

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of AT&T Ohio)
to Eliminate Baseline 3-1-1 Service Term Plans Greater)
than 36 Months)
)

TRF Docket No. 90-5032-TP-TRF

Case No.

NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.

Name of Registrant(s) AT&T Ohio

DBA(s) of Registrant(s) The Ohio Bell Telephone Company uses the name AT&T Ohio.

Address of Registrant(s) 45 Erieview Plaza; Suite 1600; Cleveland, Ohio 44114

Company Web Address www.att.com

Regulatory Contact Person(s) Maryann H. Mackey

Phone 216 822-0086

Fax 216 781-9643

Regulatory Contact Person's Email Address mm4182@att.com

Contact Person for Annual Report Maryann H. Mackey

Phone 216 822-0086

Address (if different from above) 45 Erieview Plaza; Suite 1600; Cleveland, Ohio 44114

Consumer Contact Information Maryann H. Mackey

Phone 216 822-0086

Address (if different from above) 45 Erieview Plaza; Suite 1600; Cleveland, Ohio 44114

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Chapter [4901:1-6 OAC](#)

Section III – Carrier to Carrier is Pursuant to [4901:1-7 OAC](#), and Wireless is Pursuant to [4901:1-6-24 OAC](#).

Section IV – Attestation

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type ■ Other (explain below)	■ For Profit ILEC	<input type="checkbox"/> Not For Profit ILEC	<input type="checkbox"/> CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA 1-6-14(F) (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF 1-6-14(F) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(F)(4) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(G) (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS 1-6-14(C)(1)(c) (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF 1-6-08(G) (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA 1-6-25(B) (0 day Notice)
Other* Eliminate terms plans greater than 36 months for Baseline 3-1-1 Service			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter [4901:1-6-7 OAC](#)

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
■ 30-day Notice	■	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent:				

Section I – Part III –IOS Offerings Pursuant to Chapter [4901:1-6-22 OAC](#)

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II – Part I – Carrier Certification - Pursuant to Chapter [4901:1-6-08, 09 & 10 OAC](#)

Certification	ILEC (Out of Territory)	CLEC	Telecommunication s Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE 1-6-08 * (Auto 30- day)	<input type="checkbox"/> ACE 1-6-08 * (Auto 30 day)	<input type="checkbox"/> ACE 1-6-08 * (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 day)	<input type="checkbox"/> UNC 1-6-09 * (Non-Auto)

*Supplemental Certification forms can be found on the Commission Web Page.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)	<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Merger *	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-29 Filing Requirements on the Commission's Web Page](#) for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to [4901:1-7](#)), and Wireless (Pursuant to [4901:1-6-24](#))

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	
Wireless Providers See 4901:1-6-24	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, AT&T Ohio, and am authorized to make this statement on its behalf.

Please Check ALL that apply:

- I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.
- I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on February 28, 2014 at Cleveland, Ohio

** /s/ Maryann Mackey*

February 28, 2014

Director, Regulatory

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Maryann H. Mackey, verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

** /s/ Maryann Mackey*

February 28, 2014

Director, Regulatory

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793
Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A

1. BASELINE 3-1-1 SERVICE (cont'd)

(T)/1/

C. Terms and Conditions

In addition to the general regulations found in Part 2, Section 2, the following regulations apply to Baseline 3-1-1 Service:

1. A prospective Baseline 3-1-1 Service customer must make separate arrangements for business Local Exchange Access Service prior to establishment of Baseline 3-1-1 Service.
2. Baseline 3-1-1 Service is available on a twelve (12), and thirty-six (36) and sixty (60) month term payment plan basis. The term period will begin on the completion date of the Service Order.
3. Local calls placed to Baseline 3-1-1 may be subject to applicable local usage charges. (T)
4. Baseline 3-1-1 Service is compatible with Caller ID Service network functionality when used in conjunction with basic exchange services. Caller ID Service is available where facilities permit at the applicable tariff price.
5. Upon establishment of Baseline 3-1-1 Service, the customer will be provided with a SecurID access card which provides the customer access to the Baseline 3-1-1 Service network system for viewing its Routing Table or Database, and for accessing standard Baseline 3-1-1 Service reports.

Upon receipt of the SecurID card(s), the customer assumes responsibility for safeguarding the use of their assigned card(s) and for any breaches to security resulting from the loss or misuse of the SecurID card(s).

6. Before Baseline 3-1-1 Service will be provided to a customer, the customer must:
 - a. Identify the geographic boundaries of the proposed 3-1-1 service area;
 - b. verify that it is a governmental entity that intends to use the 3-1-1 service code to provide non-emergency access to entities that provide police and fire protection within the geographic boundaries of its proposed service area;

/1/

/1/ Material formerly appeared on Original Sheet 16 in this Section.

Issued: April 1, 2008 Effective: April 1, 2008
In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

1. BASELINE 3-1-1 SERVICE (cont'd)

(T)/1/

E. Prices

1. Service Elements

Description	Nonrecurring Charge	Monthly Payment		
		Term Payment Plans		
		12 Months	36 Months	60 Months
Baseline 3-1-1 Service, per customer, per LATA	\$5,500.00	\$250.00	\$250.00	\$250.00
Routing Table Development/Updates				
First 500 records	100.00	-	-	-
Each additional 500 records, or fraction thereof	70.00	-	-	-
Routing Table Maintenance Charges				
per Route to Number	-	15.00	15.00	15.00
Distribution/Routing Criteria				
per subscription				
NPA or NPA/NXX	75.00	50.00	35.00	30.00
NPA/NXX with Zip +4	125.00	75.00	75.00	50.00
Additional Routing Options				
Day of Year Time of Day	50.00	25.00	25.00	25.00
Day of Week Time of Day	50.00	25.00	25.00	25.00

/1/ Material formerly appeared on Original Sheet 19 in this Section.

Issued: April 1, 2008 Effective: April 1, 2008
In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

1. BASELINE 3-1-1 SERVICE (cont'd)

(T)/1/

E. Prices (cont'd)

1. Service Elements (cont'd)

Description	Price Per Call		
	<i>Term Payment Plans</i>		
	12 Months	36 Months	60 Months
Query/Routing Charge			
Total 3-1-1 calls, per month, per LATA			
0 - 50,000 calls	\$0.10	\$0.08	\$0.06
50,001 + calls	0.08	0.06	0.05
Additional Minutes of Use			
Per minute, for each minute of use beyond the first twenty (20) minutes of each minute			
	0.04	0.04	0.04

/1/

/1/ Material formerly appeared on Original Sheet 20 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 6 - Central Office Services
SECTION 9 - Other Central Office Services

2nd Revised Sheet 8
Cancels 1st Revised Sheet 8
and Sheets 9 through 50 (N)

1. BASELINE 3-1-1 SERVICE (cont'd)

(T)/1/

E. Prices (cont'd)

2. Payment Plans

- **Term Payment Plans**

Baseline 3-1-1 Service is offered under a Term Payment Plan for periods of 12, 36, and 60 months.

3. Termination Charges

In the event that a customer initiates a Service Order request for Baseline 3-1-1 Service, and subsequently cancels the Service Order prior to full operational establishment of service, the customer remains liable for all nonrecurring service establishment charges specified in this Tariff.

Customers that cancel their Baseline 3-1-1 Service before the term expiration date will be billed a termination liability which consists of a lump sum equal to the non-usage sensitive monthly recurring charges specified in this tariff times the number of months remaining on the term period, rounded up to the nearest whole month.

Any cancellation or termination liability lump sum payment will become due and payable in its entirety immediately upon calculation and presentation of the lump sum bill statement.

At the expiration of the term period, subsequent monthly billing will revert to the 12 Month Term Payment Plan monthly prices in effect at that time, as specified in this Tariff until another Term Payment Plan is agreed upon. Termination liability charges are no longer applicable once the term period has expired.

/1/

/1/ Material formerly appeared on Original Sheet 21 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

EXHIBIT B

1. BASELINE 3-1-1 SERVICE (cont'd)

C. Terms and Conditions

In addition to the general regulations found in Part 2, Section 2, the following regulations apply to Baseline 3-1-1 Service:

1. A prospective Baseline 3-1-1 Service customer must make separate arrangements for business Local Exchange Access Service prior to establishment of Baseline 3-1-1 Service.
2. Baseline 3-1-1 Service is available on a twelve (12), and thirty-six (36) and sixty (60)^{/1/} month term payment plan basis. The term period will begin on the completion date of the Service Order. (C)
3. Local calls placed to Baseline 3-1-1 may be subject to applicable local usage charges.
4. Baseline 3-1-1 Service is compatible with Caller ID Service network functionality when used in conjunction with basic exchange services. Caller ID Service is available where facilities permit at the applicable tariff price.
5. Upon establishment of Baseline 3-1-1 Service, the customer will be provided with a SecurID access card which provides the customer access to the Baseline 3-1-1 Service network system for viewing its Routing Table or Database, and for accessing standard Baseline 3-1-1 Service reports.

Upon receipt of the SecurID card(s), the customer assumes responsibility for safeguarding the use of their assigned card(s) and for any breaches to security resulting from the loss or misuse of the SecurID card(s).

6. Before Baseline 3-1-1 Service will be provided to a customer, the customer must:
 - a. Identify the geographic boundaries of the proposed 3-1-1 service area;
 - b. verify that it is a governmental entity that intends to use the 3-1-1 service code to provide non-emergency access to entities that provide police and fire protection within the geographic boundaries of its proposed service area;

/1/ Effective March 1, 2014, Term Payment Plans greater than thirty-six (36) months are no longer available to new or renewing customers. (C)
(N)

1. BASELINE 3-1-1 SERVICE (cont'd)

E. Prices

1. Service Elements

<u>Description</u>	<u>Nonrecurring Charge</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
		<u>12 Months</u>	<u>36 Months</u>	<u>60^{/1/} Months</u>	
Baseline 3-1-1 Service, per customer, per LATA	\$5,500.00	\$250.00	\$250.00	\$250.00	
Routing Table Development/Updates					
First 500 records	100.00	-	-	-	
Each additional 500 records, or fraction thereof	70.00	-	-	-	
Routing Table Maintenance Charges					
per Route to Number	-	15.00	15.00	15.00	
Distribution/Routing Criteria					
per subscription					
NPA or NPA/NXX	75.00	50.00	35.00	30.00	
NPA/NXX with Zip +4	125.00	75.00	75.00	50.00	
Additional Routing Options					
Day of Year Time of Day	50.00	25.00	25.00	25.00	
Day of Week Time of Day	50.00	25.00	25.00	25.00	

/1/ Effective March 1, 2014, Term Payment Plans greater than thirty-six (36) months are no longer available to new or renewing customers. (C)
(N)

1. BASELINE 3-1-1 SERVICE (cont'd)

E. Prices (cont'd)

1. Service Elements (cont'd)

<u>Description</u>	Price Per Call <i>Term Payment Plans</i>			(C)
	<u>12 Months</u>	<u>36 Months</u>	<u>60^{/1/} Months</u>	
Query/Routing Charge				
Total 3-1-1 calls, per month, per LATA				
0 - 50,000 calls	\$0.10	\$0.08	\$0.06	
50,001 + calls	0.08	0.06	0.05	
Additional Minutes of Use				
Per minute, for each minute of use beyond the first twenty (20) minutes of each minute				
	0.04	0.04	0.04	

/1/ Effective March 1, 2014, Term Payment Plans greater than thirty-six (36) months are no longer available to new or renewing customers. (C)
(N)

1. BASELINE 3-1-1 SERVICE (cont'd)

E. Prices (cont'd)

2. Payment Plans

- **Term Payment Plans**

Baseline 3-1-1 Service is offered under a Term Payment Plan for periods of 12, 36, and 60^{/1/} months.

(C)

3. Termination Charges

In the event that a customer initiates a Service Order request for Baseline 3-1-1 Service, and subsequently cancels the Service Order prior to full operational establishment of service, the customer remains liable for all nonrecurring service establishment charges specified in this Tariff.

Customers that cancel their Baseline 3-1-1 Service before the term expiration date will be billed a termination liability which consists of a lump sum equal to the non-usage sensitive monthly recurring charges specified in this tariff times the number of months remaining on the term period, rounded up to the nearest whole month.

Any cancellation or termination liability lump sum payment will become due and payable in its entirety immediately upon calculation and presentation of the lump sum bill statement.

At the expiration of the term period, subsequent monthly billing will revert to the 12 Month Term Payment Plan monthly prices in effect at that time, as specified in this Tariff until another Term Payment Plan is agreed upon. Termination liability charges are no longer applicable once the term period has expired.

/1/ Effective March 1, 2014, Term Payment Plans greater than thirty-six (36) months are no longer available to new or renewing customers.

(C)
(N)

Exhibit C

AT&T Ohio hereby revises Part 6 Section 9 of its AT&T Ohio Tariff P.U.C.O. No. 20, to modify 3-1-1 Service such that customers may no longer establish new term plans greater than 36 months nor renew or extend existing term plans greater than 36 months for new terms greater than 36 months effective 3.1.2014.

EXHIBIT D

The following AT&T Ohio direct mail piece was sent to all impacted business customers on or about 1.24.2014.

Dear Valued AT&T Customer,

Your business is important to us. In keeping with our ongoing commitment to let you know about upcoming changes in your service or billing, please note that effective March 1, 2014, customers may not establish new term plans greater than 36 months for Baseline 3-1-1 Service and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months. Customers currently on term plans may continue service at their existing rates until their term plan expires.

If you have questions or wish to learn more about Baseline 3-1-1 Service term plans, please contact your Account Manager <NAME> at <CONTACT NUMBER>.

Thank you for choosing AT&T Ohio.

Sincerely,

Your AT&T Ohio Service Team

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

2/28/2014 4:21:03 PM

in

Case No(s). 90-5032-TP-TRF

Summary: Tariff to eliminate term payment plans longer than 36 months for Baseline 3-1-1
Service electronically filed by Maryann Mackey on behalf of AT&T Ohio