

(Application for Rehearing)

1

FILE **Ohio**

**Public Utilities
Commission**

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

13-1552-EL-CSS

Formal Complaint Form

Allissa Holder
Customer Name (Please Print)

2434 Mustang Dr
Customer Address

CINTI
City

OH 45211
State Zip

0020-0301-36-6
Account Number

5694 Antoninus Dr
Customer Service Address (if different from above)

CINTI
City

OH 45211
State Zip

Against

RECEIVED-DOCKETING DIV
JAN 30 PM 1:50
PUCO

Exide Energy
Utility Company Name

Please describe your complaint. (Attach additional sheets if necessary)

This is a continuance of a Complaint that was closed without my knowledge. There was a Settlement Conference supposed to happen on Dec 11, 2013 regarding Case # 13-1552-EL-CSS. I called the line given, put in the code given and could hear no one on the line with me. I attempted 3x to get through and no one could hear me. I tried to call the PUCO Customer service line to find out what to do and was transferred to a voice mail. Now I find out my case was closed out and no one informed me. This is unacceptable. I attempted to call the line 3x to get through and could hear no one.

Allissa Holder
Signature

513-356-0660
Customer Telephone Number

180 East Broad Street
Columbus, Ohio 43215-3793

Updated June 28, 2013
(614) 466-3016
The information appearing are accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician fl Date Processed JAN 30 2014