

FILE

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February 4, 2014

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215 – 3793

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PUCO

Re: Windstream Western Reserve, Inc.
Case No. 13-2159-TP-ATA

90-5045-TP-TRF

Dear Sir or Madam:

Windstream Western Reserve, Inc. hereby submits final tariff pages, pursuant to the Case Action Form in Ohio Case No. 13-2159-TP-ATA.

Thank you for your assistance in processing this filing. Should you have any questions, please feel free to contact me at (585) 340-2709 or by email at Katherine.Hoagland@Windstream.com.

Sincerely,

Katherine Hoagland
Regulatory Analyst

Enclosure

This is to certify that the attached document is an accurate and complete reproduction of a true and correct document delivered in the regular course of business.
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GENERAL EXCHANGE TARIFF
P.U.C.O. No. 9

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S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Basic Local Exchange Service (Continued)

S2.3.12 Disconnection of Service (Continued)

B. Termination of Service by the Customer

1. Service may be terminated at any time upon reasonable notice from the customer to the Company. Upon such termination the customer shall be responsible for the payment of all charges due. This includes all charges due for the period of service which has been rendered plus any unexpired portion of an initial service period or applicable termination charges or both.

S2.4 Payment Arrangements and Credit Allowances

S2.4.1 Deposits and Advance Payments

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Deposits

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- A. The Company will comply with the Commission's Rule 4901:1-6-12. Deposit requirements shall be uniformly applied to all residential and small business customers who are assessed a deposit. Such deposit shall conform to the following:

1. Deposits are not to exceed two hundred thirty percent of a reasonable estimate one month's service charges.

- B. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments or constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company.

Advanced Payment

An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation, or other non-recurring charges plus charges for one month of service. The amount of any advance payment collected is credited to the customer's account after service is established. Where construction charges are applicable, the payment thereof may be required before construction begins.

N

N

S2.4.2 Payment for Service

- A. The Company will endeavor to mail its bills for telephone service on or before the same date each month.
- B. The customer is responsible for payment of all charges in conjunction with the service furnished him/her including "collect", "third number", or "special billed" long distance messages which have been accepted at the customer's telephone and long distance messages originating at the customer's station.
- C. The customer shall pay on a monthly basis in advance all charges for service and shall pay on demand all charges for long distance service. Special billing arrangements may be established for services provided to certain governmental agencies.
- D. For the purpose of computing charges for facilities, and services, except for allowances for interruptions in service, every month shall be considered to have thirty (30) days.
- E. If the bill is not paid within fourteen (14) consecutive days following the date of the bill, the account will be considered delinquent.