

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, February 27, 2014 8:04 AM
To: PUCO Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/27/2014

Re: Jerry Goodman
708 Sherwick Rd
Newark, OH 43055

Docketing Case No.: 12-3255-EL-RDR

Notes: This past week I read with disbelief that AEP is being allowed to keep more than 300 million dollars that it overcharged customers in the past. I also read that they are requesting additional millions of dollars from customers to recover their costs in restoring power after the summer 2012 derecho event, with the implied threat that future outages will not be addressed in as aggressive a manner if their demands are not met.

We were without AEP service for 11 days and had to rely on a (nearly) whole-house generator powered by natural gas. Our gas bill was over 500.00 that month. Any requests by AEP should not be approved. Is AEP liable to reimburse us for the additional expenses caused by their failure to deliver electric power?

Please docket the attached in the case number above.

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