

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, April 08, 2014 11:43 AM
To: PUCO Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/8/2014

Re: Kara Haustovich
1120 Fordham Rd
Columbus, OH 43224

RECEIVED-DOCKETING DIV
2014 APR -9 AM 9:25
PUCO

Docketing Case No.:

13-2385-EL-SSO

Notes:

Please docket the following in the case number above. Thank you.

My comment is concerning the AEP rate hike to cover costs. I do not believe \$57.5M is a fair cost to pass to customers. We are not being given enough information to justify such a large amount. Can we see a detailed listing of what this money will repay? Did AEP show a profit loss after paying for the repairs? What is AEP doing to prevent future issues like this? Finally, where is my compensation for being without service? I incurred costs while running a generator, driving to family's house to avoid the heat, and disposal of spoiled food and drink. Please authorize a monthly payout from AEP of \$2.34 to cover my expense. Maybe now that the Ormet plant is shut down, AEP can use the discounts they were offering to pay for the 2012 outage.

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Technician SM Date Processed APR 09 2014