

FILE

From: webmaster@puc.state.oh.us
 To: PUCO ContactThePUCO
 Subject: 79389
 Received: 2/14/2014 2:38:00 PM
 Message:
 WEB ID: 79389 AT:02-14-2014 at 02:37 PM

4
 13-2123-WW-AIR

Related Case Number:

TYPE: complaint

NAME: Mrs. marlene Jones

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 3310 Everson Road East
- Columbus , Ohio 43232
- USA

PHONE INFORMATION:

- Home: 614-752-4702
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: mrlnmix@yahoo.com

INDUSTRY: Water

ACCOUNT INFORMATION:

- Company: Aqua water
- *(no account name provided?)*
- Service address: same as above
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

How can you possible agree to Aqua water (American Water) price increase, they have not improved the water in the (Blacklick area), yes they have changed there names, but we continue to have hard water and increased water bills.

This is to certify that the images appearing are an accurate and complete reproduction of a user file document delivered in the presence of a state of business technician And the processed 2/26/14

RECEIVED-SOCKETING DIV
 2014 FEB 26 AM 9:24
 PUCO