the manual tickets and at offices where the company provides Feature Group A switched access service and has the ability to record the Feature Group A call detail with automatic message accounting equipment and mark the recorded call detail as Feature Group A call detail for a specific customer, the company will provide the recording service for Feature Group A switched access service. At the request of the customer, recording service will be provided for Feature Group D switched access service on an end office and type of call basis. Type of call means message telecommunications service (MTS) including 700 and 900 service, calls originating and/or terminating over a WATS access line, and station message detail recording for MTS and calls originating from a WATS access line.

The company will provide recording service in its operating territory. The minimum territory for which the company will provide recording service is all the appropriately equipped offices in a state operating territory for which the customer has ordered Feature Group A, B for 900 service, C, or D switched access service. A state operating territory of a particular telephone company includes all its LATAs or market areas which are located in the same state including the areas in contiguous states which are assigned to such LATAs or market areas and served by the same company.

For Feature Group B or 900 Access Service, C, and D Switched Access Service, the term "customer message" used herein denotes an intrastate call originated by a customer's end user. Station message detail recording is an optional feature which provides a record of customer messages originated by MTS and WATS access lines. Such detail will be provided as part of Feature Group D end office and type of call recording service when requested by the customer. For Feature Group A switched access service, the term "customer message" used herein denotes a call over an intrastate Feature Group A switched access service. A call includes both calls originated to and terminated from a Feature Group A switched access service. The beginning and ending of a customer message are determined pursuant to the written instructions of the customer.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACETimothy Wotring, Vice President  
Digital Connections, Inc.  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 7 - MISCELLANEOUS OPTIONAL SERVICES, (Cont'd)

7.2 RECORDING SERVICE, (Cont'd)

7.2.1 Undertaking of the Company

- A) The company will record all customer messages carried over Feature Group B for 900 access service, C, and D switched access service that are available to company-provided recording equipment or operators. The company will record all customer messages, including interLATA intrastate messages and interLATA intrastate messages, carried over a Feature Group A switched access service. Unavailable customer service messages (i.e. certain Feature Group C operator and TOPS messages which are not accessible by company-provided equipment or operators) will not be recorded. The recording equipment will be provided at locations selected by the company.
- B) A standard format for the provision of the recorded customer message detail will be established by the company and provided to the customer. If, in the course of company business, it is necessary to change the format, the company will notify the involved customers six months prior to the change.

Assembly and editing, provision of customer detail, data transmission to a customer location, special orders for recording and program development will be provided to the customer on a contractual basis.

- C) Recorded customer message detail which is used at the request of the customer to provide message processing and message bill processing service is not retained by the company for longer than 90 days. The rates for unbilled message detail and the billed message detail is retained for reference in place of the recorded customer message detail. For recorded customer message detail not used by message processing service at the customer's request, the company will make every reasonable effort to recover recorded customer message detail previously made available to the customer and make it available again for the customer. The charges as set forth in the rate schedule, following, will apply for all such detail provided. Such a request must be made within thirty (30) days from the date the details were initially made available to the customer.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 7 - MISCELLANEOUS OPTIONAL SERVICES, (Cont'd)

7.2 RECORDING SERVICE, (Cont'd)

7.2.2 Liability of the Company

Notwithstanding 7.2.1 preceding, the company's liability for recording service is as follows:

Unless there is an expressed written agreement to the contrary, in the absence of gross negligence or willful misconduct, no liability for damages to the customer or other person or entity other than as set forth in (A) and (B) preceding shall attach to the company for its action or the conduct of its employees in providing recording service.

7.2.3 Obligations of the Customer

The customer shall order recording service under a special order.

The customer shall order recording service at least one month prior to the date when the customer message detail is to be recorded, unless customer's request requires that recording service be provided by end office and type of call, then the ordering interval will be determined on an individual case basis.

The customer shall order recording service for Feature Group D switched access by end office and type of call in accordance with the terms and conditions established on an individual case basis special order.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 7 - MISCELLANEOUS OPTIONAL SERVICES, (Cont'd)

7.2 RECORDING SERVICE, (Cont'd)

7.2.4 Payment Arrangements and Audit Provision

A) Notice and Scope

- 1) Upon forty-five (45) days' prior written notice by the customer to the company (or such shorter period as the parties may mutually agree upon), the customer or its authorized representative shall have the right to commence an audit during normal business hours and at intervals of no more than one audit in any six month period. The audit will be limited to all such records and accounts as may, under recognized accounting practices, contain information bearing upon amounts subject to being billed to the customer's end users by the company as part of its provision of billing and collection services and the charges to the customer for other services provided by the company pursuant to this Tariff.
- 2) The written notice of audit shall identify the date upon which it is to commence, the location, the customer's representatives, the subject matter of the audit, and the materials to be reviewed.
- 3) The written notice of audit shall be directed to the company's representative at the address stipulated by such representative.
- 4) The company may, within thirty (30) days of receipt of the customer's notice of audit, postpone commencement by written notice for a period not to exceed fifteen (15) days, but only for good cause. The company shall also indicate the new date for commencement of said audit.
- 5) Upon completion of the audit, the customer's auditors are to provide an oral report of their findings to the company prior to their departure, followed by a letter within thirty (30) days confirming findings.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated                      in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 7 - MISCELLANEOUS OPTIONAL SERVICES, (Cont'd)

7.2 RECORDING SERVICE, (Cont'd)

7.2.4 Payment Arrangements and Audit Provision (Cont'd)

B) Payment of Expense

Each party shall bear its own expenses in connection with the conduct of an audit. Special data extractions required by the customer for its representative to conduct the audit will be paid for by the customer. "Special data extraction" for auditing purposes shall mean programming, clerical and computer time required to create an output record (from existing data files) that cannot normally be created from current software programs in the production program library.

C) Requests for Examinations

- i) In addition to audits, the customer, or its representatives, may request, from time to time, the opportunity to conduct an examination, as defined in (ii) following. The company will make reasonable efforts to accommodate requests for examination and to cooperate in the conduct of an examination.
- ii) An "examination" shall, for purposes of this section, constitute a reasonable inquiry on a single issue or a specific topic related to billing and collection service for a stated reason.

Upon concurrence by both parties that errors or omissions exist, adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit.

D) Audit Provision

All information received or reviewed by the customer or its authorized representative is to be considered confidential and is not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purposes.

E) Minimum Period and Minimum Monthly Charges

The minimum period for which recording service without sorting is provided and for which charges apply is one month.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 7 - MISCELLANEOUS OPTIONAL SERVICES, (Cont'd)

7.2 RECORDING SERVICE, (Cont'd)

7.2.4 Payment Arrangements and Audit Provision, (cont'd)

F) Cancellation of a Special Order

A customer may cancel a special order for recording service on any date prior to the service date. The cancellation date is the date the company receives written or verbal notice from the customer that the special order is to be canceled. The verbal notice must be followed by written confirmation within ten (10) days. The service date for recording service is the date the customer requests the recordings to start. When a customer cancels a special order for recording service after the order date but prior to the start of service, a special order charge and the minimum monthly charges will apply.

G) Changes to Special Orders

When a customer requests material changes to a pending special order for recording service, the pending special order will be canceled and the requested changes will be undertaken if they can be accommodated by the company under a new special order. All cancellation charges as set forth in (C) preceding will apply for the canceled special order.

7.2.5 Rate Regulations

The special order charge applies for each special order accepted by the company for recording service or for a subsequently requested change.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 7 - MISCELLANEOUS OPTIONAL SERVICES, (Cont'd)

## 7.3 AUTOMATIC NUMBER IDENTIFICATION

ANI provided the automatic transmission of a seven or ten digit number and information digits to the customer's premises for calls originating in the LATA, to identify the calling telephone number. The ANI feature is an end office software function which is associated on a call-by-call basis with (1) all individual transmission paths in a trunk group routed directly between an end office and a customer's premises or, where technically feasible, with (2) all individual transmission paths in a trunk group between an end office and an access tandem, and a trunk group between an access tandem and a customer's premises.

## 7.3.1 Rate Regulations

When ANI is delivered (with Feature Group D originating) and the customer is charged the recording rate as set forth in the rate schedule, following, the ANI rate does not apply. If the customer is not charged the recording rate, the ANI rate as set forth in the rate schedule will apply for each ANI record delivered to the customer.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 7 - MISCELLANEOUS OPTIONAL SERVICES, (Cont'd)

7.4 BILLING NAME AND ADDRESS SERVICE

Billing Name and Address (BNA) service is the provision of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the company.

BNA service is provided for the sole purpose of permitting the customer to bill its telephonic communications services to its end users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone.

The customer may not use BNA information to bill for merchandise, gift certificates, catalogs, or other services or products.

BNA services is provided on both a manual and a mechanized basis. On a manual basis, the information will be provided by voice telecommunications or by mail, as appropriate. On a mechanized basis, the information will be entered on magnetic tape containing recorded customer messages.

BNA information is furnished for sent-paid, collect, bill to third number, 700 and 900 service messages and messages charged to a calling card that is resident in the company's database. In addition, BNA information for messages originated from data terminal numbers (DTNs) of data communications services is furnished on a manual basis only.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated                      in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 7 - MISCELLANEOUS OPTIONAL SERVICES, (Cont'd)

78.4 BILLING NAME AND ADDRESS SERVICE, (Cont'd)

74.1 Undertaking of the Company

- A) A request for information on over 100 and up to 500 telephone numbers should be mailed to the company. The company will provide the response by first class U.S. Mail within ten (10) business days.
- B) Upon receipt of a magnetic tape of recorded customer messages, the company will, at the request of the customer, provide BNA service on a mechanized basis. The tape of messages may be provided by the customer or, where the customer subscribes to recording service as set forth in 7.2 preceding, may be the output from that service. The company will enter the BNA information on the recorded message tape and send the tape to the customer by first class U.S. Mail. Other methods of delivering the data may be negotiated, and charges based on cost will apply.  
  
The company will provide a response to customer-provided tapes by mail within six (6) business days of receipt. The company will process and mail tapes which are the output of recording service every fifth business day.
- C) The company will specify the format in which requests and tapes are to be submitted.
- D) The BNA information will be provided for the calling number furnished to the extent a billing name and address exists in the company customer records information system, including non-published and non-listed numbers. If the billing name and address information for a specific calling number is confidential due to legal, national security, and user or regulatory imposed requirements, the company will provide an indicator on the confidential records.
- E) The company will provide the most current BNA information resident in its database. Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message was originated.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated                      in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 7 - MISCELLANEOUS OPTIONAL SERVICES, (Cont'd)

7.4 BILLING NAME AND ADDRESS SERVICE, (Cont'd)

7.4.2 Obligations of the Customer

- A) With each order for BNA service, the customer shall identify the authorized individual and address to receive the BNA information.
- B) A customer which orders BNA service on a mechanized basis and which intends to submit tapes of record messages for processing must provide the company with an acceptable test tape or transmission which includes all call types for which BNA information may be requested.
- C) The customer shall institute adequate internal procedures to insure that BNA information, including that related to non-published and non-listed telephone numbers, is used only for the purpose set forth in this Tariff and that BNA information is available only to those customer personnel or agents with a need to know the information. The customer must handle all billing name and address information designated as confidential by the company in accordance with the company's procedures concerning confidential information. The company will provide to the customer a statement of its procedures concerning confidential information.
- D) The customer shall not publicize or represent to others that the company jointly participates with the customer in the development of the customer's end user records, accounts, databases or market data, records, files and databases or other systems it assembles through the use of BNA service.
- E) When the customer orders BNA service for both interstate and intrastate messages, the projected intrastate percentage of use must be provided in a whole number to the company. The company will designate the number obtained by subtracting the projected intrastate percentage from 100 ( $100 - \text{projected intrastate percentage} = \text{interstate percentage}$ ) as the projected interstate percentage.

This whole number percentage will be used by the company to apportion the rates and nonrecurring charges between interstate and intrastate in those circumstances where the recorded message detail is not sufficient to permit the company to determine the appropriate jurisdiction. This percentage will remain in effect until a revised report is received as set forth below.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 7 - MISCELLANEOUS OPTIONAL SERVICES, (Cont'd)

## 7.4 BILLING NAME AND ADDRESS SERVICE, (Cont'd)

## 7.4.2 Obligations of the Customer, (cont'd)

## B) (cont'd)

Effective on the first of January, April, July, and October of each year the customer may update the jurisdictional report. The customer shall forward to the company, to be received no later than 20 calendar days after the first of each such month, a revised report showing the intrastate percentage of use for the past three months ending the last day of December, March, June, and September, respectively. Except where jurisdiction can be determined from the recorded message detail, the revised report will serve as the basis for the next three months billing and will be effective on the bill date in the following month (i.e. February, May, August, and November). No prorating or backbilling will be done based on the report. If the customer does not supply the report, the company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the company will assume the percentages to be the same as those provided in the order for service.

- F) The company shall use reasonable efforts to provide accurate and complete lists. The company makes no warranties, expressed or implied, as to the accuracy or completeness of these lists.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 7 - MISCELLANEOUS OPTIONAL SERVICES, (Cont'd)

7.4 BILLING NAME AND ADDRESS SERVICE, (Cont'd)

7.4.3 Rate Regulations

- A) Service Establishment Charges apply for the initial establishment of BNA service on a manual basis, for the initial establishment of BNA service on a mechanized basis and for establishment of a master BNA list for a customer.
- B) A charge applies for each request for BNA information for a telephone number or DTN number on a manual basis. A charge applies for each message processed to supply BNA information on a mechanized basis.

The company will keep a count of the requests and of the messages processed. The company will bill the customer in accordance with these counts whether or not the company was able to provide BNA information for all request and messages.

- C) Where the recorded message detail is sufficient to determine a message is an intrastate message, the rates set forth in the rate schedule following will apply to each such message.

Usage for which the recorded message detail is insufficient to determine jurisdiction will be prorated by the company between interstate and intrastate.

The percentages provided in the reports as set forth in 7.4.2(E) preceding will serve as the basis for prorating the charges. The intrastate charges are determined as follows: For usage sensitive (i.e., requests or messages processed) chargeable rate elements, multiply the intrastate percent times actual use times the stated Tariff rate.

- D) When a customer cancels an order for BNA service after the order date, the service establishment charge applies.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

CONTENTS

SECTION 8 - PRESUBSCRIPTION SERVICE

	PAGE
8.1 GENERAL .....	91
8.2 PROVISIONS .....	91

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated                      in Case No. 14-390-TP-ACE

Timothy Worring, Vice President  
Digital Connections, inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 8-PRESUBSCRIPTION SERVICE

## 8.1 General

Presubscription is a process whereby an end user or location provider may select and designate to the Company the primary toll carrier(s) they wish to access on a direct dialed basis (without dialing an access code) for calls leaving the local service area of the Company. The list of toll providers providing intrastate toll service(s) to the Company's serving area is made available to the end user or location provider in the Company's service guide.

Should a caller wish to use the services of a toll provider other than the designated toll provider on the line, it will be necessary for the caller to dial the appropriate toll provider access code.

## 8.2 Provisions

## A) Charge Applications

End Users or location providers placing orders for service will be asked to designate a primary toll provider at the time they place an order with the Company for Exchange Service. This selection is made free of charge.

The non-recurring charge for a primary toll provider change is billed to the end user subscribed to the Exchange Service. However, a toll provider may, at its option, elect to pay the non-recurring charge on behalf of the end user.

## B) Dispute Application for Presubscription

If the end user or location provider disputes a toll provider change, the Company will investigate the origin of the change and shall restore the end user or location provider to their previous toll provider. If the change was due to Company error, the end user or location provider will be returned to their previous primary toll provider free of charge. If the change was submitted by a toll provider, and the toll provider is unable to produce the signed end user or location provider Letter of Authorization (LOA), the non-recurring charges will be assessed to the unauthorized toll provider.

If there is a conflict between an end user, a location provider or their respective agent, on one hand, and a toll provider on the other hand, over the designation of the primary toll provider, the Company will honor the designation selected by the end user or location provider or their respective agent, regardless of any contractual obligations the end user, location provider or agent may have with one (1) or more toll providers.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 8-PRESUBSCRIPTION SERVICE, (Cont'd)

8.2 Provisions, (Cont'd)

B) Dispute Application for Presubscription, (cont'd)

If there is a conflict between an end user and/or location provider, on one hand, and their agent on the other hand, over designation of the primary toll provider, the Company will honor the designation selected by the end user and/or location provider, regardless of any contractual obligations the end user and/or location provider may have with one (1) or more toll providers or agents.

C) Cancellation of Toll Provider Participation for Presubscription

If a toll provider elects to discontinue all of its FGD service in the end office, the toll provider is obligated to do the following:

- Notify the Company of the cancellation of their FGD service, and;
- Contact all end users or location providers that are presubscribed to the canceling toll provider as their primary toll provider. Inform these end users or location providers of cancellation and request the end users or location providers to contact the Company to select a new primary toll provider.

The Company will bill the canceling toll provider the service order charge for each end user and location provider the canceling toll provider has currently presubscribed to them.

Such charge will not apply to a canceling toll provider where the canceling toll provider transfers or assigns its FGD services and the associated carrier access code to another toll provider in such a manner that the Company does not change end user or location provider toll provider designations or if another toll provider elects to pay the toll provider change charge on behalf of the canceling toll provider. The charge will apply if a mass conversion of access codes is requested by the Customer which causes the Company to change end user or location provider toll provider designations.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 8-PRESUBSCRIPTION SERVICE, (Cont'd)

8.2 Provisions, (Cont'd)

D) Verification of Orders for Long Distance Telemarketing

No toll provider shall submit to the Company a primary toll provider change order generated by telemarketing unless and until the order has first been confirmed in accordance with one (1) of the following procedures:

1. The toll provider obtains the billed party's written authorization to submit the primary toll provider change order and confirms:
  - The billed party's billing name and address and each telephone number to be covered by the change order;
  - The billed party's decision to change primary toll providers; and
  - The billed party's understanding of the change fee; or
2. The toll provider obtains the billed party's electronic authorization to submit the change order. The billed party will place a call, from the telephone number(s) on which the toll provider designation is to be changed, to a toll free telephone number that is dedicated to the toll providers verification process. The verification number will connect the billed party to a voice response unit that records the originating ANI and the required information described in (1) preceding; or
3. An appropriately qualified and independent third party, operating in a location physically separate from the telemarketing representative, obtains the billed party's oral authorization to submit the change order. This authorization must confirm the order and include appropriate verification data (e.g., the billed party's date of birth or social security number).

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 9 – PRICE LIST

9. RATES AND CHARGES9.1 Reserved for Future Use9.2 Switched Access Service9.2.1 Nonrecurring ChargesA. Switched Local Channel

Two-Wire (VG), Non Recurring	\$275.00
Four-Wire (VG), Non Recurring	\$275.00
DS1 Service, Non Recurring	\$560.00

End Office Based Private Network, Per Switched Local Channel

B. Trunk Activation

24 Trunks Activates or Fraction thereof,  
on a Per Order Basis *\$Reserved for Future Use*

- The Company's rates mirror AT&T "Access Service Tariff" PUCO No. 20 (which unless otherwise stated adopted and concurs in Ameritech Operating Companies Tariff F.C.C. No. 2). Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges. The Company's rates mirror Frontier North "Facilities for Intrastate Access Tariff" PUCO No. 2 (which unless otherwise stated, adopted and concurs in Verizon Telephone Companies Tariff F.C.C. No. 14). Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

## SECTION 9 – PRICE LIST (Cont'd)

9. RATES AND CHARGES (Cont'd)9.2 Switched Access Service (Cont'd)9.2.2 800 Series Data Base Access Service Queries

800 Query Charge \$

## Additional Functions

800 Routing Options Charge \$

POTS Translation Charge ICB

\* The Company's rates mirror AT&T "Access Service Tariff" PUCO No. 20 (which unless otherwise stated adopted and concurs in Ameritech Operating Companies Tariff F.C.C. No. 2). Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges. The Company's rates mirror Frontier North "Facilities for Intrastate Access Tariff" PUCO No. 2 (which unless otherwise stated, adopted and concurs in Verizon Telephone Companies Tariff F.C.C. No. 14). Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

SECTION 9 – PRICE LIST

9. RATES AND CHARGES (Cont'd)

9.3 Special Access Service

*Reserved for Future Use*

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated

In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

SECTION 9 – PRICE LIST (Cont'd)

9. RATES AND CHARGES (Cont'd)

9.3 Special Access Service

*Reserved for Future Use*

Issue Date: March 11, 2014

Effective Date: April 10, 2014

issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

SECTION 9 – PRICE LIST (Cont'd)

9. RATES AND CHARGES (Cont'd)

9.3 Special Access Service

*Reserved for Future Use*

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

SECTION 9 – PRICE LIST (Cont'd)

9. RATES AND CHARGES (Cont'd)

9.3 Special Access Service

*Reserved for Future Use*

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,

Dated In Case No. 14-390-TP-ACE

Timothy Wotring, Vice President

Digital Connections, Inc.

452 Casteel Road

Bruceton Mills, WV 26525

SECTION 9 - PRICE LIST, (Cont'd)

9.3 Special Access Service, (Cont'd)

RESERVED FOR FUTURE USE

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Watring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 9 - PRICE LIST, (Cont'd)

9.3 Special Access Service, (Cont'd)

RESERVED FOR FUTURE USE

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 9 - PRICE LIST, (Cont'd)

9. RATES AND CHARGES, (Cont'd)9.4 Other Services9.4.1 Access OrderingA. Access Order Charge

Switched Access - Per Order \$ 500.00

B. Service Date Change Charge

Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The Access Order Charge as specified in 10.3.1(A) preceding does not apply.

Per Order \$ 26.50

Service Date Change - Additional Dispatch Charge, Per Occurrence \$ 200.00

C. Design Change Charge

The Design Change Charge will apply on a per order per occurrence basis, for each order requiring design change.

Per Order \$ 58.00

The Company's rates mirror AT&T "Access Service Tariff" PUCO No. 20 (which unless otherwise stated adopted and concurs in Ameritech Operation Companies Tariff F.C.C No.2). Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges. The Company's rates mirror Frontier North "Facilities for Intrastate Access Tariff" PUCO No. 2 (which unless otherwise stated, adopted and concurs in Verizon Telephone Companies Tariff F.C.C. No 14) Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 9 - PRICE LIST, (Cont'd)

9. RATES AND CHARGES, (Cont'd)9.4 Other Services, (cont'd)9.4.2 Additional Engineering

<u>Additional Engineering Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Add'l. Half Hour or Fraction Thereof</u>
A. Basic Time per engineer normally scheduled working hours	\$ 49.91	\$ 44.69
B. Overtime per engineer outside of normally scheduled working hours	\$ 76.70	\$ 50.75

These additional engineering charges are applicable for the following:

For additional technical information after the Company has already provided the technical information normally included on the Design Layout Report.

9.4.3 Additional Labor

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Add'l. Half Hour or Fraction Thereof</u>
A. <u>Installation or Repair</u>		
Overtime, outside of normally scheduled working hours on a scheduled work day, per technician	\$ 30.06	\$ 26.62
Premium Time, outside of scheduled work day, per technician	\$ 31.46	\$ 31.46

The Company's rates mirror AT&T "Access Service Tariff" PUCO No. 20 (which unless otherwise stated adopted and concurs in Ameritech Operating Companies Tariff F.C.C No.2) Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges. The Company's rates mirror Frontier North "Facilities for intrastate Access Tariff" PUCO No. 2 (which unless otherwise stated, adopted and concurs in Verizon Telephone Companies Tariff F.C.C No 14) Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceeton Mills, WV 26525

## SECTION 9 - PRICE LIST, (Cont'd)

9. RATES AND CHARGES, (Cont'd)9.4 Other Services, (cont'd)9.4.3 Additional Labor, (cont'd)Additional Labor Periods

B. <u>Stand by</u>	<u>First Half Hour Or Fraction Thereof</u>	<u>Each Add'l. Half Hour or Fraction Thereof</u>
Basic Time, normally scheduled working hours, per technician	none	\$ 23.67
Overtime, outside of normally scheduled working hours on a scheduled work day, per technician	none	\$ 27.05
Premium Time, outside of scheduled work day, per technician	none	\$ 31.29
C. <u>Testing and Maintenance with other Telephone Companies, or Other Labor</u>		
Basic Time per technician normally scheduled working hours	\$ 23.94	\$ 22.68
Overtime per technician outside of normally scheduled working hours on a scheduled work day	\$ 26.62	\$ 26.62
Premium Time per technician outside of scheduled work day	\$ 31.46	\$ 31.46

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio.  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACETimothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 9 - PRICE LIST, (Cont'd)

9. RATES AND CHARGES, (Cont'd)

9.4 Other Services, (cont'd)

9.4.3 Additional Labor, (cont'd)

D. Maintenance of Service

When a Customer reports a trouble to the Company for clearance and no trouble is found in the Company's facilities, the Customer shall be responsible for payment of a deregulated Maintenance of Service charge for the period of time from when the Company personnel are dispatched to the Customer's premises to when the work is completed. Failure of Company personnel to find trouble in Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at that time.

The Customer shall be responsible for payment of a deregulated Maintenance of Service charge when the Company dispatches personnel to the Customer's premises, and the trouble is in equipment, inside wire, or communications systems provided by other than the Company or in deregulated CPE or inside wire provided by the Company. No credit allowance will be applicable for the interruption involved if the Maintenance of Service charge applies.

The charges for Maintenance of Service are deregulated.

The Company's rates mirror AT&T "Access Service Tariff" PUCO No. 20 (which unless otherwise stated adopted and concurs in Ameritech Operation Companies Tariff F.C.C No.2). Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges. The Company's rates mirror Frontier North "Facilities for Intrastate Access Tariff" PUCO No. 2 (which unless otherwise stated, adopted and concurs in Verizon Telephone Companies Tariff F.C.C. No 14). Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges.

SECTION 9 - PRICE LIST, (Cont'd)

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

9. RATES AND CHARGES. (Cont'd)9.4 Other Services. (cont'd)9.4.4 Miscellaneous ServicesA. Additional Cooperative Acceptance Testing - Switched Access

	<u>First Half Hour Or Fraction Thereof</u>	<u>Each Add'l. Half Hour or Fraction Thereof</u>
Basic Time, normally scheduled working hours	\$40.92	\$22.60
Overtime, outside normally scheduled working hours on a scheduled work day	\$41.28	\$25.99
Premium Time, outside scheduled work day	\$46.34	\$29.57

B. Cooperative Scheduled TestingTo First Point  
of Switching MRC

Gain Slope Test, Per Circuit	\$ 1.09
C-Notched Noise Test	\$ 0.62
1004 Hz Loss	\$ 1.64
C-Message Noise	\$ 1.03
Balance (Return Loss), Per Circuit	\$ 0.57

The Company's rates mirror AT&T "Access Service Tariff" PUCO No. 20 (which unless otherwise stated adopted and concurs in Ameritech Operating Companies Tariff F.C.C. No.2). Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges. The Company's rates mirror Frontier North "Facilities for Intrastate Access Tariff" PUCO No. 2 (which unless otherwise stated, adopted and concurs in Verizon Telephone Companies Tariff F.C.C. No 14) Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc.  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 9 - PRICE LIST, (Cont'd)

9. RATES AND CHARGES, (Cont'd)9.4 Other Services, (cont'd)9.4.4 Miscellaneous Services, (cont'd)C. Manual Scheduled TestingTo First Point  
of Switching, MRC

Gain Slope Test, Per Circuit	\$ 2.73
C-Notched Noise Test	\$ 1.68
1004 Hz Loss	\$ 1.82
C-Message Noise	\$ 1.47
Balance (Return Loss), Per Circuit	\$ 1.37

D. Nonscheduled Testing(1) Automatic Testing,  
To First Point  
of Switching, MRC

Gain Slope Test, Per Circuit	\$ 13.93
C-Notched Noise Test	\$ 13.56
1004 Hz Loss	\$ 13.93
C-Message Noise	\$ 13.56
Balance (Return Loss), Per Circuit	\$ 14.30

The Company's rates mirror AT&T "Access Service Tariff" PUCO No. 20 (which unless otherwise stated adopted and concurs in Ameritech Operation Companies Tariff F.C.C No.2). Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges. The Company's rates mirror Frontier North "Facilities for Intrastate Access Tariff" PUCO No. 2 (which unless otherwise stated, adopted and concurs in Verizon Telephone Companies Tariff F.C.C. No 14) Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 9 - PRICE LIST, (Cont'd)

9. RATES AND CHARGES, (Cont'd)9.4 Other Services, (cont'd)9.4.4 Miscellaneous Services, (cont'd)D. Nonscheduled Testing (cont'd)(2) Cooperative Testing, Testing Periods

Fraction	First Half Hour Or Fraction	Each Add'l. Half Hour or
	Thereof	Thereof
Basic Time, normally scheduled working hours	\$40.92	\$22.60
Overtime, outside normally scheduled working hours on a scheduled work day	\$41.28	\$25.99
Premium Time, outside scheduled work day	\$46.34	\$29.57

The Company's rates mirror AT&T "Access Service Tariff" PUCO No. 20 (which unless otherwise stated adopted and concurs in Ameritech Operation Companies Tariff F.C.C No.2). Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges. The Company's rates mirror Frontier North "Facilities for Intrastate Access Tariff" PUCO No. 2 (which unless otherwise stated, adopted and concurs in Verizon Telephone Companies Tariff F.C.C. No. 14) Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

## SECTION 9 - PRICE LIST, (Cont'd)

9. RATES AND CHARGES, (Cont'd)9.4 Other Services, (cont'd)9.4.4 Miscellaneous Services, (cont'd)E. Nonscheduled Testing, (cont'd)(3) Manual Testing

Half Fraction	First Half Hour Or Fraction Thereof	Each Add'l. Hour or Thereof
Basic Time, normally scheduled working hours	\$40.92	\$22.60
Overtime, outside normally scheduled working hours on a scheduled work day	\$41.28	\$25.99
Premium Time, outside scheduled work day	\$46.34	\$29.57
F. <u>Originating Line Screening (OLS)</u> Per Query, NRC	\$ reserved for future use	

The Company's rates mirror AT&T "Access Service Tariff" PUCO No. 20 (which unless otherwise stated adopted and concurs in Ameritech Operation Companies Tariff F.C.C. No.2). Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges. The Company's rates mirror Frontier North "Facilities for Intrastate Access Tariff" PUCO No. 2 (which unless otherwise stated, adopted and concurs in Verizon Telephone Companies Tariff F.C.C. No 14) Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges.

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 9 - PRICE LIST, (Cont'd)

9. RATES AND CHARGES (Cont'd)

9.4 Other Services (cont'd)

9.4.4 Miscellaneous Services (cont'd)

The Company's rates mirror AT&T "Access Service Tariff" PUCO No. 20 (which unless otherwise stated adopted and concurs in Ameritech Operation Companies Tariff F.C.C No.2). Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges. The Company's rates mirror Frontier North "Facilities for Intrastate Access Tariff" PUCO No. 2 (which unless otherwise stated, adopted and concurs in Verizon Telephone Companies Tariff F.C.C. No 14) Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525

SECTION 9 - PRICE LIST, (Cont'd)

9. RATES AND CHARGES, (Cont'd)

9.4 Other Services, (cont'd)

9.4.5 Specialized Service or Arrangements

Rate

ICB

Specialized Service or Arrangements are provided on an individual case basis.

The Company's rates mirror AT&T "Access Service Tariff" PUCO No. 20 (which unless otherwise stated adopted and concurs in Ameritech Operation Companies Tariff F.C.C No.2). Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges. The Company's rates mirror Frontier North "Facilities for Intrastate Access Tariff" PUCO No. 2 (which unless otherwise stated, adopted and concurs in Verizon Telephone Companies Tariff F.C.C. No 14) Rates and charges may include usage sensitive rates, flat rates, and nonrecurring charges

Issue Date: March 11, 2014

Effective Date: April 10, 2014

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_ in Case No. 14-390-TP-ACE

Timothy Wotring, Vice President  
Digital Connections, Inc  
452 Casteel Road  
Bruceton Mills, WV 26525