



January 29, 2014
Via Web Filing

Ms. Betty McCauley, Commission Secretary
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

RE: tw telecom of ohio llc
P.U.C.O. Tariff No. 12 – Local Exchange
Case No. 14-0135-TP-ZTA

Dear Ms. McCauley:

Enclosed for filing please find the original of the above referenced tariff filing and Telecommunications Filing Form submitted on behalf of **tw telecom of ohio llc**. The purpose of this filing is to grandfather the Company's Business Line Service, add definitions and text. Notice was sent out to the Company's customers through an insert in the July 2013 billing cycle. The Company respectfully requests an effective date for this filing of January 29, 2014. The following tariff pages are included with this filing:

8 th Revised Page 1	Updates Check Sheet
1 st Revised Pages 9 - 10	Adds definitions
2 nd Revised Page 36	Adds text to note
1 st Revised Page 46	Adds grandfathering statement to Standard Business Line description
1 st Revised Pages 48, 49, 51	Adds grandfathering statement to Standard Business Line maximum rates
1 st Revised Pages 53 - 55	Adds grandfathering statement to Standard Business Line current rates

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to cwrightman@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/Connie Wightman

Connie Wightman
Consultant

cc: Tammy Chatfield - tw telecom
file: tw telecom - Ohio - Local
tms: OH11401

Enclosures

CW/bc

CHECK SHEET

All pages inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION	
Title	Original		31	Original		53	1 st Revised	*
1	8 th Revised	*	32	Original		54	1 st Revised	*
2	Original		33	Original		55	1 st Revised	*
3	1 st Revised		34	Original		56	Original	
4	Original		35	Original		57	Original	
5	Original		36	2 nd Revised	*			
6	Original		37	Original				
7	Original		38	Original				
8	Original		39	Original				
9	1 st Revised	*	40	Original				
10	1 st Revised	*	41	Original				
11	Original		42	4 th Revised				
12	Original		42.1	Original				
13	Original		43	Original				
14	Original		44	Original				
15	Original		44.1	Original				
16	Original		44.2	Original				
17	1 st Revised		44.3	Original				
18	1 st Revised		44.4	Original				
19	Original		44.5	1 st Revised				
20	Original		44.6	Original				
21	Original		44.7	Original				
22	Original		44.8	2 nd Revised				
23	Original		45	Original				
24	Original		46	1 st Revised	*			
25	Original		47	Original				
26	Original		48	1 st Revised	*			
27	Original		49	1 st Revised	*			
28	Original		50	Original				
29	Original		51	1 st Revised	*			
30	Original		52	Original				

* - Indicates pages included with this filing.

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10475 Park Meadows Drive
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SECTION 1 – DEFINITIONS, (CONT'D.)

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engaged in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

IBL: Integrated Business Line Service.

ICB: Individual Case Basis.

Integrated Business Line Service: Service provided to Customers that allows grouping of rate components to meet a Customer's specific needs.

IP – Internet Protocol - used for communicating data across a packet-switched network by delivering distinguished protocol datagrams (packets) from the source host to the destination host solely based on their addresses.

(N)
|
(N)

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Nonrecurring Charge ("NRC"): A charge assessed on a one-time basis to initiate, establish or change service.

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SECTION 1 – DEFINITIONS, (CONT'D.)

Numbering Plan Area ("NPA"): Area code.

Off-Net: A means for carrying traffic to or from the Customer's premises, where the Company leases Other Company's facilities to deliver traffic to Customer location. (Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.)

On-Net: A means for carrying traffic to or from the Customer's premises, where the Company connects to the MPOP in a Customer building or on a Customer's premises using only Company-owned fiber. On-Net traffic is delivered to Customer exclusively over facilities of the Company.

Point of Presence ("POP"): A physical point within a LATA at which a telephone company terminates Customer circuits.

Premises: A building or buildings on contiguous property.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Service Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Session Initiation Protocol (SIP) - a signaling communications protocol, widely used for controlling multimedia communication sessions such as voice and video calls over Internet Protocol (IP) networks. (N)
(N)

Special Construction: Service configurations specifically designed and constructed at a Customer's request.

Traditional Operator Services: Traditional Operator Services are those services provided by the carrier in which the end user has a Customer relationship with the carrier, contracts with the Customer/end user to provide the services, and the Customer/end user pays for the actual processing of the operator assisted calls.

Usage-Based Charges: Charges for minutes or messages traversing over local exchange facilities.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.24 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail End User purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

- 2.24.1 Customer must use Company- owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.
- 2.24.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize *PS/ALI (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software.
- 2.24.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.
- 2.24.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.
- 2.24.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.
- 2.24.6 The Company will bill only Customer for both Customer's and its end users use of the Services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the Services nor does the Company provide billing media to assist Customer in billing its end users.
- 2.24.7 The Company does not offer GR303 protocol in connection with the Services.
- 2.24.8 The Company will accept trouble reports only from Customer or a Customer provided contact. Customer's end users contacting the Company will be referred back to Customer for trouble ticket management.
- 2.24.9 Customer agrees that all Services purchased hereunder will be subject to taxes, fees, surcharges and assessments based on Customer's use of the Services as an end user.

*PS/ALI software cannot be used with Converged Voice Services, FlexVoiceSM Services, SIP Trunking Service and Remote Telephone Numbers (RTNs).

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.2 Standard Business Line Service

This service is grandfathered and is only available to existing Customers at existing locations without modification as of February 28, 2014.

(T)

(T)

Standard Business Line Service provides a Customer with a single, voice-grade communications channel that can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. Standard Business Line Service may be offered on a Flat rate, per Message rate or on a Measured usage basis. Message and Measured Business Line Service consists of a flat rate monthly component combined with a usage sensitive component.

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES

6.1 General

This section describes the Company's offerings for local dial-tone service and related switched services.

The following Network Services are offered in this Tariff:

Standard Business Line Service (Grandfathered)	(T)
Connection Charges	
Maintenance Visit Charges	

6.2 Cincinnati

6.2.1 Standard Business Line Service

This service is grandfathered and is only available to existing Customers at existing locations without modification as of February 28, 2014.	(T)
	(T)

A. Nonrecurring Charges

	<u>Maximum</u>
Per Line	\$60.00

B. Monthly Recurring Charges*

	<u>Maximum</u>
Per Flat Line:	\$60.00
Per Message Line:	\$25.00

C. Message Usage Rate:

	<u>Maximum</u>
Per Message:	\$0.14

6.2.2 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

6.2.3 Maintenance Visit Charges

Duration of time, per technician	<u>Maximum</u>
First one hour	\$175.00
Each additional one-half (1/2) hour	\$ 87.00

**Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.*

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

6.3 Columbus

6.3.1 Standard Business Line Service

This service is grandfathered and is only available to existing Customers at existing locations without modification as of February 28, 2014. (T)
(T)

A. Message Rate Service

- | | | |
|----|----------------------------|----------------|
| 1. | Nonrecurring Charges | <u>Maximum</u> |
| | Per Line: | \$50.00 |
| 2. | Monthly Recurring Charges* | <u>Maximum</u> |
| | Per Message Line | \$50.00 |
| 3. | Message Usage Rate | <u>Maximum</u> |
| | Per Message: | \$0.14 |

B. Flat Rate Service

- | | | |
|----|--------------------------|----------------|
| 1. | Nonrecurring Charges | <u>Maximum</u> |
| | Per Line: | \$50.00 |
| 2. | Monthly Recurring Charge | <u>Maximum</u> |
| | 12 Months | \$50.00 |
| | 24 Months | \$50.00 |
| | 36 Months | \$50.00 |
| | 60 Months | \$50.00 |

C. Message Usage Rate

- | | |
|--------------|----------------|
| | <u>Maximum</u> |
| Per Message: | \$0.14 |

**Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.*

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

6.4 Dayton

6.4.1 Standard Business Line Service

This service is grandfathered and is only available to existing Customers at existing locations without modification as of February 28, 2014. (T)
(T)

A. Message Rate Service

1. Nonrecurring Charges

	<u>Maximum</u>
Per Line:	\$50.00

2. Monthly Recurring Charges*

	<u>Maximum</u>
Per Message Line:	\$50.00

3. Message Usage Rate

	<u>Maximum</u>
Per Message:	\$0.14

B. Flat Rate Service

1. Nonrecurring Charges

	<u>Maximum</u>
Per Line:	\$50.00

2. Monthly Recurring Charge

	<u>Maximum</u>
12 Months	\$50.00
24 Months	\$50.00
36 Months	\$50.00
60 Months	\$50.00

C. Message Usage Rate

	<u>Maximum</u>
Per Message:	\$0.14

**Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.*

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SECTION 7 - CURRENT RETAIL PRICE LIST

This section contains the current price for the Company's local dial-tone service and related switched services. All services are available on a retail and wholesale basis. Pricing is the same for retail and wholesale service.

7.1 Cincinnati

This service is grandfathered and is only available to existing Customers at existing locations without modification as of February 28, 2014. (T)
(T)

7.1.1 Standard Business Line Service

A. Flat Rate Service

	<u>Monthly</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$38.31	\$38.16	\$36.05	\$34.48	\$32.56
Nonrecurring Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80

B. Message Rate Service

	<u>Monthly</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$21.74	\$21.09	\$20.46	\$19.57	\$18.48
Nonrecurring Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80

Per Message Usage Rate: Per Message \$0.12

7.1.2 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

7.1.3 Maintenance Visit Charges

Duration of time, per technician		
First one hour		\$175.00
Each additional one-half (1/2) hour		\$ 87.00

** Existing Customers at existing locations as of, continue to receive this service at the previously tariffed rate of \$12.95 per line, per month.*

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SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

7.2 Columbus

7.2.1 Standard Business Line Service**

This service is grandfathered and is only available to existing Customers at existing locations without modification as of February 28, 2014. (T)
(T)

A. Message Rate Service

	<u>Monthly</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	
Monthly Recurring Charge	\$19.75	\$18.76	\$17.78	\$16.79	\$15.80	
Nonrecurring Charge-Initial	\$44.40	\$44.40	\$44.40	\$44.40	\$44.40	(T)
Nonrecurring Charge-Add'l	\$30.15	\$30.15	\$30.15	\$30.15	\$30.15	

Message Usage Rate Per Message: \$0.06

B. Flat Rate Service

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	
Monthly Recurring Charge	\$33.46	\$32.55	\$30.98	\$23.06	
Nonrecurring Charge-Initial	\$44.40	\$44.40	\$44.40	\$44.40	(T)
Nonrecurring Charge-Add'l	\$30.15	\$30.15	\$30.15	\$30.15	

7.2.3 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

7.2.4 Maintenance Visit Charges

Duration of time, per technician	
First one hour	\$175.00
Each additional one-half (2) hour	\$ 87.00

**All rates and charges may be adjusted on an ICB for these services.

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SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

7.3 Dayton

7.3.1 Standard Business Line Service

This service is grandfathered and is only available to existing Customers at existing locations without modification as of February 28, 2014. (T)
(T)

A. Message Rate Service

		24 Month	36 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$19.75	\$17.78	\$16.79
Nonrecurring Charge-Initial	\$44.40	\$44.40	\$44.40
Nonrecurring Charge-Add'l	\$30.15	\$30.15	\$30.15
Message Usage Rate Per Message: \$0.06			

B. Flat Rate Service

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$34.81	\$33.66	\$32.55	\$30.98	\$29.06
Nonrecurring Charge-Initial	\$44.40	\$44.40	\$44.40	\$44.40	\$44.40
Nonrecurring Charge-Add'l	\$30.15	\$30.15	\$30.15	\$30.15	\$30.15

7.3.2 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

7.3.3 Maintenance Visit Charges

Duration of time, per technician	
First one hour	\$175.00
Each additional one-half (2) hour	\$ 87.00

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in

Case No(s). 14-0135-TP-ATA

Summary: Tariff Final approved pages with new effective date per Staff, PUCO Tariff No. 12.
electronically filed by Mrs. Barbara E. del Castillo on behalf of tw telecom of ohio llc