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Integrys Energy Services, Inc. Sette 350 300 Wust Wilson Bildge Reac Victorington Orl 73025 WWW Integryse raigy John

14-0371-EL-GAG

March 5, 2014

Public Utilities Commission of Ohio Docketing Division 11th Floor 180 East Broad Street Columbus, OH 43215

RE: Village of Dresden

Certification Application for Governmental Aggregators – Ohio Electric Governmental Aggregator

Dear Sir/Madam:

Enclosed please find an original and three (3) copies of the Certification Application and supporting documents for the Village of Dresden as an Electric Governmental Aggregator.

Integrys Energy Services, Inc. is filing this application on behalf of the Village of Dresden. Please file these documents and return a time-stamped copy of the application in the enclosed self-addressed stamped envelope. If you have any questions or concerns, please feel free to call me at 614-871-5290 or contact me at bgcoffey@integrysenergy.com.

Sincerely,

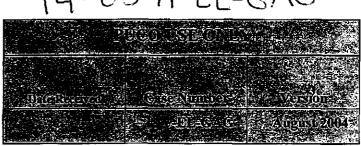
Brenda J. Coffey
Brenda G. Coffey
Integrys Energy Services, Inc.

Enclosures

This is to certify that the images appearing are an accurate and complete approduction of a cut- file document delivered in the regular course of maxiness rechnician An Date Processed 3/5/1/2.



The Public Utilities Commission of Ohio



CERTIFICATION APPLICATION FOR GOVERNMENTAL AGGREGATORS

Please print or type all required information. Identify all attachments with an exhibit label and title (Example: Exhibit A-5 Experience). All attachments should bear the legal name of the Applicant and should be included on the electronic copy provided. Applicants should file completed applications and all related correspondence with: Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, OH 43215-3793.

This PDF form is designed so that you may input information directly onto the form. You may also download the form, by saving it to your local disk, for later use.

A. <u>APPLICANT INFORMATION</u>

A-1	Applicant's name	, address, telephone	number, and w	reb site address
	1.		,	

Name Mayor David A. Matthew	MATHEW	
Address 904 Chestnut Street, Dresden,m OH 43821		-
Telephone Number (740) 754-3151		
Web site address (if any)		

- A-2 <u>Exhibit A-2 "Authorizing Ordinance"</u> provide a copy of the ordinance or resolution authorizing the formation of a governmental aggregation program adopted pursuant to Section 4928.20(A) of the Revised Code.
- A-3 <u>Exhibit A-3 "Operation and Governance Plan"</u> provide a copy of the applicant's plan for operation and governance of its aggregation program adopted pursuant to Section 4928.20(C) of the <u>Revised Code</u>. The Operation and Governance Plan explained in Exhibit A-3 should include:
 - Terms and conditions of enrollment including:
 - Rates
 - Charges
 - Switching fees, if any
 - Policies associated with customers moving into/out of aggregation area
 - Billing procedures
 - Procedures for handling complaints and disputes including the toll-free telephone number and address for customer contacts

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- A-4 Exhibit A-4 "Automatic Aggregation Disclosure" provide a copy of the disclosures required by Section 4928.20(D) of the Revised Code, if its aggregation program provides for automatic aggregation in accordance with Section 4928.20(A) of the Revised Code
- A-5 <u>Exhibit A-5 "Experience"</u> provide a detailed description of the applicant's experience and plan for providing aggregation services, including contracting with retail generation providers, providing billing statements, responding to customer inquiries and complaints, and complying with all applicable provisions of commission rules adopted pursuant to section 4928.10 of the <u>Revised Code</u>.

A-6	Contact perso	n for regulatory	y or emergency	matters

Name_David A. Matjihew	1/1 10-1-11 E	<u> </u>
Title Mayor, Village of Dresden		
Business address 904 Chestnut Street,	Dresden, OH	43821
Telephone number (740) - 754	_ 3151	Fax # (740) - 764 _ 4005
E-mail address dresdenmayor@columbus		

A-7 Contact person for Commission Staff use in investigating customer complaints

Name Julia D. Hall	
Title Ohio Aggregation Program Manager	
Business address 300 W. Wilson Bridge Rd., Suite 350, Worthington, OH 43085	
Telephone number (614) 844 - 4309 Fax # (614) - 844 - 4305	
F-mail address Idhall@integrysenergy.com	

A-8 Applicant's address and toll-free number for customer service and complaints

Address Integrys Energy Services, Inc., 300 W. Wilson Bridge Rd., Suite 350, Worthington, OH 43065

Signature of Applicant & Title

Sworn and subscribed before me this 27th day of February 2014

Month
Year

Watalie Stillian Grabe

Bignature of official administering oath

Print Name and Print Name

My commission expires on 4

NATALIE STILLION GRABLE
Notary Public, State of Ohio
My Commission Expires 9-11-2018

AFFIDAVIT Dresdend

State of	Ohio	_:
----------	------	----

County of Moskingum

DAVIS A.	M ATHEW Affia	nt, being duly sworn/affirmed according	to law, deposes and says that:
He/She is the	MAYOR	(Office of Affiant) of Village of	Name of Applicant);

That he/she is authorized to and does make this affidavit for said Applicant,

- 1. The Applicant herein, attests under penalty of false statement that all statements made in the application for certification are true and complete and that it will amend its application while the application is pending if any substantial changes occur regarding the information provided in the application.
- 2. The Applicant herein, attests it will timely file an annual report with the Public Utilities Commission of Ohio of its intrastate gross receipts, gross earnings, and sales of kilowatt-hours of electricity pursuant to Division (A) of Section 4905.10, Division (A) of Section 4911.18, and Division (F) of Section 4928.06 of the Revised Code.
- 3. The Applicant herein, attests that it will timely pay any assessments made pursuant to Sections 4905.10, 4911.18, or Division F of Section 4928.06 of the Revised Code.
- 4. The Applicant herein, attests that it will comply with all Public Utilities Commission of Ohio rules or orders as adopted pursuant to Chapter 4928 of the Revised Code.
- 5. The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Ohio, and its Staff on any utility matter including the investigation of any consumer complaint regarding any service offered or provided by the Applicant.
- 6. The Applicant herein, attests that it will fully comply with Section 4928.09 of the Revised Code regarding consent to the jurisdiction of Ohio Courts and the service of process.
- 7. The Applicant herein, attests that it will comply with all state and/or federal rules and regulations concerning consumer protection, the environment, and advertising/promotions.
- 8. The Applicant herein, attests that it will use its best efforts to verify that any entity with whom it has a contractual relationship to purchase power is in compliance with all applicable licensing requirements of the Federal Energy Regulatory Commission and the Public Utilities Commission of Ohio.
- 9. The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Ohio, the electric distribution companies, the regional transmission entities, and other electric suppliers in the event of an emergency condition that may jeopardize the safety and reliability of the electric service in accordance with the emergency plans and other procedures as may be determined appropriate by the Commission.
- 10. If applicable to the service(s) the Applicant will provide, the Applicant herein, attests that it will adhere to the reliability standards of (1) the North American Electric Reliability Council (NERC), (2) the appropriate regional reliability council(s), and (3) the Public Utilities Commission of Ohio. (Only applicable if pertains to the services the Applicant is offering)

- 11. The Applicant herein, attests that it will inform the Commission of any material change to the information supplied in the application within 30 days of such material change, including any change in contact person for regulatory purposes or contact person for Saff use in investigating customer complaints.
- 12. The Applicant herein, attests that it will docket with the Commission's Docketing Division the final opt-out and any supplemental opt-outs (including beginning and ending dates of the 21-day opt-out period and the selected CRES supplier) at a minimum 10 days prior to sending the opt-outs to customers.

That the facts above set forth are true and correct to the best of his/her knowledge, information, and belief and that he/she expects said Applicant to be able to prove the same at any hearing hereof.

Signature of Affiant & Title

Sworn and subscribed before me this

11 i Simi al

Signature of official administering oath

of ebruary 2014

Month Year

Print Name and Title

My commission expires on

NATALIE STILLION GRABLE Notary Public, State of Ohio My Commission Expires 9-11-2018

VILLAGE OF DRESDEN

EXHIBIT A-2

AUTHORIZING ORDINANCE

Authorizing Ordinance - Pages 1-3

Certificate of Election Results – Page 4

RESOLUTION NO. 2013-33

A RESOLUTION AUTHORIZING ALL ACTIONS NECESSARY TO CREATE A GOVERNMENTAL ELECTRIC AGGREGATION PROGRAM WITH OPT-OUT PROBISIONS PURSUANT TO SECTION 4928.20 OF THE OHIO REVISED CODE: DIRECTING THE MUSKINGUM COUNTY BOARD OF ELECTIONS TO SUBMIT A BALLOT QUESTION TO THE ELECTORS: DISPENSING WITH THE SUBSEQUENT READINGS AND DECLARING AN EMERGENCY

WHEREAS, the Ohio Legislature has enacted electric deregulation legislation, which authorizes the legislative authorities of municipal corporations, townships, and counties to aggregate automatically, pursuant to Section 4928.20 of the Ohio Revised Code, subject to opt-out provisions, competitive retail electric service for the retail electric loads located in the respective jurisdictions and to enter into service agreements to facilitate the sale and purchase of the service for the electric loads; and

WHEREAS, such legislative authorities may exercise such authority individually or jointly with any other legislative authorities; and

WHEREAS, governmental aggregation provides an opportunity for residential and small business customers collectively to participate in the potential benefits of electric deregulation through lower electric rates which they would not otherwise be able to have individually; and

WHEREAS, this Council seeks to establish a governmental aggregation program with opt out provisions pursuant to Section 4928.20 of the Ohio Revised Code (the "Aggregation program"), for the residents, businesses, and other electric gas customers in the Village of Dresden and in conjunction with any other municipal corporation, township, county, or other political subdivision of the State of Ohio, as permitted by law; and

WHEREAS, this Council desires to proceed with the submission of the question to the electors of the Village of Dresden;

NOW THEREFORE, BE IT RESOLVED, by the Village of Dresden Council, State of Ohio:

SECTION 1. The Council finds and determines that it is in the best interest of the Village of Dresden, its residents, businesses, and other electric consumers located within the Village limits of the Village of Dresden, Ohio, to establish the Aggregation Program in the Village of Dresden. Provided that the Aggregation Program is approved by the electors of the Village of Dresden pursuant to Section 2 of this Resolution, the Village of Dresden is hereby authorized to aggregate automatically in accordance with Section 4928.20 of the Ohio Revised Code, competitive retail electric service for the retail electric loads located within the Village of Dresden, and, for that purpose, to enter into service agreements to facilitate the sale and purchase of the service for the retail electric loads. The Village of Dresden may exercise such authority jointly with any other municipal corporation, township, or county of the State of Ohio to the full extent permitted by law. The aggregation will occur automatically for each person

owning, occupying, controlling, or using an electric load center proposed to be aggregated and will provide for the opt-out rights described in Section 3 of this Resolution.

SECTION 2. The Board of Elections of Muskingum County, Ohio, is hereby directed to submit the following question to the electors of the Village of Dresden at the next general election to be held on November 5, 2013. The Aggregation Program shall not take effect unless approved by a majority of the electors voting upon this issue at the election held pursuant to this Resolution and Section 4928.20 of the Ohio Revised Code.

The form of the ballot to be used in the November 5, 2013, general election shall be substantially as follows:

PROPOSED ELECTRIC AGGREGATION PROGRAM

VILLAGE OF DRESDEN, OHIO

A majority affirmative vote is necessary for passage.

Shall the Village of Dresden, County of Muskingum, Ohio, have the authority to aggregate the retail electric loads located in the Village of Dresden, and enter into service agreements to facilitate for those loads the sale and purchase of electricity, such aggregation to occur automatically except where any person elects to opt-out?

FOR THE ELECTRIC AGGREGATION PROPOSAL

AGAINST THE ELECTRIC AGGREGATION PROPOSAL

SECTION 3. Upon the approval of a majority of the electors voting at the general election provided for in Section 2 of this Resolution, the Council, individually or jointly with any other political subdivisions, shall develop a plan of operation and governance for the Aggregation Program. Before adopting such a plan, this Council shall hold at least two public hearings on the plan. Before the first hearing, notice of the hearings shall be published once a week for two consecutive weeks in a newspaper of general circulation in the Village of Dresden. The notice shall summarize the plan and state the date, time, and location of each hearing. No plan adopted by this Council shall aggregate any retail electric load located within the Village of Dresden unless it in advance clearly discloses to the person whose retail electric load is to be so aggregated that the person will be enrolled automatically in the aggregation and will remain so enrolled unless the person affirmatively elects by a stated procedure not to be so enrolled. The disclosure shall state prominently the rates, charges, and other terms and conditions of enrollment. The stated procedure shall allow any person enrolled in the aggregation the opportunity to opt out of the aggregation every three (3) years, without paying a switching fee. Any such person who opts out of the aggregation pursuant to the stated procedure shall default to the electric company providing distribution service for the person's retail electric load, until the person chooses an alternative supplier.

SECTION 4. This Resolution is adopted pursuant to the authority conferred by Section 4928.20 of the Ohio Revised Code.

SECTION 5. Upon passage of this Resolution the Village of Dresden Fiscal Officer shall certify a copy of it to the Muskingum County Board of Elections no later than ninety (90) days prior to the general election to be held on November 5, 2013.

SECTION 6. All formal actions of the Village of Dresden Council relating to the adoption of this Resolution were taken in an open meeting, in accordance with Section 121.22 of the Ohio Revised Code.

The Village of Dresden Council upon at least a majority vote do hereby dispense with SECTION 7. the requirement that this resolution be read on three separate days, and hereby authorize the adoption of this Resolution upon its first reading.

SECTION 8. This Resolution is hereby declared to be an emergency measure necessary for Immediate preservation of the health, safety and welfare of the citizens of the Village of Dresden and shall take effect immediately. The reason for the emergency is to meet the filing deadline with the Muskingum County Board of Elections.

VOT	F	₹₽₿	RП	:

Mr. Tumblin Vea Mr. Holzschuher Vea

Passed at a meeting of the Village of Dresden Council this

Council President

Date

Approved as to form:

Director of Law

Date

CERTIFICATE OF RESULT OF ELECTION ON QUESTION OR ISSUE Revised Code, Section 3501.11

State of Ohio Muskingum County of ___ Muskingum ___County hereby The Board of Elections of _ Village of Dresden certifies that at the election held in the (Name of Subdivision) 5th November 2013 on the day of _ the vote cast on the following issue was as follows: shall the Village of Dresden have the authority to aggregate the retail electric loads (Tax levy, bond issue, miscellaneous question, etc.-describe fully) located in the Village, and enter into service agreements to facilitate for those loads the sale and purchase of electricity, such aggregation to occur automatically except where any person elects to opt out? 159 One Hundred Fifty-Nine (For, yes, etc.-as on ballot) (Number) Ninety-Two Votes (No, against, etc.-as on ballot) (Number) 251 Total vote cast on issue: (Number) Zanesville IN WITNESS WHEREOF, we have hereunto subscribed our names officially at November Ohio, this 19th day Attest: BOARD OF ELECTIONS

Muskingum

County, Ohio

VILLAGE OF DRESDEN

EXHIBIT A-3

OPERATION AND GOVERNANCE PLAN

Plan of Operation and Governance – Pages 1-5

Resolution Adopting the Plan of Operation and Governance – Page 6

VILLAGE DRESDEN, OHIO

ELECTRIC AGGREGATION PROGRAM

PLAN OF OPERATION AND GOVERNANCE

For More Information Contact: Mayor David A. Matthew 904 Chestnut Street Dresden, OH 43821

P: 740-754-3151 F: 740-754-4005

VILLAGE OF DRESDEN, OHIO

PLAN OF OPERATION AND GOVERNANCE Electric Governmental Aggregation

Introduction. On November 5, 2013, a majority of the voters in Dresden, OH, in the County of Muskingum, approved a referendum that authorized the Village of Dresden (the "Village") to pursue Automatic Governmental Aggregation. After the Village held two public hearings on the matter, the Village approved this Plan of Operation and Governance as prescribed by Section 4928.20 of the Ohio Revised Code. The Village has developed this Plan of Operation and Governance ("Plan of Operation") in accordance with the governmental aggregation provisions in Sections 4901:1-21-16 Ohio Administrative Code. Once certified as a Governmental Aggregator, the Village will be authorized to combine multiple retail electric customer loads within its geographic boundaries (the "Aggregation") for the purpose of facilitating the purchase of electric supply in Ohio's competitive retail electric market.

Governmental Aggregation Services. The Village, as a Governmental Aggregator, will serve as purchasing agent for the Aggregation. As purchasing agent, the Governmental Aggregator shall (i) select a Competitive Retail Electric Service Provider ("Provider") to supply the Aggregation, (ii) negotiate the terms of supply between the Provider and each Aggregation participant, and (iii) oversee the enrollment procedures administered by the Provider.

The Contract. The supply contract negotiated by the Governmental Aggregator for the Aggregation (the "Contract") shall be for firm, all-requirements supply. Each Aggregation participant will be individually bound to the Provider by the terms of the Contract, and will be solely responsible for payment and performance. The electric supply charges for the Aggregation are included in the Contract that will be negotiated by the Governmental Aggregator. The electric supply charges will take the form of either a fixed price or a variable price. All electric supply charges will be fully and prominently disclosed in consumer enrollment materials (such as the Optout Notice), available on the Provider's website, and available by calling the Provider's toll free customer service telephone number. The surcharge authorized under Section 4928:20 (I) will not be charged.

Eligibility, Opt-out Disclosures, and Pooling Accounts. Section 4901:1-21-17 of the Ohio Administrative Code requires the Governmental Aggregator to request from the Utility for all customers residing within the governmental aggregator's boundaries, including those customers who have opted off the pre-enrollment list (i) a list of the names, account numbers, and service and mailing addresses for those residing within the Governmental Aggregator's boundaries, consistent with the information that is provided to other competitive retail electric service providers (ii) an identification of customers who are currently in contract with a certified electric services company other than the Provider or in a special arrangement with the electric utility, and (iii) on a best efforts basis, an identification of mercantile customers. The following customers are not eligible: customers already under contract with a certified electric services company; customers that have a special contract with the Utility; customers that are not located within the Governmental Aggregator's boundaries; customers on the Percentage of Income Payment Plan (PIPP); customers that have past due amounts owing to the Utility; and mercantile customers. In addition, the Village intends to include in the Aggregation only those (a) residential and (b) non-mercantile customers

under Rate Schedules RS and GS-1-4. Using this list of eligible accounts, the Provider, with the assistance of the Governmental Aggregator, will review the list to verify that the eligible accounts are located within the geographic boundaries of the Village and that an area within the Village boundaries has not been inadvertently filtered from the list. The Provider will also remove the eligible list, those customers who appear on the "do not aggregate' list maintained under division (c) of section 4928.21 of the Revised Code.

Within thirty (30) days of receipt of the list from the Utility, the Provider, with assistance from the Governmental Aggregator, will prepare and mail an "Opt-out Notice" to each account that remains on the eligible list after it has been reduced as noted above. The Opt-out Notice will inform the eligible account holder that the Governmental Aggregator has formed an automatic (or "Opt-out") aggregation, provide the price for the electric supply to the Aggregation and other terms and conditions of service, and explain how the account holder can decline participation in the Aggregation. In the event the Village determines the Aggregation participants should not purchase stand-by service from the Utility, that fact would be prominently disclosed in the Opt-out Notice with a description of how it would impact the Aggregation participants.

As required by 4901:1-21-17 of the Ohio Administrative Code, the Opt-out Notice will indicate that the account holder has 21 days to affirmatively respond by telephoning a toll-free number or opting-out via the Provider's website address or returning a postcard to the provider that is included in the Opt-out Notice.

The Provider will receive all Opt-out requests and any Opt-out Notices that were undeliverable by mail, and will remove those accounts from the eligible account list. Upon completion of the 21 day Opt-out period, the Provider will notify the Utility of the remaining accounts that will form the Aggregation, and through an electronic data interchange transaction, enroll the Aggregation. Upon enrollment, each participant will receive an enrollment notice from the Utility that will indicate that the enrollee may rescind its participation in the Aggregation by contacting the Utility within seven (7) calendar days.

In addition to the initial 21-day Opt-out period, each participant will be provided an opportunity to opt-out every three years without paying an early termination fee.

Billing. Aggregation participants will receive a single, monthly bill from the Utility, which will include charges from the Provider for its electric supply, as well as the Utility distribution charges. Aggregation participants will be billed according to their Utility billing cycle. In order to maintain flexibility for Aggregation participants to return to Utility service on a full requirements basis without paying additional charges to the Utility or being subject to market-based rates, the Aggregation participants may be billed by the Utility for stand-by service within the meaning of division (B)(2)(d) of section 4928.143 of the Revised Code. As of the date of this Plan of Operation, the Utility does not have a separate charge for stand-by service.

<u>Credit, Collections and Deposits.</u> The Utility's credit and collection policy and policies regarding deposits will apply to the Aggregation participants and shall be administered by the Utility. Neither the Governmental Aggregator, nor the Provider will implement additional policies with respect to credit, deposits and collections.

Concerns and Complaints. Aggregation participants will have multiple means of expressing concerns and reporting complaints. As a general rule, concerns regarding service reliability and billing should be directed to the Utility. The Utility will continue to read meters, handle billing, and generally have the most information about the physical service to a location or account. Questions regarding the administration of the Aggregation should be directed to the Provider. The Provider's customer service center is available by telephone 24 hours per day, 7 days per week. Any unresolved disputes should be directed to the Public Utilities Commission of Ohio and/or the Ohio Consumers Council. As a convenience, below is a list of helpful toll free telephone numbers.

Natural of Complaint	Contact	Phone Number
Outages/Emergencies	AEP	1-800-672-2231
Service turn on/off	AEP	1-800-672-2231
Billing Disputes	AEP	1-800-672-2231
Price/Joining/Leaving Program	Integrys Energy Services	1-855-713-4485
Program Regulatory Questions	Integrys Energy Services	1-855-713-4485
Unresolved Disputes	Public Utilities Commission	1-800-686-7826
Unresolved Disputes	Ohio Consumers Council	1-877-742-5622

The Provider will attempt to resolve all customer complaints in a timely and good faith manner. The Provider shall investigate and provide a status report to the customer when the complaint is made directly to them and/or the Village within five (5) calendar days following receipt of the complaint. Or in the case of a Public Utilities Commission of Ohio ("PUCO") complaint the Provider will investigate and provide a status report to the customer and PUCO staff within five (5) calendar days following receipt of the complaint. If an investigation into a complaint received from the customer or a complaint referred by the PUCO is not completed within fourteen (14) calendar days, then a status report will be given to the customer, and, if applicable, the PUCO. These status reports will be given every five (5) calendar days until the investigation is complete, unless the action that must be taken takes longer than five (5) calendar days and the customer has been notified. Final results of a Commission-referred complaint will be provided to the PUCO either orally (phone) or in writing (e-mail, written correspondence), no later than five (5) calendar days after the investigation is completed. The final results will be provided in writing to the customer no later than five (5) calendar days after the investigation is completed. Customers retain the right to contact the PUCO regarding complaints and disputes. All customers have the right to contact the PUCO by writing to Public Utilities Commission of Ohio, ATTN: IAD, 180 E. Broad St., Columbus, OH 43215-3793; by fax to (614) 752-8351; through their website at www.puc.state.oh.us or by calling toll free (800) 686-7826 (VOICE) or (800) 686-1570 (TTY-TDD). Records of customer complaints will be retained for two (2) years after the occurrence of the complaint. A copy of the complaint record will be provided to the PUCO within five (5) calendar days, if requested.

Moving within the Village. Aggregation participants that move from one location to another within the Village boundaries and retain the same account number will remain an Aggregation participant and will receive the same price they would have received if their location had not moved.

Aggregation participants who move from one location to another within the Village boundaries and are assigned a new account number may enroll their new account in the Aggregation

and receive the same price as they would have received if their location had not moved, provided the new account is eligible for Aggregation. Participants who move and receive a new account number may be dropped from the Aggregation by the Utility, but they will not be charged an early termination fee from the Provider. If a participant is dropped from the Aggregation due to a move within the Village, the participant should contact the Provider to be re-enrolled.

<u>Moving outside of the Village.</u> Aggregation participants who move out of the Village boundaries will no longer be eligible to participate in the Aggregation, but they will not be charged an early termination fee from the Provider.

Enrolling after the Opt-out Period. Residential and small business accounts located within the Village's boundaries that were initially eligible to join the Aggregation, but chose to Opt-out of the Aggregation, or otherwise weren't included in the Aggregation, may join the Aggregation after the expiration of the initial Opt-out Period by contacting the Provider. The rate for those joining the Aggregation after the expiration of the Opt-out Period may be different from the rate negotiated for the Aggregation by the Governmental Aggregator.

In the event that the Provider is able to offer to newly eligible customers the same price that is provided to the current Aggregation participants, the Provider may refresh the Aggregation by providing those who move in to the Village the opportunity to be included automatically, rather than waiting until the next pricing term of the Contract. The process for refreshing the Aggregation with new enrollments would follow the process noted above for determining eligibility, providing Opt-out Notices, and pooling the accounts. (Current Aggregation participants and those who previously declined participation would not receive the Opt-out Notice intended only for newly eligible customers.)

RESOLUTION NO. 2014-10

RESOLUTION ADOPTING THE PLAN OF OPERATION AND GOVERNANCE FOR ELECTRIC AGGREGATION PROGRAM AND DECLARING AN EMERGENCY

WHEREAS, the Village Council of the Village of Dresden Park has developed an Electric Aggregation
Program Plan of Operation and Governance ("Plan of Operation") pursuant to Amended Substitute Senate Bill 3
and in accordance with the governmental aggregation provisions of Sections 4901 and 4928.20 of the Ohio
Revised Code and the Rules for Formation and Operation of electric governmental aggregations; and

WHEREAS, the Village of Dresden electric aggregation program will aggregate the retail electric load of residents and businesses that are eligible to participate in the AEP Ohio Energy Choice program for the purpose of negotiating for competitive retail electric supply at favorable rates; and

WHEREAS, the Village of Dresden now intends to file for certification as a Governmental Aggregator, which requires that Council first adopt a Plan of Operation and Governance; now therefore,

BE IT RESOLVED, by the Village Council of Dresden, Muskingum County, State of Ohio, a legal majority of all members elected thereto concurring, that:

SECTION I. Council hereby adopts the Electric Aggregation Program Plan of Operation and Governance which is attached hereto as Exhibit A and incorporated by reference herein.

SECTION II. This resolution is hereby declared to be an emergency resolution and a measure necessary for the immediate preservation of the public peace, health, safety and general welfare and shall go into effect forthwith.

PASSED this 24 day of February 2014.

o Sullwy Grable

President of Council

Francis Hopshuhen

ATTEST:

Clerk of Council

VILLAGE OF DRESDEN

EXHIBIT A-4

AUTOMATIC AGGREGATION DISCLOSURE

Pages 1 - 6

Village of Oresden Electric Appropries Program



Date XX, 2014

Customer Name
Mailing Address1
Mailing Address2
cont. City State Zipcode

Regarding service at:

Premise address
Premise address

Dear Residential Customer,

In November 2013, Village of Dresden voters authorized by majority vote the creation of an Electric Aggregation Program by the Village to seek lower electricity rates for eligible residential and small business customers.

Recently, the Village of Dresden selected Integrys Energy Services, Inc. to supply electricity to the Village's Electric Aggregation Program. As a resident or small business owner of Dresden, you are eligible to participate in this program.

You will be automatically enrolled in the program unless you opt out by xxxx xx, 2014.

How You Benefit

Three things you should know



- ✓ If you do nothing, you will be automatically enrolled in the Village of Dresden's Program.
- ✓ AEP will continue sending monthly bills, responding to outages, and delivering your electricity.
- ✓ No one from Dresden's program will ever come to your door or call you to ask you to switch to a new supplier. Anyone who comes to your door or calls you asking you to switch is not with Dresden's program.

Billing / Service Delivery Unchanged

Other than the price and supplier, nothing regarding your electricity service will change. You will continue to receive one monthly bill from AEP. AEP will continue to deliver your electricity, restore power following an outage, and be responsible for maintaining the system that delivers power to your home.

Encollment Information

After your enrollment is finalized, AEP will send you a letter confirming your enrollment. As required by law, this letter will inform you of your ability to rescind your enrollment without penalty.

How to Opt-Out

If you do not wish to participate in the Village of Dresden's Electric Aggregation Program, you must opt-out by xxxxx xx, 2014. To opt-out, return the enclosed postcard. You may also opt-out by contacting Integrys toll-free at 855-713-4485 or online at www.integrysenergy.com/ohdresden. Additionally, you will have the opportunity to opt-out of the Village's Aggregation Program without penalty at least every three (3) years. If you opt-out, you will continue to be served by AEP.

If you have any questions, please refer to the Frequently Asked Questions on our website at www.integrysenergy.com/oh-dresden or contact Integrys toll-free at 855-713-4485. Representatives are available 24 hours a day, 7 days a week.

Sincerely,

Integrys Energy Services, Inc.

Enclosure: Terms and Conditions



Electricity Purchase and Sale Terms and Conditions - Opt-Out Aggregation - Residential

The Village of Dresden, Ohio ("Municipality"), pursuant to the aggregation authority conferred upon it by electorate vote, which passed by a majority vote on November 5, 2013 and ordinance establishing the program, selected Integrys Energy Services, Inc. ("Seller") to supply the aggregation and to administer enrollments as described below. You, the account holder (also referred to as "Buyer") for the eligible account associated with the service address referenced on the letter accompanying these Electricity Purchase and Sale Terms and Conditions (the "Account"), and Seller agree to the following terms and conditions. Seller and Buyer (individually referred to as "Party" and collectively as "Parties") agree to the following Electricity Purchase and Sale Terms and Conditions ("Agreement"), as of the xxxxx 2014 meter read date (the "Effective Date"):

- 1.Opt-Out Enrollment: Enrollment is automatic for those who are eligible, but participation is voluntary. IF YOU DO NOT WISH TOPARTICIPATE, YOU MUST OPT-OUT BY (1) RETURNING THE POSTCARD POSTMARKED NO LATER THAN AUGUST 23, 2013, (2) BY CALLING 855-713-4485 BY XXXXX XX, 2014 OR (3) BY OPTING-OUT ON SELLER'S WEBSITE AT WWW.INTEGRYSENERGY.COM/OH-DRESDEN. If you choose to opt-out, you will be served by the standard service offer of AEP OH (the "Utility") or until you choose an alternative supplier of electric service.
- **2.Eligibility:** To be eligible for opt-out aggregation, Buyer and the Accounts to be served (i) must be located within the Municipality's jurisdictional boundaries, (ii) must be served by the Utility, (iii) may not be under contract with another competitive supplier, (iv) may not be on the Public Utilities Commission of Ohio ("PUCO") "do not aggregate" list, (v) must be in good standing with the Utility (including payment history), and (vi) may not be under a Utility special arrangement or percentage of income payment plan (PIPP).
- 3. Term and Renewal: This Agreement shall become binding on the Effective Date, provided however, the obligation of Seller to sell and schedule electricity for delivery to Buyer and the obligation of Buyer to purchase, take and pay for electricity is contingent upon: (a) eligibility of Buyer and the Accounts, (b) successful enrollment by the Utility, and (c) passage of the Rescission Period without effective cancellation by Buyer. Successful enrollment by the Utility is dependent upon (i) the eligibility of the Accounts, as set forth above and as determined by the Utility, to take from a retail electric supplier and (ii) the accuracy and completeness of any information submitted by Buyer and the Municipality. Service will commence on the first available meter read dates on or after xxxxx xx, 2014 and shall remain in effect through the xxxxx 2014 meter read ("Initial Term"), unless terminated pursuant to the terms of this Agreement. In the event ineligibility is not ascertained until after service commences, Seller shall provide notice of the same to Buyer and return Buyer to the Utility. Prior to the end of the Initial Term or a Renewal Term (whichever is in effect, hereinafter the "Current Term"), Seller may send Buyer an offer for a Renewal Term. This offer will include, without limitation, the new Price and the Renewal Term ("Offer"). In the event Seller does not receive Buyer's rejection of the Offer by the deadline indicated in the Offer, the Offer will be deemed accepted by Buyer without the need for further signature or other affirmative action by Buyer. If Buyer rejects the Offer in the manner directed in the Offer, the Accounts will be returned to Utility service at the end of the Current Term. If Seller does not submit an Offer to Buyer and instead indicates that the Agreement will be extended on a month to month basis at prevailing market rates, then the Agreement will be extended as set forth in the notice or terminated as directed by Buyer. Buyer shall have the opportunity to opt-out of the Aggregation at least every three years without penalty.
- **4. Rescission Period:** The Utility will send Buyer a letter confirming transfer of service upon processing of Buyer's enrollment and Buyer will have 7 days from the postmark date of that letter to cancel its enrollment, without penalty, ("Rescission Period") by calling the Utility on the toll-free number provided in the letter or by providing written notice to the Utility.
- 5. Price: For each billing cycle of Initial Term, Buyer shall pay a Fixed Rate of \$0.xxxx per kWh, multiplied by the billing cycle usage for the Accounts. Both Parties recognize that Seller's charges include tariff charges that are set forth by the Utility, transmission provider, regional transmission organization or independent system operator ("RTO/ISO"), the Federal Energy Regulatory Commission, PUCO, and/or any other state or governmental agency having jurisdiction (each an "Authorized Entity"). Seller may pass through to Buyer, without markup as a separate line item or as an updated Fixed Rate, (a) any increase in such tariff charges or (b) other increase in Seller's cost to provide electricity that result from an addition to, a change in, or change in interpretation by an Authorized Entity of, or change in administration by an Authorized Entity of, tariffs, operating protocols, laws, regulations, or other requirements of an Authorized Entity, as applicable. Buyer will also incur delivery and other additional service charges from the Utility. Switching fees may apply when service is established with Seller (which will be reimbursed by Seller, if applicable), but Buyer will not be charged separately by Seller for a switching fee. Seller's charges or credits not invoiced through the Utility (including early termination fees pursuant to Section 8) shall be invoiced or credited, respectively, directly by Seller. Any such charges shall be due within 21 days following the invoice date and payments not received by the due date will be deemed past due and shall accrue interest on the unpaid balance from the due date until payment is received at a rate of 1.5% per month of the unpaid balance,

provided that such percentage does not exceed the maximum amount allowable by law. Seller does not offer budget billing for generation charges, but Buyer may contact the applicable Utility for information on whether the Utility offers budget billing for Seller's charges.

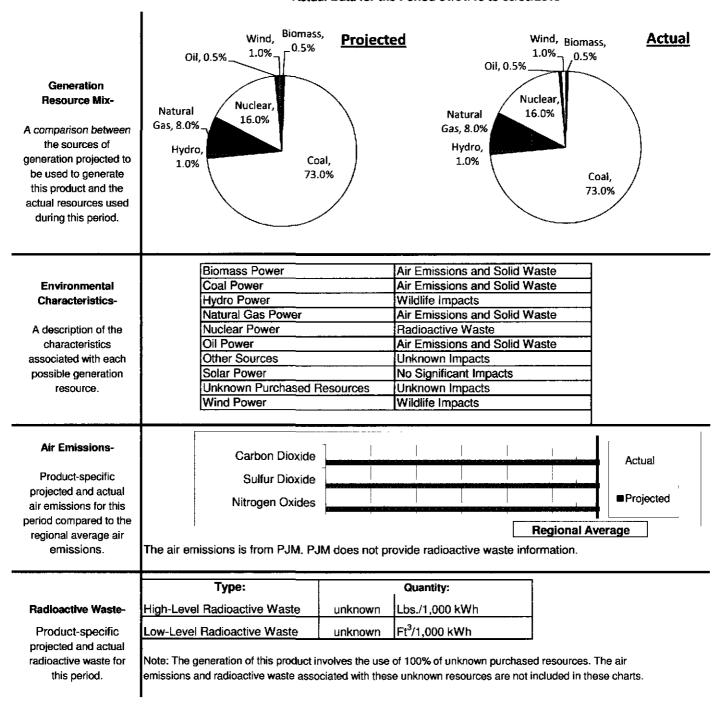
- **6. Billing and Payment:** Buyer will be invoiced by the Utility for both Seller's charges and the Utility's delivery charges. Such billing and payment (including fees associated with late payments) shall be subject to the applicable Utility rules regarding billing and payment procedures. Seller may cause the Utility to correct previous invoices in the event of invoicing errors.
- 7. Taxes: Any tax levied against Seller by any governmental entity, exclusive of Seller's income tax or taxes levied on Seller's real or personal property, that must be paid by Seller shall be passed through to and borne and reimbursed by Buyer. Buyer must provide Seller with any applicable exemption certificates. Buyer shall pay any such taxes unless Seller is required by law to collect and remit such taxes, in which case Buyer shall reimburse Seller for all amounts so paid.
- 8. Limitations: ALL ELECTRICITY SOLD HEREUNDER IS PROVIDED "AS IS", AND SELLER EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE. IN NO EVENT WILL EITHER PARTY BE LIABLE UNDER THIS AGREEMENT, WHETHER IN AGREEMENT, IN TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY), OR OTHERWISE, FOR INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES.
- **9. Environmental Disclosure:** The disclosure provided herewith describes the generation resource mix and environmental characteristics of the electricity. To receive this disclosure by e-mail, Buyer may request such by contacting Seller.
- 10. Termination; Remedies: Seller may terminate Buyer's service under this Agreement for non-payment with at least 14 days written notice. Failure to pay Utility invoices may result in Buyer being disconnected in accordance with the Utility tariff. Buyer may terminate this Agreement without penalty if Buyer moves outside of Seller's service area or into an area where the Seller charges a different price. In the event (a) (1) Buyer terminates this Agreement with respect to an Account by failing to take electricity for such Account before the end of the Initial Current Term (except as permitted in this Agreement) or (2) Seller terminates this Agreement as a result of Buyer's failure to pay, Seller reserves the right to charge early termination fees. The early termination fees shall total \$25 per Account. The Parties expressly acknowledge that if Buyer defaults, damages would be difficult to ascertain and quantify and agree that this provision for calculating damages is reasonable in light of the anticipated or actual harm and is not a penalty. If Buyer switches back to the Utility, Buyer may not be served under the same rates, terms, and conditions that apply to other customers served by the Utility. The Choice program is under the ongoing jurisdiction of the PUCO.
- 11. Force Majeure: Except for Buyer's obligation to pay Seller timely, neither Party shall be liable to the other for failure to perform an obligation if the non-performing Party was prevented from performing due to an event beyond the reasonable control, that could not be remedied by the exercise of due diligence and that was not reasonably foreseeable, including without limitation, acts of God, a condition resulting in the curtailment of electricity supply or interruption or curtailment of transmission on the electric transmission and/or distribution system, interruption of Utility service, terrorist acts or wars, and force majeure events of the Utility or RTO/ISO.
- 12. Questions, Complaints and Concerns: Buyer may contact Seller 24 hours per day, 7 days per week at 855-713-4485. Seller's mailing address is 1716 Lawrence Drive, DePere, WI 54115, and its website is www.integrysenergy.com/OH-Dresden. Seller will attempt to resolve all customer complaints in a timely manner and will respond to all complaints within 5 business days of receipt. If Buyer's complaint is not resolved after Buyer has called Seller and/or the Utility, or for general utility information, residential and business customers may contact the PUCO for assistance at 1-800-686-7826 (toll-free), or for TTY toll free at 1-800-686-1570 (toll-free), from 8a.m. to 5:00p.m. weekdays, or at www.PUCO.ohio.gov. Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.
- 13. Miscellaneous: Buyer hereby authorizes the Utility to release data to Seller regarding Buyer's historical or current billing and usage data. This Agreement shall be governed by and construed in accordance with the laws of the State of Ohio and any applicable Utility tariffs. Buyer appoints Seller as its agent for the purposes of effectuating delivery, including for receipt of billing and usage data from the Utility. Title, possession, control of the electricity, and risk of loss will pass from Seller to Buyer at the interconnect between the applicable RTO/ISO's transmission system and the Utility's distribution system. Subject to regulatory approvals and notice from Seller, Seller may assign this Agreement without Buyer's consent. Buyer may assign this Agreement only with Seller's prior written consent. This Agreement constitutes the entire agreement between the Parties, superseding all verbal and written understandings. The Parties acknowledge and agree that (a) this Agreement constitutes a "forward contract" and/or "forward

agreement" within the meaning of title 11 of the United States Code (the "Bankruptcy Code"), (b) each Party is a "forward contract merchant" within the meaning of the Bankruptcy Code, (c) for purposes of this Agreement, each Party is not a "utility" within the meaning of Section 366 of the Bankruptcy Code, and (d) each Party agrees to waive and not to assert the applicability of Section 366 of the Bankruptcy Code in any bankruptcy proceeding wherein such Party is a debtor, and (e) each Party further agrees to waive the right to assert that the other Party is a provider of last resort. This Agreement shall only be amended in a writing signed by both Parties or pursuant to Section 4 hereof. By agreeing to the terms and conditions herein, Buyer warrants the he or she is authorized to enter into this Agreement on behalf of the Party and Accounts for which it was made. Buyer should contact the Utility in the event of an electricity emergency. Seller is prohibited from disclosing Buyer's social security number and/or account number(s) without Buyer's affirmative written consent, except for the purpose of (i) Seller's collections and credit reporting, (ii) participation in programs funded by the universal service fund, (iii) pursuant to section 4928.54 of the Ohio Revised Code, or (iv) assigning this Agreement to another certified retail electric provider. Buyer may request from Seller, twice within a 12-month period, up to 24 months of Buyer's payment history without charge.



Environmental Disclosure - Quarterly Comparisons

Integrys Energy Services, Inc. Projected Data for 2013 Calendar Year Actual Data for the Period 01/01/13 to 09/30/2013



With in-depth analysis, the environmental characteristics of any form of electric generation will reveal benefits as well as costs. For further information, contact Integrys Energy Services, Inc. by phone at (866) 977-5669 or at www.integrysenergy.com.

VILLAGE OF DRESDEN

EXHIBIT A-5

EXPERIENCE

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EXHIBIT A-5 EXPERIENCE

Integrys Energy Services, Inc.'s ("Integrys Energy") ability to successfully serve as a CRES Provider is amply demonstrated through our past and current performance as both a retail electric and natural gas provider. We have been successful to-date in the Ohio retail electric and gas markets. Our efforts comply with the requirements of Commission rules adopted pursuant to the Ohio Revised Code. This includes such activities as telephone solicitation of customers, customer enrollment methods, customer service activities and response to customer concerns.

Integrys Energy, through our office in Worthington, OH has participated in Ohio Choice Programs since 1986 as Fuel Services Group, since 1994 under WPS Energy Services, Inc., since February 2007 as Integrys Energy Services, Inc. and as Integrys Energy Services-Natural Gas, LLC (since April 2010). Integrys Energy currently serves over 113,000 Ohio Choice customers and delivers approximately 18 BCF/year for these Choice accounts.

Integrys Energy Services is currently the supplier to residential and small commercial customers under the Ohio Choice Program in all four gas utilities and all four electric utilities in the state of Ohio. Additionally Integrys serves natural gas and electric aggregation programs throughout the State of Ohio.

A key element of our success in Ohio has been following our "regional office business model". This model involves establishing a local office and hiring local talent to coordinate the gas or electric supply, delivery and customer service functions. Billing is accomplished with a combination of billing through the local distribution utility and billing using our own proprietary billing system.

Our operations in Ohio follow the regional office business approach. For our local presence in the retail gas area we have built upon our existing Worthington office and staff. We have added customer service support provided through local and/or toll free phone access. Integrys Energy Services has established a fully staffed and trained 24/7 call center to handle all customer questions and needs. Customer complaints are handled first through normal customer service channels, but appropriately raised for management attention when circumstances dictate. An established internet site provides customer education content, program information and customer service access. This site contains links to specific information regarding the various communities we serve. Secure internet and telephone based enrollment options are available. Additional internet-based services include online access to consumption data, energy consulting and accounting services, and energy efficiency product sales. We plan, over time, to provide a variety of billing services and options such as budget billing, summary billing and specialized billing services.

Integrys Energy's performance in the natural gas and electric market, including our significant Ohio operations, shows our dedication to reliable service, our commitment to customer satisfaction, and our overall quality of energy supply service.

Integrys Energy Services is the nonregulated subsidiary of Integrys Energy Group, Inc. (NYSE; TEG), a Fortune 1000® company, which currently manages assets of over \$11 billion in the energy industry and has a heritage that dates back to 1855. In addition to the nonregulated subsidiary, Integrys Energy Group operates several regulated natural gas and electric utilities throughout Minnesota, Wisconsin, Illinois, and Michigan. In 2010, 2009, 2007 and 2006, Fortune® has named our family of companies among the top five "Most Admired Energy Companies in America."