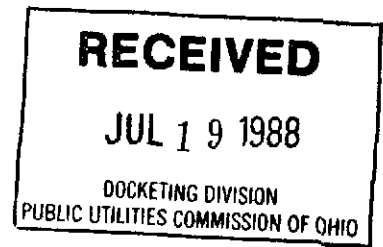


88-452-7P-COI

STATE OF OHIO
PUBLIC UTILITIES COMMISSION
180 EAST BROAD STREET
COLUMBUS, OHIO 43266-0573

RICHARD F. CELESTE
GOVERNOR



July 13, 1988

Chesrown Oldsmobile
4675 Karl Rd.
Columbus, Ohio 43229

A member of the staff of the Public Utilities Commission of Ohio has discovered that the customer-owned, coin-operated telephone (COCOT), phone number [614]885-2034, located at Chesrown Oldsmobile, 4675 Karl Rd., Columbus, Ohio 43229, is in violation of the following Commission-ordered requirements of such instruments:

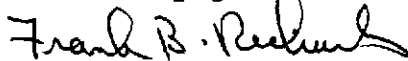
- A. Not mounted in accordance with federal and state height regulations for the disabled (58" to the coin slot);
- B. Does not provide access to Operator for free and without the use of a coin (\$.50)
- C. Does not provide access to Directory Assistance for free and without the use of a coin (\$.40)
- D. Name and telephone number of the COCOT owner is not provided in clear and easy-to-read form posted at or near COCOT location;
- E. Method of reporting complaints and obtaining refunds in a cost-free manner not provided in clear and easy-to-read form posted at or near COCOT location;
- F. Notice not provided that COCOT instrument is not programmed to receive incoming calls in clear and easy-to-read form posted at or near COCOT location; and
- G. White and yellow page telephone directories not provided at COCOT location.

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Chesrown Oldsmobile

Any provider of COCOT service that obtains a local access line or subscriber line from a local exchange company is a customer of that company and is subject to the terms and conditions set forth in the company's tariffs and must comply with all the requirements set forth in the Opinion and Order issued by the Commission on January 29, 1985, in Case No. 84-863-TP-COI. Failure to comply with these tariffs and Opinion and Order or any related rule approved by the Commission shall be grounds for disconnection.

Your corrective action is now required to avoid such disconnection. After fifteen days of the postmarked date of this notice an investigator will return to ensure that all of the foregoing deficiencies have been corrected. Failure to act will result in notification to the serving telephone company to terminate service. If you have any questions or wish to dispute the results of our investigation, please call (614) 466-5524.

Sincerely yours,



Frank B. Richards, Chief
Compliance Division
Consumer Services Department