

STATE OF OHIO
PUBLIC UTILITIES COMMISSION
180 EAST BROAD STREET
COLUMBUS, OHIO 43266-0573

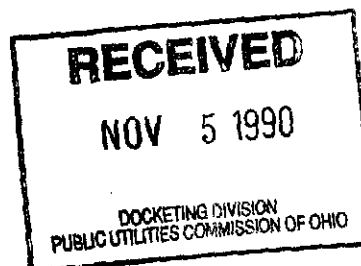
RICHARD F. CELESTE
GOVERNOR



88-452-TP-COI

November 5, 1990

Mr. Leroy Skipper
Mail Boxes Etc, USA
30 Dillmount Dr.
Worthington, Ohio 43235



Dear Mr. Skipper:

A member of the staff of the Public Utilities Commission of Ohio has discovered that the customer-owned, coin-operated telephone (COCOT), phone number 614-431-1907 located at Mail Boxes Etc. USA, 30 Dillmont Dr., Worthington, Ohio, is in violation of the following Commission ordered requirements for such instruments.

1. Mail Boxes Etc, USA/ 30 Dillmount Dr./ Worthington, Ohio/
614-431-1907
 - A. The correct name of the owner of the telephone was not listed and there was no access to the telephone number that was posted.
 - B. The instructions for the COCOT were incorrect.

Any provider of COCOT service that obtains a local access line or subscriber line from a local exchange company is a customer of that company and is subject to the terms and conditions set forth in the company's tariffs. The provider must comply with all the requirements set forth in the Opinion and Order issued by the Commission on January 29, 1985 in Case No. 84-863-TP-COI, with the requirements set forth in the revisions thereto issued in the Supplemental Opinion and Order issued on March 17, 1987 and with the requirements set forth in the revisions in the Opinion and Order issued on February 21, 1990 in Case No. 88-452-TP-COI, relative to the compliance of customer-owned, coin-operated telephones with Commission-ordered guidelines.

Failure to comply with these tariffs and Opinions and Orders, or any related rule approved by the Commission are grounds

Mr. Leroy Skipper
Mail Boxes Etc USA
Page 2

for disconnection of the COCOT.

Your corrective action is now required to avoid such disconnection. Fifteen days after the postmarked date of this notice, an investigator will return to ensure that all of the foregoing deficiencies have been corrected. In addition to correcting the deficiencies existing at the COCOT locations cited in this letter, you are required to bring all COCOTS owned by you in the State of Ohio into Compliance with these same deficiencies within this 15 day time period.

At the same time the Compliance staff returns to the locations which were specifically cited, the investigators will inspect other locations served by you to ascertain compliance status.

After that investigation, a second letter will be sent to you informing you that your locations are either in compliance or still in non-compliance. If locations are found to be in non-compliance status at the time of the second inspection, the Commission will notify the serving telephone company to disconnect service at all locations in non-compliance.

You will be assessed the costs of the Commission's investigations when the violations found and cited in this letter are not corrected, or when those same violations are subsequently found to exist at other COCOTS owned by you.

If you have any questions or wish to dispute the results of our investigation, please call 614/466-5524.

Sincerely,



Frank B. Richards
Chief Compliance Division
Customer Services Department