BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

- - -

In the Matter of the : Application of Ohio Power :

Company to Establish : Case No. 12-3255-EL-RDR

Initial Storm Damage : Recovery Rider Rates. :

PROCEEDINGS

before Ms. Sarah J. Parrot, Hearing Examiner, at the Public Utilities Commission of Ohio, 180 East Broad Street, Room 11-A, Columbus, Ohio, called at 9:00 a.m. on Monday, January 27, 2014.

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VOLUME V - PUBLIC

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ARMSTRONG & OKEY, INC.

222 East Town Street, 2nd Floor
Columbus, Ohio 43215

(614) 224-9481 - (800) 223-9481
Fax - (614) 224-5724

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 1
      APPEARANCES:
 2
             American Electric Power
             By Mr. Matthew J. Satterwhite
 3
             Mr. Yazen Alami
             Mr. Steven Nourse
 4
             1 Riverside Plaza, 29th Floor
             Columbus, Ohio 43215-2373
 5
                  On behalf of Ohio Power Company.
 6
             McNees, Wallace & Nurick, LLC
 7
             By Mr. Frank P. Darr
             Mr. Joseph E. Oliker
 8
             Fifth Third Center, Suite 1700
             21 East State Street
 9
             Columbus, Ohio 43215-4288
                  On behalf of the IEU-Ohio
10
             Bruce J. Weston, Ohio Consumers' Counsel
11
             By Mr. Terry L. Etter
12
             Assistant Consumers' Counsel
             10 West Broad Street, Suite 1800
13
             Columbus, Ohio 43215-3485
14
             Carpenter, Lipps & Leland, LLP
             By Ms. Kimberly W. Bojko
15
             280 North High Street, Suite 1300
             Columbus, Ohio 43215
16
                  On behalf of the Residential Customers
17
                  of Ohio Power Company.
             Mr. Robert Brundrett
18
             33 North High Street, 6th Floor
19
             Columbus, Ohio 43215
20
                  On behalf of The Ohio Manufacturers'
                  Association.
21
             Taft Stettinius & Hollister, LLP
22
             By Mr. Mark S. Yurick
             65 East State Street
23
             Columbus, Ohio 43215
24
                  On behalf of the Kroger Company.
25
```

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1	APPEARANCES (continued):	
2	Boehm, Kurtz & Lowry By Ms. Jody Kyler Cohn	
3	36 East Seventh Street, Suite 1510 Cincinnati, Ohio 45202	
4	On behalf of the Ohio Energy Group.	
5		
6	Mike DeWine, Ohio Attorney General William Wright, Section Chief Public Utilities Section	
7	By Mr. Werner L. Margard III Mr. Ryan P. O'Rourke	
8	Assistant Attorneys General 180 East Broad Street, 6th Floor	
9	Columbus, Ohio 43215-3793	
10	On behalf of the staff of the Public Utilities Commission of Ohio.	
11		
12		
13		
14		
15		
16		
17		
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772 Monday Morning Session 1 2 January 27, 2014. 3 4 EXAMINER PARROT: Let's go back on the 5 record. Good morning, everyone. Let's start with 6 7 brief appearances beginning with the company. 8 MR. SATTERWHITE: Thank you, your Honor. 9 Present today on behalf of Ohio Power is Matthew 10 Satterwhite and Yazen Alami. 11 EXAMINER PARROT: Mr. Darr? 12 MR. DARR: Thank you, ma'am. On behalf 13 of IEU-Ohio, Frank Darr. 14 MS. BOJKO: Thank you, your Honor. On 15 behalf of the Office of the Ohio Consumers' Counsel, 16 Kimberly W. Bojko, with Carpenter, Lipps & Leland, 17 and Terry Etter with the Assistant Consumers' Counsel. 18 19 EXAMINER PARROT: Mr. Kirkpatrick, I'll 20 remind you you're still under oath. 2.1 THE WITNESS: Yes. 22 EXAMINER PARROT: And, Mr. Satterwhite, redirect. 23 24 MR. SATTERWHITE: Thank you, your Honor.

THOMAS L. KIRKPATRICK

being previously duly sworn, as prescribed by law, was examined and testified as follows.

REDIRECT EXAMINATION

By Mr. Satterwhite:

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- Q. Good morning, Mr. Kirkpatrick.
- A. Good morning.
- Q. I just have a couple questions on some of the areas or topics covered by Ms. Bojko on your cross-examination on Friday. Early in the cross-examination do you remember some questions dealing with your knowledge of mutual assistance in your prior role as VP of Distribution?
 - A. Yes.
- Q. And you were asked what you reviewed, what your knowledge was of the mutual assistance agreements that were exercised during the June 29th derecho I believe; is that correct?
 - A. That's correct.
- Q. What was your understanding of the mutual assistance agreements at that time?
- A. So AEP had a number of agreements in place that support mutual assistance, first is the mutual assistance agreement that exists between utility companies. This is an agreement that all EEI

members are signatory to and what it does is basically defines a lot of the liability issues and the fact that the utilities will reimburse each other for costs.

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As I mentioned, we have contracts in place with existing on-property contractors, each of those contracts, in addition to pricing terms, et cetera, for normal work have pricing terms for storm restoration work.

We also have contracts in place with other contractors that are not on our property on a regular basis but because we use them frequently, generally because they're more local and generally because we are familiar with their work and their capabilities, we have specialized storm-only contracts with them.

on-system contractors, that folks that are on our system on a regular basis, the contract terms for if they bring people from another state or another area onto our system, then we're -- the contract basically binds us to pay the costs or pay the rates that are in place for those workers wherever they're coming from.

So if we bring workers from the East

Coast, bring workers from the West Coast or the south, whatever is in place for those workers, particularly union workers, is what we agree to pay.

We have -- the mutual assistance process is very robust, not just AEP but really the entire industry works collaboratively to make sure the utilities have the ability to provide the right level of resource for the storm restoration effort.

We do have a significant amount of experience doing this. It's something the utility does on a regular basis, and as a result of that it's very fine tuned and I would say very, very efficient.

- Q. Now, you also answered some questions in response to OCC Exhibit 13 which was that packet of pictures from different storms. Do you remember that?
 - A. I do.

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- Q. You were talking about flooding and the different types of devastation in the storms, not during the derecho, outside of Ohio. Can you describe the level of devastation that was experienced here in Ohio during the June 29th storms.
- A. I'd be happy to. First of all, the devastation that we saw photos of from Katrina and

other storms, you know, all over the U.S. and elsewhere clearly exhibited dramatic pictures of devastation such as, in particular, from Katrina.

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I think we have to think about the impact of the storms not necessarily from the impact to the buildings and to, you know, flooded streets, et cetera, but think about what the impact was to our assets and our facilities.

While Ohio certainly didn't have the kind of broad-based devastation you see with, you know, tall buildings here in Downtown Columbus, for instance, losing windows, there was damage of that nature across the system. I do recall a church in Cambridge, the entire wall came down with that church.

The fact of the matter is that AEP Ohio sustained dramatic damage to its infrastructure and whether you have accompanying flooding and buildings devastated and that type of thing, the fact still remains is the infrastructure was dramatically impacted by the storm.

Trees in particular, you know, Ohio's a heavily-treed state, especially southern Ohio and southeastern Ohio, trees caused dramatic damage to our facilities, damage to our wires, damage to our

poles, damage to our service drops going to houses, et cetera. Pretty dramatic.

So our response and requirements of the response were very much the same what you would respond to any kind of natural disaster, whether it be a hurricane, a significant ice storm, or a derecho that brings winds of 80, you know, 70, 80 miles an hour across the state and, remember, we don't see that very often in this part of the country. And when you do see that, the impact on us is devastating.

- Q. Now, there were a number of conversations dealing with the value of Storm Services and use in the derecho. Do you remember that?
 - A. I do.

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- Q. And I believe you responded multiple times about the efficiencies realized, and I believe you called it "wrench time," and the ability to maximize resources. Do you recall those questions and answers?
 - A. I do.
- Q. And you mentioned you had done a rough quantification of the value of Storm Services. Can you explain what you went through to do that, what that quantification is?

A. I will. As a little bit of background, before I came back to AEP I spent about three years with a consulting company who specialized in major storm restoration preparation, evaluation, after-action reviews, and assessment of performance, and a couple things you have to realize is every storm's a little bit different. It may appear on the surface to be the same, customer count, et cetera, but when you dig down into a storm, you see the differences stand out pretty clearly.

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As some of that assessment I did for other companies was on behalf of my consulting firm, I did have the opportunity to do detailed calculations on the value, if you will, of the Storm Services concept. In other words, the concept where you bring a resource in such as Storm Services to handle your logistics and determine how that impacts the workforce.

And I did three such evaluations, two of them were hurricane related, one was ice storm related, and in fact the damage you get from ice storms is very similar to the damage you get from heavy windstorms, it's a lot of structures, a lot of wire down on the ground, but you don't have impact to buildings and that type of thing just because you

don't have the wind. And in those analyses I saw anywhere from 2 to 4 hours per day in value that you get from having a full service logistical company available to you.

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The value comes from a number of different areas. Think about what we have at these centers. Number one, they park their trucks and they fuel them all at night. Can you imagine hundreds of utility vehicles, big utility vehicles, diggers, derricks, and bucket trucks waiting in line at the Marathon stations, et cetera, to get fuel, the amount of time that would be wasted there. This happens at night. Zero time wasted.

Picking up materials. Our service centers, as compared to the staging sites, our service centers are relatively small, not a lot of space in them, there's maybe two fuel pumps typically and not a large tank of fuel for that matter, but to wait there to get materials for the day, to get poles, to get crossarms, to get wire, that type of thing, would take significant time before they get to their job site.

The ability to be fed and ready to go in less than an hour I think is important. If you put that in perspective of what it takes if you're

staying in a hotel is you get up, you try to find enough ice to fill your cooler, which rapidly I would guess in my opinion would run that thing empty as our linemen are trying to fill up.

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They'd go out, get in their trucks, they'd go to some location, they'd sit down, they'd order food or they'd wait in line for McDonald's if there was one open, especially early on.

So the amount of time that we save by feeding them all at the same time, getting them on the road within 45 minutes or so is significant.

We also can bring all of our leadership there, our field supervision if you will, and they bring with them the overnight packs that are developed that has their jobs for the day and they can take those jobs, they know what material they need, they can go to the material yard right on site, pass their trucks through to pick up their poles, pick up their wire, pick up their crossarms, their splices, and various and sundry items that they use and go right to the job site. That's dramatic.

Likewise, the same thing on the back end coming back at night being able to compress the time that these crews need to eat and get ready to rest, and we want them to get a full 8 hours' rest. In

fact, they have to get a full 8 hours' rest in by OSHA requirements. So those are critical.

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Then you take during the daytime, so they're out in Coolville, Ohio, I don't know if you've ever been there, it's pretty remote, it's down near the river, to be set up and working on a project and have to break down, maybe take two trucks, maybe not all four but maybe two trucks in to someplace to find a place to eat, assuming it's open, again, tremendous amount of time.

So two to four hours is reasonable. And so I did a calculation or made an estimate based upon two-and-a-half hours, I think that's pretty conservative, and if we had lost two-and-a-half hours during our workday by not having a Storm Services contract, that would have extended the restoration one-and-a-half to two days. A day and a half to two days in this restoration is worth 11, 12 to 14 million dollars just by extending it, so you can see there's significant benefit.

Let me take you to the flip side of that is or the additional element is, and I mentioned this yesterday -- or, Friday in cross, knowing that you have Storm Services onboard and knowing that you're going to be able to house anyone and everyone that

you bring in, we're not just talking linemen and tree trimmers here, we're also talking damage assessors and the like, and having that I guess confidence behind you from a decision-making standpoint really allows a strategic opportunity for you to request really a large number of resources. And we knew that this would take a large number of resources.

So on Saturday morning after we had committed to Storm Services our next order of business was resources and we essentially doubled our resources just because of that one decision. So we went from roughly a thousand resources, thereabouts, to I asked for, I think we settled on somewhere around 2500 outside resources on that first day knowing that we could get them places to stay, places to eat, and all their services taken care of.

If I had to spend time calculating and analyzing how many hotels were available on Sunday night, how many restaurants would be available on Sunday night, how many laundromats would be available on Sunday night, how much ice would be available for vending machines at gas stations, et cetera, on a Sunday night, if I had to do that, take a good day and a half to get that analysis done.

If I'm making a request for crews during

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this derecho on Sunday, I may still have asked for 2500, I wouldn't have gotten anywhere near what I got.

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So I made the, to the quick, again, made an estimate on what I believe the impact would have been to the resource pool I had available to me, and it's based on my experience and knowledge of what was going on with the rest of the industry during this derecho, I estimated maybe 30 percent fewer resources just because everyone else is going to grab them up.

The resources pool is not endless, you just can't keep digging and keep getting. At some point in time you're saying do I want to drive resources from Arizona to Ohio and you're trying to make that decision. At some point in time you're just not going to get them.

So by being very strategic in how we approach this it gave us, then, the ability to ask for the resources that we had. If we had received 30 percent fewer resources, that would have been three to four days longer, you can do the math on the cost. The cost just continues to go up.

But beyond that it's really the cost to our customers. This is about the customer. In hundred-degree heat, multiple days without air

conditioning, without the services that they come to depend upon from us, extending that time is just inappropriate and just not right, and I still stand by the fact that it was cost-effective, it was prudent, it was appropriate given the strategic balance, the strategic advantages it gave us in this area.

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- Q. I believe you touched on this in that answer, but there were some discussions in the questions about the Storm Services staging areas versus the ability to use service centers and other areas. Will you give us an idea of the differences in a Storm Services site and the ability to use a staging area to do the same type of function.
- A. There's a tremendous difference in our existing service centers, our 40 service centers across the AEP Ohio system and the Storm Services sites, and the big -- the big difference is scale. The ability to manage scale and scope.

The Storm Services sites, and I mentioned all the different services that they provided, you know, the ability to fuel trucks at night, the ability to feed in a very rapid manner, the ability to have a meal in the evening, the ability to send everyone out with a meal for the midday and food

throughout the day that they could be effective and, you know, honestly be safe. This was -- if you were out in this weather for an hour with the kind of equipment that they're wearing, you just can't imagine how hot and uncomfortable and difficult that work is.

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So you're able to do that, you're able to clean their laundry on an on-demand basis, you're able to provide minor medical services to them, all these things are immediately available. The efficiencies of moving in and moving out, getting trucks rolling, getting material onboard, et cetera, is just a tremendous level of efficiency.

You compare that to a service center,

I'll take one that's in Portsmouth, Ohio. If you've

ever been down Route 23, you'll see it as you're

rounding the curve coming into Portsmouth and going

down the hill, we have a service center there. You

couldn't put ten trucks in there without creating a

huge traffic jam on Route 23, there's just not enough

space.

You talk about shower facilities, you'll be lucky to see one or two showers in something like that, and they're really not set up for large-scale showering, if you will, they're just there for our

people who work late hours and have to go somewhere, they can get a quick shower, et cetera, and take care of those needs.

There's just no way you can service that, and backing people up at the fuel pumps, we just don't carry enough fuel, for one thing; secondly, it would just take forever. So there's just a huge difference between the two, and that's not to say we didn't still use the service centers. The service centers were used by our local crews for the most part and some of our local contractors, because they were sleeping at home in many cases and were able to show up at their normal places of work, pick up the materials they need, know the processes and move on.

So we clearly used all those service centers. There's just no way you could use those service centers for these staging site services without loosing just a tremendous amount of efficiency in the process.

- Q. Do you recall some discussions about whether cots were used in any of the service centers?
 - A. I do.

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- Q. And I believe you responded there were no cots used at the service centers, correct?
 - A. I don't know of any cots that were used

in service centers.

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- Q. Do you know if cots were used anywhere else?
- A. I know of one instance where we did use cots, we -- Sunday night we had a situation where, if you think back to that storm, and I guess I remember it better than most, but Sunday night there was a second storm that came through, a pretty good thunderstorm that popped up mid to late afternoon and brought some pretty high winds with it here in central Ohio, and as a result of that Storm Services was not able to complete the setup of some of their equipment to allow for lodging.

We had a contingent of 75 to 80 people that were arriving that evening, line workers, with no place to stay. So our Workplace Services folks got in touch with the Red Cross, they got cots from the Red Cross and blankets and we actually ended up putting them in one of our office buildings in Gahanna.

This isn't a gymnasium, it's just an office building with cubicles like any other office building. They were sleeping in the aisles, just for one night, but we had nowhere else to put them.

There were no hotels available. At the time we had

no other choice, so we did use cots for that purpose.

- Q. Do you remember some questions about potentially being charged for food that may have been left over on a buffet or not eaten?
 - A. I do.

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- Q. Under the contract or the arrangement with Storm Services for the June 29th storm who would you expect to pay for the food that was provided?
- A. I'd expect AEP to pay for that food. You know, we would contract them for a certain number of meals given what we believed to be the number of people there, and based upon that we would be liable for enough food to serve those many people.
- Q. And can you discuss the importance to the restoration effort of ensuring there was adequate food available?
- A. Well, there's no question. You know, I don't think anyone can predict what hungry linemen will eat when they get back from working 16 hours in the field, and I think it was obvious to us and I think generally obvious in general that, you know, in a buffet kind of environment there's food available for the resources that are coming in from a long day of work to eat.

This food -- these resources are not all coming in at the same time. They're finishing up their jobs and if they can't start a new job, they'll come in from that job to eat. So there's going to be resources showing up over a period of an hour and a half or two hours or so to eat and it's really incumbent and part of the service we require is that they provide meals for those people when they come in.

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And to run out at any given time for any given reason, you have a group of 20 linemen show up 9 o'clock at night without anything to eat, 9 or 10 o'clock without anything to eat would just be completely unacceptable, and Storm Services does this, you know, that's their business, they know how to do it, and they make sure that there's food there. And if at the end of the day there's a little food left over, then we pay for that, absolutely.

But we haven't let anyone go hungry. We haven't forced anyone to go outside the Storm

Services site to purchase or obtain meals, and I think that's an appropriate and prudent method of serving such a large contingent of resources.

Q. You also discussed, and I see it in front of you on the stand so I know you have it, OCC 21

which is a selection of pages from the Storm Services website. Do you remember that discussion?

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- Q. Specifically you discussed on page 4 the type of storm restoration services that Storm Services currently provides, and line crews and tree trimming crews. Do you remember that discussion?
 - A. I do.
- Q. Counsel for OCC also pointed out up in the right-hand corner the self -- the note that talks about self-contained and if Storm Services provides these individuals, it's a self-contained package. Do you remember that?
 - A. I do.
- Q. Do you know if this service, this bundled service, was offered in 2012?
 - A. I don't.
- Q. Do you know if they even offered the services on page 4 in 2012?
 - A. I don't know whether they did or not.
- Q. Do you have an opinion on whether it's more prudent to take the path that the company did in securing contractors and tree crews versus Storm Services like as indicated on page 4?
 - MS. BOJKO: Objection. Leading the

witness. Narrative, additional direct testimony.

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MR. SATTERWHITE: Your Honor, she asked questions of this witness about utilization of these services and I think he can give an opinion.

EXAMINER PARROT: Overruled.

A. The services that you see listed here, there's one, two, three, four, five, six different services. In fact, at the time of the derecho in 2012 we had contracts in place with providers of these services, providers that had been doing this type of work in the industry for a long period of time.

For example, we had contracts in place for damage assessment from two or three different providers. Line crews, we have one of the most robust mutual assistance processes of any industry. I mean, how many industries come to the aid of each other like the utility industry does? And we're able to secure line resources through that process in a way that I don't think anyone can match.

Furthermore, one of the things the mutual assistance process does for us is that it provides to us resources that we know about, and one of the concerns in the utility industry is storm chasing resources.

There are companies that exist that don't even have necessarily a lot of assets in place but they just pick up linemen from union halls all over the northeast and in heavy unionized areas, pool them together, put them under one umbrella, whatever their company name is, and offer them up to utilities. We call them storm chasers but they're not established companies, if you will, doing routine, ongoing work.

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So we know what we are getting when we go through our mutual assistance process. So going somewhere else to have someone else do that for us is just, not only inefficient but we have no idea what we'd get.

Tree trimming is the same way. We have a large contract with Asplundh Tree Expert and they have resources all over the U.S., they're the largest tree trimming company in the world.

We didn't use any storm or supply chain assistance, we didn't need it, although we can get that through mutual assistance processes as well. We ask on our calls for that kind of resource and we get it. So if we need it, we would have got it.

We have debris recovery, in fact, used them during the derecho. What that does, and just to explain what that is, you hire a company to come in

and basically they come in behind the workers so the workers don't have to clean up the site. They go in, make the repairs, put a new pole up, they strip the -- take the old pole down or at least remove the butt of the pole that might still be in the ground, they put all bad wire, broken crossarms close to the pole, and then they go on and do the next so they can do more restoration work.

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We don't want them taking the time to pile all this stuff into a trailer or onto their truck which is loaded with other equipment for the day so we had a firm in place. We used them during the storm to come in behind them, pick it up all, take care of the disposal as necessary. Some of the poles need special disposal practices, et cetera, so we had that in place, we didn't need it from them.

And likewise the environmental hazardous conditions we have them on site already so these are for oil spills and pole transformers fail and they drop oil on the ground, so we would call them to the site to do the remediation and cleanup as necessary.

So these are services we didn't really need. I think we in the industry have put together a really robust set of contractors and contracts that will do this for us and they're professionals and we

feel very, very comfortable with them.

- Q. You also recall some questions about laundry service and whether you were able to send laundry out to be cleaned by cleaners.
 - A. I do.

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- Q. Did you know at the time the management team secured Storm Services if you would have cleaners open in the areas you needed to stage Storm Services sites?
- A. No. Again, I think it's similar to the other questions around the other service, whether it be lodging, meal availability, ice availability, cleaners, et cetera. Again, the whole purpose of having a contained service like this is we know and we have the confidence that we can get all of those services by hiring a single entity and it will take our requirements of providing them ourselves off of our plate.

Our people are utility folks that are best suited to do the restoration effort and to, again, have a company like Storm Services, a logistics supply company provide those services without having to do any kind of analysis at the front end whether or not we'd have that service available and then have that impact our decision on

resources, all those are the same. They're all identical kind of arguments.

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To sit and think you can do an analysis in the midst of a storm where you've got 700,000 customers out, you've got, you know, what you know is a week or more restoration effort in front of you just from experience, and to delay the other truly critical processes of acquiring resources and getting them to work on restoring service, to put that piece behind you is not only prudent, it's very, very strategic, but it's also very, very prudent because, as I mentioned, if we saved -- I feel very comfortable saying we saved five days on this storm, and if we saved five days on this storm, that's, you know, at the spend rate you're looking at in the neighborhood of maybe \$10 million a day.

There's value there. There's value, more importantly, not only, you know, from a cost standpoint but to our customers to recognize that you're getting this service back sooner, every single day more and more people are getting the service back because you have more resources spending more time in the field.

Q. You also discussed, I believe today and with Ms. Bojko on Friday, the difficulty in finding

ice locally. Do you remember that?

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A. I shared with OCC counsel some personal experiences of not being able to find ice in some of my travels as I was out and about during the restoration effort. I didn't mean to convey that every place was completely out of ice, but essentially, you know, we used -- these crews used pallets and pallets full of ice. We're not talking about a jumbo bag from the corner store, pallets and pallets of ice.

This is not, you know, a level of availability that you can get at the corner store. You'll clean out those bins pretty quickly. So I recall that, there was a lot of ice, and it was absolutely necessary for the safety of our employees and the contractors that were helping us.

Q. Do you have OCC Exhibit 22 in front of you, it's the line-less Storm Services packet?

MR. SATTERWHITE: Your Honor, could we go off the record and try to find it real quick?

EXAMINER PARROT: Yes.

(Off the record.)

EXAMINER PARROT: Let's go back on the record.

Q. Could you turn to page 47 and 48 of 155

in OCC Exhibit 22.

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- A. 47 and 48?
- Q. Yeah, did I say -- yeah, sorry.
- A. Okay. I'm there.
- Q. Is this the level of ice you would expect to be needed in a restoration effort?
- A. Loads of ice is what it refers to on 47, three loads for Lima, I'm assuming that's truckloads, three loads for Lucasville, which is down near Portsmouth, Lancaster, one load for Wellston, and one load for Parkersburg.

Next page shows the delivery of ice from Queen City Ice to Storm Services, 8 skids of ice on 7/1, 12 skids of ice on 7/4, 8 skids of ice on 7/5. I think it's been totaled here 40,000 pounds of ice for Lima, Ohio, site.

So, yeah, there's nothing surprising about that, again, hundreds of crews, hundreds of resources, water, electrolyte fluids, be it Gatorade or other brands, keeping their lunches cold, absolutely it's -- I saw the trucks with the ice in them, I saw the linemen taking the ice necessary to keep them through the day, so this doesn't surprise me.

Q. And this seems to show that this ice was

secured, and I don't know how to pronounce the town in Kentucky, Erlanger, Kentucky; is that correct?

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- A. Page 47 of 155 it looks like bulk ice sale from UDF, United Dairy Farmers, Erlanger, Kentucky, yes.
- Q. And at the time the management team made the decision to secure Storm Services for restoration were you aware of whether ice was available or not in Ohio for restoration efforts?
- A. Again, similar to the discussion about each of the services really that Storm Services provided, you just, you don't have time strategically to make that kind of evaluation. There was no way to now how much ice was available in the market. With nearly half your customers out of service you assume half your facilities are out of service and half your UDFs and half of everything is out of service.

So we had no way of determining that without doing a thorough study and even so I don't know if you could determine ice. I could determine hotels but not ice. So it's just, you just don't have enough time to do that and make good, intelligent decisions about the restoration effort.

Q. Also on exhibit, OCC Exhibit 22, first of all, you were presented with this by OCC counsel and

went through the Storm Services detail on the front and some of the underlying receipts from Storm Services costs behind that, correct?

- A. That's correct.
- Q. And you hadn't reviewed these in detail before; is that correct?
 - A. I had not, no.
- Q. And there were some questions about the use of a forklift and the charges for a forklift. Do you remember those questions?
 - A. I do.

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- Q. I believe on page 7 of 9 of the front bill, which is page 8 of 155, is where we find the Storm Services forklift rental 5,000 number warehouse. Do you see that?
 - A. T do.
- Q. I'd like to ask you to flip to page 44 and 45 of 155 of this document.
 - A. I'm there.
- Q. And is the indication for forklift 5,000 number on page 44?
- A. That is the item description, forklift 5,000 with a hash tag, 5,000 pounds I assume that is.
- Q. Is it your understanding this is the forklift on these two pages that Storm Services

utilized for the Lima facility?

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- A. So the Storm Services document for Lima states forklift rental 5,000-pound for warehouse, something warehouse. This says the same thing. It was delivered to Lima Mall, which is where that staging site was. So I'd infer that this is the forklift that was used and billed on line -- on page 8 of 155 or page 7 of 9 of the bill.
- Q. What's your understanding based on these documents of where that forklift was secured?
- A. Hopkins Food Service was used to secure it. They're located in Cairo, Georgia. On page 45 of 155 would suggest that Hopkins then reached out to Hertz Equipment Rental in Fort Wayne, Indiana, to have it delivered from there and then billing to Hertz in Dallas. The forklift, if you look down at the bottom, forklift rental 5,000 pounds --
- Q. Okay. I want to make sure you're not going to get into numbers here.
- A. No numbers. But that just ties the 5,000 pounds to the 5,000 pounds to the 5,000 pounds.
- Q. Now I'd like to draw your attention to page 62 of 155, and I believe you also had some questions about this forklift rental that was from a Lima, Ohio, site. Do you remember that?

A. I do, yes.

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- Q. And who was the forklift rented to on the top of the receipt here on 62 of 155?
- A. The forklift was rented, rented to Hansel Wooded Butler, or Hansel Woodard Butler.
- Q. Now I'd ask you to turn to page 140 of 155.
 - A. I'm there.
- Q. Is there any indication of what the charges were for the forklift associated with Mr. Hansel?
- A. If I look at the fifth, I'm sorry, the fourth handwritten line on that page, 140 of 155, forklift Hansel rented for one day not charged.
- Q. Just on an earlier point, right below that is an indication of what we talked about before, the ice and coming from Kentucky, correct?
- A. Yes, there's a line there that, again, the last set of lines on that page, ice, underscore, Erlanger, Kentucky, to Lima, 134 miles one way, four trips, 1,072 miles.
- Q. As we've discussed, there's a number of -- there's the front page which is the Storm Services rate charged to AEP Ohio and then individual cost component receipts throughout this packet. Why

might the cost components that are included in here be different than the price charged to AEP Ohio for the services provided?

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A. As I mentioned in testimony on Friday, you know, AEP Ohio hired Storm Services to provide a broad array of services to our restoration effort.

Those services were to be billed at unit prices or costs that were in the process of being codified into a contract, had yet to be contracted for legally, formally I guess, but they did honor these unit prices that were in flight, if you will, towards arriving at a contract arrangement with Storm Services.

So AEP Ohio would expect to pay these unit price costs regardless of what the underlying -- what the underlying acquisition costs, if you will, were for Storm Services. So depending on where they had to go for acquisition, again, the whole service concept here is we didn't have to reach out all over the Midwest to get forklifts and ice and the various and sundry things, laundry service that Storm Services brought to the table.

We didn't have to expend valuable resources, utility resources, doing these logistical jobs that take away from, you know, what they're

really best at, which is working the utility and restoring service.

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So, you know, our ability to leverage that was incredible and I would expect to pay a price for the services that we were nearly under contract for, at least had agreed on pricing for, where they got the services from, whether they had to go to Alaska for ice, for example, we're going to pay the same rate.

The fact that they were able to get different rates, different things, different places, that's what they do. They spend the time and effort to have all that in place and even be able to react to changes as necessary to make it happen on an emergency basis.

- Q. Now, do you remember some questions dealing with an AEP article from its website and comparisons between Hurricane Ike storm and the derecho storm, the June 29th storm we're talking about here?
 - A. I do.
- Q. What's your understanding of the differences between the storms?
- A. There's a number of differences during the storm, and a couple differences pointed out in

that article, in the article that, you know, right after the final restoration of this massive storm, the purpose of which is to kind of inform our customers about the storm and provided some context for them on the cost, clearly there's a difference in customer count and, like I said, the preliminary customer count at the time the article was published, just one day after the restoration was completed, had been updated to a higher number based upon analysis of the actual outage cases.

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But nonetheless, comparing it to storms from an outage standpoint, they were reasonably close in comparison and then there was a comparison of costs or at least a statement of costs on what the Ike event was for.

What's not in there which is really important is that cost drivers in a storm, the things that drive the cost of the storm aren't necessarily the numbers of customers out. In fact, I would suggest to you that sometimes that's misleading, based upon my experience.

The real drivers are the infrastructure damage and the key pieces of infrastructure that we look at as an industry that kind of gives you a sense of whether it's a bad storm or not-so-bad storm is

the number of poles broken in particular and the amount of wire that you need to replace, because stringing activities, stringing a new wire is -- requires a lot of labor.

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The pole replacement as well. So if you're replacing more poles in an event than a similar event with the same number of customers out, you're just splicing wires together and all you're using is a splice and hanging the wire back up and putting it on existing poles and crossarms, you can get a lot of customers back up faster in those kind of events.

The real different between Ike and the derecho was in the infrastructure damage, more poles, tremendously more wire. Anecdotally, we would show up, our damage assessors would show up at a job site and say there's 15 spans of wire down on the ground, two broken poles, and they get out there a day later maybe or two days later to do the repairs after our assessors left and there's no wire left. Copper theft, even aluminum theft during the storm, particularly in Southern Ohio, was pretty dramatic.

So when you look at the amount of wire we had to replace, which means stringing processes, et cetera, and more equipment and more time and more

people for that kind of work, it was pretty dramatically different. So you've got to be really careful just comparing a storm based upon comparing customers out and cost and duration because there's more to the story than that.

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- Q. Are you aware of the weather conditions faced in the restoration of the Ike storm?
- A. Yes. There was an exhibit placed in front of me last week which I think was OCC Exhibit 39 which was an emergency operations center report from the State of Ohio Emergency Operations Center. The situation report.

And the general forecast, I think it's interesting to draw a pretty strong comparison between the two restoration efforts relative to the weather event.

General forecast. More sunshine in the forecast for today, temperatures continuing to warm up. Highs will be in the mid 60s to low 70s. That's warming up. Of course, it would be here today in Ohio.

Over the next few days, highs will be comfortable in the low 70s with plenty of sunshine and blue skies. Fundamentally you can't ask for better restoration whether, cool at night, cool

during the day, clear skies, no threat of thunderstorms to work under.

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Contrast that to the derecho where every day was above 90, multiple days above a hundred degrees, humidity, you know, high humidity in the 50, 60 percents during the day, 40 to 60 percent during the day, 80, 90 percent during the night, and not only that, but the constant threat of thunderstorms. We had three subsequent thunderstorms during the restoration effort.

Sunday night, I think the -- one was Tuesday, one was Thursday, which each of those contributed in the neighborhood of 20- to 25,000 additional customers out of service during this event.

So clearly the weather conditions are very different. The efficiency of a worker in 70 degrees, cool day, low humidity, compared to a worker in hundred-degree heat with the humidity that we had is pretty dramatic on how much more work they can get done.

So a big difference in the restoration practices, which when we look at the restoration effort for this derecho event compared to Ike, a few more customers, only one additional day under the

kind of conditions and the kind of damage we had was dramatic.

- Q. Do you have in front of you OCC Exhibit 37, it's a data request, DR20-59? It's a two-page document.
 - A. I do.

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Q. If you'd take a second and review that document for me. Let me know when you've read it.

MS. BOJKO: I'm sorry, which one are you referring to?

MR. SATTERWHITE: 37. OCC 37. It's DR20-59. It's two pages, 20-60 is the second page.

- A. I've read it.
- Q. Was this response specific to the June 29th storm or any of the storms in this case?
- A. No, I think the data request here is asking general questions about the process. It talks about responding to a storm event, not this particular storm event or any of the three storm events we have at issue here in this proceeding.

It talks about what we would generally do and how we execute getting motel rooms or hotel rooms for responding resources.

Q. And how would you compare what's written here to the actions taken in response to the

June 29th storm?

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A. Well, the actions taken were necessarily, as you would expect, greatly accelerated and essentially what we're doing here now with the derecho storm is we're working on multiple fronts and kind of, if you will, parallel processing.

We're, obviously, acquiring resources in large numbers through our confidence that we have resource facilities for them, but in the meantime, you know, early on, especially not knowing precisely where the Storm Services facilities would be located because in the first day or so, half a day, our team is doing some assessment where they want to put those.

So in addition to that, like I said, kind of parallel processing, we're also acquiring as many hotel rooms as we can, trying to set the hotel rooms aside, again not knowing exactly where we will be able to put the Storm Services logistics centers, the staging sites together at. And those become more in focus in the latter part of Saturday.

So it's kind of a heightened response to this more generic discussion around what we do, kind of a couple key points here is that you never -- you never know, you don't necessarily know what resources

you're getting and when.

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The mutual assistance process is going on so you don't have defined people by name or even by company at that time but you're still going out there and getting hotel rooms. Again, knowing that a lot of our customers may be going to hotels, the hotels may not be in service, et cetera. So it's a parallel process that we're going through along with energizing and getting Storm Services spun up for the broader restoration needs.

- Q. You also discussed lodging and having rooms booked in some of the same areas that you had Storm Services sites. Do you remember that?
 - A. I do.
- Q. Why would the company have hotel rooms booked in the same area that they had Storm Services sites available?
- A. The restoration effort's pretty dynamic. As we clean up and complete restoration in one area, we're taking those resources and redeploying them, so every single day there's a constant redeployment of resources from the effected areas. As a result of that you're moving, essentially you begin moving resources, what we call collapsing the resource into the final area.

In this particular case Athens and the Athens district, which is largely southeastern Ohio, and the Newark district which is Newark, Zanesville, Cambridge, that's where the remaining outages were, so we had a dramatic number of resources coming from Western Ohio, from Columbus, from the Portsmouth area and pushing into Athens and pushing into Newark.

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So at one time, just to put some perspective to that, our Athens district, which I mentioned is Southeast Ohio, it's a district that normally has 85 total employees and that includes linemen, engineering, et cetera, and maybe a dozen or so contract people there on a regular basis. During the last two or three days of that storm we had nearly 2,000 resources in the Athens district.

So it doesn't surprise me one bit that we had a bunch of folks in OU Inn, the bunch of folks when they got kicked out of there in the dorms at OU, ultimately I believe we moved some trailers from the Portsmouth area over to Athens to help support that.

But the same thing in Newark and
Zanesville and Cambridge to a lesser extent. We just
collapsed a lot of resources into those areas to help
finish up the restoration effort.

Q. You also had a discussion, I believe you

mentioned the impact on customers that you witnessed firsthand driving around, customers having to throw away food and the personal impact on customers. Do you remember that?

A. I do.

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Q. And you had in that answer responded the company has certain terms and conditions that govern the company's liability for customers. Do you remember that?

A. I remember that.

MR. SATTERWHITE: Your Honor, at this time I'd like to mark Company Exhibit, I believe I'm on 8, which is a copy of Ohio Power Company tariff sheets 10316 and 17. May I approach?

EXAMINER PARROT: You may, and it's so marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

MS. BOJKO: Your Honor, objection. After the witness made that comment I asked a couple follow-up questions and he said he was not making -- having an opinion or was not offering opinion with regard to what was or wasn't included in the terms or conditions or what was the liability of the company.

Now we're producing a document to try to prove exactly what he told me he didn't have any

knowledge of.

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MR. SATTERWHITE: First of all, your Honor, I haven't asked him any questions.

Second, I'm going to ask him if this is what he was referring to in his testimony. And I believe, if we could review the transcript, he would say he's not an attorney and I don't know if there's other things in the tariffs as well, but I want to get to the knowledge of what he mentioned in his answer to counsel and see what he was relying upon, and these are tariffs of the company.

EXAMINER PARROT: The objection is overruled.

Can I get a copy of that, please?
MR. SATTERWHITE: Sorry.

- Q. (By Mr. Satterwhite) Mr. Kirkpatrick, can you please identify the document I have placed in front of you that's been marked as Company Exhibit 8.
- A. The document, with front and back side information on it, it's Ohio Power Company PUCO No. 20 terms and conditions of service, item No. 19 is on the front, and continues onto the back with item 20. Item No. 19 is the company's liability and item No. 20 speaks to residential services.
 - Q. Can you take a second and read the first

paragraph to yourself.

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MR. MARGARD: Which one?

MR. SATTERWHITE: Of No. 19. Thank you.

- A. I've read it.
- Q. And is this what you were referring to yesterday -- or, Friday, sorry, when you were discussing the terms and conditions and the company's reaction after what's been termed an "act of God"?
- A. Yes. I was specifically referring to my understanding at the time that the company's not liable for damages incurred by our customers should interruption be caused by an act of God, and there's several other things here as well, it looks to be anything that is without our control, more broadly speaking. But clearly the act of God would cause the company not to be liable for any damage that would be incurred as a result of that. I think the derecho was an act of God.
- Q. And these tariffs are on file and approved by the Commission, correct?
 - A. Yes.
- MR. SATTERWHITE: Give me one second, your Honor, I think I'm about to wrap up.
- Q. Do you have OCC Exhibit 38 on the Bench with you? It's another of the large packet of

invoices, on top is Staff DR7-001, Attachment 571.

- A. Yes, I have that.
- Q. You answered some questions dealing with contractors and whether they were required to eat their meals at the Storm Services site. Do you remember those questions?
 - A. I do.

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- Q. I believe you talked about contractors en route to the site also eat and the company picks up those costs as well, correct?
- A. Yes. Once a contractor leaves their home base and they're traveling to our restoration effort, meals, lodging, travel expense, all that is reimbursed by the company.
- Q. And is that reflected in the invoices from the different contractors?
- A. There are invoices from the contractors that represent meals eaten.
- Q. Let me draw your attention to
 Attachment 477, page 3 of 3, which is about four
 pages in. It's an Asplundh original invoice.
 - A. Attachment 477, okay.
 - Q. And is this an invoice from Asplundh?
- A. This is an invoice from Asplundh for workers that came from off AEP property, their home

utility at the bottom is noted to be Paducah, which I think is a public power entity in Kentucky, Paducah, Kentucky.

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- Q. And the meals referenced above, could that be the meals they charged for while they were in transit to and from AEP Ohio to restore service?
- A. Could certainly be the meals that they incurred while traveling. If they were not assigned to a Storm Services staging site and were not proximate to one of those sites, it could be meals associated with eating -- meal allowances associated with eating when they didn't have access to Storm Services logistics sites. So it could be either -- either or both.
- Q. And that would be the same for all of the contractor invoices that are included and receipts for the storm, correct?
- A. Well, that's right. I mean, it's consistent. As I mentioned I think in testimony, that if a contractor wasn't assigned to a Storm Services staging site and provided a meal, they would get their meals and charge us for that. If they were traveling, of course, they would get their meals and charge us for that.

So whether it be a line contractor, a

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       tree contractor, a damage assessor, the people who
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       were doing remediation on oil spills, folks doing the
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       cleanup of the debris, you know, whatever it is, kind
       of that -- you know, that concept universally
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       applies.
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                   MR. SATTERWHITE:
                                     Thank you, your Honor.
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       That's all I have.
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                   EXAMINER PARROT:
                                     Thank you.
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                   MR. SATTERWHITE:
                                     Thank you,
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      Mr. Kirkpatrick.
                   EXAMINER PARROT: Mr. Darr, anything?
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                   MR. DARR: No, ma'am.
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                   MS. BOJKO: Your Honor, may we have five
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       minutes to get a couple exhibits together based on
       the direct testimony we just heard?
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                   EXAMINER PARROT: All right. Let's go
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       off the record.
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                   (Recess taken.)
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                   EXAMINER PARROT: Let's go back on the
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       record.
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                   Ms. Bojko.
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                   MS. BOJKO: Thank you, your Honor.
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                        RECROSS-EXAMINATION
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By Ms. Bojko:

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- Q. Good morning, Mr. Kirkpatrick.
- A. Good morning.
- Q. When you were discussing the mutual assistance agreements and then you made a distinction, you talked about contractors on the property and you stated if the contractors on the property enlisted the assistance of I guess their same company just outside the property, that you would be obligated to pay those contractors pursuant to the contract. Do you recall saying that?
- A. Just to clarify my own, what I believe I said was that take, for example, Asplundh

 Construction Corporation, ACC, we have a contract for them to work on our property on a normal basis and in that same contract there are terms related to them supporting us for storms, and then if Asplundh, ACC, were to bring in at our request contractors/workers from other areas, that we would be bound by the, it's predominantly the union agreements that those folks have with their locals and their pay rates when they work storms. So we are bound by those absent accident any other specified agreement.
- Q. So it would have been the contract between Asplundh and Asplundh, not a contract between

AEP and those other contractors. You're talking -the contract you keep referencing is an Asplundh
internal or labor union contract, it's not an AEP
contract with Asplundh.

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- A. Actually, it then is reflected into the contract terms that we sign in order for them to be billed. So in the case of Asplundh, for example, we have separate storm agreements in place for nonnative crews and those storm agreements do specify that we pay the prevailing wage rate for those workers for the type of work they're doing. So I think that answers your question.
- Q. Would that also include if the contract, their labor contract that you then are assuming pursuant to the contract with AEP, would that include per diem charges?
- A. Not necessarily. It would not necessarily include per diem charges. In fact, most of them don't. Most of them are actual reimbursement. That's pretty standard in the industry.
- Q. What's standard? I think we looked at many receipts on Friday, to not get that many receipts out, they did have per diem meal charges. So are you saying those receipts are the exception

and not the norm? We went through several of them, so.

A. Let me be clear and expand for the interest that we all understand, for instance, if we have a storm contract with a contractor, that storm contract is specifically arranged ahead of the event, if you will, so we're preparing -- some of those contracts, many of those contracts, have meal allowances, they charge a fixed amount and they get their meals unless we feed them.

Many of the relationships, then, the contractors that come in where we don't have a specified storm contract with them, fundamentally what we end up agreeing to in a rate sheet during the event itself is typically material and labor costs and then we provide actual reimbursement for the meals.

MS. BOJKO: Your Honor, at this time I have marked as OCC Exhibit 40 a data response, Staff DR-17-001 Attachment 6.

EXAMINER PARROT: So marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

MS. BOJKO: May I approach, your Honor?

EXAMINER PARROT: You may.

MS. BOJKO: Let the record reflect I've

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- handed the witness what's been marked as OCC Exhibit 40 for identification purposes and it's DR17-001, Attachment 6.
- Q. (By Ms. Bojko) Do you recognize this as being an invoice from one of your contractors; MTV?
 - A. I do.

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- Q. And this appears to be the work location is St. Clairsville. Do you see that?
 - A. That's correct.
- Q. And St. Clairsville is located close to the -- in the Ohio Valley, is it?
- A. It's located in Eastern Ohio, I believe pretty close to Belmont, close to the Ohio River.
- Q. Belmont is where -- there was a Storm Services, LLC in Belmont?
 - A. There was.
- Q. Okay. And, sir, if you could look at the bottom of -- this is a document, an invoice that's a complete invoice 1 of 4, at the very bottom it says "meals and lodging." Do you see that?
 - A. I do.
- Q. And it has meals for nine personnel, one meal each, \$25 per meal. Then it has 24 personnel at \$25 per meal for, one is dated July 1st and one is dated July 7th. Do you see that?

A. I see that.

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- Q. And then it also has lodging for 24 personnel; is that correct?
 - A. I do see that.
- Q. And then if you turn to page 3 of 4, actually just turn to the second page, sorry, in the middle of the second page there's additional meals and mileage for 24 individuals. Do you see that?
 - A. Could you be a little more specific?
- Q. Yes. Sorry. There's no -- they're line itemed but they're not separately identified with dates. It has in the very middle, it has meals, says "96" beside the meals.
- A. 96 mobilization meals, is that where you're referring to?
 - O. Yes.
 - A. Okay, 96 mobilization meals.
- Q. And then 24 mobilization lodging. Is that what you believe is mobilization to get to the site?
- A. That would appear to be the case. I'm not -- without digging in more deeply, yeah, that would appear to be the case.
- Q. And then below that there's another, under Quantity, it has 12, there are additional

lodging and meals, demobilization meals and demobilization lodging for a certain number of personnel. Do you see that?

A. I see that.

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- Q. Okay. And then on the next page, similarly, there are additional meals and lodging, one's for 24 personnel, \$25 each, and one's at 39, for 39 personnel, \$25 each meal. Do you see those?
 - A. I do.
- Q. And then again on the final page it has mobilization meals and mobilization lodging and demobilization meals and demobilization lodging for what appears to be 39 personnel on the upper line and 5 personnel on the bottom line. Do you see that?
 - A. I see that.
- Q. And then here's where you indicated it says on the bottom there's a notation that says "Deduct mileage and deduct 3 percent on labor," and that might be a reference to something you were talking about earlier of it might be in the contract that you -- that they were only allowed to charge X for labor. Is that a fair assumption?
- A. Well, looking at the notations, the handwritten notations if you will, on the final page that would represent the after-action review or

post-service review by the team of folks who look at, you know, all these invoices to determine whether or not they met with the agreement that was in place.

- Q. And, similarly, if meals were not allowed to be charged, this is where you would see that notation too that meals would be deducted.
 - A. I would have expected that.
 - Q. Okay. And this is MTV; is that correct?
 - A. Correct.

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- O. MTV Solutions?
- A. That's correct.
- Q. And do you recall our discussion with regard to the Wheeling versus Ohio Power split that Storm Services made?
 - A. I do.
 - O. In the --
- MR. SATTERWHITE: Objection. That's beyond the scope of my redirect.
- MS. BOJKO: Actually, your Honor, he talked about contractors and meals and whether the contractors had to eat at Storm Services. This is the exact line of questioning where I'm going.
- 23 EXAMINER PARROT: All right. Overruled.
 - Q. And on, it's OCC Exhibit 17, do you have that?

A. One moment.

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I apologize, I have a lot of exhibits up here and not all of them appear to be present. So I apologize, I don't have that up here.

MS. BOJKO: Does your counsel have an extra copy?

MR. SATTERWHITE: I have my copy. I can stand with him.

MR. MARGARD: Which one?

MS. BOJKO: 17.

Thank you.

A. I have it.

- Q. (By Ms. Bojko) And on this Storm Services response, page 2, it has MTV, the contractor, listed as being set up in the Wheeling Power and on the other side of the river or other side of the state in Ohio as MTV was working on both sides, both in Ohio and West Virginia; is that correct?
 - A. That's correct.
- Q. In a series of, I'm not sure if it was the question or I think it was your answers you talked about various AEP reactions and how they handle storms, and my question for you is they would handle Hurricane Ike in that same way. You mentioned a couple other storms, but Hurricane Ike you would

presume would have been mentioned in that -- or would have been handled in the same way that you described for the other storms; is that correct?

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- A. If I recall, I was, based upon the exhibit that was referenced I was -- that exhibit talked about the general process of restoring service after storms and what you did and there would certainly be similarities to how Hurricane Ike was handled, yes.
- Q. And you went beyond the document. You were talking about how the company would have initially reached out to mutual assistance and contractors and things of that nature, and that too would be similar for Hurricane Ike restoration; is that correct?
- A. Yeah, I think I described the fact that we were running down parallel paths on many of these things so that process would be consistent with, and again, I was not present for Hurricane Ike, but I believe it would be consistent with that.
- Q. And I believe in your rough calculation you stated that that calculation was determined before you were an AEP Ohio employee in your capacity as a consultant; is that correct?
 - A. I had done a significant amount of work

in that area as a consultant, yes.

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- Q. And you don't have any study or analysis that was done specifically related to your work as an AEP Ohio employee during the June 29th storm, do you?
- A. From a time frame before June 29th or after June 29th, or more recently? If you can be more specific.
- Q. I think you were responding to my questions in cross that I asked you both. I asked you before June 29th was any kind of study done, and I thought you told me no. So now I was asking afterwards.
- A. So, no. Before June 29th I had not or AEP had not, AEP Ohio had not done any analysis of that. Again, I think I mentioned relative to that perspective that the reason that AEP chose to pursue contracts with like providers, logistics providers like Storm Services, was the growing understanding in the industry that this is a best practice and that we at AEP should continue and do what we do best, which is learn from the industry, learn from others, and implement, you know, for us.

So as far as afterwards, I think I mentioned in Friday's cross that to me and to the

rest of the AEP leadership team the value and the benefit to our customers of using Storm Services was pretty evident and intuitive but I recognize, you know, later on it was not.

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- Q. And so the answer is no, you haven't done a specific study to arrive at the dollar figure that you provided here today.
- A. I did an estimate based upon the resources that were there, the average cost of those resources and that type of thing. So I did an estimate on that. Is it a rigorous study? No, but I think it's indicative and it's, give or take a couple percent or a few percent, I think it would be on target.
- Q. And when you say you did a rough estimate, did you actually look into the services that were offered and the availability of certain services in a particular area during storm service restoration?
- A. No, what we did was fundamentally look at what the benefit to our customers was and what the potential resulting costs would be should we extend the restoration effort multiple days, you know, as many as five days. And if you can attribute that value to Storm Services, which I did in two arenas,

one is the efficiency of the workforce and getting more hours of out of them, the other is the strategic decision-making to bring a large resource pool in, if you look at the combination of those two elements and look at the benefit it provided, an estimate of the benefit provided, translate that to cost, it's really not necessary to look at the individual components of how much we paid for -- I'm sorry, really you've got to take a holistic view of what did we -- how did we deploy Storm Services and then how did it help us with the restoration effort.

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- Q. I'm sorry, I thought you said you did do a per -- an average cost of per item review. So now you're saying you did not look at separate items and do an average and then do some kind of comparison to those to the costs?
- A. I don't believe that I said that I looked at the individual cost pieces and compared that to not having it. What I said or perhaps I implied is if you look at the overall cost of Storm Services against the overall benefit they provided, it comes out net benefit to the customer on both the cost and clearly on getting service back sooner.
- Q. And did you look at the benefit that is provided to AEP Service Corp. for restoring service

faster as well?

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- A. I'm not sure what you mean.
- Q. Getting electricity turned on and the generation of that electricity flowing to both AEP Ohio from the distribution perspective and AEP Service Corp. from a generation perspective; did you look at those?
- A. No. I looked at the benefit to putting our customers back in service in hundred-degree heat after multiple days in that environment. I did not look at any generation revenue that we obtained as a result of that.
 - Q. Or distribution revenue obtained.
 - A. Or distribution revenue.
- Q. And did you do -- you said you did a cost-benefit analysis of the Storm Services but did you do a cost analysis, cost-benefit analysis, with Storm Services compared to not using Storm Services?
- A. The premise for the evaluation was, broadly speaking, what if I didn't have them at a high level. Again, holistic view. If I didn't have Storm Services, I would have got two-and-a-half hours less work per person.

You can take that and determine, given the amount of people you had, how many extra hours

and how much work you're not getting done on a daily basis, this is simple math. With X number of employees working and you get two-and-a-half hours less on them, that's the number of hours you lost. You lost two-and-a-half times the number of people. That's the number of work hours you lose every single day.

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If you accumulate that for the 11-day storm that we had and compare that to what we needed to restore service in the first place, you can calculate what the extended days are, it's pushing 2 just for that, 1.7, 1.9 days.

The second piece of that is, is more strategic, you know, to wrap your arms around, but if I had to do analysis on what hotels were available, what food was available, what ice was available, what laundry services were available and all the things that Storm Services brought to us, if I were to do that analysis before requesting resources, I've lost. The environment would have eaten us up and we would have got, in my estimation, 30 percent fewer resources.

Q. Okay. Maybe I'm missing a calculation here. I get 11 days times 2, being 22 hours, which is less than one day, going up to 4 hours which is

the 2 days that you're talking about, right?

- A. The calculation is two-and-a-half hours per person. Two-and-a-half hours per person.
 - Q. Per person. I thought you said per day.
- A. Two-and-a-half hours per person. If your entire workforce is two-and-a-half hours less productive on any given day, I'll take a simple example, if I've got 2,000 people and in any given day they're two-and-a-half hours less productive as a result of that, that's 5,000 man-hours of work that didn't get done that day that has to get done.

So you do the math every single day and then you push out the analysis --

- Q. I'm sorry, I misheard you, I thought you said per day.
 - A. No.

MR. SATTERWHITE: Your Honor, can the witness be allowed to finish his answers before he gets cut off.

MS. BOJKO: I thought he did, I'm sorry.

MR. SATTERWHITE: Let him --

MS. BOJKO: I thought he was finished.

Q. And did you --

MR. SATTERWHITE: Were you done? I'm

25 sorry.

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THE WITNESS: I was done.

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MR. SATTERWHITE: Thank you.

- Q. What was the name of the second Storm Services type company that you said AEP now has a contract with?
 - A. I believe it's Base Logistics.
- Q. Did you do the same kind of analysis comparing Storm Services with Base Logistics?
- A. No. And largely because that analysis was done in the preliminary work to evaluate Storm Services and Base and a few others for the most effective and lowest overall cost services being offered. When we chose Storm Services, that analysis was done prior to that, so there's -- there was, in my mind, no need to go back and determine what it would have been had we used Base Logistics at the time.
- Q. And you -- I keep hearing different numbers as well. It's my understanding one of the data responses, and correct me if I'm wrong, was that you -- you initially requested 1500 workers from Storm Services; is that correct?
- A. Yeah, the timing was -- we kept increasing the number of requests kind of throughout Friday and certainly into Saturday. Saturday morning

is when essentially we pushed the request up to I think it was 2500, again, there's so much going on, that's my recollection is Saturday morning we made a standing request for 2500 and repeated that every day for the next three days till we got -- actually we never ended up getting everything we asked for when we wanted it, so that's the background on that.

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- Q. And you did -- I may have misheard something you said. You did bring in utilities from Texas, right?
- A. We brought our AEP company employees from Texas, yes.
- Q. Okay. And there were other -- you made a reference to Arizona and I'm not sure what that was. You did bring utility companies from the west, right? Or contractors.
- A. My comment on Arizona was to put it in context of whatever I was describing at that time.

When you look at resource availability, you look at are they available, how much time it takes to get there, how much work you have from when they get there and how much time it takes them to get back.

So you necessarily, because of the scope of the storm you're working, you kind of have a limit

there on that. So does it make sense to drive resources from Oregon, for example, to Ohio and then have them work two days and turn around and drive them back three or four. So it's a balancing point there on how you request resources.

But we were able to fly resources in from our sister company in Texas. Our sister companies in Arkansas, Louisiana, Oklahoma drove in, that's why they arrived a little bit later.

- Q. And you stated earlier today that you expected -- you expect, you said, those were your words, AEP to pay for leftover food; is that accurate?
- A. I expect Storm Services to make sure that they have enough food for every last person we need to feed, and if that means there's an extra meatball left, yeah, I'll pay for it.
 - Q. AEP will pay for it.
 - A. Yes.

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- Q. And then you also expect AEP to pay for trailers that were not used; is that correct?
- A. In the case of Belmont where we ordered trailers up, again, Saturday morning very, very early to make the final commitment, and then having on-the-ground intelligence tell us we're not needed,

yes, I expect to pay for that.

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- Q. And you also expect to pay for stolen sleep units? AEP to pay for stolen sleep units.
- A. Can you define "sleep units"? I don't recall.
- Q. That's what Storm Services called sleep units, sleeping bags, linens that were stolen and never returned. The one we looked at on Friday was a hundred and some.
- A. To the extent we could not trace it back and acquire them from whoever pilfered those, I would expect to pay for them, yes.
- Q. And, I mean, you're in fact requesting recovery of these costs from customers through the application; is that correct?
- A. Yeah. I think I see that as a cost of doing business. It's a cost of, you know, that could happen in hotel rooms as well, people could steal sheets, linens, towels, whatever out of hotel rooms and if that's the case and the hotel charges us for them, we would pay.

I think you can't track down necessarily every last person who may have been staying in any specific bunk in one of these bunk trailers. So is it possible for us to go back to the contractor, and

I see that as a broader cost of doing business. In comparison to the overall price, I think it's obviously pretty small, but nonetheless, yeah, I think we would expect to pay for that.

- Q. And that commitment of AEP's to your expectation that that would be paid by AEP Ohio has not been changed by the joint stipulation filed in this case; is that right?
- A. My knowledge of the joint stipulation is it's a black-box settlement and there's no line items associated with what we did or did not agree to reduce. So I can't say that.
- Q. And let's -- you stated, you made a comment that you assumed half of the businesses were out of service and I'd like to go to OCC Exhibit 22, if you still have that in front of you, as an example. It's just one Storm Services location, it's Lima.
 - A. I have that back in front of me.
- Q. Okay. We went through a couple of these on Friday, but on page 58 of 155 --
 - A. I'm sorry?
 - Q. Page 58 of 155.
 - A. Five-eight?
- 25 Q. Yes.

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A. All right.

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- Q. You can see that this is a Wal-Mart open and operating in Lima, Ohio.
- A. This appears to be, 58 and 59, a two-page copy of an invoice from Wal-Mart, yes.
- Q. And then after those two pages there are a couple receipts from Lowe's operating in Lima, Ohio; is that correct?
 - A. I see that. That's correct.
- Q. And they're dated July 2nd and July 3rd at the bottom.
 - A. I see that.
- Q. And without going through every single one of these, I mean, there were several businesses open and operating and, in fact, you took advantage of that and purchased supplies from Lima-area businesses and I think you -- well, I'll ask you that first.
 - MR. SATTERWHITE: Objection. Your Honor, my question was at the time Storm Services, the decision to make Storm Services was secured, were you aware if things were open. These questions are beyond the scope of my redirect.
- MS. BOJKO: No, your Honor, his response,

 I wrote it down, assumed half of the businesses were

out of service.

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EXAMINER PARROT: Overruled.

- A. So, yes, this is two or three days later and I would correct counsel, this is what Storm Services did, not AEP, to acquire services. You know, my comment about half, you know, with half our customers being out at the height of the storm on really I think around 1 a.m. I think is what we established from the chart on the 30th of June, at that point in time, or at 6 a.m. that same morning when we are needing to make a strategic decision, we would not know what is open or not open.
- Q. Okay. But you're also not sitting here telling me that nothing was open.
 - A. Of course not.
- Q. And if you look at page 66, there's a GFS Marketplace and it is open on July 1st; is that correct?
 - A. I see that.
- Q. I know you made the clarification this is Storm Services but I believe we went through a separate packet or you were in the room when we went through several of these with Mr. Dias that were AEP employees submitting receipts for things from various fast-food restaurants, Wal-Marts for the snacks and

drinks, Sam's Club. Do you recall all those?

A. I do.

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- Q. So AEP employees did, in fact, also provide services from or obtain supplies from local businesses.
- A. Yes. We did not have Storm Services everywhere so our people would have done some of that on their own, of course.
- Q. Well, didn't we actually look at some that were in locations in Lima in different areas where there was Storm Services? I mean, it wasn't outside of Storm Services that AEP either contractors or employees submitted receipts in areas right around Storm Services; is that correct?
- A. That's correct. And I think I stated that even where we had Storm Services set up and working, that our service centers in those same areas were still operating and still running and still serving maybe a smaller portion of the resources, our company resources and our native contractors, and the need for that to be acquired by our people was still there.
- Q. Okay. I'm going to go back to the forklift discussion that you had with counsel. You mentioned 5,000 and the pound sign, and you believe

that's a 5,000-pound forklift?

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- A. I'm -- I don't understand equipment very well. I am making the judgment, good, right, or wrong, that would refer to maybe a lifting capacity of a forklift, that's all.
- Q. Okay. You're not making the judgment, good, right or wrong, about that that was the serial number attached, that was the exact forklift used, things of that nature; is that correct?
- A. All I did was make -- all I did was agree that the nomenclature that was used showed up in those different places that was pointed out to me by counsel.
- Q. Okay. And would you also agree that the dollar amount charged for that 5-pound [verbatim] forklift was not consistent with that on the summary page of the Storm Services summary invoice?
- A. I'd have to look at it again. Can you direct me there? I'm sorry, but I just can't remember that.
- Q. Let's look at that because you focused on the 5,000 and I couldn't match up the prices so that's why I'm asking you if they match up.

Well, here, it might be -- are you looking for the invoice or are you waiting for me to

842 1 provide you a number? I'm waiting for you but I'll start trying 2 3 to help the Court here move faster, so I am looking 4 as well. MR. SATTERWHITE: 44 and 45. 5 6 MS. BOJKO: Thank you. 7 Q. Page 44 and 45. 8 Α. I was way off. 9 Okay, I'm there. 10 (CONFIDENTIAL PORTION EXCERPTED.) 11 12 13 14 15 16 17 18 19 2.0 (OPEN RECORD.) 21 I don't. Α. 22 Okay. Then if I turn to page 45, which 23 is a different forklift rental from Hertz Equipment 24 Rental --

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MR. SATTERWHITE: Before we say another

number, your Honor, can I just try to get those last numbers at least marked and then, I know that was inadvertent, I just wanted to --

MS. BOJKO: I'm sorry.

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MR. SATTERWHITE: Thank you.

- Q. If you look at the second Hertz Rental Equipment, there are additional charges for a forklift unit there, it has a rental charge and then it has other charges, if you look in the box, but then if you look down below has a specific charge for a forklift. And it is also a 5,000-pound forklift or has that nomenclature by that.
 - A. I see that on that page, yes.
- Q. And that amount also is not consistent or identical to what's on page 8 of the summary with regard to forklift charges.
- A. No. And I guess, again, I would stress that the contract with Storm Services was for unit-priced services of a variety of different things including forklifts, and how Storm Services chose to source those and what they paid to source those and et cetera, again, we focused on what the contract term, what we agreed to do at least in the negotiations leading up to this and ultimately in the end-point contract that we currently have.

Whether they source it from someplace down the street or they have to go seven states away, that's the strategic value, in small part, to what Storm Services does for us.

They figure out how to get this all done. They charge us a price for it. Their sourcing -- strategies how they do that, et cetera, takes all that burden and responsibility off us so our people can be putting wires and poles back up. So that's the strategic value here, and I would not expect any of those numbers to be the same.

- Q. Can we go to the page you referenced with your counsel, page 140.
 - A. 140 out of 155?
 - Q. Uh-huh.

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- A. I'm there.
- Q. Okay. The reference to the forklift that you -- do you know who -- this is on handwritten notes, is it not?
 - A. These are handwritten notes, yes.
- Q. Do you know who wrote these handwritten notes?
- A. Unless it's signed by somebody, I do not know.
 - Q. Okay. And there are three pages of

handwritten notes that do not appear to be signed by anybody, right?

A. At least.

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- Q. Okay. And these handwritten notes, the receipt was incorporated into the packet that is supporting documentation for charges; is that correct?
- A. It's probably somewhere in here but I don't know where it's at.
- Q. Well, we looked at the page that actually had a receipt on Friday, right?
 - A. Yes, we did.
- Q. Okay. And usually you don't return in receipts that you're not seeking recovery of, do you?
- A. We returned what we asked for, so -- or, what was asked of us, so I'm not sure -- I don't understand the question, I'm sorry.
- Q. I mean, if Storm Services is attaching them for supporting documentation of the invoice, it would assume that all of the receipts were being sought recovery or at least supporting documentation to the charges being assessed. Is that a good assumption?
- A. Where -- we are requesting the cost recovery of what Storm Services charged us. We're

not requesting cost recovery on all these subsequent receipts that represent Storm Services' sourcing of the equipment.

- Q. I guess that's my point. Storm Services has attached it to an invoice to AEP with charges that it is supporting that it was assessed in order to obtain recovery from AEP. I'm not talking about this case. AEP.
 - A. Oh.

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- O. Is that . . .
- A. I honestly don't know why they would put all that with their invoice but they did and -- but we, again, the agreement was that we would pay the prices that were in place and being actively negotiated during the negotiation process with Storm Services.
- Q. Right. And they attached it as supporting documentation to their invoice; is that correct?
 - A. That's correct.
- Q. And if we can look at page 11 of 155, do you see this appears to be a vendor paid bill sheet and it has invoice numbers and then it also has -- it has not numbers but a description of invoice in one column and then it has an amount in the second column

and then a check number and a check date. Do you see that?

A. I see that.

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- Q. Okay. And if you look down at HFS Forklift down, it's about halfway down . . .
 - A. I see that.
- Q. Okay, and right beside it is a number that I think you will find in the forklift invoice that doesn't match what's in the summary invoice but matches the invoice that you were talking about with counsel. Do you see that?
- A. I see that number, it looks familiar and, as I return to page 44, those two numbers are identical.
- Q. Okay. And then if you look up about seven lines do you see the reference to Hansel Butler?
 - A. I see that.
- Q. And Hansel Butler has a charge that is a lot larger than just that forklift rental that we're talking about, is that correct, without saying numbers in the record?
- A. That is correct, yes, I can agree to that.
 - Q. Okay. Then if we look back at the

forklift from Hansel Butler that we were talking about on Friday, which is page 62 of 155 --

- A. I'm at that page.
- Q. -- do you see that this is a Hansel Butler forklift charge?
 - A. I see that.

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- Q. And so isn't it also, I mean, it's less than what's listed on the line item vendor pay bill sheet; is that correct? Significantly less for Hansel and Butler.
- A. The number at the bottom of that is definitely different than the number you referred me to on page 11 for Hansel and Butler.
- Q. So it's possible that Hansel or Butler gave a series of invoices and added them up to this larger number of the bill pay sheet and paid it on a lump sum for multiple services or supplies.
- A. I don't know how they got there. That would be one explanation.
- Q. I mean, you don't know what's inclusive or exclusive of the large payment paid to Hansel and Butler, do you?
- A. I don't know if even the one on page 40 -- I'm sorry, page 62 of 155, I have no way of knowing if that's even included in the line that

you're referring to on page 11. I just don't know.

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- Q. Right. You don't know what's included or excluded in that and it could very well be included, we just don't know.
 - A. Included or excluded, we don't know.
- Q. But it is attached as supporting documentation from invoices received by AEP from Storm Services; is that accurate?
 - A. All this was attached together, yes.
- Q. And isn't it true, sir, that some of the trailers and Storm Services resources were only moved three days?

MR. SATTERWHITE: Objection. Beyond the scope of my redirect.

MS. BOJKO: It's not beyond the scope, your Honor. He stated every day they moved resources and we actually have facts that don't concur with that conclusion so I'm questioning his statement.

EXAMINER PARROT: Overruled.

- A. So the statement that I made that every day I moved resources, I was referring to physical resources, people. I didn't necessarily mean I moved Storm Services' resources such as sleeping trailers.

 I'm not sure I make the connection.
 - Q. Well, if you're moving people to new

sites and they were sleeping in those trailers, wouldn't you have to move the trailers to house the people that you were using them to house?

- A. Unless that site had some capacity or they were moving somewhere that did not have a Storm Services setup and they go into hotels. It could be a combination of those.
- Q. Okay. And you only did move trailers, sleeping trailers, three times; is that accurate? Three days.
- A. Yeah, I think that's what testimony shows. We didn't have to move a whole lot of trailers because we had pretty good intelligence in the field about where to put them in the first place.
 - Q. Thank you.

Sir, you referenced a tariff sheet. Are you -- have you ever been involved in putting together the terms and conditions of service for an AEP tariff schedule?

- A. I don't recall that, no.
- Q. And you are not the regulatory affairs or VP of Finance and Regulatory -- what is the name? VP of Regulatory and Finance, have you ever been in that position with AEP Ohio?
 - A. I have not.

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- Q. And you're not an attorney I think you stated on Friday; does that still hold true?
 - A. That's correct.

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- Q. And, sir, you're not aware of any other statutory provision or Commission rule that would actually allow recovery of outages in certain circumstances, are you?
- A. I think I mentioned in my testimony last Friday that I was aware in cases of negligence that, again, not being an attorney, but I think that was the one case where we maybe have liability.
- Q. And you're not aware with any other specific situations where there may be an opportunity for a customer to seek relief with regard to outages.
 - A. I'm not aware of that, no.
- Q. Okay. And are you aware of whether this provision in AEP's tariff has ever been challenged at the Commission?
- A. I'm aware certainly of at least one case because I was a party to the case and my judgment would be it's probably challenged multiple times.
- Q. Sir, isn't it true that after customers would come back on line, you would either release workers, for instance the OCC Exhibit 40 that we just looked at this morning where we assumed they

demobilized a crew, do you know the dates that they started demobilizing crews for . . .

- A. I don't. I'd have to look at more data somewhere that would determine whether we released crews. I don't know specifically when we began doing that. You make a decision on, you know, if a crew finishes up in Lima, for example, and there are still outages in Athens, do you move them there or do you send them home? How much value do you get by moving them. And these are all kind of in the spur of the moment kind of decisions. I don't know when we began releasing crews to go home, however.
- Q. Do you know the earliest date that one was released? Were they released July 2nd?

 July 3rd?
- A. I honestly don't know.

MS. BOJKO: I have no further questions, your Honor, thank you.

Thank you, Mr. Kirkpatrick, for your time.

THE WITNESS: Thank you very much.

22 EXAMINER PARROT: Staff?

MR. MARGARD: No questions, thank you

24 very much.

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MR. SATTERWHITE: Your Honor, there's

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      only one area where I want to ask one question
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      because I think they were talking past each other on
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      an issue. I didn't want to interrupt the question
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      but I think to avoid a lot of misunderstanding and
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      arguing back and forth it might be good to add I want
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      to ask a question.
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                   MS. BOJKO: No, your Honor, I'll object.
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                   EXAMINER PARROT: I think we're going to
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       leave the record how it stands.
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                   Thank you, Mr. Kirkpatrick.
                   MR. SATTERWHITE: At this point the
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      company would move for admission of Company Exhibit
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      7, again, Company Exhibit 8, and Company Exhibits 1
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      and 1A which are the application and modified
      application.
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                   EXAMINER PARROT: Are there any
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      objections?
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                   MS. BOJKO: Did you want to do Exhibit 40
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      that you just introduced today?
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                   MR. SATTERWHITE: Thank you very much,
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      that's good too.
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                   MS. BOJKO: No objection to 40.
                   MR. SATTERWHITE: Wait a second. All we
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      had was --
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                   MS. BOJKO: I'm sorry, it was No. 8. Did
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       you say 8?
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                   MR. SATTERWHITE: Yes.
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                   MS. BOJKO: Oh, okay. We have no
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       objection to No. 8.
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                   EXAMINER PARROT: It is admitted.
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                   (EXHIBIT ADMITTED INTO EVIDENCE.)
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                   EXAMINER PARROT: The others were --
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                   MS. BOJKO: I'm working backwards, your
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       Honor.
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                   EXAMINER PARROT: Okay, 7?
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                   MS. BOJKO: No objection to
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      Mr. Kirkpatrick's testimony.
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                   EXAMINER PARROT: All right. That shall
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      be admitted.
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                   (EXHIBIT ADMITTED INTO EVIDENCE.)
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                   EXAMINER PARROT: The application and the
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       supplement, 1 and 1A.
                   MS. BOJKO: And the supplement? Okay, no
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       objection, your Honor.
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                   EXAMINER PARROT: Those are also
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       admitted.
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                   (EXHIBITS ADMITTED INTO EVIDENCE.)
                   MS. BOJKO: And then, your Honor, at this
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       time we would like to move admission of OCC Exhibits
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       17 through 40.
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                   EXAMINER PARROT: Can we go off the
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       record just for a moment.
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                   (Discussion off the record.)
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                   EXAMINER PARROT: Let's go back on the
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       record.
                   All right. Any objections to the
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       admission of OCC Exhibits 17 through 40?
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                   MR. SATTERWHITE: Other than the
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       clarifications made in the record about making sure
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       there's completeness and there's full records, no
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       objection.
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                   EXAMINER PARROT: All right. OCC
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       Exhibits 17 through 40 are admitted.
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                   (EXHIBITS ADMITTED INTO EVIDENCE.)
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                   EXAMINER PARROT: Anything else from the
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       company?
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                   MR. SATTERWHITE: Thank you, your Honor,
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       nothing.
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                   EXAMINER PARROT: Very good.
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                   MS. BOJKO: Your Honor, may I take a
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       five-minute restroom break?
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                   EXAMINER PARROT: Yes. Let's go off the
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       record, we'll take a short break.
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                   (Recess taken.)
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                   EXAMINER PARROT: Let's go back on the
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856 record. 1 2 OCC. 3 MS. BOJKO: Thank you, your Honor. The 4 Office of Ohio Consumers' Counsel would like to call James D. Williams to the stand. 5 EXAMINER PARROT: Please raise your right 6 7 hand. 8 (Witness sworn.) 9 EXAMINER PARROT: You're already seated. 10 He's ready to go. 11 12 JAMES D. WILLIAMS being first duly sworn, as prescribed by law, was 13 examined and testified as follows: 14 15 DIRECT EXAMINATION 16 By Ms. Bojko: 17 Q. Mr. Williams, could you please state your name and business address for the record. 18 19 Yes, my name is James D. Williams, my 2.0 business address is 10 West Broad Street, Suite 180, 2.1 Columbus, Ohio 43215. 22 Q. By whom are you employed, sir? I'm employed by the Office of the Ohio 23 24 Consumers' Counsel. 25 Q. In what capacity?

857 I'm a Senior Consumer Protection Research 1 Α. 2 Analyst. 3 Sir, did you file or have cause to be Ο. 4 filed testimony in this proceeding? 5 Α. Yes, I did. MR. SATTERWHITE: Your Honor, could you 6 7 have the witness turn the mic on? Thanks. 8 EXAMINER PARROT: Thank you. MS. BOJKO: Your Honor, at this time I'd 9 10 like to have marked for identification purposes OCC Exhibit No. 1, the direct testimony of James D. 11 12 Williams. 13 EXAMINER PARROT: So marked. 14 (EXHIBIT MARKED FOR IDENTIFICATION.) Sir, do you have a copy of that document 15 Q. 16 that's been marked as OCC Exhibit 1 in front of you? 17 Α. Yes, I do. 18 Ο. Is that your testimony, sir, that --Yes, it is. 19 Α. 2.0 And was that prepared by you or under Q. 2.1 your direction? 22 Α. Yes, it was. Sir, at this time do you have any changes 23 24 or corrections to the testimony? 25 A. Yes, I do.

Q. Please proceed.

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A. On page 8, line 19, I want to delete the words "based on the advice of counsel." And start this sentence off with "The stipulation."

And then move the phrase "based on the advice of counsel" to the beginning of the second sentence, so that the second sentence would read "Based on the advice of counsel, under the third prong...."

- Q. Do you have any additional changes or corrections to your testimony?
 - A. No, I do not.
- Q. With that, if I asked you the same questions with the correction that you made today, if I would ask you the same questions, would your answers be the same here today?
 - A. Yes.

MS. BOJKO: Your Honor, at this time I would move the admission of OCC Exhibit 1 subject to cross-examination.

EXAMINER PARROT: Thank you.

MS. BOJKO: And I tender the witness for cross-examination.

EXAMINER PARROT: Let's start with the company.

MR. ALAMI: Thank you, your Honor. Did anybody else have any cross for this witness?

EXAMINER PARROT: Let's start with you.

MR. ALAMI: Company first.

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CROSS-EXAMINATION

By Mr. Alami:

- Q. Good morning, Mr. Williams. How are you?
- A. Good morning.
- Q. Good to see you again.
- A. Thank you.
- Q. I wanted to start today on page 5 of your testimony, and at page 5 there starting on line 10 you discuss the definition of a major event as found in Ohio Admin. Code 4901:1-10-01(Q); is that correct?
 - A. That is correct.
- Q. Now, at a high level, without trying to get into the natural logs or the average logs of anything, although I could do that calculation in my head, I won't do it here just so we're staying at a high level.

Now that definition of a major event as found in the Ohio Administrative Code rule that I just cited basically calls for the determination of two numbers, the first being the actual daily SAIDI

value expressed in CMI on a particular day, and then the other value is the utility's major event day threshold as determined by the IEEE methodology. Do I have that right?

- A. That generally is what this --
- Q. At a basic high level.
- A. Yes.

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- Q. Okay. And having those two numbers, if the daily CMI value for a particular day exceeds the major event day threshold for the utility, that particular day is considered a major event pursuant to the definition.
- A. That's correct. That date is considered a major event and the customer minutes interrupted for those days are then excluded from the calculations later for whether or not the company met its performance standards.
- Q. Okay. We're not talking about performance. Do you mean reliability standards? Is that what you just meant in your answer?
 - A. Yes.
- Q. Okay. I wasn't talking about those, we're just staying at a high level with the definition. Do I have the basics of the definition correct at this point?

A. Yes.

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Q. Thank you.

So for the purposes of this case
AEP Ohio's major event day threshold for 2012 is
8,755,323 CMI; is that correct?

A. Yes.

 $$\operatorname{MS.}$$ BOJKO: Object, your Honor. At this time may I ask for a clarification what the word "AEP" means.

MR. ALAMI: Thank you, I guess it would be more appropriate at this time --

EXAMINER PARROT: Be more specific.

- Q. Mr. Williams, in our discussions today
 I'm going to refer to AEP Ohio as Ohio Power Company
 as it exists today and as it has existed since the
 merger of Ohio Power Company and Columbus Southern
 Power Company effective December 31, 2011. So for
 the purposes of my discussions here today "AEP Ohio"
 I'm referring to the single entity. Do you
 understand that?
 - A. Yes.
- Q. And if I at all refer to the individual companies, I will refer to them as Ohio Power Company and Columbus Southern Power Company. Do you understand that distinction?

A. Okay, yes.

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- Q. For the purposes of this case AEP Ohio's major event day threshold for 2012 is 8,755,323 customer minutes interrupted; is that correct?
- A. Yes, that's the number that I've also cited in my testimony.
- Q. Okay. And you cite that number at page 6, line 6 -- or line 7 specifically.
 - A. Yes.
- Q. And, in fact, you used that major event day threshold number in your calculations on page 7 of your testimony; is that correct?
 - A. Yes, I did.
- Q. Okay. So we have established now the one side of the major event day equation, the major event day threshold for AEP Ohio for 2012; is that correct?
 - A. Yes.
- Q. So now we need to look at the other side of the equation which is the daily CMI value for AEP Ohio for a particular day to determine whether or not that particular day exceeds the threshold and is, therefore, considered a major event pursuant to the Commission's rules.
 - A. That's correct.
 - Q. Okay. I think we're all on the same page

here.

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So to the extent there were any CMI on a particular day for AEP Ohio, they should be included in the daily CMI value that we're trying to arrive at to compare to the threshold; is that correct?

- A. Yes.
- Q. Okay. So for July 18th, 2012, we would need to know, to determine whether or not that day was a major event pursuant to the rule provision that we've been discussing we would need to know the threshold and then we would need to know the total daily CMI value for AEP Ohio; is that accurate?
 - A. That is correct.
 - Q. Okay. Now looking at --
- A. And I would note as well that in the reports that the company filed, that there were no customer minutes interrupted filed for Columbus Southern Power Company, but there were customer minutes interrupted that were filed as a part of company reports for Ohio Power Company for July 18th, 2012.
- Q. You're about seven steps ahead of me. We'll get there, I promise.

I'm at page 7 first, on your testimony, and there in calculating the total company CMI for

July 18th, 2012, you look to the separate company Rule 10 reports; is that correct?

MS. BOJKO: I'm sorry, your Honor, can counsel tell us what line of the testimony you are talking about?

MR. ALAMI: I'm looking at page 7.

- Q. And in page 7, Mr. Williams, is it accurate that on lines 6 through 13 you're performing a calculation with respect to July 26th, 2012? Is that correct?
 - A. Yes.

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- Q. And also on page 7 beginning at line 15 and actually going over to line 4 of page 8 you're performing a similar calculation with respect to July 18, 2012; is that correct?
 - A. That is correct.
- Q. And, again, for the purposes of my discussion with you here today I'm only focused on the July 18th storm. Do you understand that? So when I refer to page 7 or your calculations on page 7, I will make every attempt to clarify that I'm talking about your calculations with respect to July 18, 2012, but if I don't, please understand that I'm only worried about July 18, 2012.
 - A. Okay.

Q. Thank you.

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A. Thank you.

MR. ALAMI: Good?

MS. BOJKO: We'll see.

Q. So back to page 7 in your calculations there with respect to July 18, 2012, and that's the second paragraph that begins on that page. In calculating the total company CMI for July 18, 2012, you look to the company's separate Rule 10 reports, correct?

MS. BOJKO: Objection. Your Honor, now this is where I'm talking about the form of the question. He used the word "total company" again and I think you distinguished it was going to be AEP Ohio or CSP and OP.

MR. ALAMI: I'll rephrase, your Honor.
MS. BOJKO: Thank you.

- Q. Mr. Williams, in calculating the total CMI for AEP Ohio on July 18, 2012, you looked to the individual company Rule 10 reports; is that correct?
- A. Not necessarily. I looked to those reports after I looked at other responses to discovery and other matters. For example, in JDW-2, which was a data request in response to a PUCO ninth set of discovery, the company showed that on 7/18

that there was 10,451,291 customer minutes interrupted. But the company also said in this response that the 2012 outage data used in these calculations would be included in the Ohio ESSS Rule 10 filing in March 2013 and is not expected to change.

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So there's an inconsistency in the response to discovery and then the reporting that was done pursuant to the ESSS rules for Columbus Southern Power Company and Ohio Power Company.

- Q. Okay. That wasn't my question. And we'll get to the Rule 10 reports in a minute here, but my question was, going back to it, on page 7 in the paragraph that begins on line 15 you have two values there, on line 16 you have the 8,136,533 CMI, and then you also have on line 17 in the parentheses that begins at the end of line 17 you have zero. And my question was you pulled that 8,136,533 figure from the individual company Rule 10 report; is that correct?
- A. By "company," which company are you talking about?
 - Q. Ohio Power Company.
 - A. For the Ohio Power Company, yes.
 - Q. Okay. And you're -- just to step back a

minute, based on what we said earlier, you're attempting here to arrive at a total CMI for AEP Ohio for July 18, 2012; is that correct?

A. Yes.

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Q. Okay. So looking to the Columbus

Southern Power side of the arithmetic here, you

selected zero as the CMI for Columbus Southern Power

on July 18, 2012; is that correct?

MS. BOJKO: Your Honor, I'm going to object to the phrase of the question; "selected" has implications that I'm not sure is accurate.

MR. ALAMI: Your Honor, if the witness understands my question, he can answer it based on his understanding. If there's a clarification, the witness could ask for one and I'll be happy to give it.

EXAMINER PARROT: Overruled.

- A. I'm not selecting any particular data.

 I'm just noting for the Commission that there were no customer minutes interrupted on July 18 in the reports that were filed with the Commission involving major event days.
- Q. We're at the report. Let's go there.

 All right, so we're looking at CSP, Columbus Southern

 Power, right? And this would be JDW-3; is that

correct?

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- A. Yes, it is.
- Q. Okay. Now, before we go there, back on page 7, line 15, you say based on "...AEP Ohio's ESSS Rule 10 annual report shows no major event outage for CSP rate zone and the 8,136,533 CMI for the Ohio Power Company...." Is that accurate?
 - A. Yes, that's what it says.
- Q. Okay. Thus, the total CMI for the July 18 storm was 8,136,533, and then in parentheses there on lines 17 through 18 you show how you arrived at that figure, and you just took the Ohio Power CMI plus zero for the CSP CMI; is that correct?
- A. There was no major event reporting for July 18 in Columbus Southern Power.
- Q. That wasn't my question, sir. If I could have an answer to my question.
- MS. BOJKO: Your Honor, may the witness finish his response?

EXAMINER PARROT: Yes, he may.

MR. ALAMI: I apologize.

A. Yes, I just wanted to point out that it's not my determining, you know, how many outage minutes there were on any particular day. The report that the company filed with the Commission provided no

data to support there being any kind of a Columbus Southern Power major event day on July 18th.

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Yet for July 26th there was data for both Columbus Southern Power and Ohio Power Company that were provided within these reports that I've attached to my testimony that shows the sum of the combined company. That's not the case for July 18th.

Q. Back to my question. You used zero CMI for Columbus Southern Power Company in calculating the total AEP Ohio CMI for the July 18 event because the separate company that Columbus Southern Power Company Rule 10 report doesn't indicate a CMI -- doesn't have a CMI value for the July 18, 2012; is that correct?

MS. BOJKO: Objection, your Honor. Asked and answered. He already answered yes and then he explained why because it did not exist on the report.

MR. ALAMI: Your Honor, I don't believe I have an answer to my specific question.

EXAMINER PARROT: Overruled.

THE WITNESS: Could you read the question back, please?

(Record read.)

A. There were no CMI reported for

July 18th in this report.

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- Q. And that's why you used zero CMI for Columbus Southern Power Company?
- A. Yes, because in the case of the July 26th report, the company did provide customer minutes interrupted for both Columbus Southern Power and Ohio Power, one of them, I believe it would be the Columbus Southern Power in itself would not have qualified for a major event day, there was 8,357,000, so it itself would not have qualified for an event day.
- Q. If you're using the AEP Ohio major event day threshold, correct?
 - A. That is correct.
- Q. So let's look at JDW-3, and that's the Columbus Southern Power excerpted Rule 10 report that you have in your testimony; is that correct?
 - A. Yes, it is.
- Q. So I'm looking at page 4 of 46, the second page of JDW-3. Now, under this section of the Rule 10 reports CMI values are only listed there in column -- under column d. if they occur during a major event; is that correct?
 - A. That's what the column is designated.
 - Q. That it's --

A. It's CMI during a major event.

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- Q. Now, a utility could have experienced CMI on a particular day but those CMI numbers may not show up in this section of the report, correct?
- A. It seems to me if a company is claiming a major event for a particular day, then it would have had to have showed up on here and the numbers would have had to have summed to exceed the major event day. Which is exactly what happened on July 26th.
- Q. Okay, maybe I can try it this way through an example, and this is an example. If a utility's threshold, major event day threshold, was 6 million CMI, are you following me? Can you assume that?

And the CMI experienced for this utility on a given day was 2 million CMI, those 2 million wouldn't show up here under column d. of a Rule 10 report because -- is that correct?

A. I don't know if that's correct or not because, again, for the July 26th outage, which is also -- which is shown on -- also within JDW-3 on page 4 is -- here it shows 8,357,000, which would not meet the combined-company threshold but yet the number's provided. So I don't know why a number wouldn't have been provided for Columbus Southern Power for the July 18th.

Q. You went -- I asked you to assume with me an example and then you went back to the report. So we'll get back to my example later, maybe I should just back up and start at a high level.

For this chart here in this excerpted Rule 10 report that you have is it your understanding that there is a calculation that is performed on an individual company basis whether or not a particular day is a major event? I.E., whether or not column a. here on this report should include a particular date.

A. That seems reasonable.

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Q. Okay. So just like when we talked at the beginning of our discussion, there would have to have been, in order to indicate a major event day in column a., there would have to have been a calculation where we're looking at an individual company major event day threshold versus an individual company CMI number for the day, and if the individual company CMI number for the day exceeds that individual company threshold, we would expect that there would be a major event day listed here under column a. for that event, correct?

MS. BOJKO: Objection, your Honor. I think we're assuming facts not in evidence. It has not been established, the witness has tried to

explain many times that he doesn't believe it is established, and no matter how many times we ask the question, we can't assume facts not in evidence.

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There's been no testimony, no indication that there is individual company thresholds that may or may not be different and that's what he keeps using in his question and the witness keeps responding that he doesn't know and then we keep getting an additional question because he hasn't answered the question.

MR. ALAMI: That's exactly right, your Honor, he hasn't answered the question nor has he indicated to me he needs some help in understanding the question.

Moreover, the witness has indicated that the total company and individual company threshold issue has been raised as Mr. Williams has indicated, because, as he pointed out, for July 2006, 2012 [verbatim] on the Columbus Southern Power Company report those CMIs listed in column d. do not exceed the CMI major event day threshold we talked in the beginning

MS. BOJKO: Your Honor, we're talking past each other and this is an example where I'm going to say, as counsel used on the other side, that

this is misrepresenting the record and we'll just
have to do it in redirect if we don't fix it now, but
there's not been established -- maybe he needs to go
back and lay some foundation -- has not been
established that there are individual company
thresholds that are different than the threshold
Mr. Williams is setting forth.

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MR. ALAMI: And, your Honor, that's exactly what I'm trying to find out through my cross, and --

EXAMINER PARROT: Thank you.

MR. ALAMI: -- if I was allowed to get answers to my questions, maybe we can move this along.

EXAMINER PARROT: Overruled. One more try.

MR. ALAMI: Can I have the last question reread, please? And answer. To the extent there was one.

(Record read.)

A. I don't know what the -- that major event day threshold would be for each of the companies.

All I can provide is what the company provided within the application and also the testimony of other witnesses, that the combined threshold was the

8,775,323.

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Q. (By Mr. Alami) Okay. I'm not so worried about, in my questioning, what the individual company major event day threshold is, just theoretically, looking at the bigger picture of the equation.

That's where I'm trying to go with my question, so let me try it again.

You understand that JDW-3 and JDW-4 are Rule 10 reports on an individual Columbus Southern Power Company and Ohio Power Company basis; is that correct?

- A. They're filed as separate reports for Columbus Southern Power and Ohio Power Company. But, again, I don't know what the threshold would be for each of those or whether or not this data considered that threshold; I don't know. I only know what the combined threshold would be.
- Q. For the purposes of populating column a. here in these reports a determination of whether a particular date is a major event would have to be made; is that correct?
 - A. Yes.
- Q. Okay. And that determination is based on looking at the major event day threshold and comparing that to actual CMI for the particular day

to determine whether or not that day's a major event, correct?

A. Yes.

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- Q. So back to my hypothetical. A utility could have experienced CMI, customer minutes interrupted, on a particular day but those CMI that the utility experienced would not be reflected on this Rule 10 report if those CMI were below the threshold; is that correct?
 - A. It may be. I don't know.
 - Q. Okay. Well, let's try this --
- A. I don't know how the reports are particularly prepared. I just know that the data that's within them shows a certain number of CMI and that the sum of what was provided for July 18th does not seem to match the total that was provided for a combined company.
- Q. So I want to go back to my hypothetical and I'll caveat if it's outside the realm of these reports.

Assume with me, if you will,

Mr. Williams, that a utility's major event day

threshold is 6 million. Now, also assume with me

that the utility experienced a CMI of 2 million on

date X.

If the utility that we're talking about here, Utility ABC, if Utility ABC was going to compile a Rule 10 report, it would not include date X as a major event in that report because the CMI experienced 2 million is less than the major event day threshold of 6 million; is that correct?

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- A. It may or it may not have. Again, I don't know. All depends on what the company is reporting.
- Q. So, similarly, it may or may not have, to use your words, those 2 million CMI experienced by the utility may or may not have shown up on that Utility ABC's Rule 10 report; is that correct?
- A. That's correct. But, again I would expect it to show up on the report if the company is claiming that there's a major event day and has provided other discovery that shows that there's not a change expected between the information that was employed in responses to discovery and what would be filed in the reports.
- Q. Let me just go back to your answer. You said you would expect. You would expect that a CMI figure that's below the major event day threshold to show up on a Rule 10 report?
 - A. What I'm saying is, is that if the

company is claiming that there's a major event day, I would think that the numbers would add up to be a major -- to be the total major event day.

- Q. Back to my example, though, that \$2 million wouldn't show -- that 2 million CMI wouldn't show up on the Rule 10 report because it doesn't exceed the threshold, correct?
 - A. With your example that's correct.
- Q. Thank you. So back to your calculations on page 7, and again we're talking about the paragraph that begins on line 15, you used zero CMI for CSP and 8,136,533 as the CMI for OP, Ohio Power; is that correct?
 - A. That is correct.

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- Q. But if there were -- so to the extent there are any -- there were any CMI for Columbus Southern Power Company on July 18, your calculation would need to be corrected; is that correct?
- A. If there were other CMI, yes, then that number would have to be considered as well. But that's not my testimony. My testimony is it was not listed in the Rule 10 report.
 - O. Understood.

Different subject. Are you available to answer questions on OCC's discovery responses in this

879 proceeding? 1 2 MS. BOJKO: Your Honor, it might 3 depend -- that's pretty broad, it might depend on the 4 subject matter. 5 MR. ALAMI: Well, if I can have my 6 question to a broader question I might get a little 7 more specific. 8 MS. BOJKO: Your Honor. 9 EXAMINER PARROT: You're objecting? 10 MS. BOJKO: I am objecting. 11 EXAMINER PARROT: Overruled. 12 MS. BOJKO: He can't -- I mean, it's a 13 pretty broad question. 14 EXAMINER PARROT: He can say that if 15 that's what he thinks. 16 I generally wouldn't be the witness to be 17 able to discuss those discovery responses. At least in the context that we talked about it in the 18 19 deposition. 2.0 (By Mr. Alami) You are an employee of the Office of the Ohio Consumers' Counsel; is that 2.1 22 correct? 23 Yes, I am. Α. 24 And you are the only OCC employee who

filed direct testimony in this proceeding; is that

1 correct? 2 That's correct. Α. 3 MR. ALAMI: Thank you, Mr. Williams. 4 That's all the questions I have, your 5 Honor. EXAMINER PARROT: IEU, anything? 6 7 MR. DARR: No, your Honor. 8 EXAMINER PARROT: Staff? 9 MR. MARGARD: No, your Honor. 10 EXAMINER PARROT: Very good. Ms. Bojko? MS. BOJKO: Yes, your Honor. May we have 11 12 five minutes? 13 EXAMINER PARROT: Let's go off the 14 record. (Recess taken.) 15 16 EXAMINER PARROT: Let's go back on the 17 record. 18 MS. BOJKO: Thank you, your Honor. I do have some redirect for this witness. 19 2.0 2.1 REDIRECT EXAMINATION 22 By Ms. Bojko:

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Mr. Williams, you were asked a series of questions of why you did a calculation that you did. Can you explain to us why you did that calculation?

A. Certainly. In responses to discovery the company had provided an example or the total number of customer minutes interrupted for both July 18th and for July 26th, and they showed the total number of customer minutes interrupted, they also -- the company specifically highlighted in a footnote to that discovery that that data was not expected to change when the company made the filings as part of the ESSS rules.

And so I routinely look at these ESSS Rule reports. When I was reviewing the ESSS rules that's where I kind of noticed that the company said the data would match with the ESSS rules but yet it didn't.

- Q. And, sir, you're talking about JDW-2, is that the discovery response you're talking about?
 - A. Yes, I'm talking about JDW-2.
 - Q. Could you turn to that, JDW-2, please.
 - A. I'm there.

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- Q. And just for the record you're saying "ESSS rules" and that is the ESSS rules which is electric service -- safety and service standards of the company; is that correct?
 - A. That is correct.
 - Q. Okay. On this JDW-2 the question, it

asked for "Please provide the proof (mathematical or otherwise) used to determine each of the two storms," that they were a major event; is that correct"?

- A. That's correct. This is where we were asking for calculations of how the company came up with these.
- Q. And in response to that question did AEP provide the daily threshold of 8.7 million CMI to you?
- A. Yes, they provided it here in the discovery response.
- Q. And then did the company go on in the discovery response and separate the events by July 18th and July 26th?
 - A. Yes, they did.

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- Q. Okay. Let's take July 26th first. Do you know where the number 31.9 came from in the event CMI?
 - A. Yes, I do.
 - Q. Could you explain that to us?
- A. Yes. I used the ESSS Rule -- I was able to match this number by using the Columbus Southern Power number of customer minutes interrupted on the 26th and adding it with the Ohio Power Company number that was provided for October 26th.

- Q. I'm sorry, number provided on -- where did you find those two numbers?
- A. That was on Rule 10 in the ESSS reports that are provided and attached to my testimony, $\mbox{JDW-3}$ and 4.
 - Q. You mean from July 26th?
 - A. Yes, July 26th. I'm sorry.
- Q. Just so I'm clear, you took the Ohio

 Power Rule 10 report and then you took the CSP

 Rule 10 report, you looked at them for July 26th,

 and you added the CMI numbers up from both of those
 reports and it did equal the 31.9 million reflected
 on this discovery response.
 - A. Yes, it did.

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- Q. Okay. And then for July 18th did you go through a similar process?
 - A. I went through the same process.
- Q. Okay. And did the Ohio Power CMI number reported on the Rule 10 report match, or did you add it to then the CSP number on the CSP Rule 10 report?
 - A. Yes, I did.
- Q. And did those two numbers, the sum of those two numbers, equal the 10.4 million that's on this discovery response?
 - A. No, it did not.

- On this discovery response, sir, did Ο. they -- did AEP provide individual company -- and when I say "individual," I mean did they provide a threshold CMI number for Ohio Power and CSP separately?
 - No, they did not. Α.

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- Did they provide in testimony a separate Q. company threshold for Ohio Power and CSP?
- It was just the combined. There was not a separate.
- And in the AEP witness responsible for Ο. 12 this what was that number that was provided in his 13 testimony?
 - That number was 8,775,323. Α.
 - 0. Did AEP Ohio supplement this discovery response?
 - No, they did not. Α.
 - And in the application was the threshold 0. listed by individual companies?
 - It was not. The threshold was provided Α. as the 8,775,323.
- 22 And after performing these two Q. calculations for the two dates -- well, let me back 23 24 up. I'm sorry.
- So you received this data response and 25

then because of the note directing you to the Rule 10 reports, is that why you went and looked at the Rule 10 reports?

A. Yes.

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- Q. Okay. And after you performed this analysis why did you believe that you were correct in your analysis and your calculation of the CMI mathematical calculations to arrive at your -- in your testimony?
- A. Well, because I was, you know, relying upon the specific reports that the company filed and these Rule 10 reports, and the number of customer minutes interrupted that they provided did not meet the threshold.
- Q. And through the proceeding in the case was your analysis ever confirmed by anybody else in the case?
- MR. ALAMI: Objection, that's beyond the scope of my cross-examination. I didn't ask about whether or not he confirmed his analysis.
- MS. BOJKO: Your Honor, we're talking about his calculation and I'm asking if he had reason to believe through the case that his analysis was correct.
- 25 EXAMINER PARROT: I'll allow it.

- Q. Sir, did you have reason to believe through the proceeding that occurred through comments or issues lists that your analysis was correct?
- A. I believe that there was also an issues list that was filed, in fact even by the PUCO, and the PUCO had also identified this as a potential issue.
- Q. And, sir, when you say "PUCO," do you mean PUCO staff?
 - A. PUCO staff.

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- Q. Okay. And what did staff put in its comments as the threshold for the company?
 - A. It was the combined, the 8,775,323.
- Q. And did staff make any distinction between individual company or tell you an individual company threshold?
 - A. They did not.
- Q. Okay. And did staff conclude the same as you concluded?
- A. Yes. And the staff issues list reached the same conclusion.
 - Q. And that was?
- A. And that was the July 18th event did not meet the threshold for -- as a major event day.
 - Q. And just so we're clear, did staff

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       perform the same calculation you did of taking the
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       numbers from the Rule 10 reports and combining them,
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       if you know?
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                   MR. ALAMI: Objection.
                   EXAMINER PARROT: Overruled.
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                   I'm assuming the staff would use the same
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              Α.
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      methodology.
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                   MS. BOJKO: No further questions, your
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       Honor.
              Thank you.
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                   EXAMINER PARROT: Any recross?
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                   MR. ALAMI: No, thank you.
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                   EXAMINER PARROT: Thank you,
      Mr. Williams.
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                   THE WITNESS: Thank you.
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                   EXAMINER PARROT: I believe you already
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       moved for the admission of OCC Exhibit 1.
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                   Are there any objections?
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                   MR. ALAMI: No objections.
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                   EXAMINER PARROT: All right. OCC
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       Exhibit 1 is admitted.
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                   MS. BOJKO: Thank you, your Honor.
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                   (EXHIBIT ADMITTED INTO EVIDENCE.)
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                   EXAMINER PARROT: Let's go off the
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       record.
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                   (Discussion off the record.)
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888
                    EXAMINER PARROT: Let's go back on the
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       record.
                   At this point we're going to take a lunch
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       recess and we will reconvene at 1 p.m.
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                    (Lunch recess taken.)
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Monday Afternoon Session, 1 2 January 27, 2014. 3 4 EXAMINER PARROT: Let's go back on the 5 record. OCC, if you want to call your next 6 7 witness. 8 MS. BOJKO: Yes, your Honor. The Office of the Ohio Consumers' Counsel calls to the stand 9 10 Anthony J. Yankel. 11 EXAMINER PARROT: Mr. Yankel, please 12 raise your right hand. 13 (Witness sworn.) 14 EXAMINER PARROT: Please be seated. 15 ANTHONY J. YANKEL 16 17 being first duly sworn, as prescribed by law, was examined and testified as follows: 18 19 DIRECT EXAMINATION 20 By Ms. Bojko: Mr. Yankel, could you please state your 2.1 22 name and business address for the record. 23 Anthony J. Yankel, Y-a-n-k-e-l, 29814 Α. 24 Lake Road, Bay Village, Ohio, 44140. 25 Q. And by whom are you employed, sir?

- A. Yankel & Associates, Incorporated.
- Q. What is your capacity with Yankel & Associates?
 - A. President.

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- Q. And who are you testifying on behalf of today?
 - A. The Ohio Office of Consumers' Counsel.
- Q. Sir, did you file testimony in this proceeding?
 - A. Yes.
 - Q. And that was on December 30th, 2013?
 - A. Yes.
- MS. BOJKO: Your Honor, at this time I would like to have marked as OCC Exhibit 2 the confidential version of Anthony Yankel's direct testimony filed on December 30th, 2013, and then I'm going to have some additionals marked as well, your Honor.
- 19 EXAMINER PARROT: All right.
- MS. BOJKO: May I approach?
- 21 EXAMINER PARROT: You may.
- MS. BOJKO: Your Honor, as OCC Exhibit
- No. 2A we would like to have marked the corrected
- 24 redlined direct testimony of Anthony Yankel,
- 25 confidential version.

891 EXAMINER PARROT: That was filed on? 1 2 MS. BOJKO: Sorry, January 23rd, 2014. 3 EXAMINER PARROT: All right, I'm not sure 4 what's docketed and what will be docketed but the 5 date on it is January 23rd, just for clarity of the 6 record. 7 MS. BOJKO: Yes. 8 EXAMINER PARROT: Okay. 9 (EXHIBITS ADMITTED INTO EVIDENCE.) 10 MS. BOJKO: And then also, your Honor, we'd like to have marked as OCC No. 2B which is the 11 12 public version of the direct testimony filed on 13 December 30th, 2013. 14 EXAMINER PARROT: All right. 15 (EXHIBIT MARKED FOR IDENTIFICATION.) 16 MS. BOJKO: And then we'd like to have 17 marked as OCC Exhibit 2C the corrected red line 18 public version of the direct testimony of Anthony 19 Yankel, and that's dated January 23rd, 2014. 2.0 EXAMINER PARROT: All right. So marked. 2.1 (EXHIBIT MARKED FOR IDENTIFICATION.) 22 MS. BOJKO: May we go off the record for 23 a second? 2.4 EXAMINER PARROT: Yes. 25 (Discussion off the record.)

892 1 EXAMINER PARROT: Let's go back on the 2 record. 3 (By Ms. Bojko) Mr. Yankel, do you have Q. before you what has now been marked as OCC's 4 Exhibit 2, 2A, 2B, and 2C? 5 I have 2 and 2A. I need the others. 6 7 You should have 2A and -- 2 and 2A, the 8 corrected version you have in front of you? Yes, I have 2 and 2A. I don't need the 9 Α. 10 public version. 2 and 2A, okay, thank you. 11 Ο. And was this testimony before you 12 13 prepared by you or under your direction? 14 Α. Yes, it was. And do you have any additional changes or 15 16 corrections in addition to what's been provided in 2A 17 as the corrected redline version? 18 Α. None that I'm aware of. And with those corrections if I asked you 19 Q. 20 the same questions today, would your answers be the 2.1 same --22 Yes. Α. 23 Q. -- today as they were then? 24 Yes. Α. 25 MS. BOJKO: Your Honor, at this time I

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      move to admit, subject to cross, 2A, 2B, 2 -- 2, 2A,
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       2B, and 2C, and I tender the witness for
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       cross-examination.
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                   EXAMINER PARROT: Thank you, Ms. Bojko.
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                   Mr. Darr?
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                   MR. DARR: Thank you, your Honor.
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                   MR. SATTERWHITE: One procedural issue,
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       your Honor. Would you like to entertain a motion to
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       strike first before Mr. Darr starts or wait until I
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       start my cross-examination?
                   EXAMINER PARROT: Let's wait.
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                   MR. SATTERWHITE: Okay.
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                   EXAMINER PARROT: Unless you have one
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       too?
                   MR. DARR: No, I don't.
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                   EXAMINER PARROT: Go ahead and proceed,
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      Mr. Darr.
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                   MR. DARR: Thank you, your Honor.
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                         CROSS-EXAMINATION
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      By Mr. Darr:
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                   Turning to page 3 of your testimony,
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      Mr. Yankel, you indicate that there are four purposes
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       to your testimony, correct?
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              A. Yes.
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EXAMINER PARROT: Mr. Darr, just so we're clear, are you working from --

MR. DARR: That's fair, your Honor.

EXAMINER PARROT: -- the corrected

version 2A?

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MR. DARR: Yes, for purposes of my question I will be working from Exhibit 2A.

- A. Good. So will I.
- Q. And one purpose of your testimony as you outline on page 3, lines 17 and 18, is to oppose the adoption of the stipulation, correct?
 - A. Correct.
- Q. And is it correct also that you understand that the Commission requires a stipulation to satisfy a three-prong test?
 - A. That is my understanding.
- Q. And that first prong, as you identify it, is that the stipulation be the product of serious bargaining among capable and knowledgeable parties, correct?
 - A. Correct.
- Q. Now, with regard to the stipulation that's been presented to the Commission in this case you're aware that there are currently eight parties that participated in that negotiation, correct?

- A. I'll accept that.
- Q. And one of those parties was the Ohio Consumers' Counsel.
 - A. Ohio Consumers' Counsel did participate.
 - Q. And, in fact, you were available to Ohio Consumers' Counsel during those negotiations as well, were you not?
 - A. A large portion of them for sure, yes.
 - Q. Now, in addition to the residential representative Ohio Consumers' Counsel being part of those activities there were also representatives of Industrial Energy Users-Ohio, the firm which my firm represents, correct?
 - A. Yes.
- Q. And the staff was involved in those discussions as well, correct?
 - A. Yes.
 - Q. The Ohio Manufacturers Association?
- 19 A. Yes.

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- Q. The Ohio Hospital Association?
- 21 A. Yes.
- 22 Q. The Ohio Energy Group?
- 23 A. Yes.
- Q. The Kroger Company?
- 25 A. Yes.

- Q. And Ohio Power itself, correct?
- A. Yes.

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- Q. And with the exception of the Ohio
 Consumers' Counsel all of the remaining parties that
 we just discussed signed the stipulation, correct?
- A. Correct, all the various interests other than the residential Ohio Consumers' Counsel signed the stipulation, yes.
- Q. Now, with regard to the first prong of the three-prong test you indicate in your testimony, I believe, that the stipulation does not satisfy that prong, correct?
 - A. Yes.
- Q. And you further state this criticism on page 4 and at page 7 of your prefiled testimony contained in Exhibit 2A.
 - A. Yes.
- Q. And the basis for this criticism as I understand it is that OCC did not sign the stipulation, correct?
- A. Yes. Therefore, diversified interests weren't represented, yes.
- Q. And by "represented" you mean they didn't sign the stipulation, correct?
 - A. Correct.

Q. Is there any question in your mind that the parties made a legitimate effort to resolve the issues that they identified in this proceeding through the negotiations? Do you have an opinion as to that?

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- A. Not really. I think everyone did what they thought was best for themselves.
- Q. And you agree there were multiple meetings to which all parties, including Ohio Consumers' Counsel, was invited, correct?
- A. I believe I was at two, so there may have been more.
- Q. And you're not challenging, with regard to your testimony, that the parties were less than capable or less than knowledgeable, correct?
- A. No. I think they probably all represented their own interests very well.
- Q. Now I'd like to turn to another of the purposes that you identify in your testimony, which is with regard to the proposed allocation contained in the stipulation which you criticize beginning at page 52 of Exhibit 2A. Are you with me?
 - A. I'll get there. Yes.
- Q. And one of the criticisms that you raise with regard to this allocation is that, quote, the

allocation basis does nothing to reflect the cost causation on the system; and this is at line 7 and 8 of your testimony, correct?

- A. That is correct.
- Q. And is it fair to say that you believe that in the context of costs that cost causation addresses the question of which customer or groups of customers causes the utility to incur particular costs?
 - A. Yes.

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- Q. And would you also agree that to answer that question it's necessary to establish a linkage between a utility's customers and the particular costs incurred by the utility in serving those customers?
- A. Yes, and I believe that's what I did, but yes.
- Q. It's fair to say that you believe that that is a guiding principle, correct?
 - A. Could you give it to me again?
- Q. Sure. To answer the question of cost causation it is necessary to establish a linkage between a utility's customers and the particular costs incurred by the utility in serving those customers.

A. Correct.

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- Q. And in the context of the cost-of-service study, this concept of assigning costs to cost causers is the foundation upon which any realistic cost-of-service study must be based.
- A. Yes, and that's a complete breakdown of the costs, yes, that I would view.
- Q. Is it also fair to say that distribution plant is designed to serve a limited group of customers?
- A. Depends on what we're calling distribution plant but, yes, distribution plant would not serve large industrial customers served off the transmission system.
- Q. And is it also fair to say that distribution plant should not be allocated in the same fashion as, for example, production plant?
- A. Distribution plant's very difficult to allocate but, yes, it should not be the same.
- Q. And that's because production plant is designed to serve any load at any time, correct?
 - A. Yes.
- Q. Now, with regard to the specific cost allocations that you're proposing, you are proposing what amounts to an allocation based on kWh usage; is

that correct?

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- A. Yes. What I've essentially done is I've tried to take out the billing components in the revenue that we have, we're looking at the -- the proposal was distribution revenue, and I was trying to take out or remove the portions dealing with billing, mailing, collections, that type of thing, so we got more just distribution cost or based on energy basically is how I was trying to do it.
- Q. I want to make sure we understand each other. The allocation method that you use is driven primarily, if not exclusively, by kWh usage, correct?
- A. That is what I chose to use in place of what was proposed in here which was the distribution revenue allocator, yes.
- Q. And in terms of the difference between the allocator used in the stipulation and the allocator that you propose, one is based on what are identified as distribution costs in the last cost-of-service study, the other would be identified as generation costs; would they not? Or generation indicator?
- A. I don't think I agree with you. Go ahead, do it again.
 - Q. With regard to the way that you -- the

901 difference between the two allocators, on the one --1 2 You mean -- which two allocators? 3 Ο. The allocator contained in the stipulation versus the one that you propose. 4 5 Α. Okay. One is based on distribution revenue and 6 7 the other one would be based on kWh usage or kWh 8 revenues, correct? 9 A. Correct. 10 MR. DARR: Nothing further, thank you. EXAMINER PARROT: All right, 11 12 Mr. Satterwhite. 13 MR. SATTERWHITE: Thank you, your Honor. 14 CROSS-EXAMINATION 15 16 By Mr. Satterwhite: 17 Q. Good afternoon, Mr. Yankel. 18 A. Good afternoon. 19 Now, you are the chief expert witness for 2.0 OCC on all matters other than the CMI issue that 2.1 Mr. Williams covered this morning, correct? 22 I wouldn't give myself that much credit Α. but I am the only other witness, yes. 23

sponsoring any testimony or factual evidence for the

Well, to your point, there's nobody else

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OCC in this case besides you, correct?

- A. That is correct.
- Q. And you agree that you testify a lot; is that correct?
 - A. Yes.

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- Q. And you have to keep your testimony pretty consistent in the different cases; is that correct?
 - A. Yes.
- Q. And you agree that a panel of judges on the District of Columbia Circuit U.S. Court of Appeals suggested that the EPA consider referring your actions to the Department of Justice for an investigation under the False Statements and Accountability Act for what the EPA described as "actions raising questions about the credibility of Mr. Yankel's statements," correct?
- MS. BOJKO: Objection, your Honor. First of all, the relevance is the first thing that comes to mind. And it sounds like he's just reading things into the record without establishing foundation. But I don't think that's relevant to this case.
 - MR. SATTERWHITE: Your Honor.
- 24 EXAMINER PARROT: Yes.
- 25 MR. SATTERWHITE: Mr. Yankel's testified

that he's the chief witness on all the issues for OCC, this goes directly to credibility. And I read the statement very carefully because it's a serious issue and I didn't want to misspeak and use words that weren't in the opinion, and I'm asking the witness if that's the case. If that did come from a case. So I think it's appropriate for the witness to answer.

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MS. BOJKO: Your Honor, first of all, let's not mischaracterize his testimony. He did not agree with your statement that he's the witness for all OCC issues. I think he said he was the only other witness, so I want to clarify that he is not responsible for all issues.

And, I mean with that clarification, it still does not make it relevant of another investigation in another proceeding and, yeah, and I'm not even sure what document Mr. Satterwhite's looking at but it sounds like it could be hearsay as well.

MR. SATTERWHITE: I'm asking him a question, your Honor, if that's true or not. And to the extent of what issues he covers, you know, I think he's established with that so I'm questioning the credibility of the witness by asking a statement,

if it's true or not. And I believe the witness can answer for himself.

EXAMINER PARROT: I'm going to allow this particular question but we'll see where this heads.

MR. SATTERWHITE: Thank you.

MS. BOJKO: Can you reread the question, please?

(Record read.)

A. I have absolutely no idea what you're talking about.

MR. SATTERWHITE: One second, your Honor.

- Q. (By Mr. Satterwhite) I believe you were part of a study when you worked in Idaho dealing with the lead industry, correct?
 - A. Yes.

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Q. After that study the EPA established certain standards and in part relied upon that study for those standards, correct?

MS. BOJKO: Objection. Your Honor, relevance. Now we're talking about Idaho and wetlands and EPA, not even within this jurisdiction. The subject matter was in the jurisdiction of this Commission.

MR. SATTERWHITE: Your Honor, I'm trying to -- from the answer he gave me I'm trying to get

the basis to get to the point.

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EXAMINER PARROT: All right. Overruled.

A. The question again?

MR. SATTERWHITE: Can you reread the question, please?

(Record read.)

MS. BOJKO: Your Honor, he's not talking about his participation. He's talking about the EPA standards and I'm not sure this witness has established the foundation that he would even know what the EPA does or doesn't do.

MR. SATTERWHITE: Your Honor, I believe you already overruled the objection; I'm asking the witness the basis of the case that's a case published by the U.S. Circuit Court of Appeals. So I'm just trying to get the basis here.

EXAMINER PARROT: All right.

 $$\operatorname{MR.}$ SATTERWHITE: In case the witness has forgotten.

EXAMINER PARROT: It's overruled.

A. First of all, I haven't forgotten because I have no idea what you're talking about.

I was highly involved in the development of the ambient air quantity lead standard. I was actually at EPA for a couple weeks and actually

helped them write the criteria document.

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- Q. (By Mr. Satterwhite) And you were one of the authors of the study that the EPA used to establish their standards, correct?
- A. There were a number of studies, and yes, they use them.
- Q. Later you then provided an affidavit to the lead industry to challenge the study that the EPA standards are based upon, correct?

MS. BOJKO: Your Honor, now we're in an affidavit to a lead industry. I'm failing to see how this is relevant to the proceeding here.

MR. SATTERWHITE: Your Honor, I can see why --

MS. BOJKO: And it's very prejudicial.

EXAMINER PARROT: Response.

MR. SATTERWHITE: This goes straight to credibility and I could see why OCC would not want me to ask these questions but it's leading up to the study in a case.

MS. BOJKO: Your Honor, I move to strike counsel's statement. We have, in no way -- we don't even know what you're talking about. As the witness said, he doesn't know what you're talking about, so the implication that we're trying to not allow you to

ask the questions is improper, inappropriate, and I move to strike it. I'm basing my objections on relevance to the case before us.

MR. SATTERWHITE: Your Honor, I'm trying -- if I can get through without objections, I'm trying get to the purpose, and again, this is about credibility and I think, hopefully in a few questions we can see exactly where this is going.

EXAMINER PARROT: All right. Overruled.

MR. SATTERWHITE: Can you reread the question, please?

(Record read.)

- A. Correct. And if you'd like me to short circuit, I can at least fill you in on the rest of it now.
 - Q. I'll ask the questions --
 - A. Okay.

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- Q. -- and then you can answer the questions.
- A. Okay.

MS. BOJKO: Your Honor, can the witness be allowed to respond fully to the answer? I think that was a given for the other side for numerous questions and answers.

MR. SATTERWHITE: Your Honor, there is no question pending. He answered the question and then

he said if you'd like me to, I can say more, and I said I can ask the questions.

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EXAMINER PARROT: All right. Ask another question, please.

MR. SATTERWHITE: Okay.

- Q. And it was based upon the Court's review of that affidavit that the footnote was added to the U.S. Court of Appeals District of Columbia, U.S. Court of Appeals, that discussed referring the truth of the matter from your affidavit to the Justice Department, correct?
- A. Again, I have no idea about the Justice
 Department, District Court of appeals. All I know is
 that I put together a study, I had two other
 co-authors on the study, two years after the study
 was put together, maybe three years, someone
 approached me with information that I looked at and
 realized that there was some manipulation of the
 data.

I put together an affidavit that said that data was wrong and that the numbers in my study were off by 25 percent, and that's what I put together. I have no idea what happened after that.

Q. So you have no knowledge of what the Court said about that in the ruling when they based

something upon your affidavit in that case; is that your testimony?

A. I have no idea what --

MS. BOJKO: Objection.

EXAMINER PARROT: Overruled.

MS. BOJKO: Asked and answered. He said he has no idea.

EXAMINER PARROT: I think he just answered it again, so.

- A. Yeah, I have no idea what happened after I sent in that affidavit. That's it.
 - Q. I'll move on.

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You agree that Ohio Power did not create the derecho that knocked out service on June 29th, correct?

- A. Correct.
- Q. And you agree it's not unreasonable or improper for a utility to file for storm relief recovery, correct?
 - A. They often do, yes.
 - Q. But you agree it's not unreasonable or improper, correct?
 - A. The filing itself isn't, no.
 - Q. And you believe that "reasonable and prudent" is in the eye of the beholder, correct?

A. Yes.

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- Q. You also agree it's not a right of customers for utilities to provide uninterrupted service, correct?
- A. I believe I said it was an expectation but not necessarily a right.
- Q. I'm asking you now, you agree it's not a right of customers.
 - A. Yes.
- Q. Uninterrupted service is very expensive, correct?
 - A. Correct.
- Q. And you agree that it would be unreasonable to spend the money to guarantee uninterrupted service on the distribution grid, correct?
 - A. Yes.
- Q. And you agree that the longer an outage goes, this is an electrical outage, the more negative impact it has on the customer and their individual loss, correct?
 - A. Yes.
- Q. And under your analysis a residential customer would only need to be out a little more than nine hours to lose the equivalent of what's being

asked to be paid by residential customers in this settlement agreement, correct?

A. Correct.

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- Q. Is it common for homeowners to have insurance on their homes?
 - A. Most do. That I'm aware of.
- Q. Let's go to page 6 of your testimony. I'm also going to use OCC Exhibit 2A which is the corrected redline version.
 - A. Yes.
- 11 Q. And in that you cite a study at 12 footnote 5. Do you see that?
 - A. Yes.
 - Q. Were you involved in the preparation of that study?
 - A. No, I was not.
 - Q. And that's the study where you got the \$3 calculation that we discussed earlier about a little over nine hours would equate to the same amount being requested from residential customers, correct?
 - A. Yes, I believe it's a compilation of about 24 utilities that the study was, this one study compiled 24 different utility studies.
 - O. You talked about this a little bit with

Mr. Darr, but you believe staff does not represent any individual class but just serves as a neutral fact-finding party, correct?

A. That's my understanding.

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- Q. You also agree that a collection of \$54 million in storm costs as opposed to \$61 million is in the public interest, correct?
- A. It's more in the public interest than 61 million, yes.
- Q. Anything lower than \$61 million is in the public interest, correct?
- A. The lower it gets, the more in the public interest it is, yes.
- Q. If it were zero dollars, it would be ultimately in the public interest; is that your testimony?
- A. Customers would be more happy with it, yes. I would say yes.
- Q. But for your definition of "public interest," the closer it gets to zero, the more in the public interest it is, correct?
 - A. Yes.
- Q. And you do not believe there is a need to factor any impact on the utility in determining the public interest, correct?

A. If we're talking about imprudent costs, I think that's correct, there is no need to factor in the impact on the utility. I'm not looking at taking away dollars from the company that are deserved. I'm just looking at taking away dollars from the company that aren't deserved.

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- Q. My question is: You do not believe there is a need to factor in the impact on the utility in determining the public interest, correct?
- MS. BOJKO: Objection. Asked and answered. He just provided his response to that question.
- MR. SATTERWHITE: He did not answer the question, your Honor, he gave a different answer to a different question.
- MS. BOJKO: He asked if it was prudent or not, and he's explaining why he thinks certain costs should or shouldn't be prudent recovery from customers.
- MR. SATTERWHITE: I asked if there was any need to factor in the impact to the utility and he's talking about the level of whether it's prudent or imprudent costs. I'm asking the global question on whether it's important to factor in the utility in the question of what's in the public interest.

EXAMINER PARROT: Thank you both. I 1 2 believe he answered the question. 3 MR. SATTERWHITE: Let me do it this way, 4 your Honor: 5 0. (By Mr. Satterwhite) Mr. Yankel, did I 6 take your deposition on Friday, January 10th, 2014, at the offices of the Ohio Consumers' Counsel? 7 8 Α. Yes. 9 Was there a court reporter present that 10 day and your counsel? 11 Α. Yes. 12 Q. And you told the truth that day? 13 Α. I believe so. 14 MR. SATTERWHITE: May I approach, your Honor? 15 16 EXAMINER PARROT: You may. 17 MS. BOJKO: I don't have one. 18 I've got my own. Α. 19 Okay. Good. I only brought a couple 0. 20 copies because it's pretty thick. 2.1 MS. BOJKO: Thanks. Mine's on its way. 22 MR. SATTERWHITE: You guys okay? 23 (By Mr. Satterwhite) Mr. Yankel, can you Q. 24 please open that up to page 41. 25 Α. I'm there.

And I'd just like -- all I'm asking you 1 Ο. 2 to do, without any comment afterwards, starting on 3 line 13 going to line 17. 4 MS. BOJKO: Your Honor, I'm going to 5 object to that. We've spent four days letting their 6 witnesses expand upon --7 EXAMINER PARROT: Read your answer, yes, 8 so let's read it as it's taken down in your 9 deposition, but if you need to expand on your answer, 10 that's fine. 11 Okay. "Is there any factor in the public 12 interest that takes into account the impact on the 13 utility?" "I don't believe so." Answer: "I don't 14 15 believe so. I do not believe the utility's the 16 public." 17 You agree that the total value of the 18 stipulation's disallowance exceeds the value of any 19 independent signatory party's public position, 2.0 correct? 2.1 MS. BOJKO: I'm sorry, could I have that 22 answer or question reread? 23 (Record read.) 24 Α. There's a lot of clarifiers in there. 25 One is signatory parties, which isn't the OCC. The

other clarifier you had in there was exceeded their public comments that were made several months beforehand, and with those two caveats, yes.

- Q. Let's look at page 11 of your testimony, please. Let me know when you're there.
 - A. I'm there.

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- Q. Lines 1 through 12 of that question and answer, is a different process from the process that governs this case, correct?
 - A. Correct.
- Q. In fact, the process laid out from the ESP 2 order calls for a comment period in an attempt for parties to work out all issues prior to the need for a hearing, correct?
 - A. That's my understanding.
- Q. And were you involved in the development of OCC's May 29th, 2012, comments in this case?
 - A. Yes.
- Q. Isn't it true that prior to filing your testimony in this case OCC had only quantified a disallowance of around \$8 million in that filing?
- A. In that particular filing it was \$8 million --
- MS. BOJKO: Objection. Your Honor, I'm afraid we're approaching on attorney-client privilege

the way the form of the question was asked and I wouldn't want the witness to go into that level of attorney-client privilege.

MR. SATTERWHITE: I don't know what we're approaching but I asked him if he was involved in the public comments that were filed and what was represented in those comments.

MS. BOJKO: Actually, can we have the question reread?

(Record read.)

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MS. BOJKO: Yeah, I mean, he can ask him what was in the document but he can't ask him if that was all and what was going on during trial preparation. It is attorney-client privilege.

MR. SATTERWHITE: I asked if he was involved in the comments that were filed, gave a date, then asked what was represented in that.

MS. BOJKO: Right, it's the involvement in the comments that is trial prep attorney-client privilege.

EXAMINER PARROT: All right. I take that as a point of caution but I think this particular question as was deposed is all right.

MR. SATTERWHITE: And I believe he answered it, correct?

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                   EXAMINER PARROT: Yes.
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                   THE WITNESS: No, I didn't.
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                   EXAMINER PARROT: Well, you started to,
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      but --
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                   MR. SATTERWHITE: Could you reread the
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       answer?
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                   EXAMINER PARROT: I was going to say
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       let's reread what was said.
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                   MS. BOJKO: Your Honor, I'm sorry, he
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      didn't finish his response because I stopped him
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      because I was worried he was going into
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       attorney-client privilege.
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                   MR. SATTERWHITE: Can we reread the
       answer and then we'll see where we are.
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                   EXAMINER PARROT: Yes.
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                   (Record read.)
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                   EXAMINER PARROT: Was that the --
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                   THE WITNESS: That wasn't it.
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                   EXAMINER PARROT: Well, if you need to
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       complete your answer, please do so, but as your
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       counsel has pointed out, avoid going into anything
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      that would be considered confidential communications
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      between you and your attorneys.
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                   In addition to that, and I don't have it
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       in front of me, but there were several large issues
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that were identified that were indicated as -- they were still issues but were not quantified dollarwise. So at that time it was \$8 million plus is what it was.

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- Q. (By Mr. Satterwhite) Okay. So my question was what was quantified, and you agree that was the \$8 million figure.
- A. There was an indication it was much higher than that as far as I'm concerned. I don't believe the 8 million is the baseline for that. It was made very clear there was a lot more than 8 million at stake.
- Q. And I'm not arguing with that, I'm just asking the quantification, the only dollar amount. There was an indication that other issues were being explored, but the quantification was around 8 million in the public filing, correct?

MS. BOJKO: Your Honor, asked and answered. He's answered that three times now.

MR. SATTERWHITE: I'm still looking just for the answer, your Honor. I keep getting little caveats. I just want to make sure we're on the same page.

EXAMINER PARROT: I think you got the answer, though, I'm going to sustain that one.

Q. (By Mr. Satterwhite) Let's look at page 11, footnote 14. Now, the sentence that leads into footnote 14 says that the reduction in carrying costs that results from the stipulation request of the over \$8 million in carrying cost, the company sought in its filed position almost a year after its initial application. Do you see that?

A. Yes.

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- Q. And you cite Mr. Dias's testimony from November 18th, 2013, for that, correct?
- A. I believe the citation there is for the 8.6 million figure as opposed to the entire sentence.
- Q. Because you agree that the company first requested carrying costs in the application, correct?
 - A. No, I do not.
- Q. Can you open up your deposition to page 47.
 - A. I'm there.
 - Q. Can you start to read the question that starts on line 24 down to the answer on the next page that ends on page 8, please. I'm sorry, over to the next page lines 1 through 8 on line 48 [verbatim].
 - A. Question: "You state in the sentence that carrying charges were not requested by Mr. Dias's testimony, is that how we should read

that?"

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Answer: "That should be how you read that, but that doesn't mean that after what you've shown me with respect to the application I may be wrong."

Question: "So this probably should say that the request first came in the application, correct?"

Answer: "It should be modified, yes."

O. Let's discuss the --

MS. BOJKO: Your Honor, objection.

MR. SATTERWHITE: Your Honor, there's no question. I'm on to my next question.

MS. BOJKO: Your Honor, this is not proper impeachment of the witness through the use of deposition, if that's what counsel's trying to do. He didn't impeach him. He says modified and that's exactly what he did, he said that the footnote should apply to the \$8.6 million number.

MR. SATTERWHITE: I'm on to my next question, your Honor.

EXAMINER PARROT: We don't have a question pending.

MS. BOJKO: It's not proper use of the deposition, your Honor.

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                   EXAMINER PARROT: That may be, but
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       there's no question pending. Are you moving to
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       strike it?
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                   MS. BOJKO: Yes, I'm moving to -- I'll
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      move to strike formally the use of the reading into
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       the transcript portions of the deposition, it's
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       improper use of the deposition.
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                   EXAMINER PARROT: Response,
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       Mr. Satterwhite.
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                   MR. SATTERWHITE: One second, your Honor.
                   I'm just trying to get to the earlier
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       conversation that sets up that conversation.
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                   If your Honor would like, I can withdraw
       it and start to the earlier conversation that that
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       references to show it's proper.
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                   EXAMINER PARROT: All right. Let's do
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       that.
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                   MS. BOJKO: I'm sorry, so was the answer
       stricken?
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                   MR. SATTERWHITE: Yeah, I offered to
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       withdraw that and --
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                   MS. BOJKO: I don't think you can
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       withdraw his response, I think that the Attorney
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       Examiner would have to move to strike the response.
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                   EXAMINER PARROT: Yes, I'm granting the
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motion to strike and saying he can try it again, basically --

MS. BOJKO: Okay, thank you.

EXAMINER PARROT: -- is what we're doing,

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MR. SATTERWHITE: Can I get the previous answer reread just to make sure I'm in the right place.

(Record read.)

- Q. Can you open the deposition to page 43, please.
 - A. I'm there.
 - Q. And on the bottom of 43, I'm just trying to make sure we're in the same place because it's kind of spread out, some of the questions, you were asked if you were aware that the company requested a WACC possibility in its application in this case, correct?
 - A. I see the question, yes.
- Q. And you responded that you do not recall it in the application, correct?
- A. That's correct, that's what I'm saying now.
- MS. BOJKO: Your Honor, I'm going to have to object again. The use of the deposition is,

again, it's not appropriate. He's here for the witness and usually you use depositions to either impeach or if it's a hearsay exception because the declarant is unavailable. The declarant is not unavailable. He is here to ask the questions of and, thus, you cannot just read from the transcript questions and answers.

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The question has to be posed to the witness and then the witness then has to respond to the question.

MR. SATTERWHITE: Your Honor, I believe
Ms. Bojko did the same thing the other day with the
deposition to try to show when things were spread out
to put it into one place to lose the stuff in the
middle. I could have him read these two pages
because, he didn't answer the question directly in
the deposition, and you need the earlier questions to
understand the later questions.

MS. BOJKO: Actually, your Honor, I never used the depos. I have them all here in a stack in my folder. I never used it. What I did is I asked the witness if he gave him a deposition and if he responded differently. He was here to ask and confirm or deny. I did not use the deposition to impeach the witness in the manner that

Mr. Satterwhite is referencing.

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Your Honor, if the depo's going to be used as evidence, it has to be prefiled before the trial or the hearing is established and that was not done in this case and, thus, it can only be used for impeachment purposes and it has not been established that that has been done in this instance, so we cannot just read the depo from --

EXAMINER PARROT: But I believe that's what you're still trying to do, Mr. Satterwhite, correct?

MR. SATTERWHITE: Absolutely, your Honor.

EXAMINER PARROT: All right.

- Q. (By Mr. Satterwhite) So then if we go over to page 44, Mr. Yankel, let me ask you this, in the application is a request for the recovery of carrying charge at the weighted average cost of capital if cost recovery doesn't commence by April 1st, 2013?
- A. There's language like that in the application, but I don't believe that there was really a request. I guess there's a difference there, semantics. That line was there but, again, I don't believe there was a true request or else the company wouldn't have actually filed, made a filing

in August, whatever, August 20th asking for the same thing.

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- Q. So you're saying you don't agree there was a request for the recovery of carrying charge at the weighted average cost of capital if cost recovery doesn't commence by April 1st, 2013?
- A. I believe that request was made in August, August 20th or whatever of August, 2013.
- Q. So your answer is no, just to be clear.

 MS. BOJKO: Your Honor, that wasn't his response.
- MR. SATTERWHITE: He didn't say "yes" or "no," your Honor. I asked him if that was the case and he said I believe there was something in August, so I would like a "yes" or "no."
- A. I don't believe that the -- it was a true request. I think it was more of a comment that was made. And I think the true request came in with the application, the request was made in August.
- Q. I'd like you to open the deposition to page 44 and the question that starts on line 19 and your answer on 23, please. Out loud for the record.
 - A. Twill.

Question: "So in the application is a request for recovery of a carrying charge at the

weighted average capital cost if cost recovery doesn't commence by April 1st, 2013, correct?"

Answer: "Yes."

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And at that time I was somewhat confused because obviously I said something different in my testimony. You were asking me about what was in my testimony, trying to change that, I started reading your thought process I guess and I came back to my thought process.

Q. So let's go back to the line that started all this in your testimony on page 11, on page 18, where you're talking about the carrying charges and on line 20 you say the company sought in its filed position almost a year after its initial application.

MS. BOJKO: I'm sorry, counsel, I think you said page 18 and he started switching before you --

MR. SATTERWHITE: Page 11. My apologies.

MS. BOJKO: I think you meant line 18.

MR. SATTERWHITE: Absolutely.

- Q. Previously you had discussed that that was just a reference to Mr. Dias's testimony, correct?
- A. I believe the \$8.6 million number is, yes, I think that's what the witness said.

- Q. So the point of this sentence is not to say that the company did not request a carrying charge at the weighted average cost of capital in its initial application, correct?
- A. I do not believe it was a legitimate request, there was a comment that was made in there, yes.
- Q. And that's the discussion we just had about the sentence about April 1st, 2013, if cost recovery didn't commence a weighted average cost of capital would be requested; is that correct?
- A. "Would be requested," I believe that's the relevant terminology, it would be requested. It wasn't requested.
- Q. Let's look at the application so we can make sure we get the words exactly right. Is that still up there anywhere?
- MR. SATTERWHITE: Can I approach, your Honor, give him a copy of Company Exhibit 1?
- 20 EXAMINER PARROT: You may.
- MS. BOJKO: Which page did you hand the witness?
- THE WITNESS: 17.

- MR. SATTERWHITE: Yeah. On paragraph 29.
- Q. Is this the paragraph that includes the

April 1st, 2013, date that we had just discussed, the weighted average cost of capital?

A. Yes.

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- Q. And five lines down after the

 April 13th -- April 1st, 2013, date it says "The

 company requests approval of a weighted average cost

 carrying charge be applied." Correct?
- A. That is what it says. My interpretation is similar to what you had said in your last question which was they would request.
- Q. And where does that appear in that paragraph grammatically so that would occur?
- A. It was the interpretation I had and it's also the fact that there wasn't an application made for that until August 20th of 2013. The company would have had to, you know, make a filing in August 2013 for a request for the Commission to act upon it.
- Q. And that was the basis for your understanding of why you included that in your testimony, correct?
 - A. As it now stands, yes.
- Q. Let's discuss the change on the top of page 12 of your redlined testimony.
 - A. Yes.

Q. Now, page 12, line 1, when you prepared your testimony that almost all parties opposed the use of the weighted average cost of capital, you were fudging a little bit because you did not actually count, correct?

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MS. BOJKO: Objection, your Honor. Not only is that argumentative, I believe that when witnesses make corrections to their testimony, that they're not to be questioned on the corrections.

MR. SATTERWHITE: Your Honor, this is what was prefiled and a change was made and in just a second I can show you I believe the genesis of that change being made and I think it goes to the credibility of the witness.

EXAMINER PARROT: All right. I'm still going to ask you to rephrase it, Mr. Satterwhite, please.

MR. SATTERWHITE: I'm concerned that the reason you want me to rephrase is the exact reason why --

Q. When you prepared -- when you filed your testimony with the Commission, your testimony that almost all parties oppose the use of the weighted average cost of capital, you stated that because you were fudging a little bit because you didn't actually

count, correct?

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MS. BOJKO: Objection, your Honor.

MR. SATTERWHITE: Your Honor, can I ask the question, he can answer, and see where he goes with this because it goes straight to credibility depending on what his answer is.

MS. BOJKO: I'm not objecting to the question. I'm objecting to the --

EXAMINER PARROT: I'm sustaining the objection.

MR. SATTERWHITE: Can I help -understand why just so if I need to rephrase?

EXAMINER PARROT: I just don't like your word choice, Mr. Satterwhite.

MR. SATTERWHITE: And, your Honor, I'm trying to be respectful, but in just a second I believe I can tell you it's not my word choice.

EXAMINER PARROT: That may be the case, but let's use a different word in your question just the same.

MR. SATTERWHITE: All right.

Q. (By Mr. Satterwhite) So when you prepared your testimony that you filed before the changes today that almost all parties oppose the use of the weighted average cost of capital, you didn't really

have a basis to make that claim because you hadn't actually counted by looking at the docket, correct?

- A. I had a basis for making the claim. I thought the claim was correct. I just didn't go back and verify it.
- Q. Could you open up your deposition to page 51, please.
 - A. I'm there.

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- Q. Actually go to page 50 because that's where the questioning starts. Could you read the question that starts on line 11 to the answer that ends on 18.
- MS. BOJKO: Your Honor, again, I'm going to object at this time. I see where counsel's going with this, I see the response on page 51 and it is not inconsistent with what the witness just said on the stand.
- MR. SATTERWHITE: Your Honor, can the witness read --
 - MS. BOJKO: No.
- MR. SATTERWHITE: I'm on page 50 right now, 11 to 18, I'm not on 51, and actually I think it will take care of it and I won't have to go to the word your Honor didn't want me to use.
- MS. BOJKO: Again, even on the bottom of

page 50 it says exactly what he just said on the stand.

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MR. SATTERWHITE: Your Honor, I'm trying to impeach the witness and I rephrased the question to fit the question on 50 and I'm trying to get the response read in because it's proper impeachment of the witness.

I respected your Honor's wish by not using the other language that I -- I can't refer to whether the witness used it or not, so I tried to use a different part of the transcript.

EXAMINER PARROT: I'm just trying to see how much of it . . .

All right. I think I'm okay with where you've suggested we start from, Mr. Satterwhite.

- Q. (By Mr. Satterwhite) So, Mr. Yankel, could you please read the question and answer from line 11, and I believe there's some leftover from the previous question there and the answer goes down through 18 on page 50 of your deposition.
- A. Question: "Reflected in his testimony.

 So, what did you rely on for the statement that almost all parties other than Ohio Power are opposed to the weighted average cost of capital?"

Answer: "Just seemed like most of the

parties -- again, I didn't look at it but most of the parties in that August-September timeframe disagreed with it."

- Q. And so it's your testimony now that you've looked at it since the deposition; is that correct?
 - A. Yes.

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- Q. And you went back to review the responses to the motion that Ohio Power-AEP Ohio filed in August, is that where you found your information?
 - A. Yes.

MR. SATTERWHITE: Your Honor, I'd like to mark Company Exhibit 9 which is a memorandum in response to Ohio Power Company's motion to record a carrying cost submitted on behalf of the staff of the Public Utilities Commission of Ohio.

May I approach?

EXAMINER PARROT: You may. It's so marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

- Q. Mr. Yankel, is this one of the documents that you went back to review after the deposition to determine if parties were against the weighted average cost of capital in their comments?
- A. No, it is not.

- Q. So when you went to review the comments to count the parties, you didn't review this document?
- A. Oh, I'm sorry, I thought this was from the OCC. Yes, I did review this.
- Q. So this is one of the documents that I passed a second ago that you reviewed to determine the number of parties that were opposed to the weighted average cost of capital after the August motion filing by the company, correct?

A. Yes.

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MS. BOJKO: Your Honor, I'm going to have to object or ask for clarification. I don't have a page 2 so I have no idea what the witness has and what they're looking at or not looking at, and I'm a bit concerned not having a complete document and asking the witness questions on it. Is that just my copy?

MR. SATTERWHITE: No, my copy -- can we go off the record for a second?

EXAMINER PARROT: Yeah, let's go off the record.

(Discussion off the record.)

EXAMINER PARROT: Go back on the record.

Q. And the initial comments filed by OCC

back in March, those also opposed the weighted average cost of capital, correct?

- A. That's my recollection.
- Q. And when I say "opposed the weighted average cost of capital," they opposed the company's proposal to collect the weighted average cost of capital as part of this cost recovery mechanism, correct?
- MS. BOJKO: Can I have the question reread?

11 (Record read.)

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MS. BOJKO: Did you mean on the carrying costs?

MR. SATTERWHITE: Yes, I was following up on the previous question to make sure we had context for what we were talking about here.

MS. BOJKO: I thought he meant the whole -- I'm just clarifying that we're talking about carrying costs collected at the weighted average cost of capital.

MR. SATTERWHITE: Let me rephrase.

Q. (By Mr. Satterwhite) So you responded that the Ohio Consumers' Counsel in its initial comments in this case in March opposed the collection of carrying costs based on the weighted average cost

of capital, correct?

A. That's my understanding or recollection, yes.

MR. SATTERWHITE: Your Honor, at this time can I supplement the --

EXAMINER PARROT: Yes, please do so.

MR. SATTERWHITE: -- company exhibit?

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(Off the record.)

EXAMINER PARROT: Let's go back on the record.

- Q. (By Mr. Satterwhite) I believe the question I was asking before I provided you with a complete copy of this Company Exhibit 9, does this now look like the complete copy of the document that you went back and reviewed after your deposition to see what parties were opposed to the weighted average cost of capital in the motion filed by the company?
 - A. I believe it is.
- Q. And you just reviewed this document. Did you see the staff's opposition to the use of the weighted average cost of capital in the body of this?
 - A. Yes.
- Q. And other than the opposition to the weighted average cost of capital -- let me rephrase

that.

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The staff's proposal was to allow recovery based on long-term debt, correct?

- A. Yes.
- Q. And other than that they were in agreement with the company's proposal, correct?
- A. They didn't challenge it. The only challenge they had was on the weighted cost of capital.
- MS. BOJKO: I'm sorry, your Honor, may I hear the question again?

(Record read.)

- Q. And, in fact, the last sentence on page 2, could you read that, please, out loud?
- A. "Staff recommends that the company's motion be granted, but that carrying costs be calculated using the most recently approved cost of long-term debt, and not the average" -- excuse me, "the weighted average cost of capital."
 - Q. Thank you.

You go ahead and talked about the June 29th storm and the restoration a little bit.

You were not in AEP Ohio's service territory during the June 29th derecho or the storm restoration, correct?

- A. I don't recall being here during the derecho at all. I may have been here during the restoration efforts afterward, I don't recall that.
- Q. If you were here for the restoration, you don't remember what you witnessed during that time; is that what you're saying?
- A. That's what I'm saying. But I wasn't here for the derecho; I think I would have remembered that.
- Q. In fact, the recommendations you make in your testimony are based on an after-the-fact review of the documents, correct?
- A. I was looking at, from an accounting standpoint, a regulatory standpoint, certainly not from a lineman's standpoint, yes.
- Q. I'm sorry, did you say "yes" at the end there?
 - A. Yes.

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- Q. And you've never served as an electric distribution employee, correct?
 - A. That is correct.
- Q. And you've never been in charge of a major storm restoration effort for an electric distribution utility, correct?
- A. No; I've just been doing utility

regulation for the last 35 years, I have not been in the field at all.

- Q. So from an audit point of view is what I believe you said was your involvement, correct?
- A. That would be a good word, yes, a good choice of words.
- Q. And the most employees you ever managed is a staff of three, correct?
- A. On a long-term basis, yes. Short-term basis, a lot more than that, but yes.
- Q. And your primary personal experience at the time you filed this testimony with the storm -- for Storm Services facilities that you criticize as not convenient at the bottom of page 16 is from looking at pictures on the internet, correct?
 - A. I'm sorry, where on 16?
 - Q. Yeah.

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- A. I said where?
- Q. One second. At the bottom of 16 and the top of 17, the sentence starts "These," on line 20.
- A. No, I got this more from the company. I did see some internet pictures as far as that goes which looked better than what I thought they would look. The idea to me was sleeping 24, 36, you know, bunk versus the motel room is fairly horrific,

needing to go to the bathroom outside in the middle of the night to a portable toilet, needing to go outside to take a shower, that type of thing I think is -- causes me to say what I said there.

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- Q. But you have no personal experience of staying in a Storm Services site. That's what I believe you said you gathered from looking at the documents and looking at the internet, correct?
- A. I've stayed in a fraternity house with 18 other people in the same room and I can tell you it's not conducive to -- I would think linemen work 16 hours a day, no, it's not conducive. I think a motel room is much nicer.
- Q. I appreciate the humor but my question was in relation to this case you weren't staying in a fraternity house during the storm, were you?
- A. No, but a 24 people to 36 people in a bunk trailer could be a whole lot like a fraternity house if one guy's snoring, another guy doing other things.
 - Q. I'll leave that alone.

My question was really the conclusion you draw from understanding what it's like in a Storm Services facility is based on your experience in a fraternity house and what you viewed on the internet,

correct?

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- A. And just the description, forgetting the internet but just the description that the company gave in data responses. Again, 36 rooms walking between -- going outside to, again, go to the bathroom, go to the shower facilities, back and forth, I don't consider that -- camping would be better than that in a lot of cases.
- Q. So it's all the things that you've described in the past few answers, correct?
 - A. Yes.
- Q. So you agree that restoration workers faced extremely hot and difficult conditions when restoring service, correct?
- A. Absolutely, that's why I kind of felt that they could use a motel room or a full restaurant to go to.
- Q. Well, you believe their convenience is an important factor for the company to consider in the restoration effort, correct?
- A. Yes, and that's why I don't think Storm Services was that convenient or appropriate.
- Q. What do you weigh as more important, the comfort of the employees or the efficiency of the restoration effort?

- A. I think the two go hand in hand; if the employees aren't comfortable, you're going to get a slow restoration effort. The people have to be well rested in order to go work another 16 hours in hundred-degree temperatures.
- Q. Let's move to page 18 of your testimony. Your question on line 9 and 10 reads "What reasons did Ohio Power give for hiring Storm Services?"

 Correct?
 - A. Correct.

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- Q. And the entirety of your answer is language from an interrogatory, a subpart of an interrogatory that answers the question "Why does the company use these facilities as opposed to motels?" Correct?
- A. Yes. I think the question probably could have said that to get more directly at the interrogatory, but yes.
- Q. I believe you said you've never been in a restoration effort or stayed in a Storm Services facility previously, right?
 - A. That is correct.
- Q. Are you aware of how companies like Storm Services set up their price structure for charging customers?

- A. The American way.
- O. What is --
- A. As much as they can get and still sell the product.
- Q. Well, let me ask, is it a pass-through of cost or is it a service for a fee? Do you know?
- A. I think it's mostly a service for a fee.

 I think there may be a few pass-throughs. Mostly service for a fee.
- Q. So it's fair to say that your view is that Storm Services or the services Storm Services provide could be directly compared to the purchase of a room in a motel, correct?
- A. I believe most of the services that they provide can be directly compared, and I believe that that is essentially the standard that Ohio Power and all the other Ohio utilities have been using for the last 40, 50 years.
- Q. All right. I'm just trying to see how the Commission should judge your view of Storm Services. So my question is: You believe it's an apples-to-apples comparison to compare the services Storm Services provides to the securing of a motel room, correct?
 - A. To a large extent. I mean, the company

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has given information similar to the effect that it was convenient, there were -- had beds available, you could move back and forth between places, that type of thing you can do in a motel. A lot of the things you can do in a motel that the company said were good things for Storm Services, there wasn't a difference between what Storm Services would provide and a motel.

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- Q. I'm just trying -- I know you talk about the company had provided in testimony but I'm trying to get your point of view. What I think you just said, and correct me if I'm wrong, is that your testimony you think it's fair to compare the securing of a hotel room with the services that Storm Services provide for the Commission to do a comparison of the value of Storm Services; is that correct?
- A. I think by and large. I mean, if you want, we can go through, you know, picking each little thing out, but by and large I think they should be compared with one another, yes. And I think the primary thing is cost.
- Q. And you also believe that if you were able to see that the use of Storm Services restored power to the system five days earlier than not using Storm Services, that would make the expense more

reasonable, correct?

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- A. I said that during the deposition. I think I also said during the deposition that I did not see how that was possible given the facts of the case.
 - Q. So that's a "yes."
- A. On a theoretical basis it's a yes, but given what went on in this particular case, looking at the data. In the beginning Storm Services was hardly used, maybe one-third, one-fourth used as far as number of people staying in the facilities. There weren't 2,000 people that came into Storm Services. There was, at the most a few hundred in the beginning. So there wasn't that great help by Storm Services.

Storm Services really wasn't doing much in the beginning to start with.

MR. SATTERWHITE: Your Honor, I'll move to strike everything beyond the answer to my question of would it be -- if we could show that Storm Services restored power to the system five days earlier, that that would make it more reasonable.

MS. BOJKO: Your Honor, he was finishing his response to the question and consistent with other rulings today I would -- I'll finish.

947 EXAMINER PARROT: Motion to strike is 1 2 denied. 3 MR. SATTERWHITE: Thank you. 4 Mr. Yankel, you also agree that a hotel Q. 5 has 365 days to recover its costs but a special service like Storm Services would not have 365 days 6 7 of events to recover its costs, correct? 8 And I would say also that the Ohio Power Α. 9 customers shouldn't be responsible for Storm Services 10 making a profit. MR. SATTERWHITE: Your Honor, if it was a 11 12 "yes" at the beginning, I'm going move to strike the 13 rest of that, but I'm not sure I even got a "yes" 14 from the beginning. 15 EXAMINER PARROT: You didn't, so let's 16 pose the question again. 17 MR. SATTERWHITE: Can I move to strike 18 the response because it didn't answer the question that I asked? 19 2.0 MS. BOJKO: It actually did, your Honor. 2.1 MR. SATTERWHITE: Your Honor, I asked 22 whether a hotel has 365 days to recover its costs as 23 compared to Storm Services and I got a speech about 24 Storm Services making money. 25 EXAMINER PARROT: I'm going to allow the

answer to stand but I don't think you got a direct "yes" or "no," so I'm going to ask the question to give you that.

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- Q. (By Mr. Satterwhite) Mr. Yankel, "yes" or "no," do you agree that a hotel has 365 days to recover its costs but a special service like Storm Services would not have 365 days of events to recover its costs?
- A. No. I can elaborate on the hotel, if you'd like.
- Q. So your answer is no, you don't agree with that?
 - A. I don't agree with that, no.

MS. BOJKO: Your Honor, the witness should be allowed to finish his answers.

EXAMINER PARROT: I agree.

MR. SATTERWHITE: Your Honor, if I may, if the witness is going to ask me do you want me to elaborate and I don't want him to, I believe it's my cross-examination and I can move along.

MS. BOJKO: Your Honor, we went through this for four days and I wasn't allowed to get a "yes" or "no" question and answer out so I think it's only appropriate to allow the witness to respond.

Just because he's being polite and giving you an

answer first that shouldn't deter or be a ruling of why he shouldn't be able to respond?

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MR. SATTERWHITE: Your Honor, there are multiple times I remember I had to ask later in redirect and I'm not going to try to put up -- never mind, I'm not going to compare the cross-examinations.

MS. BOJKO: Yes, because --

EXAMINER PARROT: All right, both of you, that's enough.

Mr. Yankel, if you do need to complete your answer, please just do that. As you can tell from my style, I've been allowing other witnesses to do it, I will do the same for you. You don't need to ask permission to do it, just do it.

THE WITNESS: Thank you.

EXAMINER PARROT: With that, let's continue.

- Q. (By Mr. Satterwhite) So, Mr. Yankel, if Storm Services can speed up restoration time, it is a benefit to customers, correct?
- A. That's an awful big if, but if the restoration time could be sped up for any reason, and it may be not because of Storm Services, they could be slowing it down, yes, whatever reason to speed it

up is better.

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- Q. And the more workers the company has to restore service, the quicker you can get restoration restored, correct?
- A. Only to a point. Obviously, you start having people tripping over one another and then the other question is a matter of expense. Just like you talked about distribution costs and it would be prohibitive to build a distribution system that didn't have any interruptions. The same would be so for trying to get restoration back extremely quickly.
- Q. In your review of the records in this case do you believe that Ohio Power employed too many individuals to restore power after the June 29th storm?
 - A. No.
- Q. Do you think it would have been a benefit if the company would have been able to secure more contractors and employees to restore power after the June 29th storm?
 - A. I have no opinion.
- Q. You agree that in most cases there is a difference between working extra hours in a typical salary job versus working extra hours in a storm restoration effort, correct?

A. Depends on what you mean "working." If we're talking about a lineman versus a salaried -- an office worker, there is a difference there whether they're working overtime or not, I'm just not sure, would you clarify?

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- Q. You would agree that someone that typically works indoors, if they did storm restoration work outdoors, that that would be a significant difference in the work that they do, correct?
- A. If someone had a office, push paper job and then was sent out to somehow help on storm restoration out in the field, that would be a big difference for them, yes.
- Q. And you agree that if -- one second, your Honor.

And it's your understanding that the exempt employees that worked some of the restoration after the June 29th storm are not all required to work; is that correct?

- A. My understanding -- I don't know that for a fact. My understanding is they're not required to work.
- Q. And if those exempt employees aren't there to work, then it's reasonable for the company

to hire someone else to fill that role, correct?

- A. Maybe, maybe not, depends on what the role is.
- Q. Can you open up your deposition to page 94, please?
 - A. Yep. I'm there.

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- Q. Can you read the question that starts on 13 down at the end of the answer on 17.
- A. Question: "But if those exempt employees aren't there, then it's reasonable for the company to hire someone else to fill the role."

Answer: "If you need employees, it's reasonable to do that."

- Q. Now, on page 51 and 52 of your testimony you discussed the priority restoration.
 - A. 51?
- Q. Let me make sure I'm right. It started on 52, I apologize.
 - A. I'm there. 52.
- Q. Correct. And in the response you include some confidential information that deals with the priority of service restoration, correct?
 - A. Correct.
- Q. And you agree that the restoration priority starts with entities in the public welfare

that benefit all customers, correct?

A. Correct.

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- Q. On page 54 you begin to talk about the 2009 SEET commitment. You familiar with what I'm talking about?
 - A. Yes.
- Q. And you're not saying that the Commission must adopt your recommendation to offset the O&M costs at issue in this case with a \$20 million SEET commitment to be in the public interest; is that correct?
- A. I think in the deposition I said the Commission's going to do what the Commission's going to do, so.
 - Q. Well, in fact, if they apply it somewhere else, that's fine with you, correct?
 - A. I have no choice, they apply it somewhere else.
 - Q. But that's fine with you, correct?

 MS. BOJKO: Objection. Asked and answered.
- MR. SATTERWHITE: Your Honor, I got an -I got a humorous response, I think, and I'm asking
 this witness as an expert for OCC if that's fine with
 him or not.

MS. BOJKO: Well, you didn't ask it in the context. Are you asking if he's personally or now you just changed your question and asked if it was in the capacity of being a witness? I think those are distinct questions.

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MR. SATTERWHITE: Your Honor, I'm trying to ask this witness, we established earlier that he's a policy witness or a witness for the positions raised by OCC in this case. He didn't say "policy," he talked about the issues in his testimony. So I'm under the understanding that he's testifying on behalf of OCC today and my question to him was whether it was fine with him if the Commission applied the 20 million SEET commitment elsewhere.

EXAMINER PARROT: All right. With that clarification, please answer the question,
Mr. Yankel.

A. I would be much happier with my recommendation than something else. I would like my recommendation, I think as I said in my testimony, because it's more immediate, immediate payback to the customers. The return of the \$20 million was really for customers that are here today, basically a refund as far as I'm concerned.

If it goes into some sort of rate base

offset or something, it's a 30-, 50-year impact on people. I mean, most people would be dead by then.

- Q. But, again, you're not saying if the Commission doesn't apply it, it can't be in the public interest when they're judging the stipulation, correct?
- A. The Commission makes that decision. I don't. I told you what I think. I told you that I believe that it would be best for the public interest if it was given back in this case.
- Q. But if they put it somewhere else, that is fine, just to finish the thought, correct?

MS. BOJKO: Your Honor --

- A. I can't do anything about it.
- Q. Could you open up your deposition to page 42.
 - A. Yes.

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- Q. Could you start to read the question that begins on line 20 and the answer that finishes up on line 1 of page 43.
- A. Question: "So you're offering this as just an opinion. You're not saying if it doesn't apply that it can't be in the public interest, correct?"
- 25 "Correct. I believe this is the public

interest but if they don't and they put it someplace else, that's fine."

- Q. Okay. In your opinion as a regulatory -MS. BOJKO: Again, objection.
- Q. -- witness --

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MS. BOJKO: Objection, your Honor, I'm going move to strike the reading of the transcript. That was not an impeachment. He said most of the words that he just read out loud in the transcript and it was an improper use of the deposition.

MR. SATTERWHITE: Your Honor, it's inconsistent with the statements he was trying to give me and not be consistent with what is in the deposition so it is absolutely impeachment of what he said before.

EXAMINER PARROT: Motion to strike is denied.

- Q. (By Mr. Satterwhite) Mr. Yankel, in your opinion as a regulatory witness you agree the application of the SEET commitment should be consistent with the law, correct?
 - A. Yes.
- Q. In your capacity as an expert for OCC in this case -- let me rephrase that.

You've been retained as an expert to

advise and provide testimony for OCC in this case, correct?

- A. Correct.
- Q. And you record your time and provide it to a contact for OCC for payment, correct?
 - A. Yes.

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record.

- Q. Mr. Yankel, what's the total invoice that you charged OCC so far for your services in this case?
- MS. BOJKO: I'm going to object for one second.
- MR. SATTERWHITE: Okay. On what basis?

 Sorry.
- MS. BOJKO: Can we go off the record?

 EXAMINER PARROT: Let's go off the
- 17 (Discussion off the record.)
- 18 EXAMINER PARROT: Let's go back on the record.
- MS. BOJKO: If it's not confidential,
 move forward. I feared it was a confidential number.
 Thank you, your Honor.
- Q. Do you need the question reread?
- A. No. It is split between two cases. I think you've gotten more of the two cases just

because you're ahead as far as that goes in timing. \$30,000, approximately.

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MR. SATTERWHITE: Your Honor, I did have a motion to strike part of his testimony. I believe I'm done with the questions depending on I can enter the motion to strike right now that portion if that's all right.

EXAMINER PARROT: Yes.

MR. SATTERWHITE: Based off of the 2A version we've been using for discussion today, on page 56 of the testimony the company would propose to start on line 4 through line 8, the sentence that reads "The PUCO staff echoed these sentiments" and the rest of that paragraph.

The basis is, consistent with other rulings in this case, not giving a connotation to what staff believes is inappropriate -- or giving a connotation. Mr. Yankel asserts that staff's sentiment from another docket that's not involved in this docket at all something that was filed prior in time to the stipulation filed in this case, staff is a signatory party to this case and did not include that -- it doesn't appear in the stipulation at all, therefore, I think it's inappropriate to assert or give it consideration at all in the testimony that

staff has a different position different from what's in the settlement agreement.

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EXAMINER PARROT: Is that the extent of your motion to strike?

MR. SATTERWHITE: Yes. Thank you.

EXAMINER PARROT: Response?

MS. BOJKO: Your Honor, I'd actually say consistent with the Bench's ruling the testimony referencing staff and filed testimony or filed comments in another Commission docket was not stricken and was actually allowed to remain in the testimony.

He did not attach the comments and that is what your Honor struck was the attachment, not the reference to or the discussion of. And here he's merely doing the exact same thing, he is discussing the gridSMART and publicly available comments that were filed in the normal course of the Commission's business.

MR. SATTERWHITE: Your Honor, in the prior ruling it dealt with an issue with this case, the baseline of the \$5 million and what went into that \$5 million.

That was an issue in this case that was appropriate for Mr. Mitchell to comment on to show

what his exhibits and what he was reaching in his testimony.

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This language talks about staff echoing the sentiments. Staff is a signatory party in this case and did not include what Mr. Yankel and OCC are trying to propose to the Commission, so it's inappropriate to argue that and insinuate that the sentiment of staff, when staff had an opportunity to not sign the stipulation and they did, and so to say that this is a staff position in this case is inappropriate.

MS. BOJKO: Your Honor, I don't believe that that's what this says. I'm referring to the comments that -- this situation is completely different because Mr. Yankel is on the stand cross -- staff is able to cross-examine the particular witness that is talking about the comments.

This is similar to the 5 million in that it's -- it was established by this Court over our objections that it was an issue in this case and this is the same thing, the \$20 million is at issue in the case and if you're allowed to challenge whether the stipulation is prudent and reasonable, this directly goes to the reasonableness of the stipulation with regard to that issue contained therein.

961 EXAMINER PARROT: Anyone else wish to 1 2 weigh in on this? 3 All right. Hearing nothing 4 MR. SATTERWHITE: I assume "anyone else" 5 meant not me. EXAMINER PARROT: It did. 6 7 I'm going to deny the motion to strike, 8 Mr. Satterwhite. 9 MR. SATTERWHITE: Thank you, your Honor. 10 With that that's all I have for cross-examination. 11 EXAMINER PARROT: Any questions from 12 staff? 13 MR. MARGARD: No. Thank you, your Honor. 14 EXAMINER PARROT: At this point let's take a break before we begin our redirect. Let's 15 16 come back in ten minutes. Is that --17 MS. BOJKO: That's fine, your Honor. EXAMINER PARROT: We'll take a ten-minute 18 19 break. Thank you. 2.0 MS. BOJKO: Thank you. 2.1 (Recess taken.) 22 EXAMINER PARROT: Let's go back on the 23 record. 24 Any redirect? 25 MS. BOJKO: Yes, your Honor, thank you.

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REDIRECT EXAMINATION

By Ms. Bojko:

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- Q. Mr. Yankel, you were asked a series of questions from Mr. Darr and Mr. Satterwhite, IEU and AEP, talking about residential interests and the stipulation. Do you recall that?
 - A. Yes.
- Q. Were there any residential groups on the stipulation?
- A. No. The OCC was the only residential party that was even involved in the case.
- Q. So do you believe that residential interests were represented on the stipulation -- in the stipulation?
- A. No, the OCC did not sign it so I guess my opinion is that the OCC did not believe that the interests to residential consumers was served by the stipulation.
- Q. Sir, do you believe that residential interests weren't represented in the stipulation?
 - A. I believe --
- MR. DARR: Objection. Not relevant what he believes. He's being asked to give an opinion.
- 25 EXAMINER PARROT: Response?

MS. BOJKO: Your Honor, he reviewed the case, he did an analysis of the case, and I'm asking his expert opinion whether he believed that the stipulation represented the interests that he had reviewed and researched.

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EXAMINER PARROT: Overruled.

- A. It is my opinion that it's not in the interest of the residential customers of AEP Ohio.
- Q. And why do you believe it's not in the interest of residential customers?
- A. There were a number of problems with the stipulation. For example, there were certainly large amounts of imprudent costs, approximately 15 million associated with Storm Services, there were some other costs that I felt were unreasonable, the rate design was designed basically around the OCC, for lack of a better word, it was a rate design that served the interests of the other parties which did not serve OCC's residential interests.
- Q. Sir, do you recall a discussion about an old Idaho EPA case where you had some involvement in?
 - A. I recall the discussion.
- Q. And that was a study that was conducted -- do you know when that study was conducted?

A. The study itself was conducted in 1974 or 1975. It actually may have been both years as far as that goes, it took a long time. What came out of that was a paper, the first of many papers that I wrote regarding the relationship of ambient air quality — ambient air quality lead and blood lead in children.

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After that I was sent to DC to help write the criteria document, as far as that goes, that's the document that essentially determines how to regulate lead in the atmosphere. A little bit of a hero for the study that I put together.

I can't remember exactly when, a year or two later.

In about 1978 I was approached by a consultant that had checked over some of the numbers that were in the study, he convinced me that there was a problem with the study. I sort of understood where the problem was coming from, I mean I really felt when he said that that there was a point in time when somebody had manipulated the data, it was off by literally 25 percent exactly.

I filed an affidavit with the lead industry who was really on the other side, they were the black house, I was the white house, but I felt

that my data was wrong and I filed an affidavit and that's as far as I know about it.

- Q. Sir, did you manipulate the data? Did you knowingly manipulate the data?
 - A. No, I did not.

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- Q. Was there fraud on your part with regard to the documents that you just discussed?
- A. None. None that I was aware of.

 Obviously the study went in and I did not realize that the numbers had been manipulated.
- Q. And so new information was provided to you at a point in time later and you reviewed that information, decided to modify your previous opinion at that time?
 - A. Yes, on my study. Yes.
- Q. And did you tell the truth to the best of your knowledge at the time you submitted testimony, studies, data, provided data, or provided affidavits?
 - A. Yes.
- Q. Do you remember a discussion from AEP counsel about homeowners insurance policies?
 - A. Yes.
- Q. Do you know if those insurance policies include electrical outages?
 - A. None that I'm aware of.

- Q. Do you know if storm damages would be in a regular homeowner policy?
 - A. Storm damages would be, yes.

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- Q. Do you know whether any kind of food or any kind of food that might have to be thrown out, things of that nature, would be covered under a homeowners policy?
- A. I assume not unless there's a rider. At least that's my understanding because I think I've looked into, I've had that problem before and I looked into it and I didn't have coverage for that. And I assume that there's a reason why I don't have coverage for that; one is the deductible, and two is just the cost of the extra premium, the rider.
- Q. Sir, in your experience, personal experience, would the deductible amount likely be greater than what a customer could seek from that insurance claim?
- A. Yes. And I should add that, unfortunately, there's a lot more hassle, personal problems related to that which the insurance company certainly isn't going to reimburse one for. It's not just the loss of food, they're not going to reimburse you for loss of time, loss of ability to do certain things.

- Q. With regard to the insurance policies, do you know whether utility companies have insurance policies?
- A. My understanding is that they do, they have self-insurance and insurance policies.
- Q. You were asked, sir, about the initial comments of the Ohio Consumers' Counsel. Do you recall that?
- A. The initial comments that were made in -there was just a number of them, I'm just uncertain
 which ones you're asking me about.
- Q. I believe that you were asked about the initial comments and the quantification that OCC made in the first initial comments of --
 - A. Yes.

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- Q. Okay. And were the other -- were there other publicly filed documents or comments that also put forth OCC's position in this case?
- A. Yes, there was another set of comments or issues list was filed November 4th, 2013, by I assume most of the parties.
- Q. And did the Consumers' Counsel offer a quantification of every single issue in the second set of comments that was filed?
 - A. No, they did not.

- Q. And do you know whether the Commission asked for parties to quantify issues and put them in a dollar amount figure?
- A. I don't believe they did. I think it was more of just, you know, what are the issues, you know, please get the issues out on the table.
- Q. And you're also aware that that was a nonbinding issues list?
 - A. Yes.

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- Q. You also were asked a series of questions about the carrying charges in the application. Do you recall that?
 - A. Yes.
- Q. And when you refer to the application, can you tell me what documents you may have been referring to in your responses?
- A. I generally refer to all of the filings by the company, there was, you know, the initial application, there was the, I can't recall, modified or, you know, the second application around April or something, more filings later on in, again, I can't remember, November or something when the testimony was due. So I just kind of view it as a package.
- Q. Let's talk about the first application of the Commission and that application, it's your

understanding, was filed on December -- in December of 2012?

A. Yes.

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- Q. And in that application, and I think you were referred to paragraph 29 on page 17, in that application is there a specific request for -- to recover \$8.6 million in carrying charges?
 - A. No.
- Q. Is that what you were referring to in your testimony, sir?
- A. Yes. That didn't show up until Mr. Dias's testimony much later in 2013.
- Q. And did you have an opportunity -- I think in response to one of Mr. Satterwhite's questions you said that you, when considering whether to revise your testimony on page 12, you considered other parties' responses or comments or memorandums in response to the company's request for that \$8.6 million; is that correct?
 - A. Yes.
- Q. And is it fair to say that you only answered that you looked at staff's memorandum and response to the motion? Is it fair that you looked at other documents as well?
 - A. I was only handed the staff's response.

There was at least one other response to that memorandum.

Q. Okay.

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- A. That was also against the weighted average cost of capital.
- Q. And that would have been the Kroger

 Company actually filed comments opposing the weighted average cost of capital calculation for the carrying costs?
- A. I believe it was Kroger. I can look it up but, yes, there was one other essentially industrial type customer that did that.
- Q. Isn't it also the case that there were other parties in the case that included that there was an issue that needed to be discussed in either the initial comments that were filed or the nonbinding issues lists that were filed?
- A. Yes, there was more comments made then the nonbinding issues list.
- Q. You also recall there was a series of questions about employees and I think there were some confusion about exempt employees versus nonexempt employees. When you were talking about whether the company would be allowed to hire another person working -- I'm trying not to put word's in counsel's

mouth, but when they were hired -- hired other employees if an AEP employee -- strike that, let me start over.

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"volunteer," I think was his word, if an AEP employee did not agree to volunteer, would you expect the company to hire somebody to replace that, and I guess the question is were you referring to an office worker that might volunteer in the storm service to go out and sit at Storm Services or were you referencing a line worker that may have been needed? What was the context of your response to that question?

MR. SATTERWHITE: Objection. My question was whether it was reasonable for the company to hire staff if staff was unavailable.

MS. BOJKO: Okay, I mean, that's exactly what my question's going to and I think the "staff" word is the clarification, I'm now trying to find out which AEP employee staff did he believe he was answering the question in response to.

A. There's kind of two answers to that. One is, as I said I think in my deposition, that if you need to employ, you need to employ; you need to go out and get one. Again, that would be more like a

lineman or somebody doing something like that, you know, if you need that body, you need that body.

If it's a clerical worker coming out and taking notes on what Storm Services is doing or something of that nature, you don't necessarily need to replace that person. So it really depends on the employee.

- Q. And it depends on the job that the employee is being asked to do?
- A. Yes, the job, that's more accurate. The job the employee is being asked to do.
- Q. And would it surprise you if you found in a job description of an AEP employee that they're required to do any duties that may be assigned to them?
- MR. SATTERWHITE: Can I have the question reread, please?

(Record read.)

MR. SATTERWHITE: Objection, your Honor.

I don't know, that's assuming facts and, I don't know, I believe that's beyond the scope of the cross.

MS. BOJKO: It's a follow-up to this discussion, your Honor, whether the staff employees can go out in the field if they're needed.

MR. SATTERWHITE: It's creation of a new

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line I believe.

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EXAMINER PARROT: Overruled.

THE WITNESS: Could I have the question?

EXAMINER PARROT: Yes.

(Record read.)

- A. I would believe that to be the case because almost every job I've had has said that. So I would assume that would be for AEP employees as well.
- Q. (By Ms. Bojko) And Mr. Satterwhite used the word "voluntary," that they had a voluntary choice to decide whether to work on storm restoration efforts or not, and as you've been here for many parts of the hearing and the other witnesses talking about that voluntary nature and all hands on deck, do you think that that was a truly voluntary request of those employees?
- A. It was probably a voluntary request but, by the same token, it's sometimes voluntary with a whip in your hand, that type of thing. One of those things when it's all hands on deck, it really means all hands on deck. So yes, it's voluntary, but it would be highly frowned upon not to be participating.
- Q. When you had some discussion, do you recall about the \$20 million that you're proposing be

offset to the storm costs? Do you recall that?

A. Yes.

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- Q. And you would assume -- you were asked a question about following the law. You would assume that the Commission will or does follow the law; is that your understanding?
 - A. That's my understanding.
- Q. And who made this initial recommendation of offsetting the storm costs by \$20 million?

MR. SATTERWHITE: Objection. I didn't ask who. I didn't cover this in my cross-examination. It was very brief.

MS. BOJKO: Your Honor, he brought up the \$20 million and asked if it needed to be consistent with the law.

EXAMINER PARROT: Overruled.

- A. The Commission brought it up.
- Q. And the Commission brought it up in the context of an offset to this application that was actually filed?
- A. Not to this specific application, but basically to a storm restoration application so pretty much geared to this.
- Q. Do you remember being asked a series of questions about Storm Services and what you analyzed

and what you compared the costs to?

A. Yes.

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- Q. When you were comparing Storm Services,
 Storm Services was not the only cost that the company
 is seeking to recover in this case; is that accurate?
- A. No. Storm Services is 15 million, there's another approximately 45 million in other costs which include all the labor costs, all the equipment costs, all the outside labor costs, all of -- 15 percent of the rooms for the other workers and a lot of food and other expenses.
- Q. Because outside of the Storm Services invoices that we've seen there were also meals and hotel charges for the contractors or linemen; is that correct?
- MR. SATTERWHITE: Objection, your Honor, I didn't ask this witness anything about any of those. We stuck to Storm Services.
- MS. BOJKO: Your Honor, he was comparing the cost of this to hotel rooms and there's a broader cost comparison that I'm now inquiring that the questions alluded to and we need to clarify in the record. It's directly related.
- MR. SATTERWHITE: Not at all, your Honor.

 I didn't bring up any of those receipts. I said are

you comparing apples-to-apples the use of a motel room to the services that Storm Services offered. I didn't get into the other three days of cross-examination that we've had. That was the other witnesses in AEP.

EXAMINER PARROT: Overruled.

THE WITNESS: Could I have it reread,

please?

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(Record read.)

A. Yes.

- Q. And you had that discussion with counsel about a hotel being open 365 days of the year and being able to recover its costs. Is that accurate? You answered "no" and I don't believe you finished your statement. Why -- why can the hotel not be averaged over 365 days?
- A. Well, a hotel is open 365 days a year but so is Storm Services. A hotel isn't necessarily full 365 days a year. It may only be full for the summer months or partially full so, you know, the same applies to hotels as does Storm Services. They're both private individuals that are offering a service that people may or may not take.
- Q. So your point about Storm Services, they have a business to run and they would average their

costs over a year just as a hotel would.

- A. There's more competition with hotels so I assume that they average their cost and try to stay as low as possible in a given area. Storm Services, I'm not sure how much competition they have versus what they can charge.
- Q. But some of their capital investment would be similar to the hotel such as buying the trailers they can use multiple times at multiple different storms; is that right?
 - A. Yes.

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- Q. Same with the linens, they can use those at multiple sites during multiple storms. They don't have to throw away everything they have from one job and purchase new items for the next job.
- A. Especially on the trailers and whatnot, the tents and other facilities like that.
- Q. And the lighting and things of that nature.
 - A. Yes.
- Q. You also were asked about Storm Services' fees and the line item that different fees -- and how that was structured. Do you recall that?
 - A. Yes.
 - Q. And we talked about hotels. Are you also

familiar that hotels -- well, are you familiar that hotels are charged separately?

- A. I'm not sure what you mean by "hotels."

 I mean, are we talking straight hotels or are we talking within Storm Services?
- Q. I'm sorry, strike that. That there's a lodging charge, there's a fee for the trailers that's line itemed, a separate charge on Storm Services' bills.
- A. Yes, I tried to break that out in my testimony. There's probably 40, 50 charges that are line items, yes.
- Q. And there's also a charge for meals that's line itemed separately on the Storm Services bills.
 - A. Yes.

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- Q. And are you -- we've talked a lot about hotels. Do you believe that the cost of the Storm Services trailers versus the cost of the hotels is -- was it prudent to use the trailers instead of the hotel rooms in this situation?
- A. Given the fact that the two options are very similar as far as what they can provide, and I'm not saying, again, I said that they are not as good, the Storm Services, but essentially sleeping

somebody, giving them a restroom whether it's inside or outside, they're somewhat offering the same service. I think Storm Services is worse.

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Storm Services cost at least 15 times more per person per night. I mean that's, you know, when you get down to something that's relatively comparable it's not quite comparable, and then to charge 15 times as much for a room, that becomes very imprudent.

- Q. Do you have a similar opinion about the meals and the price of the meals that Storm Services charged?
- A. Oh, the meal price, without saying what the meal price is, I think is relatively standard, let's call it that. But on top of the meal price then there's the price of the tent, there's the price of the tables, the price of the caterers, the price of the trucks that deliver stuff, the price of chairs, on and on.

And, you know, that in and of itself makes the cost per meal, when you get down to the cost per meal, imprudent. Other people found that to be the case as well.

MR. SATTERWHITE: Objection, your Honor,
I'll move to strike that last part. He mentioned

other people found that as well and I'm not sure what that's referring to. I don't think that's been established.

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MS. BOJKO: That was my next question, your Honor.

- Q. What are you referencing when you say that you believe other people have found that it's been -- meal charges are excessive or imprudent?
- A. There has been at least one case I'm aware of --

MR. SATTERWHITE: Your Honor, I'll object. I didn't ask about meals. I didn't ask in my cross-examination if there were other parties that objected to them. I asked about the overall services and the witness compared the price of a motel room to the price of Storm Services. So I definitely didn't open up this line of cross-examination.

MS. BOJKO: Your Honor, I disagree. He asked about the cost of Storm Services. He asked about using Storm Services versus not using Storm Services. He went into the separate fees charged by Storm Services. He asked the witness specifically if he knew about the separate fees. This is a separate fee, a separate line item, and it directly goes to the comparison issue. And the prudency issue was

also raised, which we'll get into in a minute, it was raised by Mr. Satterwhite and I believe it, I don't know if the exact word was used but the reference to being in the -- whether it was prudent and in the public interest was also discussed with regard to Mr. Darr's questioning.

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MR. SATTERWHITE: Your Honor, the fees we discussed were overall familiar with the structure of how Storm Services offers its services, whether it's a service overall or not. And he said he wasn't familiar with any of this. But now suddenly he's able to opine on all of these issues I think is inappropriate.

I kept my cross narrow on purpose so he wouldn't have to get back into the three days of cross-examination that we had and I think we're just expanding well beyond my cross-examination.

I asked the witness can you compare, are you comparing the apple of a room to an apple of Storm Services, and the answer was yes. Now we're getting into all other kinds of issues.

EXAMINER PARROT: Overruled.

(Record read.)

A. Where -- should I just finish? I'm sorry, I'll do it again.

There's at least one case I'm aware of where Storm Services has provided food service, the client signed a contract and got the bill for it and was appalled and refused to pay the bill and there was arguments over that for probably a couple years. They ended up paying I think 45 cents on the dollar. So they ended up getting -- paying less than half of what Storm Services' bill was, they just thought it was so outrageous.

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MR. SATTERWHITE: Your Honor, I'll object and move to strike. This is well beyond, I mean bringing in new facts now of some other client that was upset with Storm Services is highly inappropriate and this is going to cause us to file rebuttal on this issue if we're going to bring something up that's beyond the scope of our cross-examination and try to pack something in here on the redirect.

MS. BOJKO: Your Honor, we can comb through the questions that he asked. He asked whether things were prudent and reasonable in this and whether the stipulation is prudent and reasonable and this goes to the basic fact of why the stipulation is not prudent and not reasonable, the whole reason we're here today.

MR. SATTERWHITE: And that could have

been provided in their initial testimony. They didn't do that. This cross-examination was about this case and the costs involved in this case.

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We have no idea and no way to even check if someone was truly appalled and what the issues are involved in this other than Mr. Yankel's testimony here because it's just being provided well beyond the scope of the cross-examination I provided.

If we want to talk about prejudicial to the record, which OCC claimed multiple times with issues over the past few days, this is prejudicial to the record to bring this unsupported and unsubstantiated claim at this date.

MS. BOJKO: Actually, your Honor, I did raise it on Friday and so the issue has been previously raised before. It's not a new issue in this case. This witness referred to it so now I'm asking him about it. It directly goes to the prudency and reasonable [verbatim] which is Storm Services. And counsel's right, I did object to personal experiences about hotel rooms and personal experiences when somebody was in Alabama, and I objected to every one and it was overruled.

So similarly I think that this is -- we're allowed to bring in the opposite to show that

something was imprudent when they were allowed to use that to show that it was prudent.

MR. SATTERWHITE: Your Honor, it's not his personal experience, he wasn't the client -
MS. BOJKO: I think my next question will lay the foundation.

7 MR. SATTERWHITE: If I can finish, 8 please.

And the comments that came up before were questions of AEP witnesses if they knew anything about that and they all said "no." That's not evidence in the record discussed before. This is clearly just OCC trying to jam something in on redirect.

EXAMINER PARROT: The motion to strike is denied, Mr. Satterwhite.

MR. SATTERWHITE: Thank you.

MS. BOJKO: I don't remember where we were. I'm sorry. Was the question answered?

THE WITNESS: I don't know what the question was.

MR. DARR: It was a motion to strike.

MS. BOJKO: After the answer.

MR. SATTERWHITE: I had moved to strike after the answer.

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MS. BOJKO: After the answer, okay, thank you.

EXAMINER PARROT: Yes.

MS. BOJKO: That's what I didn't know, it was after the answer.

- Q. (By Ms. Bojko) Okay, you just stated that you're aware of this. How did you become aware of this information?
 - A. Through some material off the internet.
 - O. And would that material be news articles?
- A. News articles both -- two news articles, one from about 2011 which talked about the initial problem itself, the argument over the cost, and a 2013 article talking about the settlement that came about which was under 45 cents to the dollar.

MS. BOJKO: Your Honor, at this time may I have marked as OCC Exhibit 41, I'm just going to put them together for simplicity, two newspaper articles about the Storm Services and excessive charges.

EXAMINER PARROT: So marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

MS. BOJKO: May I approach, your Honor?

EXAMINER PARROT: You may.

MS. BOJKO: Please let the record reflect

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I've just handed the witness what's been previously identified as OCC Exhibit 41.

- Q. (By Ms. Bojko) Mr. Yankel, do you recognize these two documents?
 - A. Yes, I do.

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- Q. And can you explain what these documents are?
- A. They're off the internet from Tuscaloosa News, at least the first one is, and it describes --

MR. SATTERWHITE: Your Honor, I'll object before he talks about what's described in the articles. Anyone can put anything on the internet. There's been no foundation laid there's any truth to any of the matters asserted in these articles. He stated with previous testimony already that he was just on line and found them. I don't know that that's the proper foundation to ask questions upon and burden the record.

MS. BOJKO: Your Honor, I'll be happy to ask another foundational question.

EXAMINER PARROT: All right, Ms. Bojko.

- Q. (By Ms. Bojko) Mr. Yankel, the first document, does it have a TuscaloosaNews.com symbol at the top of the document?
 - A. Yes, it does.

- Q. And does it have a TuscaloosaNews.com article as the weblink at the bottom and top of the article?
 - A. Yes.

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- Q. Does this have a staff writer from Tuscaloosa News as the author of this document?
 - A. Yes.
- Q. Does it have a published date at the top of the document?
 - A. Yes.
 - O. And that date would be?
 - A. Thursday, June 23rd, 2011, at 3:30 a.m.
- Q. Now, to the best of your knowledge do you believe that this is an article from the Tuscaloosa News document reporting authority?
 - A. To the best of my knowledge, yes.
- Q. Can you now describe what's contained in the newspaper article.
- A. Essentially, it describes a dispute -MR. SATTERWHITE: Objection, your Honor.
 Establishing that this is from a newspaper doesn't
 mean that we need to read into the record everything
 that's in there. The witness was -- hasn't
 established he works for Tuscaloosa News, hasn't
 established he has any knowledge of the truth behind

this. It's just, again, trying to jam an issue on redirect that's well -- again, and I'll renew my objection that this is well beyond the scope of my cross-examination.

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EXAMINER PARROT: Response.

MS. BOJKO: Your Honor, first of all, we weren't -- I didn't ask him to read anything into the record, but I was asking him what is the basis of his knowledge in response to the question that he believes that the meal charge is imprudent, and he's now explaining from his personal experience, just as other AEP employees did from their personal experience, what -- why he arrived at -- one of the reasons he arrived at the opinion that he arrived at in his testimony.

MR. SATTERWHITE: Your Honor, I don't remember a single AEP employee saying to figure out how to do storm restoration I looked at an article on the internet and pulled it off. It was personal experience from their years in the industry, not on redirect trying to put in some news articles they found on cost of storm services that were not even a part of the cross-examination.

MS. BOJKO: Obviously, I disagree with everything he's stated, and there were many

anecdotal stories from AEP employees that had nothing to do with their years of being in a particular position or not.

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MR. SATTERWHITE: Your Honor, we can't cross-examine anybody on the truth of these matters. This could have been offered initially in OCC's direct testimony and then we could have tried to verify these. This is going well beyond the scope of the cross-examination, and if this is the standard, then OCC can just download the internet and put it all in on cross because, you know what, in general we talked about cross -- or, talked about cost in our cross-examination, so they could fill the record on redirect with any type of hearsay document.

EXAMINER PARROT: The objection is overruled.

- Q. (By Ms. Bojko) I think the question pending was what is the -- I didn't ask you to read it, I asked what your understanding of the newspaper article and the concerns raised in the article was.
- A. Basically, the city needed to feed a number of employees, apparently about a thousand employees, they got a price of \$15 per meal, which is similar to what we're looking at here today, and when they got the bill, it came back at just under \$45 per

meal.

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Turns out that they had to pay for the tents, the chairs, the same type of things. The mobilization fees for \$6,000, on and on, so the city was arguing that it was just way too expensive from what they thought they were going to pay.

And it was a utility that put them onto Storm Services; I forget their local utility.

Q. And this is comparable to the arguments in your testimony on the stand about why you believe that -- one of the reasons you believe Storm Services is not prudent and the stipulation thus is not prudent?

MR. SATTERWHITE: Objection, your Honor. The witness does not have a copy of the contract or the terms. He's reading something from an article here. There's no way to say whether what was provided in this case is analogous at all to what's provided to AEP. He's making assertions that it is, but from the basis of the documents that he has from the newspaper article there's no way he's properly comparing it to what AEP Ohio has provided in this case.

MS. BOJKO: Your Honor, this is no different than what AEP's witnesses compared it to

other storms, they compared it, they said in the overall picture of things this was reasonable and prudent because we said it was. You know, they compared it to certain outside circumstances.

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All I asked him, were these types of issues that they're complaining about similar to the types of issues that he is complaining about and why one of the reasons that he arrived at his expert conclusion in his expert testimony.

MR. SATTERWHITE: Your Honor, I don't believe you can compare 30 years in the industry doing storm restoration, all that with I read an article so, therefore, I can be an expert and say here's how things go.

MS. BOJKO: And that's not --

MR. SATTERWHITE: That's exactly what you said the position --

EXAMINER PARROT: All right, thank you both. The objection is overruled.

- A. Was there a pending question?
- Q. (By Ms. Bojko) There was. (Record read.)
- A. Yes. Again, charges are very similar.

 There's a similar demobilization charge of \$6,000, a

 mobilization charge of \$6,000, \$49,000 for dining

tents, very similar or the same things we've looked at with the Storm Services bills I've looked at for AEP Ohio.

- Q. And, sir, the second document that you have been handed, does this appear to be an article written with the author's name up top and he's from AL.com?
 - A. Yes.

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- Q. And, similarly, he's reporting providing an update on the case between Tuscaloosa City Council and Storm Services, LLC, and that's the settlement that you referenced in your prior answer to a question of mine?
- A. Yes. It was approximately two years later.
- Q. And, sir, in your years of experience, when has these types of Storm Services been used?
- A. These types of facilities are known to be used mostly down south, hurricane country as far as that goes. "Hurricane country" meaning Alabama, Florida, Georgia, places that get hit very hard with the hurricanes, different than the windstorms that we get up here.

We lose a great deal of power here, we lose a lot of power lines, but down there it's just a

widespread devastation, buildings are wiped out, all the windows are knocked out, that type of thing.

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So the infrastructure is greatly hurt down there, don't necessarily have hotel rooms to go to where obviously in this particular case there was hotel rooms. The first four or five days there was I think more people staying in hotel rooms than there were Storm Services trailers.

So these facilities are used in hurricane country.

- Q. And, to your knowledge, have they ever been used in Ohio?
 - A. Not to my knowledge.
- Q. And we talked a lot about prudency in the case and reasonableness. Have other parties questioned the prudency of Storm Services through this proceeding in totality since the application's been filed?
- A. Well, the staff's comments,
 November 4th comments, there was some disallowance
 for Storm Services listed.
- Q. And, sir, to your knowledge was that disallowance for meals?
- A. My understanding it was meals, snacks, that type of thing. I could look it up but, I mean,

that's the type of thing, yes.

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Q. And maybe snacks and drinks and chairs from Sam's Club?

MR. SATTERWHITE: Objection. Leading. The witnesses said he didn't know.

- A. Whatever it may say in my testimony, how's that sound? On whatever page it is on.
 - Q. I won't ask further questions about that.
 - A. Okay.
- Q. And, again, do you believe that the use and the decision to use Storm Services was prudent in this case?
- A. No, I think it was more of a boondoggle than anything else. You know, it was certainly too much for too little. They paid way too much for what they got and they got very little.

They had almost enough hotel rooms when they started, when Storm Services started coming in, that they needed, they could have continued to get more rooms, decided not to, decided to go with I believe I heard this morning something about best technology or what have you.

I mean, it is good technology for down south but it doesn't fit up here. We have restaurants that are available, we have hotels that

are available during, you know, after a storm. It's not like down south where everything's wiped out after a hurricane.

- Q. And do you believe that the use of Storm Services was reasonable?
- A. No, it was not. It was, again, costing 15 to 20 times more than it would cost for the average hotel room per person. It was certainly not reasonable.
- Q. And do you believe the joint stipulation was prudent?
- A. No, I do not for the same reason, because there's no obvious disallowance for that. The disallowance is for \$6 million, Storm Services was -- my disallowance was a little over 14 million for them.
- Q. And do you believe that the joint stipulation is reasonable?
 - A. No.

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- Q. Sir, are you familiar -- we talked a little bit about WACC in the discussion on page 12 of your testimony. Do you recall that?
 - A. Yes.
- Q. Can you explain why you revised your testimony here today?

A. Basically, because of the deposition. I was led to believe that there was maybe some problems with what I had filed in my testimony so I went back and tried to correct that to be as accurate as I could.

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- Q. And it's not that you didn't believe your prior statement or thought you were just trying to be overly clear or cautious in the words you chose?
- A. No, I thought my -- I believed my prior statement. After I went back and checked I made some corrections.
- Q. And, sir, with regard to carrying charges at the weighted average cost of capital, are you aware that AEP's request to defer storm costs related to other storms, that the Commission has rejected that carrying cost calculation?

MR. SATTERWHITE: Can I have the question reread, please?

(Record read.)

MS. BOJKO: I'm sorry. May I rephrase, your Honor?

EXAMINER PARROT: Yes.

Q. Sir, are you aware that AEP's request to defer -- or request to recover storm costs at the weighted average cost of capital in prior storm cases

has been rejected?

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MR. SATTERWHITE: Objection. Your Honor, there's no basis for that and this is beyond the scope of my cross-examination again. I asked -- the questions on WACC dealt with the reasonableness of the stipulation and what parties had taken positions on in the past, not the reasonableness of the WACC rate request overall. This is clearly beyond the scope.

MS. BOJKO: Your Honor, I mean, if something's in the joint stipulation and we're here today to determine whether the stipulation is prudent and reasonable, that's exactly what I'm asking him is whether he knows whether the Commission has determined -- I'll rephrase, your Honor.

MR. SATTERWHITE: Well, you're -- MS. BOJKO: I can rephrase.

Q. (By Ms. Bojko) Are you aware that the Commission has previously determined that the weighted average cost of capital is not the appropriate calculation for storm recovery -- for recovery of storm costs such as Hurricane Ike?

MR. SATTERWHITE: Objection, your Honor.

Same objection. The question is dealing with WACC or positions taken by other parties for purposes of the

stipulation. The argument from counsel, which I assume is the same as was offered before, because a stipulation exists that was filed before the testimony was filed she can ask any question on anything that relates to that.

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That's simply not the grounds for redirect. It has to be something based off what was asked in cross-examination, and now we're going down another path, who knows where we're going, and it's going to be added to the record.

MS. BOJKO: Your Honor, even though I appreciate counsel making my arguments for me, that wasn't what I said previously and that wasn't my argument previously.

Two parties asked questions about the prudency of the stipulation and the reasonableness of the stipulation. This goes to the reasonableness of the stipulation and whether the Commission has allowed a charge such as this in previous cases goes to the prudency and the reasonableness of a stipulation.

EXAMINER PARROT: Overruled.

A. You had asked the question two slightly different ways. The last way that you had asked it was in general whether the Commission has done that,

and my recollection is that it has. With respect to AEP specifically, I can't say that it was with respect to AEP specifically but I have seen where that has been rejected by the Commission, yes.

- Q. Rejected --
- A. Yes.
- Q. -- with regard to storm cost recovery.
- A. Yes.

MS. BOJKO: That's all I have, your Honor. Thank you.

11 | EXAMINER PARROT: Mr. Darr?

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RECROSS-EXAMINATION

By Mr. Darr:

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- Q. At the beginning of the redirect examination you were asked some questions with regard to the stipulation's representation of residential interests. Do you recall those questions?
 - A. Yes.
- Q. In response to one question you indicated in your answer that the revenue allocation was resolved, and I put the word in quotes, around, close quote, OCC. Were you implying that OCC did not participate in discussions with regard to the revenue allocation?

- A. No, I'm stating that OCC did not sign the stipulation because it wasn't in the residential customers' interests.
- Q. And you're not suggesting by that statement that the issue was resolved around OCC, that OCC was excluded from those discussions, are you?
- A. I believe it was around OCC. The -- they were not excluded at all, but the final result was good for all the other signatory parties and, you know, was to their best interest and it was not to the OCC's best interest.
- Q. So it's fair to say that your statement that it was settled around OCC and the interests of residential customers basically resolves to your statement that the stipulation resolves these issues using an allocator based on a distribution revenue formula look that's less favorable to residential customers than the kWh allocator that you propose; is that correct?
- A. Yes. And much more favorable to the other customers, yes.

MR. DARR: Thank you. Nothing further. EXAMINER PARROT: Mr. Satterwhite.

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RECROSS-EXAMINATION

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- Q. Mr. Yankel, you answered some questions in the beginning of your redirect that dealt with the study that we discussed earlier that led to EPA rules. Do you remember those questions?
 - A. Yes.
- Q. Now, you authored the report or the study that you were involved with two other authors, correct?
 - A. Yes.
- Q. Did you work with your coauthors to explore the inconsistencies you claim in providing the affidavit to the lead industry?
 - A. Yes.
- Q. And did they sponsor that affidavit with you?
- A. No. One of them told me to leave well enough alone.
 - O. And what about the other one?
- A. The other one didn't want to hear about it. Suggested I talk to the third person.
- Q. And are you aware of any proceedings

 after that that weighed the evidence of whether your

 affidavit was valid or not?

A. No, I'm not.

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- Q. Now, you talked about the statement that we had discussed earlier about using exempt and nonexempt employees to do work in the absence of employees, the company could hire other staff, do you remember those conversations?
- A. If they need an employee someplace, yes, they could, and that's what they've done. I mean, they hired 2,000 whatever, brought a couple thousand people in.
- Q. Are you aware of the work done by assessors in a storm restoration outage?
- A. No. Not that well. I mean, I think I'd probably know more about linemen than I do assessors.
- Q. So in your review of documents you didn't come across the work that an assessor might do in advance of the linemen?
- A. I came across billing for them and whatnot but I did not come across the work that they do, no, because everything I looked at I believe was related to invoices, that type of thing.
- Q. So you can't provide testimony to what the different functions of the different jobs that employees might need to provide in storm restoration in the field, correct?

A. Correct.

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- Q. Now, you made a, I believe off-the-hand comment, but I've got to deal with it, that on voluntary requests, you said these probably weren't voluntary because the boss is sitting there with a whip in hand; do you remember that?
 - A. Yes.
- Q. Do you currently sit on the Employee Culture Committee for AEP Ohio?
 - A. No, I don't.
- Q. Are you aware they have an Employee Culture Committee?
- A. No, I am not. I wouldn't be surprised but, no, I don't know.
 - Q. Are you at all involved in the management decisions of AEP Ohio?
 - A. No.
 - Q. So you have no basis to judge the work environment and the expectations of management with its employees, correct?
 - A. I've been around a long time and I have just kind of seen that in not just AEP, I have not seen that in AEP specifically, but almost everyplace I've seen there's always an expectation between a boss and an employee that certain things get done.

- Q. But you're guessing, correct?
- A. I wouldn't say "guessing." I would say it's just normal business practice, but whether AEP's doing that, I can't say.
- Q. And previously you agreed that Storm Services did not have 365 days of events to recover its costs, correct?
 - A. Correct.

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- Q. Let's turn to OCC Exhibit 41, the newspaper articles you pulled off the internet. Do you have that in front of you still?
 - A. Yes.
- Q. Do you have any knowledge of what occurred in this situation other than these two newspaper articles?
 - A. No.
- Q. Do you have any independent knowledge other than you read these articles on the internet?
 - A. No.
- Q. Have you ever seen the contract underlying the terms and contract that govern the agreement between the City of Tuscaloosa and Storm Services?
- A. No. As I said, the parameters look the same as what we're looking at now, but I have not

seen the contract.

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Q. So these could look the same but you have not seen the contract that would govern the terms and services between the City of Tuscaloosa and Storm Services, correct?

MS. BOJKO: Objection, your Honor, asked and answered.

MR. SATTERWHITE: Your Honor, I think I sat through three days of trying to say "asked and answered" and going through monotony, I think I deserve a little leeway.

EXAMINER PARROT: Overruled.

- A. I think I said "yes," didn't I?
- Q. That's what I'm asking.

MR. SATTERWHITE: Can you reread the question because --

- Q. I don't know if question "yes" is what you meant.
 - A. Yeah, I don't know if it was or not.

 (Record read.)
 - A. That is correct.
- Q. And you're relying on the reporting of this reporter that those were the terms of the contract, correct?
- A. These were the results of a dispute, yes.

- Q. But whether that's factual or not you're relying solely on what's reported in this article, correct?
 - A. In the two articles, yes.
- Q. Let's get to the second article which is the one page from AL.com. Do you know what AL.com is?
 - A. No.
 - Q. Do you get on AL.com a lot?
- A. No, I don't.
- 11 Q. At the bottom does it say
- "http://blog.al.com"?
- 13 A. Yes.

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- Q. Is it fair to say this is probably someone's blog?
- A. Yes, it would be.
- Q. Were you present for any of the negotiations between Storm Services and Tuscaloosa that led to this settlement?
 - A. No.
- 21 Q. Do you have any knowledge of the issues
 22 that were involved in this settlement that led the
 23 two parties to enter into a settlement to resolve the
 24 matter?
- A. Other than the first article, no, I

don't.

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- Q. So the sole basis you have for supporting or having any knowledge about this is the blog of this Mr. Chris Pow, correct?
 - A. Correct.
- Q. And I believe in the first article it mentions that the mayor had signed a contract with Storm Services, correct?
 - A. Correct.
- Q. But that contract was later questioned by City Council --
 - A. Yes.
 - Q. -- is that how this worked?
- A. Yes.
 - Q. Do you know if the major took the steps that AEP took to secure Storm Services by issuing an RFP and judging the competitiveness against other providers?
 - A. According to the article he just talked to Mississippi Power and they gave him the name of Storm Services to help.
 - Q. So the answer is no, you don't know if they did more, or you believe that's all that was done?
 - A. I would believe by looking at the article

that that was all that was done.

- Q. So that explains the extent of your knowledge is what's reported in this article about what kind of advance research went into deciding whether to secure Storm Services; is that correct?
 - A. Yes.

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- MR. SATTERWHITE: One second, your Honor, please.
- Q. I'm sorry, Mr. Yankel, I'm looking through these articles because you said this is the entire base of your knowledge and I don't see the word "appalled" which I believe you used in your response. Could you point out what you were referring to in this article when you used the word "appalled"?
 - A. Well, we were shocked at the amount; I found that.
 - Q. So that's what you were referring to.
 - A. I'm not sure, there may have been a couple of other places.
 - Q. Could you look through --
 - A. Yeah, the word --
 - Q. Sorry.
- A. The word "appalled" is not in there that
 I'm aware of; that was my word.

Q. So that was your characterization to say "appalled"; is that correct?

A. Yes.

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MR. SATTERWHITE: I have to find one more thing, your Honor, give me one second, please.

- Q. In response to why you changed your testimony dealing with the almost all parties oppose the WACC, I believe you told counsel on redirect that after your deposition you thought it could be clearer and that's why you went back and checked it; is that correct?
- A. I don't believe I said that. I believe I said that during the deposition, as basically you had presented it to me and as I had looked at it at the time of the deposition, that I may have been in error so I went back to take a look at it. I did do some correction to what is there. I mean, I didn't wipe out the whole page or anything but I did make some changes in trying to be more accurate.
- Q. But, in fact, the error was there because you didn't look at it to begin with when you originally filed your testimony, correct?
- A. It was there because I believed it to be true but I did not look at it to check it, yes.
 - Q. Now, you said Storm Services was only

used in the south for hurricane relief, correct?

- A. I said primarily. It may be used elsewhere, I'm not sure, but I mean in my understanding in looking at the internet it seems like it's pretty much a southerly-based company around the -- and most of its clients are in the hurricane zone.
- Q. Do you still have OCC Exhibit 21 up there which is the Storm Services website?
 - A. No, I don't.

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- Q. Is that something we have in the pile?

 MS. BOJKO: You mean the excerpt from the Storm Services website?
 - MR. SATTERWHITE: Sure, OCC 21.
- MS. BOJKO: Just for clarity, it's not the entire website.
 - MR. SATTERWHITE: Maybe we can deal with that in a second, then.
 - MS. BOJKO: May I approach, your Honor?

 EXAMINER PARROT: You may.
 - Q. Don't worry about it.
 - A. Tiny.
- Q. I'm actually not going to ask you a question about it. Just wanted to make Ms. Bojko get up and walk.

1011 MR. SATTERWHITE: I think I'm done but 1 2 let me check. 3 Thank you, Mr. Yankel, that's all I have. THE WITNESS: Thank you. 4 5 EXAMINER PARROT: Staff, anything? 6 MR. MARGARD: No, thank you, your Honor. 7 EXAMINER PARROT: Thank you very much, 8 Mr. Yankel. 9 THE WITNESS: Thank you. 10 EXAMINER PARROT: You're excused. Ms. Bojko, I believe you already moved 11 12 for the admission of OCC Exhibits 2, 2A, 2B, and 2C. 13 Are there any objections? 14 MR. SATTERWHITE: I'm sorry, what numbers 15 are those? 16 EXAMINER PARROT: 2, 2A, 2B, and 2C. 17 MR. SATTERWHITE: No objection, your 18 Honor, I'll renew the motion to dismiss but no 19 objection. 2.0 EXAMINER PARROT: The motion to strike is again denied. OCC Exhibits 2, 2A, 2B, and 2C are 2.1 22 admitted. 23 (EXHIBITS ADMITTED INTO EVIDENCE.) 24 MS. BOJKO: Your Honor, I'd also like to

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move OCC Exhibit 41.

EXAMINER PARROT: Objection, I'm sure.

MR. SATTERWHITE: Yes, your Honor. I think we established that the witness, I won't say was doing late-night surfing but just found this on the internet and there's really no basis of the validity of any of the documents in here. One's a blog of someone. The witness is relying on this for the truth of the matter asserted and has no independent knowledge, has done no follow-up, and it would be prejudicial to add this to the record based on witnesses that had firsthand knowledge of the things that they talked about. You can't compare looking at something on the internet to that.

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This is akin to someone could put up a homeless person and basically say Hey, we put you in front of a computer, and you read this stuff, let's put it all on the record. I'm not saying

Mr. Yankel's homeless, but I don't think that's the standard we want to use to put probative evidence into the record for the Commission.

MS. BOJKO: Actually, your Honor, I'm going to have to disagree with counsel on the sources of these documents. They are both from newspaper articles and this is a new era and everything does not have to be a paper newspaper. The Tuscaloosa

News is a newspaper and AL.com is the Birmingham News, the Huntsville Times, and Mobile Press-Register, so they are newspaper articles.

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If under evidence Rule 902 they have been self-authenticated because they are newspapers and periodicals, and newspapers and periodicals such as this, whether they are reproduced on the internet or are in traditional hard copy, they still are intrinsic evidence of authenticity and you do not have to prove otherwise for them to be authenticated and as a precedent to admissibility.

As far as indication of he did -- I am going to oppose the characterization of when the witness may or may not have reviewed the articles. He was responsible of searching through hundreds, thousands of paper documents and he was in charge of doing an audit of Storm Services.

He has participated in other storm cases, so just as company employees could speak to their research and experience or talking to employees to get their opinion about a matter, this is similar, this is research conducted to create and craft his testimony that's provided here today.

And it does go to why he determined, it's one of the reasons, not all, of course, but one of

the reasons of why he had the reaction that he had and has testified to the application as well as the joint stipulation with regard to prudency and reasonableness.

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MR. SATTERWHITE: Your Honor, these are dated Thursday, June 23rd, 2011, and May 7th, 2013, both well before he filed the testimony, and if he relied on them, he could have included them in his testimony. He absolutely did not. And I think in the past the Commission has been, has really resisted just putting newspaper articles in. Even in the LTFR proceeding that your Honor sat on, I believe a number of newspaper articles were offered, and there's no way to probe the truth of the matters asserted in here by saying someone read an article and, therefore, they're going to offer it.

So I appreciate that these are new times, but, you know, I think my little sister has a blog, I don't know that that would be appropriate to put into the record.

MS. BOJKO: Your Honor, again, I just want to reiterate that these aren't little sister blogs. These are newspaper articles from established newspapers and I think that they would be offended in equating the journalism in newspapers to my sister's

1015 1 little blog. 2 MR. SATTERWHITE: Next time offer it in 3 your direct case and we can determine that. 4 EXAMINER PARROT: All right. Thank you both. 5 I am going to admit OCC Exhibit 41 into 6 the record and we will allow the Commission to 7 8 determine whether to give it any weight in this 9 proceeding. 10 (EXHIBIT ADMITTED INTO EVIDENCE.) MR. SATTERWHITE: Thank you. 11 12 EXAMINER PARROT: Mr. Satterwhite, your exhibit. 13 14 MR. SATTERWHITE: And the company would move admission of Company Exhibit 9. 15 16 EXAMINER PARROT: Any objection to the 17 admission of Company Exhibit 9? 18 MS. BOJKO: No objection. 19 EXAMINER PARROT: Hearing none, Company 2.0 Exhibit 9 is also admitted. 2.1 (EXHIBIT ADMITTED INTO EVIDENCE.) 22 EXAMINER PARROT: Anything further today 23 from OCC? 2.4 MS. BOJKO: No, your Honor. At this time

the Office of the Ohio Consumers' Counsel rests its

case.

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2 EXAMINER PARROT: Thank you, Ms. Bojko.

Let's go off the record.

(Discussion off the record.)

EXAMINER PARROT: Let's go back on the

6 record.

The parties have discussed a further schedule for this proceeding. It's my understanding that Ohio Power Company has committed to notify the parties by this Friday, which is January 31st, whether it intends to file any rebuttal testimony.

If Ohio Power Company elects to do that, the testimony will be prefiled on February 4th, and the parties have agreed then to reconvene at 10 a.m. on Friday, February 7th, for that rebuttal testimony in hearing room 11-A.

Parties have also agreed to a briefing schedule which is subject to further revision based on how any further rebuttal testimony may or may not occur.

Briefing deadlines would be March 3rd and March 17th for reply briefs, and those briefs, I'll ask that everyone file those electronically on all the parties in the proceeding as well as the attorney examiner.

1017 1 MR. SATTERWHITE: I think everyone's been 2 doing it, but electronic service is acceptable, 3 correct? 4 EXAMINER PARROT: Yes. 5 Anything else to come before us today? Again, that briefing is subject to revision. 6 7 MR. DARR: On the filing of the briefs, 8 do you want it in .pdf or Word? Do you have a 9 preference? 10 EXAMINER PARROT: I do not have a 11 preference. 12 Anything else? 13 All right. I believe we are adjourned 14 for today. Thank you. 15 MR. SATTERWHITE: Thank you. 16 MR. DARR: Thank you, your Honor. 17 (Hearing adjourned at 4:29 p.m.) 18 19 20 2.1 22 23 24 25

CERTIFICATE

I do hereby certify that the foregoing is a true and correct transcript of the proceedings taken by me in this matter on Monday, January 27, 2014, and carefully compared with my original stenographic notes.

Maria DiPaolo Jones, Registered Diplomate Reporter and CRR and Notary Public in and for the State of Ohio.

10 My commission expires June 19, 2016.

(74528-MDJ-Public)

Armstrong & Okey, Inc., Columbus, Ohio (614) 224-9481

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Case No(s). 12-3255-EL-RDR

Summary: Transcript in the matter of Ohio Power Company hearing held on 01/27/14 - Volume V - Public electronically filed by Mrs. Jennifer Duffer on behalf of Armstrong & Okey, Inc. and Jones, Maria DiPaolo Mrs.